

# CON Social Media Monitoring Technology Annual Surveillance Report 2024

Fields marked with an asterisk (\*) are required.

## Change In Authorized Use Cases ▾



**1.1** In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?

No

## Change in Authorized Job Titles ▾



**2.1** Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)

No

## Change in Number and/or Type of Technology ▾



Replacement of Old Technology

**4.1** Has any technology listed in the policy been replaced?

No



Addition of New Technology

**5.1** Has any technology been added which is not listed in the policy?

No



Ceased Operation of Technology

**6.1** Is any technology listed in the policy no longer in use?

No



Services or Equipment Sources

**7.1** List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list “N/A” if not applicable): \*

N/A

## Surveillance Technology Goals ▾



**8.1 Has the surveillance technology been effective at achieving its identified purpose?**

No

**8.2 In 3-5 sentences, please explain how the technology has or has not been effective**

The Controller's Office (CON) has not used media monitoring technology yet (and has no plans to in the near future) which is why our department has a response of "not effective."

## Data Sharing ▾



**9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?**

No

**9.4 Was the data shared with entities outside of city and county government?**

No

## Accidental Receipt of Face Recognition Data ▾



**10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?**

No

## Complaints ▾



**11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?**

No

## Violations ▾



**12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?**

No

**12.4 Has your department conducted any internal audits of the technology?**

No

## Statistics and Information about Public Records Act Requests ▾



**13.1 Has your department received any public records act requests for this surveillance technology?**

No

## Total Annual Costs for the Surveillance Technology ▾



**14.1 List the number of FTE (new & existing).**

N/A

**14.2 Are there one-time costs for Fiscal Year 2024-2025?**

No

**14.15 Are there annual costs for Fiscal Year 2024-2025:**

No

**14.28 What source of funding will fund the Surveillance Technology for FY 2024-2025?**

N/A. The department currently does not use this technology.

**14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?**

No

**14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?**

No