Blocked Sidewalks

* a balanced approach *

The Department of Emergency Management and Urban Alchemy/Homeless Engagement Assistance Response Team (HEART)
Agenda

• Introductions
• DEM/DEC Overview
• UA/HEART
• Characterizing the Work
• Blocked Sidewalks Data Review
• Quarterly Reporting
• Q&A
Team Introductions

- DEM/DEC
- Urban Alchemy/HEART
Overview

• Department of Emergency Communications (DEC)
Overview

• Homeless Engagement Assistance Response Team (HEART)
HEART – Operations Highlights

• Lead with Compassion, Respect and Urgency
• HEART Services
• Tools in the Field
• Data Driven Communications and Accountability
HEART – Data Snapshot

• 1,229 – Total Incidents Received
  • 38 – Daily Average Incidents Received
• 1,174 – Total Incidents Resolved
  • 37 – Daily Average Incidents Resolved
HEART – Data – 921/Blocked Sidewalks
*Incidents by Police District*

- Bayview: 13
- Central: 35
- Ingleside: 5
- Mission: 110
- Northern: 92
- Park: 24
- Richmond: 19
- Southern: 120
- Taraval: 10
- Tenderloin: 32
HEART IN ACTION

• Characterizing the Work
Blocked Sidewalks – Quarterly Reporting
Thank You & Q&A