

Question from 4/21 Special Meeting: Is there data on length of stay in non-congregate family shelters?

- The Oasis Hotel has two sub-programs: an Emergency Placement Program and the Providence Family Service Center.
- The Oasis Hotel programs are funded by the OCOH Fund, the General Fund, and CalWorks funding.
- The Oasis Hotel has emergency placement program with 15 beds has a 14-day length of stay.
- The other Oasis Hotel program is the Providence Family Service Center with 36 beds – length of stay is 180 days with an option to extend.
- The average length of stay at Providence Family Service Center during this fiscal year is 114 days. However, there have been stays of up to one-year because HSH has suspended temporarily its time limits on shelter stay during COVID-19.

Permanent Housing

Question from 4/21 Special Meeting: How much does it cost to provide enriched/higher level of support services in OCOH buildings?

- Systemwide, to bring up case management services in adult, TAY and family PSH (lower case management to client ratios in) would cost an estimated an additional \$16.5 million annually for existing housing.
- HSH proposed using the OCOH Fund as a source for \$8.2 million (annually) to bring adult case management services closer to 1:25 for adults and 1:20 for TAY and families.
- The cost to bring new OCOH units (those funded in the upcoming two-year budget) to this higher level of services is not reflected in this total but included in the adult, TAY, and family operating cost assumptions/line items.

Interesting note: As part of the TAY housing acquisition allocation funded in FY21-22, HSH proposes to acquire a TAY building primarily to serve the transgender and gender non-conforming TAY community.