

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 1 for reasons as follows: It falls outside of the Board's purview. (Res. #413-12)
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFMTA must have all available tools at its disposal to address all types of service delays. Nonetheless, the Agency will continue to address the underlying causes of service delays and minimize the use of switchbacks.
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	San Francisco Municipal Transportation Agency Board of Directors	Will not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA's Board of Directors.
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	San Francisco Municipal Transportation Agency Citizens' Advisory Council	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFMTA CAC will not implement as we have neither the responsibility nor the authority for Recommendation R1. Please contact the SFMTA for their action plan.
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	San Francisco Municipal Transportation Agency Director of Transportation	Will Not Be Implemented: Not Warranted or Not Reasonable	We disagree with this recommendation and reassert that switchbacks are a valid and necessary service management strategy given our operating environment. We have made significant progress in reducing switchbacks and improving customer information through verifying proper headsigns, making announcements, and using social media. Unilaterally eliminating switchbacks would lead to further denigration of service and safety and lead to an increase in vehicle gaps and bunching.
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	Board of Supervisors	Will Be Implemented in the Future	FURTHER RESOLVED, That the Board of Supervisors reports that it will implement Recommendation 2 for reasons as follows: Muni will implement this in the future and the Controller's Office is engaged in a multi-year effort with Muni to improve Muni services; including the reconstitution of the Transportation Effectiveness Project (TEP). (Res. #413-12)
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	Office of the Controller	Will Be Implemented in the Future	The Controller's Office has conducted a large amount of audit, management review, and financial analysis work regarding various MTA functions, much of which has touched on scheduling efficiency and routing efficiency. Deeper focus on route termination practices, or switchbacks, will be considered as part of our regular work planning process.
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	Office of the Mayor	Will Be Implemented in the Future	The SFMTA indicates that it continually communicates with other transit systems to develop new operating procedures and service recovery techniques in order to enhance its systems. As the SFMTA states in its response, within the next six months the Agency will connect with other transit systems and study methods that will help the Agency better manage its service.

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2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	San Francisco Municipal Transportation Agency Citizens' Advisory Council	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFMTA CAC will not implement as we have neither the responsibility nor the authority for Recommendation R2. Please contact the SFMTA for their action plan.
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	San Francisco Municipal Transportation Agency Director of Transportation	Will Be Implemented in the Future	We agree that there is always room for improvement. We will reach out to peers and study their standard operating procedures and service recovery techniques in order to better manage our service. As noted in our response to Recommendation 1, switchbacks are used as a regular service recovery technique for transit operations.
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that it has implemented Recommendation 3. (Res. #413-12)
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	Office of the Controller	Recommendation implemented	The Controller's Office has conducted a large amount of audit, management review, and financial analysis work regarding various MTA functions, including but not limited to, the Transit Effectiveness Project and annual performance audits of various MTA functions.
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	Office of the Mayor	Recommendation Implemented	As the SFMTA notes, it welcomes any audit by the Controller of the Agency to help it find additional resources to improve service reliability. Pursuant to requests by the Board of Supervisors, the Controller began auditing SFMTA two years ago, and the Controller has a regular audit program of the SFMTA's programs and projects. Furthermore, the SFMTA has worked with the Controller's Office on the Transit Effectiveness Project (TEP) and on revenue panels to review the revenues of the Agency.
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	San Francisco Municipal Transportation Agency Board of Directors	Will not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA's Board of Directors.

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2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	San Francisco Municipal Transportation Agency Director of Transportation	Recommendation Implemented	The Board of Supervisors has asked the Controller to complete multiple audits of SFMTA, including Muni operations. The Controller began these audits two years ago. In addition, the Controller has a regular audit program of SFMTA programs and projects, which has included review of work orders, cash handling, fare collection and other areas. The Transit Effectiveness Project (TEP), a joint effort of the Controller's Office and SFMTA, has completed comprehensive analyses of service needs and operating requirements throughout the MUNI system. The project includes infrastructure investment, route upgrades, travel time improvements, scheduling and operating changes to improve service and increase speed on MUNI. The Project is currently in the environmental analysis process. The SFMTA and the Controller's Office are working on the TEP as the preferred avenue for service improvements on the system. Pilot projects are underway on certain routes which are informed from the TEP analyses including the installation of transit signal priority, bus bulb outs and bus only lanes. Additionally, the SFMTA has had two revenue panels over the past five years, which have included the Controller, to review the revenues required to adequately address SFMTA services particularly Muni services and has made many recommendations which are in the process of being implemented or have already been implemented. Finally, Mayor Lee has convened a Transportation Task Force with members across the City to address transportation resource needs, which may include a ballot measure for transportation projects. The Task Force is expected to complete its work by the end of 2013. See following links for further information: http://www.sfexaminer.com/local/transportation/2013/02/revenue-proposals-san-francisco-transit-projects-don-t-meet-total-needs http://www.sfexaminer.com/local/transportation/2013/02/mayor-lee-s-task-force-hopes-tackle-transportation-issues-both-local-an
2011-12	Better MUNI Service Needed, Without Switchbacks	R4. Train and employ sufficient staff to operate the new control center and establish communication from there with Muni drivers.	Office of the Mayor	Will Be Implemented in the Future	The SFMTA has already begun the process to staff its Line Management Center ("LMC"). Furthermore, the Agency is working with a contractor to modernize a 1970s era radio communications system that will allow direct communications between operators and supervisors. The Agency notes in its response that it should complete this effort by the end of the 2012-2013 fiscal year. The SFMTA also expects its new radio communications system to be completed by 2015.
2011-12	Better MUNI Service Needed, Without Switchbacks	R4. Train and employ sufficient staff to operate the new control center and establish communication from there with Muni drivers.	San Francisco Municipal Transportation Agency Board of Directors	Will not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA's Board of Directors.
2011-12	Better MUNI Service Needed, Without Switchbacks	R4. Train and employ sufficient staff to operate the new control center and establish communication from there with Muni drivers.	San Francisco Municipal Transportation Agency Director of Transportation	Will Be Implemented in the Future	Staffing of the Line Management Center (referred to as "new control center" and internally referred to as the "LMC") is completed. In order to establish direct communications between the LMC and the operators, a new radio system is needed to replace our 1970s communications equipment. A contractor has been hired and the radio replacement project is underway. New radio communications system – completion expected in 2015
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 5 for reasons as follows: It falls outside of the Board's purview. (Res. #413-12)

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2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFMTA does agree that periodic customer surveys are important to gauge customer satisfaction. At this time, the SFMTA conducts an annual customer survey, and it will perform a comprehensive on-board passenger survey in early 2013. In September 2012, the SFMTA will also begin conducting quarterly surveys. The frequency of surveys is dependent upon the available resources, and so this recommendation warrants further analysis by the SFMTA as to whether it has available resources.
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	San Francisco Municipal Transportation Agency Board of Directors	Will not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA's Board of Directors.
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	San Francisco Municipal Transportation Agency Citizens' Advisory Council	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFMTA CAC will not implement as we have neither the responsibility nor the authority for Recommendation R5. Please contact the SFMTA for their action plan.
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	San Francisco Municipal Transportation Agency Director of Transportation	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFMTA agrees that periodic customer surveys are important to gauge customer satisfaction with Muni service, however, the SFMTA will not be implementing the recommendation as written, i.e., conducting and publishing monthly surveys. Customer satisfaction surveys are conducted on a rolling basis with the intent of publishing quarterly results. The first results will be made available in FY13 Q4. In addition, SFMTA will continue to conduct an annual customer service survey and is in the process of performing a comprehensive on-board passenger survey. Results for all surveys will be published at www.sfmta.com.
2011-12	DÉJÀ VU ALL OVER AGAIN	R1. The Mayor regularly attend COIT meetings to communicate his interest and support of internal citywide technology and move it forward within City government.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The Mayor will attend COIT as he is able. The Mayor's Budget Director is his representative who attends every COIT meeting to convey the Mayor's priorities and his support of internal citywide technology.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Airport CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	The Airport defers to the Budget Analyst or the Controller on conducting the management audit. Per Finance Committee update on 10/29, this is to be implemented by May 2013 (six months from the last update).
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 2 will not be implemented for reasons as follows: The Board acknowledges that a management audit of the Department of Technology would be helpful, and this could be done either by the Budget Analyst or the Controller. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Budget Analyst	Will Not Be Implemented: Not Warranted or Not Reasonable	The Budget and Legislative Analyst works at the direction of the Board of Supervisors, who did not direct the Budget and Legislative Analyst to perform a management audit of the Department of Technology.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	The Budget Analyst, Controller's Office or Board of Supervisors will ultimately determine whether such an audit is implemented.

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2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Department of Public Works IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The Budget Analyst, Controller's Office or Board of Supervisors will ultimately determine whether such an audit is implemented.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The Budget Analyst, Controller's Office or Board of Supervisors will ultimately determine whether such an audit is implemented.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Human Services Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is directed at the Budget Analyst and Controller. The Human Services Agency cannot implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Office of the Controller	Will Be Implemented in the Future	The Controller's Office work plan for the current and coming year does not include a management audit, given our annual assessment process which drives the prioritization of our work. While a future audit of DT and ICT may be performed in future years, it is not likely to occur in the shorter term given the level of audit and management review that has been performed by the Controller's Office, Budget Analyst, and Civil Grand Jury in recent years on this subject.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The Controller can provide technical assistance, and it would be more useful to provide DT with this assistance as well as support to complete its planned projects over the coming months.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree with a management audit or review of DT. However, we suggest that the review be focused on what barriers exist to communication and finding solutions to improve. The problem is why communication is not occurring properly, not the department functions themselves
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	San Francisco Police Department CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response provided by the SFPD, the Department's CIO agreed with the recommendation. However, the entirety of this deliverable is owned by another department, so a further response is not warranted by the SFPD. As such, it is asked that the SFPD's response be closed.

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2011-12	DÉJÀ VU ALL OVER AGAIN	R3. Policies and citywide consolidation initiatives adopted by COIT be communicated as Mayoral Directives to s and CIOs.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is not needed, and it is more appropriate for COIT to communicate its policies and initiatives.
2011-12	DÉJÀ VU ALL OVER AGAIN	R3. Policies and citywide consolidation initiatives adopted by COIT be communicated as Mayoral Directives to s and CIOs.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is not needed, and it is more appropriate for COIT to communicate its policies and initiatives.
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Board of Supervisors	Will Be Implemented in the Future	FURTHER RESOLVED,That the Board of Supervisors reports that Recommendation 4 will be implemented within three months. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Chair of COIT	Will Be Implemented in the Future	The City is currently in the process of filling these two appointments with an expected timing of June 2013.
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	DT cannot appoint members to COIT, but will assist COIT as needed in applicant recruitment and vetting.
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	City Attorney	Will not Be Implemented: Not Warranted or Not Reasonable	The recommendation will not be implemented by the Office of the City Attorney, because the City Attorney is not a member of COIT at this time and the Office of the City Attorney has no role in selecting the two non-voting, non-City employee members. But the Office has advised the voting members to make appointments as soon as reasonably possible, and is ready to provide any advice or assistance to COIT that the committee requests in connection with this matter.
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Office of the Mayor	Recommendation Implemented	The City is currently in the process of filling these two appointments.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Airport CIO	Recommendation Implemented	The City CIO has developed and presented a consolidated citywide ICT budget and staffing plan at COIT; the presentation to the Mayor's Budget Office and the Board of Supervisors was in place prior to the last update.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Board of Supervisors	Will be Implemented in the Future	FURTHER RESOLVED,That the Board of Supervisors reports that Recommendation 5 will be implemented within six months. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	COIT already reviews and approves citywide ICT budget, and staffing reports already exist. The City's budget which is proposed by the Mayor and adopted by the Board of Supervisors reflects and presents IT spending and staffing. The Mayor and the Board approve line item budgets for all departments which includes IT spending and staffing.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	COIT already reviews and approves citywide ICT budget, and staffing reports already exist. The City's budget which is proposed by the Mayor and adopted by the Board of Supervisors reflects and presents IT spending and staffing. The Mayor and the Board approve line item budgets for all departments which includes IT spending and staffing.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.

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2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Department of Public Works IT Director	Recommendation Implemented	DPW will participate in any additional planning activities that occur as we have participated in the creation of the five-year ICT Plan.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation. We will participate in any planning efforts that are undertaken.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Human Services Agency CIO	Recommendation Implemented	Although the Human Services Agency cannot implement this recommendation, the Controller, the Mayor's Budget Office and the City CIO already take the lead in developing the annual ICT plan and budget.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Office of the Controller	Recommendation Implemented	Completed in March 2013, and approved by the Mayor. The Board will act on the plan by May 1, 2013. Further and continuous refinement expected in future years.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	COIT already reviews and approves citywide ICT budget, and staffing reports already exist. The City's budget which is proposed by the Mayor and adopted annually by the Board of Supervisors reflects and presents IT spending and staffing. The Mayor and the Board approve line item budgets for all departments which includes IT spending and staffing.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Partially agree. Citywide comprehensive systems and technology proposals may have benefit. However, being similar to the city financial administration function may be more helpful (e.g., Controller has overarching policy authority, however CFOs report to department heads).
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	San Francisco Police Department CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response provided by the SFPD, the Department's CIO agreed with the recommendation. However, the entirety of this deliverable is owned by another department, so a further response is not warranted by the SFPD. As such, it is asked that the SFPD's response be closed.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Airport	Recommendation Implemented	Per Finance Committee update on 10/29, this is to be implemented by May 2013 (six months from the last update). However, the City has already started to monitor the performance of the ICT plans.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Airport CIO	Recommendation Implemented	Per Finance Committee update on 10/29, this is to be implemented by May 2013 (six months from the last update). However, the City has already started to monitor the performance of the ICT plans.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

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2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Board of Supervisors	Will be Implemented in the Future	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 6 will be implemented within six months. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Chair of COIT	Recommendation Implemented	The City already has in place a CIO review process, and all major projects and large funding allocations are monitored.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Chief Information Officer	Recommendation Implemented	The City already has in place a CIO review process, and all major projects and large funding allocations are monitored.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Human Resources	Recommendation Implemented	The City already has in place a CIO review process, and all major projects and large funding allocations are monitored.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Works	Recommendation Implemented	DPW, before and since the Report, participates in project monitoring and report updates as required by COIT and the City CIO.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Works IT Director	Recommendation Implemented	DPW, before and since the Report, participates in project monitoring and report updates as required by COIT and the City CIO.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation. GSA will participate in project monitoring and report updates as required.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation. GSA will participate in project monitoring and report updates as required.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Human Services Agency	Recommendation Implemented	Although the Human Services Agency cannot implement this recommendation, adherence to the annual ICT plan is monitored by the CIO review process and the COIT sub-committees.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Human Services Agency CIO	Recommendation Implemented	Although the Human Services Agency cannot implement this recommendation, adherence to the annual ICT plan is monitored by the CIO review process and the COIT sub-committees.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Office of the Controller	Recommendation Implemented	The performance subcommittee of COIT is reviewing IT projects completed and in process, and selected projects' performance is also presented at COIT. Further and continuous refinement expected in future years.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Office of the Mayor	Recommendation Implemented	The City already has in place a CIO review process, and all major projects and large funding allocations are monitored.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. The COIT performance subcommittee should provide timely monitoring, much like the City Services Auditor does for audit findings on their 6-, 12- and 24-month follow-ups to ensure mitigations and best practices are timely implemented.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. The COIT performance subcommittee should provide timely monitoring, much like the City Services Auditor does for audit findings on their 6-, 12- and 24-month follow-ups to ensure mitigations and best practices are timely implemented.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Police Department	Will not Be Implemented: Not Warranted or Not Reasonable	In the original response provided by the SFPD, the Department's CIO partially disagreed with the recommendation as it believes COIT currently adheres to and monitors budget plans. As such, this entirety of this deliverable is owned by another department, so a further response from the SFPD is not warranted by the SFPD. As such, it is asked that the SFPD's response be closed.
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Police Department CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response provided by the SFPD, the Department's CIO partially disagreed with the recommendation as it believes COIT currently adheres to and monitors budget plans. As such, this entirety of this deliverable is owned by another department, so a further response from the SFPD is not warranted. As such, it is asked that the SFPD's response be closed.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Airport	Requires Further Analysis	The Airport agrees with the Airport CIO that this requires further analysis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Airport CIO	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 7 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before February 2, 2013, COIT and the Department of Technology return to the Board with an evaluation of potential options. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	The CIO does not have the authority to elevate the position.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

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2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Works	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO position to be changed. However, we are available to consult with City staff on proposed changes.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Works IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO position to be changed. However, we are available to consult with City staff on proposed changes.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Human Services Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Although the Human Services Agency cannot implement this recommendation, a 'dotted line' reporting relationship would conflict with the duty of a Department Head to fulfill the mission of the department by making departmental ICT resources subject to non-departmental priorities.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Human Services Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Although the Human Services Agency cannot implement this recommendation, a 'dotted line' reporting relationship would conflict with the duty of a Department Head to fulfill the mission of the department by making departmental ICT resources subject to non-departmental priorities.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Outside of the jurisdiction of the Controller's Office for action. The organizational and reporting structure of the CIO is properly under the jurisdiction of the City Administrator, Mayor, and Board of Supervisors.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	Will not be implemented.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

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2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Disagree. We think it is worth considering the effective model noted about the relationship the City Controller has with city department CFOs. This model should be explored to improve effectiveness.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Disagree. We think it is worth considering the effective model noted about the relationship the City Controller has with city department CFOs. This model should be explored to improve effectiveness.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Police Department	Will Not Be Implemented: Not Warranted or Not Reasonable	This deliverable is owned by another department, not SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Police Department CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response provided by the SFPD, the Department's CIO partially disagreed with the recommendation as it believes the City CIO should have authority over citywide technology. However, the SFPD feels the City CIO should not have authority over department technologies. As such, this entirety of this deliverable is owned by another department, so a further response is not warranted by the SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Airport	Recommendation Implemented	There already is a budgeted COIT staff team in place that supports the CIO.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Airport CIO	Recommendation Implemented	There already is a budgeted COIT staff team in place that supports the CIO.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 8 has been implemented. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Chief Information Officer	Recommendation Implemented	Staff support is already provided to the City CIO and COIT.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Works	Recommendation Implemented	Staff support provided before and since the Report.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Works IT Director	Recommendation Implemented	Staff support provided before and since the Report.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation since staffing for the City CIO and COIT currently falls under other departments.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Human Services Agency	Recommendation Implemented	Departments, including the Human Services Agency, already support the City CIO and COIT by providing the City CIO and COIT with positions and with many staff hours attending COIT, COIT subcommittee, and ICT planning meetings. The Human Services Agency has members on two COIT sub-committees and is an active participating member of COIT.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Human Services Agency CIO	Recommendation Implemented	Departments, including the Human Services Agency, already support the City CIO and COIT by providing the City CIO and COIT with positions and with many staff hours attending COIT, COIT subcommittee, and ICT planning meetings. The Human Services Agency has members on two COIT sub-committees and is an active participating member of COIT.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Office of the Controller	Recommendation Implemented	The Controller's Office routinely provides technical, budgetary, audit, and management assistance to both the CIO and COIT, as requested and as resources allow. The form of this assistance can and will continue to evolve from year to year.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Office of the Mayor	Recommendation Implemented	COIT and the Department of Technology already have staff, and the Department of Human Resources, Mayor's Office and Controller will assist COIT and the Department to fill any priority vacant positions.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. SFPUC already does this with personnel and work order funding. Information technology workorders currently represent one of the enterprise's significant costs.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. SFPUC already does this with personnel and work order funding. Information technology workorders currently represent one of the enterprise's significant costs.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Due to staffing constraints and project commitments, SFMTA is unable to provide staffing support to either the City CIO or COIT.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Due to staffing constraints and project commitments, SFMTA is unable to provide staffing support to either the City CIO or COIT.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Police Department	Will not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD disagreed with the recommendation as it is felt that staff support is already in place. As such, this deliverable is owned by another department, not SFPD and further response by the SFPD is not warranted. It is asked that this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Police Department CIO	Will not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD disagreed with the recommendation as it is felt that staff support is already in place. As such, this deliverable is owned by another department, not SFPD and further response by the SFPD is not warranted. It is asked that this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 9 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before February 2, 2013, the Department of Technology return to the Board with an evaluation of potential options. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the COIT Chair to implement this recommendation that requires action by the Board of Supervisors.
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the CIO to implement this recommendation that requires action by the Board of Supervisors.
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	Will not be implemented.
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 10 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before February 2, 2013, the Department of Technology return to the Board with an evaluation of potential options. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the COIT Chair to implement this recommendation that requires action by the Board of Supervisors.
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the CIO to implement this recommendation that requires action by the Board of Supervisors.
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	Will not be implemented.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Airport	Requires Further Analysis	The Airport agrees with the Airport CIO that this shall be deferred to the City CIO and the Controller.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Airport CIO	Requires Further Analysis	The Airport CIO defers to the City CIO and the Controller on the Survey. Per recommendation from the Finance Committee, this requires further analysis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 11 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before February 2, 2013, the City CIO return to the Board with an evaluation of potential options. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Chair of COIT	Requires Further Analysis	COIT staff have spoken with the Controller's Office regarding the feasibility of such a survey, but further review is needed before we can determine if the recommendation will be implemented. The review and determination should likely be completed within the next six months.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Chief Information Officer	Requires Further Analysis	COIT staff have spoken with the Controller's Office regarding the feasibility of such a survey, but further review is needed before we can determine if the recommendation will be implemented. The review and determination should likely be completed within the next six months.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Works	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO to work with the Controller to conduct a survey. However, DPW will participate in any survey that is conducted.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Works IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO to work with the Controller to conduct a survey. However, DPW will participate in any survey that is conducted.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation. GSA will participate in any survey that is conducted.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation. GSA will participate in any survey that is conducted.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Human Services Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is directed to the City CIO and Controller and cannot be implemented by the Human Services Agency.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Human Services Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is directed to the City CIO and Controller and cannot be implemented by the Human Services Agency.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Office of the Controller	Requires Further Analysis	The subcommittees of COIT are developing performance metrics, and reporting on the results of each project. These are submitted to and evaluated by COIT committees. The Controller's Office, if requested, may assist COIT or the City CIO with future work in this area.

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2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Office of the Mayor	Requires Further Analysis	The Department currently has access to performance management tools to measure performance. The Controller's Office staff may be used to assist in further developing the Department's performance indicators and reporting.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. We suggest adding quality of solutions and support levels. Also for the "decision-making and evaluation criteria" we suggest that you add business case driven". The SFPUC can share our business case template that we use for IT projects.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. We suggest adding quality of solutions and support levels. Also for the "decision-making and evaluation criteria" we suggest that you add business case driven". The SFPUC can share our business case template that we use for IT projects.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Police Department	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD agreed with the recommendation. However, the entirety of this is deliverable is owned by another department, not SFPD, and it is asked this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Police Department CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD agreed with the recommendation. However, the entirety of this is deliverable is owned by another department, not SFPD, and it is asked this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Airport	Will Be Implemented in the Future	The Airport agrees with the Airport CIO that there is already a reporting process in place which will be further strengthened when the City gets a permanent CIO
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Airport CIO	Will Be Implemented in the Future	There are already monthly COIT reporting and annual reporting during the budget hearings by the City CIO to both the Mayor and the Board of Supervisors. This practice will be strengthened when the City gets a permanent CIO

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CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Board of Supervisors	Will Be Implemented in the Future	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 12 will be implemented within six months.(Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Chair of COIT	Recommendation Implemented	It is agreed that the City CIO should report annually. The most recent annual report was provided with the ICT Plan presented to the Mayor and the Board.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Chief Information Officer	Recommendation Implemented	It is agreed that the City CIO should report annually. The most recent annual report was provided with the ICT Plan presented to the Mayor and the Board in March.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Works	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO to report annually. However, DPW agrees that an annual report would be helpful.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Works IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO to report annually. However, DPW agrees that an annual report would be helpful.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Human Services Agency	Recommendation Implemented	The City CIO already reports monthly to the Mayor and Board of Supervisors on the state of technology via COIT meetings. The City CIO also reports annually to the Mayor and Board of Supervisors on the state of technology as part of the annual budget review process.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Human Services Agency CIO	Recommendation Implemented	The City CIO already reports monthly to the Mayor and Board of Supervisors on the state of technology via COIT meetings. The City CIO also reports annually to the Mayor and Board of Supervisors on the state of technology as part of the annual budget review process.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	The decision of whether or not to provide such a report rests with the CIO and the City Administrator.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Office of the Mayor	Will Be Implemented in the Future	The City agrees that the City CIO should report annually, and we will work to ensure this occurs each year.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. This could be useful, but many areas of IT are specialized. We suggest that the annual report be presented as a joint report, with input from the Mayor's Chief Innovation Officer.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. This could be useful, but many areas of IT are specialized. We suggest that the annual report be presented as a joint report, with input from the Mayor's Chief Innovation Officer.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Police Department	Will not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD agreed with the recommendation. However, the entirety of this is deliverable is owned by another department, not SFPD, and it is asked this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Police Department CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD agreed with the recommendation. However, the entirety of this is deliverable is owned by another department, not SFPD, and it is asked this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Airport	Will Not Be Implemented: Not Warranted or Not Reasonable	The Airport agrees with the Airport CIO that this item shall be deferred to the City CIO and the Controller.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Airport CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	The Airport CIO defers to the City CIO and the Controller on the scope of the work. Per Finance Committee this will be implemented in May 2014.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Board of Supervisors	Will Be Implemented in the Future	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 13 will be implemented within six months.(Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Chair of COIT	Will Be Implemented in the Future	While technically not within the authority of the COIT Chair, the City CIO and Controller's Office are working together with departments to begin implementation of a citywide system. This will be a multi-year process.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Chief Information Officer	Will Be Implemented in the Future	The City CIO and Controller's Office are working together with departments to begin implementation of a citywide system. This will be a multi-year process.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Works	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO and the Controller to create a citywide asset management system. However, DPW agrees there is a need for such a system.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Works IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO and the Controller to create a citywide asset management system. However, DPW agrees there is a need for such a system.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Human Services Agency	Recommendation Implemented	The Human Services Agency has a complete list of IT assets which has been provided to DT as part a DT initiative to develop a citywide list of such assets.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Human Services Agency CIO	Recommendation Implemented	The Human Services Agency has a complete list of IT assets which has been provided to DT as part a DT initiative to develop a citywide list of such assets.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Office of the Controller	Requires Further Analysis	A number of asset management systems are in use in different departments, often used with different business objectives and to serve differing mixes of ICT versus non-ICT assets. The Controller's Office is reviewing asset and project management systems for major, capital-intensive departments, and may expand this review to other departments in future years.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Office of the Mayor	Will Be Implemented in the Future	This process is currently underway with the expansion of the DPW information EAM system and the work of the Department of Technology to leverage existing Help Desk solutions in the City.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Partially agree. The city has multiple types of assets with varying functions (e.g., finance, technical, facility, utility, etc.). SFPUC assets within each of Water, Power, and Sewer provide multi-functional service rather than one-off functionality. The resolution of a need for a citywide asset management system would require more study, as some departments have well functioning applications, while others do not. We are open to seeing more information as a result of further review.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Partially agree. The city has multiple types of assets with varying functions (e.g., finance, technical, facility, utility, etc.). SFPUC assets within each of Water, Power, and Sewer provide multi-functional service rather than one-off functionality. The resolution of a need for a citywide asset management system would require more study, as some departments have well functioning applications, while others do not. We are open to seeing more information as a result of further review.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Police Department	Will not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD stated this will not be implemented as the recommendation will be unwieldy.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Police Department CIO	Will not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD stated this will not be implemented as the recommendation will be unwieldy.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Airport	Requires Further Analysis	The Airport agrees with the Airport CIO that this item shall be deferred to the City CIO and DHR and it requires further analysis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Airport CIO	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 14 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before February 2, 2013, the City CIO and DHR, with input from labor and department heads, return to the Board with an evaluation of potential options.(Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the COIT Chair to implement this recommendation that requires action by DHR.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	This will not be implemented as a separate skills database because the City will be able to capture credential information for city employees, including IT professional, with the implementation of PeopleSoft 9.0.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Human Resources	Will not Be Implemented: Not Warranted or Not Reasonable	With the implementation of PeopleSoft 9.0, the City will be able to capture credential information for city employees, including IT professionals. This is likely to include information about employees' competencies, training and skills.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Works	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO and DHR to crate citywide skills database. However, DPW generally agrees that this may be helpful but the exact manner in which it is crated and used need additional discussion.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Works IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the City CIO and DHR to crate citywide skills database. However, DPW generally agrees that this may be helpful but the exact manner in which it is crated and used need additional discussion.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Human Services Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is directed to the City CIO and DHR. The Human Services Agency cannot implement this recommendation on a citywide basis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Human Services Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is directed to the City CIO and DHR. The Human Services Agency cannot implement this recommendation on a citywide basis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Local 21	--	Agency elected not to respond.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	This will not be implemented, however with the implementation of PeopleSoft 9.0, the City will be able to capture credential information for city employees, including IT professionals. This is likely to include information about employees' competencies, training and skills.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. This can be beneficial, similar to how the SFPUC uses the Learning Management System (LMS) for tracking licensure and certifications for their engineers.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Agree. This can be beneficial, similar to how the SFPUC uses the Learning Management System (LMS) for tracking licensure and certifications for their engineers.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Police Department	Will Not Be Implemented: Not Warranted or Not Reasonable	This deliverable is owned by another department, not SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Police Department CIO	Will not Be Implemented: Not Warranted or Not Reasonable	This deliverable is owned by another department, not SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Airport	Requires Further Analysis	The Airport agrees with the Airport CIO that this item shall be deferred to the City CIO and DHR and it requires further analysis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Airport CIO	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 15 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before February 2, 2013, the Department of Technology return to the Board with an evaluation of potential options.(Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the CIO to revise the Charter.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Emergency Management	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Emergency Management IT Manager	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside our authority to implement this recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Human Resources	Will Not Be Implemented: Not Warranted or Not Reasonable	DHR cannot amend the Charter, only the voters can do that.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Health CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation appears to relate to the office of the CCSF Chief Information Officer. Because the Department of Public Health has no role in implementing the recommendation this matter is considered closed from the Department's perspective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Works	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW, alone cannot cause a revision to the Charter. However, DPW agrees this issue needs further analysis, and the City should look at other alternative to address the noted issue before considering revisions to the Charter.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Works IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW, alone cannot cause a revision to the Charter. However, DPW agrees this issue needs further analysis, and the City should look at other alternative to address the noted issue before considering revisions to the Charter.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	General Service Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	GSA does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	General Service Agency IT Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The GSA IT Director does not have the authority to implement the recommendation.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Human Services Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	The Human Services Agency cannot revise the Charter.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Human Services Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	The Human Services Agency cannot revise the Charter.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Local 21	--	Agency elected not to respond.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	Will not be implemented.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Public Utilities Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Disagree. Permanent Civil Service was devised to incorporate a fair and due process. However, the manner in how it has been implemented in San Francisco has been cumbersome. It has affected all citywide departments across various job recruitments, not just technology. We recommend that it be reviewed with the intent to make the process more efficient and effective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Public Utilities Commission CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Disagree. Permanent Civil Service was devised to incorporate a fair and due process. However, the manner in how it has been implemented in San Francisco has been cumbersome. It has affected all citywide departments across various job recruitments, not just technology. We recommend that it be reviewed with the intent to make the process more efficient and effective.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Municipal Transportation Agency	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Municipal Transportation Agency CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementation of the Recommendation is not within the purview of the SFMTA.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Police Department	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD partially disagreed with the recommendation as it was unclear how this would impact hiring at the Department level. However, the entirety of this is deliverable is owned by another department, not SFPD, and it is asked that this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Police Department CIO	Will Not Be Implemented: Not Warranted or Not Reasonable	In the original response, the SFPD partially disagreed with the recommendation as it was unclear how this would impact hiring at the Department level. However, the entirety of this is deliverable is owned by another department, not SFPD, and it is asked that this item be closed pertaining to SFPD.
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 16 has been implemented. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the COIT Chair to implement this recommendation that requires action by DHR and other City departments. The COIT Chair is supportive of the recommendation and will assist as appropriate.
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the CIO to have a formal role in the hiring process of other city departments. However, the CIO serves as a resource for other departments as they go through the individual hiring processes and has served on review panels when requested.
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Department of Human Resources	Recommendation Implemented	The City believes it is appropriate to consult the City CIO in these hiring decisions. The City CIO currently serves as a resource to departments.
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Office of the Mayor	Recommendation Implemented	The City believes it is appropriate to consult the City CIO in these hiring decisions. The City CIO currently serves as a resource to departments.
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 17 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before February 2, 2013, the City CIO return to the Board with an evaluation of potential options. (Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the COIT Chair to implement this recommendation that requires action by DHR and other City departments.
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the CIO to have a formal role in the performance review process of other city departments.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Department of Human Resources	Will Not Be Implemented: Not Warranted or Not Reasonable	The responsibility to conduct performance reviews rests with the department head, managers and supervisors.
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The responsibility to conduct performance reviews rests with the department head, managers and supervisors.
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Board of Supervisors	Will Be Implemented in the Future	That the Board of Supervisors reports that Recommendation 18 will be implemented within six months.(Res. #412-12)
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Chair of COIT	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the COIT Chair to implement this recommendation that requires action by DHR and other City departments. The COIT Chair is supportive of the recommendation and will assist as appropriate.
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Chief Information Officer	Will Not Be Implemented: Not Warranted or Not Reasonable	It is outside the authority of the CIO to revise the Charter or require the Mayor to develop new methods related to the hiring process. However, the CIO is part of a working group with DHR and others that is developing new methods to speed up the process.
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Department of Human Resources	Will Be Implemented in the Future	The Department of Human Resources and DT are currently working on methods to help improve the hiring process for ICT personnel.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Local 21	--	Agency elected not to respond.
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Office of the Mayor	Will Be Implemented in the Future	The Department of Human Resources and DT will implement procedures to help improve the hiring process for ICT personnel.
2011-12	DÉJÀ VU ALL OVER AGAIN	R19: The Mayor provide consistent, passionate, and aggressive leadership in the field of citywide technology, fostering progress, and garnering agreement among departments toward a more cooperative and cohesive culture.	Office of the Mayor	Recommendation Implemented	Already implemented.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 1 for reasons as follows: The City has been very proactive with regards to this recommendation, including through the passage of Prop C by the electorate, which provided for the formation of ad hoc groups of City officials, experts, and community members to decide how to move forward with the City Pension Fund.(Res. #447-12)

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation implies that the challenge of addressing the underfunding of the plan is unknown to the System and that an approach toward closing this gap is not in place. Neither implication is true. The funding status of the plan has been the subject of a great deal of attention by the SFERS Board, the Mayor, Board of Supervisors, plan beneficiaries, and the electorate in the past two years.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The challenges of the Plan's liabilities are well known and have been under discussion for many years. In 2011 many stakeholders came together to address some of the concerns around the Plan, the collaboration resulted in Prop C which made significant changes and will save the City significantly in the future. In addition, each year the Plan's returns and assumptions are discussed extensively through a public process at which all are welcome to participate.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	San Francisco Employees' Retirement System Board	Will Not Be Implemented: Not Warranted or Not Reasonable	Under the California Constitution and the Charter, the SFERS Board has plenary authority and fiduciary responsibility for the investment of the SFERS trust assets. The SFERS Board engages expert investment and actuarial consultants to support them in their role as fiduciaries. The SFERS Board cannot delegate its investment authority or fiduciary responsibility to the recommended task force. City officials, community groups and the public have other avenues (public comment at SFERS Board meetings or direct communication with the SFERS Board) to express "courses of action" on any subject that they would recommend to the SFERS Board.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	San Francisco Employees' Retirement System Executive Director	Will Not Be Implemented: Not Warranted or Not Reasonable	Under the California Constitution and the Charter, the SFERS Board has plenary authority and fiduciary responsibility for the investment of the SFERS trust assets. The SFERS Board engages expert investment and actuarial consultants to support them in their role as fiduciaries. The SFERS Board cannot delegate its investment authority or fiduciary responsibility to the recommended task force. City officials, community groups and the public have other avenues (public comment at SFERS Board meetings or direct communication with the SFERS Board) to express "courses of action" on any subject that they would recommend to the SFERS Board.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 2 has been implemented for reasons as follows: In keeping with Actuarial Standards Board, the San Francisco Employees' Retirement System Board has long-standing policy of reviewing and adopting updated investment return assumptions.(Res. #447-12)
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	Office of the Controller	Recommendation Implemented	This recommendation has been implemented within the framework of the existing SFERS Board processes. The SFERS Board will continue to regularly consider changes to its assumed expected investment return rate under its existing procedures.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	Office of the Mayor	Recommendation Implemented	This recommendation has been implemented and is a part of the Board's existing processes. In December 2011 the Board did vote to reduce the long-term investment return assumption based on recommendations from their consultants and actuaries. The Board will continue to review this assumption and adjust it as necessary as part of their regular and existing procedures.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	San Francisco Employees' Retirement System Board	Recommendation Implemented	SFERS has a long-standing policy and practice in place to develop all economic and demographic actuarial assumptions, including the investment return assumption, in compliance with Actuarial Standards of Practice set out by the Actuarial Standards Board.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	San Francisco Employees' Retirement System Executive Director	Recommendation Implemented	SFERS has a long-standing policy and practice in place to develop all economic and demographic actuarial assumptions, including the investment return assumption, in compliance with Actuarial Standards of Practice set out by the Actuarial Standards Board.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 3 has been implemented for the reasons as follows: The San Francisco Employees' Retirement System Board has embedded fiduciary due diligence in its investment policies and procedures.(Res. #447-12)
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	Office of the Controller	Recommendation Implemented	This recommendation has been implemented. While SFERS does not use the term "failure analysis," the tasks of reviewing investment policies and reporting to the public are being implemented within the framework of the existing SFERS Board processes. The SFERS Board will continue to regularly consider changes to its investment policies under its existing procedures.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	Office of the Mayor	Recommendation Implemented	While the term "failure analysis" is not used by SFERS, the intent behind this recommendation of reviewing investment policies and reporting to the public is being implemented within the framework of the existing SFERS Board processes. The SFERS Board will continue to consider changes to their investment policies on a regular basis under its existing procedures.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	San Francisco Employees' Retirement System Board	Recommendation Implemented	This recommendation embodies the fiduciary due diligence that has been embedded in SFERS investment policies and procedures over the past decades.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	San Francisco Employees' Retirement System Executive Director	Recommendation Implemented	This recommendation embodies the fiduciary due diligence that has been embedded in SFERS investment policies and procedures over the past decades.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 4 has been implemented for reasons as follows: The San Francisco Employees' Retirement System (SFERS) Board has an existing business initiative to analyze, quantify and report investment risks in the SFERS portfolio, and this information is made public through the SFERS Strategic Plan. (Res. #447-12)
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	Office of the Controller	Recommendation Implemented	This recommendation has already been implemented. The SFERS Board Strategic Plan, adopted at the Board's October 12, 2011, meeting, discusses an investment risk management initiative. SFERS has implemented the initiative with regular monthly public reports since February 2011 that include a discussion of investment risk exposures in the SFERS portfolio.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	Office of the Mayor	Recommendation Implemented	The SFERS Board Strategic Plan, adopted at the Board's October 12, 2011 meeting, discusses an investment risk management initiative, which has been implemented by SFERS with regular monthly public reports since February 2011 that include a discussion of investment risk exposures in the SFERS portfolio.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	San Francisco Employees' Retirement System Board	Recommendation Implemented	SFERS has a long-standing strategic business initiative related to analyzing, quantifying and reporting of investment risks in the SFERS portfolio.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	San Francisco Employees' Retirement System Executive Director	Recommendation Implemented	SFERS has a long-standing strategic business initiative related to analyzing, quantifying and reporting of investment risks in the SFERS portfolio.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 5 has been implemented for reasons as follows: The Board of Supervisors is always looking to minimize risks associated with the City Pension Fund, while simultaneously sustaining sufficient returns. (Res. #447-12)
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	Office of the Controller	Recommendation Implemented	This recommendation has been implemented by SFERS to the extent that a range of investment options are discussed and implemented by the Plan.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	Office of the Mayor	Recommendation Implemented	The SFERS Board regularly analyzes and discusses a wide range of investment strategies and policies.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	San Francisco Employees' Retirement System Board	Recommendation Implemented	The SFERS Board has a long-standing policy and practice in place to analyze the full range of investment policies and opportunities in relation to the goals of the SFERS Trust.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	San Francisco Employees' Retirement System Executive Director	Recommendation Implemented	The SFERS Board has a long-standing policy and practice in place to analyze the full range of investment policies and opportunities in relation to the goals of the SFERS Trust.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 6 for reasons as follows: The City does enough analysis on the Pension Fund. (Res. #447-12)
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	Office of the Controller	Requires Further Analysis	SFERS actuarial consultants produce various benchmarks and comparisons as part of the analyses they provide the SFERS Board. It is not clear that a replication of the precise studies cited would be a cost-effective use of resources.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	SFERS actuarial consultants and staff regularly review findings of similar type studies and industry benchmarks as part of their analyses provided to the Board. It is not warranted to require replication of these specific studies.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	San Francisco Employees' Retirement System Board	Will Not Be Implemented: Not Warranted or Not Reasonable	The findings of these types of comparison studies are routinely reviewed as part of the due diligence required as fiduciaries to the SFERS Trust. These comparison studies have tangential relevance to our decisions for SFERS, so the time and expense required to replicate these comparison studies are unwarranted and unreasonable.
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	San Francisco Employees' Retirement System Executive Director	Will Not Be Implemented: Not Warranted or Not Reasonable	The findings of these types of comparison studies are routinely reviewed as part of the due diligence required as fiduciaries to the SFERS Trust. These comparison studies have tangential relevance to our decisions for SFERS, so the time and expense required to replicate these comparison studies are unwarranted and unreasonable.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 1 for reasons as follows: recent amendments to the HCSO which became effective in January 2012 adequately address the issue of consumer fraud. The Board of Supervisors supports businesses identifying how to cover their costs within their individual business models, as long as it is done in compliance with the HCSO. (Res. # 377-12)
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	This is a question for San Francisco's policy makers, specifically, the mayor and the Board of Supervisors. Should the policymakers wish to consider this recommendation, the City Attorney will provide them with the appropriate legal advice.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	Golden Gate Restaurant Association	--	Agency elected not to respond.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The Mayor's Office supports businesses identifying how to cover their costs within their individual business models, as long as it is done in compliance with the HCSO.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R2. The Office of the Treasurer and Tax Collector investigate the under-reporting of sales taxes on surcharges.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 2 for reasons as follows: such investigations are within the purview of the State Board of Equalization not the City and County of San Francisco's Treasurer and Tax Collector. (Res. # 377-12)
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R2. The Office of the Treasurer and Tax Collector investigate the under-reporting of sales taxes on surcharges.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	Given that sales tax is collected by the State Board of Equalization, this recommendation falls outside of the purview of the City and County of San Francisco's Treasurer and Tax Collector.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R2. The Office of the Treasurer and Tax Collector investigate the under-reporting of sales taxes on surcharges.	Office of the Treasurer and Tax Collector	Will Not Be Implemented: Not Warranted or Not Reasonable	The Office of the Treasurer & Tax Collector shares the Civil Grand Jury's concerns about the possible under-reporting of sales taxes. However, the Office of the Treasurer & Tax Collector does not collect the sales tax. Revenue and Taxation Code Section 6451 specifies that the sales tax is due and payable to the State Board of Equalization. The Treasurer defers to the State Board of Equalization for their response regarding sales tax investigations.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R3. The District Attorney open an investigation to review the Jury's survey findings for possible consumer fraud.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 3 for reasons as follows: the Board of Supervisors defers to the District Attorney's ongoing investigation of the issue. The Board does not have the power to require the Office of the District Attorney to pursue investigations so the recommendation cannot be implemented by the Board. (Res. #377-12)
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R3. The District Attorney open an investigation to review the Jury's survey findings for possible consumer fraud.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	Because this recommendation is directed at the District Attorney, the City Attorney defers to the District Attorney's response. However, City Attorney Dennis Herrera has initiated a surcharge fraud enforcement program directed at restaurants and other businesses that collected surcharges for employee health care but failed to use that money for its stated purposes. To date, this program has resulted in more than \$1 million in payments by restaurants to current and former employees who should have benefitted from the health care surcharges. City Attorney Herrera's enforcement program is ongoing.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R3. The District Attorney open an investigation to review the Jury's survey findings for possible consumer fraud.	District Attorney	Recommendation Implemented	The District Attorney reviewed the Jury's survey findings as part of its investigation.

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CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R3. The District Attorney open an investigation to review the Jury's survey findings for possible consumer fraud.	Office of the Mayor	Requires Further Analysis	The Mayor's Office supports the District Attorney's response.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 4 for reasons as follows: the HRA is an important tool for businesses in respect to complying with the HCSO. The focus should be on ensuring that employees are aware of the benefits available to them and allowing employers to use appropriate tools to make benefits readily available to their employees. (Res. #377-12)
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	This is a question for San Francisco's policy makers, specifically, the mayor and the Board of Supervisors. Should the policymakers wish to consider this recommendation, the City Attorney will provide them with the appropriate legal advice.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation requires further analysis by the City Attorney. The Department of Public Health does not oversee or enforce employer or business labor practices. The Office of Labor Standards Enforcement enforces the Employer Spending Requirement and the HRA option. The Department defers to the City Attorney's Office which is responsible for providing legal advice to officers, department heads, boards, commissions or other units of local government.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Golden Gate Restaurant Association	--	Agency elected not to respond.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The Mayor's Office believes that the HRA, while used by a relatively small percentage of employers in San Francisco, is an important tool for businesses in respect to coming into compliance with the HCSO. The Mayor's Office is focused on strengthening HRA practices, to ensure that employees are aware of the benefits available to them and that employers make those benefits readily available.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 5 for reasons as follows: the Board of Supervisors defers to the response of the Department of Public Health. (Res. #377-12)
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Department of Public Health	Will Not Be Implemented: Not Warranted or Not Reasonable	There is no time limit for employees to use their MRA funds. All MRA accounts are activity unless there has been 18 months of continuous inactivity by both the employee (i.e., not seeking reimbursement) and employer (i.e., not making health care expenditures). An employee could continue to access their MRA account even if an employer is no long making expenditures for deposit into the employee's MRA (e.g., after 18 months) as long as there are fund in the account. The account would remain active. Likewise an employer could continue to make expenditures on behalf of an employee, but the employee not accessing funds from their MRA (e.g., in excess of 18 months). This account would remain active. If a MRA is closed due to 18 months of continuous inactivity by both the employee and employer, then the employee may contact the program and ask to have their closed MRA account reinstated. In such cases, DPH works to reinstate the account. The program retains closed account information for seven years from the date of account closure for auditing purposes. Employee requests done within this time frame are readily accommodated.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Golden Gate Restaurant Association	--	Agency elected not to respond.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The Mayor's Office refers to the Department of Public Health's response.

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CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. Whether or not to modify the composition of the Commission under the Charter is a policy decision for the voters.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 1 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before January 23, 2013, the Arts Commission, Director of Cultural Affairs, and the Office of Small Business returns to the Board with an evaluation of potential options.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, the City Attorney's Office does not have the authority to implement Recommendation #1. Whether to modify the composition of the 15 member San Francisco Arts Commission under Charter Section 5.103 (Arts Commission) is a policy decision for Board of Supervisors and the voters. The City Attorney's Office will assist the Board of Supervisors in preparing a Charter amendment if requested.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. Whether or not to modify the composition of the Commission under the Charter is a policy decision for the voters.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	I am confident in the Commissioners and know that reforms are in progress and can be achieved with the existing framework. The Commission of 15 is sufficiently large, and a Charter amendment is not needed. I will continue to use my appointments to select the most qualified candidates who will further the goals of the Commission and the City, taking into consideration the needs identified by the Civil Grand Jury, individuals knowledgeable about governance issues and current or former Street Artists.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R2. As an alternative, establish a Citizens Advisory Committee of seven members, appointed by the Mayor, to provide expert guidance in governance and administration, aid in non-governmental fundraising, and increase the community stature of the department.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	We believe that a Commission of 15, experienced in arts policy, governance, administration, and fundraising, provides adequate oversight and guidance to the agency. We do not believe the creation of an additional governmental body is necessary or productive.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R2. As an alternative, establish a Citizens Advisory Committee of seven members, appointed by the Mayor, to provide expert guidance in governance and administration, aid in non-governmental fundraising, and increase the community stature of the department.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 2 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before January 23, 2013, the Arts Commission, Director of Cultural Affairs, and the Office of Small Business returns to the Board with an evaluation of potential options.(Res. #381-12)

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R2. As an alternative, establish a Citizens Advisory Committee of seven members, appointed by the Mayor, to provide expert guidance in governance and administration, aid in non-governmental fundraising, and increase the community stature of the department.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	We believe that a Commission of 15, experienced in arts policy, governance, administration, and fundraising, provides adequate oversight and guidance to the agency. We do not believe the creation of an additional governmental body is necessary or productive.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R2. As an alternative, establish a Citizens Advisory Committee of seven members, appointed by the Mayor, to provide expert guidance in governance and administration, aid in non-governmental fundraising, and increase the community stature of the department.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The Commission can provide this guidance, and an additional governmental body is not necessary.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Creation of a non-profit organization dedicated to fundraising for the agency cannot legally be undertaken by SFAC staff, and so there would need to be sufficient interest and resources in the philanthropic community to create and maintain a separate entity. The SFAC has learned that an effort is underway.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 3 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before January 23, 2013, the Arts Commission, Director of Cultural Affairs, and the Office of Small Business returns to the Board with an evaluation of potential options.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	Creation of a non-profit organization dedicated to fundraising for the agency cannot legally be undertaken by SFAC staff, and so there would need to be sufficient interest and resources in the philanthropic community to create and maintain a separate entity. The SFAC has learned that an effort is underway.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Outside of the jurisdiction of the Controller's Office for action. This issue should addressed to the department, commission, and arts community generally.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	As noted in the Arts Commission response, SFAC cannot legally create a non-profit organization dedicated to fundraising for the agency. SFAC has learned that an effort is underway in the philanthropic community to create such a non-profit.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Arts Commission	Recommendation Implemented	The Director of Cultural Affairs and Commission President have met with or scheduled to meet with each Commissioner to provide training in their roles and responsibilities, including a thorough understanding of City processes and procedures, the agency's budget, revenue sources, and related legislation, as well as agency policies and programming.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Director of Cultural Affairs	Recommendation Implemented	The Director of Cultural Affairs and Commission President have met with or scheduled to meet with each Commissioner to provide training in their roles and responsibilities, including a thorough understanding of City processes and procedures, the agency's budget, revenue sources, and related legislation, as well as agency policies and programming.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Mayor's Appointments Secretary	Recommendation Implemented	The Director of Cultural Affairs and Commission President have indicated in their response that each Commissioner has been thoroughly trained to understand their roles and responsibilities.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Office of the Controller	Requires further analysis	The Controller's Office can assist with training in public financial management and oversight roles if requested by the SFAC.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. All Commissioners are Mayoral appointees, and instruction to complete a self-assessment would come at the Mayor's direction.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, Recommendation #5 requires further analysis. The Mayor appoints, and may remove, the Arts Commissioners under the Charter. (See Charter § 3.100(17), and § 5.103 (Arts Commission)). The Mayor's Office would have the discretion regarding whether, and how, to evaluate the performance of the Arts Commissioners. The City Attorney's Office has no authority over the evaluation of Commissioners, but will assist the SFAC or the Mayor with such a process if requested.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. All Commissioners are Mayoral appointees, and instruction to complete a self-assessment would come at the Mayor's direction.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	Office of the Mayor	Will Be Implemented in the Future	In the next six months, I will work with the Department of Human Resources to determine what self-assessment materials are available and could be utilized by Arts Commissioners for self-assessment purposes. I will work with staff of the Arts Commission to ensure that the full array of Commission responsibilities is clear to appointees
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R6. Update the SFAC website and materials to conform to current law and policy.	Arts Commission	Recommendation Implemented	All of the materials on the website are updated regularly. We look forward to beginning a redesign of the website later this year.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R6. Update the SFAC website and materials to conform to current law and policy.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, the City Attorney's Office has no authority to manage or update the SFAC website, but will continue to provide legal advice to the SFAC regarding compliance with applicable laws and policies.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R6. Update the SFAC website and materials to conform to current law and policy.	Director of Cultural Affairs	Recommendation Implemented	All of the materials on the website are updated regularly. We look forward to beginning a redesign of the website later this year.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R7. The Collection Loan Program remain suspended until the inventory and appraisal of the Collection is complete, and a tracking system for loaned art is developed and in operation.	Arts Commission	Recommendation Implemented	The loan program is currently suspended. A tracking system is already in place-- a function of the inventory project is to analyze and recommend required resources for the program to function moving forward.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R7. The Collection Loan Program remain suspended until the inventory and appraisal of the Collection is complete, and a tracking system for loaned art is developed and in operation.	Director of Cultural Affairs	Recommendation Implemented	The loan program is currently suspended. A tracking system is already in place-- a function of the inventory project is to analyze and recommend required resources for the program to function moving forward.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	Arts Commission	Recommendation Implemented	We have hired an experienced registrar to manage the inventory project, which is currently underway. We anticipate completion of the project by the end of 2014.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	Board of Supervisors	Will Be Implemented in the Future	FURTHER RESOLVED, That the Board of Supervisors reports that it will implement Recommendation 8 per the Arts Commission's response.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	City Administrator	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is in the purview of the Arts Commission.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	Director of Cultural Affairs	Recommendation Implemented	We have hired an experienced registrar to manage the inventory project, which is currently underway. We anticipate completion of the project by the end of 2014.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	Office of the Mayor	Recommendation Implemented	As noted in the SFAC response, the Department has hired an experienced registrar to manage the inventory project. The Department anticipates completion of the project by the end of 2014.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFAC has been directed by the Mayor's Office to continue to work with the Capital Planning Committee regarding the maintenance needs of the Civic Art Collection and related funding requests.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Board of Supervisors	Will not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 9 for reasons as follows: The Board defers to the Controller's response.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Capital Planning Committee	Will not Be Implemented: Not Warranted or Not Reasonable	This change in policy is beyond the authority of the Capital Planning Committee (CPC) to implement. The CPC has been working with the Art's Commission to explore the possibility of using a portion of Art Enrichment Funds to fund art renewals.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	City Administrator	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation is in the purview of the Arts Commission and may involvement of the Mayor's budget staff.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFAC has been directed by the Mayor's Office to continue to work with the Capital Planning Committee regarding the maintenance needs of the Civic Art Collection and related funding requests.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation, as we now understand the intent, conflates accounting issues, which are applied properly for the department, and procedural and budgetary processes (which approval path is used to review and process the department's request for General Fund money). Procedural and budgetary processes are outside of the jurisdiction of the Controller's Office for action.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	The Collection is a capital asset for the City. It is appropriate to continue to categorize arts maintenance the same way as other maintenance costs in the city budget, as a capital budget item.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. The reallocation of Hotel Tax fund dollars intended for Grants for the Arts or any other City entity or project is a policy decision for the Mayor's Office and the Board of Supervisors, to be determined during the annual budget process. The SFAC would welcome additional Hotel Tax fund revenue (or revenue from another source) for the management of the collection, but not at the expense of existing funding to the broader arts community.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Board of Supervisors	Will not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 10 for reasons as follows: The Board will review the matter in conjunction with the City's annual budget cycle in June.(Res. #381-12)

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	City Administrator	Will Not Be Implemented: Not Warranted or Not Reasonable	The Recommendation should not be implemented for the following reasons: 1. It is inappropriate for one City agency to subsidize the unrelated costs of the work of another City agency. It may be that it is appropriate for the Arts Commission to request that funds be budgeted for the Collection, but these funds should not come from Hotel Tax already designated for a specific use, e.g., GFTA. 2. An important part of GFTA's mission is to be "consistent, stable source of funding" for San Francisco's nonprofit arts organizations, and as such it is essential to over 200 organizations annually. It is impossible to "redirect and dedicate" any portion over a two-year period (much less a portion amounting to over 11% of the grant budget) without compromising the mission of GFTA and destabilizing the arts community.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Director of Cultural Affairs	Will not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. The reallocation of Hotel Tax fund dollars intended for Grants for the Arts or any other City entity or project is a policy decision for the Mayor's Office and the Board of Supervisors, to be determined during the annual budget process. The SFAC would welcome additional Hotel Tax fund revenue (or revenue from another source) for the management of the collection, but not at the expense of existing funding to the broader arts community.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Outside of the jurisdiction of the Controller's Office for action. Discretionary appropriation decisions are under the jurisdiction of the Mayor and Board of Supervisors.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	It is not possible to redirect funds from Grants for the Arts without compromising its mission and destabilizing the arts community.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. The reallocation of Hotel Tax fund dollars is a policy decision for the Mayor's Office and the Board of Supervisors, to be determined during the annual budget process. The Arts Commission would welcome additional Hotel Tax fund revenue (or revenue from another source) for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors, but not at the expense of existing funding to the broader arts community.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Board of Supervisors	Will not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 11 for reasons as follows: The Board will review the matter in conjunction with the City's annual budget cycle in June. (Res. #381-12)

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	City Administrator	Will Not Be Implemented: Not Warranted or Not Reasonable	Implementing this recommendation may be worthwhile but, for the reasons stated above in item R10, funding cannot come from GFTA's scarce resources.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Director of Cultural Affairs	Will not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. The reallocation of Hotel Tax fund dollars is a policy decision for the Mayor's Office and the Board of Supervisors, to be determined during the annual budget process. The Arts Commission would welcome additional Hotel Tax fund revenue (or revenue from another source) for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors, but not at the expense of existing funding to the broader arts community.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Outside of the jurisdiction of the Controller's Office for action. Discretionary appropriation decisions are under the jurisdiction of the Mayor and Board of Supervisors.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	As stated in the response to R10, it is not possible to redirect funds from Grants for the Arts. Designating additional Hotel Tax Funds is not appropriate at this time as it is a decision that is part of the annual appropriation process
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. The reallocation of Hotel Tax fund dollars is a policy decision for the Mayor's Office and the Board of Supervisors, to be determined during the annual budget process. The SFAC would welcome additional ongoing Hotel Tax fund revenue (or revenue from another source) for the maintenance and care of the collection.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	Board of Supervisors	Will not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 12 for reasons as follows: The Board will review the matter in conjunction with the City's annual budget cycle in June.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	City Administrator	Will Not Be Implemented: Not Warranted or Not Reasonable	There is no objection to this with this caveat: the money should come from the unallocated (General Fund) portion of the Hotel Tax, not from scarce Hotel Tax dollars already designated for other specified uses. The Mayor's Budget Office will need to be consulted.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation cannot be implemented by the SFAC. The reallocation of Hotel Tax fund dollars is a policy decision for the Mayor's Office and the Board of Supervisors, to be determined during the annual budget process. The SFAC would welcome additional ongoing Hotel Tax fund revenue (or revenue from another source) for the maintenance and care of the collection.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Outside of the jurisdiction of the Controller's Office for action. Discretionary appropriation decisions are under the jurisdiction of the Mayor and Board of Supervisors.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	Annual maintenance and care of the collection will continue to be treated as a capital expenditure and funded through the annual capital plan.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Arts Commission	Will Be Implemented in the Future	This recommendation will be implemented within the year. The SFAC is working with the Recreation and Parks Department (RPD) to clarify ownership and maintenance responsibilities for art on RPD property via an MOU between the agencies and a possible joint steering committee.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Board of Supervisors	Will Be Implemented in the Future	FURTHER RESOLVED, That the Board of Supervisors reports that it will implement Recommendation 13 for reasons as follows: The Board defers to the responses from both the Recreation and Park and the Arts Commissions.(Res. #381-12)

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	<p>As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, this recommendation, if implemented by the SFAC and Recreation and Park Commission in the form of an interdepartmental agreement, would remain subject to the Arts Commission's powers and duties regarding artwork on City property under Charter Section 5.103(2). The Charter does not vest exclusive jurisdiction in the Recreation and Park Department over its property, including any artwork on such property. See Charter Section 4.113. Instead, Charter section 5.103 vests in the Arts Commission the authority to maintain works of art on Recreation and Park property. The Charter, rather than the Administrative Code, dictates the respective jurisdiction of those departments over maintenance of artwork on City property.</p> <p>San Francisco Administrative Code Section 2A.150.1(b) gives the Arts Commission discretion "to enter into agreement[s] with the Recreation and Park Commission, upon such terms as may be mutually agreed, for the cataloging, care and maintenance of any or all of the above media located on properties under the jurisdiction of the Recreation and Park Commission." But that section does not supersede the Charter imposed obligation of the Arts Commission to maintain works of art on Recreation and Park property or expend appropriations made in support of the visual arts. (See Charter Section 5.103(2) and 5.013(4).)</p> <p>Moreover, with respect to any conflict between the 1996 Charter, as amended, and the now outdated San Francisco Administrative Code Section 2A.150.1(a), which provides that the Arts Commission has jurisdiction over the "cataloging, care and maintenance of all sculptures, statues, murals, paintings, and other art media belonging to the City and County of San Francisco" that are not on property under, among others, the Recreation and Park Commission, the City Attorney's Office has recommended appropriate updates to those Administrative Code provisions to make them consistent with current Charter provisions. The City Attorney's Office will continue to work with its clients, including the Arts Commission and the Recreation and Park Department, regarding any proposed legislative updates.</p>
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Director of Cultural Affairs	Will Be Implemented in the Future	This recommendation will be implemented within the year. The SFAC is working with the Recreation and Parks Department (RPD) to clarify ownership and maintenance responsibilities for art on RPD property via an MOU between the agencies and a possible joint steering committee.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Director of Recreation and Park	Will Be Implemented in the Future	This recommendation will be implemented within the year. The Recreation and Parks Department (RPD) is working with the SFAC to clarify ownership and maintenance responsibilities for art on RPD property via an MOU between the agencies and a possible joint steering committee.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Office of the Mayor	Will Be Implemented in the Future	This recommendation will be implemented within the year. The SFAC is working with the Recreation and Parks Department (RPD) to clarify ownership and maintenance responsibilities for art on RPD property via an MOU between the agencies and a possible joint steering committee.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Recreation and Park Commission	Will Be Implemented in the Future	This recommendation will be implemented within the year. The Recreation and Parks Department (RPD) is working with the SFAC to clarify ownership and maintenance responsibilities for art on RPD property via an MOU between the agencies and a possible joint steering committee.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	As stated above, the SFAC is working with the Recreation and Parks department to create an agreement between the two agencies clarifying responsibility for maintenance of art on RPD property. However, allocation of financial resources to the tasks is a policy decision for the Mayor and Board of Supervisors during the City's annual budget process.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 14 for reasons as follows: It falls outside of the Board's purview.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	Please see response to Recommendation #13. As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, the business terms of any interdepartmental agreement regarding allocation of funds for maintenance of artwork are a policy matter for the departments, subject to available City funding and the budgetary and fiscal provisions of the Charter. The City Attorney's Office will assist the departments with preparation of such agreements if requested and will continue to advise the departments on any legal issues arising out of interdepartmental agreements.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	As stated above, the SFAC is working with the Recreation and Parks department to create an agreement between the two agencies clarifying responsibility for maintenance of art on RPD property. However, allocation of financial resources to the tasks is a policy decision for the Mayor and Board of Supervisors during the City's annual budget process.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Director of Recreation and Park	Will Not Be Implemented: Not Warranted or Not Reasonable	The RPD is working with the SFAC to create an agreement between the two agencies clarifying responsibility for maintenance of art on RPD property. However, allocation of financial resources to the tasks is a policy decision for the Mayor and Board of Supervisors during the City's annual budget process.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Office of the Mayor	Requires Further Analysis	Work by the Arts Commission with the Recreation and Parks Department over the next year as discussed in my response to R13 will determine whether compensation is appropriate.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Recreation and Park Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	The RPD is working with the SFAC to create an agreement between the two agencies clarifying responsibility for maintenance of art on RPD property. However, allocation of financial resources to the tasks is a policy decision for the Mayor and Board of Supervisors during the City's annual budget process.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Arts Commission	Will not Be Implemented: Not Warranted or Not Reasonable	All legislated reporting requirements, financial audits, Controller's audits and California Cultural Data Project reports are reviewed at the CAEG committee level and submitted for review to the full Commission on a monthly basis. These meetings are publicly noticed and follow all Sunshine requirements. The CAEG committee also reviews fundraising plans and facility and life safety requirements for each of the Centers. Members of the public are welcome to attend and provide public comment. The Cultural Centers house independent not-for-profit organizations that are responsible for the day-to-day operations and programs of the building. As required in the legislation, the Centers must hold six community support board meetings. Therefore, the issues raised in this recommendation would be better addressed site by site as each neighborhood and facility has distinct constituents. In addition, it is not appropriate for the City to hold community meetings that may impact an independent not-for-profit. The forthcoming SFAC strategic planning process will include extensive community engagement opportunities and produce a 10-year capital plan that will include the life safety system needs of the facilities.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 15 for reasons as follows: It falls outside of the Board's purview.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Capital Planning Committee	Will not Be Implemented: Not Warranted or Not Reasonable	It is beyond the authority of the CPC to hold public hearings for the SFAC. The Capital Planning Committee will continue to work with the SFAC to identify needs and funding options for Cultural Centers in both the 10-Year Capital Plan and the Capital Budget.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, Recommendation #15 to hold public hearings regarding the Cultural Centers is a policy matter for the SFAC. The City Attorney's Office has no authority over the SFAC's decision whether to hold hearings on particular topics.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Department of Public Works	Will Not Be Implemented: Not Warranted or Not Reasonable	DPW cannot cause the SFAC to hold a public hearing. However, we are available to consult with the SFAC to identify facility needs.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	All legislated reporting requirements, financial audits, Controller's audits and California Cultural Data Project reports are reviewed at the CAEG committee level and submitted for review to the full Commission on a monthly basis. These meetings are publicly noticed and follow all Sunshine requirements. The CAEG committee also reviews fundraising plans and facility and life safety requirements for each of the Centers. Members of the public are welcome to attend and provide public comment. The Cultural Centers house independent not-for-profit organizations that are responsible for the day-to-day operations and programs of the building. As required in the legislation, the Centers must hold six community support board meetings. Therefore, the issues raised in this recommendation would be better addressed site by site as each neighborhood and facility has distinct constituents. In addition, it is not appropriate for the City to hold community meetings that may impact an independent not-for-profit. The forthcoming SFAC strategic planning process will include extensive community engagement opportunities and produce a 10-year capital plan that will include the life safety system needs of the facilities.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Director of the Department of Children, Youth, and their Families	Will not Be Implemented: Not Warranted or Not Reasonable	After careful review, DCYF has learned that all legislated reporting requirements, financial audits, Controller's audits and California Cultural Data Project reports are reviewed at the CAEG committee level and submitted for review to the full Commission on a monthly basis. These meetings are publicly noticed and follow all Sunshine requirements. The CAEG committee also reviews fundraising plans and facility and life safety requirements for each of the Centers. Members of the public are welcome to attend and provide public comment. The Cultural Centers house independent not-for-profit organizations that are responsible for the day-to-day operations and programs of the building. As required in the legislation, the Centers must hold six community support board meetings. Therefore, the issues raised in this recommendation would be better addressed site by site as each neighborhood and facility has distinct constituents. In addition, it is not appropriate for the City to hold community meetings that may impact an independent not-for-profit. The forthcoming SFAC strategic planning process will include extensive community engagement opportunities and produce a 10-year capital plan that will include the life safety system needs of the facilities.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of SOMArts	Will Not Be Implemented: Not Warranted or Not Reasonable	SOMArts agrees with the SFAC statement: "The SFAC's CAEG monthly committee meetings provide publicly noticed meetings that follow all Sunshine requirements where all legislated reporting requirements, financial audits, Controller's audits and California Cultural Data Project reports are reviewed on the committee level and submitted for review to the full Commission. The committee also reviews fundraising plans and facility and life safety requirements for each of the Centers. Members of the public are welcome to attend and provide public comment. The Cultural Centers house independent not-for-profit organizations that are responsible for the day-to-day operations and programs of the building. As required in the legislation, the Centers must hold six community support board meetings. Therefore, the issues raised in this recommendation would be better addressed site by site as each neighborhood and facility has distinct constituents. In addition, it is not appropriate for the City to hold community meetings that may impact an independent not-for-profit. The SFAC strategic plan will address the creation of a long term capital plan which will include the life safety system needs of the facilities."
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of the African American Art and Cultural Complex	--	Agency elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of the Bayview Opera House	Will Not Be Implemented: Not Warranted or Not Reasonable	The action items listed are action items for the SFAC, not the Bayview Opera House; therefore we cannot be expected to implement the recommendations.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of the Mission Cultural Center for Latino Arts	--	Agency elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Outside of the jurisdiction of the Controller's Office for action. Discretionary appropriation decisions are under the jurisdiction of the Mayor and Board of Supervisors.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	All legislated reporting requirements, financial audits, Controller's audits and Cultural Data Project reports are reviewed at the Community Arts, Education and Grants (CAEG) Committee level and submitted for review to the full Commission on a monthly basis. These meetings are publicly noticed and follow all Sunshine requirements. The CAEG committee also reviews fundraising plans and facility and life safety requirements for each of the Centers. The Cultural Centers house independent not-for-profit organizations that are responsible for the day-to-day operations and programs of the building. As required in legislation, the Centers must hold six community support board meetings. Therefore, the issues raised in the this recommendation would be better addressed site by site as each neighborhood and facility has distinct constituents.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	San Francisco Police Department	Recommendation Implemented	The Department continues its commitment to community policing, as well as its priority of providing safety to all community members. Through policies and procedures, there is an emphasis on safety at cultural centers, as well as all locations throughout the city at which community events are occurring. The Department actively participates in the Mayor's IPO plan interacting with participating City departments and other stakeholders as part of the violence reduction efforts.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Arts Commission	Requires Further Analysis	The SFAC has taken a conservative leasing practice that correlates the issuing of an annual lease with the issuing of an annual grant allocation. A shift to a long-term lease would potentially also mean a shift to a longer-term grant agreement. SFAC staff meets annually to review the leases with the City Attorney's office to assure the leases are current and reflect accurately the individual needs of the sites. The SFAC has been in conversation with the City Attorney regarding long-term leases and the advisability of entering into a 5 to 9.9 year lease agreement. The SFAC strategic planning process will review this recommendation within the next 6 months.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, Recommendation #16 is a policy matter for the SFAC, subject to any required Board of Supervisors approval under Charter Section 9.118 (Contract and Lease Limitations). If the SFAC elects to pursue long term leases with the Cultural Centers, subject to any Board of Supervisors approval requirements under Charter Section 9.118, the City Attorney's office will assist in drafting such leases and in approving them as to form.

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CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Director of Cultural Affairs	Requires Further Analysis	The SFAC has taken a conservative leasing practice that correlates the issuing of an annual lease with the issuing of an annual grant allocation. A shift to a long-term lease would potentially also mean a shift to a longer-term grant agreement. SFAC staff meets annually to review the leases with the City Attorney's office to assure the leases are current and reflect accurately the individual needs of the sites. The SFAC has been in conversation with the City Attorney regarding long-term leases and the advisability of entering into a 5 to 9.9 year lease agreement. The SFAC strategic planning process will review this recommendation within the next 6 months.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of SOMArts	Requires Further Analysis	The SFAC's current year-to-year leasing practice is a barrier to successful capital campaign fundraising from individual donors and private foundations. Within the nonprofit sector, benchmarks have been established for the granting of long-term leases. Recommendations for benchmarks to grant long-term leases to the cultural centers were sent to the former Director of Cultural Affairs in January 2011, these included: Income vs. Expenses: Cultural Center must have no more than 5% expenses exceeding revenue for 3 consecutive years, not including capital improvements. Revenue sources: Cultural Center must demonstrate 50% match of earned and contributed income to SFAC funds for 3 consecutive years. Board stability: 33% turnover or less for 3 consecutive years. Observance of term limits. Staff stability: 33% turnover or less for key employees (those who avg 20hrs/wk per year or more) for 3 consecutive years. Reporting & Programming: Audits and other SFAC-required reports turned in within 2 weeks of deadline for 3 years. Management and Programming Plan approved by Commission for three consecutive years. Debt: No increase on lines of credit allowed during this period leading up to long-term lease. Lease: Must be in compliance with terms of existing lease. Reserve funds: Organization must establish a reserve fund of no less than two months of operating expenses (averaged)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of the African American Art and Cultural Complex	--	Agency elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of the Bayview Opera House	Will Not Be Implemented: Not Warranted or Not Reasonable	The action items listed are action items for the SFAC, not the Bayview Opera House; there we cannot be expected to implement the recommendations.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of the Mission Cultural Center for Latino Arts	--	Agency elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Office of the Mayor	Requires Further Analysis	The Arts Commission has been in conversation with the City Attorney regarding long-term leases, and its strategic planning process will review this recommendation within the next six months.

(1) "****" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFAC does not have the authority to transfer its responsibility for licensing the street artists to any other department. Furthermore, there is a petition on record, signed by hundreds of street artists, requesting the program remain under the purview of the SFAC.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Board of Supervisors	Requires Further Analysis	FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 17 for reasons as follows: The Board intends to investigate the matter, and the Board requests that, before January 23, 2013, the Arts Commission, Director of Cultural Affairs, and the Office of Small Business returns to the Board with an evaluation of potential options.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Director of Cultural Affairs	Will not Be Implemented: Not Warranted or Not Reasonable	The SFAC does not have the authority to transfer its responsibility for licensing the street artists to any other department. Furthermore, there is a petition on record, signed by hundreds of street artists, requesting the program remain under the purview of the SFAC.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Executive Director of the Office of Small Business	Will Not Be Implemented: Not Warranted or Not Reasonable	The Government and Oversight Committee did not approve moving the Street Artist program to the Office of Small Business. The Office of Small Business is prepared to accept the program at any time the Mayor or Board of Supervisors determines this should be the case.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Office of the Mayor	Will Be Implemented in the Future	I believe that the Street Artists Program should remain in the Arts Commission. In addition, I am aware that hundreds of street artists have requested that the program remain under the purview of the Arts Commission, where it has historically been housed.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Small Business Commission	--	Commission elected not to respond
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Street Artists Market Managers	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFAC does not have the authority to transfer its responsibility for licensing the street artists to any other department. Furthermore, there is a petition on record, signed by hundreds of street artists, requesting the program remain under the purview of the SFAC.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFAC is not in a position to respond to this recommendation because it pertains exclusively to actions to be taken (or not) by the District Attorney's Office.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 18 for reasons as follows: It falls outside of the Board's purview.(Res. #381-12)
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFAC is not in a position to respond to this recommendation because it pertains exclusively to actions to be taken (or not) by the District Attorney's Office.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	District Attorney	Recommendation Implemented	On August 23, 2012 the District Attorney's Office responded to the Sunshine Complaint No. 11023.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Office of the Mayor	Recommendation Implemented	The District Attorney's Office responded on August 23, 2012.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Sunshine Task Force	Recommendation Implemented	The Office of the District Attorney responded to the SOTF's referral for enforcement of its Order of Determination, Sec. 67.30(c), on August 23, 2012, stating the Office of the District Attorney became aware of Complaint No. 11023 upon review of the Civil Grand Jury report, "Where There is Smoke...The Need to Strengthen the Art Commission's Stewardship of San Francisco Cultural Legacy." The Office of the District Attorney also, stated that their office will not pursue a criminal investigation concerning the complaint
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	Current law requires the Street Artists program to generate license fee revenue sufficient to fully recover the costs of administering the program, which includes the cost of the City Attorney.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, this recommendation will not be implemented by the City Attorney's Office. Billing legal expenses to a particular fund is a policy matter for the SFAC and Board of Supervisors. Under the Street Artists Ordinance, the fees for a Street Artist Certificate "shall be equal to, but not greater than, the fees necessary to support the costs of administering and enforcing the provisions of the Street Artist Ordinance." (S.F. Police Code § 2404.2 (Fee Setting Procedure).) In other words, the Ordinance contemplates that the program will be self-supporting. The SFAC may lawfully expend monies in the Street Artist Fund to pay for legal expenses relating to the administration of the Street Artist Program, including responding to issues arising out of the Sunshine Ordinance.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	Current law requires the Street Artists program to generate license fee revenue sufficient to fully recover the costs of administering the program, which includes the cost of the City Attorney.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Legal expenses are considered programmatic operating costs and are, therefore, appropriately paid from programmatic budgets and fees.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Arts Commission	Will Not Be Implemented: Not Warranted or Not Reasonable	The Mayor, and not the SFAC, appoints both Arts Commissioners and Street Artists Advisory Committee members.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Director of Cultural Affairs	Will Not Be Implemented: Not Warranted or Not Reasonable	The Mayor, and not the SFAC, appoints both Arts Commissioners and Street Artists Advisory Committee members.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Executive Director of the Office of Small Business	Will Not Be Implemented: Not Warranted or Not Reasonable	Both the Arts Commission and the Small Business Commission are Chartered commissions. To ensure a dedicated seat on either commission would require a specified seat designation and a change to each commission's charter. Any change to the charter requires voter approval. Small Business Commission: Should the street artist program move to the Office of Small Business, the Small Business Commission does not think it is absolutely necessary to have a current or former street be appointed for the Commission to fulfill its responsibilities to the artists and the oversight and management of the program. Street Artist are required to obtain a business registration license and permit to operate and therefore are small business.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	As discussed in my response to R1, I will continue to use my appointments to select the most qualified candidates who will further the goals of the Arts Commission and the City. I am certainly willing to reach out to and appoint current or former Street Artists who are willing and qualified to serve on the Arts Commission when there are openings, but I am committed to selecting the overall strongest candidate available. Additionally, I would note that the Street Artist and Crafts Examiners Advisory Committee is an existing advisory body, described in Police Code Section 2400.2, focused on street artist issues and an additional entity where I may appoint street artists and ensure that their concerns are heard.

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Small Business Commission	--	Commission elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Street Artists Market Managers	Will Not Be Implemented: Not Warranted or Not Reasonable	The Mayor, and not the SFAC, appoints both Arts Commissioners and Street Artists Advisory Committee members.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R21. Develop new spaces for the Street Artists.	Arts Commission	Recommendation Implemented	This recommendation has been implemented over the past 32 years. Of the current 414 year-round spaces plus 60 additional winter holiday spaces (obtained annually) for the artists, the SFAC obtained 298 of the spaces for the artists from 1980 to the present.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R21. Develop new spaces for the Street Artists.	Director of Cultural Affairs	Recommendation Implemented	This recommendation has been implemented over the past 32 years. Of the current 414 year-round spaces plus 60 additional winter holiday spaces (obtained annually) for the artists, the SFAC obtained 298 of the spaces for the artists from 1980 to the present.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R21. Develop new spaces for the Street Artists.	Street Artists Market Managers	Recommendation Implemented	This recommendation has been implemented over the past 32 years. Of the current 414 year-round spaces plus 60 additional winter holiday spaces (obtained annually) for the artists, the SFAC obtained 298 of the spaces for the artists from 1980 to the present.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Arts Commission	Recommendation Implemented	The SFAC complies with Charter Section 16.106 and appropriates all funds for a municipal symphony orchestra as required by law. The SFAC also has the authority to accept gifts, including gifts from the San Francisco Symphony, under section 5.100 of the City Charter.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Board of Supervisors	Recommendation Implemented	FURTHER RESOLVED, That the Board of Supervisors reports that it has implemented Recommendation 22. (Res. #381-12)

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	City Attorney	Recommendation Implemented	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, the City has implemented this recommendation. This Office has been informed by the Arts Commission that, in compliance with Charter Section 16.106(1), the SFAC expends all funds it receives under that section to the Symphony for the purpose of "maintaining a symphony orchestra." (Charter §16.106 (Cultural, Educational, and Recreational Appropriations).) Under Section 5.100 of the Charter, in turn, the SFAC "may accept and shall comply with the terms and conditions of loans, gifts, devises, bequests or agreements donating works of art or other assets to their department without action of the Board of Supervisors so long as acceptance of the same entails no expense for the City and County beyond ordinary care and maintenance." (Charter §5.100 (Arts and Culture Departments - General).) By this language, the Charter vests in SFAC the authority to accept gifts from individuals and organizations, including gifts of funds from organizations such as the Symphony. The San Francisco Symphony is a private, nonprofit organization that is not owned or operated by the City
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Director of Cultural Affairs	Recommendation Implemented	The SFAC complies with Charter Section 16.106 and appropriates all funds for a municipal symphony orchestra as required by law. The SFAC also has the authority to accept gifts, including gifts from the San Francisco Symphony, under section 5.100 of the City Charter.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Office of the Controller	Recommendation Implemented	The contribution from the Commission to the Symphony is calculated annually and budgeted per the Charter formula.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Office of the Mayor	Recommendation Implemented	The Arts Commission complies with Charter Section 16.106 and appropriates all funds for a municipal symphony orchestra as required by law. The Arts Commission also has the authority to accept gifts, including gifts from the San Francisco Symphony, under Section 5.100 of the City Charter.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Arts Commission	Will not Be Implemented: Not Warranted or Not Reasonable	The decision to redirect Hotel Tax Fund money allocated to Grants for the Arts is a policy decision for the City Administrator, the Mayor's Office and the Board of Supervisors, in collaboration with Grants for the Arts.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Board of Supervisors	Will not Be Implemented: Not Warranted or Not Reasonable	FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 23 for reasons as follows: The Board will review the matter in conjunction with the City's annual budget cycle in June. (Res. #381-12)

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2013 Response ⁽¹⁾	2013 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Director of Cultural Affairs	Will not Be Implemented: Not Warranted or Not Reasonable	The decision to redirect Hotel Tax Fund money allocated to Grants for the Arts is a policy decision for the City Administrator, the Mayor's Office and the Board of Supervisors, in collaboration with Grants for the Arts.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Director of Grants for the Arts	Will not Be Implemented: Not Warranted or Not Reasonable	General operating support funding is allocated, through a competitive process, to SFS by GFTA for the following purpose: To produce a season or orchestral concerts in such a manner as to favorably advertise and publicize the City of San Francisco. This purpose is separate and apart from any funding SFS receives from the Arts Commissioner any other funding source and should not be conflated with or substituted for funds for any other purpose.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	Outside of the jurisdiction of the Controller's Office for action. Discretionary appropriation decisions are under the jurisdiction of the Mayor and Board of Supervisors.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	General operating support funding is allocated to SFS by GFTA to produce a season of orchestral concerts in such a manner as to favorably advertise and publicize the City of San Francisco. This purpose is separate and apart from any funding SFS receives from the Arts Commission or any other funding source and should not be conflated with or substituted for funds for any other purpose.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R24. SFAC properly report the disposition of the concert tickets given to it by SFS in compliance with City and State regulations.	Arts Commission	Recommendation Implemented	As of December 2011, the SFAC has followed State and City procedures for tracking and reporting all ticket distribution. The SFAC has conferred with the City Attorney to ensure all forms are in compliance.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R24. SFAC properly report the disposition of the concert tickets given to it by SFS in compliance with City and State regulations.	City Attorney	Will Not Be Implemented: Not Warranted or Not Reasonable	As previously reported to the Civil Grand Jury in our response letter of September 24, 2012, the City Attorney's Office does not have authority to implement Recommendation #24 but will continue to advise the SFAC regarding its ticket distribution reporting obligations
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R24. SFAC properly report the disposition of the concert tickets given to it by SFS in compliance with City and State regulations.	Director of Cultural Affairs	Recommendation Implemented	As of December 2011, the SFAC has followed State and City procedures for tracking and reporting all ticket distribution. The SFAC has conferred with the City Attorney to ensure all forms are in compliance.

(1) """" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	Board of Supervisors	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	Office of the Mayor	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	San Francisco Municipal Transportation Agency Board of Directors	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	San Francisco Municipal Transportation Agency Citizens' Advisory Council	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R1. Eliminate switchbacks except for equipment breakdowns, accidents, or unavoidable emergencies.	San Francisco Municipal Transportation Agency Director of Transportation	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	Board of Supervisors	Recommendation Implemented	This recommendation has been implemented, as evidenced by the reconstitution of the Transportation Effectiveness Program (TEP). The TEP is currently in the approval process, pending an appeal hearing. The Board of Supervisors continues to urge the Mayor to finalize the implementation through his/her department heads and the development of the annual budget.	**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	Office of the Controller	Recommendation Implemented	The Controller's Office has worked with MTA on service improvements through the Transit Effectiveness Project which received final environmental clearances in spring 2014. Such service improvements include limiting the use of switchbacks. The Controller's Office published a benchmarking report on public transportation in March 2014. Though it did not touch on switchbacks specifically, it did learn from comparable transit systems on many service measures.	**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	Office of the Mayor	Recommendation Implemented	SFMTA reached out to peers in: <ul style="list-style-type: none"> • TriMet, Portland, Oregon • SEPTA, Philadelphia, Pennsylvania • New Jersey Transit, Newark, New Jersey • Greater Cleveland Regional Transit Authority, Cleveland, Ohio • Chicago Transit Authority, Chicago, Illinois • Los Angeles Metro, Los Angeles, California • Santa Clara Valley Transportation Authority (VTA), San Jose, California • Bay Area Rapid Transit (BART), Oakland, California <p>All reported using switchbacks as a service management and recovery tool. SFMTA has expanded use of other techniques used by peer agencies such as deadheading trains, switching operator/train assignments, and other techniques to reduce the use of switchbacks.</p>	**	

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	San Francisco Municipal Transportation Agency Board of Directors	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	San Francisco Municipal Transportation Agency Citizens' Advisory Council	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R2. Contact and learn from comparable transit systems that do not resort to switchbacks as a regular solution to their problems.	San Francisco Municipal Transportation Agency Director of Transportation	Recommendation Implemented	<p>SFMTA reached out to peers in:</p> <ul style="list-style-type: none"> • TriMet, Portland, Oregon • SEPTA, Philadelphia, Pennsylvania • New Jersey Transit, Newark, New Jersey • Greater Cleveland Regional Transit Authority, Cleveland, Ohio • Chicago Transit Authority, Chicago, Illinois • Los Angeles Metro, Los Angeles, California • Santa Clara Valley Transportation Authority (VTA), San Jose, California • Bay Area Rapid Transit (BART), Oakland, California <p>All reported using switchbacks as a service management and recovery tool. SFMTA has expanded use of other techniques used by peer agencies such as deadheading trains, switching operator/train assignments, and other techniques to reduce the use of switchbacks.</p>	**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	Board of Supervisors	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	Office of the Controller	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	Office of the Mayor	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	San Francisco Municipal Transportation Agency Board of Directors	**		**	

(1) "*" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Better MUNI Service Needed, Without Switchbacks	R3. The Controller audit Muni funds to determine if there are additional resources that may be available to rectify delays and scheduling problems.	San Francisco Municipal Transportation Agency Director of Transportation	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R4. Train and employ sufficient staff to operate the new control center and establish communication from there with Muni drivers.	Office of the Mayor	Will Be Implemented in the Future	In order to establish direct communications between the LMC and the operators, a new radio system is needed to replace our 1970s communications equipment. A contractor has been hired and the radio replacement project is underway. Completion of the new radio communications system is anticipated in 2015.	Recommendation Implemented	Staffing of the Line Management Center (referred to as "new control center" and internally referred to as the "LMC") is completed. In order to establish direct communications between the LMC and the operators, a new radio system is needed to replace our 1970s communications equipment. A contractor has been hired and the radio replacement project is underway. Full replacement of the system in the Market Street Metro tunnel was completed in 2015. The project will next focus on replacing the system in the Twin Peaks Tunnel, which should be substantially complete in March 2017.
2011-12	Better MUNI Service Needed, Without Switchbacks	R4. Train and employ sufficient staff to operate the new control center and establish communication from there with Muni drivers.	San Francisco Municipal Transportation Agency Board of Directors	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R4. Train and employ sufficient staff to operate the new control center and establish communication from there with Muni drivers.	San Francisco Municipal Transportation Agency Director of Transportation	Will Be Implemented in the Future	In order to establish direct communications between the LMC and the operators, a new radio system is needed to replace our 1970s communications equipment. A contractor has been hired and the radio replacement project is underway. Completion of the new radio communications system is anticipated in 2015.	Will Be Implemented in the Future: Recommendation scheduled to be implemented by end of 2016	The new radio system referred to in our 2014 response is scheduled to be operational by the end of 2016. In addition, we have completed construction and are implementing our new Transportation Management Center (TMC), which will improve communications and service management.
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	Board of Supervisors	**		**	

(1) "*" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	Office of the Mayor	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	San Francisco Municipal Transportation Agency Board of Directors	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	San Francisco Municipal Transportation Agency Citizens' Advisory Council	**		**	
2011-12	Better MUNI Service Needed, Without Switchbacks	R5. Conduct and publish monthly rider satisfaction surveys in accordance with the FY 2008 and 2010 quality review recommendations.	San Francisco Municipal Transportation Agency Director of Transportation	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R1. The Mayor regularly attend COIT meetings to communicate his interest and support of internal citywide technology and move it forward within City government.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Airport CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Board of Supervisors	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Budget Analyst	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Chief Information Officer	**		**	

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	While we do not anticipate an management audit of the Department of Technology in the next fiscal year, the Controller's Office works with that department on improving their service agreements with other agencies.	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R2. The Budget Analyst or the Controller perform a management audit evaluating the Department of Technology's functions to determine if the Department adequately communicates with other departments, and how to alleviate the Department's barriers to better performance.	San Francisco Police Department CIO	**		**	

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R3. Policies and citywide consolidation initiatives adopted by COIT be communicated as Mayoral Directives to s and CIOs.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R3. Policies and citywide consolidation initiatives adopted by COIT be communicated as Mayoral Directives to s and CIOs.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Board of Supervisors	Recommendation Implemented	Board of Supervisors reports to the Foreperson of the 2012-2013 City and County of San Francisco Civil Grand Jury that it has implemented Recommendation 4: One non-voting, non-City employee has been appointed to COIT and the appointment of a second member is underway. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Chair of COIT	Recommendation Implemented	COIT has appointed two non-voting, non-City employee members of COIT.	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	City Attorney	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R4. COIT appoint two non-voting, non-City employee members to sit on COIT without further delay.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Airport CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	Board of Supervisors reports that it will not implement Recommendation 5 for reasons as follows: The recommendation is not warranted. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Department of Emergency Management IT Manager	**		**	

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Department of Human Resources	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Office of the Controller	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R5. The City CIO develop consolidated citywide comprehensive ICT budget and staffing plans, reviewed and approved by COIT, and take the lead in its presentation to the Mayor's Budget Office and the Board of Supervisors.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Airport	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Airport CIO	**		**	

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Board of Supervisors	Recommendation Implemented	Board of Supervisors reports that it has implemented Recommendation 6 for reasons as follows: the City already has a CIO review process in place to monitor all major projects and large funding allocations. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Human Resources	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Health	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Human Services Agency CIO	**		**	

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Office of the Controller	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R6. Subsequent to COIT approval of the ICT budget and staffing plans, COIT and the City CIO monitor adherence to these plans.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Airport	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis. The Airport CIO defers to the City Administrator and the Mayor for the explanation and timeframe of such analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Airport CIO	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis. The Airport CIO defers to the City Administrator and the Mayor for the explanation and timeframe of such analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	Board of Supervisors reports that it will not implement Recommendation 7 for reasons as follows: The recommendation is not warranted. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Chief Information Officer	**		**	

(1) "*" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Health	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Office of the Controller	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Office of the Mayor	**		**	

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2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R7. The City CIO position be elevated in authority, responsibility, and accountability by creating functional "dotted-line" relationships between the City CIO and the departmental CIOs.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Airport	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Airport CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Board of Supervisors	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Health	**		**	

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2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Office of the Controller	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Municipal Transportation Agency CIO	**		**	

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2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R8. Provide staff support to both the City CIO and COIT.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	Board of Supervisors reports that it will not implement Recommendation 9 for reasons as follows: The recommendation is not warranted. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R9. Amend Administrative Code, Section 22A.4 and 22A.7, to separate the position of City CIO from the Department of Technology.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	Board of Supervisors reports that it will not implement Recommendation 10 for reasons as follows: The recommendation is not warranted. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R10. Amend Administrative Code, Sections 22A.4 and 22A.7, to create the separate position of Director of DT, appointed by and reporting to the City CIO.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Airport	Requires Further Analysis	The Airport CIO defers to the City CIO and The Controller on the Survey. Per recommendation from the Finance Committee, this requires further analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Airport CIO	Requires Further Analysis	The Airport CIO defers to the City CIO and The Controller on the Survey. Per recommendation from the Finance Committee, this requires further analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Board of Supervisors	Recommendation Implemented	Board of Supervisors reports that it has implemented Recommendation 11: Over the past year, several surveys involving City technology have been conducted. COIT recently conducted a survey focused on file sharing and cloud storage. The Controller's Office recently surveyed seven departments, including the Department of Technology, for the Capital Project Management and Asset Management Systems Improvement Project. The Department currently has access to performance management tools to measure performance. Controller's Office staff may be used to assist in further developing the Department's performance indicators and reporting. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Chair of COIT	Requires Further Analysis	While the recommendation does not request any specific action from the COIT Chair, it is understood that the City CIO continues to be in conversations with the Controller as to the feasibility of the suggested survey and their responses should provide additional detail as to timeframe.	Recommendation Implemented	DT administered a survey from December 2015-January 2016 to 430 personnel across all city departments. 10%, or 45 City personnel, responded to the survey over the four-week window. The survey solicited feedback regarding DT services, likelihood of recommending DT services, and suggestions for improving DT services. Survey respondents suggested that DT improve in the following areas: communication, personnel shortages, delivery and response, and increasing skills and training. DT is utilizing this survey as a baseline for improvement. A second survey will be conducted during June, 2016 that aims to build from this analysis.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Chief Information Officer	Requires Further Analysis	City CIO will work with COIT and Controller's Office to define the appropriate context and recipients and timing of the updated survey.	Will Be Implemented in the Future	A client satisfaction survey was implemented during December, 2015. The results of this survey are in subsequent Grand Jury responses. The DT is developing a strategic plan that will be implemented during July, 2016. This plan includes measures for performance data, shared services evaluation criteria, a needs assessment, and baseline inventories across a five year outlook.
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Health	**		**	

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2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	While we do not anticipate a survey like that described in the Grand Jury report, the Controller's Office works with that the Department of Technology on improving their service agreements and their work with other agencies.	**	

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2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Office of the Mayor	Recommendation Implemented	Over the past year, several surveys involving City technology have been conducted. COIT recently conducted a survey focused on file sharing and cloud storage. The Controller's Office recently surveyed seven departments, including the Department of Technology, for the Capital Project Management and Asset Management Systems Improvement Project. The Department currently has access to performance management tools to measure performance. Controller's Office staff may be used to assist in further developing the Department's performance indicators and reporting.	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R11. The City CIO work with the Controller to conduct a survey, including, but not limited to, performance data, client satisfaction, decision-making and evaluation criteria, inventory of services, and needs assessment, first for baseline figures and then annually to measure improvement over the baseline figures.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Airport	Recommendation Implemented	There are already COIT reporting and annual reporting during the budget hearings by the City CIO to both the Mayor and the Board of Supervisors. The City hired a permanent CIO in 2013 and COIT reporting has seen enhancement in the last year.	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Airport CIO	Recommendation Implemented	There are already COIT reporting and annual reporting during the budget hearings by the City CIO to both the Mayor and the Board of Supervisors. The City hired a permanent CIO in 2013 and COIT reporting has seen enhancement in the last year.	**	

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2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Board of Supervisors	Recommendation Implemented	Board of Supervisors reports that it has implemented Recommendation 12 for reasons as follows: The City CIO reports every other year through the ICT plan on the state of technology in the City. Additionally, the City CIO reports on the Department of Technology during the budget process	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Health	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Office of the Controller	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Office of the Mayor	Recommendation Implemented	The City CIO reports every other year through the ICT plan on the state of technology in the City. Additionally, the City CIO reports on the Department of Technology during the budget process.	**	

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2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R12. The City CIO report annually on the state of technology in the City to the Mayor and the Board of Supervisors.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Airport	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Airport CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Board of Supervisors	Will Be Implemented in the Future	Board of Supervisors reports that it has not yet implemented, but will implement Recommendation 13 within six months of the second hearing of the report, from September 26, 2013 to no later than March 26, 2014. (File No. 130394 Motion No. M13-123)	Recommendation Implemented	Pursuant to Charter, Section 2.114, the Non-Interference In Administration clause, the Board of Supervisors (Board) shall deal with administrative service or other functions only through the department head, elective or executive officer. On October 9, 2014, the Board held a hearing with the City's CIO and the Office of the Controller to investigate the recommendation and the departments position; and ultimately expressed support for the recommendation. The Board considers its responsibility required under the California Penal Code, Section 933.05(b) to " have been implemented" (corresponding language in the 2016 Action Plan column). The Board considers their response to have been sufficiently provided. The actual outcome of the implementation should be posed to the listed departments.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Chair of COIT	Will Be Implemented in the Future	While not technically within the control of the COIT Chair, the City CIO has proposed a two-year IT Asset Management (CMDB) project that is currently under discussion and will be implemented based on funding availability.	Recommendation Implemented	The Department of Technology (DT) PMO office is expanding ServiceNow functionality to address the need for a Citywide Asset Management System for ICT equipment. Initial deployment and configuration is underway. Final testing and deployment of the system will begin next month. Operational deployment to DT and other pilot departments will take place by the end of August 2016..

(1) "" Response not required: Recommendation has been fully implemented or abandoned.

Status of the Recommendations
by the Civil Grand Jury
2011-12

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Chief Information Officer	Will Be Implemented in the Future	<p>Addressing IT Asset Management CCSF wide is part of “fixing Fundamentals” as recommended by the City CIO in his 100 day report. Managing CCSF’s technology assets, include infrastructure, equipment, licenses, etc. This was also identified in the Grand Jury Report and accordingly, the following initiatives have been identified and are actively managed in the Department of Technology (DT).</p> <p>City CIO issued a memo on 02/14/2014 that established clear priorities for IT investments across the City and County of San Francisco. Among these critical priorities is the IT Asset Management initiative that involves the additional details provided below.</p> <p>City CIO and City Administrator (also chair of COIT) have issued a memo on 02/21/2014 requesting that departmental CIOs collect and submit their datacenter asset information & mission critical applications; this is a critical cornerstone of information related to the greater IT asset inventory.</p> <p>DT has implemented Phase I of the Asset Management Program by implementing a platform called “ServiceNow”. This was launched on 01/27/2014. The platform will ultimately handle Asset Management, License Management, Service requests Ticketing and more. The detailed scope and project plan for the Asset Mgt Program documentation will be completed in April 2014 (04/07/2014).</p> <p>DT anticipates to implement the IT Asset Management functionality (Phase 2), with in our department by a tentative date of 07/01/2014. This deliverable date will be updated upon completion of the project planning documentation.</p> <p>The ServiceNow platform is a major component of the overall IT Asset Management system, but there are additional technologies necessary to implement the comprehensive and scalable solution. These additional components will be identified and factored into a complementary project plan that will provide for a consolidated timeline for the IT Asset Management capability. Upon completion of ServiceNow Phase II, DT will engage CCSF agencies and departments to begin the effort to expand this IT Asset Management functionality across the citywide IT asset population in FY15.</p>	Will Be Implemented in the Future	The Department of Technology (DT) PMO office is expanding ServiceNow functionality to address the need for a Citywide Asset Management System for ICT equipment. Initial deployment and configuration is underway. Final testing and deployment of the system will begin next month. Operational deployment to DT and other pilot departments will take place by the end of August 2016.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Health	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Department of Public Works IT Director	**		**	

(1) "*" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Office of the Controller	Requires Further Analysis	The Controller's Office has begun working with DPW, REC, MTA and other departments on a common platform for asset management in the City. It may be possible to include IT equipment at a future date if desired.	Will Be Implemented in the Future	The Controller's Office is mid-way into the two-year implementation of the Financial System Project (F\$P), which will replace the City's old financial system, FAMIS, with the new 21st century enterprise application called PeopleSoft Financials and Supply Chain Management (AKA Purchasing). The F\$P solution, which includes a robust Asset Management module that will be used to track all of the City's assets, including IT equipment that meets the capitalization threshold, will go-live in July 2017. The F\$P solution will be used in conjunction with the ServiceNow application used by the Department of Technology for tracking IT service requests and detailed asset inventory, including configuration management and licensing. Separate instances of ServiceNow are also used by the following agencies: General Services, Airport, Public Health, Public Works, Fire, Police, Emergency Management, Port, Municipal Transportation. The F\$P solution will integrate with ServiceNow to exchange data on IT assets meeting the capitalization threshold.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Office of the Mayor	Will Be Implemented in the Future	There are a number of asset management system requests in the budget, and DT is working with departments to implement a system that could be deployed citywide. In the interim, DT has initiated an IT inventory process to provide information on all citywide assets.	Will Be Implemented in the Future	The Department of Technology (DT) PMO office is expanding ServiceNow functionality to address the need for a Citywide Asset Management System for ICT equipment. Initial deployment and configuration is underway. Final testing and deployment of the system will begin next month. Operational deployment to DT and other pilot departments will take place by the end of August 2016.
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Municipal Transportation Agency CIO	**		**	

(1) "*" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R13. The City CIO and the Controller create a citywide asset management system for ICT equipment.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Airport	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis. The Airport CIO defers to the City CIO and DHR for the explanation and timeframe of such analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Airport CIO	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis. The Airport CIO defers to the City CIO and DHR for the explanation and timeframe of such analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	Board of Supervisors reports that it will not implement Recommendation 14 for reasons as follows: The City will soon be able to track employee credentials, training, and certifications in personnel records. Module implementation will begin in the spring for a pilot group, with citywide expansion to follow at a later date. Creating a separate IT skills database would be duplicative. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Human Resources	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Health	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Department of Public Works IT Director	**		**	

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Local 21	--	Agency elected not to respond.	--	Agency elected not to respond/Agency not city entity
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R14. The City CIO and DHR create a citywide skills database for personnel, to catalog such skills as programming languages, web development, database, networking, and operating systems.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Airport	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Airport CIO	Requires Further Analysis	The Airport CIO agrees with the Finance Committee that this requires further analysis.	Will Not Be Implemented: Not Warranted or Not Reasonable	Department has no additional information beyond original response and defers to the City's CIO on what action has been taken on the outstanding issues.

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	Board of Supervisors reports that it will not implement Recommendation 15 for reasons as follows: The City is required by law to abide by a civil service process to ensure that hiring is nondiscriminatory. Implementation of this recommendation would require voter approval. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Emergency Management	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Emergency Management IT Manager	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Human Resources	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Health	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Health CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Works	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Department of Public Works IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	General Service Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	General Service Agency IT Director	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Human Services Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Human Services Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Local 21	--	Agency elected not to respond.	--	Agency elected not to respond/Agency not city entity

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Public Utilities Commission	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	Public Utilities Commission CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Municipal Transportation Agency	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Municipal Transportation Agency CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Police Department	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R15. Revise the Charter so that all vacant and new technology positions be classified as Group II exempt positions.	San Francisco Police Department CIO	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Board of Supervisors	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Department of Human Resources	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R16. The City CIO be involved, with department heads, in hiring decisions for their highest level ICT personnel.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	Board of Supervisors reports that it will not implement Recommendation 17 for reasons as follows: The responsibility to conduct performance reviews rests with the department head, managers, and supervisors. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Chief Information Officer	**		**	

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Department of Human Resources	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R17. The City CIO be included, with department heads, in the performance review process of senior ICT personnel in all departments.	Office of the Mayor	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Board of Supervisors	Recommendation Implemented	Board of Supervisors reports that it has implemented Recommendation 18: An IT Working Group, which includes members from COIT, individual departments, Local 21 and DHR, was established to address the City's IT hiring challenges. Two areas were identified: (1) Process efficiencies: improve efficiency of IT hiring within the civil service system; and (2) Recruitment improvements: improve recruitment of qualified applicants through effective branding and marketing of City tech jobs, and use of social media. (File No. 130394 Motion No. M13-123)	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Chair of COIT	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Chief Information Officer	**		**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Department of Human Resources	Will Be Implemented in the Future	DHR, DT and the Executive Steering Committee for IT Hiring have completed a project plan and anticipate implementation of the new examination process for pilot IT classes in 2014. A marketing campaign for IT classes is also anticipated to be completed and implemented in 2014.	Recommendation Implemented	The Civil Grand Jury in June 2015 issued a continuity report on its original "déjà vu" report, which specifically addressed R18. The Civil Grand Jury stated: "The City's commitment to the CSS is deep. When the 2011-12 report was issued, many in the City rejected the idea of a Charter revision to enable "at will" hiring until alternatives could be explored. In response to the 2011-12 CGJ Report and recommendation, an IT Hiring Group was formed by DHR to make improvements in the recruitment and hiring for IT positions. It included representatives from the Mayor's Office, the Office of the Controller, DT, larger City departments, and the unions. The IT Hiring Group has developed new techniques including recruitment on social media sites, such as LinkedIn, Facebook, and Twitter; partnering with CareersInGovernment; posting jobs on job boards and aggregators such as Dice, GitHub, Stack Overflow, Coroflot, Behance, and Indeed.com; and the development of marketing videos for YouTube. ⁶ The focus of the marketing strategy is on "... solving complex and interesting public service challenges, doing service to the community [...], and] the opportunity to have a work/life balance." ⁷ Work/Life balance appeals to tech workers who may be burned out by long hours in the corporate sector. A recruiter was hired for these initiatives. However, the recruiter does not exclusively work on IT job recruitment. Also, the focus in terms of job fairs seems to be local only. The City and County does not send recruiters outside the local area. Given the demand for technology talent in our local area, this failure to recruit elsewhere is short-sighted. For the hiring process, DHR instituted an expedited IT hiring pilot project. Its goal was to reduce the time for establishing an eligibility list for two IT positions, 1053: IS Business Analyst - Senior and 1054: IS Business Analyst - Principal. This would then decrease the hire time from the current interval of six to eight months to 30-50 days. This goal would be accomplished by delivering a new pilot examination on-line, un-proctored, but still utilizing position-based testing. After passing the

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							<p>Departmental subject-matter experts are given access to these videos to rate candidates and establish the eligibility list. Departments can also conduct candidate interviews on-line to make the final selection. This means that candidates do not have to be in San Francisco for testing on a set day and time. This was a problem with the prior system. The new process can widen the pool of applicants. If the pilot is successful, it will be rolled out to other positions.</p> <p>Interviewees from departments did not expect much impact or benefit from the new process. Some IT units within departments have few vacancies or no need for 1053 and 1054 positions. Client departments seemed skeptical that a dent could be made in the problem. The CGJ was told that preliminary results of the pilot would be available in late March. No results have yet been shared. To date, the DHR pilot project has not gone far enough to assist IT units and DT in their staffing needs. A new taskforce needs to be established to consider other ways to improve IT hiring including:</p> <ul style="list-style-type: none"> • the development of more IT internship opportunities (paid and unpaid); • increased compensation, benefits, training, and better working conditions to make City IT positions more competitive with the private sector; • a plan for recruiting IT staff using videos to focus on innovative projects and testimonies by existing IT personnel of what they like about their jobs; and • an IT recruiter who would travel to job fairs at colleges and universities that are known for their computer science programs and general job fairs in regions with high concentrations of tech firms. The City and County should be commended for the strides it has made in creating a more effective and cooperative technology environment in order to solve common problems. Significant progress has been made on its consolidation projects, including email and data centers, and other citywide initiatives. However, continuing problems exist and need to be aggressively addressed. Primary among them is the hiring of IT personnel." The Civil Grand Jury issued new findings and recommendations in its 2015 continuity report, to which DHR responded. Findings six and seven of the Civil Grand Jury's 2015 report
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Local 21	--	Agency elected not to respond.	--	Agency elected not to respond/Agency not city entity
2011-12	DÉJÀ VU ALL OVER AGAIN	R18. Pending revision of the Charter, the Mayor develop methods for speeding up the hiring process for ICT personnel.	Office of the Mayor	Recommendation Implemented	<p>An IT Working Group, which includes members from COIT, individual departments, Local 21 and DHR, was established to address the City's IT hiring challenges. Two areas were identified: (1) Process efficiencies: improve efficiency of IT hiring within the civil service system; and (2) Recruitment improvements: improve recruitment of qualified applicants through effective branding and marketing of City tech jobs, and use of social media.</p> <p>The process efficiencies include:</p> <ol style="list-style-type: none"> 1. A pilot project in conjunction with the Department of Technology to improve the timelines of IT hiring in the short-term 2. A proposal to update civil service rules related to the exam process 3. A long-term proposal to improve the IT exam process by creating a continuous exam process administered online. 	**	
2011-12	DÉJÀ VU ALL OVER AGAIN	R19: The Mayor provide consistent, passionate, and aggressive leadership in the field of citywide technology, fostering progress, and garnering agreement among departments toward a more cooperative and cohesive culture.	Office of the Mayor	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	Board of Supervisors	**		**	

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2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	Office of the Mayor	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	San Francisco Employees' Retirement System Board	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R1. San Francisco Employees' Retirement System Board address the \$2 billion dollar underfunding of the San Francisco Employees' Retirement System Pension Fund by forming a high-level task force with City officials, a panel of experts, community groups, and the public to develop courses of action.	San Francisco Employees' Retirement System Executive Director	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	Board of Supervisors	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	Office of the Controller	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	Office of the Mayor	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	San Francisco Employees' Retirement System Board	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R2. Adopt a realistic and consistent formula for estimating the assumed expected investment return rate.	San Francisco Employees' Retirement System Executive Director	**		**	

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2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	Board of Supervisors	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	Office of the Controller	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	Office of the Mayor	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	San Francisco Employees' Retirement System Board	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R3. The San Francisco Employees' Retirement System Board undertake an in-depth investigation and "failure analysis" study of its investment policy and report its findings to its members and to the public.	San Francisco Employees' Retirement System Executive Director	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	Board of Supervisors	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	Office of the Controller	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	Office of the Mayor	**		**	
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2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R4. Investigate, quantify and address all the major risks in the portfolio and make this information public.	San Francisco Employees' Retirement System Executive Director	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	Board of Supervisors	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	Office of the Controller	**		**	
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2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	San Francisco Employees' Retirement System Board	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R5. Investigate less volatile and risky investment policies that would attain sufficient returns for the San Francisco Employees' Retirement System Pension Fund.	San Francisco Employees' Retirement System Executive Director	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	Board of Supervisors	**		**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	Office of the Controller	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFERS Board and executive management have appropriate quality measures and benchmarks in place.	**	
2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	Office of the Mayor	**		**	

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2011-12	Investment Policies and Practices of the San Francisco Employees' Retirement Systems	R6. Replicate the Stanford, Upjohn, and The New York Times evidence-based comparison studies using San Francisco data, to apply their findings to the San Francisco Employees' Retirement System Pension Fund.	San Francisco Employees' Retirement System Executive Director	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	Board of Supervisors	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	City Attorney	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	Golden Gate Restaurant Association	--	Agency elected not to respond.	--	Do not follow up. Agency has not provided response in prior years.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R1. Disallow employers subject to the Office of Labor Standards Enforcement regulations from adding surcharges on customers' bill to pay for HCSO employer mandates and mandated paid sick days.	Office of the Mayor	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R2. The Office of the Treasurer and Tax Collector investigate the under-reporting of sales taxes on surcharges.	Board of Supervisors	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R2. The Office of the Treasurer and Tax Collector investigate the under-reporting of sales taxes on surcharges.	Office of the Mayor	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R2. The Office of the Treasurer and Tax Collector investigate the under-reporting of sales taxes on surcharges.	Office of the Treasurer and Tax Collector	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R3. The District Attorney open an investigation to review the Jury's survey findings for possible consumer fraud.	Board of Supervisors	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R3. The District Attorney open an investigation to review the Jury's survey findings for possible consumer fraud.	City Attorney	**		**	
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2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R3. The District Attorney open an investigation to review the Jury's survey findings for possible consumer fraud.	Office of the Mayor	Recommendation Implemented	The District Attorney's Office had opened a preliminary review of the health care related surcharge issue in October 2011. This review is now closed, with no further action to be taken. Going forward, upon receipt of any complaint of consumer fraud referred by the OLSE pursuant to Administrative Code section 14.3(d), the District Attorney will review the matter to determine if there is a basis for further investigation.	**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Board of Supervisors	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	City Attorney	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Department of Public Health	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Golden Gate Restaurant Association	--	Agency elected not to respond.	--	Do not follow up. Agency has not provided response in prior years.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R4. Disallow the use of the employer HRA option.	Office of the Mayor	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Board of Supervisors	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Department of Public Health	**		**	
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Golden Gate Restaurant Association	--	Agency elected not to respond.	--	Do not follow up. Agency has not provided response in prior years.
2011-12	Surcharges and Healthy San Francisco: Healthy for Whom?	R5. Eliminate time limits for employees to use their MRA funds.	Office of the Mayor	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	The Board of Supervisors reports this recommendation will not be implemented due to the lapse in time since the recommendation was made. Over the last two years, since the report was released in June 2012, no Code amendment ordinance has been introduced to establish a Citizens Advisory Committee. The evaluation BOS requested from the city departments (via Resolution No. 381-12) was also never received.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R1. To improve the governance of the department, increase the number of at-large Commissioners to eight members, through Charter amendment.	Office of the Mayor	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R2. As an alternative, establish a Citizens Advisory Committee of seven members, appointed by the Mayor, to provide expert guidance in governance and administration, aid in non-governmental fundraising, and increase the community stature of the department.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R2. As an alternative, establish a Citizens Advisory Committee of seven members, appointed by the Mayor, to provide expert guidance in governance and administration, aid in non-governmental fundraising, and increase the community stature of the department.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	The Board of Supervisors reports this recommendation will not be implemented due to the lapse in time since the recommendation was made. Over the last two years, since the report was released in June 2012, no Code amendment ordinance has been introduced to establish a Citizens Advisory Committee. The evaluation BOS requested from the city departments (via Resolution No. 381-12) was also never received.	**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	The Board of Supervisors reports this recommendation will not be implemented due to the lapse in time since the recommendation was made. Over the last two years, since the report was released in June 2012, no non-profit organization has been created. The evaluation BOS requested from the city departments (via Resolution No. 381-12) was also never received.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Office of the Controller	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R3. Encourage the creation of a non-profit organization dedicated to raising funds to meet program and operational needs.	Office of the Mayor	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Mayor's Appointments Secretary	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R4. Improve the orientation and training of Commissioners to provide them with a clear understanding of their administrative responsibilities and roles in budgeting, personnel management, city processes, and their role as ambassadors to the public to increase awareness of art opportunities in the community.	Office of the Controller	Recommendation Implemented	The Controller's Office provides training and orientation on the City's financial management to Commissions, Boards and other leadership upon request.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	Director of Cultural Affairs	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R5. Furnish the means for each Commissioner to conduct an annual self-assessment to evaluate personal and commission performance in order to promote a focus on the full array of Commission responsibilities.	Office of the Mayor	Recommendation Implemented	During last year's strategic plan development, Commissioners completed a performance and self-assessment survey. Commissioner responses were delineated in the plan and helped shape the final document. Moving forward, the Arts Commission can continue this assessment in future years.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R6. Update the SFAC website and materials to conform to current law and policy.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R6. Update the SFAC website and materials to conform to current law and policy.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R6. Update the SFAC website and materials to conform to current law and policy.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R7. The Collection Loan Program remain suspended until the inventory and appraisal of the Collection is complete, and a tracking system for loaned art is developed and in operation.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R7. The Collection Loan Program remain suspended until the inventory and appraisal of the Collection is complete, and a tracking system for loaned art is developed and in operation.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	Arts Commission	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	Board of Supervisors	Recommendation Implemented	Per the Arts Commission's 2013 response, the recommendation has been implemented since an experienced registrar has been hired to manage the inventory project.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	City Administrator	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R8. Human and material resources adequate to the task be devoted to the rapid completion of the inventory, appraisal, and cataloging of the Collection.	Director of Cultural Affairs	**		**	
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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Board of Supervisors	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Capital Planning Committee	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Office of the Controller	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R9. Re-designate maintenance and conservation of the Collection as an operating expense of the SFAC rather than a capital budget item.	Office of the Mayor	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Board of Supervisors	**		**	

(1) "*" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	City Administrator	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Office of the Controller	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R10. Redirect and dedicate \$1 million, over two years, of the Grants for the Arts/Hotel Tax Fund on a one-time basis to the Arts Commission to fund the inventory, maintenance, storage, de-accessioning, exhibition and installation of the existing Collection located in the City, at San Francisco International Airport, and at other City properties.	Office of the Mayor	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Board of Supervisors	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R11. Designate Hotel Tax Funds from the initial \$1 million for the development of educational print, on-line and phone app materials to showcase the existing Civic Art Collection located in the City, at San Francisco International Airport, and at other City properties to make the Collection more accessible to City residents and visitors.	Office of the Controller	**		**	
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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R12. Designate Hotel Tax Fund monies of 1% of the value of the Collection (up to \$900,000) on an annual basis for the maintenance and care of the Collection.	Board of Supervisors	**		**	
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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Arts Commission	Recommendation Implemented	Charter Section 5.103 vests in the Arts Commission the authority to maintain works of art on Recreation and Park property. San Francisco Administrative Code Section 2A.150.1(b) gives the Arts Commission discretion "to enter into agreement[s] with the Recreation and Park Commission, upon such terms as may be mutually agreed, for the cataloging, care and maintenance of any or all of the above media located on properties under the jurisdiction of the Recreation and Park Commission."	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Board of Supervisors	Recommendation Implemented	The Arts Commission and the Recreation and Park Department reported they have implemented the recommendation. Charter, Section 5.103, vests authority in the Arts Commission to maintain works of art on Recreation and Park Department property. Administrative Code, Section 2A.150.1(b), gives the Arts Commission discretion to enter into agreements with the Recreation and Park Department for cataloging, care, and maintenance for all of the media located under the jurisdiction of the Recreation and Park Department.	**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Director of Cultural Affairs	Recommendation Implemented	Charter Section 5.103 vests in the Arts Commission the authority to maintain works of art on Recreation and Park property. San Francisco Administrative Code Section 2A.150.1(b) gives the Arts Commission discretion "to enter into agreement[s] with the Recreation and Park Commission, upon such terms as may be mutually agreed, for the cataloging, care and maintenance of any or all of the above media located on properties under the jurisdiction of the Recreation and Park Commission."	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R13. Clarify ownership and maintenance responsibilities for art and statuary on Rec & Park property.	Director of Recreation and Park	Recommendation Implemented	Charter Section 5.103 vests in the Arts Commission the authority to maintain works of art on Recreation and Park property. San Francisco Administrative Code Section 2A.150.1(b) gives the Arts Commission discretion "to enter into agreement[s] with the Recreation and Park Commission, upon such terms as may be mutually agreed, for the cataloging, care and maintenance of any or all of the above media located on properties under the jurisdiction of the Recreation and Park Commission."	**	
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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Board of Supervisors	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Director of Recreation and Park	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R14. Complete a SFAC - Rec & Park agreement to ensure compensation for maintenance of art in the City's parks is adequate to support that task and does not impair conservation and maintenance elsewhere.	Office of the Mayor	Requires Further Analysis	The Arts Commission and the Recreation and Parks Department continue to work on this issue. In addition, SFAC has looked at the potential of a private fundraising effort.	Will Be Implemented in the Future	The San Francisco Arts Commission and the Recreation and Parks Department continue to work on ensuring adequate support for maintenance of art, including catalogue of art, their condition, and protocol and procedure for maintenance. The recommendation is expected to be implemented in FY 2016-17.

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Board of Supervisors	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Capital Planning Committee	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Department of Public Works	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Director of the Department of Children, Youth, and their Families	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of SOMArts	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of the African American Art and Cultural Complex	--	Agency elected not to respond.	--	Agency elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of the Bayview Opera House	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Executive Director of the Mission Cultural Center for Latino Arts	Will Be Implemented in the Future	In 2013, the SFAC developed a five-year Strategic Planning process (2014-2019). The Cultural Centers were asked to provide feedback on the funding, reporting requirements, facilities improvements, grants and lease agreements and the need for technical assistance to meet new SFAC guidelines. The portion of the SFAC Strategic Plan that references the Cultural Centers is under Goal #1: Invest in a vibrant arts community. In pertinent part it reads: "A key priority for the Cultural Centers will include ongoing facility improvements and securing the related funding, as well as creating a separation between facility management and grant management.." It is a general aspirational statement without any operational detail or identification of priorities for action. The Centers meet with the SFAC on a monthly basis to discuss city guidelines and general matters related to the cultural centers. MCCLA, however, is not aware if any public hearing(s) that have been held or will be held to discuss the Cultural Centers' short long term funding, facilities, safety requirements or any related action plan. MCCLA continues to believe public hearings would increase public awareness of the intrinsic value that cultural centers bring to the San Francisco community at large.	--	Agency elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Office of the Controller	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	Office of the Mayor	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R15. SFAC hold public hearings about the Cultural Centers and their short- and long-term funding (for programs and facility maintenance), facility, and safety needs to develop an action plan to secure the Cultural Centers.	San Francisco Police Department	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Arts Commission	Will be implemented in the future	This recommendation should be complete within one year.	Requires Further Analysis	The San Francisco Arts Commission (SFAC) has completed an evaluation of the cultural centers program and evaluating implementation. The SFAC will ensure performance measures and accountability framework are developed prior to entering into long-term leases.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	City Attorney	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Director of Cultural Affairs	Will be implemented in the future	This recommendation should be complete within one year.	Requires Further Analysis	The San Francisco Arts Commission (SFAC) has completed an evaluation of the cultural centers program and evaluating implementation. The SFAC will ensure performance measures and accountability framework are developed prior to entering into long-term leases.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of SOMArts	Will Not Be Implemented: Not Warranted or Not Reasonable	SOMArts does not have the authority to initiate further research or a process to extend the length of its lease, this authority is held by the San Francisco Arts Commission. SOMArts has sent recommendations to the SFAC regarding benchmarks for the granting of a long-term lease to the cultural centers.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of the African American Art and Cultural Complex	--	Agency elected not to respond.	--	Agency elected not to respond.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of the Bayview Opera House	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Executive Director of the Mission Cultural Center for Latino Arts	Will Not Be Implemented: Not Warranted or Not Reasonable	The SFAC has yet to grant long-term leases to the Cultural Centers. It is our understanding that SFAC has discussed the issue of long-term leases with city's legal department; however, there has been no reported outcome. MCCLA's lease and grant agreements continue to be executed on an annual basis. Centers have been notified that as of FY 2014-2015, they will enter into a three-year funding scheme. However, this will not be tied to multi year leases. The existing grant / lease relationship with the city began in 1997 and have run uninterrupted for 17 years. The granting of longer leases (anywhere from 5-7 years) would be most beneficial to the cultural centers and provide a much needed sense of "permanence."	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R16. SFAC enter long-term leases with their Cultural Center operators.	Office of the Mayor	Will be implemented in the future	This recommendation should be complete within one year.	Requires Further Analysis	The San Francisco Arts Commission (SFAC) has completed an evaluation of the cultural centers program and evaluating implementation. The SFAC will ensure performance measures and accountability framework are developed prior to entering into long-term leases.

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Board of Supervisors	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation will not be implemented, as reported by the Arts Commission, and does not fall under the Board of Supervisor's authority. The evaluation BOS requested from the city departments (via Resolution No. 381-12) was also never received.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Executive Director of the Office of Small Business	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Office of the Mayor	Will Not Be Implemented: Not Warranted or Not Reasonable	I believe that the Street Artists Program should remain in the Arts Commission. In addition, I am aware that hundreds of street artists have requested that the program remain under the purview of the Arts Commission, where it has historically been housed.	**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Small Business Commission	--	Agency elected not to respond.	Will Not Be Implemented: Not Warranted or Not Reasonable	The Arts Commission requested that the program retain with the Arts Commission. The Office of Small Business finds that under the current Director, Tom DeCaigny, the program will be well managed and given the attention it deserves. Therefore, there is no need to give consideration to relocating the program to the Office of Small Business.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R17. Move the Street Artists Program to the Office of Small Business.	Street Artists Market Managers	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Board of Supervisors	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	District Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Office of the Mayor	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R18. The District Attorney respond to Sunshine Complaint No. 11023.	Sunshine Task Force	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	Arts Commission	**		**	

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2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R19. Legal expenses for the Sunshine Ordinance defense be paid from an account, other than the Street Artist Fund.	Office of the Controller	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Executive Director of the Office of Small Business	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Office of the Mayor	**		**	

(1) "*" Response not required: Recommendation has been fully implemented or abandoned.

CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Small Business Commission	--	Agency elected not to respond.	Will Not Be Implemented: Not Warranted or Not Reasonable	This recommendation will not be implemented by the Small Business Commission, due to the Office of Small Business recommendation that the program retain within the Art Commission.
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R20. Appoint a current or former Street Artist to whichever Commission oversees them.	Street Artists Market Managers	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R21. Develop new spaces for the Street Artists.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R21. Develop new spaces for the Street Artists.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R21. Develop new spaces for the Street Artists.	Street Artists Market Managers	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Board of Supervisors	**		**	

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Office of the Controller	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R22. The Arts Commission/Symphony Agreement comply with the intent of the Charter, and the full amount of the tax revenues go toward Symphony operating expenses.	Office of the Mayor	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Board of Supervisors	**		**	

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CGJ Year	Report Title	Recommendation	Response Required	2014 Response ⁽¹⁾	2014 Response Text	2016 Response ⁽¹⁾	2016 Response Text
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Director of Cultural Affairs	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Director of Grants for the Arts	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Office of the Controller	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R23. Redirect Hotel Tax Fund money allocated to the SFS by GFTA to the SFAC.	Office of the Mayor	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R24. SFAC properly report the disposition of the concert tickets given to it by SFS in compliance with City and State regulations.	Arts Commission	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R24. SFAC properly report the disposition of the concert tickets given to it by SFS in compliance with City and State regulations.	City Attorney	**		**	
2011-12	Where There's Smoke... The Need to Strengthen the Art Commission's Stewardship of San Francisco's Cultural Legacy	R24. SFAC properly report the disposition of the concert tickets given to it by SFS in compliance with City and State regulations.	Director of Cultural Affairs	**		**	

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