



# CATALOG OF REENTRY SERVICES

SAN FRANCISCO ADULT PROBATION DEPARTMENT

The San Francisco Adult Probation Department (SFAPD) achieves excellence in community corrections, public safety and public service through the integration of Evidence Based Practices and a victim centered approach to our supervision strategies. We collaborate with City and community partners to provide a unique blend of opportunity and accountability. We are leaders in our profession, exemplifying the highest standards. We extend a continuum of integrated services to address our clients' criminogenic needs and empowers them to become productive members of the community.

With the help of the San Francisco community, together we have been able to create an adult probation department that leads our state in innovative and progressive strategies that help people rebuild their lives and ensure the safety of all people in our community. The work we do is helping to move the state and nation away from the the 'tough on crime' narrative. Locking people up in prison is not the answer; and this often disproportionately impacts people of color. We have successfully demonstrated that we can safely support individuals in the community without relying on incarceration. We will continue this work and hope that together we can create a more fair and just system for all Californians.

Thank you for all you do to strengthen the community safety network for people exiting jails and prisons. This catalog is a representation of SFAPD's reentry services investments in the community, and an illustration of some of our key community partners.

*Cristel Tullock*

Chief Adult Probation Officer

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# ONE-STOP REENTRY CENTER

## COMMUNITY ASSESSMENT AND SERVICES CENTER (CASC) AND CASE MANAGEMENT

SFAPD Contact: Steve Adami (415) 489-7308

A partnership between the San Francisco Adult Probation Department (SFAPD) and Citywide/UCSF. The CASC is a behavioral health focused, multi-services one-stop clinical reentry center that bridges SFAPD probation supervision services with comprehensive support including clinical and reentry case management, medication management and distribution, peer mentoring, 1:1 therapy, barrier removal, and benefits acquisition. The CASC co-locates services that build self-sufficiency, including a charter high school, vocational and employment readiness training and job placement services, mental health and substance use prevention services, batterers' intervention programs, cognitive behavioral interventions, and meeting space for community partners.

The goals of the CASC are to reduce recidivism, mitigate behavioral health challenges, build self-sufficiency skills, and strengthen public safety. SFAPD provides on-site probation supervision services. Citywide/UCSF is the CASC's primary services provider and coordinates all clinical and case management services. Other key partners include Five Keys Schools and Programs, Goodwill Industries, America Works, Community Works West, Senior Ex Offender Program, Transitions Clinic, HealthRIGHT360, Harbor Lights, Tenderloin Housing Clinic, Recovery Survival Network, Phatt Chance Community Services, Westside Community Services, CJCJ, Community Developers, and Sister's Circle, the Department of Public Health, Human Services Agency, the Arriba Juntos, Eppiscopal Community Services, Mentoring Men's Movement, Solutions for Women, Young Office of Economic and Workforce Development, and Department of Child Support Services.

- **Citywide Case Management:**
  - Citywide provides both Clinical Case Management (CCM) and Reentry Case Management (RCM) services to SFAPD clients.
    - CCM services are for clients who are identified as having persistent serious mental health issues and associated wraparound needs.
    - RCM services are for SFAPD clients who are facing barriers and need assistance coordinating and planning their reentry journey
- **SEOP Case Management:**
  - SEOP provides in custody and community case management services to SFAPD clients who are 35 years of age or older. Clients receive assistance in addressing barriers to their reentry and coordinating supportive services.
- **M3 Case Management:**
  - The Mentoring Mens Movement (M3) provides case management services to clients in Intensive Supervision Court and SFAPD transitional housing programs.

**Eligibility Requirements:** SFAPD funded case management services are for SFAPD clients. CASC drop in services and groups/classes are for any justice involved San Francisco resident, ages 18 and older. If you have program questions please call for more information.

# EDUCATION

## FIVE KEYS SCHOOLS AND PROGRAMS

SFAPD Contact: Steve Adami (415) 489-7308

Five Keys provides traditionally underserved communities the opportunity to restart their education with a focus on the Five Keys: EDUCATION, EMPLOYMENT, RECOVERY, FAMILY, AND COMMUNITY. It is the first charter school in the nation to operate inside a county jail and today it provides educational opportunities to individuals in the San Francisco County jails and in the community.

**Eligibility Requirements:** Any justice-involved adult in San Francisco.

# EMPLOYMENT SERVICES

## CASC EMPLOYMENT SERVICES/GOODWILL INDUSTRIES

SFAPD Contact: Steve Adami (415) 489-7308

The CASC is San Francisco's Specialized Job Center for Reentry Employment Services. As the CASC lead employment services provider, Goodwill Industries strives to break the cycle of poverty for thousands of people through their transformative job readiness training and work placement programs. Goodwill Industries believes in the "Power of Work" to help transform the lives of individuals looking for work, and most importantly a career. The CASC/Goodwill offers clients:

- Career Assessments/Job Placement Services
- Individual Career Development Plans
- Vocational Training/Opportunities
- Employment Workshops/Computer Lab/Resume Assistance
- Employer Spotlight and Hiring Events
- Barrier Removal Services

**Eligibility Requirements:** Justice-involved adults in San Francisco.

## PRISON TO EMPLOYMENT PIPELINE (P2E)/GOODWILL INDUSTRIES

SFAPD Contact: Steve Adami (415) 489-7308

P2E is a partnership between the San Francisco Adult Probation Department/Community Assessment and Services Center, San Francisco Sheriff's Office, the California Department of Corrections and Rehabilitations, the Office of Economic and Workforce Development, Goodwill Industries, and Five Keys Schools and Programs. P2E strives to connect with individuals in the San Francisco County Jail and set them on an employment pathway that meets their reentry, career, and financial needs.

**Eligibility Requirements:** Justice-involved adults in the SF County Jail.

## CASC SPECIALIZED JOB CENTER FOR REENTRY EMPLOYMENT/GOODWILL INDUSTRIES

SFAPD Contact: Steve Adami (415) 489-7308

The CASC Specialized Job Center is a partnership between Goodwill of San Francisco, the Office of Economic and Workforce Development (OEWD) and the San Francisco Adult Probation Department (SFAPD). The program, managed by Goodwill SF, provides justice involved adults access to job placements and retention services, barrier removal, computer skills, and employment readiness training. The program also offers participants access to a broader array of reentry services funded by San Francisco Adult Probation Department.

**Eligibility Requirements:** Any justice-involved adults in San Francisco.

## INTERRUPT, PREDICT, AND ORGANIZE/ARRIBA JUNTOS & YOUNG COMMUNITY DEVELOPERS

SFAPD Contact: Destiny Pletsch (415) 241-4265

Interrupt, Predict, and Organize (IPO) is a violence prevention and workforce development initiative launched by Mayor Ed Lee in 2012. The collaboration, led by the San Francisco Adult Probation Department, includes the Human Services Agency, the Mayor's Office of Violence Prevention, the Street Violence Intervention Program, Arriba Juntos and Young Community Developers. IPO braids case management, career development, and 12 months of subsidized employment.

**Eligibility Requirements:** Referrals are made exclusively by San Francisco Adult Probation Department, the San Francisco Police Department, and the Street Violence Intervention Program (SVIP), and community partners. Candidates must be 18 – 35 and have past or present involvement in the justice system.

## UCSF/CITYWIDE EMPLOYMENT PROGRAM

SFAPD Contact: Steve Adami (415) 489-7308

The Citywide Employment Program is for SFAPD clients case managed at the CASC who have behavioral health challenges.

**Eligibility Requirements:** SFAPD clients with behavioral health challenges.

## BACK 2 WORK PROGRAM/SAN FRANCISCO CONSERVATION CORPS

SFAPD Contact: Steve Adami (415) 489-7308

In partnership with the Community Assessment and Services Center, the San Francisco Conservation Corps Back 2 Work program provides 12 month of subsidized employment with Caltrans. The paid transitional work experience and wrap-around services are designed to help participants transition to full-time unsubsidized employment within 12 months.

**Eligibility Requirements:** Priority is given to justice involved people ages 18-26 years old. Justice involved adults over 26 will be considered.

# MENTORING

## MENTORING/MENTORING MEN'S MOVEMENT (M3)

SFAPD Contact: Steve Adami (415) 489-7308

The Mentoring Men's Movement (M3) provides mentoring services to justice involved men. The strength of the M3's programs is their ability to provide individuals with guidance, support and resources upon release. This structure ensures the continuity of services from incarceration to the community and is solidified through their program model. M3's mentoring services are delivered through numerous platforms including Transformational Life Coaching, monthly community breakfasts, weekly support groups, and one-on-one mentoring.

**Eligibility Requirements:** Any justice-involved adult in San Francisco.

# BEHAVIORAL HEALTH SERVICES

## DRUG TREATMENT/HARBOR LIGHTS

SFAPD Contact: Victoria Westbrook (415) 489-7301

Through a workorder with the Department of Public Health, SFAPD clients may receive substance use treatment at Salvation Army's Harbor Lights.

**Eligibility Requirements:** Any SFAPD client in need of residential treatment.

## ONE-ON-ONE THERAPY/DPH CLINICIANS

SFAPD Contact: Victoria Westbrook (415) 489-7301

In partnership with the Department of Public Health, all APD clients have access to a psychosocial assessment and clinical therapy sessions with a licensed clinician.

**Eligibility Requirements:** Any SFAPD client in need of one on one counseling with a clinical therapist.

## MEDICATION MANAGEMENT/UCSF

SFAPD Contact: Steve Adami (415) 489-7308

UCSF/Citywide's CASC's Psychiatric Nurse Practitioner provides access to psychiatric medication for clients who are case managed at the CASC.

**Eligibility Requirements:** Any SFAPD client case managed by the CASC



## WESTSIDE CRISIS CARE/WESTSIDE COMMUNITY SERVICES

SFAPD Contact: Destiny Pletsch (415) 241-4265

The Westside Crisis Care Program promotes accessible, comprehensive behavioral health care delivered by practitioners in a shared cultural context and bridges culturally specific mental health care to the African American community.

**Eligibility Requirements:** African American San Franciscan

## SEX OFFENDER TREATMENT SERVICES

### SAN FRANCISCO FORENSICS INSTITUTE

SFAPD Contact: Steve Adami (415) 489-7308

SFFI provides clinical and treatment services specific to sex offenders (PC 290) under the Containment Model law. The Containment Model requires collaboration and communication within a team comprised of the treatment provider, probation officer, polygraph examiner, and victim advocate. SFFI offers structured outpatient sex offender treatment that includes polygraph, ongoing risk assessments, evaluations, and individual and group therapy.

**Eligibility Requirements:** Any SFAPD client who is Court mandated to receive sex offender treatment or any client deemed eligible and/or in need of treatment by SFAPD.

### KARINA SAPAG, MFT

SFAPD Contact: Steve Adami (415) 489-7308

Karina Sapag, MFT, provides clinical and treatment services specific to sex offenders (PC 290) under the Containment Model law. The Containment Model requires collaboration and communication within a team comprised of the treatment provider, probation officer, polygraph examiner, and victim advocate. HOPE offers structured outpatient sex offender treatment that includes polygraph, ongoing risk assessments, evaluations, and individual and group therapy.

**Eligibility Requirements:** Any SFAPD client who is Court mandated to receive sex offender treatment or any client deemed eligible and/or in need of treatment by SFAPD.

# TRANSITIONAL HOUSING PROGRAMS

## **NEW HORIZONS – DRAKE HOTEL/TENDERLOIN HOUSING CLINIC**

SFAPD Contact: Destiny Pletsch (415) 241-4265

The New Horizons Transitional Housing program is a partnership between the SFAPD and Tenderloin Housing Clinic. New Horizons is a 12-month clean and sober transitional housing and supportive services for SFAPD clients. Clients who complete 180 days of residential treatment are prioritized for placement. The program's goal is to reintegrate individuals into the community, prevent recidivism, and connect clients with permanent housing.

**Eligibility Requirements:** Any SFAPD client who is committed to a clean and sober transitional housing program. Clients are selected during an open referral period by a lottery. Priority is given to any client who successfully completes a residential behavioral health program of 180 days.

## **SHARON HOTEL/TENDERLOIN HOUSING CLINIC**

SFAPD Contact: Destiny Pletsch (415) 241-4265

Tenderloin Housing Clinic partners with SFAPD and the San Francisco Collaborative Courts to provide stabilization housing to clients of the Collaborative Courts at the Sharon Hotel.

**Eligibility Requirements:** The Sharon Hotel is only accessible by selected clients of the Collaborative Courts.

## **HOME FREE/FIVE KEYS SCHOOLS AND PROGRAM**

SFAPD Contact: Destiny Pletsch (415) 241-4265

A transitional cohousing community for formerly criminalized survivors of domestic violence to support their lives with dignity as they reintegrate into society after spending decades in prison.

**Eligibility Requirements:** Justice involved women released from prison.

## **PHATT CHANCE COMMUNITY SERVICES**

SFAPD Contact: Steve Adami (415) 489-7308

Phatt Chance is a shared living transitional housing and supportive services program. It is a clean and sober environment and clients may stay up to one year.

**Eligibility Requirements:** Any SFAPD client who is in need of transitional housing. Clients are selected during an open referral period by a lottery.

## **NORMA HOTEL/RECOVERY SURVIVAL NETWORK**

SFAPD Contact: Destiny Pletsch (415) 241-4265

SFAPD and Recovery Survival Network have partnered to offer a transitional housing and supportive services program focused on housing stability, personal development, and career/education goals to justice involved transitional young adults (TAYA) at the Norma Hotel. Additionally, the 12-month program also features life skills classes, savings program, and housing application workshops. The program offers both single and shared rooms and is a clean and sober program.

**Eligibility Requirements:** Justice involved adults between the ages of 18-35, who are working or in school and are committed to living clean and sober. If a client is on active supervision, it must be approved by their supervising agency. Clients are selected during an open referral period by a lottery and assessed for program placement. Priority consideration is given to IPO participants.

## **EMERGENCY HOUSING PROGRAM/SENIOR EX-OFFENDER PROGRAM**

SFAPD Contact: Victoria Westbrook (415) 489-7301

The Senior Ex-Offender Program provides emergency housing to clients they case manage at the CASC.

**Eligibility Requirement:** Clients of the SFAPD case managed by SEOP.

## **CW HOTEL/RECOVERY SURVIVAL NETWORK**

SFAPD Contact: Destiny Pletsch (415) 241-4265

The CW Hotel provides up to 12 months of clean and sober transitional housing and supportive services to SFAPD and other justice involved adults.

**Eligibility Requirements:** SFAPD clients who are committed to living clean and sober.

## **CW HOTEL (EMERGENCY HOUSING PROGRAM)/RECOVERY SURVIVAL NETWORK**

SFAPD Contact: Destiny Pletsch (415) 241-4265

A program funded by the Community Corrections Partnership Executive Committee, the CW Hotel Emergency Housing Program provides emergency housing to individuals released from the county jail prior to having their case adjudicated.

**Eligibility Requirements:** Justice involved adults release from jail prior to having their case adjudicated.

## TRANSITIONAL HOUSING/POSITIVE DIRECTIONS EQUALS CHANGE

SFAPD Contact: Destiny Pletsch (415) 241-4265

Positive Directions Equals Change provides safe, clean and sober transitional housing. The Program will assist Participants in stabilizing, maintaining, sobriety and obtaining permanent housing.

**Eligibility Requirements:** Adults who are committed to living clean and sober.

## OUR HOUSE/WESTSIDE COMMUNITY SERVICES

SFAPD Contact: Destiny Pletsch (415) 241-4241

Westside's Transitional Housing Program, also known as "Our House" is a clean and sober living environment located in San Francisco's Lower Haight. Communal living for up to 24 males, the structured program is centered around maintaining participants' recovery, improving communication, and increasing self-sufficiency in efforts to meet permanent housing goals.

**Eligibility Requirement:** Priority placement is given to SFAPD clients who have completed at least 90 days of treatment. Clients must be able to pass a drug test to be enrolled and attend 2 required groups per week.

## JAMES BALDWIN HOUSE/WESTSIDE COMMUNITY SERVICES

SFAPD Contact: Victoria Westbrook (415) 489-7301

The James Baldwin House provides 12 months of supportive transitional housing to SFAPD clients with moderate to serious behavioral health challenges. The program is staffed with a Licensed Clinician, and wrap around services are provided by Westside and the CASC.

**Eligibility Requirement:** Clients of the SFAPD with moderate to serious behavioral health challenges.

## HER HOUSE/WESTSIDE COMMUNITY SERVICES

SFAPD Contact: Victoria Westbrook (415) 489-7301

Her House is a 12 to 18 month Women's Gender Responsive Alternative Sentencing, Transitional Housing program for justice involved women and children. The program is a partnership between the San Francisco Adult Probation Department and Westside Community Services, Positive Directions, Sister's Circle, and Solutions for Women. The uniqueness of Her House stems from the multi-agency collaboration, all BIPOC lead, leveraging each organization's expertise in recovery and gender responsive, trauma informed services. This collaboration offers participants access to a broader community of support. Participants will develop the skills necessary to take on challenges, overcome barriers, and become empowered to take charge of their health and wellness.

**Eligibility Requirements:** Priority is given to SFAPD clients, however, any justice involved single, pregnant, or parenting women in San Francisco are eligible for program services.

## **BILLIE HOLIDAY CENTER/WESTSIDE COMMUNITY SERVICES AND TENDERLOIN HOUSING CLINIC**

SFAPD Contact: Destiny Pletsch (415) 241-4241

The Billie Holiday Center (BHC) is the City's Reentry Navigation Center managed in partnership by Westside Community Services and Tenderloin Housing Clinic. The BHC is a 30 bed, culturally responsive, behavioral health focused transitional living space that is designed to provide a rapid connection to next-step resources to justice involved adults experiencing homelessness, struggling with addiction or mental health challenges, as well as those being released from the SF County Jail.

**Eligibility Requirement:** Any justice-involved men in San Francisco.

## **POSITIVE DIRECTIONS TRP ACADEMY/WESTSIDE COMMUNITY SERVICES**

SFAPD Contact: Steve Adami (415) 489-7308

The Positive Directions TRP Academy is a culturally responsive, peer-led, abstinence-based, therapeutic teaching community (TTC) and transitional housing program. The mutual self-help community has a recovery orientation, focusing on whole-person care and overall lifestyle changes, not simply abstinence from drug use. The TRP Academy infuses a strength-based approach into the program's culturally responsive guiding principles of Respect, Interdependence, and Accountability. The model supports peer-to-peer interaction and instruction, creates a sense of family, and fosters a support network that reaffirms prosocial values and behaviors. The core program is 90 days, followed by 90 days of reentry and career development. Individuals who successfully complete the six months may be eligible for an additional two years of transitional housing.

**Eligibility Requirement:** Any justice-involved men in San Francisco.

## **MINNA PROJECT/WESTSIDE COMMUNITY SERVICES**

SFAPD Contact: Steve Adami (415) 489-7308

The Minna Project is a 12-24 month, culturally responsive, dual diagnosis transitional housing program with onsite supportive services. The program is a partnership between the San Francisco Adult Probation Department (SFAPD), the San Francisco Department of Public Health (SFDPH), Westside Community Services and Positive Directions Equals Change. Through this dynamic and unique partnership, participants will receive onsite clinical services, case management, reentry planning, benefits acquisition, and assistance with permanent housing placement

**Eligibility Requirement:** Any justice-involved person who is a San Francisco resident, homeless, and has a history of substance use and/or mental illness.

# HOUSING – RENTAL SUBSIDY PROGRAMS

## STEP UP TO FREEDOM/EPISCOPAL COMMUNITY SERVICES

SFAPD Contact: Victoria Westbrook (415) 489-7301

Step Up to Freedom, a reentry rapid rehousing and rental subsidy program for justice involved unstably housed/homeless adults who are between the ages of 18 – 35 years on parole or PRCS.

**Eligibility Requirements:** Any justice involved individual who is unstably housed/homeless, between the ages of 18-35 years of age who is on parole or PRCS.

# COMMUNITY SERVICE

## RESTORATIVE COMMUNITY SERVICE PROGRAM

SFAPD Contact: Hashim Munir (415) 652-0830

The program is an opportunity for justice involved adults in San Francisco to give back to communities impacted by crime and violence.

**Eligibility Requirements:** SFAPD clients.

# ENRICHMENT OPPORTUNITIES

## FATHERS MATTER

SFAPD Contact: DPO Victor Williams (415) 241-4237

SFAPD holds an agency certification in the National Fatherhood Initiative 24/7 DAD Curriculum to teach effective fatherhood skills to fathers. The curriculum focuses on real experiences and challenges of fathers and parents in frail family surroundings. Through 12-14 group sessions, the curriculum offers individuals support, information, and motivation in areas of life skills, parenthood, relationships (including marriage and team parenting) and health.

**Eligibility Requirements:** Any SFAPD client.



## MOTHERS MATTER

SFAPD Contact: Victoria Westbrook (415) 489-7301

SFAPD holds an agency certification with the National Partnership for Community Leadership's Young Mothers and Parenting: A Curriculum for Educating Women to be Responsible Mothers. The curriculum addresses the real experiences and challenges of young mothers and offers assistance with personal development, life skills, responsible parenting, and healthy relationships. The curriculum emphasizes the use of experiential techniques when providing interactive training sessions with mothers.

**Eligibility Requirements:** Any SFAPD client.

## BENEFITS ACQUISITION/HUMAN SERVICES AGENCY (HSA)

SFAPD Contact: Hashim Munir (415) 652-0830

The CASC is staffed with an eligibility worker from the Human Services Agency. Any justice involved adult can visit the CASC and enroll in life sustaining benefits such as CalFresh, Medi-Cal, and General Assistance.

**Eligibility Requirements:** Any justice involved San Francisco resident.

## CASC GROUPS AND CLASSES/UCSF AND COMMUNITY PARTNERS

UCSF Contact: Alex Weil (415) 489-7302

The CASC offers a wide array of support groups and evidence-based groups/classes which address underlying criminogenic factors and help clients permanently exit the justice system and lead to a life of independence and autonomy. You can learn more about these opportunities at <https://www.reentrysf.org/services>.

**Eligibility Requirements:** Any justice involved adult.

## HEALING CIRCLES/HEALING CIRCLES FOR SOUL SUPPORT

SFAPD Contact: Victoria Westbrook (415) 489-7301

Healing Circles for Soul Support promotes sharing, healing, education, and action for survivors of homicide and victims of violence.

**Eligibility Requirements:** Both victims and perpetrators of violence including homicide, elder abuse, child abuse, foster care, robbery, incarceration, hate crimes, and gang violence who reside in San Francisco.

## WOMEN'S SUPPORT GROUPS/SOLUTIONS FOR WOMEN

SFAPD Contact: Victoria Westbrook (415) 489-7301

The Community Empowerment Groups (also known as Community Circles) empower and heal participants through weekly groups that explore a variety of topics related to self-esteem and coping skills. The goal is to engage justice

involved women, help them navigate reentry, and begin the process of healing, as they transition back to society after incarceration.

**Eligibility Requirements:** Justice involved cis/trans women, 18 years and older who reside in San Francisco.

### **LIFE SKILLS DEVELOPMENT CLASSES/GLORIA'S GIFT**

SFAPD Contact: Steve Adami (415) 489-7308

The goal of the Life Skills Training classes is to equip students with the social and interpersonal skills that enable them to cope with the demands of everyday life. The objectives of the lessons are to build self-confidence, encourage critical thinking, foster independence, and communicate more effectively.

**Eligibility Requirements:** Any justice involved adult, with a focus on justice involved individuals between 18 and 35 years of age.

### **WOMEN'S PROCESS GROUP/SISTER'S CIRCLE**

SFAPD Contact: Victoria Westbrook (415) 489-7301

Sister's Circle Women's Support Network provides a space for women to share their experiences, expand their support network, and practice goal setting, self-esteem building, and self-love. The overarching goal is to engage participants in new perspectives that positively impacts their attitudes and behaviors.

**Eligibility Requirements:** Any justice involved women.

### **INSIDE CIRCLE WORKSHOPS/ MENTORING MEN'S MOVEMENT (M3)**

SFAPD Contact: Andres Salas (415) 489-7301

Inside Circle's workshops empowers system impacted people to lead change from within by providing opportunities for justice involves people to heal and serve both themselves and others.

**Eligibility Requirements:** Any justice involved adult in San Francisco.

### **MANALIVE/ COMMUNITY WORKS WEST**

SFAPD Contact: Andres Salas (415) 489-7301

Manalive is a 52 week court mandated Batterers' Intervention Program designed to reduce and prevent further domestic violence incidents.

**Eligibility Requirements:** Clients of the SFAPD referred by their Deputy Probation Officer