The Street Crisis Response Team now has a fully functional website that provides full geographic coverage across San Francisco. These teams operate 24/7 and are staffed by experienced professionals who are supported by the Office of Coordination. Staff can continue to provide follow-up and ongoing support to clients within hours of the incident.

**Operations Update**

**Key Performance Indicators**

- **Client Engagements:**
  - March 2022: 302
  - Cumulative: 4,247

- **Office of Coordinated Care Follow-Up Rate:**
  - March 2022: 74%
  - Cumulative: 43%

**Client Characteristics:**

- **Race & Ethnicity:**
  - Black or African American: 47%
  - Asian or Pacific Islander: 15%
  - White: 23%
  - Hispanic: 7%
  - Other: 10%

- **Client Living Situation:**
  - Single: 11%
  - With family or friend: 28%
  - With significant other: 15%
  - Homeless: 35%
  - Other: 5%

For more information on the SCRT please visit: Street Crisis Response Team Background

**Referral Source: Cumulative**

- SCRT Referral
- Community Support
- Other

**Average Response Time:**

- March: 17 mins
- Cumulative: 16 mins

**Client Preference:**

- Manage your preferences
- Opt out using TrueRemove®

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101 Grove St, San Francisco, CA 94103 US

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