

# CHF Social Media Monitoring Technology Annual Surveillance Report 2024

Fields marked with an asterisk (\*) are required.

## Change In Authorized Use Cases ▼



**1.1 In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?**

No

## Change in Authorized Job Titles ▼



**2.1 Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)**

No

## Change in Number and/or Type of Technology ▼



Replacement of Old Technology

**4.1 Has any technology listed in the policy been replaced?**

No



Addition of New Technology

**5.1 Has any technology been added which is not listed in the policy?**

No



Ceased Operation of Technology

**6.1 Is any technology listed in the policy no longer in use?**

No



Services or Equipment Sources

**7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list “N/A” if not applicable): \***

Cityspan, Inc. SPRA

## Surveillance Technology Goals ▾



**8.1 Has the surveillance technology been effective at achieving its identified purpose?**

Yes

**8.2 In 3-5 sentences, please explain how the technology has or has not been effective**

CHF does not use any specific social media monitoring technology. The department did not use the technology in the reporting year. If the department uses the technology in a future year, then the department will report on its effectiveness.

## Data Sharing ▾



**9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?**

Yes

**9.2 Was the data shared with city and county departments or other entities associated with city and county government?**

Yes

**9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.**

DCYF has formal data sharing agreements between SFUSD and other City departments with funding that affects children, youth and their families: DPH, JPD.

**9.4 Was the data shared with entities outside of city and county government?**

No

## Accidental Receipt of Face Recognition Data ▾



**10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?**

No

## Complaints ▾



**11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?**

No

## Violations ▼



**12.1** Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

**12.4** Has your department conducted any internal audits of the technology?

No

## Statistics and Information about Public Records Act Requests ▼



**13.1** Has your department received any public records act requests for this surveillance technology?

No

## Total Annual Costs for the Surveillance Technology ▼



**14.1** List the number of FTE (new & existing).

5

**14.2** Are there one-time costs for Fiscal Year 2024-2025?

No

**14.15** Are there annual costs for Fiscal Year 2024-2025:

No

**14.28** What source of funding will fund the Surveillance Technology for FY 2024-2025?

Children & Youth Fund

**14.29** Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?

No

**14.31** Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?

No