

## **HSOC - Encampment Resolution Policies**

**Steps to an Encampment Resolution:** *HSOC follows the process outlined below in its encampment resolution work.*

1. Bring together a multidisciplinary team.
2. Conduct robust and culturally competent outreach to residents of the encampment to understand their shelter, housing, health, behavioral health and service needs.
3. Bring together available the shelter, services and health resources to meet the needs of the encampment residents.
4. Issue 72-hour notice of the encampment resolution (verbal and written).
5. Conduct a final round of outreach and offer shelter and services to all encampment residents.
6. Make direct placement into available shelter beds for all interested encampment residents and help transport them and their belongings to the shelter.
7. City crews will then clean the area disposing of any debris and bagging-and-tagging belongings of people who do not opt to go to shelter or move their belongings. Residents can pick up their items from the Public Works yard and are given instructions on how to do so.
8. HSOC works with local residents, businesses, property owners, outreach and police to help prevent re-encampment of the area following the resolution.

*\*There are times when health and safety needs of the community require a more rapid intervention.*