

COMPLIANCE AND PRIVACY MATTERS

DPH Office of Compliance and Privacy Affairs – July 2024

Compliance and Privacy HOTLINE



DPH employees are required and encouraged to report wrongdoing or other concerns to the Office of Compliance and Privacy Affairs (OCPA).

Hotline posters are displayed throughout DPH facilities with information on how to report concerns via phone and email.

The Hotline Poster identifies the issues that may be reported OCPA:

- Privacy incidents (report immediately)
- Non-compliance with billing, coding, and documentation regulations
- Issues regarding Code of Conduct or Compliance with DPH policies
- Suspected Healthcare Fraud, Abuse, and/or Waste
- Theft or Misuse of DPH and/or City resources
- Conflict of Interest
- Misconduct: Research/Scientific, Workplace Harassment
- Retaliation against the informant

Reports to the Hotline can be made anonymously and confidentially.

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH
OFFICE OF COMPLIANCE AND PRIVACY AFFAIRS

ANONYMOUS AND CONFIDENTIAL HOTLINE



1-855-729-6040

or

compliance.privacy@sfdph.org

What should be reported:

- Privacy incidents (report immediately)
- Non-compliance with billing, coding, and documentation regulations
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Reporting Options:

- DPH Office of Compliance & Privacy Affairs Toll-Free Hotline: **855-729-6040** or **compliance.privacy@sfdph.org**
- Your supervisor/manager
- Your designated Compliance or Privacy Officer
- Controller's Office Whistleblower Program – City and County of San Francisco:
 - Call 415-554-7657 or email whistleblower@sfgov.org or
 - File complaint online at <https://www.sf.gov/whistleblower-program>

SF DPH has a strict non-retaliation policy!

Your Privacy/Compliance Officer & Contact Info:

OCPA COMPLIANCE AND PRIVACY HOTLINE

855.729.6040 – compliance.privacy@sfdph.org



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Office of Compliance and Privacy Affairs

