

## Agency Contacts (A-Z)

For information purposes only. Contact info is subject to change.

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### 311 CALL CENTER

Dial 3-1-1 (within SF only)  
(415) 701-2311 (if calling from outside SF)  
[www.sf311.org](http://www.sf311.org)

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### ANGEL ISLAND

Contact the **California Department of Parks and Recreation**  
[www.parks.ca.gov](http://www.parks.ca.gov)

#### **Special Event Permits:**

Casey Dexter-Lee  
(415) 435-5390  
casey.lee@parks.ca.gov

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### BAY AREA RAPID TRANSIT (BART)

Customer Service  
PO Box 12688  
Oakland, CA 94604-2688  
(415) 989-2278  
[www.bart.gov](http://www.bart.gov)

Anna Duckworth, *Agency Representative*  
(510) 464-6091  
BARTmedia@bart.gov

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### CALIFORNIA DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL (ABC)

33 New Montgomery Street, Suite 1230  
San Francisco, CA 94105  
(415) 356-6500  
(415) 356-6599 Fax  
sfo.direct@abc.ca.gov  
[www.abc.ca.gov](http://www.abc.ca.gov)

#### **Special Event Permits:**

[www.abc.ca.gov/Forms/PDFSp.html](http://www.abc.ca.gov/Forms/PDFSp.html)

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### CALTRANS: CALIFORNIA DEPARTMENT OF TRANSPORTATION

Office of Encroachment Permits  
Mail Station 5E  
111 Grand Avenue  
Oakland, CA 94612  
(510) 286-4423  
[www.dot.ca.gov](http://www.dot.ca.gov)

Amjad Naseer  
(510) 286-4423  
amjad.naseer@dot.ca.gov

#### **Encroachment Permits:**

[www.dot.ca.gov/trafficops/ep/index.html](http://www.dot.ca.gov/trafficops/ep/index.html)

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### FORT MASON CENTER FOR ARTS & CULTURE

2 Marina Boulevard  
Landmark Building C, Suite 260  
San Francisco, CA 94123  
(415) 345-7500  
sales@fortmason.org  
[www.fortmason.org](http://www.fortmason.org)

#### **Venue rental information:**

[www.fortmason.org/venues](http://www.fortmason.org/venues)

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### GOLDEN GATE BRIDGE

Contact the **Golden Gate Bridge, Highway and Transportation District**  
PO Box 9000  
Presidio Station  
San Francisco, CA 94129-0601  
(415) 921-5858  
[www.goldengate.org](http://www.goldengate.org)

Jacqueline Vega  
(415) 923-2267  
jvega@goldengate.org

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### GOLDEN GATE NATIONAL RECREATION AREA (U.S. NATIONAL PARK SERVICE)

Including: Alcatraz Island, Crissy Field, Ocean Beach, Baker Beach, East Beach, West Bluff  
201 Fort Mason  
San Francisco, CA 94123  
(415) 561-4300  
(415) 561-4305 Fax  
[www.nps.gov/goga](http://www.nps.gov/goga)

#### **Permit Applications and other information:**

[www.nps.gov/goga/planyourvisit/specialparkuses.htm](http://www.nps.gov/goga/planyourvisit/specialparkuses.htm)

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### PACIFIC GAS & ELECTRIC (PG&E)

[www.pge.com](http://www.pge.com)

For events around PG&E yards and offices, call the Business Customer Service Center at (800) 468-4743

Office Hours: Monday through Saturday  
7:00 am to 9:00 pm

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### PORT OF SAN FRANCISCO

Pier 1  
San Francisco, CA 94111  
[www.sfport.com](http://www.sfport.com)

For walks, runs, and other outdoor events:  
Joyce Chan  
(415) 274-0259  
joyce.chan@sfport.com

Jennifer Gee  
(415) 274-0562  
jennifer.a.gee@sfport.com

For all other Port locations, visit:  
[www.sfport.com/special-events-port](http://www.sfport.com/special-events-port)

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### PRESIDIO TRUST

103 Montgomery Street  
San Francisco, CA 94129  
(415) 561-4200  
outdoorevents@presidiotrust.gov  
[www.presidiotrust.gov](http://www.presidiotrust.gov)

#### **Special Park Use Permits:**

[www.presidio.gov/presidio-trust/permits](http://www.presidio.gov/presidio-trust/permits)

# Agency Contacts (A-Z)

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## RECOLOGY

900 Seventh Street  
San Francisco, CA 94107  
(415) 330-8422  
(415) 626-4000 Main  
sfevents@recology.com  
[www.recology.com](http://www.recology.com)

### **Special Event Collection & Hauling:**

[www.recology.com/recology-san-francisco/special-events-services/](http://www.recology.com/recology-san-francisco/special-events-services/)

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## SAN FRANCISCO ANIMAL CARE AND CONTROL

1200 15th Street  
San Francisco, CA 94103  
(415) 554-6364  
(415) 554-9400 (Emergency Dispatch – use only for animals in distress)  
(415) 557-9950 Fax  
[www.sfanimalcare.org](http://www.sfanimalcare.org)

### **Animal Welfare Laws & Policies:**

[www.sfanimalcare.org/resources/animal-welfare-laws-policies/](http://www.sfanimalcare.org/resources/animal-welfare-laws-policies/)

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## SAN FRANCISCO ARTS COMMISSION

401 Van Ness Avenue, Suite 325  
San Francisco, CA 94102  
(415) 252-2244  
[www.sfartscommission.org](http://www.sfartscommission.org)

### **Grant Programs:**

[www.sfartscommission.org/grants](http://www.sfartscommission.org/grants)

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## SAN FRANCISCO BAY CONSERVATION AND DEVELOPMENT COMMISSION

For Events in / using the SF Bay or within 100 feet of shoreline

455 Golden Gate Avenue, Suite 10600  
San Francisco, CA 94102-7019  
415.352.3600  
415.352.3606 Fax  
info@bcdc.ca.gov  
[www.bcdc.ca.gov](http://www.bcdc.ca.gov)

### **Permits:**

[www.bcdc.ca.gov/permits](http://www.bcdc.ca.gov/permits)

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## SAN FRANCISCO BOARD OF SUPERVISORS

1 Dr. Carlton B. Goodlett Place  
City Hall, Room 244  
San Francisco, CA 94102-4689  
(415) 554-5184 Voice  
(415) 554-5163 Fax  
(415) 554-5227 TTY  
board.of.supervisors@sfgov.org  
[www.sfbos.org](http://www.sfbos.org)

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## SAN FRANCISCO DEPARTMENT OF EMERGENCY MANAGEMENT

1011 Turk Street  
San Francisco, CA 94102  
(415) 558-3800  
(415) 487-5043 Fax  
[www.sfdem.org](http://www.sfdem.org)

SFDEM Duty Officer  
(415) 260-2591 (6am-9pm)  
demdutyofficer@sfgov.org

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## SAN FRANCISCO DEPARTMENT OF ENVIRONMENT

1455 Market Street, Suite 1200  
San Francisco, CA 94103  
(415) 355-3700  
[www.sfenvironment.org](http://www.sfenvironment.org)

Alexa Kielty, Zero Waste Specialist  
(415) 355-3747  
alex.kielty@sfgov.org

### **Event Recycling and Composting:**

[www.sfenvironment.org/zero-waste/recycling-and-composting/event-recycling-and-composting](http://www.sfenvironment.org/zero-waste/recycling-and-composting/event-recycling-and-composting)

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## SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH (DPH)

1390 Market Street, Suite 210  
San Francisco, CA 94102  
415-252-3971  
415-252-3842 Fax  
[www.sfdph.org](http://www.sfdph.org)

### **Food and Beverage:**

[www.sfdph.org/dph/EH/Food/Permits/permitSpecEvents.asp](http://www.sfdph.org/dph/EH/Food/Permits/permitSpecEvents.asp)  
ehtempevents@sfdph.org  
(415) 252-3837, (415) 252-3871

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### **EMS Agency:**

David Ebarle  
(415) 487-5014  
david.ebarle@sfdph.org  
[www.sfeventmedicalplans.com](http://www.sfeventmedicalplans.com)

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## SAN FRANCISCO ENTERTAINMENT COMMISSION

City Hall, Room 12, Lower Level  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102  
(415) 554-5706 Main  
(415) 554-7934 Fax  
[www.sfgov.org/entertainment](http://www.sfgov.org/entertainment)

### **For General Assistance for Outdoor Events:**

Dylan Rice, Senior Analyst – Community and Cultural Events  
(415) 554-0804  
dylan.rice@sfgov.org

### **For Outdoor Amplified Sound and One Time Events:**

Crystal Stewart, Permit Administrator and Commission Secretary  
(415) 554-6678  
crystal.stewart@sfgov.org

### **Sound Inspections:**

Entertainment.Enforcement@sfgov.org  
415-554-5706

## Agency Contacts (A-Z)

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### SAN FRANCISCO FILM COMMISSION

1 Dr. Carlton B. Goodlett Place  
City Hall, Room 473  
San Francisco, CA 94102  
(415) 554-6241  
(415) 554-6503 Fax  
film@sfgov.org  
[www.filmsf.org](http://www.filmsf.org)

#### Film Permit:

[www.filmsf.org/get-permit](http://www.filmsf.org/get-permit)

#### Filming with a Drone/UAS:

[www.filmsf.org/filming-droneuas](http://www.filmsf.org/filming-droneuas)

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### SAN FRANCISCO FIRE DEPARTMENT (SFFD)

#### SFFD Bureau of Fire Prevention

Permits Division  
698 Second Street, Room 109  
San Francisco, CA 94107  
(415) 558-3300  
(415) 558-3323 Fax  
[www.sf-fire.org](http://www.sf-fire.org)

#### Fire Permits:

[www.sf-fire.org/permits](http://www.sf-fire.org/permits)

#### Water Rescue:

(415) 558-3403  
fireadministration@sfgov.org

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### SAN FRANCISCO GRANTS FOR THE ARTS

401 Van Ness Avenue, Suite 321  
San Francisco, CA 94102  
(415) 554-6710  
gfta@sfgov.org  
[www.sfgfta.org](http://www.sfgfta.org)

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### SAN FRANCISCO MARITIME NATIONAL HISTORICAL PARK (U.S. NATIONAL PARK SERVICE)

2 Marina Boulevard  
Building E, 2nd Floor  
San Francisco, CA 94123  
(415) 561-7000  
[www.nps.gov/safr](http://www.nps.gov/safr)

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### SAN FRANCISCO MAYOR'S OFFICE ON DISABILITY

1155 Market Street, 1st Floor  
San Francisco, CA 94103  
(415) 554-6789  
(415) 554-6159 Fax  
mod@sfgov.org  
[www.sfgov.org/mod](http://www.sfgov.org/mod)

#### Accessible Public Event Checklist:

<https://sfgov.org/mod/planning-accessible-events>

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### SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY (SFMTA)

#### PRIMARY CONTACT: Temporary Street Closures, Special Events, ISCOTT

1 South Van Ness Avenue, 7th Floor  
San Francisco, CA 94103  
specialevents@sfmta.com  
(415) 646-2414

#### Temporary Street Closure Application and Information:

[www.sfmta.com/permits/special-event-street-closures](http://www.sfmta.com/permits/special-event-street-closures)

#### Transit Division

##### Muni Impact, Bus and Train Re-Routes

1 South Van Ness Avenue, 7th Floor  
San Francisco, CA 94103

Craig Raphael, *Transit Special Operations*  
415-579-9740  
craig.raphael@sfmta.com

#### Enforcement Unit

##### Hiring Parking Control Officers (PCOs)

505 7th Street  
San Francisco, CA 94103  
(415) 553-1615

Debbi Borthne  
(415) 553-1620  
debbi.borthne@sfmta.com

Abe Dabis  
415-553-1441  
Abe.Dabis@sfmta.com

Curtis Smith  
(415) 553-1334  
curtis.smith@sfmta.com

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### Temporary Sign Shop

#### No Parking / Tow Away / Blue Zone Signs

1508 Bancroft Avenue  
San Francisco, CA 94124  
Office Hours: Monday through Friday  
7:00 am to 3:30 pm  
temporarysign@sfmta.com  
[www.sfmta.com/permits/temporary-signage](http://www.sfmta.com/permits/temporary-signage)

#### Taxis and Accessible Services

Michael Harris  
(415) 749-2401  
michael.harris@sfmta.com

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### SAN FRANCISCO OFFICE OF CANNABIS

1 Dr. Carlton B. Goodlett Place  
City Hall, Room 018  
San Francisco, CA 94102  
(415) 554-4420  
officeofcannabis@sfgov.org  
<https://officeofcannabis.sfgov.org>

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### SAN FRANCISCO OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT (OEWD)

1 Dr. Carlton B. Goodlett Place  
City Hall, Room 448  
San Francisco, CA 94102  
[www.oewd.org](http://www.oewd.org)

#### Assistance for Nightlife and Entertainment Businesses

Benjamin Van Houten, *Business Development Manager*  
ben.vanhouten@sfgov.org  
(415) 554-7038

#### Assistance for Non-Profit Organizations

Lex Leifheit, *Nonprofit Business Development Manager*  
lex.leifheit@sfgov.org  
(415) 554-6959

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### SAN FRANCISCO OFFICE OF SMALL BUSINESS

Small Business Assistance Center  
City Hall, Room 110  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102  
(415) 554-6134

# Agency Contacts (A-Z)

For information purposes only. Contact info is subject to change.

Office Hours: Monday through Friday  
8:00 am to 5:00 pm  
[www.sfosb.org/contact-usintake-form](http://www.sfosb.org/contact-usintake-form)  
[www.sfosb.org](http://www.sfosb.org)  
[www.businessportal.sfgov.org](http://www.businessportal.sfgov.org)

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## SAN FRANCISCO OFFICE OF THE MAYOR

City Hall, Room 200  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102  
(415) 554-6141  
<http://sfmayor.org>

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## SAN FRANCISCO OFFICE OF THE TREASURER & TAX COLLECTOR

Payment Center  
City Hall, Room 140  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102  
[www.sftreasurer.org](http://www.sftreasurer.org)

### Customer Service:

[www.sftreasurer.org/customer-service](http://www.sftreasurer.org/customer-service)

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## SAN FRANCISCO POLICE DEPARTMENT (SFPD)

1245 Third Street, 6th Floor  
San Francisco, CA 94158  
(415) 553-0123 Non-emergency situations  
[www.sanfranciscopolice.org](http://www.sanfranciscopolice.org)

### Police District Stations & Map:

[www.sanfranciscopolice.org/station-finder](http://www.sanfranciscopolice.org/station-finder)

### Bayview Station

201 Williams Street  
San Francisco, CA 94124  
(415) 671-2300 Main  
(415) 671-2313 Permit Officer

### Central Station

766 Vallejo Street  
San Francisco, CA 94133  
(415) 315-2400 Main  
(415) 315-2423 Permit Officer

### Ingliside Station

1 John Young Lane  
San Francisco, CA 94112  
(415) 404-4000 Main  
(415) 404-4023 Permit Officer

### Mission Station

630 Valencia Street  
San Francisco, CA 94110  
(415) 558-5400 Main  
(415) 558-5457 Permit Officer

### Northern Station

1125 Fillmore Street  
San Francisco, CA 94115  
(415) 614-3400 Main  
(415) 614-3405 Permit Officer

### Park Station

1899 Waller Street  
San Francisco, CA 94117  
(415) 242-3000 Main  
(415) 242-3033 Permit Officer

### Richmond Station

461 Sixth Avenue  
San Francisco, CA 94118  
(415) 666-8000 Main  
(415) 666-8023 Permit Officer

### Southern Station

1251 Third Street  
San Francisco, CA 94158  
(415) 553-1373 Main  
(415) 575-6031 Permit Officer

### Taraval Station

2345 24th Avenue  
San Francisco, CA 94116  
(415) 759-3100 Main  
(415) 553-1612 Permit Officer

### Tenderloin Station

301 Eddy Street  
San Francisco, CA 94102  
(415) 345-7300 Main  
(415) 345-7341 Permit Officer

### Athletic Events and Citywide Events

Sgt. Frank Hagan, SFPD Traffic Division Event Coordinator  
(415) 553-1929  
[Frank.Hagan@sfgov.org](mailto:Frank.Hagan@sfgov.org)

### SFPD Personnel Billing

(415) 837-7268  
[maureen.leonard@sfgov.org](mailto:maureen.leonard@sfgov.org)

*Note: SFPD personnel must be requested through the Local Police District Station.*

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## SAN FRANCISCO PUBLIC UTILITIES COMMISSION (PUC)

**Water, Power, Sewer**  
525 Golden Gate Avenue  
San Francisco, CA 94102  
(415) 551-3000  
[www.sfwater.org](http://www.sfwater.org)

### Bottled Water Ban and Alternative Water Sources:

[www.sfwater.org/eventwater](http://www.sfwater.org/eventwater)

### To request access to water main and a water meter:

SFPUC Customer Service Center  
525 Golden Gate Avenue, Main Floor  
San Francisco, CA 94102  
(415) 551-3000

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## SAN FRANCISCO PUBLIC WORKS

1 Dr. Carlton B. Goodlett Place  
City Hall, Room 348  
San Francisco, CA 94102  
[dpw@sfdpw.org](mailto:dpw@sfdpw.org)  
[www.sfpublishworks.org](http://www.sfpublishworks.org)

### For Street Clean-Up Plan and Barricade Rentals: Bureau of Street Environmental Services

2323 Cesar Chavez Street  
San Francisco, CA 94124  
415-695-2130  
[alison.mickels@sfdpw.org](mailto:alison.mickels@sfdpw.org)  
[linda.lee-robbins@sfdpw.org](mailto:linda.lee-robbins@sfdpw.org)

### Bureau of Street-Use and Mapping

1155 Market Street, 3rd Floor  
(415) 554-5810  
(415) 554-6161 Fax  
[bsmpermitdivision@sfdpw.org](mailto:bsmpermitdivision@sfdpw.org)  
Permit Processing Hours: 7:30 am to 4:00 pm

### For Temporary Occupancy Permits:

[www.sfpublishworks.org/services/permits/temporary-occupancy](http://www.sfpublishworks.org/services/permits/temporary-occupancy)

### For Night Noise Permits:

[www.sfpublishworks.org/services/permits/night-noise](http://www.sfpublishworks.org/services/permits/night-noise)

To learn if a particular block is scheduled for resurfacing or excavation, visit [SF Public Works' Utility Excavation and Paving Map](#) and search by Street Name.

## Agency Contacts (A-Z)

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### SAN FRANCISCO REAL ESTATE DIVISION

25 Van Ness Avenue, Suite 400  
San Francisco, CA 94102  
(415) 554-9850  
realestateadmin@sfgov.org  
[www.sfgov.org/realestate](http://www.sfgov.org/realestate)

Operations at the Alemany Farmers' and Flea Markets (100 Alemany) and UN Gift Gallery (UN Plaza) are managed by the Division.

The Real Estate Division also provides custodial and engineering services for various City departments as well as full service property management services to the following City owned buildings:

- » City Hall
- » 1 South Van Ness Avenue
- » 25 Van Ness Avenue
- » 30 Van Ness Avenue
- » 1640–1680 Mission Street
- » Hall of Justice (850 Bryant Street)
- » 555 7th Street

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### SAN FRANCISCO RECREATION AND PARK DEPARTMENT

**Mailing Address:**  
Permits and Reservations Division  
501 Stanyan Street  
San Francisco, CA 94117  
[www.sfrecpark.org](http://www.sfrecpark.org)

**Walk In:**  
Pioneer Log Cabin  
1 Stow Lake Drive East  
Golden Gate Park

**Special Events Page:**  
[www.sfrecpark.org/permits-and-reservations/special-events](http://www.sfrecpark.org/permits-and-reservations/special-events)

Office Hours:  
Monday-Friday 9:00am to 5:00pm (Except closed on Thursday from 12:30pm – 2:30pm)  
Saturday: 9:00am to 12:00pm

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### SAN FRANCISCO TRAVEL

One Front Street  
Suite 2900  
San Francisco, CA 94111  
(415) 974-6900  
(415) 227-2602 Fax  
[www.sftravel.com](http://www.sftravel.com)

**List Your Event:**  
[www.spingo.com/submit/?partnerId=2160](http://www.spingo.com/submit/?partnerId=2160)  
<https://sfarts.org/submitEvent.cfm>

**Partners Program:**  
[www.sftravel.com/partners](http://www.sftravel.com/partners)  
[www.sftravel.com/partner-contact-us](http://www.sftravel.com/partner-contact-us)

**Media Relations:**  
[www.sftravel.com/article/working-san-francisco-travel's-media-relations-department](http://www.sftravel.com/article/working-san-francisco-travel's-media-relations-department)

**For a calendar of upcoming conventions:**  
[http://portal.sftravel.com/calendar\\_public/home\\_sfcd.cfm](http://portal.sftravel.com/calendar_public/home_sfcd.cfm)

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### TREASURE ISLAND DEVELOPMENT AUTHORITY

One Avenue of Palms, Suite 241  
San Francisco, CA 94130  
(415) 274-0660  
[www.sftreasureisland.org](http://www.sftreasureisland.org)

**Special Events page:**  
[www.sftreasureisland.org/specialevents](http://www.sftreasureisland.org/specialevents)

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### U.S. COAST GUARD

**Marine Event Permits:**  
(415) 399-7440  
D11-SMB-SectorSF-WaterWaySafety@uscg.mil  
<https://homeport.uscg.mil>

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### U.S. NATIONAL PARK SERVICE

See:  
Golden Gate National Recreation Area;  
San Francisco Maritime National Historical Park