



Emergency State Fair Hearing Timeframe Changes

Dear Medi-Cal Member:

The enclosed “Your Rights” information notice tells you about the State Fair Hearing process. Members wishing to exercise their right to request a State Fair Hearing after exhausting our county appeal process are currently required to make that request no later than 120 calendar days from the date of the county’s written Notice of Appeal Resolution. During the COVID-19 public health emergency, however, the Department of Health Care Services was granted flexibility on the timeframes for members to request State Fair Hearings.

This is to notify you of an additional 120 days over and above the initial 120 days allowed to request a State Fair Hearing (240 total days) during this emergency. Please call the Grievance/Appeal Office at 628-754-9299 if you have any questions about this notice.