



SFHSA
Department of Disability
and Aging Services

COUNTY VETERANS SERVICE OFFICE

November 2023

BENEFITS AWARDED

\$458,411.19

SCHEDULED APPOINTMENTS

217

WALK-IN CLIENTS

103*

CLAIMS FILED

188 Auditable

507 Total

MEDI-CAL VERIFICATIONS

19

ANNOUNCEMENTS

San Francisco County Veterans Service Officer, Elena Kim, is out on maternity leave starting November 14, 2023. I am currently the acting CVSO while Elena and Elvie Flaviano are on extended leave. Elvie will take over as acting CVSO when she returns from leave until Elena returns.

The SFCVSO accepts VA Work Study Program applicants on a rolling basis. To apply:

- ✓ Email your resume to **sfcvso@sfgov.org**
- ✓ Type **“VA Work Study Applicant”** in the email subject line.
- ✓ If you need help with your resume, let us know.



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2 Gough Street, San Francisco, CA



SUCCESS STORIES

Honoring Vietnam Veterans

A man walked in to the SFCVSO to ask for help for his brother who was a Vietnam veteran and had significant cognitive challenges. It was determined this veteran had previously never filed a claim for service-connected disability. Claims Representative Maurice Delmer interviewed the veteran with the help of his brother and learned that the veteran had suffered several traumatic experiences in Vietnam. After hearing these stories, Mr. Delmer recommended the veteran file for PTSD.

Based off his interview, Mr. Delmer started building the veteran's case to send to the VA. The case included 14 disabilities that the veteran was diagnosed with and a detailed account of the wartime events that caused the veteran's PTSD symptoms. Mr. Delmer also signed the veteran up for VA healthcare so that he could go to the VA hospital and complete an Agent Orange Registry Health Exam.

After several weeks of coordination with the veteran, the veteran's brother, and the veteran's private health care doctors, the veteran was awarded 100 percent disability compensation. Furthermore, recognizing the specific combination of disabilities outlined by Mr. Delmer, the VA awarded the veteran additional special monthly compensation.

If you are a Vietnam veteran, or if you know a Vietnam veteran who has not yet filed a claim for VA Disability Compensation, please contact our office today.

UPCOMING EVENTS

Dec 9 the SFCVSO will present at the California National Guard, 223rd MI Battalion's readiness brief at the San Francisco Armory. This is a closed event.

Dec 20 the San Francisco VA Hospital is hosting "Afternoon Tea" at the Lovejoy Tea Room. There is a discounted \$20 fee. There are 19 slots open for veterans. For more information, please reach out to Christian.Dillon@va.gov for more information.





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Early January, TBD: Omar Masry, an Army Reserves Veteran with the Mayor's Office of Housing and Community Development, is seeking to get the word out to veterans about a community forum he is hosting to gain feedback from the Veterans as part of their strategic plan. Veterans have not historically been considered as their own entity, and MOHCD is seeking to understand how they feel about housing access and stability, community services, and workforce development issues. He will be sending out flyers for the event to Veterans organizations throughout the community. I will pass along the flyer to Mary once I receive it.



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