



SFHSA  
Department of Disability  
and Aging Services

# COUNTY VETERANS SERVICE OFFICE

October 2023

## BENEFITS AWARDED

\$549,314.69

## SCHEDULED APPOINTMENTS

225

## WALK-IN CLIENTS

446

## CLAIMS FILED

195 Auditable

541 Total

## MEDI-CAL VERIFICATIONS

28

## ANNOUNCEMENTS

San Francisco County Veterans Service Officer, Elena Kim, will be out on maternity leave starting November 22, 2023.

Veteran Claims Representatives Maurice Delmer and Elvie Flaviano will become interim County Veterans Service Officers during her period of absence.

The SFCVSO accepts VA Work Study Program applicants on a rolling basis. To apply:

- ✓ Email your resume to [sfcvso@sfgov.org](mailto:sfcvso@sfgov.org)
- ✓ Type **“VA Work Study Applicant”** in the email subject line.
- ✓ If you need help with your resume, let us know.





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## SUCCESS STORIES

### Honoring Vietnam Veterans

A man walked in to the SFCVSO to ask for help for his brother who was a Vietnam veteran and had significant cognitive challenges. Claims Representative Maurice Delmer interviewed the veteran with the help of his brother and learned that the veteran had suffered several traumatic experiences in Vietnam. After hearing these stories, Mr. Delmer recommended the veteran file for PTSD.

Based off his interview, Mr. Delmer started building the veteran's case to send to the VA. The case included 14 disabilities that the veteran was diagnosed with and a detailed account of the wartime events that caused the veteran's PTSD symptoms. Mr. Delmer also signed the veteran up for VA healthcare so that he could go to the VA hospital and complete an Agent Orange Registry Health Exam.

After several weeks of coordination with the veteran, the veteran's brother, and the veteran's private health care doctors, the veteran was awarded 100 percent disability compensation. Furthermore, recognizing the specific combination of disabilities outlined by Mr. Delmer, the VA awarded the veteran additional special monthly compensation.

If you are a Vietnam veteran, or if you know a Vietnam veteran who has not yet filed a claim for VA Disability Compensation, please contact our office today.

## UPCOMING EVENTS

On Nov 6 the SFCVSO spoke to 25 student veterans at the City College of San Francisco Veterans Day Ceremony.

On Nov 7 from 1pm to 5pm the SF County Veterans Services Office and VA Student Veterans Health Program will present on services and provide one-on-one consultations on filing claims for disability compensation and other benefits for veterans at the Veterans Resource Center, Cloud Hall 332, 50 Frida Kahlo Way, San Francisco, CA 94112.



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2 Gough Street, San Francisco, CA



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## UPCOMING EVENTS CONTINUED

Nov 9 the SFCVSO will participate in the UCSF Virtual Veterans Job Fair and Open House as a resource partner. The event will take place from 1pm to 3pm. For more information or to participate, please register at: <https://hr.ucsf.edu/news/attend-2023-virtual-veterans-job-fair>.

Nov 16 from 11 am to 2 pm (Eastern Standard Time), there will be a Virtual Military-Friendly Job Fair to connect transitioning service members, veterans, and other members of the military community with employers nationwide. The job fair flyer is attached.

Dec 9 the SFCVSO will present at the California National Guard, 223rd MI Battalion's readiness brief at the San Francisco Armory. This is a closed event.

Dec 20 the San Francisco VA Hospital is hosting "Afternoon Tea" at the Lovejoy Tea Room. There is a discounted \$20 fee. There are 19 slots open for veterans. For more information, please reach out to [Christian.Dillon@va.gov](mailto:Christian.Dillon@va.gov) for more information.



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