Sent via Electronic Mail

May 4, 2023

NOTICE OF CIVIL SERVICE COMMISSION MEETING



SUBJECT: <u>APPEAL BY JUNJIE LI OF REJECTION OF APPLICATION FOR 7318</u> ELECTRONIC MAINTENANCE TECHNICIAN (CBT-7318-904470).

Dear Junjie Li:

The above matter will be considered by the Civil Service Commission at a hybrid meeting (inperson and virtual) in Room 400, City Hall, 1 Dr. Goodlett Place, San Francisco, California 94102 and through Cisco WebEx to be held on <u>May 15, 2023, at 2:00 p.m.</u> You will receive a separate email invite from a Civil Service Commission staff member to join and participate in the meeting.

The agenda will be posted for your review on the Civil Service Commission's website at www.sf.gov/CivilService under "Meetings" no later than end of day on Wednesday, May 10, 2023. Please refer to the attached Notice for procedural and other information about Commission hearings. A copy of the department's staff report on your appeal is attached to this email.

In the event that you wish to submit any additional documents in support of your appeal, please submit one hardcopy 3-hole punch, double-sided and numbered at the bottom of each page to the CSC Office at 25 Van Ness Ave., Suite 720 and email a PDF version to the Civil Service Commission's email at civilservice@sfgov.org by 5:00 p.m. on Tuesday, May 9, 2023, please be sure to redact your submission for any confidential or sensitive information that is not relevant to your appeal (e.g., home addresses, home or cellular phone numbers, social security numbers, dates of birth, etc.), as it will be considered a public document.

It is important that you or an authorized representative attend the hearing on your appeal. Should you or a representative not attend, the Commission will rule on the information previously submitted and any testimony provided at its meeting. All calendared items will be heard and resolved at this time unless good reasons are presented for a continuance. As a reminder, you are to be honest and forthright during all testimony and in all documentation that you provide to the Civil Service Commission.

You may contact me at (628) 652-1100 or at Sandra.Eng@sfgov.org if you have any questions.

CIVIL SERVICE COMMISSION

/s/

SANDRA ENG Executive Officer

Attachment

Cc: Jeffrey Tumlin, Municipal Transportation Agency Kimberly Ackerman, Municipal Transportation Agency William Miles II, Municipal Transportation Agency Shivani Nath, Municipal Transportation Agency Commission File Commissioners' Binder

Chron

NOTICE OF COMMISSION HEARING POLICIES AND PROCEDURES

A. Commission Office

The Civil Service Commission office is located at, 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102. The telephone number is (628) 652-1100. The fax number is (628) 652-1109. The email address is civilservice@sfgov.org and the web address is www.sfgov.org/civilservice/. Office hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday.

B. Policy Requiring Written Reports

It is the policy of the Civil Service Commission that except for appeals filed under Civil Service Commission Rule 111A Position-Based Testing, all items appearing on its agenda be supported by a written report prepared by Commission or departmental staff. All documents referred to in any Agenda Document are posted adjacent to the Agenda, or if more than one (1) page in length, available for public inspection and copying at the Civil Service Commission office. Reports from City and County personnel supporting agenda items are submitted in accordance with the procedures established by the Executive Officer. Reports not submitted according to procedures, in the format and quantity required, and by the deadline, will not be calendared.

C. Policy on Written Submissions by Appellants

All written material submitted by appellants to be considered by the Commission in support of an agenda item shall be submitted to the Commission office, no later than 5:00 p.m. on the fourth (4th) business day preceding the Commission meeting for which the item is calendared (ordinarily, on Tuesday). An original copy on 8 1/2-inch X 11 inch paper, three-hole punched on left margin, and page numbered in the bottom center margin, shall be provided. Written material submitted for the Commission's review becomes part of a public record and shall be open for public inspection.

D. Policy on Materials being Considered by the Commission

Copies of all staff reports and materials being considered by the Civil Service Commission are available for public view 72 hours prior to the Civil Service Commission meeting on the Civil Service Commission's website at https://sf.gov/civilservice and in its office located at 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102. If any materials related to an item on this agenda have been distributed to the Civil Service Commission after distribution of the agenda packet, those materials will be available for public inspection at the Civil Service Commission's during normal office hours (8:00 a.m. to 5:00 p.m. Monday through Friday).

E. Policy and Procedure for Hearings to be Scheduled after 5:00 p.m. and Requests for Postponement

A request to hear an item after 5:00 p.m. should be directed to the Executive Officer as soon as possible following the receipt of notification of an upcoming hearing. Requests may be made by telephone at (628) 652-1100 and confirmed in writing or by fax at (628) 652-1109.

A request for a postponement (continuance) to delay an item to another meeting may be directed to the Commission Executive Officer by telephone or in writing. Before acting, the Executive Officer may refer certain requests to another City official for recommendation. Telephone requests must be confirmed in writing prior to the meeting. Immediately following the "Announcement of Changes" portion of the agenda at the beginning of the meeting, the Commission will consider a request for a postponement that has been previously denied. Appeals filed under Civil Service Commission Rule 111A Position-Based Testing shall be considered on the date it is calendared for hearing except under extraordinary circumstances and upon mutual agreement between the appellant and the Department of Human Resources.

F. Policy and Procedure on Hearing Items Out of Order

Requests to hear items out of order are to be directed to the Commission President at the beginning of the agenda. The President will rule on each request. Such requests may be granted with mutual agreement among the affected parties.

G. Procedure for Commission Hearings

All Commission hearings on disputed matters shall conform to the following procedures: The Commission reserves the right to question each party during its presentation and, in its discretion, to modify any time allocations and requirements.

If a matter is severed from the *Consent Agenda* or the *Ratification Agenda*, presentation by the opponent will be for a maximum time limit of five (5) minutes and response by the departmental representative for a maximum time limit of five (5) minutes. Requests by the public to sever items from the [*Consent Agenda* or] *Ratification Agenda* must be provided with justification for the record.

For items on the *Regular Agenda*, presentation by the departmental representative for a maximum time of five (5) minutes and response by the opponent for a maximum time limit of five (5) minutes.

For items on the Separations Agenda, presentation by the department followed by the employee's

representative shall be for a maximum time limit of ten (10) minutes for each party unless extended by the Commission.

Each presentation shall conform to the following:

- 1. Opening summary of case (brief overview);
- 2. Discussion of evidence;
- 3. Corroborating witnesses, if necessary; and
- 4. Closing remarks.

The Commission may allocate five (5) minutes for each side to rebut evidence presented by the other side.

H. Policy on Audio Recording of Commission Meetings

As provided in the San Francisco Sunshine Ordinance, all Commission meetings are audio recorded in digital form. These audio recordings of open sessions are available starting on the day after the Commission meeting on the Civil Service Commission website at www.sfgov.org/civilservice/.

I. Speaking before the Civil Service Commission

Speaker cards are not required. The Commission will take public comment on all items appearing on the agenda at the time the item is heard. The Commission will take public comment on matters not on the Agenda, but within the jurisdiction of the Commission during the "Requests to Speak" portion of the regular meeting. Maximum time will be three (3) minutes. A subsequent comment after the three (3) minute period is limited to one (1) minute. The timer shall be in operation during public comment. Upon any specific request by a Commissioner, time may be extended.

J. Public Comment and Due Process

During general public comment, members of the public sometimes wish to address the Civil Service Commission regarding matters that may come before the Commission in its capacity as an adjudicative body. The Commission does not restrict this use of general public comment. To protect the due process rights of parties to its adjudicative proceedings, however, the Commission will not consider, in connection with any adjudicative proceeding, statements made during general public comment. If members of the public have information that they believe to be relevant to a mater that will come before the Commission in its adjudicative capacity, they may wish to address the Commission during the public comment portion of that adjudicative proceeding. The Commission will not consider public comment in connection with an adjudicative proceeding without providing the parties an opportunity to respond.

K. Policy on use of Cell Phones, Pagers and Similar Sound-Producing Electronic Devices at and During Public Meetings

The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

Information on Disability Access

The Civil Service Commission normally meets in Room 400 (Fourth Floor) City Hall, 1 Dr. Carlton B. Goodlett Place. However, meetings not held in this room are conducted in the Civic Center area. City Hall is wheelchair accessible. The closest accessible BART station is the Civic Center, located 2 ½ blocks from City Hall. Accessible MUNI lines serving City Hall are 47 Van Ness Avenue, 9 San Bruno and 71 Haight/Noriega, as well as the METRO stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. Accessible curbside parking has been designated at points in the vicinity of City Hall adjacent to Grove Street and Van Ness Avenue.

The following services are available on request 48 hours prior to the meeting; except for Monday meetings, for which the deadline shall be 4:00 p.m. of the last business day of the preceding week. For American Sign Language interpreters or the use of a reader during a meeting, a sound enhancement system, and/or alternative formats of the agenda and minutes, please contact the Commission office to make arrangements for the accommodation. Late requests will be honored, if possible.

Individuals with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities should call our ADA coordinator at (628) 652-1100 or email civilservice @sfgov.org to discuss meeting accessibility. In order to assist the City's efforts to accommodate such people, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

Know your Rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code)

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils, and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, or to obtain a free copy of the Sunshine Ordinance, contact Victor Young, Administrator of the Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco, CA 94102-4689 at (415) 554-7724, by fax: (415) 554-7854, by e-mail: soff@sfgov.org, or on the City's website at www.sfgov.org/bdsupvrs/sunshine.

San Francisco Lobbyist Ordinance

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (San Francisco Campaign and Governmental Conduct Code Section 2.100) to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Ave., Suite 220, San Francisco, CA 94102, telephone (415) 252-3100, fax (415) 252-3112 and web site https://sfethics.org/.



CIVIL SERVICE COMMISSION CITY AND COUNTY OF SAN FRANCISCO

CIVIL SERVICE COMMISSION REPORT TRANSMITTAL (FORM 22MTA)
Applicable to Municipal Transportation Agency Service-Critical Classes

Refer to Civil Service Commission Procedure for Staff - Submission of Written Reports MTA for Instructions on completing and processing this Form

1.	Civil Service Comm	ission Register Number: <u>00</u>	<u>15</u> - <u>23</u> - <u>4</u>	
	2. For Civil Ser	vice Commission Meeting o	f: <u>May 15</u>	, 2023
3.	Check One:	Ratification Agenda		
		Consent Agenda		
		Regular Agenda	<u>X</u>	:
4.	Subject: Appeal of Technician (CBT-7	0 11 0	Junjie Li f	or 7318 Electronic Maintenance
5.	Recommendation: A	Adopt the report and deny the	appeal by J	unjie Li.
6.	Report prepared by:	Shivani Nath Telepho	one number:	(415) 646-2120
7.	`	ch a list of the person(s) to mission Report Format -A	be notified i	in the format described in IV.
8.	Reviewed and appro	ved for Civil Service Comm	ission Agend	la:
	Municipal Transport	ation Agency Director kiml	verly ackerm	an
		Date: May	4, 2023	
9.	_	ime-stamped copy of this for e required copies of the repo	-	n(s) to be notified (see Item 7
	25 Van Ness	fficer Commission Avenue, Suite 720 co, CA 94102		
10.		orm in the ACSC RECEIPT g the time-stamp in the CSC		CSC RECEIPT STAMP
Attacl	hment			
CSC-2	22MTA (9/00)			

NOTIFICATIONS

Junjie Li



Jeffrey Tumlin – Director of Transportation

1 South Van Ness Avenue, 8th Floor San Francisco, CA 94103

Email: Jeffrey.Tumlin@sfmta.com

Kimberly Ackerman - Chief People Officer, SFMTA Human Resources

1 South Van Ness Avenue, 6th Floor

San Francisco, CA 94103

Email: Kimberly.Ackerman@sfmta.com

Shivani Nath, Examinations and Classification Manager, SFMTA

1 South Van Ness Avenue, 6th Floor

San Francisco, CA 94103 Email: Shivani.Nath@sfmta.com

William Miles II - Talent Acquisition Senior Manager, SFMTA

1 South Van Ness Avenue, 6th Floor

San Francisco, CA 94103

Email: William.MilesII@sfmta.com





Amanda Eaken, Chair Gwyneth Borden, Vice Chair Stephanie Cajina, Director Steve Heminger, Director Fiona Hinze, Director Manny Yekutiel, Director

Jeffrey Tumlin, Director of Transportation

MEMORANDUM

DATE: May 4, 2023

TO: Honorable Civil Service Commission

THROUGH: Kimberly Ackerman

Chief People Officer, SFMTA Human Resources

THROUGH: William (Bill) Miles II WEM

Talent Acquisition Senior Manager, SFMTA Human Resources

FROM: Shivani Nath

Examinations and Classification Manager, SFMTA Human Resources

SUBJECT: Appeal of Rejection of Application by Junjie Li for 7318 Electronic

Maintenance Technician (CBT-7318-904470)

BACKGROUND

The job advertisement (job ad) for the class Electronic Maintenance Technician (7318) examination was originally opened by the Municipal Transportation Agency, Human Resources Division, Exams and Classification (E&C) unit on October 19, 2021, and it was originally closed on December 15, 2021, under recruitment ID CBT-7318-904470. The job ad was reopened under the same recruitment ID to broaden the applicant pool on March 25, 2022, and closed on April 8, 2022. Applicants who had applied during the original opening did not need to reapply.

To qualify for the 7318 examination, applicants needed to possess the following minimum qualifications (MQs) by April 8, 2022 (closing date of the most recent job ad).

Training

Completion of a two (2) year or equivalent program in electronics from a recognized academic, trade or technical institution; or completion of an equivalent 2-year military training program in electronics.

Experience

Three (3) years of verifiable journey-level industrial electronic experience or industrial instrumentation and control experience, performing installation,



calibration, maintenance, troubleshooting, repair and modification of electronic control systems and related electrical components and electronic sub-systems to the level of the electronic component (such as, integrated circuits, transistors, diodes, capacitor, resistor, etc.).

License

Possession of a valid California driver's license

E&C reviewed Mr. Li's (Li) application and credited Li for possessing the required license under the minimum qualifications. However, after a course of communications, and re-review of additional information, Li was rejected for lacking the required training, and three (3) years of experience under the minimum qualifications.

Li submitted a timely appeal and contests that his experience should qualify him for the 7318 examination.

ISSUE

Does Li meet the minimum qualifications to participate in the examination for recruitment CBT-7318-904470?

AUTHORITY/STANDARDS

Sec. 410.2 Examination Announcements

The examination announcement shall be the official notice of an examination and shall provide the qualifications, dates, and other particulars regarding the selection procedure. Applicants must be guided solely by the terms of the examination announcement.

Sec. 410.4 Appeals of Examination Announcements

Appeals concerning the provisions of an examination announcement must be received by the MTA Director of Transportation/Designee within five (5) business days from the issuance date. The MTA Director of Transportation/Designee shall rule on all appeals and shall notify appellants in writing of the decision. This decision is subject to appeal to the Commission as provided elsewhere in these Rules.

Sec. 410.9 Qualifications of Applicants



Every applicant for an examination must possess and maintain the qualifications required by law and by the examination announcement for the examination. Experience gained in violation of Commission Rules shall not be recognized. City and County employees in Service Critical classes at the Municipal Transportation Agency shall receive credit only for the duties of the class to which appointed or assigned unless sufficient and credible documentation is provided to verify performance of other duties. Employees in Service-Critical classes at the Municipal Transportation Agency may receive credit for duties not usually performed by incumbents in a Service-Critical class if their employee file contains contemporaneous documentation that the duties were assigned and performed. By way of example but not limitation, records that describe and verify the out-of-class assignment that may be accepted as documentation include a valid performance appraisal completed during the normal evaluation period, payroll records filed at the time of the assignment and Notice of Assignment. Credit for duties in Service-Critical classes at the Municipal Transportation Agency not usually performed by incumbents in a Service-Critical class based on non-contemporaneous documentation shall require the certification of the Municipal Transportation Agency Deputy Director, Labor Relations and Human Resources, and the approval of the Director of Transportation.

Sec 405.12.1 Examination Matters

An action by the MTA Director of Transportation/Designee, on examination matters, may be appealed to the Commission provided such appeal is received by the Executive Officer by close of business on the fifth (5th) working day (excluding Saturdays, Sundays, and holidays) following the postmarked mailing date of notification to the appellant. The appeal period shall be extended an additional five (5) working days (excluding Saturdays, Sundays, and holidays) where the notification to the appellant is sent exclusively by certified mail – return receipt requested. The Commission's action on the appeal shall be final and no reconsideration request shall be allowed.

FINDINGS

- 1. Li was appointed to Automotive Mechanic, class code 7381 on 4/20/19, where he remains today. [Attachment 1]
- 2. The job ad for CBT-7318-904470 was originally posted on October 19, 2021, and closed on December 15, 2021. [Attachment 2]
- 3. Li submitted a timely application to compete in the recruitment process on October 27, 2021, with his resume. [Attachment 3]
- 4. The examination announcement for CBT-7318-904470 was re-opened on March 25, 2022,



and closed on April 8, 2022. [Attachment 4]

- 5. No appeals were received related to both examination announcements.
- 6. Li received his first not-qualified notice on January 31, 2022. [Attachment 5]
- 7. On February 1, 2022, Li submitted the following information during the reconsideration period. [Attachment 6]:
 - A document in non-English characters with a photo
 - What appears to be a red envelope with non-English characters
 - California Driver License, class B (front).
- 8. On February 7, 2022, Li submitted the following <u>additional</u> information during the reconsideration period. [Attachment 7]:
 - A document in non-English characters with a photo
 - What appears to be a red envelope with non-English characters
 - California Driver License, class B (front)
 - Honda Technical Training, Certificate of Excellence (Aug 2014) in Air Conditioning, Battery Electric Vehicle, Brake System, Electrical Advanced, Electrical Fundamentals, Express Tech, Fuel and Emissions Adv, Fuel and Emissions Basic, General, Hybrid Batteries, Pre-Delivery Inspection, Restraints, and Steering and Suspension
- 9. Li submitted the following additional information after the reconsideration period [Attachment 8]:
 - Letter written by Aaron Shields (Shields), Transit Shop Superintendent, dated 2/17/22
- 10. The E&C unit sent an email requesting information from the SFMTA Labor Unit for records of acting assignments for Li to the 7318 class. No evidence of acting assignments was found. [Attachment 9]
- 11. The E&C unit sent an email requesting Li's personnel file to review performance evaluations, and/or other documentation to support out-of-class work. No information was found. [Attachment 10]
- 12. The E&C unit sent an email to Emily Williams, Chief Transit Administration Officer for confirmation and verification of the letter submitted by Shields, on behalf of Li that was non-contemporaneous in nature. [Attachment 11]
- 13. The E&C unit received a response from the Transit Division on 12/18/22, with an attached



letter. In the letter, the division stated that Louis Guzzo, Chief Mechanical Officer, concurred with the letter from Shields that Li was performing journey-level qualifying electronics work down to the component level since 2019. This decision was made based on a number of tasks highlighted in work order documents. **[Attachment 12A]**

Upon receipt, the Talent Acquisition Senior Manager, William Miles II, reviewed the documentation and noted that the items highlighted were similar to a previous review the division performed on October 10, 2022 for another candidate, wherein the work was determined to be electrical mechanical repairs, not electronics repair and not repair work at the electronics component level. This was expressed back to the division, and the division responded that they had no additional documentation to provide showing qualifying work to have been assigned and performed. [Attachment 12B]

- 14. Based on Transit's inability to confirm and verify the information as outlined on the letter by Shields and the lack of contemporaneous documentation by way of acting assignments or documentation in Li's performance evaluations, the E&C unit recommended to Kimberly Ackerman, Chief People Officer to not certify the non-contemporaneous work that was submitted as a part of Li's application. Ackerman reviewed the letter and information provided and declined to certify the non-contemporaneous information. [Attachment 13]
- 15. Li received his second not-qualified notice on January 12, 2023. [Attachment 14]
- 16. Li filed a timely appeal on the rejection of his application on January 18, 2023, with no additional attachments. [Attachment 15]

ANALYSIS

Li contests that his experience should qualify him for the 7318 examination. Li was appointed to Automotive Mechanic, class code 7381 on 4/20/19, where he remains today.

The hierarchy of classifications in the automotive series starts with 7381 Automotive Mechanic and progresses in responsibility to the 7382 Automotive Mechanic Assistant Supervisor, 7249 Automotive Mechanic Supervisor I and finally the 7228 Automotive Transit Shop Supervisor I. These classifications are represented by Machinists Union, Local 1414. This is a citywide classification series and per the classification specifications, these classes are responsible for mechanical work in the maintenance, repair and overhaul of automotive diesel, hybrid, and alternative fuel equipment. [Attachment 16]

The electronic maintenance technician series (subject series of this appeal) starts with 7430 Assistant Electronic Maintenance Technician and progresses in responsibility to the 7318 Electronic



Maintenance Technician, and finally the 7329 Electronic Maintenance Technician Assistant Supervisor. These classifications are represented by IBEW Local 6.

The 7318 Electronic Maintenance Technician is a skilled journey-level classification, and is responsible for evaluating electronic systems, circuits, and components; working from schematics, drawings, blueprints to perform corrective and preventive, non-routine repair, modification, troubleshooting, calibration, removal and installation of complex electronic systems, equipment, and transit vehicles. The assignments may involve responsibility for the circuits, components, and related equipment used in connection with the operation of electronically controlled light rail and trolley vehicles. [Attachment 17]

The Electronic Maintenance Technician series is separate from the Mechanic series and responsible for different work. While the mechanics might repair the vehicle by removing and replacing defective parts, they are not responsible for inspecting, fixing and maintaining the electrical circuits and complex electronic systems. This is the work of the Electronic Maintenance Technician series and hence why the minimum qualifications require the experience be at the level of the electronic component. Additionally, electrical work and electronic work are not synonymous. While both do involve working with electricity, electronics work involves working on systems that control movement or otherwise tell a device actions to perform.

Below is a listing of all work experience and education that Li submitted as a part of his application including additional information that was submitted during the interactive process between Li and the E&C unit.

1. Application Review

a. Work Experience & Education Listed on Application

 i. Hybrid-Disel Mechanic, 7380, San Francisco Municipal Transportation Agency (April 2019 - job ad close April 2022) "performing Road-Call Service, Troubleshoot and problem solving all coach issues." (application)

The experience stated on his application was not considered qualifying as the Auto Mechanic performs "skilled mechanical work in maintenance, repair and overhaul of automotive diesel, hybrid, and alternative fuel equipment". The scope of work for the auto-mechanic series includes installing circuits, the ability to read electrical schematics, and troubleshooting malfunction in alternate fuel vehicles including hybrid vehicles, it is distinct from the required minimum qualifications of the Electronic Maintenance Technician which requires, "performing installation, instrumentation calibration, maintenance, troubleshooting, repair and modification of electronic systems and related electrical components and electronic sub-systems to the electronic component level."



Li was not credited any time toward the experience requirement of the minimum qualifications.

ii. Service Tech, Auto Nation Honda (Aug 1999 – Mar 2019) "Complied with state vehicle requirement, Followed checklists and fixed all diver's [sic] complaints" (application)

The experience stated on the application was not considered as it lacked specific duties that Mr. Li performed.

Li was not credited any time toward the experience requirement of the minimum qualifications.

iii. Service Tech, Auto Nation Honda (Aug 1999 – Mar 2019)
"Complied with state vehicle requirement, Followed checklists and fixed all diver's [sic] complaints" (application)

The experience stated on the application was not considered as it lacked specific duties that Mr. Li performed.

Li was not credited any time toward the experience requirement of the minimum qualifications.

iv. Quality Assurance, The Second Electronic Company of Xiangtan (Sept 1987 – May 1991) "Prepared monthly Q A meeting, Testing product samples, Solved products quality issues." (application)

The experience stated on the application was not considered as it lacked specific duties that Mr. Li performed.

Li was not credited any time toward the experience requirement of the minimum qualifications.

v. Associate of Science, Xiangtan University (Aug 1985 – Jun 1987), Electronic Engineering.

On face value this is considered qualifying education, but without transcripts or other verification documents this could not be verified.

Li was not credited for the required training and license under the minimum qualifications.

vi. Skyline College, (Jan 1996 – December 1997), Certificate in Automotive Technology.



Li completed a certificate of completion in automotive technology. Certificate programs are not equivalent to graduation from a trade or technical. In addition, the field of study was not in electronics or in an equivalent field of study.

Li was not credited for the required training under the minimum qualifications. Additionally, no license information was provided on the application and thus credit could not be given for possession of this requirement.

2. Attachments

a. Attachments Submitted with Application

i. Resume

No additional credit was given for the work experience listed on Li's resume.

b. New Verification Attachments Received After First Not Qualified Notice

- i. A document in non-English characters with a photo
- ii. What appears to be a red envelope with non-English characters

The documents could not be fully reviewed. These documents appears to be Li's diploma. It is possible this could meet the training requirements based on Li's resume, but SFMTA would need a review by a credential evaluation service or certified translation to ensure possession of that requirement.

No credit was given to Li based on these documents.

iii. California Driver License, class B (front).

This was considered qualifying under the license requirement and Li was credited for possession of the California Driver's License under the minimum qualifications.

c. New Additional Verification Attachments Received After First Not Qualified Notice

i. Honda Technical Training, Certificate of Excellence (Aug 2014).

Mr. Li completed a certificate of completion in technical training at Honda. Honda is not a teaching school and furthermore certificate programs are not equivalent to graduation from a trade or technical school. In addition, the field of study was not in electronics or in an equivalent field of study.



Mr. Li was not credited for the required training and license under the minimum qualifications.

d. New Verification Attachments Received After the Reconsideration Period

i. Letter written by Shields dated 2/17/22

The information provided in the letter is considered non-contemporaneous as it was documented after the work was performed, and the duties that are not within the scope of an Automotive Mechanic. Also, because the information would have been considered qualifying, further steps had to be taken to verify the authenticity of the letter. According to CSC Rule 410.9, "credit for duties in Service-Critical classes at the Municipal Transportation Agency not usually performed by incumbents in a Service-Critical class based on non-contemporaneous documentation shall require the certification of the Municipal Transportation Agency Deputy Director, Labor Relations and Human Resources, and the approval of the Director of Transportation." Although all verification should have been submitted during the reconsideration period, the E&C unit reviewed these additional documents to determine if the experience would be qualifying.

The E&C unit reached out to the appointing division's administration on August 2022, requesting validation of duties as outlined in the letter supported by work samples i.e., work orders, logs, emails, etc. The Transit Division responded with concurrence from the Chief Mechanic Officer stating that Li performed the non-contemporaneous work as outlined in the letter from Shields and attached work orders to support their decision. Upon further review of the work orders by the Talent Acquisition Senior Manager, it was determined that most duties listed were similar to a prior review with the division in which it they were determined to be electrical mechanical repairs, not electronics repair and not repair work at the electronics component level. This was expressed back to the division, and the division responded that they had no additional documentation to provide showing qualifying work to have been assigned and performed.

Since the Transit Division was unable to provide any additional information to support their decision, the non-contemporaneous information was not certified by Kim Ackerman Chief People Officer (current working title for SFMTA's Human Resources Director).

No credit was given to Li based on lack of supporting information the Transit Division was able to provide to validate Shields' non-contemporaneous letter.



CONCLUSION

The minimum qualifications for the 7318 examination require three (3) years of verifiable journey-level industrial electronic experience or industrial instrumentation and control experience, performing installation, calibration, maintenance, troubleshooting, repair and modification of electronic control systems and related electrical components and electronic sub-systems to the level of the electronic component (such as, integrated circuits, transistors, diodes, capacitor, resistor, etc.).

Based on the information that was received and reviewed by the final filing date of the job ad, the E&C unit found that Li has the required license for the 7318 minimum qualifications, and possibly could have the required education if a translation of his degree were provided, but lacks the three (3) years of required qualifying experience.

RECOMMENDATION

Adopt the report and deny the appeal by Junjie Li.



INDEX

Attachment	Description	Page
1	CCSF Job Appointment Summary	J.LI-001
2	2021 Job Advertisement Reference Material in lieu of Job Advertisement showing open on October 19, 2021, and close on December 15, 2021 for Electronic Maintenance Technician, 7318 (CBT-7318-904470)	J.LI-002
3	Li application + attachment	J.LI-003
4	2022 Job Advertisement for Electronic Maintenance Technician, 7318 (CBT-7318-904470)	J.LI-006
5	First Not-Qualified (NQ) Notice, dated January 21, 2022	J.LI-011
6	Initial set of documents submitted by Li to MTA	J.LI-013
7	Second set of additional documents submitted by Li to MTA	J.LI-017
8	Third set of additional documents submitted by Li to MTA	J.LI-023
9	Email exchange between the E&C unit and MTA Labor Relations Unit to verify if Acting Assignment records Existed	J.LI-025
10	Email exchange between the E&C unit and Valarie Coleman, Manager Requesting Personnel File	J.LI-029
11	Email exchange between the E&C unit and MTA Transit Division to verify Non-Contemporaneous Documentation	J.LI-031
12A & 12B	Correspondence with the Transit Division regarding Non-Contemporaneous	J.LI-033
13	Non-Contemporaneous Denial	J.LI-055
14	Second Not-Qualified Notice sent January 12, 2023	J.LI-059
15	Notice of Appeal w no attachments	J.LI-062
16	7381 Automotive Mechanic Classification Specification Document	J.LI-067
17	7318 Electronic Maintenance Technician Classification Specification Document	J.LI-073

Job App	Job Appointment Summary	nmary												Persona	lize Find	Personalize Find View All 🔄 🔢		First 4 1 of 1 4 Last	f1 D Las
Eff Date	Eff Date Appl Date Action Description	Action D	escription	Payroll	Job Code	Union	Empl	Exmpt	FulliPart	Empl Exmpt FulliPart Elig List#	Rank POS#	Dept Serr		Location Cer	t Date	Dept Location Cert Date Crywd Snrty Seniority Date		Vacation Anniversary Date	Sick Anniversary Date
04/20/2019	04/20/2019 04/20/2019 HIR New Hire	HIR N	lew Hire	Active 7381	7381	130	PCS	NA	ш	902390	13.00 01063374 11/26/2018 MTA MTA001 11/26/2018 11/26/2018 04/20/2019 04/20/2019	11/26/2018	MTA	TA MTA001 11/	26/2018	8 11/26/2018 0	4/20/2019 (04/20/2019	04/20/2019
Save	Return to Search	Search	Previous in List		Next in List	Not	2												

CCSF Job Appointment Summary

Reference Material for 2021 Job Ad

Diana Sambat published the job Electronic Maintenance Technician - City and County of San Francisco - Multiple Departments Citywide - (7318) in Various Locations, San Francisco, CA, United States as Public to Your Website and Job Aggregators

Oct 19, 2021

You unpublished the job Electronic Maintenance Technician - City and County of San Francisco - Multiple Departments Citywide - (7318) in Various Locations, San Francisco, CA, United States from Your Website and Job Aggregators

Dec 15, 2021

Aug 1985 - Jun 1987 a year, 11 months

Jan 1996 - Dec 1997

2 years

Education

Shared across all applications



0					
J 1			Electronic Maintenance Technician - City and County of San Francisco - Multiple	e Technician ncisco - Multi	- City
			Departments Citywide - (7318)	-(7318)	1
			San Francisco, CA • REF830		ממממממ
			From Default Career Page on Oct 27, 2021		
E Re	Resume				
l			Rejected Did Not Meet Minimum Qualifications	Qualifications	
		Add			1
			ASSIGN TO ANOTHER JOB	COMMUNITY	***
+	Hybrid-Diesel Mechanic				
	SFMTA				
	* Performing Road-Call Service* Troubleshooting and problem solving all coach issues		Attachments		ADD
910	Service Tech				
SI	AutoNation Honda				
	* Complied with state vehicle requirement* Followed checklists and fixed all diver's complaint		For 7318 verification letter.pdf	etter.pdf	•••
5	Quality Assurance		Il image0.jpeg		
	Maxpee Incorporation				
	* Testing and performing final products inspection* Troubleshooting defects		Ill imagel.jpeg		••
166	Quality Assurance		U imageo.jpeg		•••
	The Second Electronic company of Xiangtan * Prepared monthly O A meeting* Testing product samples* Solved products quality issues		1 image1.png		•••
			U image2.png		
		774	U imageo.jpeg		•••
		1	U image1.png		•••
			U image2.png		•••
16	Automotive Technology Skyline rollege		Il image0.jpeg		•••
			U image1.png		***
ò	bachelor - Associate of Science: Electronic Engineering Xiangtan University, Hunan, China		U image2.png		
			S Resume		•••

Aug 1999 - Mar 2019

Apr 2019 - Current

Experience

PVOFILE

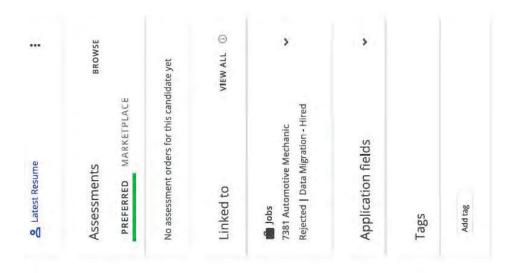
4 years, a month

19 years, 8 months

Sep 1987 - May 1991

3 years, 9 months

Jul 1993 - Aug 1995 2 years, 2 months



Junje Li



Summary

Hard working service tech with 7 years proficient in problem solving complex issues while consistently delivering quality service in electronic field and 22 years in auto / hybrid-diesel bus field

Experience

September 1987 - May 1991

The Second Electronic company of Xiangtan, Hunan, China - Quality Assurance

- Prepared monthly Q A meeting
- Testing product samples
- Solved products quality issues

Ju y 1993 - August 1995

Maxpee Incorporation - Foster City, CA - Quality Assurance

- Testing and performing final products inspection
- Troubleshooting defects

August 1999 - March 2019

AutoNation Honda - Fremont, CA - Service Tech

- Complied with state vehicle requirement
- · Followed checklists and fixed all diver s complaint

Apri 2019 - present

SFMTA - San Francisco, CA - Hybrid-Diesel Mechanic

- Performing Road-Call Service
- Troubleshooting and problem solving all coach issues

Education

August 1985 - June 1987

Xiangtan University, Hunan, China

Associate of Science: Electronic Engineering

January 1996 - December 1997

Skyline college, San Bruno, CA

Certificate: Automotive Technology

ATTACHMENT 4 SF | Careers

Electronic Maintenance Technician - City and County of San Francisco - Multiple Departments Citywide - (7318)

Various Locations, San Francisco, CA, United States

Full-time

Certification Rule: Rule of 3 Exam Type: Class Based Test

Work Hours: Regular

Job Code and Title: 7318-Electronic Maintenance Technician

Fill Type: Permanent Civil Service

Eligible List Type: Combined Promotive and Entrance

Company Description

The City and County of San Francisco has Electronic Maintenance Technician vacancies at the San Francisco International Airport, Municipal Transportation Agency, and Public Utilities Commission.

San Francisco is a vibrant and dynamic city, on the forefront of economic growth & innovation, urban development, arts & entertainment, as well as social issues & change. This rich tapestry of culture and ideas is sustained by our City's commitment to heighten the quality of life for San Franciscans and residents of the greater Bay Area. Our employees play an important role not only in making our City what it is today, but also in shaping the future of San Francisco.

......THE JOB AD HAS BEEN REOPENED TO BROADEN THE APPLICANT POOL. APPLICANTS WHO HAVE ALREADY SUBMITTED THEIR APPLICATION DO NOT NEED TO REAPPLY.......

Deadline to Apply: April 8, 2022

Job Description

Annual Salary: \$122,642 - \$135,226

Under general supervision, the Electronic Maintenance Technician performs a wide variety of highly skilled technical work in the trouble-shooting, maintenance, testing, repair, calibration, fabrication, installation and modification of a wide variety of electronic equipment and related control system components.

Essential Functions:

calibration, removal and installation of complex electronic systems, equipment and transit vehicles.

Powertests and calibrates electronic equipment using established test procedures; operates Diagnostic Test

time generators, oscilloscopes, transmission measuring test sets, meters, and other devices

Private pulice data maistain selectronic systems and equipment; utilizes various schematics, blueprints, wire lists, equipment manuals, and other resources.

- 3. Inspects newly installed equipment including circuits and systems to evaluate performance under operating conditions; may assist in the design fabrication, testing, and evaluation of prototypes.
- 4. Maintains records of work performed; develops documentation for the maintenance installation, removal and modification of electronic systems and equipment.
- 5. Instructs other personnel in system maintenance procedures and operations; may advise and assist management personnel and others on operating problems involving electronic transit equipment.
- 6. Operates special hand and power tools, such as soldering equipment, drill press grinder, crimper, saws, wirerap tools, and other related equipment.
- Inspects, maintains and repairs network communication systems, supervisory control, remote signal and remote control equipment, instrumentation and control systems, and flow, pressure and level sensor calibrations.
- 8. Inspects, maintains and repairs radio, fire alarm and security systems, video equipment, digital electronic equipment, telemetering, communication, protective relays, meters and other electronic and auxiliary apparatus.
- 9. Inspects, maintains and repair various miscellaneous electrical equipment in powerhouse, switch yard and sub-station; may act as an emergency operator at an unattended powerhouse station.
- 10. Operates a motor vehicle to respond to service requests at various locations.
- 11. The above is not intended to be an all-inclusive list and employees may perform other related duties as required.

<u>Nature of Work</u>: Work involves some physical effort and dexterity in the use of fingers, limbs and body; exposure to some physical working conditions where minor injuries may occur. Normal color vision and a high degree of mechanical dexterity are mandatory. Incumbents are required to work with potentially hazardous equipment and materials, high voltage, chemicals, heavy equipment requiring lifting, and in confined spaces or dark and damp locations and on ladders for long periods of time. The nature of the work may require driving a vehicle to various work locations in inclement weather conditions such as in rain, sleet, snow on icy muddy roads.

Qualifications

<u>Training</u>: Completion of a two (2) year or equivalent program in electronics from a recognized academic, trade or technical institution; or completion of an equivalent 2-year military training program in electronics.

<u>Experience</u>: Three (3) years of verifiable journey-level industrial electronic experience or industrial instrumentation and control experience, performing installation, calibration, maintenance, troubleshooting, repair and modification of electronic control systems and related electrical components and electronic sub-systems to the level of the electronic component (such as, integrated circuits, transistors, diodes, capacitor, resistor, etc.).

License: Possession of a valid California driver's license

Applicants must meet the minimum qualification requirement by the final filing date unless otherwise noted.

Note on Departmental Requirements Depending on hiring department, some positions require:

- Possession of Class B Commercial Driver's License. Employees appointed to these Departments may be required to obtain the Class B Driver's License within six (6) months from the appointment date.
- Two (2) years of experience working on and around utility power transmission and/or distribution systems up to 115 thousand volts.
- Maintenance and repair of Transit Vehicles and/or Transit Vehicle Electronic Equipment, Signals and Motive Power Electronics.
- · Availability to work shifts, weekends, and holidays.
- Availability after hours by phone or pager by the employing department so that he/she can be notified during a
 departmental emergency to immediately report to work, in accordance with the relevant Union Memorandum
 of Understanding.
- Experience working with SIMPLEX fire alarm system and the Monitor Dynamics Inc. (MDI) access control system.

Additional Information

<u>Verification</u>: Applicants may be required to submit verification of qualifying education and experience at any point during the recruitment and selection process. More information can be found at: https://sfdhr.org/information-about-hiring-process#verification. Falsifying one's education, training, or work experience or attempted deception on the application may result in disqualification for this and future job opportunities with the City and County of San Francisco.

<u>Exam Process</u>: Written Multiple-Choice Examination (Weight - 100%): Job-related areas to be tested may include but not be limited to: knowledge of electronics and electrical principles and theory, including digital and analog circuits, ability to evaluate electronic systems, circuits and components; troubleshoot signal, data and radio communications, power and signal equipment, ability to work from schematics, drawings and blueprints to perform maintenance as required and skill to apply safety procedures in the course of work. *This is a standardized examination and, therefore, test questions and test answers are not available for public inspection or review.*

Minimum Qualification Supplemental Questionnaire (Weight - Qualifying): Candidates will be prompted to complete a Supplemental Questionnaire prior to being placed on the eligible list. Failure to complete the questionnaire may result in disqualification from the selection process.

<u>Exam Analyst Information</u>: If you have any questions regarding the Exam Process, please contact the exam analyst, Larry.Dominguez@sfmta.com. *Please note: all your information will be kept confidential according to EEO quidelines*, LD | CBT-7318-904470 | CPE

Additional Information Regarding Employment with the City and County of San Francisco:

- Information About The Hiring Process
- Conviction History
- Employee Benefits Overview
- Equal Employment Opportunity
- · Disaster Service Worker
- ADA Accommodation
- Veterans Preference
- · Right to Work
- Copies of Application Documents

- COPICO OF APPROGRACTI DOCUMENTO
- Diversity Statement
- · Seniority Credit in Promotional Exams

Terms of Announcement: Applicants must be guided solely by the provisions of this announcement, including requirements, time periods and other particulars, except when superseded by federal, state or local laws, rules or regulations. [Note: The correction of clerical errors in an announcement may be posted on the Department of Human Resources website at Careers at City and County of San Francisco (smartrecruiters.com)] The terms of this announcement may be appealed under Civil Service Rule 110.4. Such appeals must be submitted in writing to the Department of Human Resources, 1 S Van Ness Avenue, 4th Floor, San Francisco, CA 94103-5413 by close of business on the 5th business day following the issuance date of this examination announcement. Information concerning other Civil Service Commission Rules involving announcements, applications and examination policies, including applicant appeal rights, can be found on the Civil Service Commission website at http://sfgov.org/civilservice/rules

<u>SFMTA-Specific Conditions of Employment</u>: Candidates who are being considered for appointment may be required to pass a medical examination. Candidates who cannot meet the medical requirement will be placed under waiver until this requirement is met. The medical examination will be administered only to those applicants who are being considered for appointment.

The San Francisco Municipal Transportation Agency (SFMTA) has determined that Class 7318 Electronic Maintenance Technician is a "safety-sensitive" position, under regulations issued by the Federal Transit Administration (49 CFR Part 655). Federal law requires that all transit employees who perform safety-sensitive functions be subject to random, post-accident, reasonable suspicion, return-to-duty and follow-up drug and alcohol testing. All applicants for Safety-Sensitive positions shall undergo urine drug testing prior to employment and within 90 days prior to performing Safety-Sensitive functions for the first time. Receipt by the SFMTA of a negative test result is required prior to the employee being placed on the payroll. A positive, adulterated, negative dilute or substituted test will result in a decision not to hire, and the applicant's name will be removed from the list of eligibles for Safety-Sensitive positions. The SFMTA will not consider hiring any person who tested positive, adulterated, substituted or refused to submit to testing for a minimum of two years following the positive test.

In addition, each applicant who has worked for a Department of Transportation (DOT) – regulated employer(s) within the last two years will be required to sign a consent form, prior to appointment, authorizing SFMTA to obtain information from their prior employers concerning their drug and alcohol test history. Each applicant will also be required to provide SFMTA with information regarding whether, during the last two years, the applicant tested positive or refused to test on any pre-employment drug or alcohol test administered by an employer to which the applicant applied for, but did not obtain, safety-sensitive transportation work covered by DOT drug and alcohol testing rules. SFMTA will not hire any applicant for a safety-sensitive position who fails to provide this information or fails to provide written consent for the release of information from prior employers.

<u>Airport-Specific Conditions of Employment:</u> Transportation Security Administration (TSA) Security Clearance: Candidates for employment with the San Francisco Airport Commission are required to undergo a criminal history record check, including FBI fingerprints, and Security Threat Assessment in order to determine eligibility for security clearance and may be required to undergo drug/alcohol screening. Per Civil Service Commission Rule Section 110.9.1, every applicant for an examination must possess and maintain the qualifications required by law and by the examination announcement for the examination. Failure to obtain and maintain security clearance may be basis for termination from employment with the Airport Commission.

Francisco International Airport U.S. Customs Security Area. An application for a U.S. Custom Access Seal may be submitted to Customs ONLY after employment has commenced. Employment in this position requires that the incumbent submit an application for, successfully acquire and maintain a Customs Access Seal. Per Civil Service Commission Rule 110.9.1, every applicant must possess and maintain the qualifications required by law and by the examination announcement for this examination. Failure to acquire or maintain customs access, a requirement for this position, may be basis for termination from employment with the Airport Commission. Customs Access Seal requirements and procedures are located in the Code of Federal Regulations, Title 19, Part 122, Sections 181 or 189.

<u>CONDITION OF EMPLOYMENT</u>: All City and County of San Francisco employees are required to be vaccinated against COVID-19 as a condition of employment. For details on how it is applicable to your employment, please click here.

The City and County of San Francisco encourages women, minorities and persons with disabilities to apply. Applicants will be considered regardless of their sex, race, age, religion, color, national origin, ancestry, physical disability, mental disability, medical condition (associated with cancer, a history of cancer, or genetic characteristics), HIV/AIDS status, genetic information, marital status, sexual orientation, gender, gender identity, gender expression, military and veteran status, or other protected category under the law.

Cookies Settings

Lawrence Dominguez Electronic Maintenance Technician (7318) Qualifications Review

Jan 31, 2022

1/31/22

Dear Junje Li:

Thank you for submitting your application for the 7318 Electronic Maintenance Technician. After a careful review of your application, it has been determined that you do not possess the:

Experience and License

required to fulfill the minimum qualifications for this position as stated in the examination announcement. All applicants must meet all of the minimum qualifications and provide the necessary documents in order to progress in the examination.

According to the examination announcement, the minimum qualifications required for all applicants is the following:

EDUCATION: Completion of a two (2) year or equivalent program in electronics from a recognized academic, trade or technical institution; or completion of an equivalent 2-year military training program in electronics; AND

EXPERIENCE: Three (3) years of verifiable journey-level industrial electronic experience or industrial instrumentation and control experience, performing installation, calibration, maintenance, troubleshooting, repair and modification of electronic control systems and related electrical components and electronic sub-systems to the level of the electronic component (such as, integrated circuits, transistors, diodes, capacitor, resistor, etc.); AND

LICENSE: Possession of a valid California driver's license.

Exams staff is working remotely. If you wish to have your application be reconsidered for this recruitment, please reply to this message and include verification as stipulated below by **Monday**, **February 7**, **2022 at 5:00 PM**. If we do not receive verification documents or an email specifying why verification is unable to be provided by Monday, February 7, 2022 at 5:00 PM, your application will not proceed in this examination process.

Education must be verified by submitting a copy of your degree or transcripts from an accredited academic institution.

Experience must be verified by submitting verification of qualifying work experience. Verification of work experience must be on the employer's letterhead; must show the name of the applicant; job title(s) and duties performed; dates of employment; types of employment (part-time/full-time); and must be signed by the employer. City employees will receive credit for

the duties of the class to which they are appointed or assigned unless sufficient and credible documentation is provided to verify performance of other duties. Credit for experience obtained outside of the employee's class will be allowed only if recorded in accordance with the provisions of the Civil Service Commission Rules.

If self-employment is claimed as experience, evidence of earnings and duties comparable to those listed is required by submitting copies of income tax papers listing occupation and total earnings.

License must be verified by submitting a copy of your valid driver's license.

The verification documentation must be received no later than close of business (5:00 p.m.) on Monday, February 7, 2022 at 5:00 PM. Civil Service Commission Rules for the City and County of San Francisco specify announcement, application and examination policies and procedures, including applicant appeal rights. They can be found on the Civil Service Commission website at http://sfgov.org/civilservice/rules.

Best.

L. Dominguez

SFMTA Examinations & Classification Unit

RECRUITMENT: CBT-7318-904470

Junjie Li Re: Electronic Maintenance Technician (7318) Qualifications Review

Feb 1, 2022

Hi Lawrence

This is Junjie, a diesel mechanic from SFMTA Woods Division. I attached my original EE diploma from university of Xiangtan. I lost contact with those two electronic companies which I worked before, but I will ask my manager/ supervisor from Woods Division to write a job title and duties for me. I believe that I have the qualifications for 7318.

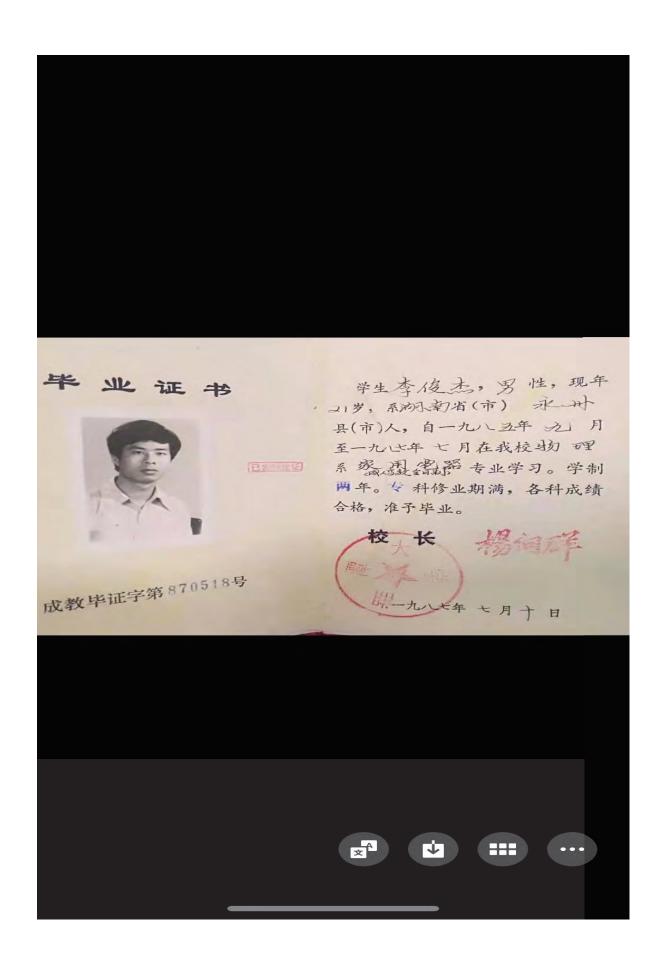
Best,

Junjie Li

Sent from my iPhone







Junjie Li Re: Electronic Maintenance Technician (7318) Qualifications Review

Feb 7, 2022

Hi Lawrence, I tried to ask my Division manager to write a letter for me, but he is off for Covid sick. I also tried to reach those two electronic companies which I worked for them 20 years ago, but they do not exist anymore. I attached some more electrical & electronic training certificates. I can ask my manager to write a letter for me when he comes back. Thanks for reconsider my application for this recruitment.

Sincerely,

Sent from my iPhone











From: Jun Li

Subject: For 7318 verification letter Date: Feb 17, 2022 at 4:09:19 PM

To: notifications@smartrecruiters.com



London Breed, Mayor

Malcolm Heinidke, Cháir Gwyneth Borden, Vice Cháir Cheryl Brinkman, Director Amanda Ealten, Director Steve Heminger, Director Oistina Rubke, Director Art Torres, Director

Jeffrey Tumlin, Director of Transportation.

February 17th, 2022

To: SFMTA HR Exam Center - Whom It May Concern

Subj: Automotive Mechanic Junjie Li Work Experience

This letter is to serve as verification that Mr. Li has worked at Woods Division maintenance facility since April of 2019. During this time, he has been assigned to the Running Repair/Diagnostic group. His daily duties involve troubleshooting and repairing mechanical and electrical issues – both high and low voltage.

Job tasks include:

- · Testing and replacing circuit boards
- · Destination sign diagnostics and repairs
- Repairing and overhauling high voltage HEV battery packs
- Testing and replacing DC voltage battery packs and circuit boards
- Diagnosing and testing computer controlled transit systems including:
 - o Door controllers/motors
 - Lighting systems and controllers
 - o HVAC systems and modules
 - Hybrid drive systems
- · Reading electrical schematics
- Assessing electrical risks and using appropriate PPE for job tasks
- · Using meters, laptops, breakout boxes and other test equipment
- Maintaining maintenance records and recording repairs/failures in EAMS

His experience and ability to work on electronics and computer controlled systems makes him an excellent candidate for the 7318 Electronic Maintenance Technician classification. Mr. Li has also attended training in hybrid propulsion systems, high voltage (600v) ESS repair, chassis electronics, destination sign systems, electric door repair, HVAC controls and fire suppression diagnostics.

Please don't hesitate to contact me regarding any questions you may have of this letter.

Respectfully,

Aaron Shields flaren. Skilld.s
Transit Shop Superintendent
Woods Division
1095 Indiana Street Room 305
San Francisco, CA 94107
auton.sbieldstefferta.com
Office 415,646,2205
Mobile 415,710,6931

Sent from my iPhone

Thursday, August 4, 2022 4:11 PM Dominguez, Larry From: Sent: _O

Nath, Shivani

Compensation

Subject:

RE: Acting Assignments for 7318 Electronic Maintenance Technician

Thank you. Much appreciated!

Larry

From: Compensation < Compensation@sfmta.com>

Sent: Thursday, August 4, 2022 4:08 PM

To: Dominguez, Larry < Larry. Dominguez@sfmta.com>

Cc: Compensation < Compensation@sfmta.com>

Subject: RE: Acting Assignments for 7318 Electronic Maintenance Technician

Please see below. Hi Larry,

APPLICANT DSW#	CLASS	PAYROLL RECORDS? 7318 ACTING ASSIGNMENT?
	7340 (3/19/22 - present) 7381 Automotive Mechanic (4/9/16 - 3/18/22)	No (acting assignment from 11/29/21 through 3/18/22 was to 7340)
	7381 Automotive Mechanic (8/26/17 - present)	No (acting assignment from 9/14/20 through 6/30/21 was to 7382)
	7371 Electrical Transit System Mechanic (1/20/15 – present)	No
	7371 Electrical Transit System Mechanic (3/10/18 – present)	Yes 5/14/21-6/30/23
Li, Junje	7381 Automotive Mechanic (4/20/19 - present)	No
	7371 Electrical Transit System Mechanic (3/10/18 – present)	No

	ON.
	7371 Electrical Transit System Mechanic (4/1/13 – present)

Human Resources Sabrina Blanco Thanks,



Email Sabrina. Blanco@sfmta.com Phone 415.646.4566

San Francisco Municipal Transportation Agency

1 South Van Ness Avenue, 6th floor San Francisco, CA 94103



proprietary, and/or privileged information protected by law. Any unauthorized review, use, and disclosure or distribution is prohibited. If you believe you have CONFIDENTIALITY NOTICE: This email message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential, received this email message in error, please contact the above sender immediately by reply-email and destroy all copies of the original message.

From: Dominguez, Larry < Larry. Dominguez@sfmta.com>

Sent: Thursday, August 4, 2022 2:07 PM

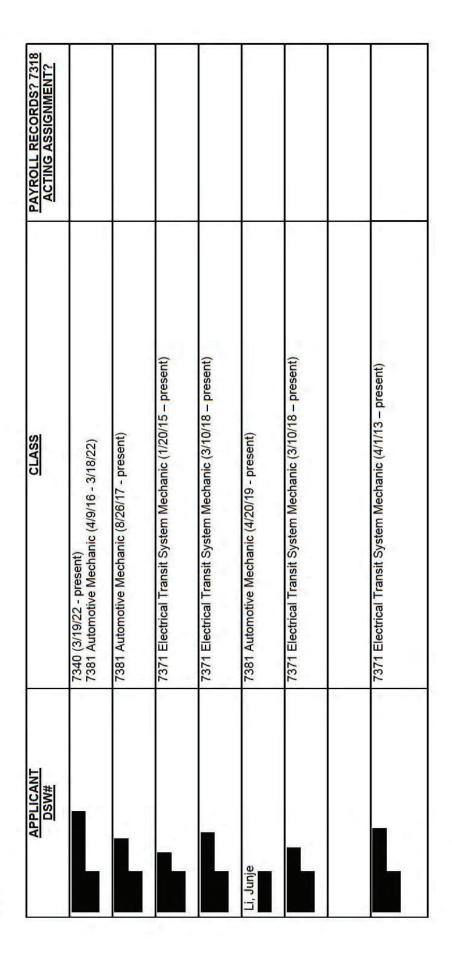
To: Compensation <Compensation@sfmta.com>

Subject: Acting Assignments for 7318 Electronic Maintenance Technician

Ŧ,

Please let me know if the SFMTA employees listed below had acting assignments as a 7318 Electronic Maintenance Technician (and if so, provide dates/hours).

Thank you.



Lawrence Demingues Exam and Classification Unit

415.646.2296 Larry.Dominguez@sfmta.com

Human Resources







San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 6th floor

San Francisco, CA 94103



CONFIDENTIALITY NOTICE: This email message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential, proprietary, and/or privileged information protected by law. Any unauthorized review, use, and disclosure or distribution is prohibited. If you believe you have received this email message in error, please contact the above sender immediately by reply-email and destroy all copies of the original message.

Dominguez, Larry

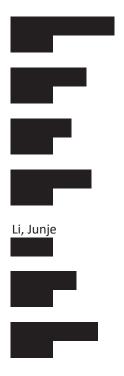
From: Dominguez, Larry

Sent: Friday, August 5, 2022 8:48 AM

To: Coleman, Valerie **Subject:** Personnel Files

Hi Valerie,

Please provide the personnel files for the following employees:



Thanks, Larry



Exam and Classification Unit Human Resources 415.646.2296

Larry.Dominguez@sfmta.com







San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 6th floor San Francisco, CA 94103



CONFIDENTIALITY NOTICE: This email message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential, proprietary, and/or privileged information protected by law. Any unauthorized review, use, and disclosure or distribution is prohibited. If you believe you have received this email message in error, please contact the above sender immediately by reply-email and destroy all copies of the original message.

Dominguez, Larry

From: Dominguez, Larry

Sent: Monday, August 22, 2022 4:47 PM

To: Williams, Emily

Cc: Ye, Sammy; Sambat, Diana; Nath, Shivani **Subject:** Non-Contemporaneous Verification - LI

Attachments: NCV Ll.pdf

Dear Emily Williams:

The SFMTA Exams Unit is in receipt of an employment verification letter for **JUNJIE LI** written by Aaron Shields, 7228 Transit Shop Supervisor I. The letter indicates that **JUNJIE LI** was performing 7318 Electronic Maintenance Technician duties during the time period from April 2019 to present (see letter attached).

According to City & County of San Francisco and Municipal Transportation Agency records, **JUNJIE LI** was employed in class 7381 Automotive Mechanic from 4/20/2019 to present. There were no payroll records, acting assignment documentation or performance appraisal submitted by the employee nor found in the personnel file to support the experience claimed in the letter.

As the job responsibilities mentioned in the letter are not typically performed by this classification, please confirm the dates of employment, and certify if the employee was performing the duties as outlined in the letter. If you certify that they were performing the duties, please indicate the steps that you took to verify the accuracy of the information along with any documentation that will support your decision.

If you have any questions, please contact me at the email below.

Thank you,

Larry

Lawrence Dominguez

Exam and Classification Unit Human Resources 415.646.2296

Larry.Dominguez@sfmta.com







San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 6th floor San Francisco, CA 94103



CONFIDENTIALITY NOTICE: This email message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential, proprietary, and/or privileged information protected by law. Any unauthorized review, use, and disclosure or distribution is prohibited. If you believe you have received this email message in error, please contact the above sender immediately by reply-email and destroy all copies of the original message.



London Breed, Mayor

Gwyneth Borden, Chair Amanda Eaken, Vice Chair Stephanie Cajina, Director Steve Heminger, Director Fiona Hinze, Director Manny Yekutiel, Director

Jeffrey Tumlin, Director of Transportation

Date: December 16, 2022

ATTACHMENT 12A

To: Kimberly W. Ackerman

Chief People Officer, Human Resources

From: Julie Kirschbaur

Director of Trar....

Louis Guzzi Louis Gwyyo
Chief Mechanical Onice

Re: Certification of Non-Contemporaneous Verification – Junjie Li

Junjie Li, a current 7381 Automotive Mechanic, has submitted a non-contemporaneous letter as verification of having performed the duties outside the scope of the classification to which he was appointed. A review of their City employment history does not show a previous appointment to 7318 Electronic Maintenance Technician and there was no documentation (payroll records, acting assignment, performance appraisal, etc.) submitted by the employee nor found in the personnel file to support the experience claimed.

The experience in question is industrial or institutional electronic experience performing installation, instrumentation calibration, maintenance, troubleshooting, repair and modification of electronic systems and related electrical components and electronic sub-systems to the electronic component level. The non-contemporaneous letter (attached) states that Mr. Li has been assigned to work at the Woods Division, Running Repair/Diagnostic group performing duties that align with the description above.

In the absence of contemporaneous employment verification, I have reviewed the attached verification letters and certify the duties performed with Louis Guzzo, Chief Mechanical Officer. Mr. Guzzo concurs that Mr. Li has performed the tasks of journey-level industrial or institution electronic experience performing installation, instrumentation calibration, maintenance, troubleshooting, repair and modification of electronic systems and related electrical components and electronic sub-systems to the electronic component level since April of 2019. Mr. Guzzo reviewed all the work orders created by Mr. Li since April 2019 and highlighted all the tasks that Mr. Li worked on with the related experiences that may be credited as qualifying experience for the 7318 Electronic Technician recruitment.

Attachments:

Aaron Shields Verification Letter for Junjie Li

San Francisco Municipal Transportation Agency

1 South Van Ness Avenue, 7th Floor

San Francisco, CA 94103

SFMTA.com



2. Work orders History created by Junjie Li

CC:

Julie Kirschbaum, Director of Transit, Transit Division Louis Guzzo, Fleet Maintenance, Transit Division Emily Williams, Transit Administration, Transit Division Sammy Ye, Transit Administration, Transit Division Shivani Nath, Exam & Classifications, HR Division

[EE's PERSONNEL FILE]

[CHRON FILE]

From: Jun Li

Subject: For 7318 verification letter Date: Feb 17, 2022 at 4:09:19 PM

To: notifications@smartrecruiters.com



February 17th, 2022

To: SFMTA HR Exam Center - Whom It May Concern

Subj. Automotive Mechanic Junjie Li Work Experience

This letter is to serve as verification that Mr. Li har worked at Woods Division maintenance facility since April of 2019. During this time, he has been assigned to the Running Repair/Diagnostic group. His daily duties involve troubleshooting and repairing mechanical and electrical issues – both high and low voltage.

London Bree

Gwyneth

Cheryl B.

nicke, Chair

nkman, Director

Eaken, Director

orden, Vice Chair

Turnilin. Director of Transportation.

Steve Heminger, Director

Cristina Rubke, Director

Art Torres, Director

Job tasks include:

- · Testing and replacing circuit boards
- · Destination sign diagnostics and repairs
- Repairing and overhauling high voltage HEV battery packs
- Testing and replacing DC voltage battery packs and circuit boards
- Diagnosing and testing computer controlled transit systems including:
 - o Door controllers/motors
 - Lighting systems and controllers
 - HVAC systems and modules
 - Hybrid drive systems
- Reading electrical schematics
- Assessing electrical risks and using appropriate PPE for job tasks
- · Using meters, laptops, breakout boxes and other test equipment
- · Maintaining maintenance records and recording repairs/failures in EAMS

His experience and ability to work on electronics and computer controlled systems makes him an excellent candidate for the 7318 Electronic Maintenance Technician classification. Mr. Li has also attended training in hybrid propulsion systems, high voltage (600v) ESS repair, chassis electronics, destination sign systems, electric door repair, HVAC controls and fire suppression diagnostics.

Please don't hesitate to contact me regarding any questions you may have of this letter.

Respectfully,

Aaron Shields flaren. Shitlds Transit Shop Superintendent Woods Division 1095 Indiana Street Room 305 San Francisco, CA 94107 aaron.shields@sfmta.com Office 415.646.2205 Mobile 415.710.6931 聞 311 Fee language assistance / 物理計画機能 / Apuda grats con el id oma / Econtamism пожошь переводчеков / Tre giop Thông dich Miền phi / Assistance il nguist que gratuite / 非邦の国際支援 / Libreng tulong para se wikang Filipmo / 多語 と中 利害 / つけがわれる「アルカール」を持ちている。

Sent from my iPhone

			Junjie Li Work Order History - SPEAR			
Express Work Order	Equipment Code	WO Status	Work Order Title	WO Type Code	WO Maint Type Code Created By	Created By
Ш	8838	Closed	CHECK ENGINE LIGHT - ACTIVE CUMMINS 3375 DPF RE Corrective	Corrective	MISCELLANEOUS WOR JLI1	JLI1
_	8646	Closed	HAZARD LIGHT AND AISLE LIGHT IN-OP	Corrective	Defect Card	JLI1
ш	8625	Closed	LOW AIR BUILD UP	Road Call	Road Call Repairs	JLI1
ш	8635	Closed	STOP SYSTEM/CHECK SYSTEM LIGHT - R&R BATTERY	Road Call	Road Call Follow-up	JLI1
Ш	8716	Closed	HAZARD LIGHT DOES NOT WORK	Corrective	Defect Card	JLI1
L	6601	Closed	REAR CLIMATE CONTROL FAN STAY ON	Road Call	Road Call Follow-up	JLI1
ш	8742	Closed	CHECK SYSTEM - IDS F202, F204 ENGINE TEST SWITCH Corrective	Corrective	Defect Card	JLI1
F	8703	Closed	COOLANT LEAK	Road Call	Road Call Follow-up	JLI1
T	6639	Closed	STOP SYSTEM/CHECK SYSTEM LIGHT ON	Road Call	Road Call Follow-up	JLI1
L	8517	Closed	COOLANT LEAK	Road Call	Road Call Follow-up	JLI1
Ш	8859	Closed	CHECK ENGINE LIGHT - ALLISON 74-35 INVERTER B PRI Road Call	Road Call	Road Call Follow-up	JLI1
F	8641	Closed	FRONT TIRE MAKES NOISE	Road Call	Road Call Follow-up	JU1
Ш	9658	Closed	W/C COME ON WHILE DRIVING	Road Call	Road Call Repairs	JLI1
L	8708	Closed	CHECK ENGINE LIGHT - INACTIVE CUMMINS SCR INTER Corrective	Corrective	Defect Card	JLI1
Т	6236	Closed	LOW AIR ALARM	Road Call	Road Call Follow-up	JLI1
4	8867	Closed	CHECK SYSTEM/CHECK ENGINE ON (REPEATER)	Road Call	Road Call Follow-up	JL11
Т	8098	Closed	CHECK ENGINE ON/STEERING SHIMMY ON HIGH SPEEDROAD CAII	Road Call	Road Call Follow-up	JL11
T	8988	Closed	INSPECT COACH DOORS OPERATION	Road Call	Road Call Repairs	JU1
F	8865	Closed	AC FAIL LIGHT ON	Corrective		JLI1
Ш	8844	Closed	WHEELCHAIR WILL NOT DEPLOY	Corrective	Defect Card	JLI1
⊥	8845	Closed	CHECK ENGINE LIGHT - ACTIVE CUMMINS 0383 ENGIN Corrective	Corrective	Defect Card	JLI1
L	8629	Closed	STOP SYSTEM, CHECK SYSTEM LIGHT - IDS F026, F075,	Corrective	Defect Card	JLI1
ш	6562	Closed	STOP REQUEST STAY ON	Road Call	Road Call Repairs	JU1
F	6503	Closed	BATTERY KNIFE SWITCH ACCESS PANEL STRUT BROKEN Road Call	Road Call	Road Call Repairs	JLI1
Т	8862	Closed	HARSH REGEN	Corrective	Defect Card	JL11
Т	8856	Closed	RETARD/JERKING ON UPPING HILL (PPG REPAIRED 1/2 Road Call	Road Call	Road Call Follow-up	TIT
T	6662	Closed	EMERGENCY RELASE VAVLE GLASS BROKEN	Road Call	Road Call Repairs	JU1
	6629	Closed	ABS FAIL LIGHT COME ON WHILE DRIVING/BUZZING NO ROAD CAII	Road Call	Road Call Follow-up	JU1
Т	8749	Closed	REAR DOOR WON'T OPEN	Road Call	Road Call Follow-up	JLI1
Н	6703	Closed	OPERATOR BARRIER WON'T CLOSE	Road Call	Road Call Body Repairs JL11	JLI1
Т	8740	Closed	FAREBOX BEEPING/IN-OP	Road Call	Road Call Repairs	JLI1
Т	8899	Closed	WHEEL CHAIR RELEASE HANDLE BROKEN	Corrective	Defect Card	JL11
T	8878	Closed	CHECK ENGINE LIGHT - CUMMINS 1682 DOSING CONT Corrective	Corrective	Defect Card	JLI1
Т	8515	Closed	REAR DOOR WON'T CLOSE	Road Call	Road Call Repairs	JLI1
ш	8651	Closed	FRONT HEATER DOES NOT WORK/SHIFT SELECTER MINCORRECTIVE	Corrective	Defect Card	JLI1
ш	8742	Closed	OPERATOR SMELLED BURNING SMELL IN THE DRIVER (Corrective	Corrective	Road Call Follow-up	JLI1
ட	8717	Closed	WARNING LIGHT ON - NDF	Corrective	MISCELLANEOUS WOR	1111
ш	9699	Closed	PLASTIC STORAGE BOX STUCK UNDER COACH	Road Call	Road Call Repairs	JLI1
Т	8814	Closed	NO POWER STEERING	Road Call	Road Call Send In	ılıı
Т	8712	Closed	DRIVER HEATER IN-OP	Corrective	Defect Card	JLI1
Т	8645	Closed	DRIVE CAM DOES NOT WORK	Corrective	Defect Card	JLI1

<u>.</u>	8608	Closed		Corrective	Defect Card	JLI1
	8640	Closed	BROKEN	Corrective	EOUS WOR	ILI1
Ь	8745	Closed		Corrective	Defect Card	JL11
ь	8753	Closed	EMERGENCY RELEASE VAVLE GLASS BROKEN	Road Call	Road Call Repairs	JLI1
ш	8510	Closed	STARTER MAKES WHINING NOISE	Corrective	Defect Card	JLI1
L	8719	Closed	COACH WILL NOT MOVE	Road Call	Road Call Repairs	JU1
T	8733	Closed	P/A ASSIS IN-OP	Corrective	Defect Card	JLI1
T	8512	Closed	R&R PROPULSION GENERATOR	Road Call	Road Call Follow-up	JLI1
Ш	8819	Closed	NO POWER	Road Call	Road Call Follow-up	JLI1
F	8866	Closed	CHECK ENGINE LIGHT ON	Road Call	Road Call Follow-up	JU1
Ш	8727	Closed	BURNING SMELL AND LOUD NOISE FROM REAR - R&R	Road Call	Road Call Follow-up	JU1
F	8727	Closed	CHECK ENGINE LIGHT ON	Corrective	MISCELLANEOUS WOR JL11	ILI1
F	8822	Closed	BEEPING SOUND STAY ON WHILE DRIVING - SENT TO B Corrective	Corrective	Defect Card	JL11
F	8706	Closed	SHIFT SELECTOR D BUTTOM STUCK	Corrective	MISCELLANEOUS WOR JL11	LI1
Ш	8855	Closed	CHECK ENGINE LIGHT - CUMMINS 4612, 2554, 3714, 2	29 Corrective	MISCELLANEOUS WOR JL11	LI1
Ш	8706	Closed	NO START - NDF	Road Call	Road Call Repairs	JU1
ш	8895	Closed	NO START - ALLISON 65-25, 73-52	Road Call	Road Call Follow-up	JU1
ш	9588	Closed	FRONT STREETSIDE AIRBAG MISSING WASHER ON BOT Corrective	Corrective	1 K Workoffs	CFUNG
ш	8840	Closed	HORN DOES NOT WORK	Road Call	Road Call Follow-up	JLI1
ш	8706	Closed	CHECK SYSTEM/ STOP SYSTEM ON	Road Call	Road Call Follow-up	JLI1
Ш	8657	Closed	OPERATOR'S SEAT DROPS WHILE DRIVING	Corrective	Defect Card	JLI1
L	8737	Closed	FIRE ALARM BEEPING	Road Call	Road Call Follow-up	JLI1
L	8823	Closed	SEAT WEIGHT SENSOR DEFECT AND BEEPING	Road Call	Road Call Follow-up	JLI1
F	6642	Closed	REAR DOOR EMERGNCY RELEASE VAVLE GLASS BROKE Road Call	Road Call	Road Call Repairs	JLI1
L	8642	Closed	SEAT BELT WARNING LIGHT ON AND BEEPING SOUND Road Call	Road Call	Road Call Radio Repair	LI1
ш	8626	Closed	PEDAL PADS COME OFF	Corrective	MISCELLANEOUS WOR JL11	ILI1
F	8503	Closed	CURB SIDE REAR ONE DOME LIGHT DOES NOT WORK	Corrective	Defect Card	JLI1
L	6701	Closed	OPERATOR COMPARTMENT DOOR WON'T OPEN	Road Call	Road Call Repairs	JLI1
Т	8877	Closed	PASSENGER SIDE OUTSIDE MIRRROR BRACKET BROKEN Road Call	Road Call	Road Call Follow-up	JU1
Т	6676	Closed	STREET SIDE MIRRROR BROKEN	Road Call	Road Call Repairs	JLI1
Т	8509	Closed	DEAD BATTERY	Road Call	Road Call Truck	JU1
Ь	8641	Closed	REAR DESTINATION SIGN IN-OP	Corrective	Defect Card	JL11
Т	8208	Closed	BATTERY DEAD	Road Call	Road Call Follow-up	JLI1
Т	6630	Closed	CHECK ENGINE LIGHT / BATTERY LIGHT ON	Road Call	Road Call Follow-up	JL11
F	6642	Closed	REAR EMERGENCY DOOR RELEASE VALVE GLASS BROK Road Call	Soad Call	Road Call Repairs	JL11
L	8705	Closed	DEST. SIGN IN-OP	Corrective	MISCELLANEOUS WOR JLI1	111
_	6683	Closed	MIDDLE DOOR DOES NOT CLOSE	Road Call	Road Call Repairs	JLI1
Ь	8750	Closed	CHECK ENGINE LIGHT - CUMMINS 3545, 3749 OUTLET Corrective	Corrective	MISCELLANEOUS WOR JLI1	ILI1
Т	8736	Closed	SANITIZED DRIVER COMPARTMENT AREA	Road Call	Road Call Follow-up	JLI1
Т	8650	Closed	STOP SYSTEM LIGHT, CHECK ENGINE LIGHT - IDS F235	Road Call	Road Call Repairs	JLI1
⊥	6646	Closed	BATTERY LIGHT ON, NO POWER	Road Call		JU1
Ш	8880	Closed	ACTIVE CUMMINS 5655 AFTERTREATMENT SCR CONVERGAD CAIL	Road Call	llow-up	JU1
_	8727	Closed	DEST. SIGN IN-OP	Corrective	Defect Card	JLI1

	0100			100		=======================================
- 1	8650	Closed		Road Call	Road Call Repairs	JUIT
- 1	0/41	nason	PcAlch)	Rodu Call	Road Call Follow-up	JUIT
T	8738	Void	STUCK	Corrective	1 K Workoffs	JU11
Ь	8901	Closed	CHECK ENGINE LIGHT ON	Corrective		JLI1
T	8856	Closed	REAR COMPARTMENT PANEL OPEN	Road Call	Road Call Repairs	JLI1
Т	8637	Closed	NO HAZARD LIGHT	Road Call	Road Call Repairs	JLI1
Ш	8628	Closed	DRIVER'S SEAT DOWNWARD WHILE DRIVING	Corrective	Defect Card	JLI1
Ш	6088	Closed	STOP REQUEST LIGHT STAY ON	Road Call	Road Call Follow-up	JU1
ட	8622	Closed		Road Call	Road Call Repairs	JLI1
Ш	8963	Closed	COOLANT LEAK	Road Call	Road Call Follow-up	JLI1
Ш	8730	Closed	BATTERY DEAD	Corrective	MISCELLANEOUS WOR JL11	JLI1
Ш	8751	Closed	DOOR #1 HITS W/C RAMP	Corrective	1 K Workoffs	JLI1
Т	8731	Closed	AIR PUMP RUBBER MOUNT BROKEN	Corrective	1 K Workoffs	JLI1
T	8751	Closed	CHECK ENGINE LIGHT - INACTIVE CUMMINS 3649 INTA Road Call	Road Call	Road Call Follow-up	JU1
L	6702	Closed	CHECK ENGINE LIGHT	Road Call	Road Call Follow-up	JU1
Ц	8848	Closed	A/C STAY ON ALL THE TIME	Road Call	Road Call Repairs	JU1
Т	9999	Closed	LOW PRESSURE	Road Call	Road Call Follow-up	JLI1
Т	6634	Closed	FIRE SUPPRESSION ALARM KEEP BEEBING WHILE DRVI Road Call	Road Call	Road Call Follow-up	JU1
Т	9636	Closed	ALTERNATOR BELT BROKEN	Road Call	Road Call Repairs	JLI1
Т	8744	Closed	DRVER SEAT BELT BROKEN	Road Call	Road Call Repairs	JU1
Ш	8817	Closed	FRONT WIPERS BENT/ BROKEN	Corrective	Defect Card	JLI1
T	8879	Closed	CHECK ENGINE LIGHT, NO POWER - ACTIVE CUMMINS Road Call	Road Call	Road Call Follow-up	JL11
T	8818	Closed	R&R AIR COMPRESSOR ASSEMBLY INCLUDING DRIVE NROAD CAII	Road Call	Road Call Follow-up	JU1
T	8860	Closed	REAR DOOR WILL NOT OPEN INTERMITTENTLY - NDF, (Road Call	Road Call Follow-up	JU1
Т	8863	Closed	CHECK ENGINE LIGHT - CUMMINS ALLISON MULTIPLE	Road Call	Road Call Follow-up	JU1
Т	6701	Closed	COOLANT LEAK	Road Call	Road Call Follow-up	JU1
T	8824	Closed	STRONG EXHAUST SMELL	Road Call	Road Call Repairs	JLI1
Ц	8623	Closed	DASH BOARD BROKEN	Corrective	MISCELLANEOUS WOR JL11	JLI1
Т	8632	Closed	AIR LEAK - FRONT DOOR BUTTERFLY VALVE LEAK	Road Call	Road Call Repairs	JU1
Т	8719	Closed	CHECK ENGINE LIGHT ON, STOP SYSTEM ON/AIR PRESS Road Call	Road Call	Road Call Follow-up	JU1
Т	6613	Closed	DRIVER'S COMPARTMENT LATCH WON'T LATCH	Road Call	Road Call Repairs	JU1
Ц	6968	Closed	ELCHAIR/SPECIAL EQUIPMENT WC LIGHT COME ON WCorrective	Corrective	Road Call Follow-up	JL11
	8740	Closed	ABS FAIL LIGHT ON	Corrective	Defect Card	JL11
ш	8890	Closed	CHECK ENGINE LIGHT - INACTIVE ALLISON 74-52, 25-20 Corrective	Corrective	WARRANTY REPAIR	JL11
ш	8824	Closed	CHECK SYSTEM LIGHT - ACTIVE 77-20 ACTIVE 24V BATT Corrective	Corrective	MISCELLANEOUS WOR JLI1	JLI1
Т	8746	Closed	DESTINATION SIGN DOES NOT WORK	Road Call	Road Call Follow-up	JLI1
Т	8624	Closed	DMAS FLASHING	Road Call	Road Call Follow-up	JU1
Т	8859	Closed	CHECK ENGINE LIGHT - CUMMINS 6245 ACTIVE, 3559 I Road Call	Road Call	Road Call Follow-up	JU1
Т	8742	Closed	BODY - STREET SIDE BODY DAMAGE	Road Call	Road Call Follow-up	JLI1
Н.	8891	Closed	CHECK ENGINE LIGHT - INACTIVE 4252 - NDF	Corrective	MISCELLANEOUS WOR JLI1	JLI1
Т	8846	Closed	CHECK ENGINE LIGHT ON AND NO POWER	Road Call	Road Call Follow-up	JU1
ь	6209	Closed	LOW AIR PRESSURE AND SLOWLY BUILD UP AIR, AIRBA Road Call	Road Call	Road Call Follow-up	JL11
Т	6988	Closed	FIRE ALARM KEEP BEEBING	Road Call	Road Call Follow-up	JL11

		-		=======================================		
	8/18	Closed		Road Call		JUI
ш	8717	Closed	P ENGINE LIGHT ON	Road Call	ow-up	JU11
F	8448	Closed		Corrective	1 K Workoffs	JLI1
Т	6642	Closed	EMERGENCY DOOR RELEASE VALVE GLASS BROKEN	Road Call	Road Call Repairs	JLI1
L	8633	Closed	TWO FRONT MARKER LIGHTS DIM	Corrective	1 K Workoffs	JLI1
	8604	Closed	DRIVER COMPARTMENT LATCH STUCK	Road Call	Road Call Repairs	JU1
L	8507	Closed	LEFT REAR TURN SIGNAL IN-OP	Road Call	Road Call Repairs	JU1
F	8517	Closed	COOLANT LEAK- PLASTIC HOSE TO EGR	Road Call	Road Call Repairs	JU1
	8524	Closed	ROUGH SUSPENSION	Road Call	Road Call Repairs	JLI1
	8526	Closed	DRIVER COMARTMENT LATCH BROKEN	Road Call	Road Call Follow-up	JU1
	8635	Closed	COOLANT LEAK	Corrective	Defect Card	JL11
	8653	Closed	HEV / PROPULSION - STOP SYSTEM BATTERY LIGHT ON Corrective	Corrective	Defect Card	JLI1
L	8801	Closed	CHECK ENGINE LIGHT ON	Corrective	MISCELLANEOUS WOR JL11	JL11
⊢	6561	Closed	NO POWER	Road Call	Road Call Repairs	JU1
<u></u>	8435	Closed	COACH WILL NOT START	Road Call	Road Call Follow-up	JU1
L	6718	Closed	FRONT WIPER IN-OP	Road Call	Road Call Repairs	JU1
Т.	8813	Closed	FRONT WINDSHIELD DRIVER DEFROSTER DOES NOT W Road Call	Road Call	Road Call Repairs	JU1
	8058	Closed	CHECK ENGINE COME ON/OFF	Road Call	Road Call Repairs	JU1
	8802	Closed	NO POWER	Road Call	Road Call Follow-up	JU1
L	6673	Closed	ASB LIGHT ON AND CHECK ENGINE LIGHT ON	Road Call	Road Call Follow-up	JLI1
ш.	8962	Closed	COOLING SYSTEM - CEL ON, LOW COOLANT F234 (REP Road Call	Road Call	Road Call Follow-up	JU1
L	8773	Closed	ELECTRICAL SYSTEM/DOORS - REAR DOOR PROBLEM	Road Call	Road Call Repairs	JLI1
L	8773	Closed	HEV/PROPULSION - COACH CUT OFF	Road Call	Road Call Follow-up	JLI1
	6625	Closed	CHECK ENGINE AND ALARM STAY ON	Road Call	Road Call Follow-up	JU1
L	6727	Closed	REAR DOOR WILL NOT CLOSE	Road Call	Road Call Repairs	JLI1
L	9629	Closed	CHEKCK ENGINE LIGHT ON	Road Call	Road Call Repairs	JLI1
⊢	6500	Closed	CHECK ENGINE LIGHT ON	Road Call		JLI1
ш.	6684	Closed	VOID - WRONG COACH NUMBER	Road Call	Road Call Repairs	JU1
	8944	Closed	RIGHT REAR INNER TIRE'S THREAD COME OFF	Road Call	Road Call Follow-up	JU1
T	8829	Closed	CHECK ENGINE LIGHT ON	Road Call	Road Call Repairs	JLI1
Т	6705	Closed	REAR DOOR WILL NOT CLOSE	Road Call	Road Call Repairs	JL11
Т	8650	Closed	STREET SIDE # 7 HAND RAIL BROKEN	Road Call	Road Call Follow-up	JU1
ш	8831	Closed	HIGH SQUEAK NOISE FROM ENGINE REAR AND #6 EXH Road Call	Road Call	dr	JLI1
	6616	Closed	CEILING ELECTRICAL ACCESS PANEL OPEN	Road Call	Road Call Repairs	JU1
_	8603	Closed	BATTERY SWITCH ACCESE DOOR SPRING BROKEN	Road Call		JLI1
ш.	8962	Closed	COOLING SYSTEM - LOW COOLANT LIGHT, CHECK ENG Road Call	Road Call	Road Call Follow-up	JLI1
<u>⊢</u>	6659	Closed		Road Call	Road Call Follow-up	JU1
_	8703	Closed	STEERING WHEEL WORN	Corrective	MISCELLANEOUS WOR JL11	JL11
Т	8432	Closed	WIPERS DO NOT WORK	Corrective	Defect Card	JLI1
F	8875	Closed	CHECK ENGINE LIGHT ON	Corrective	Defect Card	JLI1
<u> </u>	8613	Closed	REAR WHEEL MAKE NOISE	Corrective	MISCELLANEOUS WOR JL11	JL11
	8854	Closed	HT ON	Corrective	Defect Card	JLI1
<u> </u>	8709	Closed	FARE BOX BEEPING	Road Call	Road Call Follow-up	JL11

_	8612	Closed	JHI COVER BROREN	Corrective	S	JUIT
L	8421	Closed		Corrective	Defect Card	JLI1
Т	8859	Closed	ENGINE LIGHT ON	Corrective	MISCELLANEOUS WOR	JL11
Т	8812	Closed	TOP BATTERY FANS STAY ON	Corrective	MISCELLANEOUS WOR JLI1	ILI1
_	8820	Closed	ENGINE LIGHT ON	Corrective	MISCELLANEOUS WOR JL11	JU11
T	2088	Closed	CHECK SYSTEM AND ENGINE LIGHTS WENT OFF	Corrective	Defect Card	JLI1
Т	8507	Closed	HORN DOES OFF BY ITSELF	Corrective	Defect Card	JLI1
T	2688	Closed		Corrective	1 K Workoffs	JLI1
ш	6594	Closed	REPEATER CHECK ENGINE LIGHT	Road Call	Road Call Follow-up	JLI1
ш	8870	Closed	FRONT ENTRY DOOR WON'T OPEN- BROKEN TETER BO Road Call	Road Call	Road Call Follow-up	JLI1
Т	8864	Closed	CHECK ENGINE LIGHT ON	Road Call	Road Call Repairs	JLI1
T	8058	Closed	COOLANT LEAKING	Road Call	Road Call Follow-up	JLI1
T	6288	Closed	CHECK SYTEM LIGHT	Road Call	Road Call Follow-up	JLI1
Т	8417	Closed	CHECK ENGINE LIGHT ON, NO POWER ON STIFF UP HIL Corrective	Corrective	Defect Card	JLI1
T	8831	Closed	RUN SIGN INOP	Corrective	Defect Card	JLI1
_	8819	Closed	MASTER RUN SWITCH BROKEN	Corrective	MISCELLANEOUS WOR JL11	JL11
F	8875	Closed	CHECK ENGINE LIGHT ON	Corrective	1 K Workoffs	JLI1
Т	8172	Closed	EXHAUST FLEX PIPE LEAKING	Corrective	1 K Workoffs	JLI1
Т	28937	Closed	ARANCE LIGHT DIM	Corrective	1 K Workoffs	JLI1
Т	8859	Closed	HEATER PROBLEM	Corrective	1 K Workoffs	JLI1
Т	8846	Closed	CHECK ENGINE LIGHT ON	Corrective	1 K Workoffs	JLI1
_	8455	Closed	CURB 4 DOME LIGHT INOP	Corrective	1 K Workoffs	JLI1
F	2888	Closed	CHCK SYSTYEM LIGHT ON	Corrective	1 K Workoffs	JLI1
Т	8028	Closed	SURGE TANK HOSE LEAKING	Corrective	1 K Workoffs	JLI1
Т	8848	Closed	ENGINE	Corrective		JL11
Т	8885	Closed	OSE COLLAPSE	Corrective		JLI1
Т	8623	Closed		Corrective		JLI1
Т	8609	Closed	NG COOLANT	Corrective		JLI1
Т	8845	Closed		Corrective		ROJEDA
Т	8503	Closed	3 DOME LIGHTS INOP CURB SIDE	Corrective	1 K Workoffs	JL11
Т	8156	Closed	P LEAKING BOTTOM	Corrective		JLI1
Т	8106	Closed	POWER STEERING LEAK	Corrective		JL11
Т	8852	Closed		Corrective		JU1
Т	8659	Closed	STEERING WHEEL WORN	Corrective		JLI1
Т	9888	Closed	CHECK ENGINE LIGHT ON	Corrective		JL11
Т	8088	Closed	CHECK ENGINE FLASHING &MOTOR SIMBOL ON	Corrective	1 K Workoffs	JU1
Т	8088	Closed		Corrective		JU1
Т	8826	Closed	SPEAKER/MIC NOT WORKING	Corrective	1 K Workoffs	JU1
Ь	8621	Closed	NG	Corrective	1 K Workoffs	JLI1
Ь	8431	Closed	REAR DEST SIGN INOP	Corrective	1 K Workoffs	JLI1
Ь	8525	Closed		Corrective	,	JL11
1	8639	Closed	FRONT AWAY BAR BUSHING TORN LF	Corrective	1 K Workoffs	JLI1

HEV #8738 NFH40 BAE HEV #8885 NFH40 Allison HEV #8892 NFH40 Allison HEV #8841 NFH40 Allison HEV #8766 NFH40 BAE
HEV #8641 NFH40 BAE
HEV #8841 NFH40 Allison
HEV #8841 NFH40 Allison
HEV #8841 NFH40 BAIE HEV #8868 NFH40 BAE
HEV #8868 NFH40 Allison
HEV #8516 ORION VII 30
HEV #8907 NFH40 BAE
HEV #8520 ORION VII 30 HEV #8522 ORION VII 30 HEV #8710 NFH40 BAE HEV #8730 NFH40 BAE HEV #8893 NFH40 Allison HEV #8890 NFH40 Allison HEV #8711 NFH40 BAE HEV #8766 NFH40 BAE HEV #8528 ORION VII 30 HEV #8708 NFH40 BAE HEV #8656 NFH40 BAE HEV #8643 NFH40 BAE HEV #8884 NFH40 Allison HEV #8651 NFH40 BAE HEV #8955 NFH40 BAE HEV #8722 NFH40 BAE HEV #8659 NFH40 BAE HEV #8817 NFH40 BAE HEV #8817 NFH40 BAE HEV #8656 NFH40 BAE HEV #8702 NFH40 BAE HEV #8815 NFH40 BAE HEV #8650 NFH40 BAE HEV #8758 NFH40 BAE HEV #8507 ORION VII 3 HEV #8638 NFH40 BAI HEV #8722 NFH40 BAF HEV #8823 NFH40 BAE HEV #8659 NFH40 BAE HEV #8522 ORION VII Standard WO BUS-RDCL BUS-PULLIN BUS-PULLIN BUS-FIY BUS-RDCL BUS-PULLIN BUS-PULLIN BUS-RDCL **BUS-PULLIN** 5/31/2022 10:24 BUS-RDCL 5/29/2022 13:33 BUS-RDCL 5/29/2022 8 58 BUS-RDCL BUS-PULLIP **BUS-RDCL BUS-RDCL BUS-RDCL BUS-RDCL** BUS-RDCL BUS-RDCL BUS-RDCI BUS-RDCL 8/27/2022 8:26 B 8/26/2022 13:37 B 8/26/2022 13:19[7/31/2022 10:19 1 7/31/2022 8:27 7/30/2022 9 09 B 7/14/2022 9:22 7/10/2022 13:17 7/9/2022 7:40 7/8/2022 9:13 8/21/2022 10:24 7/22/2022 14:02 7/14/2022 14 06 7/5/2022 13:10 6/4/2022 9:43 8/21/2022 14 05 8/14/2022 12:43 7/26/2022 7:11 7/24/2022 10 52 0.5 Hours 7381 PARS ETA (8/4/2022) follow up work order - stop system light on · 10]NO PARTS #013-09-0812- ON ORDER Follow-up to ROADCALL STOP SYSTEM LIGHT CAME ON/COACH 10 internal panel loose 10 SMOKE/BURN SMELL COME FROM CURB SIDE WHEELS 10 ROAD CALL YELLOW "!" MARK STAY ON WHILE DRIVING Ħ Junjie Li Work Order History - EAMS BRAKE MAKES LOUD NOISE WHEN GOING DOWN DRIVER UPPER COMPARTMENT DOOR LOOSE COACH WON'T MOVE 10 SEAT BELT ALARM STAY ON WHILE DRIVING NOISE FROM REAR WHEN MAKEING TURNS 40 P cluster missing button cover
20 Replace rear door motor
10 SHIFT SELECT "D" BUTTON HARD TO PUSH 10 PARKING BRAKE ALERT ON WHILE DRIVING 10 FRONT SUN VISOR LOOSE 10 NO POWER STEERING/ LOW AIR PRESSURE 10 STOP SYSTEM/CHECK SYSTEM LIGHT ON EAR DOOR WON'T CLOSE(REPEATER) Front door #1 lower hinge is loose INTERNAL LIGHT COVER FALLEN OFF COOLANT LEAK SILENT ALARM SWITCH MISSING REAR DOOR WON'T OPEN COACH JEAKING WHILE DRIVING 10 REAR DOOR DOES NOT CLOSE 10 COACH NEEDS JUMP STAR 10 CURB SIDE MIRROR IN-OP 10 kneeler holder broken WIPER IN-OP JERKED Note **WO Activity** WHILE DRIVING ROAD CALL SEAT CUSHION/PARKING BRAKE ALERT ON NO DEFECT Completed ROAD CALL BRAKE MAKES LOUD NOISE WHEN GOING DOWN HILL Completed LEFT TURN SIGNAL IN-OP Follow-up to Roadcall Work Order - REAR DOOR DOES NOT CLOSE ROAD CALL LOUD DRAGGING NOISE FROM REAR WHILE MAKING TURNS Bus Road Call follow up Work Order/ No Parts 013-09-0812 ETA 8/11/22 Follow-up to ROADCALL STOP SYSTEM LIGHT CAME ON/COACH engine guard latch broken ROAD CALL SEAT BELT WARNING ALARM LOUD AND STAY ON Back Door Will Close And Reopen Intermitting Problem Back Door Will Close And Reopen Intermitting Problem SHIFT SELECT"D" BUTTON HARD TO PUSH ROAD CALL STOP SYSTEM/CHECK SYSTEM LIGHT ON npleted CEL low coolant / EGR Cooler Leaking npleted ROAD CALL YELLOW "!" MARK ON WHILE DRIVING ROAD CALL DRIVER SEAT BELT WARNING STAY ON CURB SIDE MIRROR IN-OP Front door #1 lower hinge is loose ROAD CALL INTERNAL LIGHT COVER FALLEN OFF COOLANT LEAK SILENT ALARM SWITCH MISSING ROAD CALL REAR DOOR WON'T OPEN EXTERIOR VOICE ANNOUNCEMENT TOO LOUD ROAD CALL COACH HILL HOLDER WON'T WORK ROAD CALL FRONT SUN VISOR LOOSE ROAD CALL COACH HAS NO POWER STEERING ABS LIGHT ON ROAD CALL NO REGEN R/C DRIVER'S BARRIER UPPPER DOOR LOOSE ROAD CALL COACH SHAKING WHEN BRAKING Completed drive cam loose
Completed BESTINATION SIGN IN-OP
Completed ROAD CALL INTERNAL PAREL LOOSE
Completed ROAD CALL COACH HAS BAD BURN SIMEL ROAD CALL 718 WIPER ARM DAMAGED ROAD CALL HILL HOLDER DOES NOT WOI ROAD CALL COACH WON'T MOVE OW CABIN COOLANT LIGHT ON COACH NEEDS JUMP START pleted ROAD CALL WIPER IN-OP STOP SYSTEM, FC F054 kneeler holder broken COACH WON'T START BATTERY LIGHT ON BATTERY LIGHT ON mpleted JERKED-G076 ompleted OBSERVED Completed npleted ompleted ompleted Completed **Work Order** 1167354 1167303 1166632 1166910 1166908 1152309 1152202 1148624 1141915 1133123 1103995 1090898 1090805 1088099 1088099 1087650 1084841 1084827 1084770 1160588 1157890 1154986 1154906 1154667 1142293 1142258 1127862 1127846 1123030 1121883 1121623 1121333 1119457 1148106 1140069 1083138 1081821 1077536 1161446 1161375 1136720 1083771 8758 8893 8522 8710 8650 8702 8643

Fauinment	Work Order	Status WO Description	WO Activity	atoN	Trade	Employee Hours		Date Entered Standard WO	Fallipment Desc.
			a versus à	ETA (MID SEPTEMBER) CEL- R&R HV Hi and Low Relays Specs(0-	Т				
8862	1068803		10	\vdash	7381 J	11	3 5,		HEV #8862 NFH40 Allison
8900	1073922		10	Interlock won't release		111	π	5/24/2022 8:42 BUS-RDCL	HEV #8900 NFH40 Allison
8816	1073452		20	REPLACE CHASS	7381 J	= :	\perp		HEV #8816 NFH40 BAE
8816	1073452		10	CHECK ENGINE LIGHT ON	Ì	=	1.5	BUS-FIY	HEV #8816 NFH40 BAE
8621	1070323		10	HORN IN-OP		= =		BUS-RDCL	HEV #8621 NFH40 Allison
8898	10/0252	Completed RUAD CALL REAK OUISIDE PANEL LOUSE	10	ROAD CALL OUTSIDE PANEL LOUSE			C.O.	5/22/2022 9:20 BUS-RDCL	HEV #8898 NFH40 Allison
8/48	1069224	Completed ROAD CALL ENGINE NOISE	10	STOP SYSTE	7381		Λ ·	13 BUS-RDCL	HEV #8/48 NFH40 BAE
8617	1067027	_	10				1 1	BUS-RDCL	HEV #8617 NFH40 Allison
8520	1066616		10		T		1 4	BUS-PULLIN	HEV #8520 ORION VII 30
8885	1057289		10			1	c	BUS-FIY	HEV #8885 NFH40 Allison
8956	1056239		10	NO POWER STEERING WHILE DRIVING	7381 J	1	1	5/7/2022 13:13 BUS-RDCL	HEV #8956 NFH40 BAE
8516	1050582	Completed ROAD CALL NOISE FROM FRONT OF COACH	10	ROAD CALL NOISE FROM FRONT OF COACH WHILE DRIVING		ll.	1	BUS-RDCL	HEV #8516 ORION VII 30
8715	1048799	Completed CHECK ENGINE LIGHT ON/ 4151, 4152	10	CHECK ENGINE LIGHT ON		וו	4.5 4,	BUS-FIY	HEV #8715 NFH40 BAE
8621	1046413	Completed ROAD CALL HORN IN-OP	10	HORN IN-(JLI	0.6		HEV #8621 NFH40 Allison
8817	1042396		10	INTERNAL CAMERA FALLEN OFF	7381 J		1 4,	4/23/2022 13:26 BUS-RDCL	HEV #8817 NFH40 BAE
8717	1042381		10	8	Ì	=	_	BUS-RDCL	HEV #8717 NFH40 BAE
8503	1041958	Completed CEL light on	10	CEL light on	7381 J		4	4/22/2022 12:48 BUS-FIY	HEV #8503 ORION VII 30
7000	1027466	CEL KEPEALEK. Cummins 5655 - Affertreatment 1 SCK Conversion	6	CEL KEPEATEK. Cummins 5655 - Attertreatment 1 SCK Conversion تروزانامین	7301	_		4/16/2022 13-EQ BILS EIV	MOST NEUAO Allicon
8760	1037400		107		Ī		j -	-	HEV #8750 NEHAO BAF
8720	1036512	- 4	10	INTERIOCK ON / REAR DOOR OPEN ON	7381		1 1	12:27 BUS-RDCL	HEV #8720 NFH40 BAE
8831	1036159		10	CHECK ENGINE LI			2 4	BUS-PULLIN	HEV #8831 NFH40 Allison
8722	1034950		10	ROAD CALL CURB SIDE MIRROR LOOSE		=	0.5	BUS-RDCL	HEV #8722 NFH40 BAE
8847	1034919	Completed Bus Road Call Open Interior Panel	10	Bus Road Call Open Interior Panel	7381 J	П	0.5	4/12/2022 14:31 BUS-RDCL	HEV #8847 NFH40 Allison
8624	1032989	Completed STOP ENGINE LIGHT ON	10	STOP ENGINE LIGHT ON		JLI	2.5 4,	4/11/2022 11:48 BUS-FIY	HEV #8624 NFH40 BAE
8931	1030154		10		7381 J	П	1 4,	BUS-RDCL	HEV #8931 NFH40 BAE
8961	1030198	$\overline{}$	10	NOISE COME FROM UNDER FRONT FLOOR AREA	7	= :	1 4,	BUS-RDCL	HEV #8961 NFH40 BAE
8861	1029139	Completed ROAD CALL CHECK SYSTEM ON	10	CHECK SYSTEM ON	/381	=	1 ,	BUS-RDCL	HEV #8861 NFH40 Allison
8631	1029095	Completed ROAD CALL COACH HAS NO POWER STEERING	10			=	-1 F		HEV #8651 NFH40 BAE
8707	1028738		10	Wheel chair ramp inop /Repeater	T		0.5	BUS-RDCL	HEV #8707 NFH40 BAE
8704	1028705		10					BUS-RDCL	HEV #8704 NFH40 BAE
8602	1026755	Completed SAFETY INSPECTION REAR DOORS CLOSED ON PASSENGER	10		7381 J	п	2 ,	BUS-RDCL	HEV #8602 NFH40 Allison
6988	1023446	Completed CHECK ENGINE LIGHT	30		Ė	lu lu	1.5	4/4/2022 12:10 BUS-PULLIN	HEV #8869 NFH40 Allison
8869	1023446		10		_		1.5	BUS-PULLIN	HEV #8869 NFH40 Allison
8750	1023470	_	10		7	= :	, - ;	BUS-RDCL	HEV #8750 NFH40 BAE
8/0/	1022459	> L	10	W/C IN-OP	7301		T.5	BUS-PULLIN	HEV #8707 NFH40 BAE
6/34	1019833	Completed Fire Suppression Alarm.	101	Fire Suppression Alarm.	Ì		6 6	BUS-FIT	HEV #8754 NFH40 BAE
8512	1015277	Completed ROAD CALL RRAKE SYSTEM WARNING LIGHT ON	10	RPAKE SYSTEM WARNING ON			2 1	3/26/2022 12:29 BO3-FIT	HEV #8512 ORION VII 30
8727	1015651		10	LOW COOLANT / CHECK E			2 2	BUS-PULLIN	HEV #8727 NFH40 BAE
8831	1014755		10	CHECK ENGINE			2 3,	BUS-PULLIN	HEV #8831 NFH40 Allison
8861	1014819	-	10	driver:" bike rack light on sensor missing".	7381 J	111111111111111111111111111111111111111	2	3/25/2022 9:26 BUS-PULLIN	HEV #8861 NFH40 Allison
8706	1013108		20				1 3,		HEV #8706 NFH40 BAE
8706	1013108		10	check engine light on	_	П	1	BUS-FIY	HEV #8706 NFH40 BAE
8636	1012767		10		7381 J	= :	1.5	BUS-PULLIN	HEV #8636 NFH40 BAE
8602	17/6001	Completed ROAD CALL COOLANT LEAK	10	LEAKING COOLANI	/381		1.5	3/20/2022 13:1/ BUS-RDCL	HEV #8602 NFH40 Allison
8527	1008711	Completed ITSELF	10	COACH ROLL BACK ON HILL AND FRONT DOOR OPEN BY ITSELF	7381 J		1 3,	3/19/2022 13:42 BUS-RDCL	HEV #8527 ORION VII 30
8650	1007365		10	Stop engine light on		111111111111111111111111111111111111111	2 3,	Z	HEV #8650 NFH40 BAE
					4				
8632	993622	_	10	Driver states power steering went out/stop system light on		= :		BUS-RDCL	HEV #8632 NFH40 BAE
8652	998220	Completed CHECK SYSTEM LIGHT ON	10	2			9 0	3/8/2022 13:41 BUS-FIY	HEV #8652 NFH40 BAE
8652	998220		10	CHECK SYSTEM LIGHTON	7201		7 -	BUS-FIY	HEV #8652 NFH40 BAE
8853	994182	_	10	- I÷	, -		- E		HEV #8853 NEHAO Allison
8513	983959	-	10	W/C IN-OP	7381			19 BUS-FIY	HEV #8513 ORION VII 30
8513	983959	+	20				1 2,	BUS-FIY	HEV #8513 ORION VII 30
8520	983697		30	insp no power going up hill		III	1.5	7 BUS-PULLIN	HEV #8520 ORION VII 30
8520	2698	Completed w/c inop / starter inop / no power going up hills	20	remove starter & insp flywheel	7381 J	111	2		HEV #8520 ORION VII 30
8930	980513	Completed ROAD CALL COACH'S HILL HOLDER IN-OP	10		Ì			BUS-RDCL	HEV #8930 NFH40 BAE
8661	973637	Completed BOS ROAD CALL COOLANT LEAK	10	bus Koad call open exterior panel	7381		0.5	2/13/2022 8 01 BOS-RDCL 2/13/2022 14 02 BUS-RDCL	HEV #8661 NFH40 BAE
	100010	רטווואופרפת וויכעס כעדר כככבעינו דייטיי	i		100/	_			איני פרון וגן דסססע אדון

	Work Order	Status WO Description	WO Activity	Note	Trade	Employee Hours		Date Entered Standard WO	Equipment Desc.
8506		sted ROAD CALL COACH HAS NO AIR	10	NO AIR			1	13:57 BUS-RDCL	HEV #8506 ORION VII 30
	972681		10	rear door won't close	7381	п	П	BUS-RDCL	HEV #8624 NFH40 BAE
	966185		10	FRONT DEFROSTER DOES NOT WORK		JU.	1	BUS-RDCL	HEV #8706 NFH40 BAE
8638	965932		10	CEL 2636 VGT ACTUATOR ABNORMAL UPDATE RATE ACTIVE	7381	JII.	1		HEV #8638 NFH40 BAE
8873	965915	Completed BIKE RACK GRIP RELEASE HANDLE BROKEN	10	BIKE RACK GRIP RELEASE HANDLE BROKEN	7381	ווו	1	2/4/2022 7:16 BUS-PULLIN	HEV #8873 NFH40 Allison
8511	959965	ROAD CALL COACH HAS LOW HYDR LIGHT ON/ FRONT AIR BANK Completed I FAKING AIR	10	IOW HYDR LIGHT ON / FRONT AIR TANK LEAKING AIR	7381	_	-	1/30/2022 10:20 BHS-RDCI	HEV #8511 ORION VII 30
8867	959014		10	SEAT BELT WARNING ON			0.5	BUS-RDCL	HEV #8867 NEH40 Allison
8948	959010		10	COACH HAS NO POWER		17		BUS-RDCL	HEV #8948 NFH40 BAE
8520	958702	Completed Bus Road Call Coolant Leak	10	Bus Road Call Coolant Leak		J.I.	1	BUS-RDCL	HEV #8520 ORION VII 30
	958447	Completed Bus Road Call Stop System	10	Bus Road Call Stop System		ווו		BUS-RDCL	HEV #8716 NFH40 BAE
8805	958125	Completed Bus Road Call 718 inspection	10	Bus Road Call 718 inspection	7381	n n	0.5	1/27/2022 10:23 BUS-RDCL	HEV #8805 NFH40 BAE
8729	956127	Completed Defroster Out	20	Fold up bench seats on drivers side don't lock in open position. (Fine when folded up though)	7381		Н	1/25/2022 12 06 BUS-PULLIN	HEV #8729 NFH40 BAE
8729	956127		10	Defroster Out		11	3		HEV #8729 NFH40 BAE
8736	956019		10	HAZARD LIGHTIN-OP	П	nr.	1	BUS-PULLIN	HEV #8736 NFH40 BAE
8842	951721	Completed CHECK SYSTEM/ CHECK ENGINE LIGHT ON	10	CHECK SYSTEM/ CHECK ENGINE LIGHT ON- REPLACE FUEL LIFT PUMP 7381			1.5	1/21/2022 7:43 BUS-FIY	HEV #8842 NFH40 Allison
8702	945620		20	HEV MAINTENENCE LIGHT ON		III	1	LLIN	HEV #8702 NFH40 BAE
	945620	_	10	NO START/ CHECK ENGINE LIGHT ON	7381	III	2.5	BUS-PULLIN	HEV #8702 NFH40 BAE
8706	940354	Completed road call driver seat belt stuck	10	driver seat belt stuck		JLI	1		HEV #8706 NFH40 BAE
8802	940312	_	10	low air/leak air	Ť	= :	Π,	1/2022 9:33 BUS-RDCL	HEV #8802 NFH40 BAE
88/2	722607	Completed road call coach battery compartment loose	10	road call batterly compartment door loose	7301		1 0	1/8/2022 10:16 BUS-RUCL	HEV #8872 NFH4U AIIISON
8616	732697		20	Replace Drink Assembly	Ì		n	BUS-SR1707-MID-LIFE	HEV #8616 NEH40 Allison
	938060	_	10	check engine sample light on REGEN NEEDED	7381		0 14	BUS-PULLIN	HEV #8727 NFH40 BAE
	936934	CHECK ENGINE LIGHT	10	CHECK ENGINE LIGHT	7381	111111111111111111111111111111111111111	2	BUS-PULLIN	HEV #8711 NFH40 BAE
8727	932829	Completed ROAD CALL FOLLOW UP LOW POWER CHECK ENGINE LIGHT	10	LOW POWER CHECK ENGINE LIGHT	7381	JU III	3	BUS-RDCL	HEV #8727 NFH40 BAE
	932892	Completed road call coach has leaking ATF	10	road call coach leak ATF		JU	1		HEV #8509 ORION VII 30
	932867		20	DRIVER CAM IN-OP		=	0.5	BUS-PULLIN	HEV #8658 NFH40 BAE
	932867	_	10	ALL SIGNS IN-OP	Ì	= =	₩ ₹	BUS-PULLIN	HEV #8658 NFH40 BAE
8910	932707	Completed road call fill Holder IN-OP	30	road call Hill Holder IN-OP	7301		-i	12/31/2021 13:29 BOS-RDCL	HEV #8916 NFH40 BAE
	932590		10	DESTINATION/RUN SIGN IN-OP	Ť		\perp	BUS-PULLIN	HEV #8858 NFH40 Allison
8815	931531		10	DRIVER HEATER BLOW COLD AIR	7381		_	BUS-PULLIN	HEV #8815 NFH40 BAE
	930776		10	LOW COOLANT	7381		1		HEV #8733 NFH40 BAE
8624	928972	Completed MISSING DMAS INDICATOR	10	MISSING DMAS INDITOR		ll.	1	12/28/2021 8:52 BUS-FIY	HEV #8624 NFH40 BAE
	928431		10	Bus Road Call Coach Jerking	7381	Ш	1 1	BUS-RDCL	HEV #8732 NFH40 BAE
8848	928397	Bus R	10	coach raises at stops/ air leak	7381	= =	₩,	2/27/2021 9:35 BUS-RDCL	
8573	924374	Completed Stop system/ battery light on	10	Todd Call Stop System on	7381		7 -	12/25/2021 14:13 BOS-RDCL	HEV #8537 NFH40 BAE
8896	924183		10	road call steering wheel shaking on high sneed braking			1 -	BUS-RDCI	HEV #8896 NEH40 Allison
	924104		10	road call coach shaking during braking	T		1 11	BUS-RDCL	HEV #8840 NFH40 Allison
	923151		10	CEL/ HAD TO JUMPSTART IN YARD	7381	III.	1 1	12/22/2021 13 01 BUS-FIY	HEV #8629 NFH40 BAE
8856	923054		30	repair broken bolt	7381	JII.	ш	BUS-PULLIN	HEV #8856 NFH40 Allison
	923054		20	c/s pull cord broken	Ì	= =	0.5	BUS-PULLIN	HEV #8856 NFH40 Allison
8628	922877	Completed right wiper arm stay on Completed SEAT BELT KNOTTED	20	rigin side wiper stay on OVERHEAD COMPARTMENT LATCH NOT WORKING	7381		0.3	12/22/2021 10:1/ BOS-PULLIN 12/22/2021 7:46 BUS-PULLIN	HEV #8628 NFH40 BAE
	922877		10	SEAT BELT KNOTTED					EV #8628 NFH40 BAE
8720	922882	RUN SIGN	10	RUN SIGN NOT WORKING		ηr	┖	7:22 BUS-PULLIN	HEV #8720 NFH40 BAE
	922648		10	CHECK ENG LIGHT ON/ VGT CODES	7381	JU .	2 1		HEV #8873 NFH40 Allison
	922653	-	10	CHECK SYSTEM LIGHT ON	7381	JU .	1	2/21/2021 9:34 BUS-FIY	
	919121	_	10	COOLANT LEAK ENGINE COMPARMENT	7381	3	4 1	BUS-FIY	HEV #8801 NFH40 BAE
8030	919164	Completed road call check system light on	10	road call check system light on	7381		_	12/19/2021 13 55 BUS-RDCL	HEV #8636 NFH40 BAE
8883	91,800	Completed Rus Road Call CFI	10	CHECK ENGINE FIGURION	7381		J. L	RIIS-RDCI	HEV #8883 NFH40 Allison
8748	909102		10	Bus Road Call Left headlight out	7381		1 11	BUS-RDCL	HEV #8748 NFH40 BAE
	907387	Completed Bus Road Call No Power	10	road call coach has no power no start	7381	П	1		HEV #8882 NFH40 Allison
8623	902839	Completed road call coach has check system/stop system light on/ no power	10	check system/stop system light on	7381	lu lu	1	12/4/2021 8:26 BUS-RDCL	HEV#8623 NFH40 Allison
	896702	Completed road call coach has check engine light on	10	check engine light on	7381	ווו	1		HEV #8860 NFH40 Allison
	895752	road call has dela	10		7381	= :		15:20 BUS-RDCL	HEV #8864 NFH40 Allison
8505	895/95	Completed road call driver's seat belt stuck.	10	driver seat belt stuck	7381		1 1	11/2//2021 15:02 BUS-RDCL	HEV #8505 ORION VII 30
	297.050		10	COLANT LEAK AT FRONT OF COACH UNDER NEATHER DRIVER	1007		1	BU3-RDCL	EV #6019 INFII40 Allson
8888	894427	Completed COMPARTMENT	10	10 COMPARTMENT	7381	ll ll	1	11/23/2021 10:15 BUS-FIY	HEV #8889 NFH40 Allison

Γ.				11.00	T. C. A.		Γ	C *** T ***	
Equipment	Work Order	Status WO Description	WO ACLIVICY	Note	7381	Ellipioyee nouis	,	11/21/2021 14:23 BIS-BDCI	Equipment Desc.
	890732	Completed road call coach won't start	10		7381		1 11	BUS-RDCL	HEV #8708 NFH40 BAE
	889477	Completed Bus Road Call CEL and DEF light	10	8	7381	1 =	0.5 11	BUS-RDCL	HEV #8878 NFH40 Allison
8649	887676	Completed front overhead sun visor not secured	1	front over head sun visor not secured	7381	Πſ	2 1	N.	HEV #8649 NFH40 BAE
8736	886081	Completed R/S tail light lens been pushed in	10	R/S tail light lens been pushed in	7381	JLI	0.5	11/15/2021 6 53 BUS-FIY	HEV #8736 NFH40 BAE
	883163		10) front door won't open	7381	Πſ	ш	BUS-RDCL	HEV #8510 ORION VII 30
	881539		10		7381	ııı	3 11	BUS-PULLIN	HEV #8805 NFH40 BAE
	881325	$\overline{}$	10	road	7381	nr :	_	2021 13 53 BUS-RDCL	
	881292		F		7381		_	BUS-RDCL	HEV #8881 NFH40 Allison
	17770		10		7301	70	_	BUS-RUCL	HEV #8804 INFH40 BAE
8521	874674	Completed crieck engine light on Completed road call stop system light / system HV light on	10	cneck erigine light on Stop system/ HV system light on	7381		1 1	11/8/2021 10:29 BUS-FIT 11/6/2021 9:55 BUS-RDCL	HEV #8521 ORION VII 30
	868800		10	, -	7381	3 3	1 10	BUS-RDCL	HEV #8872 NFH40 Allison
	861929		11		7381	17	1.5 10	BUS-RDCL	HEV #8519 ORION VII 30
8513	860884	_	10	D road call operator barrier door latch broken	7381	III.	0.5	//23/2021 9 00 BUS-RDCL	HEV #8513 ORION VII 30
	850476	Completed CHECK ENGINE / CHECK SYSTEM LIGHT ON	10	CHECK ENGINE / CHECK SYSTEM LIGHT ON	7381	JLI			HEV #8829 NFH40 Allison
	844540		11	10 Bus Road Call Heater Control Knob Missing	7381	JU.	0.5	.0:23	HEV #8869 NFH40 Allison
8702	844490	_	1	Bus Road Call Fire Suppression Alarm	7381	ııı	1		HEV #8702 NFH40 BAE
	838889		10		7381	111	2.5	BUS-PULLIN	HEV #8514 ORION VII 30
8646	837269		10	D Bus Road Call Coach Losing Air / No Power Steering	7381		7	9/28/2021 10 02 BUS-RDCL	HEV #8646 NFH40 BAE
	833518	Completed foad call check system and stop system light on	10		7391	7.	1 2		HEV #8884 NFH40 AIIISON
	827044		10	CHECK ENGINE LIGHT ON	7381		7 1		HEV #8639 NEHAO BAE
	827008	road call coach lost air	10	coach	7381	17		1 9 09 BUS-RDCL	HEV#8713 NFH40 BAE
	816930		10		7381	nr	1	BUS-RDCL	HEV #8514 ORION VII 30
	816665		10		7381	ın	1	:04	HEV #8932 NFH40 BAE
8895	815446	Completed SEAT BELT ALARM	1		7381	Πſ	1.5		HEV #8895 NFH40 Allison
	811417		10		7381	III III		BUS-RDCL	HEV #8717 NFH40 BAE
8702	810089	Completed Toad call coach has check engine light on (repeater)	10	Check engine light on epeater	7381		- F	9/4/2021 9:24 BUS-RDCL 9/3/2021 7:14 BIIS-FIV	HEV #8500 NFH40 AIIISON
	269808	_	10	DBus Road Call Brake Drag Alert	7381	i	1 11	BUS-RDCL	HEV #8842 NFH40 Allison
	807909		1		7381	nr.	1 8	BUS-RDCL	HEV #8701 NFH40 BAE
	801486	Completed rear door hesitate/interlock	10	J rear door hesitate/interlock	7381	ını	2 8	8/24/2021 11 53 BUS-PULLIN	HEV #8704 NFH40 BAE
	797554		10		7381	ЛП	1 8	BUS-RDCL	HEV#8853 NFH40 Allison
8719	797524	$\overline{}$	10		7381	ııı	н	18 BUS-RDCL	HEV #8719 NFH40 BAE
	794163		10	O BRAKE PEDAL PAD BROKEN	7381	nr.	1		HEV #8623 NFH40 Allison
	789607	Completed road call stop system/check system light	10	Stop system/ check system light on	7381		1.5	BUS-RDCL	HEV #8628 NFH40 BAE
0000	780346	Completed ENGINE OIL SAMBLE LINE LEAKING OIL	10	NEFERIER CEL/COACH STALLS NO POWER	7301		0 6		HEV #8013 INTH40 AIIISON
	789220	_	20		7381	3 11	0.5	BUS-PULLIN	HEV #8838 NFH40 Allison
8838	789220		1	REAR DESTINATION SIGN DOES NOT WORK	7381	nr.	0.5	8/13/2021 7 01 BUS-PULLIN	HEV #8838 NFH40 Allison
	783732	Completed road call coach internal panel loose	10	Jinternal panel loose	7381	JU.	0.5	8/8/2021 7 56 BUS-RDCL	HEV #8885 NFH40 Allison
8526	782448		10		7381	nr.	2	BUS-RDCL	HEV #8526 ORION VII 30
	780184	Bus Road Call - CEL- Noise From Engin	10	Bus Road Call Loud Noise From Engine	7381	nr ::	н,	12:42 BUS-RDCL	HEV #8757 NFH40 BAE
98806	779706	Completed Bus Road Call Smoke Front Right Side (Brakes)	F F	D Bus Road Call Smoke Front Right Side (Brakes) العام المعاملة ال	7381	= =	H 10	8/2/2021 11:31 BUS-RDCL	HEV #8806 NFH40 BAE
	779473		10		7381	3 =	0.0	A BUS-RDCI	HEV #8626 NFH 40 BAE
	775424	_	10		7381		1	BUS-RDCL	HEV #8854 NFH40 Allison
	772759	-	10		7381	nr.		. 12 50 BUS-PULLIN	HEV #8649 NFH40 BAE
8626	768701		30		7381	III.		BUS-PULLIN	HEV #8626 NFH40 BAE
	768701		20	shift	7381	n ::	Ϊ.	BUS-PULLIN	HEV #8626 NFH40 BAE
	768701	Completed DESTINIATION SIGNS IN-OP	10	DESTINIATION SIGNS IN-OP	7301	11	1.5 /	//26/2021 12 01 BUS-PULLIN	HEV #8626 NFH40 BAE
8706	766385		10		7381		` '		HEV #8706 NFH40 BAE
	766044	-	Ţ	0 I/O processor failure/ replaced IP cluster	7381	ııı	3	7/21/2021 9:19 BUS-FIY	HEV #8901 NFH40 Allison
	765734	-	10	Bus Road Call Check Engine / Check System	7381	Πſ	1	BUS-RDCL	HEV #8659 NFH40 BAE
	765355	Completed CURB SIDE MIRROR BROKEN	10	CURB SIDE MIRROR BROKEN	7381	ll.	2	BUS-PULLIN	HEV #8858 NFH40 Allison
	761425	- 1	10		7381	nr.		1 9 54 BUS-RDCL	HEV #8630 NFH40 BAE
8641	759559	Completed head light does not work	10	Jinead light does not work	7381		7 2 0	//16/2021 12:14 BUS-PULLIN	HEV #8641 NFH40 BAE
	756100		09		7381		Ľ		HEV #8645 NFH40 BAE
8645	756100		20		7381	1 11	2 7	BUS-PULLIN	HEV #8645 NFH40 BAE
	756100	Completed rear door open light in I/P with doors close	30	FUEL DOOR SHOCK LEAKING / LOOSE	7381	nr	Ш	7	HEV #8645 NFH40 BAE
8645	756100	Completed rear door open light in I/P with doors close	2	20 DRIVERS' DOOR BARRIER LATCH NOT WORKING PROPERLY	7381	nr		-	HEV #8645 NFH40 BAE
	/56100	Completed rear door open light in I/P with doors close		JREAR DOOR, SLUCK, INTERLOCK ON	/381	JUI	0.5	//12/2021 11 54 BUS-PULLIN	HEV #8645 NFH40 BAE

Equipment	Work Order	Status WO Description V	WO Activity	Note	Trade	Employee	Hours	Date Entered Stan	Standard WO	Equipment Desc.
8634		ted check engine light on	10	check engine light on	7381		2.5	13:14	BUS-PULLIN	HEV #8634 NFH40 BAE
8778	754727		10	Bus Road Call Park Brake Unset Alarm	7381	lΠ	0.5	1 7:28	BUS-RDCL	HEV #8778 NFH40 BAE
8724	753640	_	10	Rear Con	7381	JU	0.5	57	BUS-RDCL	HEV #8724 NFH40 BAE
8894	752609		10	Bus Road Call No Start (Repeater)	7381	JLI	1		-RDCL	HEV#8894 NFH40 Allison
8655	752529	Completed Bus Road Call PA Announcement Volume To Loud	10	ğ	7381	П	0.2		BUS-RDCL	HEV #8655 NFH40 BAE
8614	748644	Completed road call coach has no power/ cut off	10	no power/cut off	7381	110	-	7/3/2021 13 02 BUS-	BUS-RDCL	HEV #8614 NFH40 Allison
1988	748585	Completed road call coach pull to right	10	Coacii pui to rigiit ori urieveri road	7381	3	0.0		BUS-RDCL	HEV #8801 NFH40 AIIISON
8988	745455	fault codes 3232.2771.	10	check engine light on	7381	3 3	2.0	4:03	FIY	
8868	741079		10	road call coach no start	7381	n	1		BUS-RDCL	HEV #8868 NFH40 Allison
8724	740523	Completed Bus Road Call 718 - Driver's Mirror Hanging	10	Bus Road Call 718 - Driver's Mirror Hanging	7381	111	0.5	6/25/2021 8:27 BUS-	BUS-RDCL	HEV #8724 NFH40 BAE
8900	738702		10	Bus Road Call Check Engine Light	7381	JU	0.5		BUS-RDCL	HEV#8900 NFH40 Allison
8515	738655	Completed Bus Road Call Low Air / Alarm Going Off	10	Bus Road Call Low Air / Alarm Going Off	7381	ll.	0.5	6/22/2021 8 03 BUS-	BUS-RDCL	HEV #8515 ORION VII 30
8529	734979		10	horn intermittently stay on	7381)LI	1		BUS-RDCL	HEV #8529 ORION VII 30
8631	732290	Completed Stop system light is on	10	Stop system light on	7381	n ii	T 1	6/19/2021 13 52 BUS-FIY	FIY	HEV #8631 NFH40 BAE
10/8	733933		10	NOSIARI	7381	7	5.5	6/19/20219 50 BUS-	PULLIN	HEV #8 /UI NFH4U BAE
87.28	733665	Completed rear door won t open	10	rear door won't open	7391		א מ	6/18/2021 12:22 BUS-	BUS-FIY	HEV #87.28 NFH40 BAE
8643	732017		20	NO WINDSHIELD NOT COME OUT	7381		0 -	6/15/2021 12:23 BUS-	BUS-DIII IIN	HEV #8643 NEHAO BAF
8643	732017		10	LOW COOLANT	7381	3 3			BUS-PULLIN	HEV #8643 NFH40 BAE
8851	731637	Completed Bus Road Call Coach Rear End Low	10	Bus Road Call Coach Rear End Low	7381	=	0.5	6/14/2021 13:23 BUS-	BUS-RDCL	HEV #8851 NFH40 Allison
										HEV #8524 ORION VII 30
8524	727425		10	road call driver barrier won't open	7381	JLI	0.5	6/12/2021 13 01 BUS-	BUS-RDCL	SENT TO AUCTION 7/7/22
8506	726651		10	Bus Road Call Hill Holder B/O	7381	II.	1	6/11/2021 10:33 BUS-	BUS-RDCL	HEV #8506 ORION VII 30
8755	726319	Bus Road Call Farebox Alarm	10	Call Fareboy	7381	II ::	0.5	10:19	RDCL	HEV #8755 NFH40 BAE
8854	124321	Completed Follow-up to Koadcall Front Defroster Heater B/O	10	Follow-up to Koadcall Front Derroster Heater B/U	1007		T.5		BUS-RUCL	HEV #8854 NFH40 Allison
8924	719893	Completed India 2013 NOT WORK	40	REPLACE BATTERY	7381		2 C	6/7/2021 9.31 BUS-	BUS-PULLIN	HEV #8924 NEHAO RAF
8656	719785		10	ENGINE NOISY WHEN GOING UP HILL	7381	3	1 4		BUS-PULLIN	HEV #8656 NFH40 BAE
8641	718050		10	03-06 Controller #6 Comm	7381		m		BUS-NFC-FAULTS	HEV #8641 NFH40 BAE
8848	718342		10	CHECK ENGINE LIGHT ON	7381	111	2.5	6/2/2021 9:25 BUS-	-FIY	HEV #8848 NFH40 Allison
8740	714005	Completed road call coach has broken frangible glass	10	road call coach has broken frangible glass	7381	Πſ	0.5	5/30/2021 9 08 BUS-	BUS-RDCL	HEV #8740 NFH40 BAE
8728	713086	Completed road call coach 8728 accident	10	road call coach had a accident	7381	lΠ	0.5	5/29/2021 14 07 BUS-	BUS-RDCL	HEV #8728 NFH40 BAE
8892	713083	-	10	call	7381	III :	0.5	SUS	-RDCL	HEV #8892 NFH40 Allison
8633	713052	Completed RUAD CALL COACH WON'T MIOVE	10	road call coach won't move	7381		- C	5/29/2021 9:41 BUS- 5/28/2021 12 59 BHS-	BUS-RDCL	HEV #8533 NFH40 BAE
8710	712737		10	Bus Road Call Engine Fan Fault Alarm Light	7381	3 =	0.5	5/28/2021 12 39 BUS-	BUS-RDCI	HEV #8710 NEH40 BAF
8825	711089		10	frangible glass broken	7381	n n	9		FIY	HEV #8825 NFH40 Allison
8897	710754		10	STEERING WHEEL HAS A BIG CUT	7381	nr	1.5		BUS-PULLIN	HEV #8897 NFH40 Allison
8877	710783		10	HAZARD LIGHT IN-OP	7381	ηΠ	1	5/25/2021 10:03 BUS-	-PULLIN	HEV #8877 NFH40 Allison
8523	710742		10	DRIVER SEAT BELT DEFECT	7381)II	1	5/25/2021 7:51 BUS-FIN	FIY	HEV #8523 ORION VII 30
8828	710723		10	REAR ENGINE ACCESS DOOR HARD TO CLOSE	7381	П	1		FIY	HEV #8828 NFH40 Allison
8850	704889	NEW FLYER CONNECT NOT (10	ER CONNECT NOT COMUNICATING	7381	77	2 0	72021 9:34	-FIY	HEV #8850 NFH40 Allison
8656	703051		10	EN:1885_ INT NOX - VOIT. Below Normal, or Shorted	7301	n l	7 -		BUS-NFC-FAULIS	HEV #8556 NFH40 BAE
8/T/	099 T53	Completed INF CONNECT FAULTS	30	chassis battery rails load test 4151 aftertreatment diesel particulate filter temperature sensor	/381	JEI	4	-S/11/202113:41 BUS-	BUS-INFC-FAULIS	HEV #8/1/ NFH40 BAE
8717	699153	Completed NF CONNECT FAULTS	20	#131 area to earned these particulate mice temperature sensor module abnormal update rate	7381	Πſ	2	5/17/2021 13:40 BUS-NFC-FAULTS	-NFC-FAULTS	HEV #8717 NFH40 BAE
8717	699153	Completed NF CONNECT FAULTS	10	4152 Aftertreatment SCR temp sensor module abnormal update rate	7381	п	2.5	5/17/2021 13:40 BUS-	BUS-NFC-FAULTS	HEV #8717 NFH40 BAE
8511	699141	Completed HORN IN-OP	10	horn in-op	7381	ll.	0.1	5/15/2021 13:00 BUS-	BUS-PULLIN	HEV #8511 ORION VII 30
8511	699141	Completed HORN IN-OP	20	20 Horn in-op	7381	JU	2	5/15/2021 13:00 BUS-	BUS-PULLIN	HEV #8511 ORION VII 30
0688	699159	$\overline{}$	20		7381	П	0.5	12:49	BUS-PULLIN	HEV #8890 NFH40 Allison
8890	699159		10	check engine light on	7381	17 17	m i	5/15/2021 12:49 BUS-	BUS-PULLIN	HEV #8890 NFH40 Allison
8/20	6///69		70	EMERGENCY RELEASE VALVE GLASS BROKEN	7304	3 3	0.5		BUS-RDCL	HEV #8 /20 NFH40 BAE
87.20	697773	Completed RUAD CALL REAR DOOR OPEN WARNING LIGITH ON	10	Koad CALL KEAK DOOK OPEN WAKNING LIGHT ON	7381		0.0	5/12/2021 15 06 BUS- 5/12/2021 13·18 BUS-	BUS-RDCL	HEV #8894 NEH40 Allicon
8821	676204		30	R&R CONTACTS	7381	3 =	9 -		BUS-NEC-FAULTS	HEV #8821 NEH40 BAF
8821	676204		20	R&R BATTERY MODULES	7381	110	9		-NFC-FAULTS	HEV #8821 NFH40 BAE
8926	996969	Completed Bus Road Call CEL / Charging System	10	Road call check engine light on	7381	ll.	0.5	5/10/2021 13:26 BUS-	BUS-RDCL	HEV #8926 NFH40 BAE
8512	089869		10	road call coach is leaking coolant	7381	Πſ	0.5		BUS-RDCL	HEV #8512 ORION VII 30
8734	692508	_	10	Road call coach won't go into gear	7381	Π.	0.5	14 04	BUS-RDCL	HEV #8734 NFH40 BAE
8817	689981	Completed CHECK ENGINE LIGHT	10	CHECK ENGINE LIGHTON ARS light on	7381		ж 4	5/3/2021 10:18 BUS- 5/1/2021 13:17 BUS-	BUS-FIY	HEV #8517 NFH40 BAE HFV #8525 OBION VII 30
8612	684964	Completed Follow-up to Roadcall brakes, excessive pedal pressure on hills	20	REPLACE BRAKE APPLICATION VALVE E-6	7381	2 10	4		BUS-PULLIN	HEV #8612 NFH40 Allison
8502	684049	Completed Follow-up to Roadcall Low Air Pressure	10	10 INSTALL REAR WHEEL AXLES	*	nr	1	4/28/2021 13:48 BUS-PULLIN	PULLIN	HEV #8502 ORION VII 30
		-								

Equipment	Work Order	Status	WO Description	WO Activity	Note	Trade	Employee	Hours Date Entered	Standard WO	Equipment Desc.
8865	684060	Completed	ts		10 knots in wheelchair seat belts	7381		1	10:14	HEV #8865 NFH40 Allison
8827	683632	Completed	Completed R/R CLEARANCE LAMP CRACKED	2	20 MISSING INTERIOR MAX HEIGHT 10'10" STICKER	7381	Πſ	0.5 4/27/2021	. 13:00 BUS-FIY	HEV #8827 NFH40 Allison
8827	683632	Completed	Completed R/R CLEARANCE LAMP CRACKED	1	10 R/R CLEARANCE LAMP CRACKED	7381	ll.	0.5 4/27/2021	4/27/2021 12:52 BUS-FIY	HEV #8827 NFH40 Allison
8807	683558	Completed	Completed EMERGENCY BOX LATCH BROKEN	1	10 EMERGENCY BOX LATCH BROKEN	7381	nr	0.5 4/27/202	4/27/2021 9:33 BUS-FIY	HEV #8807 NFH40 BAE
8885	683312	Completed	Completed STREET SIDE MIRROR BROKEN	1	10 STREET SIDE MIRROR BROKEN	7381	ını	1 4/27/202	4/27/2021 7:48 BUS-FIY	HEV #8885 NFH40 Allison
8611	682501	Completed	Completed KNEELER OPERATION IN-OP	1	10 kneeler operation in-op	7381	111	2 4/26/2021	4/26/2021 14:05 BUS-FIY	HEV #8611 NFH40 Allison
8616	681891	Completed	Completed LEFT TURN SIGNAL LIGHT IN-OP	1	10 LEFT TURN SIGNAL IN-OP	7381	ll.	0.5 4/26/202	4/26/2021 7 08 BUS-PULLIN	HEV #8616 NFH40 Allison
			I/O Processor Malfunction on instrument cluster/ R&R Instrument							
8882	62829	Completed cluster	cluster	1	10 R&R instrument cluster & reprogram (READ NOTES)	7381	JLI	2 4/24/2021	4/24/2021 11:25 BUS-FIY	HEV #8882 NFH40 Allison
			REPEATER- SOME TIMES TRANSMISSION KICK HARD WHEN DOWN		REPEATER-SOME TIMES TRANSMISSION KICK HARD WHEN DOWN					
8857	676942	Completed SHIFTS	SHIFTS	1	10 SHIFTS	7381	JLI	1.5 4/23/2021	4/23/2021 10:11 BUS-PULLIN	HEV #8857 NFH40 Allison
8848	677591	Completed	Completed No Start, Engine fire light on	1	10 NO START	7381	nr	1.5 4/23/202	4/23/2021 9:04 BUS-PULLIN	HEV #8848 NFH40 Allison
8728	676787	Completed	Completed CHECK SYSTEM LIGHT ON	1	10 CHECK SYSTEM LIGHT ON	7381	nr	1 4/22/202	4/22/2021 8 52 BUS-PULLIN	HEV #8728 NFH40 BAE
8849	648793	Completed	Completed Bus Road Call horn inop	1	10 road call horn in-op	7381	nr	0.1 4/19/202	4/19/2021 8:13 BUS-RDCL	HEV #8849 NFH40 Allison
8851	674725	Completed	Completed W/C CHAIN END COVER BROKEN	1	10 W/C CHAIN END COVER BROKEN	7381	ını	1 4/19/202	4/19/2021 7:58 BUS-FIY	HEV #8851 NFH40 Allison
8611	671773	Completed	Completed road call coach leaking coolant	1	10 Roadcall coach leaking coolant	7381	nr	1 4/18/2021	4/18/2021 10:33 BUS-RDCL	HEV #8611 NFH40 Allison
8623	671732	Completed	Completed road call hill hold won't work	1	10 Road call hill holder won't work	7381	nr		4/18/2021 7:36 BUS-RDCL	HEV #8623 NFH40 Allison
8879	670770	Completed	Completed roadcall stop system/check system light on with leaking fluid	1	10 Roadcall stop system/check system light on	7381	nr	0.5 4/17/202	4/17/2021 9:39 BUS-RDCL	HEV #8879 NFH40 Allison
8736	866699	Completed	Completed roadcall check engine light on	1	10 Roadcall work order	7381	nr	0.5 4/16/2021	4/16/2021 13 04 BUS-RDCL	HEV #8736 NFH40 BAE
	669948	Completed	Completed Bus Road Call park brake unset	1	10 Roadcall work order	7381	ПГ		4/16/2021 9:56 BUS-RDCL	HEV #8890 NFH40 Allison
8892	668629	Completed	Completed FRONT DOOR VALVE BROKEN	1	10 FRONT DOOR VALVE BROKEN	7381	nr		4/13/2021 10:23 BUS-RDCL	HEV #8892 NFH40 Allison
8741	662815	Completed	Completed roadcall operator seat belt stuck	1	10 roadcall operator seat belt stuck	7381	nr	0.5 4/10/202	4/10/2021 9:46 BUS-RDCL	HEV #8741 NFH40 BAE
8638	661712	Completed	Completed NF CONNECT FAULTS - OUTLET NOx FAULT	1	10 NF CONNECT FAULTS - OUTLET NOX FAULT	7381	IT.	2.5 4/9/2021	4/9/2021 14:07 BUS-NFC-FAULTS	HEV #8638 NFH40 BAE
8705	662307	Completed	Completed NF CONNECT FAULTS - VGT CODES 1894-5177	1	10 NF CONNECT FAULTS - VGT CODES 1894, 5177	7381	nr	4 4/9/2021	4/9/2021 11:48 BUS-NFC-FAULTS	HEV #8705 NFH40 BAE
8628	648529	Completed	Follow-up - CHECK ENGINE LIGHT (REPEATER SEE SHOPS		10 CEI 1117 3528 3326 IDS codes E154 F200	*	=	6 4/5/2027	4/5/2021 14:00 BIIS-BDCI	HEV #8628 NEH40 BAF
8516	654212	Completed	Completed roadcall front emergence roof exit lid broken	1	10 roadcall front emergency exit lid broken	7381	ınr	0.5 4/4/202	4/4/2021 9:42 BUS-RDCL	HEV #8516 ORION VII 30
8688	654195	Completed	Completed roadcall 8898-check engine light on	1	10 roadcall- check engine light on	7381	ını	1 4/4/202	4/4/2021 8:29 BUS-RDCL	HEV #8898 NFH40 Allison
8737	653231	Completed	Completed brake make loud noise	1	10 Roadcall 8737brake noise	7381	lΠ	1 4/3/202	4/3/2021 8:08 BUS-RDCL	HEV #8737 NFH40 BAE
8642	652918	Completed	Completed REAR DOOR NOT CLOSE	1	10 DEFECT CARD 5275078REAR DOOR NOT CLOSE	7381	J.I.	1.5 4/2/202	4/2/2021 8:10 BUS-PULLIN	HEV #8642 NFH40 BAE
8849	648793	Completed	Completed Bus Road Call horn inop	2	20 road call horn in-op - duplicate activity unable to delete	7381	nr	0.5 3/30/2021	3/30/2021 13 58 BUS-RDCL	HEV #8849 NFH40 Allison
8522	648522	Completed	Completed Bus Road Call low air buildup	10	10 road call coach 8522 has low air	7381	nr	1 3/30/2021	3/30/2021 10:10 BUS-RDCL	HEV #8522 ORION VII 30
8851	648266	Completed	Completed Bus Road Call Doors open while in motion	10	10 front door open while in motion	7381	nr	0.5 3/29/2021	3/29/2021 12 09 BUS-RDCL	HEV #8851 NFH40 Allison
9888	645038	Completed	Completed internal mirror loose	1	10 internal mirror loose	7381	nr	0.5 3/28/2021	3/28/2021 10:00 BUS-RDCL	HEV #8886 NFH40 Allison
8658	644131	Completed	Completed driver side mirror broken	1	10 driver side mirror broken	7381	ll.	0.6 3/27/2021	3/27/2021 14:20 BUS-RDCL	HEV #8658 NFH40 BAE
8848	644092	Completed no start	no start	1	10 no start	7381	ırı	1 3/27/2021	3/27/2021 11:19 BUS-RDCL	HEV #8848 NFH40 Allison
8848	644092	Completed no start	no start	1	10 no start	7381	ını	1 3/27/2021	3/27/2021 10:27 BUS-RDCL	HEV #8848 NFH40 Allison
8613	642546	Completed	Completed Bus Road Call open panel	1	10 internal panel loose	7381	nr	0.5 3/24/2021	3/24/2021 13:54 BUS-RDCL	HEV #8613 NFH40 Allison
8613	642546	Completed	Completed Bus Road Call open panel	1	10 internal panel loose	7381	nr	0.5 3/24/2021	3/24/2021 13:47 BUS-RDCL	HEV #8613 NFH40 Allison
8613	642546	Completed	Completed Bus Road Call open panel	1	10 internal panel loose	7381	nr	0.5 3/24/2021	3/24/2021 13:47 BUS-RDCL	HEV #8613 NFH40 Allison
200	1000	1	1000	+	111111111111111111111111111111111111111	20 CF			2.60	HEV #8504 ORION VII 30
8204	64244/	Completed	Completed Bus Road Call No Start	ī	10 no start	/381	J.L.	0.5 3/24/202	3/24/2021 11:54 BUS-RUCL	SENT TO AUCTION 7/7/22

ATTACHMENT 12B

Miles II, William

From: Ye, Sammy <Sammy.Ye@sfmta.com>
Sent: Friday, December 23, 2022 11:46 AM

To: Miles II, William; Nath, Shivani; Williams, Emily

Cc: Dominguez, Larry; Sambat, Diana

Subject: RE: Non-Contemporaneous Verification 7318 Electronic Maintenance Technician

Hi Bill,

Thanks for the review, unfortunately yes, these are all the documentations that Transit is able to provide.

Sammy Ye (she, her, hers)

Strategic Workforce Planning Manager Transit Administration



Office 415.579.9724 Mobile 415.317.0182

San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 7th floor San Francisco, CA 94103



From: Miles II, William < William. Miles II@sfmta.com>

Sent: Sunday, December 18, 2022 3:21 PM

To: Ye, Sammy <Sammy.Ye@sfmta.com>; Nath, Shivani <Shivani.Nath@sfmta.com>; Williams, Emily

<Emily.Williams@sfmta.com>

Cc: Dominguez, Larry <Larry.Dominguez@sfmta.com>; Sambat, Diana <Diana.Sambat@sfmta.com>

Subject: Re: Non-Contemporaneous Verification 7318 Electronic Maintenance Technician

Hi Sammy,

From my review the documents provided do not specify qualifying experience for 7318. Most of the highlighted work and statements made are **electrical** work, not **electronics** work and not **to the component level.**

This is simply expected work of the mechanic classes (remove and replace, not repair) and not work that would qualify one for the 7318 exam. Removing and replacing circuit boards is not the same as repairing the circuit board. If this is all Transit is able to verify, we will proceed with the recommendation to the Chief People Officer to reject this application, as this letter and documentation has not shown clear possession of the requirements for the 7318 position.

Bill

Get Outlook for iOS

From: Ye, Sammy < Sammy. Ye@sfmta.com > Sent: Sunday, December 18, 2022 8:03:32 AM

To: Nath, Shivani < Shivani.Nath@sfmta.com; Williams, Emily < Emily.Williams@sfmta.com>

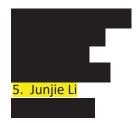
Cc: Dominguez, Larry < Larry.Dominguez@sfmta.com; Sambat, Diana < Diana.Sambat@sfmta.com; Miles II, William

< William. Miles II@sfmta.com>

Subject: RE: Non-Contemporaneous Verification 7318 Electronic Maintenance Technician

Good Morning Shivani,

After reviewing documentations that we were able to retrieve, we are only able to certify Junjie Li with the experience that could qualify him for the 7318 position. Please see attached the signed certification and let us know if you need anything else. Thank you.



Sammy Ye (she, her, hers) Strategic Workforce Planning Manager Transit Administration



Office 415.579.9724 Mobile 415.317.0182

San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 7th floor San Francisco, CA 94103



From: Nath, Shivani < Sent: Wednesday, November 30, 2022 3:57 PM

To: Ye, Sammy <<u>Sammy.Ye@sfmta.com</u>>; Williams, Emily <<u>Emily.Williams@sfmta.com</u>>

 $\textbf{Cc:} \ Dominguez, Larry < \underline{Larry.Dominguez@sfmta.com} >; Sambat, Diana < \underline{Diana.Sambat@sfmta.com} >; Miles II, William > \underline{Com} > \underline{$

< William. Miles II@sfmta.com>

Subject: RE: Non-Contemporaneous Verification 7318 Electronic Maintenance Technician

Perfect, thank you!

From: Ye, Sammy <<u>Sammy.Ye@sfmta.com</u>> Sent: Wednesday, November 30, 2022 2:44 PM

To: Nath, Shivani <Shivani.Nath@sfmta.com>; Williams, Emily <Emily.Williams@sfmta.com>

Cc: Dominguez, Larry < <u>Larry.Dominguez@sfmta.com</u>>; Sambat, Diana < <u>Diana.Sambat@sfmta.com</u>>; Miles II, William < <u>William.MilesII@sfmta.com</u>>

Subject: RE: Non-Contemporaneous Verification 7318 Electronic Maintenance Technician

Hi Shivani,

Yes, I spoke to Louis and there's just one final candidate in question, which is Junjie Li.

Sammy Ye (she, her, hers) Strategic Workforce Planning Manager Transit Administration



Office 415.579.9724 Mobile 415.317.0182

San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 7th floor San Francisco, CA 94103



From: Nath, Shivani < Sent: Tuesday, November 29, 2022 12:39 PM

To: Ye, Sammy <<u>Sammy.Ye@sfmta.com</u>>; Williams, Emily <<u>Emily.Williams@sfmta.com</u>>

Cc: Dominguez, Larry < "> ; Sambat, Diana < Diana.Sambat@sfmta.com ; Miles II, William

<William.MilesII@sfmta.com>

Subject: Non-Contemporaneous Verification 7318 Electronic Maintenance Technician

Hi Sammy,

I am following up on the requested documents . I have copied the latest correspondence between you Bill and the team during my absence here below. Please advise if you have met with Luis Guzzo and when you will have information on the remainder of the candidates? Thanks Shivani

" From: Ye, Sammy <<u>Sammy.Ye@sfmta.com</u>>

Sent: Tuesday, November 1, 2022 5:25 PM

To: Dominguez, Larry <<u>Larry.Dominguez@sfmta.com</u>>; Miles II, William <<u>William.MilesII@sfmta.com</u>>; Williams, Emily <<u>Emily.Williams@sfmta.com</u>>

Cc: Sambat, Diana <<u>Diana.Sambat@sfmta.com</u>>; Nath, Shivani <<u>Shivani.Nath@sfmta.com</u>>; Ackerman, Kimberly <Kimberly.Ackerman@sfmta.com>

Subject: RE: Non-Contemporaneous Verification -

-

Hi Larry,

Thanks, we already responded to Shivani regarding Louis is out of the office this week, we will follow up with him when he returns to the office for the other candidates.

Sammy Ye (she, her, hers) Strategic Workforce Planning Manager Transit Administration"

From: Nath, Shivani

Sent: Wednesday, October 12, 2022 10:52 AM

To: Ye, Sammy <<u>Sammy.Ye@sfmta.com</u>>; Williams, Emily <<u>Emily.Williams@sfmta.com</u>>

Cc: Sambat, Diana < Diana. Sambat@sfmta.com >

Subject: RE: Non-Contemporaneous Verification -

Hi Sammy,

Thanks for this. Based on the highlighted information below, it is E&C's understanding that TD Admin was unable to corroborate that applicant was performing (based on the non-contemporaneous letter) "7318 Electronic Maintenance Technician duties during the time period from 2014 to present". Therefore, E&C will be sending a memo to to Kim A, Chief People Officer recommending not to not certify the non-contemporaneous information for recruitment 7318 Electronic Maintenance Technician (recruitment ID CBT-7318-904470), based on a lack of support.

<u>Please advise if our understanding in incorrect</u> by close of business October 13, 2022. If we do not hear back E&C will move forward with sending the memo to Kim.

In addition there are several other applicants that are pending a response from TD Admin for this subject recruitment:



Please provide responses to those inquires as well.

Thanks,

Shivani

From: Ye, Sammy < Sammy. Ye@sfmta.com > Sent: Monday, October 10, 2022 3:43 PM

To: Nath, Shivani <Shivani.Nath@sfmta.com>; Williams, Emily <Emily.Williams@sfmta.com>

Cc: Sambat, Diana < Diana. Sambat@sfmta.com >

Subject: RE: Non-Contemporaneous Verification -

Hi Shivani,

We have reviewed the documentations once again with Louis Guzzo, 9183 CMO of Fleet Maintenance. After further review, Mr.Guzzo has confirmed that most of the repairs on the workorder logs were identified as electrical mechanical repairs and not electronic repairs. The documentations provided were the only documentations that Transit is able to provide at this time. If the decisions based on your review that the repairs highlighted are electrical, thus not meeting the minimum qualifications for the 7318s, then we need to move forward with the exam as this has already caused delays with the adoption of the 7318 eligible list. Thank you.

Sammy Ye
(she, her, hers)
Strategic Workforce Planning Manager
Transit Administration



Office 415.579.9724 Mobile 415.317.0182

San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 7th floor San Francisco, CA 94103



From: Nath, Shivani < Shivani.Nath@sfmta.com > Sent: Wednesday, September 21, 2022 9:33 AM To: Williams, Emily < Emily.Williams@sfmta.com >

Cc: Ye, Sammy <Sammy.Ye@sfmta.com>; Sambat, Diana <Diana.Sambat@sfmta.com>

Subject: RE: Non-Contemporaneous Verification -

Hi Emily -

I was out of the office yesterday, so apologies for the delayed response on this important matter.

Agreed, the documents don't mean too much at face value. Although meeting with Louis G would likely provide clarity on the documents, for non-contemporaneous matters I'd like for E&C to be removed from meeting directly with the subject matters experts. Mostly because it is in a phase of the recruitment process where it isn't a matter of experience clarification but has now shifted to verification of the duties that were outlined in a non-contemporaneous letter.

You have already done your due diligence by meeting with Louis G. Now it is a matter of placing your findings in a memo & a decision to verify or not. If the decision is to verify (that is TD was able to gather info from Louis G that demonstrates that Troung did perform the duties as outlined in the letter, and TD is recommending that it should be certified), then it will be reviewed and submitted to the Chief People Officer for review, and whether or not to certify the letter, and if so, also submitted to the Director of Transportation for additional approval as such statements would be an admittance of out-of-class assignments.

PS I have briefly shown the documents with Bill and he noted that many of the things highlighted are electrical, not electronic, and don't show specific evidence of repair work down to the electronic component level, as required in the minimum qualifications. Thus, if we were to consider these documents we would need a summary, in writing, that explains how these items show possession of the minimum qualifications.

Thanks,

Shivani

From: Williams, Emily < Emily <a href="mailto:Emily.Williams@sfm

Sent: Monday, September 19, 2022 3:01 PM **To:** Nath, Shivani < Shivani.Nath@sfmta.com >

Cc: Ye, Sammy < Sammy. Ye@sfmta.com >; Sambat, Diana < Diana.Sambat@sfmta.com >

Subject: RE: Non-Contemporaneous Verification -



If needed, to understand what the documents are showing - they are pretty technical at least from my perspective.

From: Nath, Shivani < Sent: Monday, September 19, 2022 2:57 PM
To: Williams, Emily < Emily.Williams@sfmta.com

Cc: Ye, Sammy <Sammy.Ye@sfmta.com>; Sambat, Diana <Diana.Sambat@sfmta.com>

Subject: RE: Non-Contemporaneous Verification -

- minus Larry. I need clarity on this response.

Hi Emily,

If I am understanding your email correctly TD's position is that based on the attachments you are certifying the letter. But to understand why, we should meet with Luis Guzzo?

Please let me know.

Thanks,

Shivani

From: Williams, Emily < Emil: Wednesday, September 14, 2022 11:04 AM To: Dominguez, Larry < Larry.Dominguez@sfmta.com>

Cc: Ye, Sammy <Sammy.Ye@sfmta.com>; Sambat, Diana <Diana.Sambat@sfmta.com>; Nath, Shivani

<Shivani.Nath@sfmta.com>

Subject: RE: Non-Contemporaneous Verification -



Hi Larry,

Please see attached.

I would like to ask that you set up a time to Louis Guzzo for a quick orientation to the documents so you can understand why they are demonstrating the experience needed for the 7318.

Thanks, Emily

From: Dominguez, Larry < Larry. Dominguez@sfmta.com>

Sent: Monday, August 22, 2022 4:51 PM

To: Williams, Emily < Emily <a href="mailto:Emily.Williams@sfmta.com

Cc: Ye, Sammy <<u>Sammy.Ye@sfmta.com</u>>; Sambat, Diana <<u>Diana.Sambat@sfmta.com</u>>; Nath, Shivani <Shivani.Nath@sfmta.com>

Subject: Non-Contemporaneous Verification -

Dear Emily Williams:

The SFMTA Exams Unit is in receipt of an employment verification letter for written by Salvador Syquia, 7216 Electrical Transit Shop Supervisor I (Retired 7/1/22). The letter indicates that was performing 7318 Electronic Maintenance Technician duties during the time period from 2014 to present (see letter attached).

According to City & County of San Francisco and Municipal Transportation Agency records, was employed in class 7371 Electrical Transit System Mechanic from 4/1/2013 to present. There were no payroll records, acting assignment documentation or performance appraisal submitted by the employee nor found in the personnel file to support the experience claimed in the letter.

As the job responsibilities mentioned in the letter are not typically performed by this classification, please confirm the dates of employment, and certify if the employee was performing the duties as outlined in the letter. If you certify that they were performing the duties, please indicate the steps that you took to verify the accuracy of the information along with any documentation that will support your decision.

If you have any questions, please contact me at the email below.

Thank you,

Larry

Lawrence Dominguez

Exam and Classification Unit Human Resources 415.646.2296

Larry.Dominguez@sfmta.com







San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 6th floor San Francisco, CA 94103







SFMTA.com

CONFIDENTIALITY NOTICE: This email message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential, proprietary, and/or privileged information protected by law. Any unauthorized review, use, and disclosure or distribution is prohibited. If you believe you have received this email message in error, please contact the above sender immediately by reply-email and destroy all copies of the original message.



MEMORANDUM

DATE: January 5, 2023

TO: Jeffrey Tumlin

Director of Transportation, SFMTA

Kimberly Ackerman

Director of Human Resources, SFMTA

Shivani Nath

FROM: Shivani Nath

Examinations and Classification Manager, SFMTA

SUBJECT: Non-Contemporaneous Verification for Junjie Li

Junjie Li applied to the 7318 Electronic Maintenance Technician recruitment (CBT-7318-904470), which requires the following experience:

- 1. Completion of a two (2) year or equivalent program in electronics from a recognized academic, trade or technical institution; or completion of an equivalent 2-year military training program in electronics; AND
- 2. Three (3) years of verifiable journey-level industrial electronic experience or industrial instrumentation and control experience, performing installation, calibration, maintenance, troubleshooting, repair and modification of electronic control systems and related electrical components and electronic sub-systems to the level of the electronic component (such as, integrated circuits, transistors, diodes, capacitor, resistor, etc.); AND
- 3. Possession of a valid California driver's license.

Mr. Li has been a 7381 Automotive Mechanic since 4/20/19.

The experience gained as a 7381 Automotive Mechanic is not considered qualifying experience for the 7318 Electronic Maintenance Technician classification.

The 7318 journey-level job class is characterized by its responsibility for maintenance and repair work on various types of electronic equipment. Assignments may involve responsibility for the circuits, components, and related equipment used in connection with the operation of electronically controlled light rail and trolley vehicles. Other assignments may involve responsibility for maintaining electronic communication systems, telemetering, remote control equipment and powerhouse equipment. The 7381 the Automotive Mechanic performs skilled mechanical work in the maintenance, repair and overhaul of automotive diesel, hybrid, and alternative fuel equipment.

San Francisco Municipal Transportation Agency

1 South Van Ness Avenue, 7th Floor

San Francisco, CA 94103

SFMTA.com



A verification letter dated 2/17/22, was written for Mr. Li by Aaron Shields, Superintendent of Woods Division. The letter stated the following:

"This letter is to serve as verification that Mr. Li has worked at Woods Division maintenance facility since April of 2019. During this time, he has been assigned to the Running Repair/Diagnostic group. His daily duties involve troubleshooting and repairing mechanical and electrical issues – both high and low voltage.

Job tasks include:

- Testing and replacing circuit boards
- Destination sign diagnostics and repairs
- Repairing and overhauling high voltage HEV battery packs
- Testing and replacing DC voltage battery packs and circuit boards
- Diagnosing and testing computer-controlled transit systems including:
 - o Door controllers/motors
 - o Lighting systems and controllers
 - o HVAC systems and modules
 - o Hybrid drive systems
- Reading electrical schematics
- Assessing electrical risks and using appropriate PPE for job tasks
- Using motors, laptops, breakout boxes and other test equipment
- Maintaining maintenance records and recording repairs/failures in FAMS

His experience and ability to work on electronics and computer-controlled systems makes him an excellent candidate for the 7318 Electronic Maintenance Technician classification. Mr. Li also attended training in hybrid propulsion systems, high voltage (600v) ESS repair chassis electronics, destination sign systems, electric door repair, HVAC controls and fire suppression diagnostics."

Because the verification letter submitted by Aaron Shields was written after duties were performed instead of being documented at the time of assignments, such as through a performance appraisal or acting assignment, this document is considered non-contemporaneous. Under Civil Service rules, any non-contemporaneous verification must be certified by the SFMTA Human Resources Director and approved by the Director of Transportation:

410.9.1 Every applicant for an examination must possess and maintain the qualifications required by law and by the examination announcement for the examination. Experience gained in violation of Commission Rules shall not be recognized. City and County employees in Service-Critical classes at the Municipal Transportation Agency shall receive credit only for the duties of the class to which appointed or assigned unless sufficient and credible documentation is provided to verify performance of other duties. Employees in Service-Critical classes at the Municipal Transportation Agency may receive credit for duties not usually performed by incumbents in a Service-Critical class if their employee file contains contemporaneous documentation that the duties were assigned and performed. By way of example but not limitation, records that describe and verify the out-of-class assignment that may be accepted as documentation include a valid performance appraisal completed



during the normal evaluation period, payroll records filed at the time of the assignment and Notice of Assignment. Credit for duties in Service-Critical classes at the Municipal Transportation Agency not usually performed by incumbents in a Service-Critical class based on non-contemporaneous documentation shall require the certification of the Municipal Transportation Agency Deputy Director, Labor Relations and Human Resources, and the approval of the Director of Transportation.

Per Civil Service Rules, if such non-contemporaneous letters are to be certified and approved, there should be some contemporaneous documentation on file that supports what was claimed to have been performed.

The verification letter submitted by Aaron Shields for Mr. Li has been reviewed, and the Transit division was provided time to submit supplementary evidence that would support the statements made in this letter, specifically that Mr. Li has been performing the requirements of the 7318 class of three years of journey-level industrial electronic experience or industrial instrumentation and control experience to the level of the electronic component. Sammy Ye, Business Administration Manager, Transit Division responded "...we are only able to certify Junjie Li with the experience that could qualify him for the 7318 position." (Ms. Ye attached a memo dated 12/16/22 to Kimberly Ackerman, Chief People Officer, Human Resources from Julie Kirschbaum, Director of Transit and Louis Guzzo, Chief Mechanical Officer.) William Miles, HR Manager responded to Sammy Ye stating, "From my review the documents provided do not specify qualifying experience for 7318. Most of the highlighted work and statements made are electrical work, not electronics work, and not to the component level. This is simply expected work of the mechanic classes (remove and replace, not repair) and not work that would qualify one for the 7318 exam. Removing and replacing circuit boards is not the same as repairing the circuit board. If this is all Transit is able to verify, we will proceed with the recommendation to the Chief People Officer to reject this application, as this letter and documentation has not shown clear possession of the requirements for the 7318 position." Ms. Ye responded, "Hi Bill, Thanks for the review, unfortunately, yes, these are all the documentations that Transit is able to provide."

Therefore, it is recommended <u>not</u> to certify the non-contemporaneous information provided for Mr. Li for the 7318 Electronic Maintenance Technician recruitment (recruitment ID CBT-7318-904470), based on a lack of support.

If certified and approved, this letter can be used towards meeting the minimum qualifications for the 7318 Electronic Maintenance Technician examination. If not certified and approved, the decision will be final, and the candidate will not be able to move forward in the examination process.

The documentation submitted to date has been provided below for your review. Please mark one of the options below in the appropriate section to indicate your determination.

I can be reached at Shivani.nath@sfmta.com if you have any questions.



SFMTA Human Resources Director

	After review, I certify	the non-contemporaneous veri	fication provided.
X	After review, I do <u>not</u>	certify the non-contemporaneo	ous verification provided.
Signatı	ır ackerman, kimber	dy	Date: January 9, 2023
		<u>Director of Transportat</u>	ion
	After review, I appro-	ve the certification of the non-co	ontemporaneous verification provided.
	After review, I do <u>n</u> provided.	ot approve the certification of	the non-contemporaneous verification
Signati	ıre:		Date:

ATTACHMENT 14

Dominguez, Larry

From:	Lawrence Dominguez from	City and County of San	Francisco < notifications@careers.sf.gov>
-------	-------------------------	------------------------	---

Sent: Thursday, January 12, 2023 4:19 PM

To:

Subject: Response to Reconsideration Request: 7318 Electronic Maintenance Technician (CBT-7318-904470)

EXT

		X7600				
D	ea	ır	ш	n III	0	ľ

Thank you for submitting additional documents to support your reconsideration request for 7318 Electronic Maintenance Technician. A second review of your application along with the additional information you submitted has been conducted.

According to the job ad, the minimum qualifications required for all applicants are the following:

- 1. Completion of a two (2) year or equivalent program in electronics from a recognized academic, trade or technical institution; or completion of an equivalent 2-year military training program in electronics; AND
- 2. Three (3) years of verifiable journey-level industrial electronic experience or industrial instrumentation and control experience, performing installation, calibration, maintenance, troubleshooting, repair and modification of electronic control systems and related electrical components and electronic sub-systems to the level of the electronic component (such as, integrated circuits, transistors, diodes, capacitor, resistor, etc.); AND
- 3. Possession of a valid California driver's license.

You provided a copy of the following documents:

- -Non-contemporaneous verification letter from SFMTA, Transit Shop Superintendent, Aaron Shields regarding your experience at the Woods Division (dated: 2/17/22).
- -Certificate of Completion Allison Transmission (dated: 10/15/21).
- -Certificate of Excellence Honda (dated: August 2014).
- -Driver's license (exp: 5/11/24).

- -Document with Asian writing.
- -Document with Asian writing and photo.
- -Resume

The information you provided does not demonstrate that you possess the required three (3) years of verifiable journey-level industrial electronic experience or industrial instrumentation and control experience, performing installation, calibration, maintenance, troubleshooting, repair and modification of electronic control systems and related electrical components and electronic sub-systems to the level of the electronic component (such as, integrated circuits, transistors, diodes, capacitor, resistor, etc.)

required to qualify for 7318 Electronic Maintenance Technician. The experience gained as a 7381 Automotive Mechanic is not considered qualifying experience for the 7318 Electronic Maintenance Technician classification. Because the verification letter submitted by Aaron Shields was written after duties were performed instead of being documented at the time of assignments, such as through a performance appraisal or acting assignment, this document is considered non-contemporaneous. Under Civil Service rules, any non-contemporaneous verification must be certified by the SFMTA Human Resources Director and approved by the Director of Transportation:

410.9.1 Every applicant for an examination must possess and maintain the qualifications required by law and by the examination announcement for the examination. Experience gained in violation of Commission Rules shall not be recognized. City and County employees in Service-Critical classes at the Municipal Transportation Agency shall receive credit only for the duties of the class to which appointed or assigned unless sufficient and credible documentation is provided to verify performance of other duties. Employees in Service-Critical classes at the Municipal Transportation Agency may receive credit for duties not usually performed by incumbents in a Service-Critical class if their employee file contains contemporaneous documentation that the duties were assigned and performed. By way of example but not limitation, records that describe and verify the out-of-class assignment that may be accepted as documentation include a valid performance appraisal completed during the normal evaluation period, payroll records filed at the time of the assignment and Notice of Assignment. Credit for duties in Service-Critical classes at the Municipal Transportation Agency not usually performed by incumbents in a Service-Critical class based on non-contemporaneous documentation shall require the certification of the Municipal Transportation Agency Deputy Director, Labor Relations and Human Resources, and the approval of the Director of Transportation.

Per Civil Service Rules, if such non-contemporaneous letters are to be certified and approved, there should be some contemporaneous documentation on file that supports what was claimed to have been performed.

The verification letter submitted by Aaron Shields has been reviewed, and the Transit division was provided time to submit supplementary evidence that would support the statements made in this letter, specifically that you have been performing the requirements of the 7318 class of three years of journey-level industrial electronic experience or industrial instrumentation and control experience to the level of the electronic component. Transit responded. It was determined that what was provided was expected work of the mechanic classes (remove and replace, not repair) and not work that would qualify one for the 7318 exam. Removing and replacing circuit boards is not the same as repairing the circuit board.

The SFMTA Human Resources Director reviewed the documentation and did not certify the non-contemporaneous verification provided.

The documents that you provided do not show that you possess the experience, at this time, required to meet the minimum qualifications for 7318 Electronic Maintenance Technician. Therefore, your application for this recruitment will not continue to the next step in the exam process.

Thank you for your time and interest in this recruitment. Civil Service Commission Rules for the City and County of San Francisco specify announcement, application and examination policies and procedures, including applicant appeal rights. They can be found on the Civil Service Commission website at http://sfgov.org/civilservice/rules. If you wish to challenge this decision, please submit your protest in writing to the Civil Service Commission Office by close of business on the fifth working day following the transmittal date of this electronic communication.

We encourage you to continue to seek employment opportunities with the San Francisco Municipal Transportation Agency. You may obtain employment information from our website at www.sfmta.com/JoinOurTeam.

Respectfully,

L. Dominguez

SFMTA Examinations & Classification Unit

RECRUITMENT: CBT-7318-904470

This message is from outside of the SFMTA email system. Please review the email carefully before responding, clicking links, or opening attachments.

LONDON N. BREED

MAYOR

ATTACHMENT 15

NOTICE OF RECEIPT OF APPEAL

DATE: January 23, 2023

REGISTER NO.: 0015-23-4

APPELLANT: JUNJIE LI

Jeffrey Tumlin
Director of Transportation
Municipal Transportation Agency
1 South Van Ness Avenue, 7th Floor
San Francisco, CA 94103

Dear Jeffrey Tumlin:

The Civil Service Commission has received the attached letter from Junjie Li, appealing the rejection of their application for 7318 Electronic Maintenance Technician (CBT-7318-904470) examination. Your review and action are required.

If this matter is not timely or appropriate, please submit CSC Form 13 "Action Request on Pending Appeal/Request," with supporting information and documentation to my attention by email to civilservice@sfgov.org. CSC Form 13 is available on the Civil Service Commission's website at www.sf.gov/CivilService on the "File an action request for a Civil Service Commission hearing" page.

In the event that Junjie Li's appeal is timely and appropriate, the department is required to submit a staff report in response to the appeal within sixty (60) days so that the matter may be resolved in a timely manner. Accordingly, **the staff report is due no later than 11 a.m. on**March 23, 2023, so that it may be heard by the Civil Service Commission at its meeting on April 3, 2023. If you will be unable to transmit the staff report by the March 23rd deadline, or if required departmental representatives will not be available to attend the April 3rd meeting, please notify me by use of CSC Form 13 as soon as possible, with information regarding the reason for the postponement and a proposed alternate submission and/or hearing date.

Appellant: Junjie Li January 23, 2023

Page 2

You may contact me at <u>Lavena.Holmes@sfgov.org</u> or (628) 652-1100 if you have any questions. For more information regarding staff report requirements, meeting procedures or future meeting dates, please visit the Commission's website at <u>www.sf.gov/CivilService</u>.

Sincerely,

CIVIL SERVICE COMMISSION

LAVENA HOLMES Deputy Director

Larena Holmes

Attachment

Cc: Kimberly Ackerman, Municipal Transportation Agency William Miles II, Municipal Transportation Agency Shivani Nath, Municipal Transportation Agency Larry Dominguez, Municipal Transportation Agency

Sent via Email

January 23, 2023



Subject: Register No. 0015-23-4: Appealing the Rejection of their Application for 7318

Electronic Maintenance Technician Examination.

Dear Junjie Li:

This is in response to your appeal submitted to the Civil Service Commission on January 19, 2023, appealing the rejection of your application for 7318 Electronic Maintenance Technician (CBT-7318-904470) examination. Your appeal has been forwarded to the Municipal Transportation Agency for investigation and response to the Civil Service Commission.

If your appeal is timely and appropriate, the department will submit its staff report on this matter to the Civil Service Commission in the near future to request that it be scheduled for hearing. The Civil Service Commission generally meets on the 1st and 3rd Mondays of each month. You will receive notice of the meeting and the department's staff report on your appeal two Fridays before the hearing date via email, as you have requested on your appeal form.

In the meantime, you may wish to compile any additional information you would like to submit to the Commission in support of your position. The deadline for receipt in the Commission of-fice of any additional information you may wish to submit is 5:00 p.m. on the Tuesday preceding the meeting date by email to civilservice@sfgov.org. Please be sure to redact your submission for any confidential or sensitive information (e.g., home addresses, home or cellular phone numbers, social security numbers, dates of birth, etc.), as it will be considered a public document.

You may contact me by email <u>Lavena.Holmes@sfgov.org</u> or by phone at (628) 652-1100 if you have any questions. You may also access the Civil Service Commission's meeting calendar, and information regarding staff reports and meeting procedures, on the Commission's website at www.sf.gov/CivilService.

Sincerely,

CIVIL SERVICE COMMISSION

LAVENA HOLMES Deputy Director



CIVIL SERVICE COMMISSION City and County of San Francisco

25 Van Ness Avenue, Suite 720 San Francisco, California 94102-6033 Executive Officer (628) 652-1100

CSC Register No.	
0015 -23-4	
To: Cto K Ackern	
	un
cc.c tos. North	
<u> </u>	_

APPEAL TO THE CIVIL SERVICE COMMISSION

INSTRUCTIONS: Submit an original copy of this form to the Executive Officer of the Civil Service Commission at the address above within the designated number of days following the postmarked mailing date or email date (whichever is applicable) of the Department of Human Resources' or Municipal Transportation Agency's notification to the appellant. The appellant's/authorized representative's original signature is required. (E-mail is not accepted.) It is recommended that you include all relevant information and documentation in support of your appeal. "During the Shelter Order dated March 17, 2020, we are full Name of Appellant	TYPE OF APPEAL: (Check One) □ Examination Matters (by close of business on 5 th working day) □ Employee Compensation Matters (by close of business on 7th working day) - Limited application □ Personal Service Contracts (Posting Period) □ Other Matters (i.e., Human Resources Director/Executive Officer Action) (30 Calendar days) □ Future Employability Recommendations (See Notice to Employee) accepting appeals by email at civilservice@sfgov.org" MARCH SF. 94107 HIS-SIST Work Address Work Telephone
Job Code Title	Department
Residence Address	City State Zip Home Telephone
Commission to request that it be scheduled for hearing. You will be at which time you will be able to pick up a copy of the department's prefer Commission staff to email you a copy of the meeting notice at Email:	s staff report at the Commission's offices. If you would instead and staff report, please provide your email address below.
Does the basis of this appeal include new information not previously presented in the appeal to the Human Resources	
Director? If so, please specify.	165 10
000	. / 0 /2 22
Driginal Structure of Appellant or Authorized Representative	1/17/2015 Date
Original Signature of Appellant or Authorized Representative CSC-12 (5/2021) Date Receive	ed by Civil Service Commission: 1/19/3

Service Rules located on the Civil Service Commission's website at <u>www.sfgov.org/CivilService</u> .
Last year, The city & County of San Franciscs posted a new job listing 7318
Electronic Maintenance Technician (CBT-7318-904470) and I submited my
application for this jub position.
According to the job ad, the minimum qualifications required for all applicants are the fallow. 1. Completion of a two year or equivalent program in electronis; AND
2. Three years of verificable journey-level industrial electronic experience or industrial
instrumentation and control experience and electrical relectronic components experience; AND
3. Possesion of a valid california driver's licence.
Currently, I am a city employee from SFMTA Woods Division since April, 2019 and my daily duty include but not limited to troublehooting non-serviceable coach's mechanical and electrical problems include high voltage hybrid system. Before becoming a mechanic, I worked as an electronic technician of an
electronic company at in Xiangtan, China for 3 years and at Maxpee in Foster City, CA for 2 years.
The verification letter from SFMTA just provided my mechanical/electrical
experience from woods which is same experience as one co-worker who was
hired as an Electronic Maintenance Technician 7318 (CBT-7318-903218) in year 2021
and works as a 7318 tehnician at SFMTA Potreno Division now. I think that my
application for this time recruitment should continue to the next step in the exam process.
Thank you for reviewing my appeal.
Respectfully
Junjie li
CSC-12 (5/2021) (Use additional sheets if needed)

State the basis of this appeal in detail. For more information about appeal rights and deadlines, please review the Civil

ATTACHMENT 16



SF.GOV SF DHR

7340-Maintenance Controller

SF | Careers > 7340-Maintenance Controller

Know the class code?

Class codes are four characters long.

7340 Sear	ch
-----------	----

Search by keyword:

Use a keyword to search for a class.

Search within title	Search v	within job descriptio	ns
Search		Search	

Compensation set id:



Maintenance Controller

Job classification

Class 7340

Title Maintenance Controller

Overtime eligibilityCovered (Non-Z) - NonexemptLabor agreementAuto Machinist, Lodge 1414

Effective date April 02, 2018

Current compensation plan

Effective: Jul 01, 2022

See <u>Historic and future compensation information</u> for this class

 Step:
 Step 1

 Rate /hr:
 \$62.3000

 Rate /biweekly:
 \$4,984.00

 Rate /year:
 \$129,584

Job description

CITY AND COUNTY OF SAN FRANCISCO

MUNICIPAL TRANSPORTATION AGENCY

JOB CODE: 7340

JOB CODE TITLE: MAINTENANCE CONTROLLER

INTRODUCTION

Under general supervision, is responsible for planning the scheduling, maintenance and review of repairs of rubber tire vehicles at the San Francisco Municipal Railway Transportation Agency (SFMTA). The Maintenance Controller works in a coordinative capacity, identifying repair needs and evaluating maintenance needs on a fleet-wide basis, as well as focusing on the needs of individual vehicles. Performs related duties as required.

DISTINGUISHING FEATURES

This class is distinguished from Job Code 7241 Senior Maintenance Controller, in that the latter is responsible for supervising the work of all Maintenance Controllers, and for prioritizing and scheduling fleet-wide maintenance assignments.

SUPERVISION EXERCISED

None

MAJOR, IMPORTANT, AND ESSENTIAL DUTIES

According to Civil Service Commission Rule 409, the duties specified below are representative of the range of duties assigned to this job code/class and are not intended to be an inclusive list.

- 1. Assesses maintenance staffing, equipment availability, maintenance and repair needs, to achieve departmental service mandates and goals.
- 2. Maintains continuing awareness of maintenance and repair needs, using a variety of sources including computer reports, written data, files, parts availability, logs and rubber tire vehicle records, in order to analyze, plan, and schedule fleet repairs and preventive maintenance.
- 3. Schedules and dispatches personnel to specific duties and tasks related to maintenance/repair of equipment and rubber tire vehicles, in conjunction with other personnel to ensure that all maintenance and repairs are completed as scheduled.
- 4. Tracks coach status and vehicle location, and coordinates the movement or placement of vehicles for repair, in order to assign vehicles to the appropriate repair section and determine priority of repair.
- 5. Receives and logs road call requests, and dispatches service personnel on road calls; acts as liaison between Maintenance and Central Control to ensure that all road call requests are properly responded to in a timely manner.
- 6. Reviews work orders, warranty forms, and outside contract invoices, to coordinate maintenance activities with other departmental personnel, outside vendors, contractors, etc., so that all available resources are effectively utilized; includes driving between department locations to coordinate maintenance and repair activities.
- 7. Reads, analyzes, edits, and interprets maintenance source documents, computer printouts and various reports to determine if potential or widespread defects exist in the equipment or vehicles, and schedules preventive maintenance.
- 8. Inputs and retrieves data, creates and works with spreadsheets, generates written reports/schedules pertaining to the emergency repair/routine maintenance and repair of vehicles, etc. in order to document information/keep accurate records related to job/unit activities.
- 9. Performs basic statistical and mathematical computations, using calculators and/or computers; includes addition, subtraction, multiplication, division, averages, and ratios, in order to correctly monitor the performance of staff, equipment and vehicles.

10. Interacts/communicates with contractors, vendors, and other departmental/City personnel in order to provide/receive information, carry out job-related activities and meet department goals; includes driving between departmental locations to coordinate maintenance and repair activities.

IMPORTANT AND ESSENTIAL KNOWLEDGES, SKILLS, AND ABILITIES

Knowledge of: the elements necessary to effectively plan, assign and schedule vehicle/equipment repair and maintenance; the equipment, parts, personnel and time needed to service/repair various rubber tire vehicles, and the capabilities of various maintenance shops; how to interpret warranties and contact vendors/ contractors.

Skills in: interacting with people in a manner that demonstrates concern for the individual and sensitivity to personal differences and feelings; establishing rapport; exercising tact and persuasion in dealing with co-workers, contractors, consultants, other departmental/City personnel; maintaining a professional manner and demeanor; effectively dealing with pressure and not letting it negatively impact performance; speaking in a precise, courteous and understandable manner, giving and receiving clear and concise information, instructions and directions to a variety of people; using appropriate terminology when speaking about technical matters; listening with understanding/comprehension; writing clearly and effectively; documenting all relevant information related to job activities; maintaining accurate records of unit activities; reading, comprehending and interpreting documents, warranties, invoices, contracts, etc.; performing basic arithmetic and statistical functions, in order to correctly evaluate the performance of staff, equipment and vehicles; working with and/or creating mathematical spreadsheets, creating related files, generating statistical reports on the computer; inputting and retrieving data, creating and/or working with spreadsheets using formulas, and preparing/generating reports and daily production schedules.

Ability to: analyze, which includes perceiving patterns in maintenance repair needs or identifying unusual activities, correlating facts into a logical sequence and making logical decisions, recognizing relationships between multiple factors and knowing what types of action are appropriate to resolve specific problems or to expedite situations to accomplish assigned goals; to plan and organize, which includes identifying and establishing priorities, projecting long range goals, activities and timetables for specific maintenance or repair projects, scheduling and coordinating tasks, resources and/or events in a logical manner in order to maximize use; anticipating problems and their consequences and proposing alternate courses of action, modifying project timetables and activities while adhering to established standards, meeting goals and timetables, and promoting efficiency; this includes the ability to coordinate/plan/assign/prioritize the work of mechanics, automotive service workers and other related personnel; and to drive between department locations, in case of emergency and for other department purposes.

These minimum qualifications establish the education, training, experience, special skills and/or license(s) which are required for employment in the classification. Please note, additional qualifications (i.e., special conditions) may apply to a particular position and will be stated on the exam/job announcement.

TRAINING AND EXPERIENCE

1. Four (4) years of full time verifiable journey-level experience in the maintenance and repair of vehicles (automotive/rubber tire/fleet) of which one (1) year must be in fleet control operations.

LICENSE AND CERTIFICATION

Some positions may require possession of a valid driver license.

SUPPLEMENTAL INFORMATION

Nature of work: Incumbents work in a 24 hours a day/7 days a week operation, with rotating, holiday and/or weekend shifts. This may involve exposure to noisy conditions, fumes, smoke, and airborne particles. May be subject to stand-by duties and mandatory overtime as assigned on a 24 hour per day basis.

PROMOTIVE LINES

To: 7241 Senior Maintenance Controller

From: 7340 Maintenance Controller

ORIGINATION DATE: 4/9/1984

AMENDED DATE: 9/22/2000; 10/22/2014

REASON FOR AMENDMENT

To accurately reflect the current tasks, knowledge, skills and abilities defined in the most recent job analysis conducted for this job code.

BUSINESS UNIT(S): SFMTA

Standard information

Disaster service work

All City and County of San Francisco employees are designated Disaster Service Workers through state and local law (California Government Code Section 3100–3109). Employment with the City requires the affirmation of a loyalty oath to this effect. Employees are required to complete all

Disaster Service Worker-related training as assigned, and to return to work as ordered in the event of an emergency.

Historic and future compensation

Effective (Sched)	Step 1
Jul 01, 2022 (W)	\$62.3000
Jan 08, 2022 (V)	\$59.1875
Jul 01, 2021 (U)	\$58.8875

Historic compensation data is provided in hourly pay.

Sources: San Francisco Open Data Portal: Compensation plan table

Human Resources

DHR Homepage

Career Events

Career Pathways

About San Francisco

SF.gov

London Breed, Mayor

Privacy Policy

Provide Feedback

Job Seekers

ATTACHMENT 17



SF.GOV SF DHR

7381-Automotive Mechanic

SF | Careers > 7381-Automotive Mechanic

Know the class code?

Class codes are four characters long.

7381	Searc

Search by keyword:

Use a keyword to search for a class.

Search within title	Search v	vithin job descriptions
Search		Search

Compensation set id:



Automotive Mechanic

Job classi cation

Class 7381

Title Automotive Mechanic

Overtime eligibilityCovered (Non-Z) - NonexemptLabor agreementAuto Machinist, Lodge 1414

Management level 9 - Non-Manager **Effective date** September 04, 2018

Current compensation plan

Effective: Jul 01, 2022

See <u>Historic and future compensation information</u> for this class

 Step:
 Step 1

 Rate /hr:
 \$51.7375

 Rate /biweekly:
 \$4,139.00

 Rate /year:
 \$107,614

Job description

CITY AND COUNTY OF SAN FRANCISCO

DEPARTMENT OF HUMAN RESOURCES

Title: Automotive Mechanic

Job Code: 7381

INTRODUCTION

Under general supervision, the Automotive Mechanic performs skilled mechanical work in the maintenance, repair and overhaul of automotive diesel, hybrid, and alternative fuel equipment.

DISTINGUISHING FEATURES

Positions allocated to the 7381 Automotive Mechanic job code function as journey-level mechanics. Positions in this job code are distinguished from those in the 7382 Automotive Mechanic Assistant Supervisor job code in that the latter function as first-line supervisors.

SUPERVISION EXERCISED

None.

MAJOR, IMPORTANT, AND ESSENTIAL DUTIES

According to Civil Service Commission Rule 109, the duties specified below are representative of the range of duties assigned to this job code/class and are not intended to be an inclusive list.

- 1. Maintains, repairs and overhauls a variety of mechanical equipment.
- 2. Maintains, removes, repairs, overhauls, installs and tunes engines.
- 3. Maintains, repairs, overhauls, adjusts, installs and calibrates automotive, diesel, hybrid and alternative fuel vehicle fuel systems.
- 4. Maintains and installs lighting circuits and auxiliary actuating circuits.
- 5. Maintains, repairs, overhauls and adjusts vehicle brake systems, vehicle cooling systems, vehicle chassis, wheel suspension, and articulated bus suspension systems.
- 6. Operates shop equipment and machine tools.
- 7. Troubleshoots equipment problems.
- 8. Makes road calls.
- 9. Completes paper and electronic forms and keeps records on work performed, time and parts used.

IMPORTANT AND ESSENTIAL KNOWLEDGES, SKILLS, AND ABILITIES

Knowledge of: automotive, diesel, hybrid and alternative fuel equipment and parts, including knowledge of engines, drive trains, fuel systems, electrical systems, heating and ventilation systems, computer systems, cooling systems, hydraulic systems and brake systems; maintenance and preventive maintenance; safe work practices and conditions, safety equipment and safety manuals.

Ability and Skill to: use shop tools and equipment; maintain, repair, overhaul, adjust, install and check a variety of automotive, diesel, hybrid and alternative fuel equipment; identify tools and shop equipment; read and understand electrical schematics, manuals, and other information; troubleshoot malfunctions in automotive, diesel, hybrid and alternative fuel equipment and determine repair requirements; understand instructions and communicate effectively with others; fill out forms and keep records; interact with others in a professional manner use a computer to input data and use diagnostic software.

MINIMUM QUALIFICATIONS

These minimum qualifications establish the education, training, experience, special skills and/or license(s) which are required for employment in the classification. Please note, additional qualifications (i.e., special conditions) may apply to a particular position and will be stated on the exam/job announcement.

Education:

Completion of a formal four (4) year Mechanic/Automotive Machinist apprenticeship program; OR

Completion of an automotive mechanic training program, equivalent to a four (4) year Mechanic/Automotive Machinist apprenticeship, from an accredited college, vocational or technical school which results in the issuance of a degree or certificate.

Experience:

Two (2) years of journey-level experience in the maintenance and repair of one or more of the following: automotive, transit, diesel, hybrid or alternative fuel vehicles. (This experience must have been obtained within the last ten (10) years.)

License and Certification:

Possession of a valid California Class C driver license.

Some positions may require obtaining a Class A or Class B driver license with appropriate endorsements within six (6) months of appointment.

Substitution:

Four (4) years of non-journey level experience in a full service repair facility maintaining and repairing one or more of the following: automotive, transit, diesel, hybrid or alternative fuel vehicles can substitute for the four (4) years of education/training on a year-for-year basis. Experience gained in an automotive machine shop, gas station or body shop that is not a full service repair facility is not considered qualifying. Individual classes may not be substituted for apprenticeship training or non-journey level experience.

Completion of the CA Division of Apprenticeship Standards recognized Automotive Mechanic apprenticeship program with the City and County of San Francisco as evidenced by issuance of a Certificate of Completion of the City's apprenticeship program under the appropriate authority will substitute for the two (2) years journey-level experience work experience.

SUPPLEMENTAL INFORMATION

Other Requirements: Some positions require considerable physical effort to perform mechanical tasks on top of, under, inside and around equipment, and to lift equipment. May be exposed to

potentially hazardous work conditions, and adverse weather and work conditions such as rain, cold, dirt and dust. May be assigned to work any shift including weekends and holidays.

PROMOTIVE LINES

To: 7382 Automotive Mechanic Assistant Supervisor

ORIGINATION DATE: 07/01/1977

AMENDED DATE: 10/31/2002; Amended 06/14/2012; 04/05/16; 09/04/18

REASON FOR AMENDMENT To accurately reflect the current tasks, knowledge, skills and abilities defined in the most recent job analysis conducted for this job code.

BUSINESS UNIT(S): COMMN SFMTA

Standard information

Disaster service work

All City and County of San Francisco employees are designated Disaster Service Workers through state and local law (California Government Code Section 3100–3109). Employment with the City requires the affirmation of a loyalty oath to this effect. Employees are required to complete all Disaster Service Worker-related training as assigned, and to return to work as ordered in the event of an emergency.

Historic and future compensation

Effective (Sched)	Step 1	_
Jul 01, 2022 (W)	\$51.7375	
Jan 08, 2022 (V)	\$49.1625	
Jul 01, 2021 (U)	\$48.9125	
Dec 26, 2020 (T)	\$47.2500	
Jul 01, 2020 (S)	\$45.8750	•

DHR Homepage

Career Events

Career Pathways

About San Francisco

SF.gov

London Breed, Mayor

Privacy Policy

Provide Feedback

Job Seekers