

To: Chair Kennelly, Vice Chair Chaudhary
Members, Immigrant Rights Commission
Jorge Rivas, Executive Director

From: Chloe Noonan, Policy and Civic Engagement Officer

Re: Quarterly Report - Language Access Complaints

Date: September 9, 2024

As mandated by the Language Access Ordinance, the Office of Civic Engagement and Immigrant Affairs (OCEIA) must provide a quarterly report to the Immigrant Rights Commission regarding language access complaints received by OCEIA.

Reporting Period (June 2024 – September 2024)

OCEIA received zero complaints since our last report.

Previous Report Comparison

Time Frame	Total complaint(s) received
February 2024 – May 2024	2

