## February 2023 **UPDATE**

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

## KEY PERFORMANCE INDICATORS

The SORT Response Team launched their second unit in June. Both teams continue to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

**RESPONSE TEAM OPERATIONS UPDATE** 



Calls Handled by SORT\*

February 198 Cumulative\*



2,591



Calls Including an Overdose

February

Cumulative





Calls That Include

February

1,421



**Buprenorphine\*\* Starts** 

98

Cumulative



Clients who accepted

February

Cumulative



harm reductions supplies

89

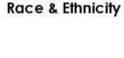


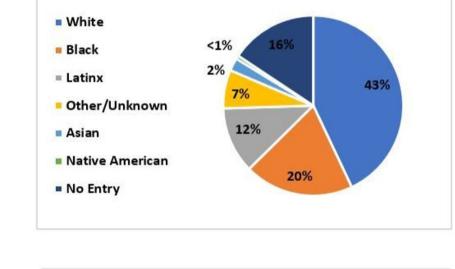
1,120

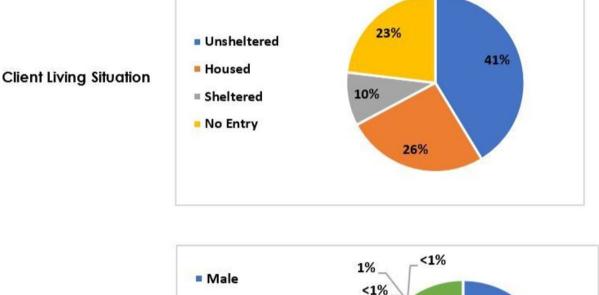
there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose. \*\*Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because

\*Cumulative counts are on data since the pilot launch (August 2, 2021 – January 31, 2023). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as

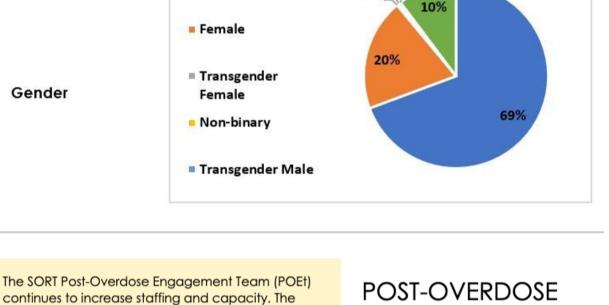
it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.







Gender



interventions, and ongoing medical treatment. Post-Overdose Engagement Team\* Attempted

team focuses on persons experiencing homelessness

and aims to achieve in-person or telephone follow

up within 72 hours after an overdose event.

Engagement includes connections to case management, peer support, therapeutic

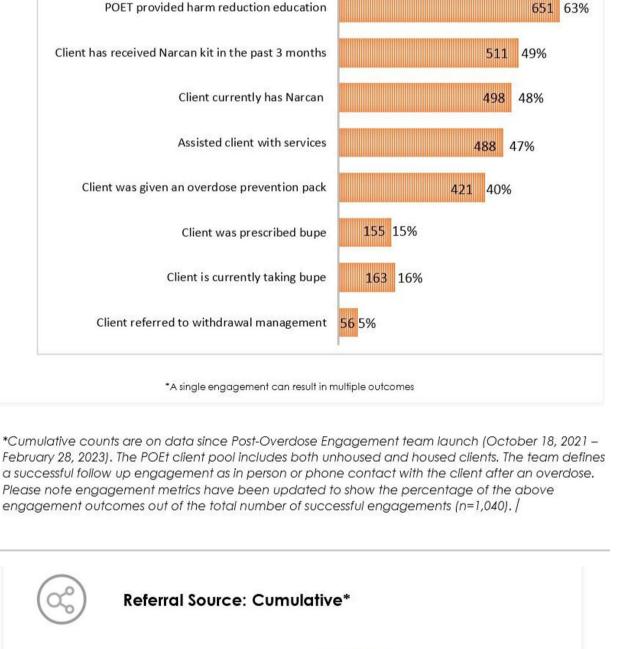
> Follow Up Rate Successful

ENGAGEMENT TEAM

**OPERATIONS** 

**UPDATE** 





31% 911 Calls Non-911 Calls

69%

\*As of December 2021, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 Calls) clients, follow up is also being conducted with clients who are referred by clinics, hospitals,

For more information on the Street Overdose Response Team please visit: https://sf.gov/street-overdose-response-<u>team</u>

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and community organizations (Non-911 Calls).

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