



Welcome to the
Committee on City Workforce
Alignment (CCWA):
**Enable Data-Sharing for Better
Coordination Between
Workforce & Other Systems
Working Group Meeting**
July 24, 2024

HOSTED BY: THE OFFICE OF ECONOMIC & WORKFORCE
DEVELOPMENT

RAMAYTUSH OHLONE LAND ACKNOWLEDGEMENT

The Committee on City Workforce Alignment acknowledges that we are on the unceded ancestral homeland of the Ramaytush (rah-my- toosh) Ohlone who are the original inhabitants of the San Francisco Peninsula. As the indigenous stewards of this land, and in accordance with their traditions, the Ramaytush Ohlone have never ceded, lost, nor forgotten their responsibilities as the caretakers of this place, as well as for all peoples who reside in their traditional territory. As guests, we recognize that we benefit from living and working on their traditional homeland. We wish to pay our respects by acknowledging the Ancestors, Elders, and Relatives of the Ramaytush Ohlone community and by affirming their sovereign rights as First Peoples.

Housekeeping

▶ Recording

- ▶ Audio, video, and chat will be monitored and recorded.

▶ Audio and Video

- ▶ We respect all participants in this convening today and want to create a safe space for all. By default, all participants will be muted and video is disabled. Video will be on for speakers only.

▶ Public Comment

- ▶ To submit public comment, please select the Chat button at the bottom of your screen and send a message to "Public Comment." You can either put your question in the chat or request to speak.

Agenda

1. Ohlone Land Acknowledgement, Announcements, & Housekeeping (Discussion Item)
2. Roll Call (Discussion Item)
3. Chair's Welcome (Discussion Item)
4. Adoption of the Agenda (Action Item)
5. Citywide Workforce Development Plan - Goal 5: Enable Data-Sharing for Better Coordination Between Workforce & Other Systems (Discussion Item)
6. Working Group Meeting Logistics (Discussion Item)
7. Working Group Co-Chair Nominations (Action Item)
8. Public Comment on Non-Agenda Items (Discussion Item)
9. Adjournment (Action Item)



July 24, 2024

Citywide Workforce Development Plan Goal 5: Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

Prepared for
Committee on City Workforce Alignment
Working Group

Workforce Alignment Ordinance No. 209-22

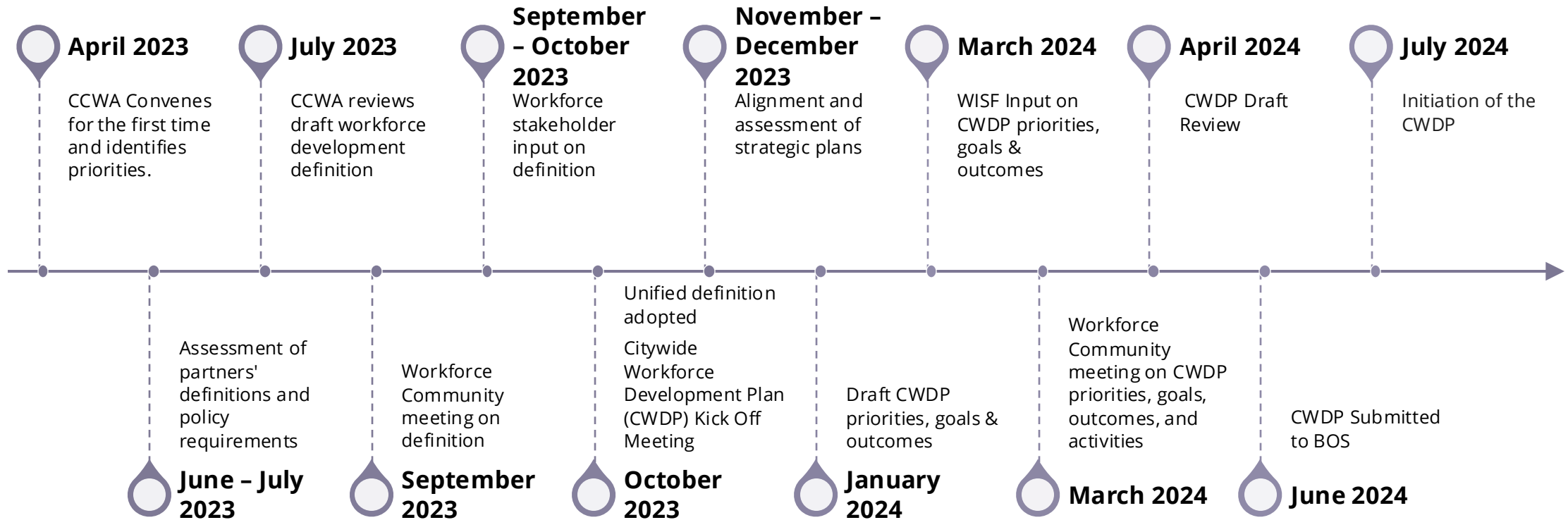
- ✓ **Public body** with City, labor, and community representation
- ✓ Define "**workforce development**" and adopt uniformly
- ✓ **Develop FY 24-29 Citywide Workforce Development Plan:**
 - Integrate Citywide **racial equity policy goals** and benchmarking goals
 - Coordinate resources and decision-making in line with **sector strategy and demand-side analysis**
 - Achieve **client de-duplication** and evaluate **program-level data** to increase effectiveness for measurable success



Committee Members



CWDP Development Process





Coordination of Partners' Plans and Priorities



Equitably Invest in Workforce Programs for our Most Vulnerable



Invest in Workforce Development Across the Life Course



Enhance Apprenticeship & Pre-Apprenticeship Programs that Lead to Careers



Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

CCWA Working Group #5: Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

The purpose of this working group is to enable data-sharing for better coordination between workforce and other systems, with the goals of identifying and reducing service gaps, increasing cross-agency collaboration, and streamlining data-informed decision-making. By developing shared infrastructure and processes, the aim is to enhance effectiveness and efficiency of workforce development services to better serve community.

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Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

COMMITTEE &
COMMUNITY
PRIORITIES

Data Sharing Infrastructure, User Experience Enhancement, Participant Feedback, Resource Allocation and Support, Data & Metrics Development, Improve System Processes, Improving Metrics and Evaluation

WHAT DOES
SUCCESS LOOK
LIKE?

- Shared language defining workforce development and goals.
- Strategic alignment or summary of how strategic plans, policies, and services work together.
- Shared data system to uncover workforce development services provided across life course and impact to clients and vulnerable communities.
- Interagency referral systems are operational.
- All workforce programs collect and report enrollment, completion, and placement data at a minimum.

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Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

WHO IS
LEADING THIS
WORK?

- **Human Rights Commission**
- **Office of Economic and Workforce Development**
- **Human Services Agency**
- **Department of Children Youth and Their Families**
- **Department of Human Resources**

CCWA WILL
COMPLETE BY:

June 2029

Citywide Workforce Development Plan (CWDP) FY 2024-2029

Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

July 2024	July 2024	January 2025	March 2025	July 2027	June 2029	July 2029
Initiation of the CWDP Five-Year Plan	First Meeting of CCWA Working Group #5: Enable Data-Sharing for Better Coordination Between Workforce & Other Systems	Updated roadmap to CWDP Goal #5	Submission of One-Year Update to BOS	Biennial Update of the CWDP Five-Year Plan	Anticipated Completion of CCWA Working Group #5: Enable Data-Sharing for Better Coordination Between Workforce & Other Systems	Conclusion of the CWDP Five-Year Plan



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Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

OUTCOMES

Outcome 5.1: Identify and reduce duplication and gaps in services.

Outcome 5.2: Increased collaboration and efficiency across agencies and organizations.

Outcome 5.3: Streamlined data, data-informed decisions, and validation of service models.

OUTCOME

Outcome 5.1: Identify and reduce duplication and gaps in services.

RECOMMENDED ACTIONS

- Share best practices in workforce development with partners.
- Assess existing programs against best practices.
- Identify gaps in services.
- Create service delivery feedback loops.

OUTCOME

Outcome 5.2: Increased collaboration and efficiency across agencies and organizations.

RECOMMENDED ACTIONS

- Identify use cases for shared clients and vulnerable populations.
- Address privacy concerns first and develop memorandums of understanding.
- Develop a research plan to study use cases.
- Solve operational inefficiencies.
- Create a centralized database of workforce services and resources, and provide access to educators, teachers, and community-based organizations to better coordinate programs and connect participants to opportunities.
- Create an external-facing database of workforce services and resources for participant self-service.

OUTCOME

Outcome 5.3: Streamlined data, data-informed decisions, and validation of service models.

RECOMMENDED ACTIONS

- Create a unified data system integration plan.
- Establish pre- and post-measures to evaluate income levels and track participant progress.
- Collect data on apprentice placement numbers and financial literacy success to assess program impact.
- Implement LMI data-driven objectives to inform program development and improve outcomes.
- Collaborate with labor market research organizations to gather data and inform program development.
- Conduct research on technology trends and anticipate future workforce requirements.
- Develop a comprehensive set of metrics to measure the outcomes and impact of workforce development initiatives, with a metric for each desired outcome and a prioritization of the outcomes.
- Conduct targeted business analysis to gain a deeper understanding of local employment needs and trends.
- Regularly review and update the data used to measure real poverty in San Francisco to inform more effective interventions.
- Produce comprehensive analysis reports to support data-informed decision-making and continuous improvement of workforce development programs.



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OFFICE OF ECONOMIC &
WORKFORCE DEVELOPMENT

<https://rb.gy/hcozoj>





July 24, 2024

Working Group Meeting Logistics

San Francisco Office of Economic and Workforce Development
www.oewd.org

Citywide Workforce Development Plan (CWDP) FY 2024-2029

Enable Data-Sharing for Better Coordination Between Workforce & Other Systems

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July 24, 2024

Working Group Co-Chair Nominations

San Francisco Office of Economic and Workforce Development
www.oewd.org



Thank you for joining the
Committee on City Workforce Alignment (CCWA)
Enable Data-Sharing for Better Coordination Between
Workforce & Other Systems

QUESTIONS OR NEEDS? PLEASE CONTACT:

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