





**STREET OVERDOSE  
RESPONSE TEAM (SORT)  
NOVEMBER 2021  
UPDATE**

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

**KEY PERFORMANCE INDICATORS**

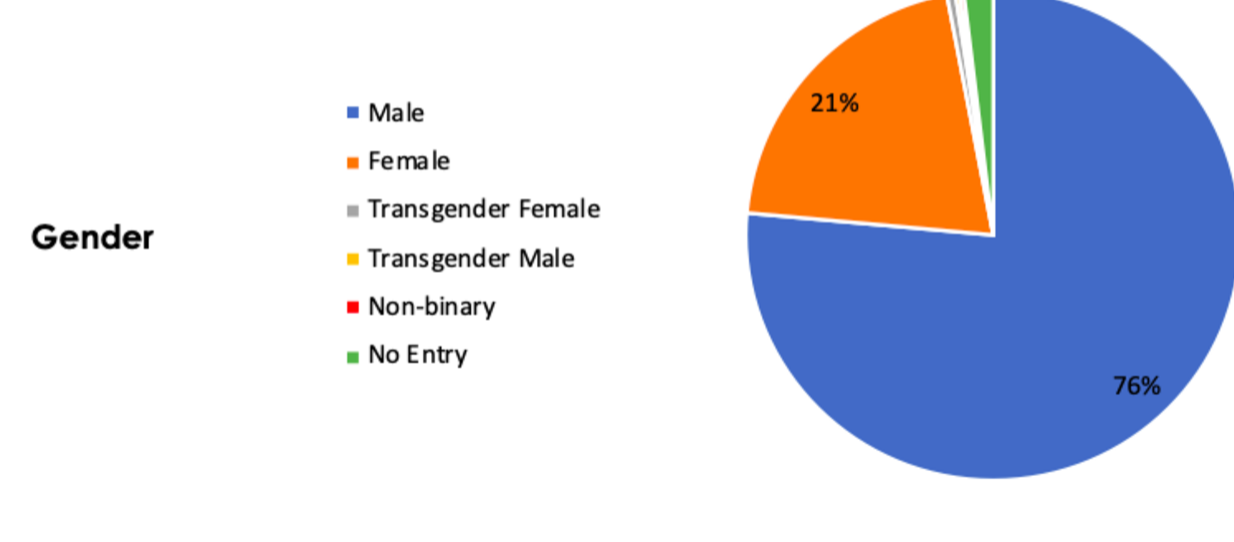
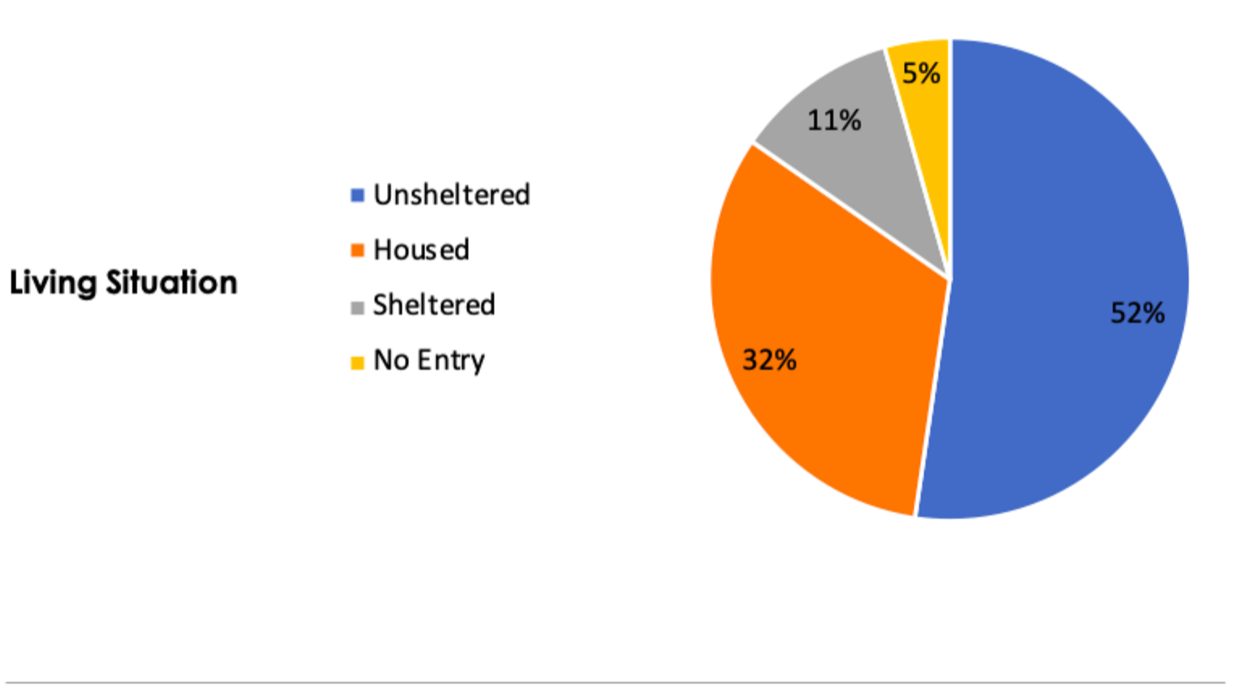
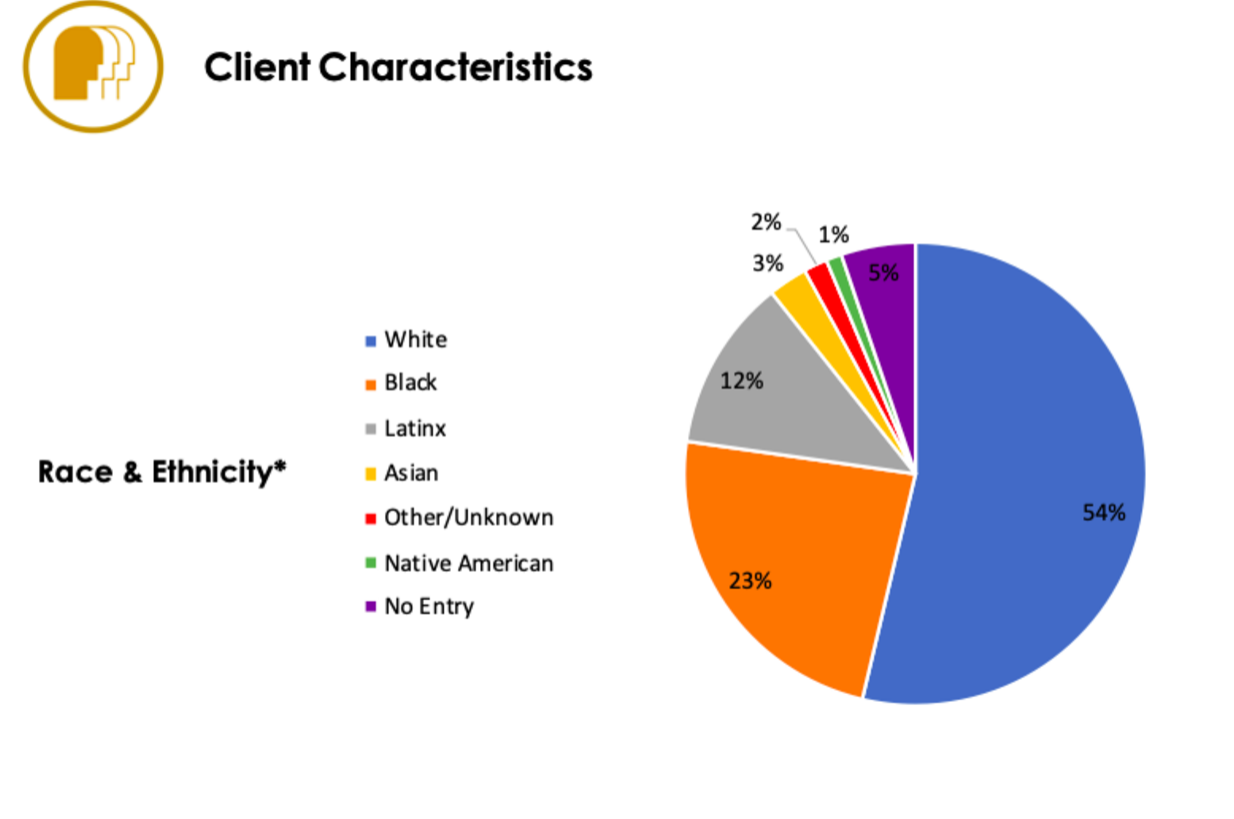
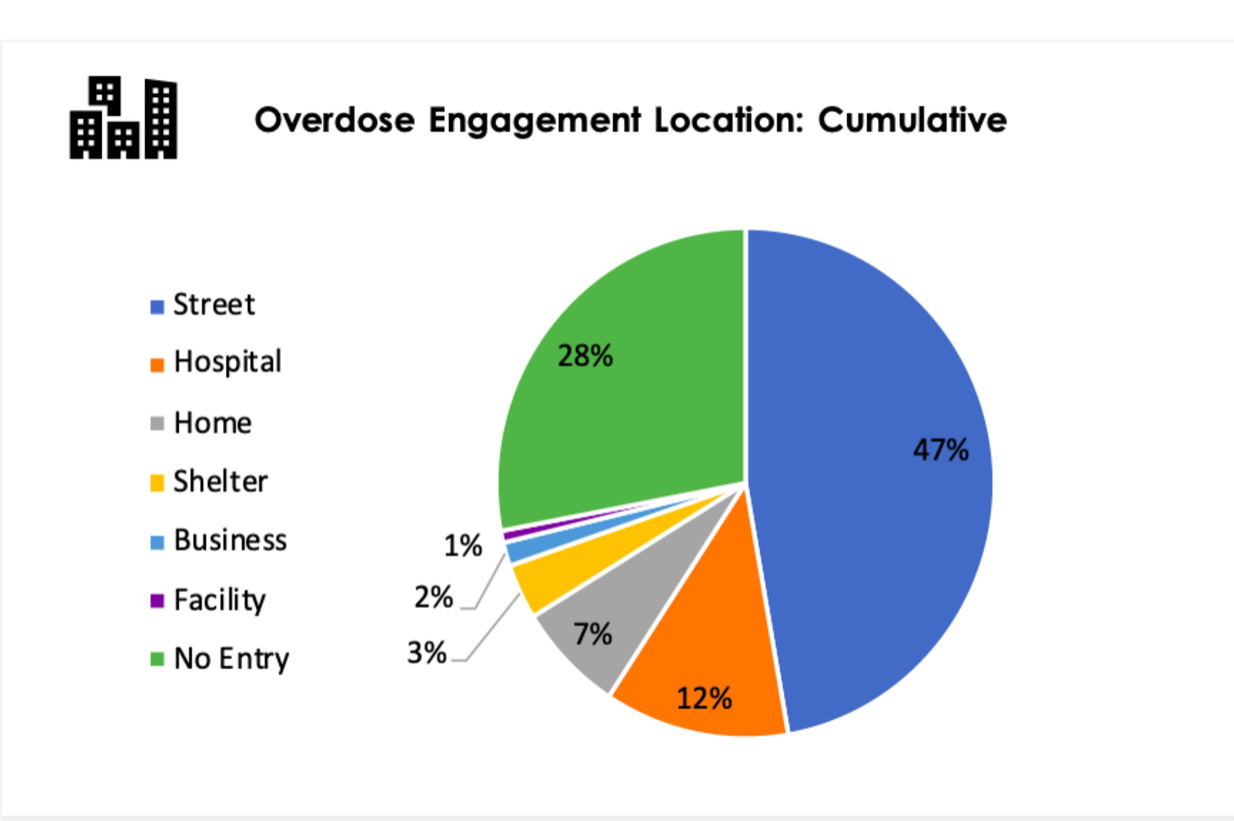
The SORT Response Team has been active since the program launch and continues to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

**RESPONSE TEAM  
OPERATIONS  
UPDATE**

 <b>Calls Handled by SORT*</b>	November <b>177</b>	Cumulative* <b>643</b>
 <b>Calls Including an Overdose</b>	November <b>122</b>	Cumulative <b>400</b>
 <b>Calls That Include Buprenorphine** Starts</b>	November <b>7</b>	Cumulative <b>33</b>
 <b>Clients who accepted harm reductions supplies</b>	November <b>112</b>	Cumulative <b>326</b>


\*Cumulative counts are on data since pilot launch (August 2, 2021 – November 30, 2021). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose.

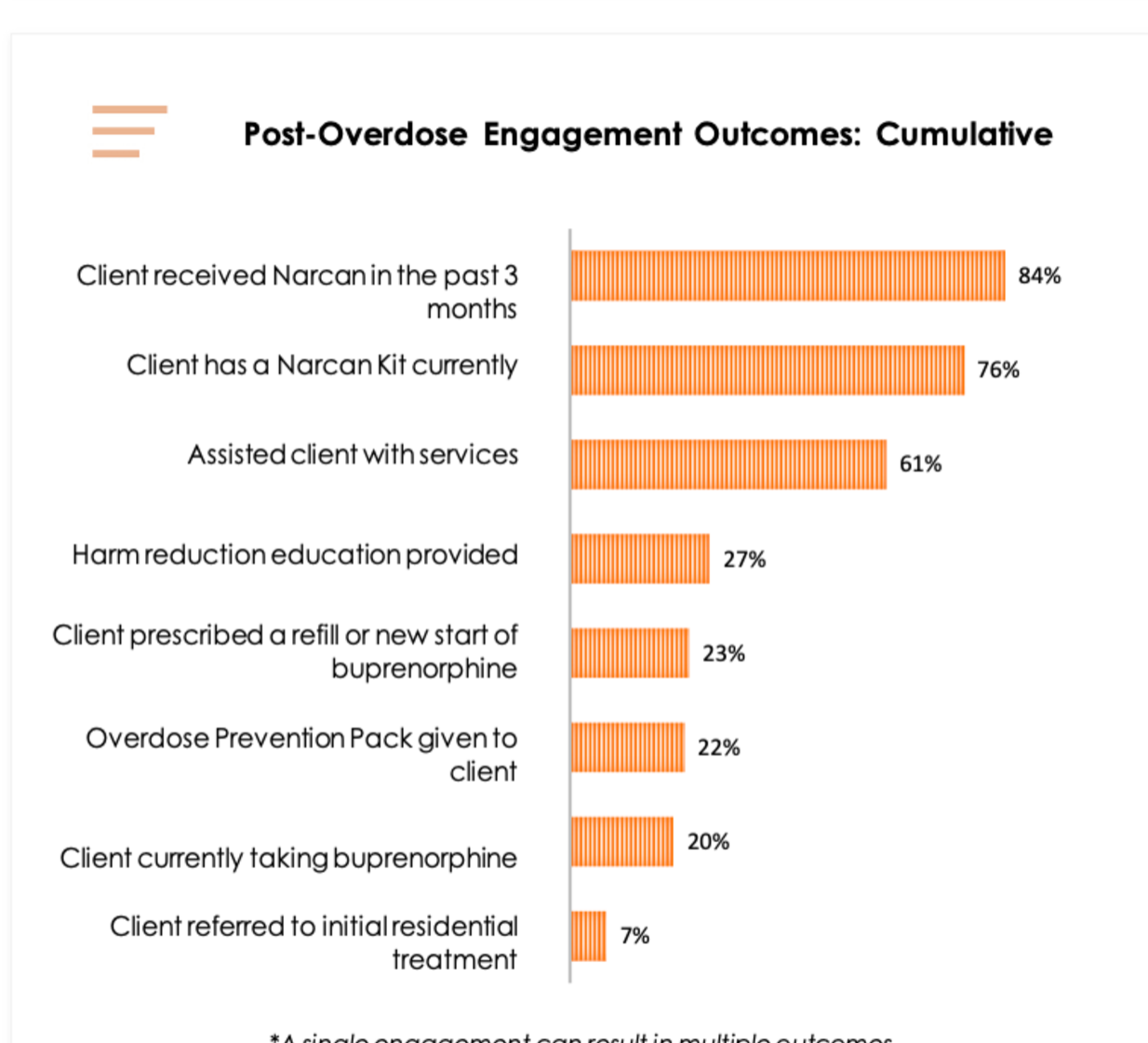
\*\*Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.



The SORT Post-Overdose Engagement Team is beginning their follow up efforts and continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

**POST-OVERDOSE  
ENGAGEMENT TEAM  
OPERATIONS  
UPDATE**

 <b>Post-Overdose Engagement Rate of Follow Up</b>	November <b>74%</b> n=42	*Cumulative <b>69%</b> n=65
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\*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – November 30, 2021). The team only follows up with clients who are experiencing homelessness, had a recent overdose, and did not refuse follow up (n=65). The team defines a successful follow up engagement as in person or phone contact with the client within 72 hours of an overdose.

For more information about the Street Overdose Response Team please visit: [SORT\\_Press\\_Release.pdf](#)

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