

**From:** [Oliver W.](#)  
**To:** [SFPD, Commission \(POL\)](#); [SFPDCommunityRelations, \(POL\)](#)  
**Subject:** attention sfpd commissioner and or public contacts  
**Date:** Sunday, July 14, 2024 3:25:02 PM

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I propose exploring Facebook Messenger as a way for the public to connect with the police department for non-emergency inquiries.

**Benefits:**

- **Mobile-friendly:** Many residents use Facebook and Messenger on their phones, allowing for quick and easy communication (as opposed to traditional methods).
- **Increased Accessibility:** This could improve accessibility for those who find phone calls difficult or prefer text-based communication.
- **Public Engagement:** Social media can be a valuable tool for sharing updates and information with the community.

**Considerations:**

- **Privacy:** A clear policy on data security and message confidentiality would be crucial.
- **Resource Management:** Staffing for monitoring and responding to messages would need to be addressed.

**Current Practice:**

While the department may have a social media presence, it seems non-responsive to inquiries.

**Recommendation:**

I urge you to consider a pilot program using Facebook Messenger for non-emergency communication. This could enhance public engagement and improve accessibility.

**Please Note:**

For any follow-up communication, I prefer email over calls with unknown caller IDs.

Thank you for your time and consideration.