



Worried About Someone's Safety on the Street?

Call 911 for emergencies. Contact 311 for non-emergencies.

If you see someone experiencing a mental health or substance use crisis, unconscious, not breathing, or threatening themselves or others...

You can help by calling 911. A highly trained emergency dispatcher will find out what's happening and send the appropriate help.

Calling 911 does not necessarily mean that the police will respond. San Francisco's 911 is an agency independent from the Police Department.



Learn more: scan the QR code or visit sf.gov/okaytocall

Emergencies call
911

Non-Emergencies call
311





¿Le preocupa la seguridad de un individuo en la calle?

Para emergencias llame al 911. Para situaciones no urgentes llame al 311.



sf.gov/oktocal

擔心街上他人的安危?

緊急情況請撥打911。非緊急情況請撥打311。



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Nag-aalala tungkol sa kaligtasan ng isang tao sa kalye?

Para sa mga emergency tumawag sa 911. Para sa mga hindi emergency tumawag sa 311.



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