

Refuse Rate Board Hearing

Bruce Robertson

Deputy Director for Financial Management and Administration

May 09, 2023

Public Works Refuse Rate Funding

Program	FY 2022 Actuals	FY 2023 Projected Actuals	FY 2024 Budget	FY 2025 Budget
Outreach and Enforcement (OnE) Team	1,292,524	1,213,475	2,768,524	2,768,524
Street Cleaning - Litter Patrol	4,034,788	4,109,073	3,951,760	3,951,760
Trash Can Maintenance & Replacement	477,088	187,336	15,940,536*	940,536
Trash Can Cleaning	1,554,161	1,797,000	1,679,528	1,679,528
Trash Can Manager	-	-	167,953	167,953
Total Budget	7,358,561	7,306,884	24,508,301	9,508,301

* Use of fund balance and prior year savings. Amount directly from Refuse Rates is \$9,508,301 for FY24.

Public Works Refuse Rate Proposal – OnE Team

- **Outreach and Enforcement (OnE) Team**

- Staff Levels (10.0) FTE

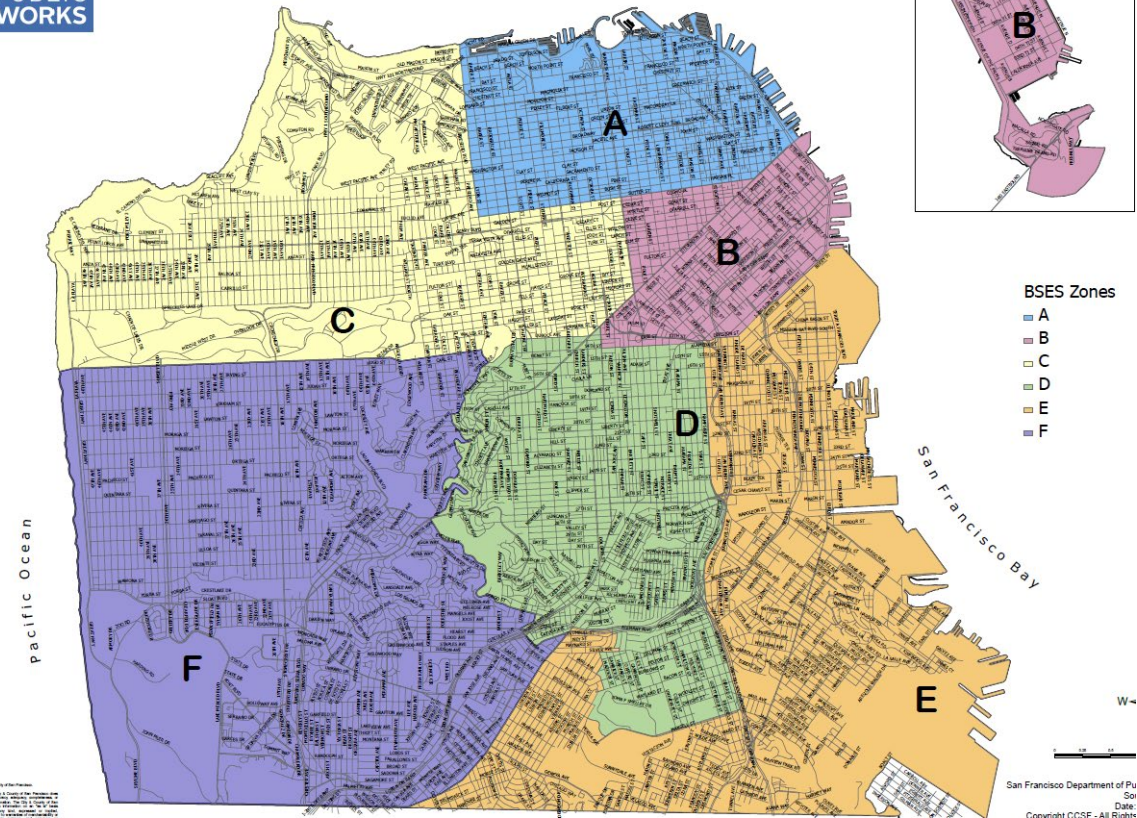
- One staff per zone, with one Supervisor
 - Three staff for swing, night shift
 - Alignment with Zone Supervisor for improved collaboration and coordination

- Public Works Role and Coordination

- Code Enforcement and Compliance
 - Educate residents of waste disposal, ensure proper use of refuse services
 - Guided by 311 service request
 - Engagement with neighborhood and community groups
 - Proactive outreach on key commercial areas during scheduled evening and early-morning inspections
 - Weekly CleanCorridorsSF operations in neighborhood commercial corridors



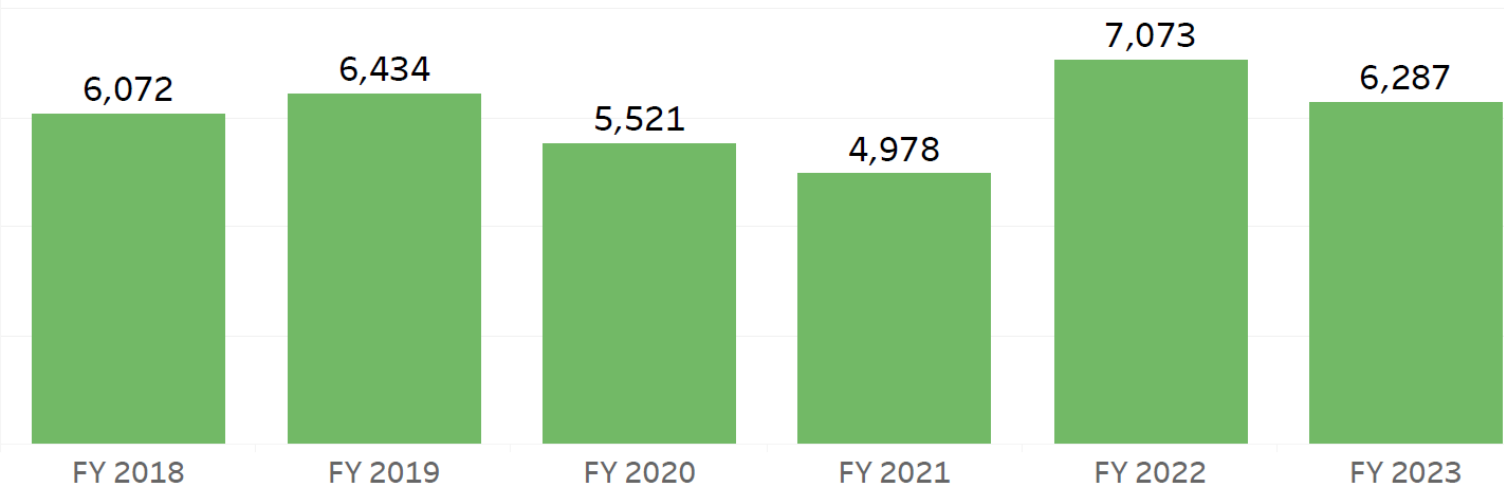
BSES Zones Year 2023



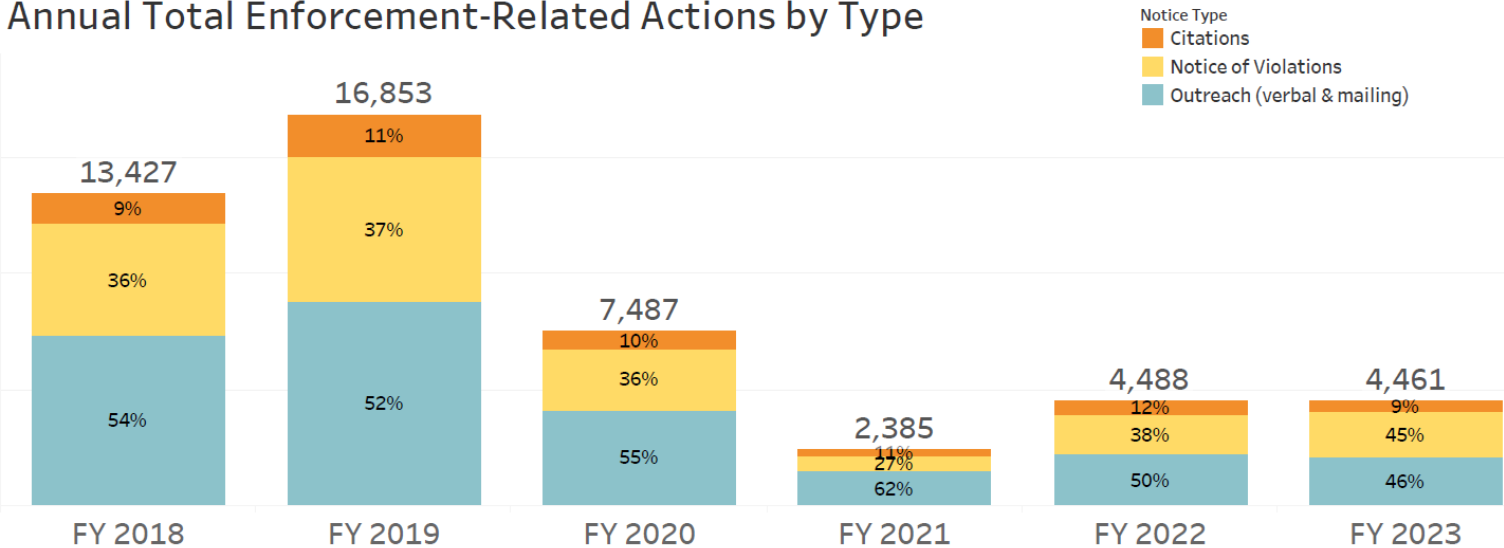
Public Works Refuse Rate Proposal – OnE Team

- COVID-19 pandemic impact shown
- Measurement of *No Garbage Service* Notice of Violations (NOV)
- Coordinate with Recology on garbage services
- Cleaning staff have identified issues and tracked illegal dumping in areas

311 Service Orders Received for Enforcement-Related Issues



Annual Total Enforcement-Related Actions by Type



Public Works Refuse Rate Proposal–Abandoned Materials

- **Partnership with Recology**
- **Service Level Agreements (SLAs)**
 - 4 hours for most abandoned materials
 - Electronics, mattresses, furniture, appliances, and contained garbage
- **Key Recology Service**
 - Recology trucks size efficiency
 - After hour service by Public Works
- **Additional Changes**
 - Expanded coverage by Recology
 - Continue focus on hotspot areas



Public Works Refuse Rate Proposal – City Can Service

- **Partnership with Recology**
- **Service Level Agreements (SLAs)**
 - 2 hour for overflowing garbage can
 - 72 hours for litter receptacle maintenance
- **Key Recology Service**
 - Allows Public Works to focus on other refuse
- **Additional Changes**
 - Review of trashcan sensor data
 - Potential reallocation and adjustments with analysis of trash can sensor data
 - Create efficiencies
 - Adjust pickup frequency



Questions?

