



SAN FRANCISCO HUMAN SERVICES AGENCY

Department of Disability
and Aging Services

Age and Disability Friendly Workgroup (ADF Workgroup)

**Eileen Norman (she/her)
Co-chair
ADF Workgroup**

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Background

- World Health Organization Network of Age Friendly Cities established 2010.
- San Francisco recognized the needs of it's aging population and decided to join.
- Importance of adding Disability in the plan
- With support of Mayor Ed Lee, older adults and adults with disabilities joined DAS in creating the [2018-2021 action plan](#).



For additional information

- [Visit the DAS ADF Workgroup website.](#)
- Meets on the first Friday of the month, on a quarterly basis.
- Next meeting is Friday, November 1, virtually over teams meetings, at 10:00-11:30 am.
- To receive a meeting invite, email maceo.persson@sfgov.org



ADF Action Plan 2023-25

- **Co-chairs**
 - Eileen Norman, Executive Director
SFIHSS Public Authority
 - Kelly Dearman, Executive Director
Department of Disability and Aging Services
- **10 recommendations in 4 domains**
- **Domains include**
 - Communication, Information & Technology
 - Engagement & Inclusion
 - Outdoor Spaces & Buildings
 - Transportation
- **The full Action Plan is available on the [DAS ADF website](#)**



Disability Cultural Center

- Officially started programming in July
- Operator: L.C. and Lillie Cox Haven of Hope in partnership with Longmore Institute
- Will open brick and mortar in Spring of 2025
- Located on Van Ness and Grove
- [Disability Cultural Center Website](#)



“Adding the A”

- The HSA Office of Diversity, Equity, Inclusion and Belonging (DEIB) became the HSA

Office of Diversity, Equity, Inclusion, Belonging, and Accessibility (DEIBA)

- Recognizing the importance on focusing on disability, anti-ableism, and accessibility. Especially in relationship to race and racism.
- Commitment to implement anti-ableism trainings.



MTA Accessibility Strategy Survey

- Accessibility is a priority metric in the [SFMTA Strategic Plan](#)
- As part of this work the SFMTA completed a [needs assessment](#) for the accessibility strategy, published September 17, 2024.
- Now the SF MTA needs community input to help identify key focus areas for the next five years.
- They are asking community members to take the [Needs Assessment Survey](#) located on the [SF MTA Accessibility Strategy website](#).