LONDON BREED
MAYOR

CITY AND COUNTY OF SAN FRANCISCO
Department of Police Accountability
1 SOUTH VAN NESS AVE., 8th FLOOR
SAN FRANCISCO, CA 94103

PAUL DAVID HENDERSON
EXECUTIVE DIRECTOR

December 1, 2021

President Malia Cohen and Members of the San Francisco Police Commission

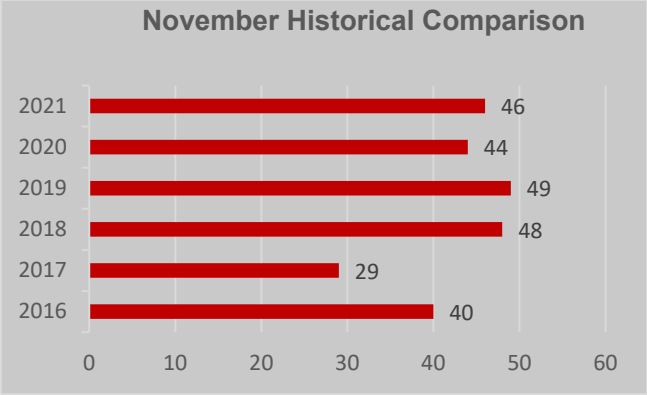
Re: San Francisco Department of Police Accountability November 2021 Monthly Statistical Report

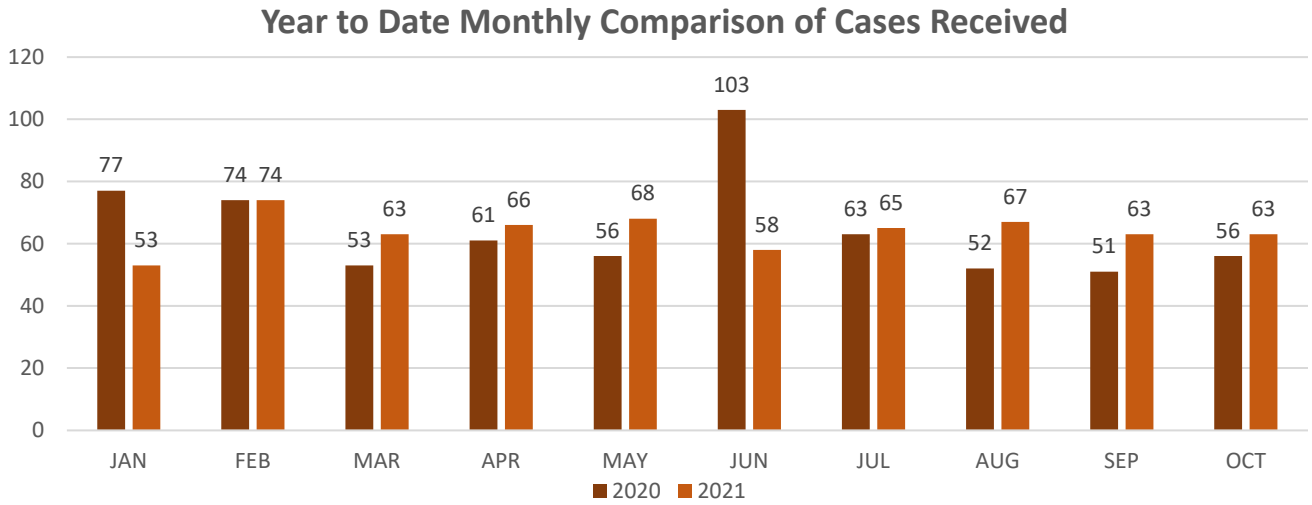
Dear President Malia Cohen and San Francisco Police Commissioners:

Summary of Complaints Received in November 2021

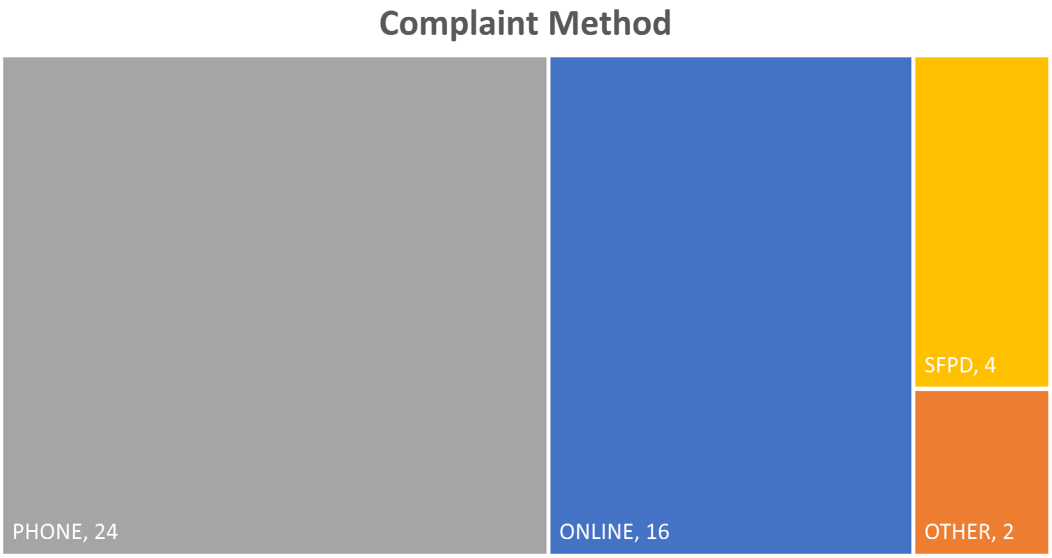
The Department of Police Accountability received **46** cases in **November 2021**, compared with **44** cases in the same period last year. The **November 2021** case total is **10%** higher than the five-year average and **5% higher** than the previous year.

From January through November, the DPA received a total of **704** new cases, compared with the **729** cases filed during the same period in 2020. The November year to date case total represents a **3%** decrease in new complaints over last year.





Most complaints were received over the phone and online.



Please find the attached table, which summarizes cases received in **November 2021**. The table is prepared in compliance with San Francisco City Charter section 4.136 and Police Commission Resolution number 97-04, which require the Department of Police Accountability (DPA) to provide the Police Commission with a monthly summary of cases received, including the number and type of complaints filed.

Sincerely,

Paul Henderson
Executive Director

Attachments (1)

Department of Police Accountability

Summary of Cases Received

November 2021

CASE	RECEIVED	SUMMARY
00048558-21	11/1/2021	An officer made racist comments.
00048567-21	11/1/2021	An officer issued a parking citation without cause.
00048604-21	11/3/2021	An officer was rude when the complainant tried to report a crime
00048607-21	11/3/2021	An officer gave the complainant a ticket after being told he could park where he stopped.
00048620-21	11/3/2021	An officer wrongfully removed an approved taxi from the taxi staging area.
00048628-21	11/3/2021	The complainant double-parked in front of his storefront to unload a heavy package. An officer improperly issued him a moving citation for impeding the flow of traffic rather than a citation for double-parking. The complainant stated the officer has been targeting other locals and is financially motivated to issue citations that are not genuinely related to public safety.
00048609-21	11/4/2021	An officer was rude to the complainant and never received a follow-up call as promised.
00048610-21	11/4/2021	An officer wrote an inaccurate report and issued a citation without cause.
00048623-21	11/4/2021	The complainant alleged there is a procedure within County Jail #3 that violates the rights of Pro Per attorneys.
00048619-21	11/5/2021	An officer behaved inappropriately and issued a parking citation without cause.
00048621-21	11/5/2021	Officers continuously harassed and threatened the complainant with arrest.
00048624-21	11/5/2021	Officers participated in a scheme to steal a person's identity.
00048706-21	11/5/2021	Officers failed to wear their masks required by public health orders.
00048642-21	11/9/2021	The complainant alleged a deputy called her son a racial slur.
00048669-21	11/10/2021	An officer conducted an illegal stop, threatened then retaliated against the complainant.
00048675-21	11/10/2021	An officer issued a citation in error.
00048678-21	11/10/2021	An officer failed to provide his star number, was rude, and spoke over the complainant while she was emotional.
00048700-21	11/12/2021	Officers cleared a call in the dispatch system, and the issue was not resolved.
00048701-21	11/12/2021	The officers were rude and refused to help obtain information inside the towed vehicle.
00048699-21	11/14/2021	An officer failed to return phone calls.
00048707-21	11/15/2021	The complainant alleged she is the victim of ongoing harassment. She claimed she called the police, and the San Francisco Police Department officers arrived. She alleged the officers spent most of their time speaking with the alleged perpetrators and refused to take the complainant's evidence of the harassment seriously.
00048711-21	11/15/2021	Officer failed to take an accident report.
00048713-21	11/15/2021	The complainant stated she called the San Francisco Police Department leadership member for several months. She said she had not received a callback.
00048715-21	11/16/2021	The complainant raises matters outside the Department of Police Accountabilities jurisdiction.
00048724-21	11/16/2021	Parking Enforcement officer parked in a red zone.
00048725-21	11/16/2021	Officers falsely charged the complainant, belittled him, damaged his property, and had him sent for a mental health evaluation.
00048766-21	11/16/2021	Officers failed to take required action during a burglary in progress.
00048754-21	11/17/2021	The complainant raised matters outside of the Department of Police Accountability's Jurisdiction.
00048761-21	11/17/2021	Officers failed to properly investigate.
00048762-21	11/17/2021	The complainant raised matters outside of the Department of Police Accountability's Jurisdiction.
00048786-21	11/18/2021	The officer called the complainant and threatened their place of business.
00048794-21	11/19/2021	An officer-involved shooting occurred involving two officers and a male subject.

Department of Police Accountability

Summary of Cases Received

November 2021

CASE	RECEIVED	SUMMARY
00048865-21	11/19/2021	An officer failed to investigate the complainant's reported crime and subsequently made an inappropriate comment.
00048805-21	11/22/2021	An officer followed the complainant through a retail store and racially profiled the complainant.
00048812-21	11/23/2021	An officer refused to take a report, and police dispatch provided her with misinformation.
00048813-21	11/23/2021	An officer placed the complainant on a mental health hold without justification.
00048814-21	11/23/2021	An officer failed to take required action.
00048843-21	11/24/2021	Merged -The complainant received a fraudulent email.
00048845-21	11/24/2021	The complainant stated that she handed some legal documents to an officer to give to the Captain and called the station multiple times for a few days to ask whether the Captain received the documents. The officers said they didn't know the Captain's schedule.
00048864-21	11/29/2021	The complainant raised matters outside of the Department of Police Accountability's Jurisdiction.
00048868-21	11/29/2021	An officer failed to receive complaints
00048871-21	11/29/2021	SFPD used improper procedure for an abused minor
00048873-21	11/29/2021	An officer used foul language with the complainant, told him to shut up, and issued a citation for jaywalking when the complainant stepped off the sidewalk.
00048886-21	11/29/2021	An officer at the station turned away the complainant's son and stated that the theft would have to be filed online, not with the officer because the officer was busy.
00048884-21	11/30/2021	A complainant stated she saw visible injuries on her son in court and alleged the arresting officers used excessive force on her son.
00048885-21	11/30/2021	Officers responded to a call for service and were aggressive and intimidating as they knocked on her bedroom door to her room. The complainant stated that the officers' presence was unnecessary in her civil dispute with her landlord.

Total New Cases: 46