

October 4, 2022 Health Commission

Sect.	Agency/ Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments	CID #
BHS	Richmond Area Multi-Services									20708
	Peer-to- Peer Services aka Peer to Peer Employment	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 100% of its contracted performance objectives and 135% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for excellent achievement of its performance objectives.	
	Peer-to-Peer Linkage	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 100% of its contracted performance objectives and 135% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for excellent achievement of its performance objectives, especially since the pandemic response led to reduced hours and onsite staffing at all outpatient clinics and subsequent lack of space for peer staff.	
	Peer Specialist MH Certificate	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 100% of its contracted performance objectives and 79% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for superior achievement of all four outcome-oriented performance objectives, especially since the entire year was provided on a virtual basis.	
	ICM Transition to Outpatient	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 100% of its contracted performance objectives and 56% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for excellent achievement of its performance objectives. The program's Year End Report details a remarkable and inspiring successful client/peer engagement that took a client from resisting transition and vaccination to sustained outpatient/medication adherence and COVID vaccination.	
	Wellness in the Streets	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 67% of its contracted performance objectives and 23% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for excellent achievement of its performance objectives. Program commended for its pivot due to the pandemic response environment to work in ways not originally anticipated with the birth of the program; the pivot by many measures is deemed successful.	
	Whole Person Care Shelter Coordination Services	Scoring suspended due to COVID-19 response	NA	NA	NA	NA		FY20-21	Not yet monitored by BOCC	
BHS	UC Regents Citywide									7692
	UC Citywide Focus/Citywide Forensics FSP	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 70% of its contracted performance objectives and 100% of its contracted units of service target. The program completed its client satisfaction survey on time but the return rate was less than 50%. Program achieved mixed results on various performance objectives. BOCC recommended the program work with SOC to review its performance objectives.	
BHS	UC Regents Infant Parent Program									9127
	UCSF Infant-Parent Program Daycare Consultants	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	Program's one performance objective was suspended per SOC. Because of the switch to cost-reimbursement basis, there were no delivered Units of Service to be measured against contracted. Program did not complete a client satisfaction survey.	

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	UCSF Infant-Parent Program – Spring Project ICAP Division	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 40% of its contracted performance objectives and 73% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program submitted an excellent, comprehensive, and impressive Year End Report that details and chronicles the experiences of the program as it worked remotely (even with staff shortages) and faced the challenges and yet there are many indicators that the staff succeeded in their mission creatively and with dedication even though some of the specific performance objectives could not be addressed due to the pandemic response environment.	
	UCSF Infant-Parent Program – ICAP Psychotherapy Services	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 83% of its contracted performance objectives and 68% of its contracted units of service target. The program completed its client satisfaction survey on time but the return rate was less than 50%. The program is commended for excellent achievement of nine of the performance objectives.	
BHS	Felton Institute									7692
	Law Enforcement Assisted Diversion (LEAD)	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY19-20	Program ended 8/2020. Close out report. The program met 0% of its contracted performance objectives and 92% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results.	
	Behavioral Health Community Engagement (BHCE)	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 100% of its contracted performance objectives and 80% of its contracted units of service target. The program failed to submit the Program Declaration of Compliance. Program did not complete a client satisfaction survey.	
	Promoting Recovery & Services for the Prevention of Recidivism	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY19-20	20-21 monitoring report not available yet. 19-20 supplied. The program met 70% of its contracted performance objectives and 73% of its contracted units of service target. Program did not complete a client satisfaction survey.	
	Felton STARR (Supporting Treatment & Reducing Recidivism)	Scoring suspended due to COVID-19 response	NA	NA	NA	NA	No	FY20-21	The program met 50% of its contracted performance objectives and 0% of its contracted units of service target. Program did not complete a client satisfaction survey. Program had mixed results on performance objectives. There is a new Program Director who is getting acquainted with the data required for the objectives. Felton management processed a cost reimbursement invoice for this program and did not include actual units of service achieved.	