DPH Security Camera Annual Surveillance Report 2024

Fields marked with an asterisk (*) are required.

Change In Authorized Use Cases ⌄

1.1 In the last year, did your department have use cases which differed from your "approved use cases" in your BOS-approved policy?

No

Change in Authorized Job Titles ⌄

2.1 Does the list of "authorized job titles" in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)

No

Change in Number and/or Type of Technology ⌄

Replacement of Old Technology

4.1 Has any technology listed in the policy been replaced?

No

Addition of New Technology

5.1 Has any technology been added which is not listed in the policy?

No

Ceased Operation of Technology

6.1 Is any technology listed in the policy no longer in use?

No

Services or Equipment Sources

7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list "N/A" if not applicable): *

Comtel and JCI.

Surveillance Technology Goals ⌄

☐

8.1 Has the surveillance technology been effective at achieving its identified purpose?
Yes

8.2 In 3-5 sentences, please explain how the technology has or has not been effective
1. During FY 23-24, the strategic placement of surveillance technology to monitor all entrances, exits, security sensitive areas, couple with the integrating the technology with alarm points and access control, has been effective in the investigation of 10-San Francisco General Hospital (SFGH) facility thefts and burglaries.

2. Comparing FY 22-23 to FY 23-24, there was a 76% increase in SFGH crimes against persons (Assaults, Battery, Sex Offense), in which the aide of surveillance technology contributed to 57-Sheriff's Office actions that included, 32-arrest, 11- citations, and Emergency Protection Orders issued.

SFGH Crimes Against Persons and Property
Yearly Comparison 2022-2023 2023-2024
SFSO - Facility Property Thefts Reports (>$900) 1 4
SFSO - Burglary Reports 6 6
SFSO - Battery Reports 31 58
SFSO - Sexual Offense Reports 7 11
SFSO - Assault Reports 7 10
SFSO - Robbery Reports 1 2
SFSO - Homicide Reports 0 0
Total 53 91

3. DPH policy on surveillance record retention has been effective in responding to request from law enforcement and other City departments, including, San Francisco Police Department and Sheriff's Office, District Attorney's Office, City Attorney's Office, and Public Defenders. Any data that is disclosed or provided to law enforcement, internal stakeholders, and others, is released in association with the requestor obtaining evidence within the investigation of a crime against persons or property. The data is disclosed in accordance with DPH privacy policy, including redacting CC-TV video files prior to releasing them.

Data Sharing ⌄

9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?

Yes

9.2 Was the data shared with city and county departments or other entities associated with city and county government?

Yes

9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

Any data that is disclosed or provided to external law enforcement is released in association with any criminal acts committed involving the sensitive DPH area or access points under surveillance that require criminal investigation and potential enforcement. The data disclosed is redacted CC-TV video files. Any illegal access resulting in theft, vandalism, or assault or any other unauthorized criminal activities resulting in theft of DPH equipment, vandalism, or bodily harm. File sharing includes The San Francisco Police Department and Sheriff's Department.

9.4 Was the data shared with entities outside of city and county government?

No

Accidental Receipt of Face Recognition Data ⌄

10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?

No

Complaints ⌄

11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?

No

Violations ⌄

◫

12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

12.4 Has your department conducted any internal audits of the technology?

Yes

12.5 Please provide general aggregate information about the result of your department's internal audits.

The annual Risk Assessment and Penetration Audits found no material or critical findings based on industry standard CVSS3 ratings.

12.6 If the audits revealed violations, please list any actions taken in response to the violations.

N/A

Statistics and Information about Public Records Act Requests ⌄

◫

13.1 Has your department received any public records act requests for this surveillance technology?

No

Total Annual Costs for the Surveillance Technology ⌄

⬚

14.1 List the number of FTE (new & existing).

12.4

14.2 Are there one-time costs for Fiscal Year 2024-2025?

Yes

14.3 Are there one-time Salary and Fringe costs?

Yes

14.4 List total one-time Salary and Fringe costs for FY 2024-2025.

$1,946,563

14.5 Are there one-time Software costs?

Yes

14.6 List total one-time Software costs for FY 2024-2025.

$1,000,000

14.7 Are there one-time Hardware/ Equipment costs?

Yes

14.8 List total one-time Hardware/ Equipment costs for FY 2024-2025.

$3,700,000

14.9 Are there one-time Professional Services costs?

No

14.11 Are there one-time Training costs?

No

14.13 Are there one-time "Other" costs?

No

14.15 Are there annual costs for Fiscal Year 2024-2025:

Yes

14.16 Are there annual Salary and Fringe costs?

Yes

14.17 List total annual Salary and Fringe costs for FY 2024-2025:

$1,946,563

14.18 Are there annual Software costs?

No

14.20 Are there annual Hardware/ Equipment costs?

No

14.22 Are there annual Professional Services costs?

Yes

14.23 List total annual Professional Services costs for FY 2024-2025:

350,000

14.24 Are there annual Training costs?

No

14.26 Are there annual "Other" costs?

No

14.28 What source of funding will fund the Surveillance Technology for FY 2024-2025?

General Fund

14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?

No

14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?

No