## **Gender Health SF Insurance & Health Benefits Matrix**

Insurance	Medicare A&B	Full Scope Medi-cal	San Francisco Health Plan (Medi-cal, Healthy Workers and Healthy Families)	Anthem (Medi-cal)	Healthy San Francisco (Health Access Program)
Surgeries Covered	<ul> <li>Orchiectomy</li> <li>Hysterectomy</li> <li>Mastectomy w/ Chest Reconstruction</li> <li>Feminizing Mammoplasty</li> <li>Facial Surgeries</li> <li>Voice Therapy</li> </ul>	<ul> <li>Orchiectomy</li> <li>Hysterectomy</li> <li>Mastectomy w/ Chest Reconstruction</li> <li>Feminizing Mammoplasty</li> <li>Facial Surgeries</li> <li>Voice Therapy</li> </ul>	<ul> <li>Orchiectomy</li> <li>Mastectomy w/ Chest Reconstruction</li> <li>Feminizing Mammoplasty</li> <li>Vaginoplasty</li> <li>Vulvoplasty</li> <li>Hysterectomy</li> <li>Metoidioplasty</li> <li>Phalloplasty</li> <li>Phalloplasty</li> <li>Hair Restoration</li> <li>Facial Surgeries</li> <li>Body Contouring</li> <li>Hair Reduction: face, body, surgical site</li> <li>Voice Therapy</li> </ul>	<ul> <li>Orchiectomy</li> <li>Hysterectomy</li> <li>Mastectomy w/ Chest Reconstruction</li> <li>Feminizing Mammoplasty</li> <li>Vaginoplasty</li> <li>Vulvoplasty</li> <li>Metoidioplasty</li> <li>Phalloplasty</li> <li>Hair Restoration</li> <li>Facial Surgeries</li> <li>Body Contouring</li> <li>Voice Therapy</li> <li>Hair Reduction: face, body, surgical site</li> </ul>	<ul> <li>Orchiectomy</li> <li>Hysterectomy</li> <li>Mastectomy w/ Chest Reconstruction</li> <li>Feminizing Mammoplasty</li> <li>Vaginoplasty</li> <li>Vulvoplasty</li> <li>Metoidioplasty</li> <li>Phalloplasty</li> <li>Hair Restoration</li> <li>Facial Surgeries</li> <li>Body Contouring</li> <li>Surgical site hair Reduction</li> </ul>
Referral & Navigation Process	Pt is referred by PCP to GHSF for navigation.  Referral for surgery will be sent to ZSFG surgeon, except facial surgeries & voice therapy.  PCP will need to refer Pt directly to UCSF for facial surgery & voice therapy, GHSF will provide navigation only for facial surgeries.	Pt is referred by PCP to GHSF for navigation.  Referral for surgery will be sent to ZSFG surgeon, except facial surgeries & voice therapy.  PCP will need to refer Pt directly to UCSF for facial surgery & voice therapy, GHSF will provide navigation only for facial surgeries.	Pt must be in San Francisco Health Network medical group.  Pt is referred by PCP to GHSF for navigation and surgery referral processing.  For in-network surgeries GHSF will refer Pt to ZSFG.  For all out-of-network surgeries GHSF will process Pre-Authorizations (PAs) for surgical consult and referral.	Pt is referred by PCP to GHSF for Navigation Only.  Referrals & PAs for gender affirming surgeries or procedures to surgeons' practices must be completed by PCP and PCP clinic directly.	Pt is referred by PCP to GHSF for navigation and surgery referral processing.  For in-network surgeries GHSF will refer Pt to ZSFG.  For all out-of-network surgeries GHSF will process Preauthorizations (PAs) for surgical consult and referral.
Wait lists	None	None	During Navigation Pt will review surgeon options and choices with Pt. No waitlist, but different wait times may be reviewed based on patient surgeon choice.	None	A limited annual budget exists for this program. Approval for surgical consult and surgeries depends on budget. A waitlist for specific surgeries will be discussed with patient during navigation services.