

Tenderloin Emergency Initiative Situation Report

Operational Period 29

6/27/22-7/3/22

This situation report represents accomplishments from the crisis operations phase of the Tenderloin Emergency Initiative (TEI). This report includes but is not limited to operations prompted by the Declaration of Emergency for drug overdoses in the Tenderloin, dated December 17, 2021.

This is the final situation report for crisis operations of the Tenderloin Emergency Initiative. On 7/1, TEI entered into sustained operations led by the City Planning Department. This report is now discontinued. Please check the [Tenderloin Emergency Initiative Data and Reports website](#) for updates and metrics for all goal areas.

EXECUTIVE SUMMARY

Activities in Operational Period (OP) 29 focused on completing the transition from crisis operations led by DEM to sustained operations led by the City Planning Department in FY2023. Beginning 7/1, City Planning set the meeting cadence, Joint Field Operations, and overall strategy in the Tenderloin neighborhood as part of Phase III and includes the [Tenderloin Community Action Plan](#). The Tenderloin Center (TLC) began planning for operations through the end of the calendar year by gathering feedback from leadership, staff, and guests on guest services, staff support, and site demobilization, which will happen on 12/31/22. TLC leadership with DPH also began strategizing on how to connect guests who rely on various TEI services with other service providers, organizations, and programs in the Tenderloin neighborhood and citywide to ensure continuity of support.

Various departments began adjusting their operational cadence based on the minimum levels of service supported by the FY2023 budget for Tenderloin operations. After the conclusion of OP 29, DPW will have 6 of the current 12 corridor workers maintaining cleanliness in the Tenderloin Monday through Friday, cleaning operations for Joint Field Operations will be reduced by half, and exterior cleaning services at the TLC will be reduced.

Key Activities/Highlights:

- The Tenderloin Emergency Initiative transitioned to Phase III, Sustained Operations, under the leadership of the City Planning Department on 7/1.
- The Equity and Community Engagement team held a listening session with the Downtown Investments in Arts and Culture group 6/27.

OPERATIONAL PROGRESS REPORTS

Weekly progress reports include the accomplishments according to the OP's objectives and new operational information related to the Tenderloin Emergency Initiative response efforts.

A joint group of City and community stakeholders established the following goal areas as the top issues to address in the Tenderloin. These goal areas track the output of City and non-City partners working on the Tenderloin Emergency Initiative but also outcomes of those efforts

measured by impact on the neighborhood. To ensure that operations are directly addressing the goal areas, all objectives must link back to at least one of the following goal areas:

1. Reduce drug sales and violent crime
2. Reduce homelessness and street sleeping
3. Eliminate widespread public drug usage
4. Increase safe passage and accessibility
5. Cleaner sidewalks and streets
6. Reduce fatal and non-fatal overdoses
7. Eliminate widespread street vending
8. Increase connections to care

OPERATIONAL PERIOD 29 (June 27 – July 3)

Objective	Goal Area Crosswalk	Tactics and Response Activities
<p>1. Conclude crisis operations led by DEM and transition coordination of all operations to sustained operations led by CPC by 6/30.</p>	<p>All</p>	<ul style="list-style-type: none"> • The Tenderloin Emergency Initiative transitioned to Phase III, Sustained Operations, under the leadership of the City Planning Department on 7/1.
<p>2. Perform daily joint field outreach and operations at the following priority locations on a rotating basis:</p> <ol style="list-style-type: none"> a. UN Plaza b. 300 Hyde c. Mission 8th-9th d. Laskie Alley e. Taylor & Eddy f. 200 Eddy g. Shannon Alley h. Myrtle Alley i. 400, 600, 700 Eddy j. 300, 400, 600 Ellis 	<p>All</p>	<ul style="list-style-type: none"> • Performed twice-daily Joint Field Operations Monday 6/27 through Sunday 7/3. <ul style="list-style-type: none"> ○ Monday morning operations started at Myrtle Alley, and afternoon operations started at 300 Ellis ○ Tuesday morning operations started at Mission between 8th and 9th including Laskie Alley, and afternoon operations started at Myrtle Alley ○ Wednesday morning operations started at Taylor and Eddy and 200 Eddy, and afternoon operations started at Mission between 8th and 9th including Laskie Alley ○ Thursday morning operations started at Shannon Alley, and afternoon operations started at Taylor and Eddy and 200 Eddy ○ Friday morning operations started at 300 Ellis, and afternoon operations started at Shannon Alley ○ Saturday morning operations started at 400 Eddy, and afternoon operations started at 300 Ellis ○ Sunday morning operations started at 300 Hyde, and afternoon operations started at 400 Eddy • Operations included SFFD, DEM, DPH, MTA, DPW, CBOs, and SFPD representatives.

		<ul style="list-style-type: none">• SFPD maintained increased levels of staffing in the TEI project area, especially focusing on enforcement at UN Plaza. The following enforcement activities occurred in the priority locations during OP 29:<ul style="list-style-type: none">○ UN Plaza: two instances of arrest for drug sales and five instances of arrest for outstanding warrants○ 9th and Market: one instance of arrest for aggravated assault○ 8th and Market: two instances of arrest for drug sales○ 8th and Stevenson: one instance of arrest for drug sales○ 7th and Market: one instance of arrest for threats○ 6th and Natoma: one instance of arrest for aggravated assault and one instance of arrest for an outstanding warrant○ 600 block of Ellis: one instance of arrest for drug sales, one instance of arrest for an outstanding warrant, and one instance of arrest for possession of a firearm○ 500 block of Ellis: one instance of arrest for an outstanding warrant○ 600 block of Eddy: one instance of arrest for possession of a stolen vehicle○ 400 block of Eddy: one instance of arrest for drug sales and one instance of arrest for an outstanding warrant○ 300 block of Eddy: one instance of arrest for an outstanding warrant○ Olive and Larkin: one instance of arrest for possession of a stolen vehicle○ 200 block of Turk: one instance of arrest for possession of a stolen vehicle○ Unit block of Turk: one instance of arrest for possession of a firearm○ 200 block of Golden Gate: one instance of arrest for possession of a stolen vehicle and possession of a firearm○ 100 block of Leavenworth: one instance of arrest for drug sales○ Unit block of Jones: one instance of arrest for an outstanding warrant• MTA maintained enforcement activities in all priority locations. 17 citations were issued on 6/28. Enforcement did not occur on 6/29 due
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		<p>to unavailability of SFPD support personnel. No citations were issued in UN Plaza in OP 29.</p> <ul style="list-style-type: none"> • DPW corridor staff maintained a presence in all priority locations Monday through Friday, 8 a.m. through 5 p.m., maintaining cleanliness. This is the last OP that 12 staff will be dedicated to the TEI; going forward, there will be 6. • DPW conducted the weekly power washing within the Tenderloin Center (TLC) exterior footprint. • TLC personnel conducted outreach in UN Plaza to connect individuals to resources and social space through the TLC. • HSH HOT Teams conducted outreach in all priority locations Monday through Friday. • HSOC supported TEI efforts on the edge of the project area at Fern and Hemlock and 12th and Kissling on 6/27. • Field outreach was performed at each priority location between 6/27 and 7/1 by DPH and DPH-affiliated community providers, including the SF AIDS Foundation fentanyl team, SF Community Health Center Project REACT, Felton Engagement Specialist Team, and Code Tenderloin.
<p>3. Create the initial draft of the 6-month TLC operational plan to include priority areas, goals, and tasks with input provided by all TLC staff in OP 28 by 7/1.</p>	<p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> • TLC leadership gathered staff, guest, and leadership feedback on the current state of TLC operations in three priority areas: guest services, staff support, and site demobilization. • TLC leadership will draft a plan for operations for 7/4 through demobilization on 12/31/22 based on this feedback by 7/8 and present it to partners on 7/12.
<p>4. Facilitate a community input forum to collect input and experiences of</p>	<p>Reduce homelessness and street sleeping</p>	<ul style="list-style-type: none"> • TLC leadership held a community input forum to collect feedback about the experiences of black, indigenous, and people of color (BIPOC) guests on 6/29.

<p>BIPOC guests at the TLC on 6/29.</p>	<p>Eliminate widespread public drug usage</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> All feedback will be summarized and used to inform TLC's 6-month operational plan.
<p>5. Integrate the OP 12-23 data for TLC-related measures into the new TLC PowerBI space by 7/1 in preparation for transitioning the data source for public dashboards away from the use of the data tracker spreadsheet and toward the new TLC PowerBI reports.</p>	<p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> Data for TLC-related measures for OPs 12 – 23 were integrated into the TLC PowerBI space. The data represent referrals and completed linkages. The TLC and TEI data teams will continuously coordinate to ensure the data is populating the public dashboards correctly.
<p>6. Meet with DPH, HSA, and CPC by 7/1 to initiate development of the Street Teams public reporting strategy.</p>	<p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p>	<ul style="list-style-type: none"> The TEI data team met with CPC to discuss the development of the Street Teams dashboard but did not proceed to initiate reporting strategy development. Further work is postponed until CPC determines the feasibility of including internal street team reporting into public dashboards and secure the resources to do so.

	<p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	
<p>7. Complete MS Teams record retention archive and file inventory list as part of the data transition to City Planning by 6/30.</p>	<p>All</p>	<ul style="list-style-type: none"> • DEM archived all files and records for crisis operations from MS Teams and provided an inventory of all files to CPC in OP 29.
<p>8. Hold listening sessions with the Downtown Investments in Arts & Culture on 6/27 and UN Plaza stakeholders on 6/30.</p>	<p>All</p>	<ul style="list-style-type: none"> • The Equity and Community Engagement team held a listening session with the Downtown Investments in Arts and Culture group on 6/27. • The Equity and Community Engagement team also held the weekly TEI stakeholder meeting and a UN Plaza stakeholder meeting on 6/30.

METRICS TRACKING – OPERATIONAL PERIOD 29

OP 29 Priority Locations:

Data tracked via point-in-time site assessment between 0730-0930 daily except weekends which may vary in time.

UN Plaza

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	8	5	0	N	0	Y	N/A	Y	Y
6/28	4	7	0	N	0	Y	N/A	Y	Y
6/29	4	6	0	N	0	N	N/A	Y	N
6/30	4	0	0	N	0	Y	N/A	Y	Y
7/1	5	9	1	Y	0	Y	N/A	Y	Y
7/2	0	8	0	N	0	N	N/A	Y	Y
7/3	3	14	0	N	0	N	N/A	Y	Y

300 Block of Hyde

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	13	12	1	N	0	Y	N/A	Y	Y
6/28	<i>Not assessed on 6/28</i>								
6/29	5	7	0	N	0	Y	N/A	Y	N
6/30	8	12	1	N	0	Y	N/A	N	Y
7/1	8	12	1	N	0	Y	N/A	Y	Y
7/2	6	9	1	N	0	Y	N/A	Y	N
7/3	8	9	2	N	0	Y	N/A	Y	N

Mission between 8th and 9th

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	6	21	0	N	0	Y	N	N	N
6/28	8	9	0	0	0	Y	N	N	N
6/29	8	9	1	N	0	Y	N	N	N
6/30	8	9	0	N	0	Y	N	N	N
7/1	6	8	0	N	0	Y	N	N	N
7/2	2	2	1	N	0	Y	N	N	N
7/3	6	7	1	N	0	Y	N	N	N

Laskie Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	<i>Not assessed on 6/27 and 6/28</i>								
6/28									
6/29	2	2	17	N	0	Y	N/A	N	N
6/30	2	3	17	N	0	Y	N/A	N	N
7/1	3	2	15	N	0	Y	N/A	Y	N
7/2	0	0	15	N	0	Y	N/A	N	N
7/3	3	0	15	N	0	Y	N/A	N	N

Taylor & Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	<i>Not assessed on 6/27 and 6/28</i>								
6/28									
6/29	3	0	5	Y	0	Y	N/A	Y	N
6/30	4	0	4	Y	0	Y	N/A	N	N
7/1	4	0	1	N	0	Y	N/A	N	N

7/2	0	0	2	N	0	Y	N/A	N	N
7/3	2	3	3	N	0	Y	N/A	N	N

200 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	<i>Not assessed on 6/27 and 6/28</i>								
6/28									
6/29	3	0	0	N	0	Y	N/A	Y	N
6/30	2	0	1	N	0	Y	N/A	N	N
7/1	2	0	0	N	0	Y	N/A	Y	N
7/2	4	0	2	N	0	Y	N/A	Y	N
7/3	5	0	2	N	0	Y	N/A	Y	N

Shannon Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	2	0	3	N	0	Y	N/A	Y	N
6/28	1	0	3	N	0	Y	N/A	Y	N
6/29	1	0	1	N	0	Y	N/A	N	N
6/30	3	2	2	N	0	Y	N/A	N	N
7/1	2	1	3	N	0	Y	N/A	N	N
7/2	2	2	5	N	0	Y	N/A	N	N
7/3	2	4	4	N	0	Y	N/A	N	N

Myrtle Alley

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	1	1	6	N	0	Y	N/A	N	N
6/28	5	9	0	N	Y	N	N/A	N	N

6/29	0	0	7	N	0	Y	N/A	N	N
6/30	0	0	6	N	0	Y	N/A	N	N
7/1	2	3	6	N	0	Y	N/A	N	N
7/2	0	0	7	N	0	Y	N/A	N	N
7/3	0	0	8	N	0	Y	N/A	N	N

400 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	5	6	0	N	0	Y	N/A	Y	Y
6/28	<i>Not assessed on 6/28</i>								
6/29	5	4	0	N	0	Y	N/A	Y	Y
6/30	2	3	0	N	0	Y	N/A	Y	Y
7/1	3	10	0	N	0	Y	N/A	Y	Y
7/2	4	8	1	N	0	Y	N/A	Y	Y
7/3	4	12	1	N	0	Y	N/A	Y	Y

600 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	3	4	0	N	0	Y	N/A	Y	N
6/28	<i>Not assessed on 6/28</i>								
6/29	1	9	0	N	0	Y	N/A	N	N
6/30	4	12	0	N	0	Y	N/A	Y	N
7/1	5	13	0	N	0	Y	N/A	Y	N
7/2	3	9	0	N	0	Y	N/A	Y	N
7/3	2	13	0	N	0	Y	N/A	Y	N

700 Block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	6	4	1	N	0	Y	N	N	N
6/28	<i>Not assessed on 6/28</i>								
6/29	2	4	2	N	0	Y	N	Y	N
6/30	3	4	2	N	0	Y	N	N	N
7/1	3	2	2	N	0	Y	N	N	N
7/2	1	0	2	N	0	Y	N	N	N
7/3	4	0	1	N	0	Y	N	N	N

300 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	5	4	1	N	0	Y	N/A	Y	N
6/28	<i>Not assessed on 6/28</i>								
6/29	8	0	1	N	0	Y	N/A	Y	N
6/30	6	0	1	N	0	Y	N/A	Y	N
7/1	7	0	2	N	0	Y	N/A	Y	N
7/2	6	0	5	N	0	Y	N/A	Y	N
7/3	5	0	5	N	0	Y	N/A	Y	N

400 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	4	7	0	N	0	Y	N/A	Y	N
6/28	<i>Not assessed on 6/28</i>								
6/29	3	2	0	N	0	Y	N/A	Y	N
6/30	3	0	0	N	0	Y	N/A	N	N
7/1	1	1	0	N	0	Y	N/A	N	N

7/2	2	0	0	N	0	Y	N/A	N	N
7/3	1	0	0	N	0	Y	N/A	N	N

600 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
6/27	3	5	1	N	0	Y	N/A	Y	N
6/28	<i>Not assessed on 6/28</i>								
6/29	11	20	0	N	0	Y	N/A	Y	N
6/30	9	11	0	N	0	Y	N/A	N	N
7/1	5	8	0	N	0	Y	N/A	N	N
7/2	6	8	0	N	0	Y	N/A	N	N
7/3	8	5	0	N	0	Y	N/A	N	N

Note: "Problem Behaviors" are defined as a person exhibiting one or more of the following: lying down on a sidewalk or street, reacting to internal stimuli in a way that is causing public consternation, walking through the street without regard to traffic, no attempt at hygiene, inappropriately clothed for the weather, exposed genitalia, public hoarding, lack of awareness of surroundings, public defecation. "Drug activity" is defined as visible drug dealing or open-air drug use. "Problem vehicles" are defined as vehicles that are either abandoned or missing major components such as windshields, doors, or major engine parts.

Dashboard links and metrics by goal area:

Reduce drug sales and violent crime

Data on arrests for narcotic sales and assault/battery, the quantity of narcotics seized, and emergency calls to 911 made in the Tenderloin to report a violent crime can be found on the public dashboard: [Reducing violent crime and drug sales in the Tenderloin](#)

- Calls for service: 1,128
 - Priority A (in-progress crimes that pose imminent dangers to safety or major property damage): 159
 - Priority B (crimes that just occurred where suspects may still be nearby): 299
 - Priority C (non-emergency crimes where there is no present threat to life or property and no suspects are nearby): 670

Reduce homelessness and street sleeping

Data on encounters with people experiencing homelessness, placements into shelter, housing assessments and placement into housing, tent counts, and calls for service regarding

encampments can be found on the public dashboard: [Reducing homelessness and street sleeping in the Tenderloin](#)

Cleaner sidewalks and streets

Data on requests for street cleaning and amounts of waste removed by DPW can be found on the public dashboard: [Cleaner sidewalks and streets in the Tenderloin](#)

- Public Works:
 - Number of power washings completed not available as of publication
- Urban Alchemy:
 - Trash bags filled: 871

Increase safe passage and accessibility

Data on streetlight repairs, curb and sidewalk repairs, and responses to blocked streets and sidewalks can be found on the public dashboard: [Increasing safe passage and accessibility in the Tenderloin](#)

- Urban Alchemy
 - Positive engagements: 25,164
 - Inviting space interventions: 5,267
 - De-escalation interventions: 930
 - 911 requests: 5
 - 311 requests: 20
 - Needles collected: 1,784

Reduce widespread public drug use

- Tenderloin Center
 - Total number of visits: 2,650

Reduce fatal and non-fatal overdoses

Data on overdose reversals by EMS, Tenderloin Center staff, and community members, as well as the number of naloxone doses distributed to the community and accidental overdose deaths can be found on the public dashboard: [Reducing fatal and non-fatal overdoses in the Tenderloin](#)

- Number of overdose reversals:
 - Urban Alchemy: 3

Eliminate widespread street vending

- Metrics TBD

Increased access to care

Data on requests, on-site activities, referrals, and linkages to care services through the Tenderloin Center can be found on the public dashboard: [Increasing connections to care for people in the Tenderloin](#)

The data shown for dignity services, on-site activities, referrals, and linkages in the dashboard is cumulative. Data for the Operational Period only is shown below.

- Street Crisis Response Team (SCRT)
 - Number of encounters: 18
- Felton Institute's Street Team (FEST)
 - Number of engagements/encounters: 423
 - Number of referrals to medical treatment, mental health treatment, substance use disorder treatment: 219
- Community Health Equity & Promotion & Persons Experiencing Homelessness Outreach Team
 - Number of engagements/encounters: 56
 - Number of referrals to medical treatment, mental health treatment, substance use disorder treatment: 5
 - Number of people linked to medical care with Street Medicine: 0

Tenderloin Center:

- Dignity Services Provided (Note: showers and laundry were not provided on 6/29 due to vendor error):
 - Showers: 101
 - Laundry: 61
 - Hot meals: 2,250
- On-site Activities:
 - Social services: 214
 - Physical health: 21
 - Behavioral health: 282
- Referrals:
 - Social services: 30
 - Physical health: 27
 - Behavioral health: 36
- Completed linkage:
 - Social services: 1
 - Physical health: 4
 - Behavioral health: 21

Tenderloin Center Notes:

The TLC is an opportunity for guests to connect to shelter and housing among other services. However, data on completed connections to shelter, housing assessments, or housing is included in the goal area of "reducing homelessness and street sleeping" and is not duplicated in this goal area.

"Dignity Services" include showers, laundry, and food provided to guests at the TLC. "On-site Activities" include a guest receiving a service at the TLC, including completing a housing assessment or benefits application, being navigated to an on-site service, attending a support group or a one-on-one therapy session, getting an HIV test, or receiving an essential item such as clothing, wound supplies, or a hygiene kit. On-site activities related to dignity services (meals, showers, and food) are reported in the section above. "Referrals" occur when staff initiates a process for a guest to access a service off-site. This may include a service navigator helping a guest set up a primary care appointment, enroll in an employment training course, or providing information and supporting a guest to access a specific health or social service. "Linkages" occur when a guest is confirmed as having connected to a

service. Connections include confirmed enrollments in a public benefit such as Medi-Cal, confirmed move-in to a housing or shelter program, or confirmed engagement in a health service following a TLC referral.