

Dan Bernal
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Commissioner
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Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

London N. Breed, Mayor
Department of Public Health



Grant Colfax, M.D.
Director of Health
Mark Morewitz, M.S.W.
Executive Secretary
TEL (415) 554-2666
FAX (415) 554-2665
Web Site: <http://www.sfdph.org>

**MINUTES
JOINT CONFERENCE COMMITTEE MEETING FOR
LAGUNA HONDA HOSPITAL AND REHABILITATION
CENTER SEPTEMBER 13, 2022, 4:00 P.M.
REMOTE MEETING VIA WEBEX EVENT**

1. CALL TO ORDER

Present: Commissioner Tessie Guillermo, Chair
Commissioner Edward A. Chow, M.D., Member
Commissioner Laurie Green, M.D., Member

Staff: Baljeet Sangha, Zoe Harris, Arnulfo Medina, Chuck Lamb, Claire Horton MD, David Smith, Julie Cline, Keith Chartier, Lily Conover, Lisa Hoo MD, Lucia Angel, Maggie Rykowski, Michelle Fouts PharmD, Nawzaneen Talai, Terry Dentoni, Chauncey Jackson, Jennifer Carton Wade

The meeting was called to order at 4:01pm.

2. APPROVAL OF MINUTES FOR MEETING OF AUGUST 9, 2022

Public Comment:

Patrick Monette-Shaw provided verbal comment and submitted the following written summary:

The August 9 minutes report Commissioner Chow requested an updated LHH organizational chart. On June 30, Pickens released a letter announcing a Pilot Reorganization, including an org chart. Unfortunately yanking the PDF org chart into Photoshop showed it measured 64" wide and 24" high, obviously not printable. Zooming in made the text totally fuzzy and almost unreadable. On August 4, I submitted records request #22-4516 enclosing an Excel file listing 29 positions on Pickens June 30 Pilot Re-Organization Chart, and asked for the names of those 29 position incumbents. Ten days later I was e-mailed another org chart that measured 8.5" x 11" instead of returning a readable Excel file with names filled in. Photoshop tools show the text to be set in 4-point size fonts, again totally unreadable; zooming in blurred the text to the point of being totally unreadable. I hope Dr. Chow gets a readable org chart!

3. GENERAL PUBLIC COMMENT:

There was no general public comment.

4. EXECUTIVE TEAM REPORT

Baljeet Sanjha, LHH Recertification Co-Incident Commander, COO, San Francisco Health Network, presented the item.

Public Comment:

Patrick Monette-Shaw provided verbal comment and submitted the following written summary:

LHH's preparation for a CMS recertification survey is alarming. Three months after three consultants were hired in June at a cost of \$14 million, data LHH has provided publicly about LHH's preparedness for a CMS reinspection survey should alarm the Health Commission and the board of Supervisors. Three "*Weekly [CMS] Survey Readiness and Compliance Assessments*" show that as of September 2, LHH is not meeting 90% or greater progress towards three of its goals:

- The Environment of Care (EOC) standard showed 88% compliance, with only 10 of LHH's 13 patient care units prepared for CMS reinspection.
- The *Hand Hygiene* (HH) standard showed 78% compliance, but with only 4 of LHH's 13 patient care units prepared for CMS reinspection, nowhere near close to the 90% goal
- The *Infection Prevention and Control (IPC)* standard showed 87% compliance, but again with only 7 of LHH's 13 patient care units prepared for CMS reinspection.

Commissioner Comments:

Commissioner Chow noted concern with vacancies in social service positions and asked how social services at LHH are being covered at this time. Mr. Sangha stated that as part of the San Francisco Health Network (SFHN), LHH can draw upon other SFHN staff during the recertification process. He noted that the ZSFG chaplain is filling in at LHH. In addition, the Human Resources section of the LHH Incident Command Center is actively recruiting and has just hired an occupational therapist; other temporary and per-diem staff are used to fill in. He also added that there is a national shortage of psychology and social service positions. Dr. Lisa Hoo, LHH Chief of Medical Staff, stated that two psychiatrists have been recruited to ensure coverage of services including individual and group sessions.

Commissioner Guillermo asked how the new flu vaccine rollout will coincide with the new COVID-19 vaccine rollout. Dr. Hoo stated that the consent process for flu vaccines will be offered first and then the COVID-19 vaccine consent will be offered.

Commissioner Chow stated that despite the rise in number of COVID-19 cases at LHH, he is glad to see the efficacy of the previous vaccine rollout. He noted that the severity of cases shows the effectiveness of the vaccines.

5. REGULATORY AFFAIRS REPORT

Geraldine Mariano, Director of Regulatory Affairs, presented the item.

Commissioner Comments:

Commissioner Chow noted that there are still many facility reported incidents that have not been investigated by CDPH. Ms. Talai stated that CDPH has been focused on the most recent transfers and discharges. She noted that CDPH did recently verbally indicate that several cases could be closed with no findings.

Commissioner Chow asked if CDPH seems to prioritize any specific type of complaint. Ms. Talai stated that CDPH surveyors tend to respond quicker to staff-to-resident allegations.

Commissioner Green stated that the Commission wants to ensure that all LHH staff-to-patient incidents are

reported in a timely manner.

Commissioner Green asked if LHH has a sense of which categories the delayed cases have been filed. Ms. Talai stated that when LHH conducts its investigations, it does not predict a category of severity.

Commissioner Guillermo asked if the make-up of the CDPH survey teams have been consistent. Ms. Talai stated that the CDPH survey teams usually consist of the San Francisco district office staff. She noted that the LHH quality staff generally have a good working relationship with the CDPH San Francisco district office staff.

6. CLOSED SESSION

- A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).

Patrick Monette Shaw requested that the committee vote in closed session to allow his comments, which were intended for the "General Public Comment" item, to be included in his comments for the "Executive Team Report," so he does not have to reduce the number of words submitted for the minutes.

Mr. Morewitz noted for the committee members that no such action can take place because it has not been previously listed on the agenda, which needs to be posted at least 72 hours before a meeting can be held.

- B) Vote on whether to hold a Closed Session.

Action Taken: The committee voted unanimously to hold a closed session.

- C) Closed Session Pursuant to Evidence Code Sections 1156, 1156.1, 1157, 1157.5, 1157.6, and 1157.7; Health and Safety Code Section 1461; San Francisco Administrative Code Sections 67.5, 67.8, 67.8-1, and 67.10; and California Constitution, Article I, Section 1.

CONSIDERATION OF MEDICAL STAFF CREDENTIALING MATTERS

CONSIDERATION OF MEDICAL QUALITY IMPROVEMENT

CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS

QUALITY IMPROVEMENT MEDICARE RECERTIFICATION

UPDATE AND QUALITY IMPROVEMENT CLOSURE PLAN UPDATE

RECONVENE IN OPEN SESSION

1. Discussion and Vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The Charter, or Non-Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action item)

2. Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).

7. POSSIBLE DISCLOSURE OF CLOSED SESSION INFORMATION

Action Taken: The Committee unanimously voted to not disclose discussions held in closed session.

8. ADJOURNMENT

The meeting was adjourned at 6:25pm.