



# Refuse Rate Update

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# Refuse Rate Goal: Enhance the Cleanliness of San Francisco

- **Continue Key City Initiatives**
  - Outreach and Enforcement (OnE) Team
  - Litter Patrol neighborhood trash pickup in the public right of way
  - Monthly trash can steam cleaning
  - Courtesy bulky item pickup (residential)
  - Removal of reported illegal dumping on sidewalks and roads
  - Proactive illegal dumping abatement operation (Bayview hot spots)
  - Mechanical street sweeping to remove leaves and litter from the curb lane.
- **Trash cans**
  - Service and maintain existing trash cans in the public right of way
  - Continue new trash can procurement process



# Public Works Refuse Rate Funding

Program	Fiscal Year 24-25
Mechanical Sweeping *	\$ 4,963,016
Litter Patrol	4,951,889
Outreach & Enforcement (OnE) Team	2,768,395
Refuse Can Cleaning	1,679,528
Refuse Can Administration	167,953
Trash Can Maintenance	94,054
<b>Total</b>	<b>\$ 14,624,835</b>

\* One time use of fund balance of \$2.5 million.

# Refuse Rate Funding for Public Works – Labor (\$12.7M)

- **Outreach and Enforcement (OnE) Team**
  - 10.0 FTE
  - Started in 2013
  - The team is responsible for
    - educating merchants, property owners and residents of their rights and responsibilities regarding street and sidewalk cleanliness and enforcing City codes to ensure sanitation standards are met.
- **Additional Staff**
  - 31.0 FTE
    - 1824 Trash Can Manager
    - 7514 General Laborers
    - 7355 Truck Drivers
  - Responsible for Litter Patrol and block sweepers



San Francisco program works to address city's growing trash problem

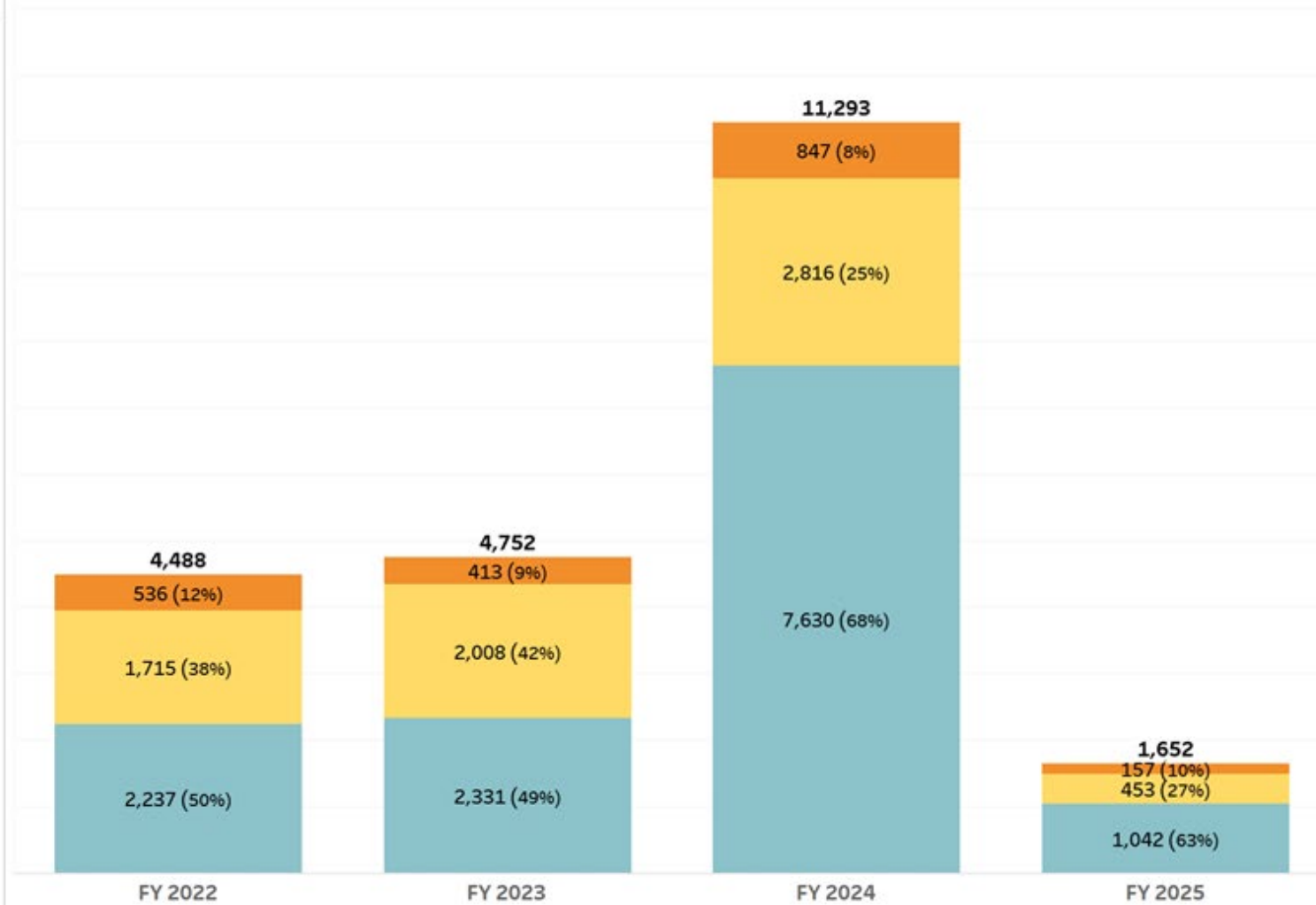
San Francisco generates 5,000 tons of trash a day, and like many parts of the U.S., the city is blighted by litter. A city program is attempting to address the issue. Mark Strassmann explains.

Source: CBS News (<https://www.cbsnews.com/video/san-francisco-program-works-to-address-citys-growing-trash-problem/>)

# OnE Team Activity – By Type

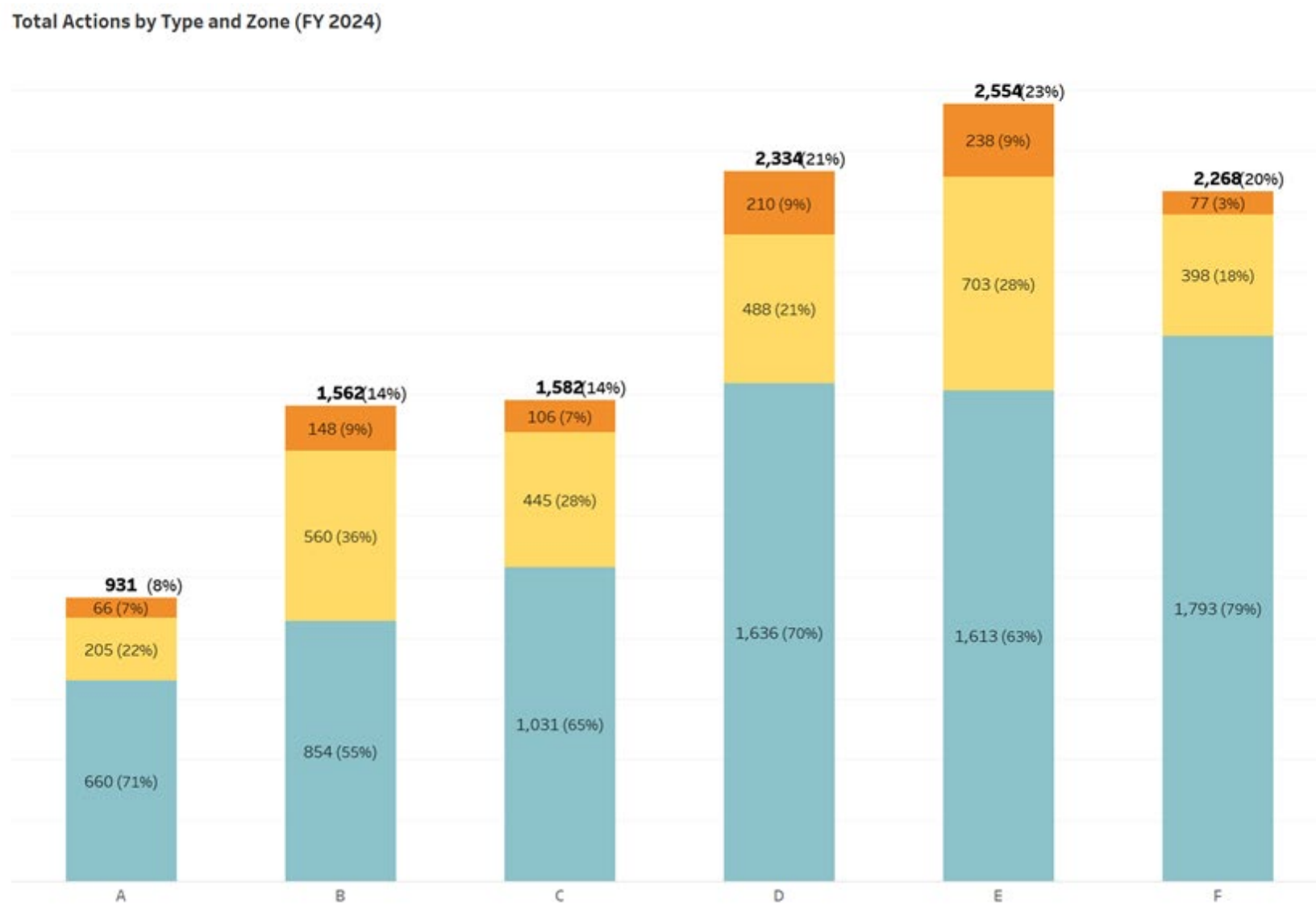


Annual Total Actions by Type



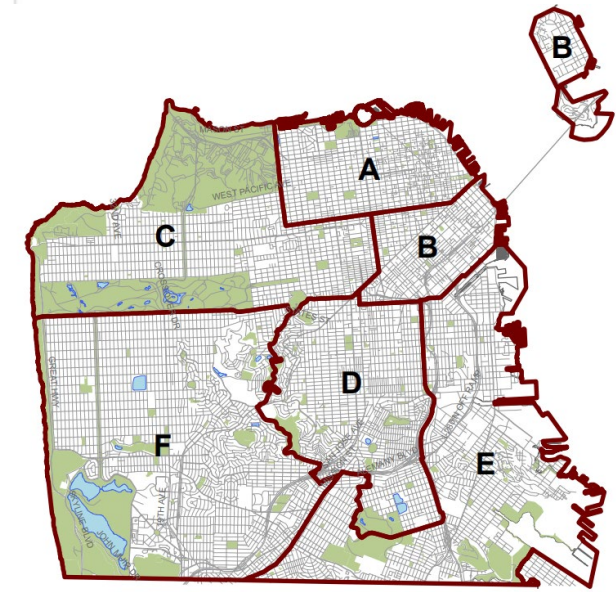
# OnE Team Outreach Efforts – Activity by Type / Zone

Total Actions by Type and Zone (FY 2024)

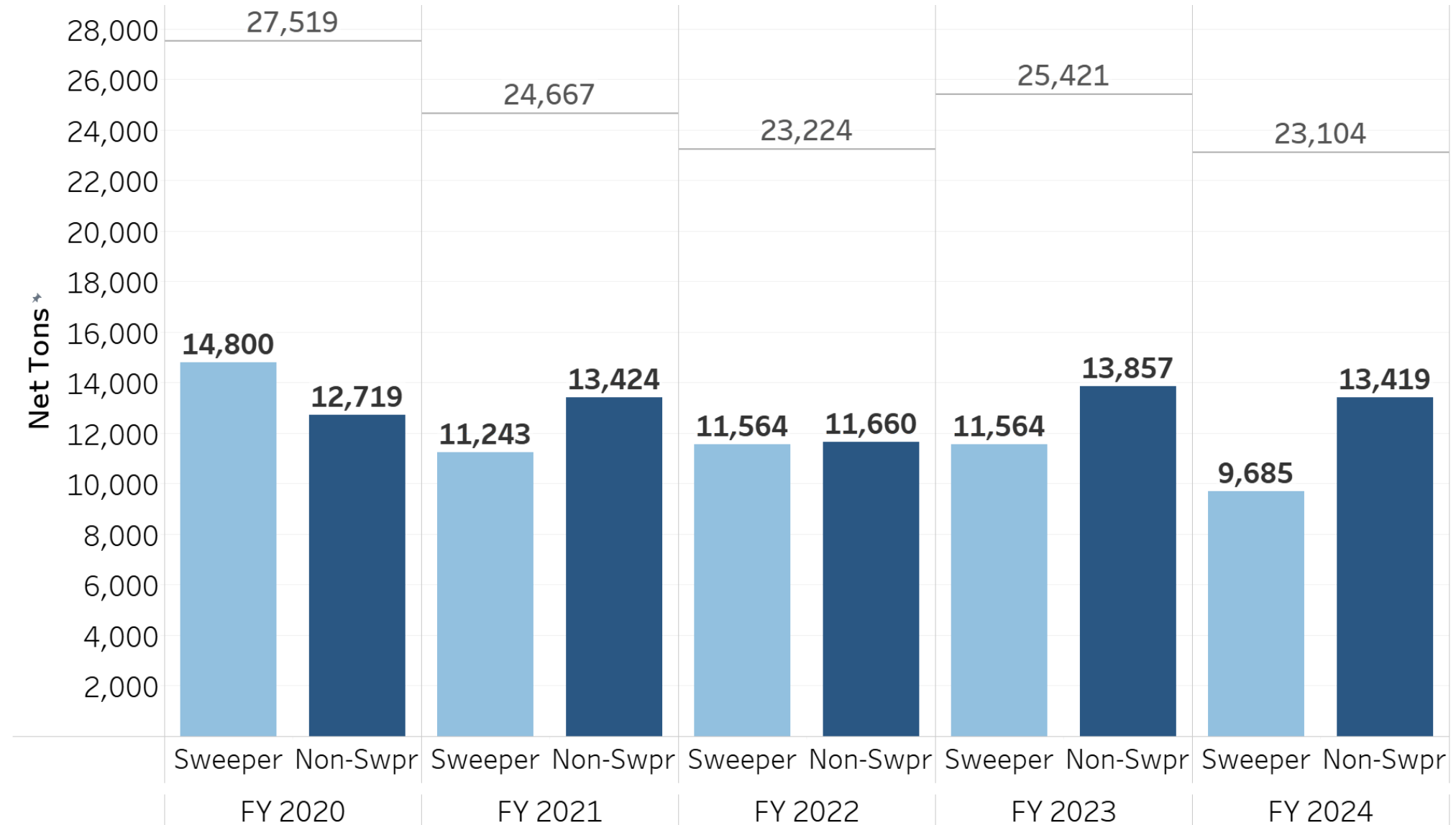


NoticeType (group)

- Citations
- Notice of Violations
- Outreach (verbal & ma...



# Total Tons of Debris Collected by Fiscal Year



# Refuse Rate Funding for Public Works – Non-Labor (\$1.8M)

- **Trash Can Steam Cleaning**

- Started with 2017 rate process
- \$1.7M in funding for routine cleaning trash cans citywide
- Provided by Community Youth Center of San Francisco (CYC)
- Services include:
  - Pressure washing of trash cans and surrounding area
  - Litter removal in areas surrounding trash cans
  - Notifying Public Works of graffiti and malfunctioning and damaged trash cans



- **Trashcan Program**

- 3,300 trash cans citywide
- Funding for maintenance of existing trash cans
- Funding to begin process of replacing existing trash cans
- Analysis of trash cans





# Refuse Rate Process

- **Clarify Service and Memorialize Expectations to Improve Cleanliness**
  - Adjust frequency of trash can service, if needed
  - Track and monitor performance to ensure goal is being met
  - Assure trash can maintenance and repairs are timely and sufficient
- **Deployment of City Trash Cans**
  - Formalize process for deployment modifications
- **Abandoned Materials**
  - Explore increased afternoon services
- **Self-Haul**
  - Tighten language

