Refuse Rates Administrator's (RRA) response to Recology's initial refuse rate change request (submitted March 7th, 2023)

Weekly update dated 4/14/23

This document is an update to the RRA's prior response letters and includes only the request items which have been shared with Recology to-date in the shared Questions And Requests workbook. As discussed in previous meetings, the RRA will accept submissions not broken out by the Audited Financial cost centers, and ratepayer class will be based on fee schedule breakout. The RRA's initial and subsequent reviews of the Recology March 7th submission identified 23 missing or incomplete schedules and 8 simplified schedules out of 42 total. This update identifies current missing or incomplete schedules as well as additional exhibits which will be necessary for the RRA to conduct analyses which lead to recommendation on future rates. This update also details any additional submissions or clarifications provided by Recology. Recology has also begun to submit the requested exhibits. Incomplete or missing items should have an expected date of completion. The RRA has requested that Recology inform them as to when the complete submission can be expected, as the timing by which it is submitted will impact the timeline of the rate review and the RRA's ability to produce a recommendation based on the information available.

This document contains the following tables:

- Table 1. Status of Rate Change Request Schedules
- Table 2. Supporting Exhibits
- Table 3. Line Item Questions
- Table 4. Environment Department Exhibits Request
- Table 5. Environment Department Deliverables Request
- Table 6. Environment Department Reports
- Table 7. Abbreviations or Acronyms

Item	Request date	Schedule	Status	RRA Notes	Response Date	Recology Timing Response
						Provided 4/2/2023 response: "As discussed with the Refuse Rate Administrator during the development of the Refuse Rate Change Request forms, the allocation of costs and other information between residential, apartment and commercial customers is being deferred. We agreed that allocation is not possible at this time due to the integrated nature of operations, the need to update Recology's underlying data collection and the need to develop agreed upon allocation methodologies and models. Apart from billed revenue, which is organized by
					. / . /	customer class due to differing rate structures, all other rate activity, including all
1.01		A.2 Total Sources and Uses C.1 Ratepayer Revenue	In Review In Review	Breakdown of Total Uses needed. Missing Residential Multi-Family, 5 units or less. Reconcile commercial revenue with rate reports (i.e. debris box?)		costs, is presented in aggregate, without separation by customer class." Provided response and reconcilation on 4/11/2023
1.02	3/21/2023	C.2 Waste Collection	III Keview	Recordine commercial revenue with rate reports (i.e. debris box:)	4/11/2023	Frovided response and reconcilation on 4/ 11/2023
1.03	3/15/2023	Revenue Detail	Missing	Recology has said they will be able to provide this schedule	4/11/2023	Will provide April 17
1.04	3/21/2023	C.3 Other Ratepayer Revenue	Missing	Include line-item for Contamination Fees	4/11/2023	Will provide April 17
						Revenue offsets will be covered as an exhibit moving forward, see 2.13 for
1.05	3/15/2023	D.2 Revenue Offsets	Missing		4/11/2023	additional details
1.06	3/24/2023	D.3 Recycling Revenue	In Review	Revenue by Customer Type missing, i.e., rows 34-78. Actuals would have to exist in order to have done accurate billings.	4/2/2023	Provided 4/2/2023 response: "As discussed with the Refuse Rate Administrator during the development of the Refuse Rate Change Request forms, the allocation of costs and other information between residential, partment and commercial customers is being deferred. We agreed that allocation is not possible at this time due to the integrated nature of operations, the need to parted parted placation underlying data collection and the need to develop agreed upon allocation methodologies and models. Apart from billied revenue, which is organized by customer class due to differing rate structures, all other rate activity, including all costs, is presented in aggregate, without separation by customer class."
						Provided 4/2/2023 response: "As discussed with the Refuse Rate Administrator during the development of the Refuse Rate Change Request forms, the allocation of costs and other information between residential, apartment and commercial customers is being deferred. We agreed that allocation is not possible at this time due to the integrated nature of operations, the need to update Recology's underlying data collection and the need to develop agreed upon allocation methodologies and models. Apart from billed revenue, which is organized by customer class due to differing rate structures, all other rate activity, including all
1.07	3/24/2023	D.4 Disposal Revenue	In Review	All but 2 rows missing from rows 13-129	4/2/2023	costs, is presented in aggregate, without separation by customer class."
	2/24/2000	D F D	to Bookers	Rows 46-48 Missing, and important for policymaker and public sightline, to know the impact on	A (F (0000	Provided 4/5/2023
1.08	3/24/2023	D.5 Processing Tonnage	In Review	the Landfill Disposal Agreement's time-to-cap exceedance.	4/5/2023	
1.09	3/15/2023	D.6 Toxics Collection	In Review	RY23-RY25 projections not included. Recology has said they will be able to provide projections.	3/16/2023	Recology provided RY23-25 HHHW tonnage and collections
	., .,	E.1 Operating Expense	-	, , , , , , , , , , , , , , , , , , ,	, ,,====	4
1.1	3/15/2023	Summary	Missing		4/11/2023	Will provide April 24
1						
1.11	3/15/2023	F.1 Service Apportionment	Missing	Recology has said they are working on a cost allocation methodology and will provide	4/11/2023	Will provide April 24
1.12	3/15/2022	G.1 Refuse Collection Detail	In Review	Identification of Fixed/Variable cost, and Combined and Eliminiations columns are missing. Include columns to disaggregate RSF from SS/GG	4/11/2022	Will provide April 17
1.12		J.3 Depreciation Expenses	In Review	Actuals are missing		Recology provided actuals
1.14		K.1 Insurance Expenses	In Review	Recology submitted cost of coverage actuals on 4/3. RRA has requested written response for type of coverage, incurred vs. claims made, and value of coverage. Recology verbally conveyed all insurance is claims-made, that D&O insurance from 2020-2021 is not included as a cost for rate payers. Recology will adjust the value column to say "limit of coverage" and complete.		Initial provided 4/3/2023
1.15	3/15/2022	L.2 Intercompany Processing	In Review	Some categories of recyclables are missing	4/2/2022	Provided 4/2/2023
1.15	5/15/2023	L.Z micercompany Processing	iii iveniem	nonine careBonies on recAcidones and missing	4/2/2023	
		O.1 Professional Services				Provided 4/11/2023: "Professional Services are third party service costs. Therefore,
1.16	3/15/2023		In Review	FTE and performing and requesting companies are missing	4/11/2023	FTE, performing and requesting companies are not relevant for this section."
		O.2 Corporate Services				Provided 4/5/2023
1.17	3/15/2023	Expenses	In Review	FTEs for RY20 and RY21, as well as all years for performing and requesting companies are missing	4/5/2023	P10VIUEU 4/3/2023

Item	Request Date	Exhibits	Notes	Response Date	Recology Timing Response
	nequest Pate		What are current services and costs associated with outreach.	nesponse Dute	Provided as part of Rate Hearing Presentation on
			What changes to outreach are being made, and what are the	4/11/2023	4/13/2023
2.01	3/15/2023	Outreach	associated cost changes?		
			What is the current level of service for abandoned materials collections and what are the associated costs? What changes to		Provided as part of Rate Hearing Presentation on 4/13/2023 slides 31-33
	3/15/2023,		abandoned materials collections are being made and what are the	4/11/2023	4/13/2023 Silues 31-33
	amended		associated costs? How were decisions made to propose enhanced		
2.02	3/31/23	Abandoned Materials Collection	service?		
			What is the current level of service for "City can" service and what		Provided as part of Rate Hearing Presentation on
	3/15/2023,		are the associated costs? What are the current routes and schedules for "City can" service and how will this change? What are	4/11/2023	4/13/2023
	amended		the associated cost changes? How were decisions made to propose	,, =,, ====	
2.03	3/31/23	Increased "City can" service	enhanced service?		
2.04	2/45/2022	Change to ETF annual	Discourse of the state of the s	4/11/2023	Provided as part of Rate Hearing Presentation on
2.04	3/15/2023	Changes to FTE count	Please specify what the additional FTE will support. Please provide list of all fees and charges. Please identify any fees		4/13/2023
2.05	3/15/2023	List of Fees and Charges	not included in one of the 6 rate schedules		
		-			Provided on 4/13/2023
			For the 2 year rate period, please explain what the annual cost is	4/13/2023	
2.06	3/15/2023	Pension Costs	assumed for the cash-funded portion of the pension contribution, and what it is by month for each of the 24 month periods.		
2.00	3/13/2023	rension costs	and what it is by month for each of the 24 month periods.		Provided as part of Rate Hearing Presentation on
			Please provide current charges and procedures as well as proposed	4/11/2022	4/13/2023
			charges and procedures outliniing changes, identify impacted	4/11/2023	
2.07	3/21/2023	Contamination Fees	populations and impact to customer waste collection costs.		Described on 4/42/2022
			Please provide a justification for the proposed 100% adjustment for	4/13/2023	Provided on 4/13/2023
2.08	3/31/2023	Balancing Account	the difference between actual net profits or losses.	4/ 13/ 2023	
2.00	.,, 2020		p		Provided as part of Rate Hearing Presentation on
			Please describe the service provided at Pier 94. What are the		4/13/2023
			associated costs with this service? What are the impact to	4/11/2023	
2.09	3/31/2023	Sustainable Crushing at Pier 94	revenues and costs related to this closure? What are the impacts to labor needs and other material needs related to this closure?		
2.03	3/31/2023	Programs included in proposed rate	labor needs and other material needs related to this closure.		Provided as part of Rate Hearing Presentation on
		(Programs 4-29 in Narrative	Please provide current and proposed labor and costs associated	4/11/2023	4/13/2023
2.10	3/31/2023	Summary)	with these programs.		
			Please provide a summary of which costs have been and are proposed to be: 1) (Full) Accrual Basis, 2) Cash Basis, or 3)		
			Otherwise, e.g. Modified Accrual Basis (along with the recognition		
			period, if modified accrual, i.e., 30-days following the RY end, 60-		
2.11	4/4/2023	Cost Accrual Basis	days, etc.).	4/14/2023	Moved to RRA Questions
			Diagram and in the same in acceptance hairs advance into d (5.1)		
			Please explain why certain assets are being depreciated (Full Accrual Basis Cost) vs. others like equipment are Leased-to-Own		
			(Cash Basis). What is Recology's policy to lease or to own? For		
			leased-to-own, is Recology Leasing earning a profit on the assets		
			and is Recology SS/GG also earning a Profit Margin on the cash-		
			basis lease cost charged to them by Recology Financing or other Recology entities? What is the difference in cost for leasing		
			equipment from Recology entities plus profit margin on lease profit		
			for Recology entities compared with Recology SS/GG directly		
		Profit on Equipment Purchasing vs.	purchasing equipment and then depreciated over the useful life of		
2,12	4/4/2023	Leasing	7-10 years?		
			What is the basis for assumed revenue offsets? Please detail which		
			market analyses and pricing sources are being used and assumed		
			by Recology for revenues associated with Organics, Recyclables,		
			etc. to ensure SF Ratepayers are benefitting from and having some		
			costs of service covered by those parts of the waste stream? How do Recology revenue offset prices for these products compare with		
2.13	4/4/2023	Basis for Revenue Offsetts	competitors in California?		
2.14	4/6/2023		AUP expected Wednesday April 19		
1	4/12/2022	Hondonint nor rout-	Please provide RY23 and projected RY24/25 headcount per SS/GG		
2.15	4/12/2023	Headcount per route	route.		
			Please detail all abandoned material efforts completed for the past		
			3 years and how the level of staffing and equipment compares with		
			your proposed rates for RY24 and RY25. Please include days and		
			hours of operation, number and type of equipment used, estimated truckloads or tonnage per zone, location of new proposed zone,		
1			and whether cost is entirely ratepayer funded. If service requests		
		Abandoned Materials Collection	have only increased 2.89%, why has response time eroded 33%		
	4/40/0000	Follow-up to presentation slides 31-	over the past year? Proposed enhancement includes 2 FTE and 2		
2.16	4/12/2023	55	vehicles but does not include fuel costs or other related expenses.		
			What does Recology identify as the cost drivers that are causing		
			changes to the residential rates? How do these cost drivers relate		
2.17	4/12/2023	Cost Drivers for Residential Rates	to the escalators in the COLA calculation from the 2017 rate order?		
1			What does Decology identify as the sect delivers that are		
			What does Recology identify as the cost drivers that are causing changes to the tipping fee? How do these cost drivers relate to the		
2.18	4/12/2023	Cost Drivers for Tipping Fee	escalators for the current change to the tipping fee?		
				•	

ien	Graposi Sala	Liberia's	Quanties born Relace Rain Administrator	Request Date	Sequent from Sensings	Sening Tempora
					POLITI renorman is based on Q. 1 times E, with Jan - Eap increased by the E.BEX Coal of Links polystemen (COLA) effection 1/1, COLB 6-POLITI Continuous wave fund at 12/15/22. Continuous gave in 24 and 25 on recomme per scripture was held contained to those years. To congress a facel at 12/15/22 held for 2021 and was increased by	
3.000 3.000	3/05/0008 3/05/0008	C.1 Salespaper Sevenue	What are assumptions for assumit growth/tenrage growth find in these revenue projections for base FVS and the 2K assumption for the nate years? What is the relationship between revenue, assumits, and tenrage?	65001	and regionalism at 1001	Provided response Provided response
					POZZE in hazed on Q2 DZEE anhalt tens entended for the read of the peer. RF2002 stile per lanks asked pick per ten in Q2 and an average price per inten of the fact have rater years, (in 2200–2002) to the fact last three quarters of 2009. For subsequent years, lankage, and convergently oversure, given by the DSE greats having, while peers, lankage, and convergently oversure, given by the DSE greats having, while	
1000	100,000	0.1 Require Secure	What are assumptions for an ownit growth/horouge growth tind in these revenue excitations for later 1728 and the 2% assumption for the sale areas?	esom	years, increase, and consequently oriented, greatly the 2% greath factor, while adding solve are less conduct. WOLE in based or QL 2021 and related of the view of of the year. Tomogethed was set based on QL. Revenue assumptions for subanquent years were a 2% greath factor.	Protein secure
1004	3/01/0008	0.4 Disposal Revenue	What are assumptions for assumed growth/homograpmeth limit is these resemble empirisons for base FIGS and the 2% assumption for the rate proxi2 editate line items where enhancements have been included and amount (i.e. For	414/00238	POILES is based on Q3 2018 estandard for the real of the year. Temage level was set sented on Q3. For once examplisms for subsequent years were a 26, greath feature for increage and the adjusted tip fine at 80° for that year.	Proteint requires
1.001	350,000	C. I Summer Detail	Mil Staly, Black Can Proceeding Print, Abandoned Malerial enhancement, subvasils, ClarCan enhancement wist: Bully Sen horsage went up 1985 and ICPS in PVSS and ICPS I. Any loke what		waded in an increase in halfy less and abundance materials. The recovery presentage of hully less and abundance materials has also gone down as a	
3.006	1/01/0009	i, 3 intercompany Dispensi	Bully limit temperated up 1995, and 42% in PVQS and RVQ1. Any line what second that	67001	resulteriin an increase in habiy iren ani alaminenti maleriin. The recovery monoclage of linky iren and alaminenti maleriin ha alam gene down as a națerily of the lannage letting pichasi up is considerati MIVI. enulteriin a duratio downoue in pressure beaind soud in the subsequent press.	Provided response
1.007	3/25/2005	L2 Intercompany Presenting	the united Shal is driving the 10% increase in resposable processing sharpers 197227	\$191,0103 \$191,0103	of an in-term product on many admin- mental broad based on many admin- turness percentage or the OCEE obsessment processing charges are drive by EEP's proposed liquing low for XYOL.	Provided resource Provided resource
	3/25/2009		Peoplishin processing incruage has dropped 37% from PCGG 26, but and is only down 10%. What success this discrepancy?		EPE meeting in the sent leting down about 10% when comparing IPOS in IPOS. Since the cost of the processing Socilies are largely band, the decreased because from not recall to a decrease in costs. Variable later costs, obspecid costs and	
1.009	#2510000		each too, trick states on surreparty: Bly down? somition byen to FIGE-20? Bly down and took plant to FIGE-20? Bly down and took plant to FIGE-20? If Now, What driving the?	67001	Commission and has to which the send on the send on the send of th	Protied records
3641	3/05/0005		ETE-up. What's droing bin?	64001	ediffered driets. MEF park/lenckders increased reagily EEN due is an appeale in the MEF promotion project. The appeale included had not include in large size missions; abortalized, solid, spitial satisfies, density aspection acress. Additionally, there	See requires and recordation
3.012	1/01/0001	M.1 Repair expersus.	Mby did MFF patholismilialms cost increase 472% in 197227	V1F063	tion replacement for certain parts such as control computers, make standard for chronisters, bette, and electric makes which done not get explaned annually.	Protein requires
3443	3/25/2009		Siby del Farquis carded partedirectables continuous 240% in 197227. Siby del procoport harabe station partedirectables and all increase 60% in 197427.	3/11,0101	3. We of the lidal parts and, then in replacement of a knoben computer pared. The computer is used to run the Expensionary Central and Carin Amphilian (ECASA) applies within it has Resulting manages for empiling plant of Pier III. There was no admits replacement in poles years.	Provided response
344	3/25/2008 3/25/2008		May have repair conto for indigital analoned consent in PCOT	\$10,000 \$10,000	regions is the terminal particle countries and in the particle countries and the particle countries an	Provided response Provided resource
3.014	3/05/0009		May have repair sooks for public same season for PCCO	170.000 170.000	region institutions and in course (ones. And publishess and in course (ones. And publishess of course (ones. Examples and Coules Carle Caulifers CDVX and Station is required by handing course of course (ones.)	Provided resource
1017 1018	1/25/2009		Shal are the repairs to mar busines that increased \$4% in 100 (7	7/31/0628	tenery skyl makenia deli halife. Ten funda mandan kind no ser manganden a mana kappan men, non same makenia seria in tima man lauden laudensa undi. Indian The ETA transace in NY 2003 in dan in fin malengale in halifalian along	Provided requires
3.009	3/24/2009		What are the repairs to AMP that increased 118% in 89/21 and 82% in 89/22? What are the repairs to the bounder station that increased 27% in 89/21 and 80% in	63001	is more more often similar 50 2023. The ESh increase in 19727 reput made is be increased pressure mashes and the	Provided resources
1.00	1/01/0001		NG27	62001	a middest in the the young and other explanent regules of the handler station. The Organiss Armen regule scatch immerced Eth dat in investment section and in regule explanent of the Wind Wing. The Eth immerce projection for Eth is due to some regular explanent in the Wind Wing. The Eth immerced projection in CVI 2015, we work or regular exercises of great efficient discharge that immerced in QVI 2015, we	Proxided response
100	100,000		Shal are the repain to Organise Sovers that increased 37% in 19721 and 77% in 89230	£1001	per reader replacements of press efficient discharge that assumed in Q1 2023, we comed reader cooks to soon more dischar Q2 2023. The GS increase is play to the non-rate of Q1 2023 bed cooks. We self-have additional	Provided resource
3.622	3/01/0009	SIJ Fuel Expenses.	Mby do proproject last units will increase 6.7% in PSGS7	44001	validity in the units of helf used once QD animals flow through and eneign, if needed application. There was a shift of compressed natural gas from the Utilian line in faul for believ algorisms during the rule making process. The associating importing	Provided response
1011	300,000		Object of submitted had useds maken Maken Messacks or Audited Processide?	101000	pharmer will become effective with NY 2016. White part is the accordant accordant region for purely submitted and requirement or White and empiring and shows in a comment way why they should nave about Ear. Francisco's allowishindness sealer grads. Our Facility Tous and foliation Presidence.	Seuminion
		S.I. George Per	is the Artist in Residence included in rules? Utakly and peop 200 compliant, art products and reliable inn net provided to rulescopers as a short is not back new to		Programs visually retrieve Femology's and the City's science of their by showing wideris how in more malmids, use our recycling systems properly and retical semanglism. Early year, semanti because likely and adults participate in a relevant with times recovery. Delayah Black, the Processing Manages have at the "	for manner and
1614	#25'000s	Legement Services	In the Artist in Residence included in ration, "blady not yeep 2016 compliant, and products an elitar attent and produced in confequence as a whole, required network to service. What are components of this contract (peaks and services)? What are components of this contract (peaks and services)?	3/91/0429	programs common more, our respons Manager, has jul imprise a servaline summary and is establish to make a prescription on the Fraguesia. regulatory compliance in addition, there was removed brown on AET collection efforts.	offen
1404	#2510000 #2510000		What we're FFEF increase in Commit and Administrative? What is the Fantania Exercised?	\$10,000 \$10,000	n article areas of the instrum. Amprovery bank to high man drivers. Author drivers, are not analyticle to high and painting is resolved to limit service damption.	Provided requires
1607	1/04/0009	1	Contract Expenses decreased Yelf until the surrors flate Year, new expected in surrosan. Why?	VII.003	one recreased need in contract with third parties to hain-need fleestings drivers to lend service disruptions in sale pagess. Additionally, howe will be staffing requirements for educational culturally assessment and facility hours for the field in The olderon assessment.	Provided resource
1626	3/25/2009		Where would these expenses appear in the Audited Fearerial Advances. Laboration total appear in SEE layer than the total or EGS fairs Report, Why? The	404,000	Despurary labor and subsorbaniar cook in schedule 1.	Proceed requires
1.0**	205.000*	L	Enhancement stated in ECG1 is XISE transer than the total or ECG1 faste Report, Why? The substitute for all ECG1 contract services responses in four-large by substitution is \$100,000 to all the contract of the contract o	1/p.com	The RYGET combant services live in the rate application includes TEC maintenance distantion contil of (ENC)(IC). Habeloudly, we reported TEC maintenance allocation on a companie less for rate recording apparatus. The recombination	Proxided requires and Recording
1.05	3/25/2009	O. I Professional Services Expenses	March Steer of TSS increases in actional decreasing house in MCCCS	1/08/0031	Securities S.P. Intening annual S.P and Popely Se S.P per the self-most agreement. **Description** (CSS) in 2021 and a return which of SM will below to a recommendation of the comment o	Provided requirem
1011 1012	#2610000		Why is these a SISTS increase in mineral engineering from in ISTS and arbitraries SISTS white increase in ISTS CT SINy sum them a SISTS increase in legal from in ISTS 1, SISTS discrease in ISTS 2, and edited all SISTs increase in ISTS 200.	1/04/0031	001 and 1008.	Provided requirem
1011	3/05/0008		What are the other professional from that are articipated to increase 30% in RYQ4 and 81% in RYQ47.	404,000	Enzironmental impart report (VIII) legal consultant for \$300s in IF9004 and IF0025. In addition, show is a Facility Concepted Design of \$700s in IF0005.	Protectinguese
					The projections was propared in 2016 and included in the 2017 rate application. Does the time that the projections were proposed, there have been a number of identificant leaves that channed the combust the covarianties, including the	
					The planty term and populate in a case and measured that and a large application. Since the lowest the large applications were programed, there have been a number of applicant haven that thereof the number of the sugarisation, hashing the secondarion, identified ever for in proper in binding out the based of the Commission of Commission and the secondarion of the secondarion of the commission of Commission of the secondarion of the secondarion of the commission of Commission of the secondarion of the secondarion of the secondarion of contract the secondarion of the secondarion of the secondarion of the secondarion of secondarion of the secondarion of th	
3.084	1/05/0008	G.J Corporate Services Expersum	Sensing; has underprojected corporate allocations by over 12% in the last 3 rate pears. Why have three exceeded projections? What has been done to some to projection methodology?	101002		Provident resources
					Commitment has Cardonner in increasing largely due to increased lines ha address, samples data conventions have largely equitions and it resides complete inlegs attemn has not from Brandley quickers. The information Technologies invesser is due to a few macross addressing technologies of investigated in other layer an automaterial of Brandley speed in perce, year without Proposition and other layer an automaterial of Brandley speed in perce, year without Proposition States of the propositions and minimizations and all propositions and an automaterial states of the proposition of the propos	
			Corporate services expenses are projected to increase by 21.6% in EGS but only 2.7% in 26 and 3.3% in 25, What is driving this projection and why does EGS differ- par much from EGS and EGS.		Sending speed in press, new software bosond on compliance and environmental, ential, and corporate promises reporting (SSE), increased sylenaristy software and compliance audits, etc. 80001 and 80001 increases are due to application of	
101	#25'0000		to much from EFGE and EFGE? Why did EFGE increase only SEE while EFGE increased ESE?	65001	inflation factors. BOI invasion is majorly distant by the Commitment to Customer department sampling ay during the year. BOII is generally an average operating environment for femalogs.	Provided resource
					Dishs a hearpart question. First part : Eulemission totals are lower than audited	
			Submission totals are 6 EX leaves than Euclided Financials last 3 SX higher than Sale Separts		formation has more the formation's related to most at allowed some in the composite allowations, which we pull must be note experting. Second part is behaviored which the could request because the submission beliebs all expected allowations, realisting limit remembed Compiliance, which we have reported intertually on a ground in the format requesting. The resembilisting interactive the formation distinctions in the control of the control of the control of the interactive formation of submissions.	Provided response and
1467	1/01/0001		Nate Reports.	1/04/0101	and rate reports, hale submission will be refinited on the Reson JUP. The increase in the Sasianability department is due to absorbing the Commonly line of the observed in both Resolved is submissional and and	Mesoniales
3.088	3/05/0008		in 1922, Corporate Administration increased by 142% and funished bity increased by 4621 K Vol. What draws those changes? What does Sussainability include?	64001	The Increase in the Essistandality disportment is due to absorbing the Communications adoptations to help Essislags; in order amount of used, and supposed generators reporting ESC (Beths. Corpus of Administration increased as ESC3 due to a key line adjustment of [SIM long matter in ESC3 to refine the suppose reduction town the size and essistant below.	Provided resource
					Commitment to Customer sents, refined the expenses, related to implementation of a trea IEP option to manage existence sents, operations, safet and billing! manufalder, billing and build in the manufalder of the properties of the department, and the properties of the properties of the properties of the department, and the properties of the properties of the properties of the department, and the properties of the prope	
			in 1970, Commitment in Continue, Social sality and Internal Society projected		mericulars, internal duality, inverses in duri in the inexplane of this department, with 800001 taking on a full years visiting of an internal audit employer and internal dualit Manager. Instalated lifty is inverses in due to the tree additional treatment after amougnated in the prior year, in addition, there is sensating until in add in Resolution, west inverselved, usual, and increasing expensation specific (1831).	
109	3/05/0008	F I familiate fain	II N.V., Continues to Continue Continue Continues of the Continues of the proposed for increase all Science White are the question continues and the deep added or increased White deep Commitment in Continues include? White In proposed continues of UP 1,00/2?	64001	regulation above temporaries for prior year or assessed, not or temporary and in leading to extraordinately united, and and computate governance reporting (EEE) and affinite (in LEEE experiency, Greenburser Garcinessisters, Larget setting) for manine requireme. For the armountels, the content manifestal population should	Provided requires
100	#25/2008	Comparison	Why is projection of U. LEU? For extra consequence are they the invent prior available to rategraphs, in that	1/11/0001	on ET-4,000. The market requires. The rate are used in the set standard rate for the gallenage services. It is not the average and tightedly there is only one sharps, the standard	Provided requests
					ir marine requires. We did not include the specific additional sharper associated with law frameway interest either sites included doe not have the same levelations of laws nor do they offer the subject working. San framework does. To jung to present a surgestion found to complicate the evaluation gluen the differences in sentence.	
1040	1/01/0009		Why does U not show breakdown for dwelling unit sharge, trash solleritor, recycling, and company base?	7/11/0021		Provisinal response
					Semantine response: We did not there invadidates he refer vitins responded in a same are do not believe it in m' signite, to applied responses. Med above vitins versity "additional" in large are for refer as an addition and do not injurated the other large "didditional" designs are for refer as an addition and do not injurated the other large and diverse additional points for any generated or recepting; in our distinct to a same are mentioney were mellited to the inhalation solve into all of this tens. As existed and the second of the	
			Why are levelable sens not shown her same sategories her most other jurisdictions		dand alone collection option for say greenwards or negating, in most cities the 3 year are mandalony service and the rate includes collection of all three. As neind in the response in ES, bying to present these welences in a comparable fashion.	
					The described was due to writted open position, primarily in Jacobsking and	
3.046	1/20/2008	4.1 Salarim, Wages and Paprall Headsmark	Bon union staff had dropped in Efs 20 22, but are new increasing. What is driving this trend, what additional lanks will Recology achieve with those EFE?	47001		Provided requires
					The energenization was denote in lettice reflect the responsibilities of the customer service representations, letter interes measures request the fire entire energency, then shifting time which to the general and administration between sort in most granted additional in energeneous, the first administration is broader shifting of these discretions and continues of the continues of the continues of the continues of the continues of the administration of the continues of the con	
			Down's a CFE increase in gen admin union started staff from RCSO 34. 773b; reduced from refuse sufferiors and detects but, but 12.77b; (CRS) added to General Admin. What was the deviates belief bits rengelessation and what additional activities will the 4.77b; provide for rate payers?		authors framparings, not too authors it is to how a strong or our more and authors from som hangelining will employees to aution - clinical. The remaining has arises—clinical? It's are increases are too additional autionor service agreementations. An increase in sall volumes led to additional positions in maintain	
1.048	3/20/2008			eyom	protes brute. De union drivers, belgans FII should be viewed in its entirety Pandemic related.	Provided requires
			after a drog in 1903, unless datum, fortpern are had to 1903 invert, but temogris in some 1,276 (500 50 and 1918) down drows 190205. Why are the non-monitor of some 1,276 (500 50 and 1918) down drows 190205. Why are the non-monitor in 1902 (1908) and 1903 (1909) and 2013 (1909) and 1903 (1909) (1909) and 1903 (19		Due untime deltown, Sorbjenn FEI should lier viramed in two retirety. Pandamin enfaited absences and le serves and on going le increases in also institute in two required a difficient deltown and le serves and le serves and on the serves of the serves of the serves of the SEI, these relief driven are remoted in pandate made more used for the serves of the SEI, the served driven are remoted in pandate made more used for the serves of the SEI, the served of the serves of the	
1046	3/20/2009		aire sid dissen 1905 and 1405 from 15°CO, but her refuse reflection them PTEs have privally increased 5.8% since 15°CO despite the drop in tempog and PTEs needed throubset. Respelling termage is also alone 1.0% during this time, but District/felipse PTEs are up from 5 to 4 in 16°CO and 5 in 15°CO (EEK and 6°CO increase in 17°CO).	47003	nine additional dripen, in recommended, less public morphalis driven be- securated service domands, less abundanted malerials drivens ber increased service domands, United drivens for the Tenderlain making changes, and basedness for andboard sollention in high domand areas.	Provided response
			Union union PTIs, have belond since EOE. Here does this impact nor skilling in non- and manage contamination? Are the new proposed contamination how and policies compensating the three end-contETEs is any way? Proceed shelling and saving machines which were ability to compensate the time in 40 men ETEs.		So agreement was reached in the provious Collective Europining Agreement to realign union - senters become - skilly. There has been no FIX Impact to senting realizationism, only a readigement has resourced.	
100	9/20/2008		passion, samplementing our result indicator is an any supply-related memory lay- suring much lower shirks were added to compressed the first less of times ITEL. Why shid writen while y person ITEL more than decide after IEEE/ Third payrell new as EX resultation in ITEL interesting IEEE/IEEE, and a 2K resilation in IEEE/IEEE/IEEE/IEEE/IEEE/IEEE/IEEE/IEE	66001	periamination, only a malgoment has assumed. In agreement was resolved in the previous Collective Surgicing Agreement to staling union: senters be union: stillin.	Provided requests Provided requests
100	370,000		EGG 33. EGG 38 projects a 26 FTE increase and EN increase in 20 24. What is disting flower sharpers in break sector.	£3001	Sone of risite '201 Charmin Til sond' width	Provided resource
					dischers compensation expense at the San Francisco entites is an allocated person of a chared cost program. The chared cost program soon considerable money through improved buying power and efficient use of third party	
					assensesses and other pergram professionals. The sont allocated to Lan Francisco fond all other perticipating companies) is knowless payred by job uniquery and historical incompaniesses. The allocation methodology has not allocated and payre recipating the Capital July 1990s of his to instruct	
		H.J. Non-Salary and Higgs Personnel	Silvy-han workers comp grown as a 'K of payed by 10K in 8/02 and 8K 8/02F Mby		Medient surspransation septeme of the first Proteins million in a milescated section of a desired real program. The theories of program section contribution sectory directly become de larger general and filtered us of filtred party. The contribution of the contribution of the contribution of the contribution of the contribution of produced in the principal contribution of principal contribution of principal contribution of principal contributions of the contribution of principal contributions of the contribution of principal contributions of the contribution of the contributio	
101	#20/2008	Espenditures - 2 Property Description	Mhy have weders comp grown as a 'K of payed by 10% in EG3 and EK EGS7 Mhy did it drop by EK in EG37 Shut in 10% EGG EG3 133 (ISK Turnet) used for?	7/37/003	And any some was one organic cost. Sit funds is used by funds fundings: Spendam. It includes safely and other operations personnel.	Provided requires
100	1/20/2009		What is SW Tannel used he l'What is the int size?		DIS Turned is a property along Turnel road approximately is role from the Turnel Sentity complex. It was an old lumber yould that in our westly used for delets been and whitely storage. To present includes a warnhouse of approximately \$1,000 ft) and solving of Sentimeters (\$0,000 ft).	Proteintenance
					The bouwer at GEL Wheeler and GEL Tossilema some originally purchased as buffer properties for the Turned Beetly complex. Both properties are rested in third party	
100	100,000		Shat are the houses at SSS Tourisms and SSS Stheeler used the T	VII.003	conditioned in runts. To adermatica no index company exist. The Wheeler grouperly uses included in the submission. The rest should be missed educing EX 2004. A explaine self for making a part of the facel session for 5-2 marks.	Provided resources
					The increases in lease argument for ISO2 through ISO2 is mainly size in whiche eases coming ordine (a. Equilibrium), size leading split can lead, said lead, etc.) ISO21 leaguest ISO2 increases or what to be a lead partnershin consistent with now whiche reglaments utshelded, including from respectively CEEE regulations. In addition, have are appreciated explicit place of several companion film common galaxies (in March 1879; see, 1) in improve efficiency, over talk 12 Enabled Capital and Lease Sources talks in the Lease application for different leading of the common state in the construction.	
1014	1/20/2009	i 1 Depresiation and lease	What is diving the increase in issue expenses? 6%,7% sharpy in NY20.21 and 21- 52, but 10% sharpy in NY20.23, 10% the rank pase, 11% the following.	£1393	there are operational capital (in: Cat down; organics film screening system (i) the Sirel Wing, etc.) to improve efficiency, we task L2 Detailed Capital and Lease Exercises task in the cuter assituation for additional details.	Provided resources
			Solid depresiation stars a 19% increase from 19/20,2%, and then benefied off until 19/20,2% with a 21% discrease. What is debugglious flows sharpys.?		Said depreciation regener increased in 1903 day to capitalization of aggrades at New St. in abilities, there were journal entry exemuls in 1902 that was part of the change in depreciation expense. The reduction is 1902 to day to anothe aggreenisting plant scaled life. Thus, the reduction in 1902 to day to anothe aggreenisting plant scaled life. Thus, the reduction in depreciation regene.	l
1.065	4w)5005			4/38/0033	age earling between belief to Two, the relatation is depreciation required. 2008 which; will instea much be additional violating another and shells. The meaning litters join Certific and Electric Studies and they first made aboutly within softenine companies; (Indian's Earl or to Eventa Europeany (Union jugos of another earling join, in the ordinary colophism's Certific and Europeany (Union jugos of another earling join, in the ordinary colophism's Certific and Europeany (Union jugos of another earling join, in the ordinary colophism's Certific for the consequent and that do not be earling join, in the ordinary colophism's Certific for the consequent and that the earling join is an extra colophism of the color of the color of the colophism of the color o	nes request
1.014	3/50/5009	12 Denated Capital and Lease Expenses.	Many James in Teithan Colombius Operating Displayment are displaced in his with different code in the same side year. Examples are CRES whiches, sock, conclinates, this Team being in placed and side are the qualities for a scale from which have a principal for separating and with a series of the con- traction of the contraction of the contract of the contract of the scales in our Provings counting of the cost of 1972 is and 1972 Teithof will the scales in a 1972 2-24, and 207.	61001	which sallerian companies (Collete Lide or Sunset Leavings (these types of exects solving in, in less offseting deplication. Quantities for those assets not lated due to the sawying agenciated results of the company.	Provided requires
1467	1/20/2009	1				
1018	3/20/2009		was use p. 2008 completion articles are in long home? What are the relation statements who will be a set of the completion with a set of the completion will be a set of the completion of the completion will be a set of the completion of the	450,000	III vehicles survently being board by the Resestings Companies are California die Research (CARI) complient. Places resis the vehicles for California die has been reshed. The whiches replaced due in CARI requirements will be detailed in the hist of whole resiscensively sare bit for additional details.	See response and this of CARS actions
100	3/50/5009 3/50/5009		and 227 Rhal are the polyrelism to RV21 and 287 the many rate are lengthesism. BV221 and 287 the many rate are lengthesism (BV222 What some the mankers in RV21) and 327 What are the anniestime for RV24 and 287		No are in communications with the center and will provide additional information	
1011	1/20/2009	Superiors		4/10/0023	Air are in communications with the center and will provide abilitized information when provided. Machinery and Equipment depreciation reponse increased in EVII due to application of apparent at Par Mr. The reduction in EVIII to due to assets.	Provided response
1042	1/04/0001		Blog did Madrimory Engigement deprovision in mensor 20% in 19721 and only social is decreased DN in 197007. Non-many solution will be 2nd aye someous system be included in all the lengthning of math solution and 2000 this same all molecular and communication belongs.	4/10/0020	againstance of appealmen Fam Mr. The reduction in ESGES is done in mosts approaching facts and all Mr. Then, the malarition is depositation represen- tion middle of ESGES. This will some Will of the reading predominately on the approaching and all Touch or a minimum of residential malars.	Provided response
1061	\$100,0008 \$100,0008	C Linearance Separates	What are the actuals for EVO and EVO IT	\$70,000 \$3,000	See resided Insurance Sustainer K.L. Sale	Provided resource
1065 1066 1067	3/50/5008 3/50/5008	1	For each incurrent experse, plane by whether they are incurred as dains made. For each incurrent experse, plane report the sourcept amounts. SOUR SOURCES AND ASSESSED ASSES	67/303 67/303	See neived Inscense Suprese K.I. lab See neived Inscense Suprese K.I. lab See neived Inscense Suprese K.I. lab See neived Inscense. The Expension A process recursor service service See N. S.	Provided requires Provided requires Provided requires
1068	3/20/2005		Cyber risk and other until increased 61% from 1922-23. What are the specific costs included in these Egyers? What cannot the increase? We say the specific for increase? We tarning here are proposed in increase significantly. Enough has requireded	67001	F72023 due to market leases and conditions, which is encloses to higher option risk mannions.	Provided requires
1000	433,200	i, I Intercompany Observal	Cyline risk and allow seaks inconsumed ETAS from ETCD 25, What are the openille subship included in ones Eponers? When is sound the inconsume. For textury lever are proposed to be to accord specification of the consumer support and there are in the low-offering the layer one. It for allowance is transposition and there are in the low-offering the layer one. It for allowance in the signing has for all and read to be a support to the inventor in the liquid given for all and reads."			
1.07	453,900	Olamiiki Ali Salarin, Nager	Requisition, per lan revenues de sué align-with finnings) visionment that they have und assenges. How did they anims als the projected ligares? Pense provide with heatened information (projectes though and payor) elementation. Les quagazies has positions shared individually include a nexum for polimentation. Les quagazies has polimen shared individually include a nexum for the polimentation. Les quagazies has polimen shared individually include a nexum for the polimentation.			
10%	433,000	- A Pagnal Headlescent				
200	455000	0.2 Corporate Services Exer	What openite services are provided by the amounts in 1922, 28, 24, and 2019 What is assemblemed in auchiment? What are the corporate administration versions provided which were driften't be described; What are the Corporate which were provided under the 2007 rate order, and what new IT services are proposed in the provided under the 2007 rate order, and what new IT services are proposed in the shifted or multiple to PSG2 and 1950.			
10/2			proximited unables the 2000 rates orders, and what new if workers are proposed in the statistic or modified the 1903 and 1900 and 1900 are proposed in the Faces or provide a summary of which mish have been and are proposed in time. If 1900, [Instead East, 20] can't learn, or (Olderwise), e.g., Modified downall Easts Juling with time recognition period, if modified around, i.e., 30-step, following the If med 50 learn, etc.).			
1075	4142023	and broad fine.	per man successor etc.)			

quest Date	Number	Exhibits	Notes	Response Date	Recology Timing Response
		Detail on proposed new composting contamination removal processing at the West			Provided as part of Rate Hearing Presentation on 4/13/2023
		Wing, including equipment specs, layout, any additional labor, projected material type			
		and tons of contamination removed and impact on net recovery of compostables.			
3/22/2023				4/11/2023	
		2 Contamination Charge & Removal of Recovery/Diversion Discount Protocol, including			
		details on the streamlined process to automate the quality assurance review and			
		communication processes referenced in the Summary of Assumptions. What			
3/22/2023		assumptions are associated with the \$5 million revenue?			
	- 3	Detail on Commercial Bulky Item collection service offered and assumed for rate			
		calculation including frequency by generator type and level of recovery. SFE understands			
		from Waste Zero staff that this service is currently available to SF businesses.			
3/22/2023					
3/22/2023	4	4 Organizational chart for RSS, RSF, and RGG, including Waste Zero staff.		4/14/2023	Provided on 4/14/2023
		Explain assumptions and justification in tonnage and recovery projections and reason for			
		changes, such as lower residential composting received and lower % diverted, that is			
		shown in Schedule D.5. The % diverted for recycling needs to be corrected as it currently			
3/22/2023		shows % disposed not diverted.			
	- 6	Abandoned Materials Collection assumptions on tonnage and additional services			
3/22/2023		referenced in the Narrative.			
3/22/2023	1	Event rate schedule and clarification that no events receive free service.			
	8	B Trash processing test net costs with avoided Hay Road disposal cost offset and state goal			Provided as part of Rate Hearing Presentation on 4/13/2023
		after test to develop plan with SFE for scaling trash processing in subsequent rate			
3/22/2023		process.		4/11/2023	

Security of the control of the contr						
Section of the content of the conten	Category		Task Oct 2023-Sept 2025	Sector	Exhibit associated	Recology Response
The control of the co	Collection	No	Deliver kitchen pails for all residential and apartment building service starts and upon request.	All Residential		anartment starts - Our estimate is this would be an additional \$ 100 nails
Section 1992 1992 1992 1992 1992 1992 1992 199	Collection	Yes	Maintain inventory of gravity bins and locked bins so that any commercial, residential or event customers may request 96 gallon landfill and/or 64 gallon landfill and/or 64 gallon compost and/or recycle service in gravity bin with no more than a two week delay. Experience shows that unlocked bins contribute to contamination and contamination hanges have been overturned in an appeal due	All		and \$1300 additional expense for all new starts. Correct. This is new, and we agreed to 64gal gravity bin for compost
Section of the content of the conten	Collection	yes	annually in each supervisor district. Include services to maximize recovery and reuse including all three streams (recycle, landfill, compost), household hazardous waste (light bulbs, batteries, applicances, sharps, lamps, etc.) and a reuse component such as	All Residential		Cleared
Catemate II all and in the part of another processor processor in all colors and another processor processor in all colors and another processor in all colors and another processor in all colors and an appeal of appeal of an appeal of appeal of an appeal of an appeal of an appeal of an appeal of appe	Collection	yes	monitors. Bullsy Item recycling (RecycleMylunk)- Single family (1-5 units) receives 2 free pick-ups per year, apartment and commercial rate apartment residents receive 1 free pick-up per year, property	Residential	Need exhibit	Cleared
Section 1972 - Sectio	Contamination		charges and methods to avoid/remove them translated into Spanish, Filipino and Traditional Chinese. Distribution avenues will include website, newsletter, direct mail and provided upon request through customer service.			instructions. Part of direct mail is new. Previously agreed to send by mail upon request only.
Contentions 1910. See plane 1910 content 191			apartment and commercial rate customers per a mutually-agreed upon protocol and phased-in approach with SFE. Begin the first year with commercial and apartment rate accounts w/o compactors and between 2 cy and 40 cy.			
Section 1.	Contamination	No	Conduct required RSO audits of affected large refuse generators as mutually agreed with SFE.	Apartment & Commercial		its accounted for in the actual costs.
Security of the control of the contr	Contamination Contamination	specifics	camera technology to monitor every container that is unloaded. Perform waste evaluations per the container contamination minimization requirements of SB 1383 Section 18984.5(c) twice	All	Need exhibit	contianer that is unloaded), 38 units that will target compost contamination- accounted for in RA
Nazerland Nation 11	Contamination	No	contamination charge or removal of diversion discount at least once a year. First attempt to contact by email or phone, then send letter to the account if not able to reach anyone. Escalate	Apartment & Commercial		its accounted for in the actual costs.
Marked to Marked Profession Conference of Control Cont	Hazardous Waste		Fully integrate electronic manifesting for all shipments to off-site disposal facilities for Hazardous Waste.			
Naziration Nazira Nazira Nazira Nazira Security (Control of August Control of August	Hazardous Waste	Yes	buildings on battery collection safety issues and identification of "high hazard" batteries (in conjunction with removal of existing	Apartment		Cleared
Neumarkous Novale Tes. See column 1 For Made South Management of Chicare In Ingress of Chicare In Ingress of Chicare Ingress of	Hazardous Waste	Yes	hazard* batteries and battery recycling options. [in conjunction with removal of existing grange battery collection containent?]			Cleared
Note that we will be contained (18) and the contained (18) and (18		Yes				
Specific Source of the control of th			Hazardous Waste voicemail (330,1405)			
monthly blast, cultomized per audience with a virtual option as well at upon request by customers. Dutreach No Engage the woste zero champions with quarterly events. All Agreed this is not applicable We agreed to work with 9FE in partnership on this, Cleared colorism. Publish a website an updated rise circulation for both recruits and incentive colorism. Publish a website an updated rise circulation for both recruits and incentive colorism. Publish a website an updated rise circulation for both recruits and incentive colorism. Publish a website an updated rise circulation for both recruits and incentive colorism. Publish a website an updated rise circulation for both recruits and incentive colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on this, Cleared colorism. Publish and the property of the partnership on the Rate Application. Cleared Ves - See column F for colorism records the property of the partnership on the pa	Outreach	yes - See Column F for	service reflects 50% or less recovery rate. Provide printing & distribution revery wear for residential zero waste outreach mailer promoting what-goes-where, bully item pickup program, household hazardous waste collection, and generation reduction strategies, alternating between apartment residents (6+ units) and single family (1.5 units). SFE will lead on the design of the outreach by working with SFE's contractors and	All Residential		
Outreach Yes. See column F for specifical and size of the control	Outreach	No	monthly basis, customized per audience with a virtual option as	All		its accounted for in our actual costs.
specifics classification in Ambients are updated on sea countries for the control and control. For connectical actions III. For connectical control actions III. See a connectication in Connectication III. For connectication in Connectication III. For connecticati	Outreach	No	Engage the waste zero champions with quarterly events	All		Agreed this is not applicable
Dutrisesh Yes Content of the season of the s	Outreach		calculation. Publish a website an updated rate calculator for both residential and small, FEL commercial customers outlining the	All		We agreed to work with SFE in partnershp on this, Cleared
one that subscribes to 2 coles youth or more weekly refuel service and whose recovery apliced between consortium of the coles of the co	Outreach	Yes	Develop in collaboration with SFE and print/publish a consolidated commercial services browher and accompanying web/app content, including: Rate calculator for small, FEL commercial customer. Zureboard options, Updated what bin' resource for commercial customer materials, betalled set- out guidelines, Additional services such as looding and radour guidelines, additional services such as looding and radour (including gravity bin options), Contamination charges and how a would/remove heavy, VSQG programs and other options for the contamination charges and the services of the contamination charges and how the programmer of the programmer of the programmer of the contamination charges and how programmer or programmer or	Commercial		
Set Set Set Commercial and Extra Set Commercial and Extra Set	Outreach	specifics	once that subscribe to 2 cubic yards or more weekly refuse service and whose recovery rate (AKA diversion discount) is 50% or less to offer service that reflects at least 67% recovery.			RA by specifying a number of accounts to commit to reaching out to each year. A few things were agreed with here.
accounts (offended by YE Code) with one or more soils somally felg., Let vil.; presentable, by Code white, one or more soils somally felg., Let vil.; presentable by Code white, one or more soils somally felg., Let vil.; presentable by felg. and or letter completed, souls are completed and plantment accounts completed for account, and souls are let of commencial and plantment accounts are completed. Dutrisach Ves - See column F for Communication in the Commencial accounts and plantment accounts are completed. Secondary of the source special accounts and plantment accounts are completed for accounts. Control are letter and plantment accounts are completed for accounts. Control are completed for accounts and new accounts. Control are control accounts and new accounts. Control accounts and new accounts and new accounts and new accounts. Control accounts a	Outreach	Yes	distribute compost at four events annually for a total of at least			Concluded this is not applicable
specifics accounts. Contact all river 4-partments and Commercial accounts all new accounts. Combined coreact goal with #9, #17 and #25. If the contact is a contact to a cont	Outreach		accounts (defined by SIC code) with one or more assists annually (e.g., site visit, presentation, phone exchange, email or letter offering outreach, outreach materials sent, self assessment form completed, water sent changing is grow, service level recovery improvement), captures data on sip code and language served for assists, and submits a list of Commercial and Apartment accounts assisted quarterly.	Apartment & Commercial		
Water Management (MM)cognatics material recovery facility (IOMR9) in Sal suctions Co. for scale processing series, LMM will provide a Salt Francisco material only ret not both the IOMR9 and the togratics Meterial Consequency Existing (MOLEV), Vehi will also applied to the Consequency Existing (MOLEV), Vehi will also applied of any product. This analysis will provide data in determining whether to such laste this best of the Salt Salt Salt Salt Salt Io subsequent rate. Projected cost 5543,731.08	Outreach		accounts. Contact all new Apartment and Commercial accounts at least once that subscribe to 2 cubic yards or more weekly refuse service and whose recovery rate (AKA diversion discount) is 50% or less to offer service that reflects at least 67% diversion.	All		We already send welcome letters with source separation requirements to all new accounts. Combined contact goal with #9, #17 and #25.
	Processing	Yes	Waste Management (WM)organics material recovery facility (OMRF) in San Leandro, CA for transprocessing text: WM will provide a San Francisco material only test in both the OMRF and the Organics Material Composting Facility (OMCF). WM will also provide analysis of the recoverable material and composting quality of end product. This analysis will provide data in determining whether to utilities this facility for full scale is trash in	All	Yes	Geared
	Reporting			All		Cleared

#	Title	Criteria	Purpose	Template (Y/N)	Frequency	Current rate report connection	SFE Lead(s)	Recology Response
1	Annual HHW Report	Form 303 data (weights and disposition by type by program), Retail Site weights by type and site, zip code summary for Facility Drop-off and Home Collection Service	Required by CalRecycle to report collection numbers by program and waste type	Υ	Quarterly	Table 5	Maggie Johnson, Hilary Near, Jen Jackson, Huy Le	Cleared
2	Table 3	All information in the template	Used to reconcile disposal for CalRecycle Electronic Annual Report (EAR) and generation studies	Υ	Annually	N	Jack Macy, Hilary Near	Cleared
3	Apartment & Commercial rate customer information	AR and Altar accounts	Used to update our CRM service information and provide direct technical assistance for compliance with source separation and adequate service. All account information from AR and ALTAR services in one row.	Y	Monthly	Table 4	Hilary Near, Michael Bybee	Yes, we send monthly (from Accounting)
4	Commercial & Apartment customer outreach for source separation	Commercial and apartment building accounts (defined by SIC code) with one or more assists (e.g., site visit, presentation, phone exchange, email or letter offering outreach, outreach materials sent, self-assessment forms completed, waste zero champion sign—ye, service level recovery improvement, include relevant account details including address, zip code and language served for assists.	Tracking progress toward shared action plan goals	N	Quarterly	Table 4	Hilary Near, Jessica Narvios, Freddy Coronado	Yes, WasteZero sends quarterly
5	Contamination charges and recovery discount removals	Accounts with contamination charges and/or discount removals	Used for direct technical assistance and other monitoring needs	Υ	Quarterly	N	Alexa Kielty, Hilary Near	Yes, we send quarterly (From Waste Zero)
6	Customer communication tracking	Number of communications by type and sector, including call wait time. Quarterly in-language support to all customers through call center, email, online requests forms, direct technical assistance, and in-person/virtual trainings. Capture geographic information and language(s) delivered as frequently as possible by reporting zip code.	Monitor major customer service issues. Establish customer service equity baseline of monolingual or limited-English-proficient resident and business account holders.	N	Biannually	N	Alexa Kielty, Maggie Johnson, Hilary Near	Part of this is a new request. We can provide the data from Language Line.
7	Monthly route collection reports ("Fan 3 Reports") & Table 3	Recycling, composting and trash graphs, summary, monthly Table 3 and disposal	Used for technical assistance, overall communication, and reporting to the Office of the Controller.	Y	Monthly	Table 3	Soko Made, Jack Macy	Cleared
8	Noncompliant accounts		Used for direct technical assistance and reporting to the state regarding AB 341/1826 required recycling & composting compliance	Υ	Quarterly	Table 4	Hilary Near	Yes, we send quarterly (from Accounting)
9	Quarterly HHW Report	Narrative Report, Form 303 data, Battery Bucket Collection Report	t Supports the annual HHW report and required by HHW Facility Operating Agreement contract	Υ	Quarterly	N	Maggie Johnson, Hilary Near, Jen Jackson, Huy Le	Cleared
10	Refuse Separation Compliance Ordinance	Large refuse generator (LRG) accounts (compactor or 40 cy/week total refuse collection volume)	audit needs	Y	Quarterly	N	Hilary Near	Yes we send Quarterly
11	Weight scale records	Weight scale records to match the annual Table 3	Evaluating recovery rates for purposes of the Zero Waste Incentive	N	Annually	N		

Abbreviation or Acronym	Title
АВ	Assembly Bill
AUP	Agreed Upon Proceedures
CRM	Customer Relationship Management
EAR	Electronic Annual Report
FTE	Full Time-Equivalent (for employee count)
FY	Fiscal Year
HHW	Household Hazardous Waste
iMRF	Integrated Material Recovery Facility
LRG	Large Refuse Generator
MFD	Multi Family Dwelling
OMRF	Organics Material Recovery Facility
RGG	Recology Golden Gate
RRA	Refuse Rates Administrator
RSF	Recology San Francisco
RSS	Recology Sunset Scavenger
RY or RYE	Rate Year Ending
SB	Senate Bill
SFE or ENV	San Francisco Environment Department
SS/GG	Recology Sunset Scavenger and Golden Gate
WM	Waste Management inc.