

SAN FRANCISCO BEHAVIORAL HEALTH COMMISSION



**Mayor
London N. Breed**

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Stephen Banuelos, Co-Chair
Genesis Vasconez, MS, PMHNP-BC, Vice-Chair
Lisa Williams, Secretary
Carletta Jackson-Lane, JD
Kescha S. Mason
Liza Murawski
Toni Parks
Harriette Stallworth Stevens, EdD
Lisa Wynn

AGENDA

Behavioral Health Commission Meeting

PLEASE NOTE: WE ARE RETURNING TO IN PERSON MEETINGS ON

**Wednesday, June 21, 2023
6:00 PM – 8:00 PM
25 Van Ness Room # 610
San Francisco, California 94102**

REMOTE BHC MEETING ZOOM

<https://us06web.zoom.us/j/87444415689?pwd=N2tUZkpRZlU5ZzhjOE9XOWV1bEpCZz09>

Meeting ID: 874 4441 5689

Passcode: 284349

One tap mobile +14086380968,,87444415689#,,,,*284349# US (San Jose)

CALL TO ORDER

Roll Call

Agenda Changes: BHC should open the meeting with a motion to disclose the physical place, time, and location of the meetings under item 1.1a

ITEM 1.0 COMMISSIONER'S REPORTS

1.1 Report from the Commission Co-Chair and the Executive Committee

1.1a) The Co-Chairs will call for a motion to disclose the physical place, time, and location of the meetings

PUBLIC COMMENT

ITEM 2.0 REPORT FROM BEHAVIORAL HEALTH SERVICES DIRECTOR

Presentation by Hillary Kunins, MD, MPH (she/her) Director of Behavioral Health Services and Mental Health SF, SFDPH, to report on the activities and operations of Behavioral Health Services (BHS), including information on the budget and planning with policy updates on the BHC and DPH decision-making process. **(See attachment power point presentation) handouts will be provided.**

PUBLIC COMMENT

ITEM 3.0 Propose a motion of commendation from the BHC following the previous presentation by Commissioner Wynn on the behavioral health programs and services offered at the Booker T. Washington Community Service Center – **[action item]**

PUBLIC COMMENT

3.1 Approve the minutes of the Behavioral Health Commission meeting of February 15, 2023; March 15, 2023; April 19, 2023 and May 9,2023 **(action Item)**

PUBLIC COMMENT

3.2 Vote to adopt the time and place of the new standing Rules and Reports Committee, chaired by Commissioner Stevens Invite or appoint new members to the committee **[action item]**

PUBLIC COMMENT

3.3 Vote to accept: Commissioner Bohrer's letter of resignation: **(See Attached)**

PUBLIC COMMENT

3.4 Discuss the replacement of “Termed Out” commissioners, inclusion of required veteran representation and missing BOS representation – **[action item]**

PUBLIC COMMENT

3.5 Vote on the motion made in the Implementation Committee requesting that BHS administration implement an "Online Complaint" process by 12/31/23; following the original proposal by Commissioner Wynn to install a public portal on the BHC website to expedite grievance matters and items the public feel need to be addressed – as discussed in the February 15, 2023, meeting **[action item]**

PUBLIC COMMENT

3.6 Clarification of PHACS and SRT, including relevant data - Discussion based on the results/response on data from DPH and BHS regarding the PHACS program (Permanent Housing Advanced Clinical Services) and SRT (Street Response Teams) vote to accept or continue research – see attached **[action item]**

ITEM 4.0 REPORT FROM THE COMMITTEES

Discussion regarding committee meetings, goals and accomplishments:

Implementation Committee, Chair Stephen Banuelos

Discuss focus of the Implementation Committee

Site Visit Committee, Chair Murawski -

Report on Site Visit strategy on completing selected program reviews.

Strategic Planning Ad Hoc Committee, Commissioner Bohrer –

Update on progress of the current draft of the Strategic Plan – **see attached**

PUBLIC COMMENT

ITEM 5.0 PEOPLE OR ISSUES HIGHLIGHTED BY BHC [Discussion only]

5.1 Suggestions of people, programs, or both, that Commissioners believe should be acknowledged or highlighted by the BHC.

5.2 Report by members of the Commission on their activities on behalf of the Behavioral Health Commission as authorized

5.3 Prepare for MHSA Public Meeting in July

ITEM 6.0 NEW BUSINESS [Discussion only]

Suggestions for future agenda items to be referred to the Executive Committee and for future training and orientation of future Commissioners.

PUBLIC COMMENT

ITEM 7.0 FINAL PUBLIC COMMENT – opportunity for the public to comment on items not on the agenda but pertaining to the BHC

Motion to adjourn the meeting and reminder of next meeting. Adjournment

DISABILITY ACCESS

The ADA is a civil rights law that protects people with different types of disabilities from discrimination in all aspects of social life. More specifically, Title II of the ADA requires that all programs offered through the state and local government such as the City and County of San Francisco must be accessible and usable to people with disabilities. The ADA and City policy require that people with disabilities have equal access to all City services, activities, and benefits. People with disabilities must have an equal opportunity to participate in the programs and services offered through the City and County of San Francisco. If you believe your rights under the ADA are violated, contact the ADA Coordinator.

Ordinance 90-10 added Section 2A.22.3 to the Administrative Code, which adopted a Citywide Americans with Disabilities Act Reasonable Modification Policy that requires City departments to: (1) provide notice to the public of the right to request reasonable modification; (2) respond promptly to such requests; (3) provide appropriate auxiliary aids and services to people with disabilities to ensure effective communication; and (4) train staff to respond to requests from the public for reasonable modification, and that requires the Mayor's Office on Disability to provide technical assistance to City department responding to requests from the public for reasonable modifications.

Disability Accommodations: To request assistive listening devices, real time captioning, sign language interpreters, readers, large print agendas or other accommodations, please contact the Commission Secretary at (415) 558-6309, or commissions.secretary@sfgov.org at least 72 hours in advance of the hearing to help ensure availability.

Language Assistance: To request an interpreter for a specific item during the hearing, please contact the Commission Secretary at (415) 558-6309, or commissions.secretary@sfgov.org at least 48 hours in advance of the hearing.

SPANISH: Agenda para la Comisión de Planificación. Si desea asistir a la audiencia, y quisiera obtener información en Español o solicitar un aparato para asistencia auditiva, llame al 415-558-6309. Por favor llame por lo menos 48 horas de anticipación a la audiencia.

CHINESE: 規劃委員會議程。聽證會上如需要語言協助或要求輔助設備，請致電415-558-6309。請在聽證會舉行之前的至少48個小時提出要求。

TAGALOG: Adyenda ng Komisyon ng Pagpapalano. Para sa tulong sa lengguwahe o para humiling ng Pantulong na Kagamitan para sa Pagdinig (headset), mangyari lamang na tumawag sa 415-558-6309. Mangyaring tumawag nang maaga (kung maaari ay 48 oras) bago sa araw ng Pagdinig.

RUSSIAN: Повестка дня Комиссии по планированию. За помощью переводчика или за вспомогательным слуховым устройством на время слушаний обращайтесь по номеру 415-558-6309. Запросы должны делаться минимум за 48 часов до начала слушания.

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The ringing of and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact:

Sunshine Ordinance Task Force
City Hall, Room 244
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689
Telephone: (415)554-7724
Fax: 4(15) 554-5163
E-mail: soft@sfgov.org

Citizens interested in obtaining a free copy of the Sunshine Ordinance can request one from the Sunshine Ordinance Task Force or by printing Chapter 67 of the San Francisco Administrative Code from the internet at: www.sfgov.org/sunshine

To view Mental Health Board agendas and minutes, you may visit the MHB web page at: www.sfgov.org/mental_health. You may also go to the Government Information Center at the Main Library at Larkin and Grove in the Civic Center. You may also get copies of these documents through the MHB office at 255-3474.

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BHC Meeting Schedule for 2023

January 10: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

January 18: Behavioral Health Commission Meeting (6PM)

February 7: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

February 15: Behavioral Health Commission Meeting (6PM)

March 7: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

March 15: Behavioral Health Commission Meeting (6PM)

April 11: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

April 19: Behavioral Health Commission Meeting (6PM)

May 9: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

May 17: Behavioral Health Commission Meeting (6PM)

June 13: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

June 21: Behavioral Health Commission Meeting (6PM)

July 11: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

July 19: Behavioral Health Commission Meeting (6PM)

August: Summer Recess

Sept. 12: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

Sept. 20: Behavioral Health Commission Meeting (6PM)

Oct.10: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

Oct. 18: Behavioral Health Commission Meeting (6PM)

Nov. 7: Site Review/Implementation/Executive Committees (2PM/3PM/4PM)

Nov. 15: Behavioral Health Commission Meeting (6PM)

December 3: BHC Annual Retreat (Time TBD)

Program: Permanent Housing Advanced Clinical Services (PHACS)

- **Target Population:** Serves previously chronically homeless individuals housed in SRO/studio apartment style PSH. Residents are medically and psychiatrically complex and are often High Users of Multiple Systems, end of life, and/or not connected to care.
 - **Services:** CBO capacity building consultation, triage, linkages, chronic care management, medication adherence support, direct nursing/medical care.
 - **Key Partners:** HSH funded housing providers, Behavioral Health/Office of Coordinated Care, Human Services Agency.
 - **What's next?:** Moving from pilot to launching services covering the 8,000+ PSH tenants who don't have health services in their building, adding in capacity-building and behavioral health.
- Funded by Prop C, will draw down CalAIM (Medi-Cal) revenue
 - Working with Behavioral Health/HSB/HSA to address system barriers for PSH tenants
 - Will leverage Office of Coordinated Care infrastructure

SF Department of Public Health | Whole Person Integrated Care

San Francisco Department of Public Health Division of Behavioral Health Services

A presentation to the Behavioral Health Commission June 21, 2023

Hillary Kunins, MD, MPH, MS
Director of Behavioral Health Services and Mental Health SF
San Francisco Department of Public Health



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Agenda

- BHS Vision and Mission
- BHS Updates:
 - Triennial Audit of the Mental Health Plan
 - Budget
 - Opioid Settlement
 - 5150 Hold Training Expansion
 - CARE Court
 - Equity Initiatives
 - MHSF Update
 - Treatment on Demand
 - CalAIM/EPIC



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Behavioral Health Services Mission & Vision



Behavioral Health State Audits

In April, BHS participated in the Department of Health Care Services (DHCS) Triennial Audit for the Mental Health Plan (MHP), which is conducted once every three years as required by state law.

- Monitors compliance with state and federal law and contractual requirements through a document review and three -day on-site evaluation with key staff.
- DHCS works closely with each MHP to ensure compliance and to identify opportunities for improvement.
- Findings report sent within 90 days after the review is concluded.

BHS undergoes 8 audits per year and recently participated in the completion of several other audits, including:

- **March 2023:** Mental Health Services Act Program Review
- **December 2022:** California's External Quality Review Organization (EQRO)

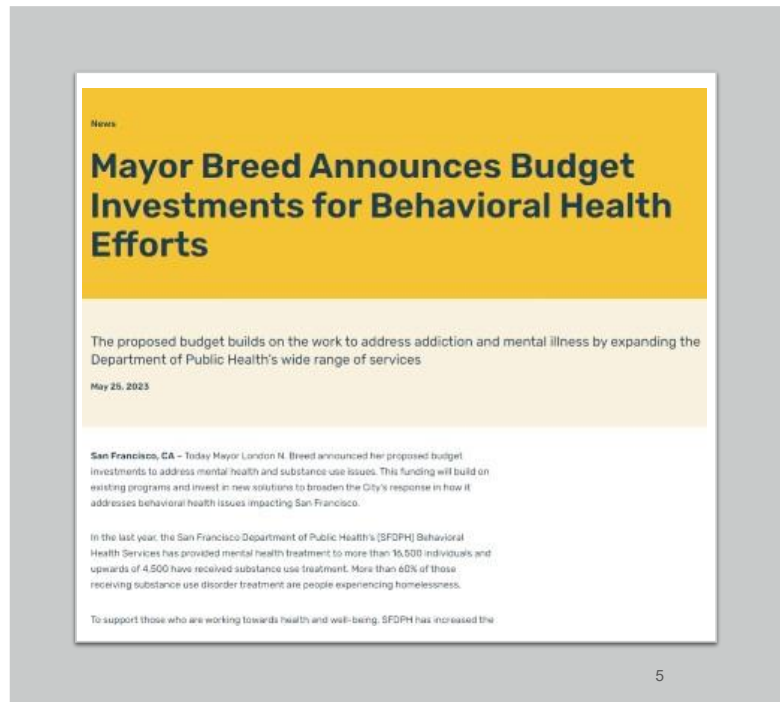
We will continue to improve our practices and processes based on findings but are pleased that these reviews were completed successfully.



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Behavioral Health Budget

- Mayor London Breed announced proposed budget investments for mental health and substance use disorder.
- The budget invests in new solutions (CARE Court, wellness hubs, etc.) and continues current programs (Mental Health SF, overdose prevention, street outreach, and abstinence-based treatment programs).
- The behavioral health proposal will be included in the Mayor's proposed two-year Budget and submitted to the Board of Supervisors for review by June 1.



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Opioid Settlement

- San Francisco City Attorney reached a ~\$230 million settlement agreement with Walgreens that will go toward addressing the opioid crisis in San Francisco.
- Under the agreement, Walgreens will pay ~\$230 million over the course of 14 years.
- The vast majority of the settlement funds will come in the first eight years, which includes \$57 million in the first year.
- The funding is being allocated during this upcoming budget process.

A graphic containing a press release. The headline reads "San Francisco City Attorney announces \$230 million settlement with Walgreens after victory in opioid litigation" dated May 17, 2023. The text states that the settlement is the result of a landmark lawsuit, the first opioid bench trial in the U.S. to result in a win for plaintiffs, yielding over \$350 million. It details that San Francisco City Attorney David Chiu announced the settlement with Walgreens following a federal court victory. The settlement requires Walgreens to pay \$229,610,000 over 14 years, with most funds going to the first eight years. A photo shows City Attorney David Chiu speaking at a podium with other officials. A caption below the photo reads "City Attorney David Chiu speaks at a press conference announcing...".

San Francisco City Attorney announces \$230 million settlement with Walgreens after victory in opioid litigation
May 17, 2023

San Francisco's landmark lawsuit was the first opioid bench trial in U.S. to result in a win for plaintiffs and has yielded over \$350 million.

SAN FRANCISCO (May 17, 2023) — San Francisco City Attorney David Chiu announced today that he has reached a nearly \$230 million settlement agreement with Walgreens following the City's win in federal court against the pharmacy chain and opioid distributor. Under the agreement, Walgreens will pay \$229,610,000 over the course of 14 years, with the vast majority coming in the first eight years. Settlement funds will go towards addressing the opioid crisis in San Francisco.

This settlement stems from landmark litigation San Francisco brought in 2018 on behalf of the People of the State of California against the opioid industry for fueling the opioid epidemic. San Francisco sued multiple

City Attorney David Chiu speaks at a press conference announcing

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Expanding Initiation of 5150 Holds to Community Paramedics

Under California law, people authorized to initiate and sign a 5150 application include Peace Officers as defined by Sections 830 -832.19 of the California Penal Code, and people authorized by the local Director of Behavioral Health. The San Francisco The Health Code was updated effective September 2021 to expand designation for initiating 5150 WIC holds to SFFD paramedics.

- The Department of Public Health, in coordination with the San Francisco Fire Department, will train community paramedics to initiate 5150 holds.
- Starting July 1, 2023, SFFD paramedics who have successfully completed the training will be able to start initiating 5150 holds.
- Training begins June 1, 2023. Additional rounds of training will occur every four months, as needed.
- Captains and acting captains in the SFFD community paramedic division have previously received 5150 training from SFDPH.
- A 5150 hold occurs when an adult who is experiencing a mental health crisis is involuntarily placed in a designated psychiatric facility for 72 hours of evaluation and treatment.
- 5150 holds can be initiated when an authorized party determines that an individual is gravely disable or a danger to themselves or others, under Section 5150 of the California Welfare and Institutions Code (WIC).



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CARE Court

Created under State legislation (SB 1338) to allow a broader range of petitioners or referents to seek assessment of people with schizophrenia spectrum or other psychotic disorders.

- October 2023: Implementation for Cohort 1 counties, includes San Francisco
- December 2023: Implementation for all other counties

Implementation Tasks Completed (April 2023)

- Analysis of population estimates
- Staffing model for Investigation & Engagement Team and Treatment Team
- Meetings with various City agencies to establish workflows and coordinate processes
- Interconnected operational workflows including: Investigation & Evaluation Team, Treatment Team, housing referral process, bridge housing, Court coordination
- Extensive analysis of system capacity and gaps in service
- Analysis and coordination of housing/shelter access including opportunities for expansion
- Assessment and completion of Behavioral Health Bridge Housing (BHBH) application



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CARE Court

Uncertainty around size of eligible population. The following are population and cost estimates:

- Midrange participation estimate is between 1,000-2,000 eligible people in the City.
- \$12.1M cost-estimate for an investigation and engagement as well as a treatment team, which includes:
 - 14 full-time exempt PCS positions to manage 500 to 1,000 petitions
 - 56.7 full-time exempt CBO positions to treat 400 enrolled participants
- \$35K estimated cost for treatment per participant
- \$14M medium cost estimate for 400 enrolled participants

Funding

- \$4.29M one-time funding received from the state for start-up costs and expedited launch
- Applied for one-time funding from Bridge Housing Grant from the state for the cost of operating and providing services in short- and mid-term residential programs, with a goal to connect individuals to long-term housing stability.



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Culturally Congruent Care



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Culturally Congruent Initiatives to Address Racial Disparities

16-Week Equity Executive Fellowship (May 2023)

- Training on understanding the roots of racism and bias for BHS leadership team with NY Times Best Seller, Robin DeAngelo, and Assistant Professor at Mayo Clinic School of Medicine, Dante King.

Mental Health Services Act (MHSA) Innovation Intervention (June 2023)

- Test and evaluate culturally responsive behavioral health interventions for Black/African American clients at four civil service clinics
- Recently hired four health workers and four behavioral health clinicians

Equity-Based Maternal Health RFP Awarded (Fall 2023)

- \$6M/per year RFP in partnership with Maternal Child and Adolescent Health (MCAH) to fund four community-based organizations to support Black/African American pregnant, perinatal, and postpartum people through mental health care screenings, linkages, and more.
- Awarded funding: RAMS, Rafiki, Homeless Childrens Network, and UCSF Embrace Program.



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Culturally Congruent Initiatives to Address Racial Disparities

Our goal is to reduce racial disparities in fatal overdoses among Black/African Americans by 30% by 2025. The overdose death rate among Black/African Americans is more than 5-times higher than the citywide rate. Black/African Americans represent just 6% of the population in SF, but 28% of the preliminary overdose deaths in 2023.

Seven Completed & Planned Overdose Prevention Trainings & Education

- Ella Hill Hutch Community Center; Success Centers; San Francisco State University; Bayview YMCA; Faith -Based Coalition; IT Bookman Center; Booker T Washington



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Mental Health San Francisco

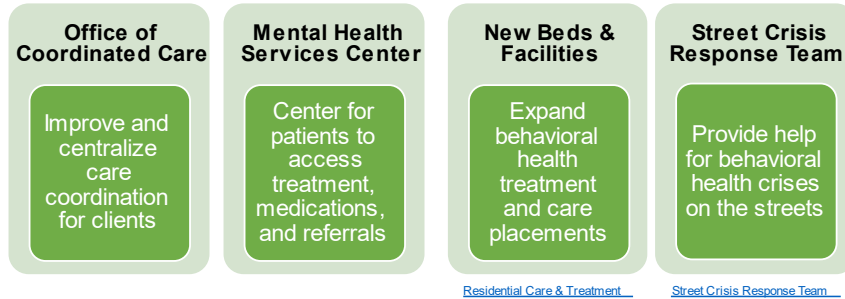


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Mental Health San Francisco

Established in 2019 and funded through Proposition C also known as “Our City, Our Home.” Mental Health SF (MHSF) aims to expand mental health and substance use services for people who are experiencing homelessness in San Francisco.

The four key initiatives of MHSF include:



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Beds Dashboard

DPH Behavioral Health Residential Treatment Expansion

The San Francisco Department of Public Health (DPH) is increasing residential treatment and care services by approximately 400 overnight treatment spaces, or beds. The expansion effort is guided by the 2020 DPH Behavioral Health Bed Optimization Report, Mental Health SF legislation, and with input from stakeholders. The goal is to offer high-quality, timely, easily accessible, coordinated, and recovery-oriented care delivered in the least restrictive setting.

Goal 30	Open 2021 Hummingbird - Valencia Status Serving clients Open 29 beds currently available	Psychiatric respite facility to serve people experiencing homelessness from the Mission and Castro
Goal 20	Open 2020 Managed Alcohol Program Status Permanent location and additional funding will expand the program from 10 beds to 20 beds Open 13 beds currently available	Pilot Medical supervision for people with chronic alcohol dependency
Goal 31	Open 2021 Mental Health Rehabilitation Beds (via LAAT) Status Serving clients Open Client placement varies	Out-of-county psychosocial rehabilitation for people who are conserved in a locked setting
Goal 13	Open 2022 Psychiatric Skilled Nursing Facilities (via PMP) Status Serving clients Open Client placement varies	Out-of-county secure 24-hour medical care for people with chronic mental health conditions
Goal 75	Open 2022 Dual Diagnosis Transitional Care for People With Justice Involvement (via Mewa Project) Status Serving clients Open Client placement varies	Transitional care for people in contact with the criminal justice system with a dual diagnosis of mental health and/or substance use issues
Goal 99	Open 2022 Residential Care Facility^A (via Board and Care) Status Serving clients Open Residential Care Facility 23 beds currently available 12-month Rehabilitative Board and Care 76 beds currently available	Residential Care Facility: Supervised residential program for individuals with mental health issues who require assistance with daily living activities Pilot 12-month Rehabilitative Board and Care: Same as above with more intensive mental health and treatment support, such as for conserved individuals

KEY

Project Phases and Status

▲ MHSF legislation
 1 Program design
 4 Out for bid/contracting
2 Regulatory assessment
 5 Community outreach & City approvals
3 Facility selection
 6 Permit & construction
■ Complete
■ In process
■ Planned

May 3, 2023

Goal 20	Open 2022 SOMA RISE^A (via Drug Sobering Center) Status Serving clients Open Client placement varies	Pilot 24-7 program for people experiencing homelessness with drug intoxication, providing short term stays and linkage to services
Goal 6	Open 2022 Cooperative Living for Mental Health^A Status Serving clients Open Client placement varies	Communal living for people with chronic mental health and/or substance use Additional \$11M to stabilize leased properties available through MOHCD
Goal 70	Open 2023 Residential Step-down - SUD^A Status Serving clients Open 44 beds currently available	Long-term sober living environment for clients coming out of residential care programs
Goal 30	Opening 2023 Enhanced Dual Diagnosis^A Status Contracting in process 1 2 3 4 5 6	Transitional medically enhanced care for people with a dual diagnosis of mental health and substance use issues
Goal 10	Opening 2023 Transitional Age Youth (TAY) Residential Treatment^A Status Program design in development 1 2 3 4 5 6	Supervised treatment for young adults with serious mental health and/or substance use issues
Goal 16	Opening 2024 Crisis Diversion Facility^A Status Contracting and construction in process 1 2 3 4 5 6	Short-term, urgent care intervention as an alternative to hospital care

350+ of 400
Total Beds
Opened

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Residential Step-Down

- New 70-bed residential stepdown program located on Treasure Island.
- Transitional housing and support following completion of residential treatment while clients participate in outpatient treatment and seek employment.
- Now accepting clients.
- Partnering with HealthRIGHT360 to operate.
- Including the new 70 beds, we operate 232 total residential step-down beds
- Residential bed/facilities recently established, include: The Minna Project for people with justice-involvement and SoMa Rise, one of the nation's first drug sobering centers.

A press release graphic with a yellow header and white body. The header text reads: "Department of Public Health Opens 70 New Behavioral Health Beds as part of Expansion to Treat People with Serious Mental Health and Substance Use Issues". The body text includes: "The new program is part of larger strategy to increase capacity for behavioral health care in the City", "April 14, 2023", and a quote from Mayor London N. Breed: "This new residential step-down program will help people with substance use disorder receive the follow-up care they need after receiving treatment." The graphic also includes a small logo for the San Francisco Department of Public Health.

Department of Public Health Opens 70 New Behavioral Health Beds as part of Expansion to Treat People with Serious Mental Health and Substance Use Issues

The new program is part of larger strategy to increase capacity for behavioral health care in the City

April 14, 2023

San Francisco, CA - Mayor London N. Breed and the San Francisco Department of Public Health (SFDPH) today announced the opening of a new 70-bed residential step-down program in Treasure Island. The addition of these new beds represents significant progress toward the City's goal to provide new health care and treatment programs for people with mental health and substance use challenges.

"This new residential step-down program will help people with substance use disorder receive the follow-up care they need after receiving treatment," said Mayor London Breed.

"The program is part of our larger efforts to provide comprehensive substance use treatment for San Franciscans while also addressing conditions on our streets. We need to have resources across the entire spectrum of care, from engaging with people directly on the street to having these long-term beds to help people who have done the hard work through inpatient care."

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Street Response & Care

In January 2023, DPH announced the city -wide reconfiguration of street response teams, including the Street Crisis Response Team (SCRT).

- BHS transitioned its role within the Street Crisis Response Team (SCRT) to provide a proactive, neighborhood -based street care model (BEST Neighborhoods) focused on follow -up care.
- As of March 2023, BEST Neighborhoods (Bridge and Engagement Services Team Neighborhoods) started serving the Tenderloin/SoMa, Mission/Castro and Fillmore areas 7 -days/week. One team covers clients outside of these areas, while DPH and partners staff up teams.
- The goal is to enhance intermediate and longer -term follow-up support for individuals who interact with 911 Street Crisis Response Teams and need ongoing behavioral health care.



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BEST Neighborhoods

Builds on the success of the City's Street Care pilot in the Castro. BHS played a lead clinical role for the pilot program in identifying, engaging, and connecting the neighborhood's 34 most high-risk individuals to medical and behavioral health support services.

- As part of the neighborhood -based street care model, clinicians and peer health workers will perform street-based care through the Office of Coordinated Care.
- Clinicians are deployed to neighborhoods with the support of health workers to engage, support and provide care to unhoused people who have the most complex needs and who are often high users of the 911 and health care systems.
- BEST Neighborhoods receive referrals from: Street Crisis Response Team, Healthy Streets Operations Center, SF Homeless Outreach Team, hospitals, jail health, and Street Medicine. The teams engage daily with unhoused people in neighborhood "hot spots."
- BEST Neighborhoods teams will also identify people with high needs in the community through regular presence in neighborhoods



SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

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Treatment on Demand



SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

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Treatment on Demand Highlights

In February 2023, annual Treatment on Demand report for FY 21-22 was submitted to the Board of Supervisors.

- The 2008 Treatment on Demand Act, also known as Proposition T, requires the San Francisco Department of Public Health to provide adequate substance use disorder treatment capacity to meet the community's demand for publicly funded treatment.

In FY2021 -22, DPH enrolled 4,534 individuals in substance use disorder treatment.

- This represents 39% of the 11,691 people within the SFHN who have been diagnosed with a substance use disorder.
- 10% nationwide average for people in treatment.

Wait times to access treatment are down(last fiscal year: >1 day for withdrawal management and 5 to 7 days to enter residential treatment directly)

- <1 day to access withdrawal management programs and opioid treatment programs .
- ~4 days to enter residential treatment.
- 81% of people who enter a withdrawal management program are admitted without delay to residential treatment.



Treatment on Demand Highlights

- Average occupancy rate:
 - 91% in residential treatment
 - 94% in residential step -down
- Specialty substance use treatment enrollment is down BUT buprenorphine prescriptions are up, citywide.
- Average retention in our Drug Medi -Cal services was 143 days.
- 69% of clients enrolled in outpatient treatment maintained abstinence or showed a reduction of alcohol and other drug use.



Changes Enabling System Transformation

CalAIM Implementation Progress

BHS Payment Reform

- Strengthening program monitoring to maximize revenue and promote CalAIM compliance.
- New DHCS rates released for most BHS services.
- Billing team implementing new billing CPT codes.
- Moving BHS Outpatient contracts to cost reimbursement (for FY 23/24) to protect CBOs during transition period. Plan for other service types is TBD.
- Plan to roll out new rates (by practitioner type) for all BHS services in FY 24/25.

BHS Documentation Reform

- Simplified documentation requirements— Closer to how primary care bills (e.g. lengthy TPOC no longer required, now using Problem List)
- Wave 1-2 of Avatar changes complete
- Developing new QA Unit and variety of training resources, including online Provider Resource Page page BHS CalAIM Training Officer begins in May!

Strengthening Collaboration with Managed Care Plan

- Improved data sharing
- Standardized screening and transition tool "No Wrong Door"
- Shared planning on incentive funding (e.g. requested funding for peers working with Neighborhoods)

Enhanced Care Management & Community Support

- Strong partnership with SFHN CalAIM team)
- OCC BEST and City wide ICM is providing ECM services
- SOMA Rise recently approved as a Community Supports program

Contingency Management

- HR 360, OTOP and City wide STOP are close to launching

Transition to EPIC

The largest expansion of DPH's Epic Electronic Health Record (EHR) since the initial go live in August 2019 will occur:

- While many areas of DPH are already live on Epic EHR, a number of new modules and a large part of the organization – Behavioral Health Services – will go live on the shared record for the first time.
- November 2023: Partially transitioned to EPIC.
- April 2024: Full implementation of EPIC.



SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

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Transition to EPIC

The largest expansion of DPH's Epic Electronic Health Record (EHR) since the initial go live in August 2019 will occur:

- While many areas of DPH are already live on Epic EHR, a number of new modules and a large part of the organization – Behavioral Health Services – will go live on the shared record for the first time.
- November 2023: Partially transitioned to EPIC.
- April 2024: Full implementation of EPIC.



SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

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Strategic Plan FY 23-24 draft_0.pdf

From: Terezie S Bohrer <tsbohrer@yahoo.com>

Sent: Monday, April 10, 2023 8:54 PM

To: Gray, Amber (DPH) <amber.gray@sfdph.org>

Subject: Re: Behavioral Health Commission Committee Meeting Reminder .

As stated before I am unable to attend mtgs on Tuesday's. Thus I am resigning from the BHC or

just leaving as my term is over. I believe I can be a better advocate on the "outside" with less

governmental constraints and take more actions that can effect positive changes. I will notify the

BOS Clerk this week.

Sent from my iPhone