



# Skilled Nursing and Subacute Care Transfer Reporting & Project Update

*Ordinance 077-22 | Calendar Years 2021 and 2022*

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**Presentation to the Health Commission**

*April 4, 2023*



# Ordinance Background & Context

**Skilled Nursing Care** is nursing or therapy care for patients who are medically stable and have a need that must be performed by skilled, licensed professionals daily.

**Subacute skilled nursing care** is a level of care needed for patients who require ongoing specialized care, such as tracheotomy care, complex wound management, intravenous tube feeding, and/or ventilator care after an acute hospitalization.





# Skilled Nursing Care Transfer Reporting Requirements

Requires general acute care hospitals and hospital-based skilled nursing facilities in San Francisco to annually report:

**Patients Transferred:** patients who were transferred by the Reporting Health Facility to an Out-of-County Health Facility for the purpose of receiving Skilled Nursing Care

**Patients Not Transferred:** patients who qualified for Skilled Nursing Care while admitted to the Reporting Health Facility but were not transferred by the Reporting Health Facility to an Out-of-County Health Facility

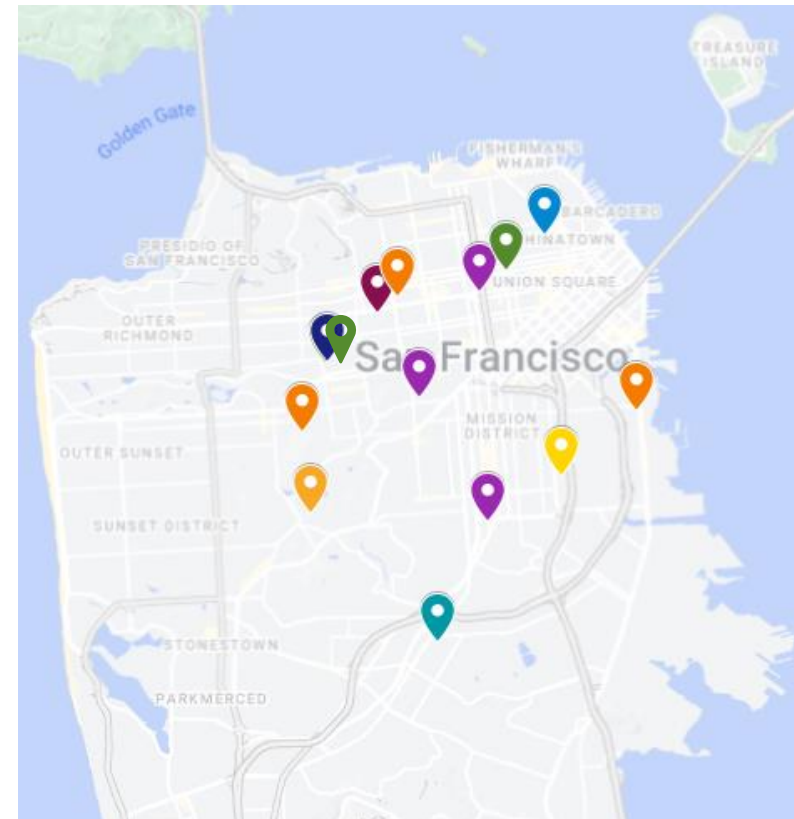
**Aggregate demographic information for each category of patient:** Age, race/ethnicity, gender, patient insurance provider, and housing status.



# Reporting Health Facilities

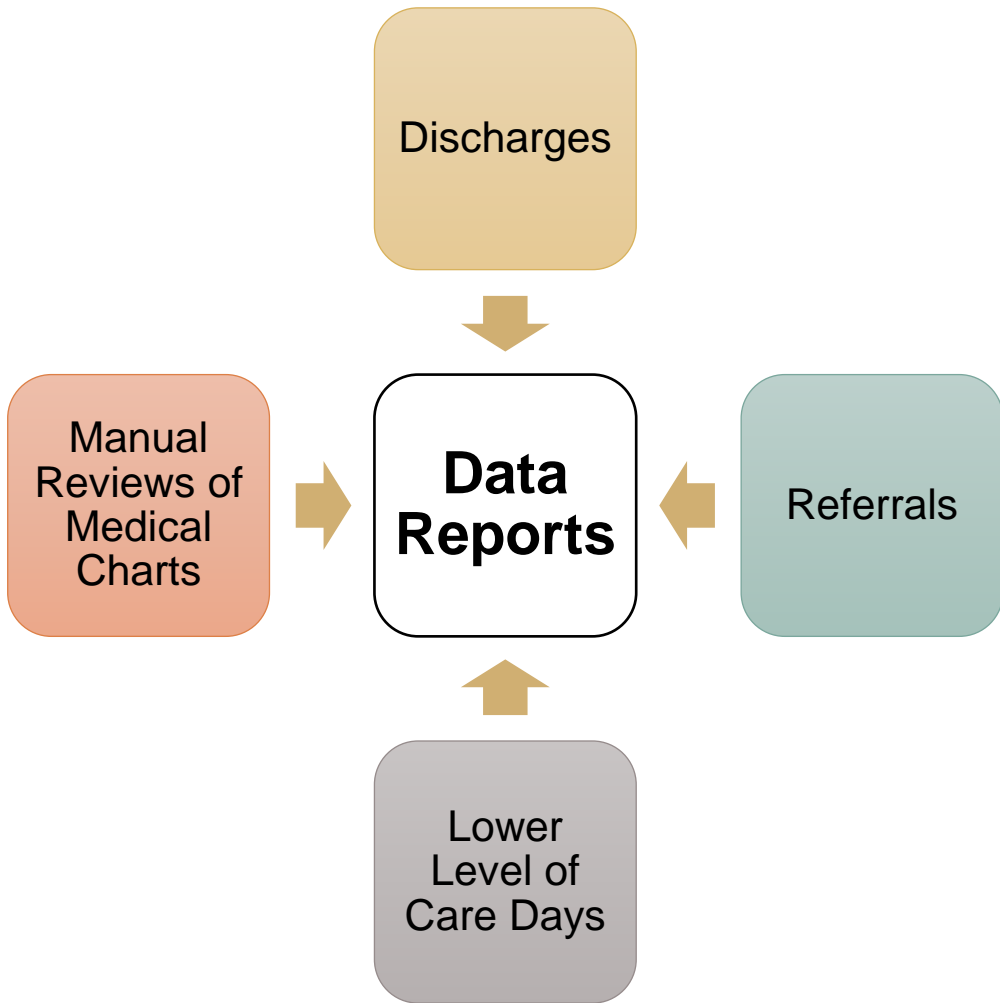
- Chinese Hospital
- Kaiser Foundation Hospital
- California Pacific Medical Center (CPMC)  
*Van Ness, Mission Bernal, Davies*
- Dignity Hospitals  
*St. Mary's Medical Center and Saint Francis Memorial Hospital*
- University of California, San Francisco (UCSF)  
*Mount Zion, Mission Bay, Parnassus*
- Zuckerberg San Francisco General Hospital & Trauma Center (ZSFG)
- Kentfield Hospital San Francisco

- Laguna Honda Hospital and Rehabilitation Center (LHH)
- Jewish Home and Rehab Center





# Facility Data Collection Methods



Subacute Care: Transferred Out of County (2022 Calendar Year)			
<b>Definitions</b>			
<b>Out of County Health Facility:</b> a health facility located outside of the City of San Francisco, whether public or private, licensed as a general acute care hospital or skilled nursing facility.			
<b>Subacute Care:</b> see complete definition in workbook tab "2. Total SNF & Subacute". Briefly, adult and pediatric subacute care is a level of care designed for patients who have an acute illness, injury, or exacerbation of a disease process, who use a medical technology that compensates for the loss of a vital bodily function.			
<b>Instructions</b>			
Using the tables below, please report the number of patients that were transferred to an out-of-county health facility for the purpose of receiving subacute care. Note that the tables separate patients transferred by those who are SF residents and non-SF residents			
<b>Methodology Instructions:</b>			
<b>Laguna Honda Hospital and the Jewish Home:</b> this tab does not apply to your facility if your facility did not make any transfers to out-of-county facilities for the purposes of receiving subacute care.			
<b>General Acute Care Hospitals:</b> Please report the total number of patients who were discharged to a facility outside of SF County in CY2022 for the purposes of receiving subacute care.			
<b>Data Notes</b>			
Please note any <i>missing data</i> here:		<input type="text"/>	
Please provide any other data notes here:		<input type="text"/>	
<b>Table 7:</b> Total # of patients who were <u>SF City residents</u> , transferred to an Out-of-County health facility to receive subacute care.		<b>Table 8:</b> Total # of patients who are <u>non-SF City residents</u> , transferred to an Out-of-County health facility to receive subacute care.	
<b>Total Number</b>		<b>Total Number</b>	
<b>5A. AGE</b>		<b>6A. AGE</b>	
<19		<19	
19-64		19-64	
65+		65+	
<b>5B. RACE &amp; ETHNICITY</b>		<b>6B. RACE &amp; ETHNICITY</b>	

# Chinese Hospital

Data should not be compared across facilities; refer to slide 15 for data considerations and limitations



## Methodology:

- Transfers to skilled nursing facilities out-of-county: **discharge data**
- Transfers to subacute care facilities out-of-county: **manual review of medical charts**

### Total transfers to an out-of-county health facility to receive skilled nursing or subacute care

Skilled Nursing Transfers	
2021	2022
18	56

Subacute Transfers	
2021	2022
Fewer than 10	Fewer than 10

*Chinese Hospital does not have a mechanism to report patients who qualified for skilled nursing or subacute but were not transferred.*

# Kaiser Foundation Hospital San Francisco

*Data should not be compared across facilities; refer to slide 15 for data considerations and limitations*



## Methodology:

- Transfers out-of-county for skilled nursing care or subacute care: **discharge data**
- Patients who qualified for skilled nursing or subacute care but were not transferred: **referral data**

### Total transfers to an out-of-county health facility

Skilled Nursing Transfers	
2021	2022
565	387
Subacute Transfers	
2021	2022
Fewer than 10	Fewer than 10

### Total referrals for skilled nursing or subacute care but not transferred

Referrals for Skilled Nursing	
2021	2022
154	170
Referrals for Subacute	
2021	2022
11	Fewer than 10



# Dignity Hospitals – Saint Francis & St. Mary’s

*Data should not be compared across facilities; refer to slide 15 for data considerations and limitations*



## Methodology:

- Transfers out-of-county for skilled nursing care or subacute care: **discharge** and **manual review**
- Patients who qualified for skilled nursing or subacute care but were not transferred: **referral data**
- *2021: duplication in the referral population, skilled nursing and subacute*

## Total transfers to an out-of-county health facility

Skilled Nursing Transfers	
2021	2022
135	144
Subacute Transfers	
2021	2022
Fewer than 10	Fewer than 10

## Total referrals for skilled nursing but not transferred

Referrals for Skilled Nursing	
2021	2022
522	304
Referrals for Skilled Nursing*	
<i>*Facility offers subacute care</i>	
2021	2022
334	157



# California Pacific Medical Center (CPMC) – Mission Bernal, Van Ness, Davies



*Data should not be compared across facilities; refer to slide 15 for data considerations and limitations*

## Methodology:

- Transfers to skilled nursing facilities: **discharge data**
- Transfers to subacute care facilities: **manual review of medical charts**

### Total transfers to a health facility to receive skilled nursing or subacute care (in-county and out-of-county)

Skilled Nursing Transfers	
2021	2022
2,311	2,465

Subacute Transfers	
2021	2022
Fewer than 10	Fewer than 10

*CPMC does not have a mechanism to report patients who qualified for skilled nursing or subacute but were not transferred.*

# University of California, San Francisco (UCSF) – Parnassus, Mission Bay, Mount Zion



*Data should not be compared across facilities; refer to slide 15 for data considerations and limitations*

## Methodology:

- Transfers to skilled nursing facilities out-of-county: **discharge data**
- Transfers to subacute care facilities out-of-county: **discharge data**

### Transfers to an out-of-county health facility to receive skilled nursing or subacute care

Skilled Nursing Transfers	
2021	2022
956	963

Subacute Transfers	
2021	2022
35	25

UCSF reported some patients with discharge of subacute went to facilities that do not offer subacute care – **data reported is an overestimate**

*UCSF does not have a mechanism to report patients who qualified for skilled nursing or subacute but were not transferred.*

# Zuckerberg San Francisco General Hospital (ZSFG)

*Data should not be compared across facilities; refer to slide 15 for data considerations and limitations*



## Methodology:

- Transfers out-of-county for skilled nursing care or subacute care: **discharge** and **manual review**
- Patients who qualified for skilled nursing or subacute care but were not transferred: **Lower level of care (LLOC)**

### Transfers to an out-of-county health facility

Skilled Nursing Transfers	
2021	2022
200	182

Subacute Transfers	
2021	2022
NA	Fewer than 10

### Qualified for skilled nursing but not transferred *LLOC patient day*

Qualified for Skilled Nursing		
2021	Methodology change: 2021 to 2022 2022 no longer includes: in-county transfers, ZSFG 4A, LLOC-custodial	2022
3,253		1,588

Qualified for Subacute	
2021	2022
NA	Fewer than 10

# Kentfield San Francisco

*Data should not be compared across facilities; refer to slide 15 for data considerations and limitations*



## Methodology:

- Transfers to skilled nursing facilities out-of-county: **discharge data**
- Transfers to subacute care facilities out-of-county: **discharge data**

## Transfers to an out-of-county health facility to receive skilled nursing or subacute care

Skilled Nursing Transfers	
2021	2022
71	34

Subacute Transfers	
2021	2022
19	25

*Kentfield San Francisco does not have a mechanism to report patients who qualified for skilled nursing or subacute but were not transferred.*

# Laguna Honda Hospital and Jewish Home & Rehab Center



## Laguna Honda Hospital

Transfers to an out-of-county skilled nursing facility:

- 2021: **0**
- 2022: **39**

Total number of residents who received skilled nursing care at Laguna Honda:

- 2021: **1,116**
- 2022: **759**

## Jewish Home and Rehab Center

Transfers to an out-of-county skilled nursing facility:

- 2021: **0**
- 2022: **0**

Total number of residents who received skilled nursing care at Jewish Home and Rehab Center

- 2021: **990**
- 2022: **1,205**



# Summary Findings: Out-of-County Transfers

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Most patients who were transferred to an out-of-county skilled nursing facility are **adults over age 65**.

The population of patients transferred to out-of-county skilled nursing facilities is **racially and ethnically diverse**.

**Medicare** is the most common payor type amongst patients transferred out-of-county for skilled nursing and subacute care.

While Medicare is the most common payor type amongst patients transferred out-of-county for skilled nursing and subacute care, **a larger proportion of subacute patients are covered by Medi-Cal compared to skilled nursing patients**.



# Data Considerations & Limitations

- 1 Variety of hospital electronic health record management and referral systems utilized by each reporting health facility
- 2 Subacute is not a standardly defined patient discharge status code.
- 3 Patient clinical presentation and treatment needs change during the course of admission.
- 4 Patient data has not been de-duplicated.
- 5 Health facilities were not required to report in-County transfers, therefore the data is not a complete picture of all skilled nursing transfers.

## Report Limitations

*2021 & 2022 Calendar Year*

(1) total number of San Franciscans who are transferred to an out-of-county facility to receive skilled nursing care and subacute care

(2) total number of San Franciscans who qualified for skilled nursing or subacute care while in an acute care hospital or hospital-based skilled nursing facility and remained admitted



# Future Reports



DPH will continue to work with reporting health facilities to improve data collection for future reports



In-County Transfers



Administrative Days



Referral Data

*Additional hospital data requests may take years to develop, additional staff training, and significant financial resources*



# Plans for the Provision of Subacute Care in San Francisco

Kelly Hiramoto, DPH Special Projects Manager



# DPH Subacute Update

- Request for quote for subacute skilled nursing and skilled nursing facility beds for hospital overflow.

## Chinese Hospital

- 23-bed unit dedicated for SNF overflow
- Pursuing SNF and subacute licensure and certification
- Recently awarded \$5 million to support 30-bed unit renovation

## San Francisco Health Care and Rehab

- Existing freestanding skilled nursing facility
- In the process of becoming a contractor with the City to provide skilled nursing beds for hospital overflow.

- Milliman updated a subacute unit financial proforma
- CalAIM implementation: long-term care carved-in to the health plan and impacts to long-term bed financing