

Tenderloin Emergency Initiative Situation Report

Operational Period 18

4/11/22-4/17/22

This situation report is generated every week and represents accomplishments from the crisis operations phase of the Tenderloin Emergency Initiative (TEI). This report includes but is not limited to operations prompted by the Declaration of Emergency for drug overdoses in the Tenderloin, dated December 17, 2021.

EXECUTIVE SUMMARY

Efforts for Operational Period (OP) 18 focused on continuing the transition of operations and staffing of the Tenderloin Linkage Center (TLC) from emergency operations conducted by Disaster Service Workers (DSWs) to long-term sustainability with dedicated new hires and contracted community-based organizations. Many TEI partners also increased efforts to improve the UN Plaza and surrounding areas, including conducting outreach to street vendors in the Plaza, the deployment of additional Urban Alchemy practitioners to activate the space, and the maintenance and pruning of overgrown street trees. TEI also received approval for long-term lighting improvements for the area. The Civic Center Community Benefit District, a key TEI partner, opened a new dog run in the UN Plaza adjacent to the Arsicault Bakery to offer an inviting space for community members.

Key Activities/Highlights:

- As part of the Tenderloin Linkage Center (TLC) staffing transition, Code Tenderloin personnel began training to assume Site Lead and Service Navigator roles beginning in OP 19. The TLC also onboarded an equity lead to ensure the delivery of equitable and culturally congruent services for guests of diverse gender identities, sexual orientations, and racial, ethnic, and language groups.
- TEI staff held three meetings with various community stakeholders to receive feedback on the City's draft unified approach for healthier and safer streets to be piloted in the Tenderloin.
- The Equity and Community Engagement Team held a listening session with the District 6 Arts and Cultural Community on 4/14.
- DPW conducted increased tree maintenance and pruning in the UN Plaza and surrounding areas, including 7th and Market, Charles J. Brenham Place, and around BART stations, to increase access and safe passage for community members.

OPERATIONAL PROGRESS REPORTS

Weekly progress reports include the accomplishments according to the OP's objectives and new operational information related to the Tenderloin Emergency Initiative response efforts.

A joint group of City and community stakeholders established the following goal areas as the top issues to address in the Tenderloin. These goal areas track the output of City and non-City partners working on the Tenderloin Emergency Initiative but also outcomes of those efforts measured by impact in the neighborhood. To ensure that operations are directly addressing the goal areas, all objectives must link back to at least one of the following goal areas:

1. Reduce drug sales and violent crime
2. Reduce homelessness and street sleeping
3. Eliminate widespread public drug usage
4. Increase safe passage and accessibility
5. Cleaner sidewalks and streets
6. Reduce fatal and non-fatal overdoses
7. Eliminate widespread street vending
8. Increase connections to care

OPERATIONAL PERIOD 17 (April 4 – April 10)

Objective	Goal Area Crosswalk	Tactics and Response Activities
<p>1. Perform daily joint field outreach and operations at the following priority locations on a rotating basis:</p> <ul style="list-style-type: none"> a. 300 block of Hyde b. 600 blocks of Ellis c. 200, 300, 400 Leavenworth d. 500, 400, 300, 200 Turk e. 500 Ellis f. 700, 600, 400 blocks of Eddy g. 12th & Market h. 7th and 8th from Market to Mission i. 200 block of Golden Gate j. 6th and Minna 	<p>All</p>	<ul style="list-style-type: none"> • Performed twice-daily Joint Field Operations Monday 4/11 through Sunday 4/17. <ul style="list-style-type: none"> ○ Monday morning operations started at 200 Turk, and afternoon operations started at 6th and Minna ○ Tuesday morning operations started at 700 Eddy, and afternoon operations started at 7th and Market ○ Wednesday morning and afternoon operations started at 7th and Market ○ Thursday morning operations started at 500 Ellis, and afternoon operations started at 200 Turk ○ Friday morning operations started at 6th and Minna, and afternoon operations started at 500 Ellis ○ Saturday morning operations started at 300 Hyde, and afternoon operations started at 700 Eddy ○ Sunday morning operations started at Cedar and Polk, and afternoon operations started at 300 Jones • Operations included SFFD, DEM, DPH, MTA, DPW, CBOs, and SFPD representatives. • SFPD maintained increased levels of staffing in the TEI project area. • MTA maintained enforcement activities in all priority locations. On 4/12, 50 citations were issued. On 4/14, 36 citations were issued. • DPW corridor staff maintained a presence in all priority locations Monday through Friday, 8 a.m. through 5 p.m., maintaining cleanliness. • HSH HOT Teams conducted outreach in all priority locations Monday through Friday.

<p>k. Cedar & Myrtle between Polk & Larkin</p>		<ul style="list-style-type: none"> Field outreach was performed at each priority location between 4/11 and 4/15 by DPH and DPH-affiliated community providers, including the SF AIDS Foundation fentanyl team, SF Community Health Center Project REACT, Felton Engagement Specialist Team, and Code Tenderloin.
<p>2. Continue advance planning and implementation of various operational changes at the TLC throughout OP 18, including contract and budget solidification, transitioning staff and equipment, and strengthening coordination with emergency personnel and outreach teams.</p>	<p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p> <p>Increase safe passage and accessibility</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> Tenderloin Linkage Center (TLC) leadership continued to work on the future state budget for the facility for the Mayor's Budget Office in OP 18. This included working with CBOs for future funding. The TLC onboarded an equity lead to ensure the delivery of equitable and culturally congruent services for guests of diverse gender identities, sexual orientations, and racial, ethnic, and language groups. Completed initial training for Code Tenderloin staff for Shift Lead and Service Navigator positions in preparation for full-time staffing in OP 19.
<p>3. Conduct a discussion-based exercise outlining response to hypothetical critical incidents at the TLC on 4/15.</p>	<p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p> <p>Increase safe passage and accessibility</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	<ul style="list-style-type: none"> TLC leadership and DEM held a discussion-based exercise with first responder partners (EMSA, SFFD, and SFPD) to review response protocols to potential incidents that could occur at the facility. Next steps include minor revisions of TLC protocols, increased trainings for staff starting in OP 20, and closer coordination between DPH and EMSA leadership to ensure alignment on medical issues that occur onsite.
<p>4. Create an implementable strategy to consistently address bicycle "chop</p>	<p>Increase safe passage and accessibility</p>	<ul style="list-style-type: none"> A strategy to address bicycle "chop shops" was developed in OP 18 and beginning in OP 19 operations will occur Tuesday through Thursday, utilizing morning JFO activities.

shops" throughout the Tenderloin by 4/14.		<ul style="list-style-type: none"> • Locations will be identified through multiple sources, including community feedback, DPW inspection observations, JFO runs, and 311 keyword database searches. • Progress and effectiveness will be continually evaluated, adjusting operations as needed.
5. Finalize content, design, distribution plan, and implementation plan for the City's unified policy for safe and healthy streets by 4/15.	<p>Reduce drug sales and violent crime</p> <p>Reduce homelessness and street sleeping</p> <p>Eliminate widespread public drug usage</p> <p>Increase safe passage and accessibility</p> <p>Cleaner sidewalks and streets</p> <p>Eliminate widespread street vending</p>	<ul style="list-style-type: none"> • The JIC met with two groups of community stakeholders, including one group representing community benefit districts and merchants and one group representing service providers for persons experiencing homelessness, to review the healthy and safe streets policy and flyer. • Work to finalize the policy, materials, and distribution plan will continue in OP 19.
6. Conduct targeted outreach for illegal vending activities at UN Plaza on 4/11, 4/12, and 4/13.	Eliminate widespread street vending	<ul style="list-style-type: none"> • Outreach and education for vendors in UN plaza took place on 4/12 and 4/13. • This effort was conducted in advance of Urban Alchemy's deployment of 10 additional practitioners to the area of 7th & Market to activate the space. • Outcomes from the outreach were varied. Moving forward, a more robust mitigation strategy must be developed in order to make lasting change.
7. Integrate available data dashboards into weekly Joint Information Center social and traditional media communications by 4/15.	<p>Reduce drug sales and violent crime</p> <p>Reduce homelessness and street sleeping</p>	<ul style="list-style-type: none"> • Information and data from the public dashboards and assessment report-outs were integrated into social and traditional media communication. This is ongoing work and will continue to be featured in communications.

	<p>Increase safe passage and accessibility</p> <p>Cleaner sidewalks and streets</p> <p>Reduce fatal and non-fatal overdoses</p> <p>Increase connections to care</p>	
8. Identify additional access to benefits metrics that contribute to the "Increasing Connections to Care" goal by 4/15.	Increase connections to care	<ul style="list-style-type: none"> • Work to identify service categories, data streams, and metrics for HSA benefits and social services provided to TLC guests and through JFO outreach in the Tenderloin continued in OP 18. • Once solidified, these outcomes will be featured on the public dashboard page for the goal area of "Increasing Connections to Care for People in the Tenderloin".
9. Refine observational data criteria and collection recommendations for submission to the Incident Commander by 4/15.	<p>Reduce drug sales and violent crime</p> <p>Eliminate widespread public drug usage</p> <p>Eliminate widespread street vending</p>	<ul style="list-style-type: none"> • Work to refine the proposal for observational measures for the goal areas of "Reducing Drug Sales and Violent Crime," "Eliminating Widespread Public Drug Usage," and "Eliminating Widespread Street Vending" continued in OP 18. • The proposal will be submitted to the Incident Commander and JFO leadership in OP 19.
10. Develop data collection process for violent crime 911 call information by 4/15 for reports to be featured on the "Reducing Violent Crime and Drug Sales in the Tenderloin" page.	Reduce drug sales and violent crime	<ul style="list-style-type: none"> • Work to define call categories and develop the data collection process for violent crime 911 calls continued in OP 18. • Samples of dashboards showing this data will be provided for review by leadership in OP 19.
11. Review first draft transition plan from crisis to sustained operations with City leadership and	All	<ul style="list-style-type: none"> • An initial draft transition plan from crisis operations to sustained operations was developed and submitted to DEM executive leadership for review. The plan outlines the use of the Tenderloin Community Action Plan as the foundation of the future sustained operations.

community stakeholders
by 4/15.

- TEI Operations team and community stakeholder review will occur in OP 19.

METRICS TRACKING – OPERATIONAL PERIOD 18

OP 18 Priority Locations:

Data tracked via point-in-time site assessment between 0730-0930 daily except weekends which may vary in time.

300 Block of Hyde

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	8	10	0	N	0	Y	N/A	Y	N
4/12	<i>Not assessed on 4/12 and 4/13</i>								
4/13									
4/14	6	10	0	N	0	Y	N/A	Y	N
4/15	3	5	0	N	0	Y	N/A	Y	N
4/16	4	18	0	N	0	Y	N/A	Y	N
4/17	10	24	0	N	0	Y	N/A	Y	Y

600 Block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	0	5	0	N	0	Y	N/A	Y	N
4/12	0	7	3	N	0	Y	N/A	Y	N
4/13	0	5	2	N	0	Y	N/A	Y	N
4/14	2	2	2	N	0	Y	N/A	N	N
4/15	4	4	1	N	0	Y	N/A	N	N
4/16	3	3	2	N	0	Y	N/A	N	N
4/17	6	10	0	N	0	Y	N/A	N	N

200 block of Leavenworth

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
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4/11	<i>Not assessed on 4/11, 4/12, 4/13</i>								
4/12									
4/13									
4/14	0	2	0	N	0	Y	N/A	Y	N
4/15	1	2	0	N	0	Y	N/A	Y	Y
4/16	0	2	0	N	0	Y	N/A	Y	Y
4/17	0	0	0	N	0	N	N/A	Y	Y

300 block of Leavenworth

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	5	3	3	Y	0	Y	N/A	N	N
4/12	2	2	4	Y	0	Y	N/A	N	N
4/13	3	5	4	Y	0	Y	N/A	N	N
4/14	2	3	4	N	0	Y	N/A	N	N
4/15	2	2	1	N	0	Y	N/A	Y	N
4/16	3	1	2	N	0	Y	N/A	N	N
4/17	0	0	2	N	0	Y	N/A	Y	N

400 block of Leavenworth

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	4	3	3	Y	0	Y	N/A	N	N
4/12	3	3	3	Y	0	Y	N/A	N	Y
4/13	<i>Not assessed on 4/13</i>								
4/14	5	2	0	N	0	Y	N/A	N	N
4/15	2	2	0	N	0	Y	N/A	N	N
4/16	1	2	1	N	0	Y	N/A	N	N
4/17	0	5	0	N	0	N	N/A	Y	Y

500 block of Turk

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	<i>Not assessed on 4/11, 4/12, 4/13, 4/14, and 4/15</i>								
4/12									
4/13									
4/14									
4/15									
4/16	0	2	0	N	0	N	N/A	Y	N
4/17	0	0	0	N	0	N	N/A	N	N

400 block of Turk

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	<i>Not assessed on 4/11, 4/12, and 4/13</i>								
4/12									
4/13									
4/14	0	3	0	N	0	N	N	Y	N
4/15	<i>Not assessed on 4/15</i>								
4/16	0	0	0	N	0	N	N	Y	N
4/17	0	0	0	N	0	Y	N	N	N

300 block of Turk

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	<i>Not assessed on 4/11, 4/12, and 4/13</i>								
4/12									
4/13									
4/14	0	0	0	N	0	Y	N/A	Y	N
4/15	<i>Not assessed on 4/15</i>								
4/16	0	2	0	N	0	Y	N/A	Y	N

4/17	0	0	0	N	0	N	N	N	N
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200 block of Turk

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	2	3	0	Y	0	Y	N/A	N	N
4/12	2	3	0	Y	0	Y	N/A	N	N
4/13	<i>Not assessed on 4/13</i>								
4/14	0	0	0	N	0	Y	N/A	Y	N
4/15	<i>Not assessed on 4/15</i>								
4/16	2	2	0	N	0	Y	N/A	Y	N
4/17	1	2	0	N	0	Y	N/A	Y	N

500 block of Ellis

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	<i>Not assessed on 4/11, 4/12, and 4/13</i>								
4/12									
4/13									
4/14	1	1	0	N	0	Y	N/A	Y	N
4/15	1	0	1	N	0	Y	N/A	Y	N
4/16	4	2	0	N	0	Y	N/A	Y	N
4/17	0	2	0	N	0	Y	N/A	Y	N

700 block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	0	0	0	N	0	Y	N	N	N
4/12	1	0	0	N	0	Y	N	N	N
4/13	1	0	1	N	0	N	N	N	N

4/14	4	4	0	N	0	Y	N	Y	N
4/15	0	0	0	N	0	Y	N	N	N
4/16	0	0	0	N	0	Y	Y	N	N
4/17	1	12	0	N	0	Y	Y	Y	N

600 block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	2	5	0	N	0	Y	N	N	N
4/12	0	4	0	N	0	N	N	N	N
4/13	0	4	0	N	0	N	N	N	N
4/14	2	4	0	N	0	Y	N	Y	N
4/15	3	5	0	N	0	Y	N	Y	N
4/16	3	4	0	N	0	Y	Y	N	N
4/17	4	13	0	N	0	N	Y	Y	N

400 block of Eddy

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	3	6	0	N	0	Y	N/A	Y	Y
4/12	3	5	0	N	0	Y	N/A	Y	N
4/13	3	5	0	N	0	Y	N/A	Y	N
4/14	4	3	0	N	0	Y	N/A	Y	N
4/15	2	4	0	N	0	Y	N/A	Y	Y
4/16	3	2	0	N	0	N	N/A	N	Y
4/17	<i>Not assessed on 4/17</i>								

12th & Market

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
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4/11	1	0	7	N	0	Y	N/A	N	N
4/12	0	0	6	N	0	Y	N/A	N	N
4/13	0	0	6	N	0	Y	N/A	N	N
4/14	2	0	5	N	0	Y	N/A	N	N
4/15	1	0	5	N	0	Y	N/A	N	N
4/16	1	0	5	N	0	Y	N/A	N	N
4/17	5	0	7	N	0	Y	N/A	N	N

7th from Market to Mission

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	4	25	0	N	0	Y	N	Y	Y
4/12	<i>Not assessed on 4/12 and 4/13</i>								
4/13									
4/14	12	20	0	N	0	Y	N	Y	Y
4/15	10	0	1	N	0	Y	N	Y	Y
4/16	15	7	1	N	0	Y	N	Y	Y
4/17	5	15	0	N	0	Y	N	Y	Y

8th from Market to Mission

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	5	6	0	N	0	Y	Y	Y	N
4/12	6	30	0	N	0	Y	Y	Y	N
4/13	2	15	0	N	0	N	Y	Y	N
4/14	7	11	0	N	0	Y	N	Y	N
4/15	6	11	0	N	0	Y	N	Y	N
4/16	12	6	0	N	0	Y	Y	Y	Y
4/17	3	10	0	N	0	Y	N	N	N

200 block of Golden Gate

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	2	1	0	N	0	Y	N/A	Y	N
4/12	1	2	0	N	0	Y	N/A	Y	N
4/13	1	2	0	N	0	Y	N/A	Y	N
4/14	2	4	0	N	0	Y	N/A	Y	N
4/15	1	2	0	N	0	Y	N/A	Y	N
4/16	0	8	0	N	0	Y	N/A	Y	N
4/17	2	1	0	N	0	Y	N/A	Y	N

6th & Minna

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	3	3	0	N	0	Y	N/A	Y	N
4/12	0	0	0	N	0	N	N/A	Y	N
4/13	0	0	0	N	0	N	N/A	Y	N
4/14	4	0	0	N	0	Y	N/A	N	N
4/15	2	0	0	N	0	Y	N/A	N	N
4/16	0	0	0	N	0	Y	N/A	N	N
4/17	1	0	0	N	0	Y	N/A	N	N

Cedar Between Polk and Larkin

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	1	3	3	N	0	Y	N/A	N	N
4/12	1	3	3	N	0	Y	N/A	N	N
4/13	1	3	3	N	0	Y	N/A	N	N
4/14	0	0	3	N	0	Y	N/A	N	N
4/15	2	1	3	N	0	Y	N/A	N	N
4/16	2	1	3	N	0	Y	N/A	N	N

4/17	6	5	4	N	1	N	N/A	N	N
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Myrtle Between Polk and Larkin

Date	Problem behaviors	Drug activity	Tents	Power taps	Problem vehicles	Trash or debris present	Muni shelter issue	Ambassadors or outreach teams present	Illegal vending
4/11	1	0	4	N	0	Y	N/A	N	N
4/12	1	0	4	N	0	Y	N/A	N	N
4/13	1	0	4	N	0	Y	N/A	N	N
4/14	2	3	5	N	0	Y	N/A	N	N
4/15	1	1	5	N	0	Y	N/A	N	N
4/16	1	1	3	N	0	Y	N/A	N	N
4/17	1	3	4	N	0	Y	N/A	N	N

Note: "Problem Behaviors" are defined as a person exhibiting one or more of the following: lying down on a sidewalk or street, reacting to internal stimuli in a way that is causing public consternation, walking through the street without regard to traffic, no attempt at hygiene, inappropriately clothed for the weather, exposed genitalia, public hoarding, lack of awareness of surroundings, public defecation. "Drug activity" is defined as visible drug dealing or open-air drug use. "Problem vehicles" are defined as vehicles that are either abandoned or missing major components such as windshields, doors, or major engine parts.

Dashboard links and metrics by goal area:

Reduce drug sales and violent crime

Data on arrests for narcotic sales and assault/battery and the quantity of narcotics seized can be found on the public dashboard: [Reducing violent crime and drug sales in the Tenderloin](#)

- Calls for service: 1,153
 - Priority A (in-progress crimes that pose imminent dangers to safety or major property damage): 192
 - Priority B (crimes that just occurred where suspects may still be nearby): 323
 - Priority C (non-emergency crimes where there is no present threat to life or property and no suspects are nearby): 638

Reduce homelessness and street sleeping

Data on encounters with people experiencing homelessness, placements into shelter, housing assessments and placement into housing, tent counts, and calls for service regarding encampments can be found on the public dashboard: [Reducing homelessness and street sleeping in the Tenderloin](#)

Cleaner sidewalks and streets

Data on requests for street cleaning and amounts of waste removed by DPW can be found on the public dashboard: [Cleaner sidewalks and streets in the Tenderloin](#)

- Public Works:
 - Number of power washings completed: 61
- Urban Alchemy:
 - Trash bags filled: 706

Increase safe passage and accessibility

Data on streetlight repairs, curb and sidewalk repairs, and responses to blocked streets and sidewalks can be found on the public dashboard: [Increasing safe passage and accessibility in the Tenderloin](#)

- Urban Alchemy
 - Positive engagements: 23,990
 - Inviting space interventions: 6,244
 - De-escalation interventions: 1,070
 - 911 requests: 2
 - 311 requests: 14
 - Needles collected: 1,420

Reduce widespread public drug use

- Linkage Center
 - Total number of visits: 2,959

Reduce fatal and non-fatal overdoses

Data on overdose reversals by EMS, Tenderloin Linkage Center staff, and community members, as well as the number of naloxone doses distributed to the community and accidental overdose deaths, can be found on the public dashboard: [Reducing fatal and non-fatal overdoses in the Tenderloin](#)

- Number of overdose reversals:
 - Urban Alchemy: 1

Eliminate widespread street vending

- Metrics TBD

Increased connections to care

Data on referrals and connections to health and social services, including services provided through the Tenderloin Linkage Center, can be found on the public dashboard: [Increasing connections to care for people in the Tenderloin](#)

- Street Crisis Response Team (SCRT)
 - Number of encounters: 30
- Felton Institute's Street Team (FEST)
 - Number of engagements/encounters: 159

- Number of referrals to medical treatment, mental health treatment, substance use disorder treatment: 137
- FEST with JFO (Behavioral Health Outreach)
 - Number of engagements/encounters: 86
 - Number of referrals to medical treatment, mental health treatment, substance use disorder treatment: 73
 - Number of placements to medical treatment, mental health treatment, substance use disorder treatment: 0
 - Number of placements to sobering center: 0
- Community Health Equity & Promotion (CHEP) & Persons Experiencing Homelessness Outreach Team
 - Number of engagements/encounters: 55
 - Number of referrals to medical treatment, mental health treatment, substance use disorder treatment: 42
 - Number of people linked to medical care with Street Medicine: 7

Tenderloin Linkage Center:

- Dignity Services Provided:
 - Showers: 214
 - Laundry: 94
 - Hot meals: 2,625
- Referrals: 103
 - Community & other social services: 90
 - Mental health care: 6
 - Physical health & preventative services: 10
 - Substance use treatment: 7
- Pending linkage: 3
 - Community & other social services: 2
 - Physical health & preventative services: 1
 - Substance use treatment: 0
- Completed linkage: 9
 - Community & other social services: 1
 - Mental health care: 1
 - Physical health & preventative services: 2
 - Substance use treatment: 5

Tenderloin Linkage Center Notes:

The TLC is an opportunity for guests to connect to shelter and housing, among other services. However, data on completed connections to shelter, housing assessments, or housing is included in the goal area of "Reducing Homelessness and Street Sleeping" and is not duplicated in this goal area.

"Referral" refers to a longer conversation with a guest where information is provided regarding how to access existing walk-in or drop-in services, and the guest states they will access the service; "Pending Linkage" means a referral and linkage was made but the identified program was unavailable and therefore the guest's name was placed on a waiting list for the service; "Completed Linkage" means referral and linkage was made, an available placement or appointment was confirmed, paperwork was completed, and transport to the service occurred where necessary.