



Statement of ADA Compliance

The San Francisco Department of Homelessness and Supportive Housing (HSH) follows the rules in the Americans with Disabilities Act (ADA). This document explains how we make sure we follow the rules. If you need this information in larger text or in another format because of a disability, please contact our ADA Coordinator, Cody Eliff, at cody.eliff@sfgov.org.

HOW WE COMPLY

HSH works hard to follow the ADA rules. This means we do the following things:

1. **Making Communication Easy:** We make sure our materials and documents are accessible. We use tools to help people with hearing or vision impairments, like providing interpreters or assistive tech.
2. **Changing Our Policies:** If someone with a disability asks for a change to how we do things, we will make those changes to help them join in all our programs, services, and activities.
3. **Making Buildings Accessible:** We make sure City buildings are easy for everyone to use. We follow rules that make buildings accessible, like the ADA Standards, the California Building Code, and other rules. We also fix any barriers we find through our evaluations and hold events in places everyone can access.
4. **Planning for Accessibility:** We have a plan that lists any barriers to accessibility. The plan tells us how we will fix these problems and when we will do it. We update this plan when we buy new buildings or make new rules.
5. **Handling Complaints:** We follow a clear process to investigate complaints about accessibility. If someone has an issue with how we handle access for people with disabilities, we will investigate it.
6. **Making Sure Our Services Follow the Rules:** We check that our programs and services follow the ADA law.

Who To Contact

The ADA requires us to have someone in charge of making sure we follow the rules. At HSH, that person is the ADA Coordinator. The ADA Coordinator is:

Cody Eliff [pronounced as “eel-if”]

Email: Cody.Eliff@sfgov.org Mobile: 415-926-9218

