

The background features abstract, overlapping geometric shapes in various shades of green, ranging from light lime to dark forest green. These shapes are primarily located on the left and right sides of the slide, framing the central text. The overall aesthetic is clean and modern.

Mental Health SF Implementation Working Group

October 22, 2024

A hand is shown in the lower-left quadrant, pointing upwards with the index finger. The entire image is overlaid with a semi-transparent green filter. The background is a blurred, light-colored surface.

Call to Order / Roll Call

Land Acknowledgement

The San Francisco Department of Public Health staff acknowledges that we are on the unceded ancestral homeland of the Ramaytush (Rah-mytoosh) Ohlone (O-lon-ee) who are the original inhabitants of the San Francisco Peninsula.

As the Indigenous stewards of this land, and in accordance with their traditions, the Ramaytush Ohlone have never ceded, lost, nor forgotten their responsibilities as the caretakers of this place, as well as for all peoples who reside in their traditional territory.

As guests, we recognize that we benefit from living and working on their traditional homeland. We wish to pay our respects by acknowledging the Ancestors, Elders, and Relatives of the Ramaytush Ohlone community and by affirming their sovereign rights as First Peoples.

Meeting Goals



Allow the IWG to review and discuss proposed IWG legislation



Hear and discuss a presentation on the Office of Coordinated Care's BEST Neighborhoods program



Plan for upcoming IWG meetings.

All materials can be found on the MHSF IWG website at:

<https://sf.gov/public-body/mental-health-san-francisco-implementation-working-group>

Vote to

Excuse Absent Member(s)

Decision Rule:

- Simply majority, by roll call

9:25 – 9:30 AM

Discussion Item #1

Approve Meeting Minutes

All materials can be found on the MHSF IWG website at:

<https://sf.gov/public-body/mental-health-san-francisco-implementation-working-group>

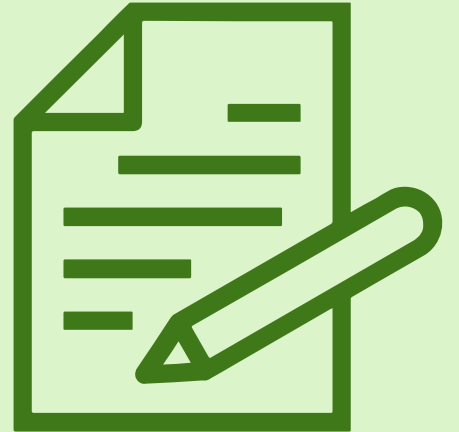


Vote on Discussion Item #1

Approve Meeting Minutes

Decision Rule

- Simply majority, by roll call



Public Comment for Discussion Item #1

Approve Meeting Minutes

If in person:

- Line up to speak

If online:

- Raise your hand and the facilitator will unmute you

If by phone:

- Press '#' and then '#' again
- Press *3 to speak and wait for system to prompt that you have been unmuted



9:30 – 10:00 AM

Discussion Item #2

Review IWG Legislation

All materials can be found on the MHSF IWG website at:

<https://sf.gov/public-body/mental-health-san-francisco-implementation-working-group>

IWG Legislation Review

- ▶ Sup. Ronen introduced legislation to update the IWG on October 8, 2024.
- ▶ This is available online at <http://bit.ly/4hhVOHF>.
- ▶ Introductory remarks can be viewed at <https://bit.ly/40cXxYE>.
- ▶ IWG members are encouraged to contact Sup. Ronen's office if you have feedback.
- ▶ Confirmed hearing date at the Board is pending but will be shared in advance with the IWG.

"I could not be more grateful for the hard work accomplished by the Implementation Working Group and for each of the individuals who believe so strongly in the implementation of the Mental Health SF legislation. I hope that these modest changes will help the body to thrive and continue to do the work needed."

- Sup. Ronen

IWG Legislation Review

▶ What changed?

- ▶ **Goal:** Per Sup. Ronen's introductory remarks, to make the IWG "more agile and re-focus on creating a roadmap for MHSF into the future."

▶ **Changes:**

- ▶ Reduce seats to reduce quorum challenges
- ▶ Change sunset timeline and required meeting frequency
- ▶ Add deliverable: summative report

IWG Legislation Review: Seat Changes

Current Seat #	Appointed by	Qualifications	Current Status	Proposed change
1	Board	Health care worker	Amy Wong, AMFT	No change
2	Mayor	Lived experience	Jameel Patterson	No change
3	Board	Lived experience	Vacant	Remove
4	Mayor	Peace officer, EMT, firefighter	James McGuigan	No change
5	Mayor	Provider w/ mental health harm reduction experience	Vacant	Change to “Provider with substance use expertise”
6	Board	Provider w/ mental health harm reduction experience	Steve Fields, MPA	Change to “Provider with mental health expertise”
7	Board	Provider with criminal justice experience	Andrea Salinas, LMFT	Keep, change to “Treatment provider with experience serving justice-involved populations”
8	Board	Behavioral health licensed professional	Vacant	Remove
9	Mayor	Residential treatment program management and operations	Vacant	Remove
10	Mayor	DPH employee experienced with dual diagnosis	Dr. Annie Gonzalez, DO	Remove
11	Board	Supportive housing provider	Sara Shortt, MSW	Remove
12	Mayor	DPH employee with health systems or hospital administration experience	vacant	No change
13	City Attorney	Health law expert	Steve Lipton	Remove

IWG Legislation Review: Seat Changes

Transition and Continued Membership.

“As of the effective date of the ordinance in Board File No. 240984 reducing the number of members of the Implementation Working Group:

- (1) The members occupying the seats formerly designated as seats 3, 8, 9, 10, 11, and 13 shall cease being members;
- (2) The members occupying seats 1 and 2 shall continue to occupy seats 1 and 2, respectively, until their current term expires or until their appointing authority appoints a new member to fill that seat;
- (3) The members occupying the seats formerly designated as seats 4, 5, 6, 7, and 12 shall occupy seats 3, 4, 5, 6, and 7, respectively, until their current term expires or until their appointing authority appoints a new member to fill that seat;
- (4) Any seats that are vacant shall be filled by the appointing authority as soon as practicable.
 - (1) A quorum for meetings of the Implementation Working Group shall be based on the new total number of seats.”

IWG Legislation Review: Meeting Frequency and Sunset

Meeting Frequency:

“The Implementation Working Group shall meet at least **once every other month** ~~ly after the inaugural meeting~~ for a total of at least six meetings per year.”

Sunset:

“...the Implementation Working Group shall terminate, on ~~September 1, 2026~~ **July 31, 2025.**”

IWG Legislation Review: Summative Report

“By no later than July 31, 2025, the Implementation Working Group shall submit to the Board of Supervisors, the Mayor, and the Director of Health a **final written report** that includes:

- (1) an evaluation of the effectiveness of Mental Health SF at addressing the mental health needs of San Franciscans in its first five years of implementation;
- (2) a summary of all of the Implementation Working Group’s prior recommendations;
- (3) new recommendations relating to:
 - (1) options for Mental Health Service Center services and programs;
 - (2) future growth of the Office of Coordinated Care established under subsection (g)(2) of Section 15.104 of the Administrative Code, including suggestions developed from the information gathered by the Department of Public Health from community mapping exercises and community engagement activities previously requested by the Implementation Working Group;
 - (3) the work of the Crisis Response Street Team established under subsection (g)(3) of Section 15.104 of the Administrative Code;
 - (4) follow-up care referrals and linkages that the Street Teams can implement and develop for and on behalf of individuals encountered by the Street Teams;
 - (5) the types and number of mental health residential treatment beds and facilities needed to meet the needs of San Francisco residents based on the information collected in the most recent beds study by the Office of the Controller and the Department of Public Health, described in part in subsection (g)(4) of Section 15.104 of the Administrative Code;
 - (6) the services and programs provided by Mental Health SF based on the Implementation Working Group’s review of Mental Health SF metrics and other applicable data made available to the Implementation Working Group;
 - (7) the types of communications to providers and the community that would raise awareness of the availability of Mental Health SF services and programs;
 - (8) which populations and programs and services should be prioritized by Mental Health SF if the budget for Mental Health SF were to be reduced;
 - (9) any amendments to the legislation establishing Mental Health SF that would improve the program’s effectiveness at addressing the mental health needs of San Franciscans; and
 - (10) the projected impacts on Mental Health SF programs and priority populations of recently enacted or proposed laws addressing behavioral health care services, including but not limited, to S.B. 43 (2024), Proposition 1 (March 2024), and San Francisco’s Proposition F (November 2024).”

IWG Legislation Review: Summative Report

- ▶ **NOTE:** 2024 IWG Annual Report will be deferred to summative report.

IWG Legislation
Review

Discussion between
members

Public Comment for Discussion Item #2

Review IWG Legislation

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If online:

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If by phone:

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A blurred office desk scene with a white mug, a laptop, and a smartphone, overlaid with a green tint and the text "5 Minute Break".

5 Minute Break

10:05 – 11:00 AM

Discussion Item #3

BEST Neighborhoods

All materials can be found on the MHSF IWG website at:

<https://sf.gov/public-body/mental-health-san-francisco-implementation-working-group>



Bridge & Engagement Services
Team: Neighborhoods (BEST
Neighborhoods)

October 2024

Office of Coordinated Care

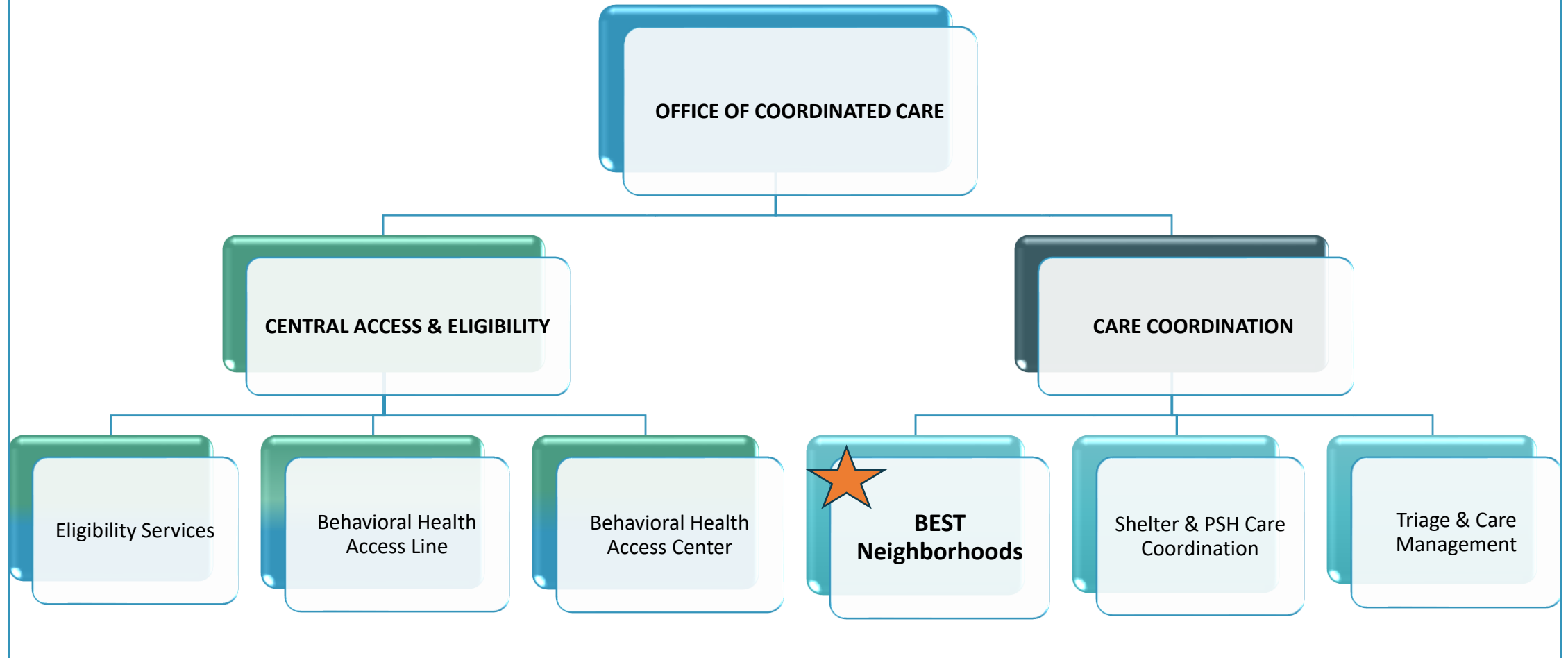
Central Access & Eligibility

- Central BHS Access Points
- Centralized Eligibility Services

Care Coordination Services

- Centralized care coordination and care management to support engagement in care and ensure smooth transitions from high acuity or institutional settings

Office of Coordinated Care





BEST Neighborhoods

Bridge & Engagement Services Team: Neighborhoods (BEST Neighborhoods)

- Established March 2023 as part of SCRT re-configuration
- Intent to provide trauma-informed behavioral health outreach, engagement and interventions for people who are unsheltered with unmet behavioral health needs and crisis contacts
- Part of SF Coordinated Street Response



BEST Neighborhoods

- **Bridge:** Providing time-limited, focused, and phased interventions to support clients in transitioning to ongoing care and supports.
- **Engagement:** Serving people living on the streets with highly complex needs, who face significant barriers to access or engage with needed care, and who may experience ongoing crisis
- **Neighborhoods:** Teams are 'place-based,' working in assigned neighborhoods 6-days a week and developing community-responsive relationships and interventions

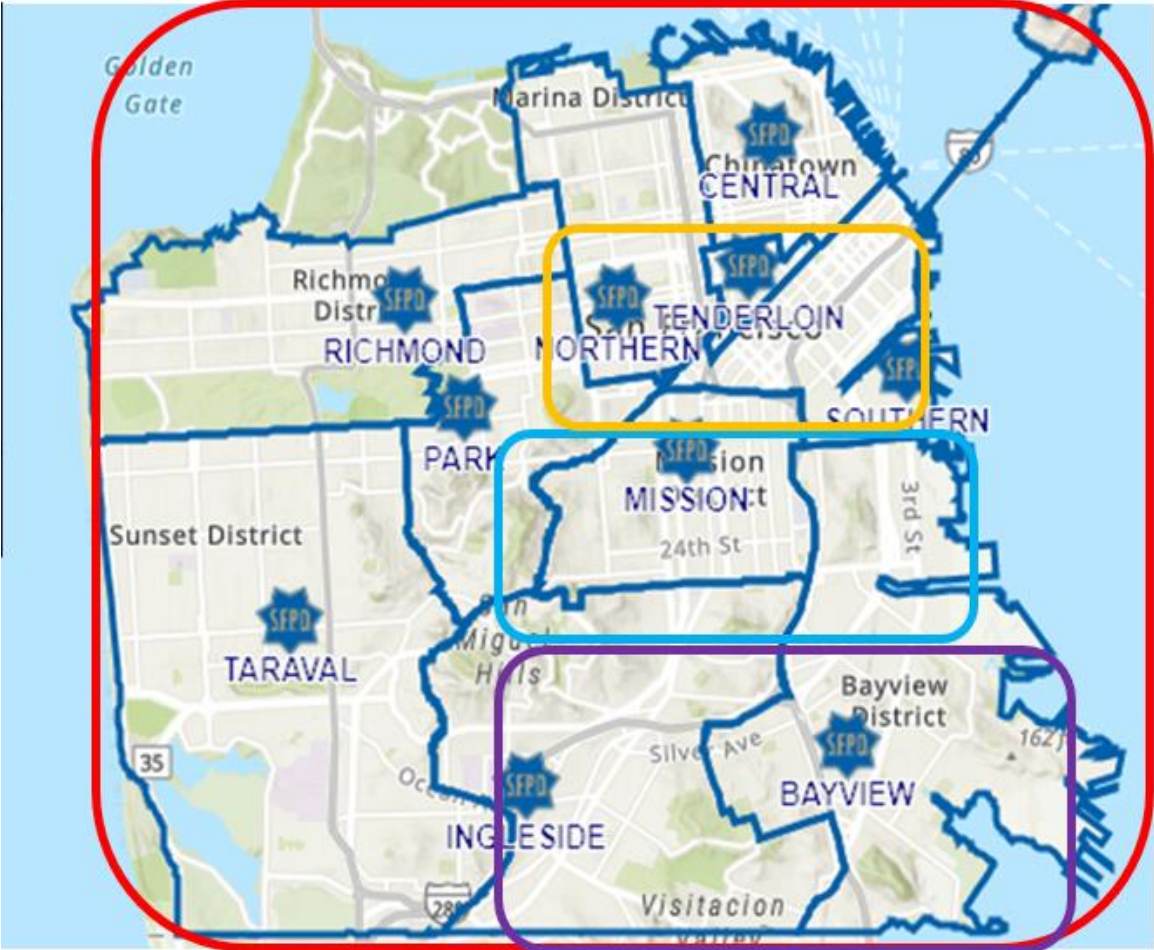
Team Composition

- BEST Neighborhoods is a collaboration between SFDPH and RAMS
- Field teams are all neighborhood-based, and planned to work 7 days/week, 8 am-6 pm (currently 6-days/week)
- Multidisciplinary, diverse, highly dedicated teams = compassionate and results-focused care
- Focus is on short and long term linkages
- We provide basic need supplies, food, transportation, other immediate resources



Active BEST Neighborhood Teams

Neighborhood	Launch Date
Gold: Tenderloin	3/14/23
Blue: Mission/Castro	3/14/23
Red: Citywide	5/13/24
Purple: Bayview/Ingleside	6/25/24

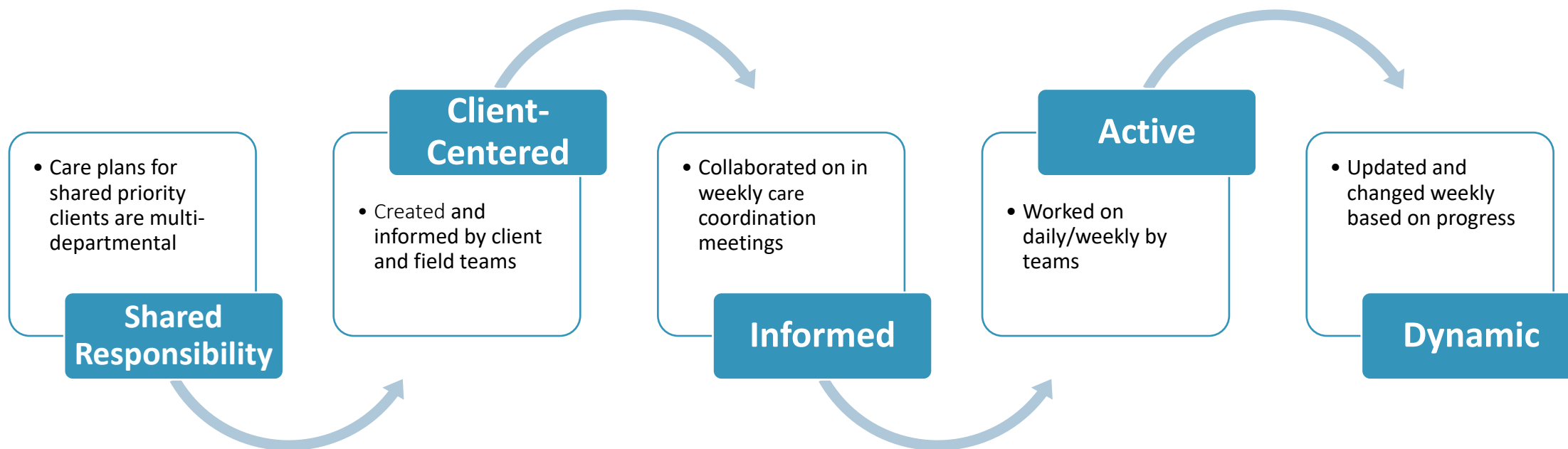


BEST Neighborhoods Referrals

- **BEST Neighborhoods serves individuals with significant unmet behavioral health needs, e.g.:**
 - Contacts with Street Crisis Response Team
 - Regularly exhibits street behaviors that result in concern from providers, community, or other people familiar with client
 - Multiple 911 calls, PD contacts, emergency room visits, hospitalizations, or contact with other crisis teams
 - Struggles to or does not meet basic needs without assistance
 - History of overdose or multiple recent overdoses
 - Unconnected to services or not effectively making use of available services
- **Referrals Come From:**
 - **Office of Coordinated Care**
 - Follow up for Street Crisis Response Team contacts
 - Follow up after hospital or jail contact or other urgent or high acuity need
 - **Encounters During Routine BEST Neighborhoods Outreach**
 - People encountered by BEST Neighborhoods teams during routine outreach and identified as having significant unmet behavioral health needs
 - **Coordinated Street Response Partners**
 - People encountered by other teams and identified as having significant unmet behavioral health needs
 - Shared Priority Clients

BEST Neighborhoods Care Plans

Care plans are developed during regular huddles and weekly multi-disciplinary case conferences, in coordination with DEM, Street Medicine, SFFD, HSA, SFHOT district teams and other providers



BEST Neighborhoods Data FY 23-24

BEST Neighborhoods Total Engagements, Referrals, and Linkages

7/1/2023 to 6/30/2024

9827
Total Clients

6213
Medical Referrals

616
Medical Linkages

5665
Mental Health Referrals

547
Mental Health Linkages

5902
SUD Treatment Referrals

227
SUD Treatment Linkages

Public Comment for Discussion Item #3

BEST Neighborhoods

If in person:

- Line up to speak

If online:

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If by phone:

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11:00-11:15 AM

Discussion Item #4

IWG Meeting Planning



All materials can be found on the MHSF IWG website at
<https://sf.gov/public-body/mental-health-san-francisco-implementation-working-group>

Meeting Planning: Holiday scheduling

- ▶ Current meeting dates:
 - ▶ November 26th
 - ▶ December 24th
- ▶ Valerie will reach out via email to identify other viable meeting dates.

Meeting Planning & Updates

Suggestions pending passage of IWG legislation:

Consideration for November

- Director's update
- Summative report planning:
 - Review prior recommendations
 - Plan for upcoming presentation needs

Consideration for Future Meetings

- Summative report planning and review

Additions or questions about these topics?

Public Comment for Discussion Item #4

IWG Meeting Planning

If in person:

- Line up to speak

If online:

- Raise your hand and the facilitator will unmute you

If by phone:

- Press '#' and then '#' again
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Public Comment for

Any other matter within the jurisdiction of the Committee not on the agenda

If in person:

- Line up to speak

If online:

- Raise your hand and the facilitator will unmute you

If by phone:

- Press '#' and then '#' again
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Housekeeping

- **Requests from other City bodies/Groups**
 - None this period
- **Meeting Minutes Procedures**
 - Draft minutes in the next two weeks, approved meeting minutes will be posted at <https://sf.gov/public-body/mental-health-san-francisco-implementation-working-group>
- **MHSF IWG e-mail address for public input: MentalHealthSFIWG@sfgov.org**

Other Associated Body Meeting Times

- ▶ **For matters connected to this group, consider attending the following committees**
- **Our City Our Home (OCOH) Oversight Committee**
 - Ensures the Our City, Our Home Funds are effectively and transparently used. Meets the 4th Thursday of every month from 9:30am-11:30am in City Hall, Room 416.
- **Behavioral Health Commission (BHC).** Represents and ensures the inclusion of the diverse voices of consumers, family members, citizens and stakeholders in advising how mental health services are administered and provided.
 - BHC Committee: 3rd Wednesday at 6pm
 - BHC Site Visit Committee: 2nd Tuesday at 3pm
 - BHC Implementation Committee: 2nd Tuesday at 4pm
 - BHC Executive Committee: 2nd Tuesday at 5pm
- **Health Commission**
 - The governing and policy-making body of the Department of Public Health. Meets the 1st and 3rd Tuesdays of each month at 101 Grove Street, room 300, at 1pm.

Adjourn