

# Our City, Our Home Oversight Committee

October 2021



**CITY & COUNTY OF SAN FRANCISCO**

Office of the Controller  
City Performance Unit

10.28.2021

## Meeting Agenda

1. Call to Order
2. Public Comment (10 min)
3. Approval, with possible modification, of the Minutes (5 min)
  - September 21, 2021, Meeting
  - September 29, 2021, Special Meeting
4. Discussion and Possible Action Regarding Teleconferenced Meetings of Policy Bodies during COVID-19 Emergency (15 min)
5. Departmental Updates on the Spending and Implementation of Our City, Our Home Funds and Programs with Discussion and Possible Action by the Committee (40 min)
6. Our City, Our Home Oversight Committee Liaison Roles (30 min)
7. Propose agenda items for subsequent meetings and provide updates, with possible action by the Committee in response to this item (10 min)
8. Adjourn

## 2. Public Comment

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### **Public Comment on any matter within the Committee's jurisdiction that is not on the agenda.**

Call In Number: 1-415-655-0001

Access Code: 187 583 9526

1. "Raise hand" by pressing \* 3 and you will be queued.
2. Callers will hear silence when waiting to speak.
3. The operator will unmute each caller in the order received.
4. When prompted, each caller will have three minutes to provide comment.
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### 3. Meeting Minutes

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**Approval, with possible modification, of the Minutes.**

[Regular Meeting, September 21, 2021](#)

[Special Meeting, September 29, 2021](#)

## 3. Meeting Minutes

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### Public Comment on Agenda Item 3, Meeting Minutes

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## 4. Teleconferenced Meetings

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### Public Meetings During a State of Emergency

- On September 16, 2021, Governor Newsom signed AB 361 into law.
- AB 361 says that local advisory bodies that are subject to the Brown Act can hold teleconferenced meetings during a state of emergency if they make specific findings once every 30 days.
- Each body must find that:
  - It has (re)considered the circumstances of the state of emergency, and either:
    - The state of emergency continues to directly impact the ability of members to meet safely in person, and/or,
    - State or local officials continue to impose or recommend measures to promote social distancing

## 4. Teleconferenced Meetings

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### Public Meetings During a State of Emergency

- February 25, 2020, the Mayor of the City and County of San Francisco declared a local emergency, which remains in effect.
- March 6, 2020, the City's Health Officer declared a local health emergency, which remains in effect.
- March 11, 2020, and March 23, 2020, the Mayor issued emergency orders the suspend restrictions on teleconferencing by members of policy bodies, which remain in effect.
- March 20, 2020, the Governor of the State of California proclaimed a state of emergency in connection with the Coronavirus Disease 2019 (COVID-19) pandemic, and that state of emergency remains in effect.
- July 31, 2020, the Mayor issued an emergency order that prohibits policy bodies other than the Board of Supervisors from meeting in person under any circumstances, to ensure the safety of policy body members, City staff, and the public.

## 4. Teleconferenced Meetings

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### Public Meetings During a State of Emergency

- Federal, State, and local health officials emphasize the critical importance of vaccination and consistent mask-wearing, they also continue to recommend social distancing measures.
- The California Department of Industrial Relations Division of Occupational Safety and Health requires most employers in California, including the City, to train employees about measures that can decrease the spread of COVID-19, including physical distancing and other social distancing measures.
- San Francisco Department of Public Health, in coordination with the City's Health Officer advises that for group gatherings indoors, people consider holding meetings remotely if feasible, especially for long meetings with any attendees with unknown vaccination status.



## 4. Teleconferenced Meetings

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### Public Meetings During a State of Emergency

- The Our City, Our Home Oversight Committee (OCOH Oversight Committee) has met remotely during the COVID-19 pandemic and can continue to do so in a manner that allows public participation and transparency while minimizing health risks to members, staff, and the public that would be present with in-person meetings while this emergency continues.

## 4. Teleconferenced Meetings

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### **Resolution Making Findings to Allow Teleconferenced Meetings**

- The state of California and the City remain in a state of emergency due to the COVID-19 pandemic. At this meeting, the OCOH Oversight Committee has considered the circumstances of the state of emergency.
- State and City officials continue to recommend measures to promote physical distancing and other social distancing measures, in some settings.
- Conducting meetings of this body in person would present imminent risks to the safety of attendees, and the state of emergency continues to directly impact the ability of members to meet safely in person.

## 4. Teleconferenced Meetings

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### **Resolution Making Findings to Allow Teleconferenced Meetings**

- Further resolved that for the next 30 days, meetings of the OCOH Oversight Committee will continue to occur exclusively by teleconferencing technology. Such meetings of the OCOH Oversight Committee that occur by teleconferencing technology will provide an opportunity for members of the public to address this body and will otherwise occur in a manner that protects the statutory and constitutional rights of parties and the members of the public attending the meeting via teleconferencing; and, be it
- Further resolved, that Controller's Office staff to the OCOH Oversight Committee is directed to place a resolution substantially similar to this resolution on the agenda of a future meeting of the OCOH Oversight Committee within the next 30 days.

## 4. Teleconferenced Meetings

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### Public Comment on Agenda Item 4, Teleconferenced Meetings

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Access Code: 187 583 9526

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## 5. Updates on Spending and Implementation

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### Future Financial Reporting

- Align with City financial reporting processes at month 6, 9, and end of fiscal year (January, April, July)
- CON is working with Department Financial Officers to track:
  - Spending actuals against budget allocations
  - Units or beds added to the system of care
  - Units of service delivered
- Implementation updates quarterly, verbal presentation to the Committee at month 3 (October); written updates in month 6, 9, and year end (January, April, July)
- Fund projections in February
- Outcomes reporting: Form request

## 5. Updates on Spending and Implementation

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### Stakeholder Engagement Support

- Chose to issue Request for Quotes (RFq) from a prequalified list to expedite the contracting process.
- Prequalified list of 13 firms skilled in research and engagement.
- Negotiating contract for support engaging people with lived expertise of homelessness.
- Methods include focus groups and intercept interviews with participant compensation.
- Committee will shape the discovery and research agenda.
- Anticipated start for collecting data December 2021.

# Spending & Implementation Updates Our City, Our Home Funds

San Francisco Department of Public Health

October 28, 2021



San Francisco Health Network  
Behavioral Health Services

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

# DPH Behavioral Health Spending & Implementation Update

Street-Based Services

Overdose Response & Prevention

Residential Care & Treatment

Case Management Services, Care Coordination & Mental Health Services Center

Additional focused programming – TAY Mental Health, Transgender Mental Health, & BHS Services in PSH



San Francisco Health Network  
Behavioral Health Services

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH



# DPH Behavioral Health – Street-Based Services

## Street-Based Services

- Street Overdose Response Team (SORT) launched in August
  - Since its launch SORT has handled 392 calls, of which 226 included an overdose. Additionally, 176 clients accepted harm reduction supplies (as of 10/17/21)
  - SORT will expand in 2022 to include more teams, expanded staffing through CBO contracting
- Street Crisis Response Team (SCRT) now has six fully operational teams providing 24/7 citywide coverage of San Francisco
  - The 7th team will tentatively launch in early 2022
  - SCRT dashboard with key performance indicators - <https://sf.gov/street-crisis-response-team>
- Street Medicine Expansion - hiring for additional behavioral health clinicians, health workers, and nursing staff is underway



# DPH Behavioral Health – Overdose Response

## Overdose Response & Prevention Services

- Contract amendments are underway for key overdose response and prevention services – ~\$5 million in contracting
  - Funding notifications have been submitted for: low threshold buprenorphine and contingency management to high-risk housing; expanding Market Street Clinic hours to 24/7; enhanced office-based buprenorphine induction clinic
- Funding agreements with UCSF for addiction clinic service expansion, clinical and peer substance use disorder support, and contingency management services have been finalized for CA Bridge Clinic and HOUDINI LINK (~\$800k)



# DPH Behavioral Health – Residential Care & Treatment

## Residential Care & Treatment Beds

- Actively pursuing buildings for acquisition to support expansion for Residential Step-Down, Board & Care, Managed Alcohol Program expansion, and Crisis Diversion services
- Successfully contracted for expanded high-level, long-term care facilities - 12-month Rehabilitative Board & Care and Mental Health Rehabilitation (Locked Sub-Acute Treatment) facilities
- SoMa RISE (Drug Sobering Center) building permits are in process and final operational planning with CBO contractor underway



## DPH Behavioral Health Residential Treatment Expansion

The San Francisco Department of Public Health (DPH) is increasing residential treatment and care services by approximately 400 overnight treatment spaces, or beds. The expansion effort is guided by the 2020 DPH Behavioral Health Bed Optimization Report, Mental Health SF legislation, and with input from stakeholders. The goal is to offer high quality, timely, easily accessible, coordinated, and recovery-oriented care delivered in the least restrictive setting.

Goal <b>30</b> Beds	Open 2021 <b>Hummingbird - Valencia</b> Status Serving clients Open 26 beds currently open	Psychiatric respite facility to serve people experiencing homelessness from the Mission and Castro
Goal <b>20</b> Est. Beds	Open 2020 <b>Managed Alcohol Program PSH</b> Status Permanent location and additional funding will expand the program from 10 beds to 20 beds Open 10 beds currently open	Pilot   Medical supervision for people with chronic alcohol dependency in a permanent supportive housing setting
Goal <b>20</b> Beds	Open 2021 <b>12-month Rehabilitative Board and Care</b> Status Accepting placements Open	Pilot   Out-of-county supervised living and treatment for people with chronic mental health illness and/or coming from locked facilities
Goal <b>31</b> Est. Beds	Open 2021 <b>Mental Health Rehabilitation Beds (aka LSAT)</b> Status Accepting placements Open 20 beds available	Out-of-county psychosocial rehabilitation for people who are conserved in a locked setting
Goal <b>13</b> Est. Beds	Open 2021 <b>Psychiatric Skilled Nursing Facilities (aka PSNF)</b> Status Contract complete; reviewing client applications 1 2 3 4 / /	Out-of-county secure 24-hour medical care for people with chronic mental health conditions
Goal <b>6</b> Est. Beds	Open Fall 2021 <b>Cooperative Living for Mental Health<sup>Δ</sup></b> Status Accepting applications 1 2 3 4 / /	Communal living for people with chronic mental health and/or substance use Additional \$11M to stabilize leased properties available through MOHCD

## KEY

October 15, 2021

Project Phases and Status		Complete
Δ MHSF legislation		In process
1 Program design		Planned
2 Regulatory assessment		
3 Facility selection		
4 Out for bid/contracting		
5 Community outreach & City approvals		
6 Permit & construction		
Goal <b>20</b> Est. Beds	Open Fall 2021 <b>SOMA RISE<sup>Δ</sup> (aka Drug Sobering Center)</b> Status Initiating permitting and construction 1 2 3 4 5 6	Pilot   24-7 program for people experiencing homelessness with drug intoxication, providing short term stays and linkage to services
Goal <b>73</b> Est. Beds	Opening date to be determined <b>Residential Care Facility<sup>Δ</sup> (aka Board and Care)*</b> Status Active negotiations to acquire a building 1 2 3 4 5 6	Supervised residential program for individuals with mental health issues who require assistance with activities of daily living.
Goal <b>140</b> Est. Beds	Opening date to be determined <b>Residential Step-down - SUD<sup>Δ</sup></b> Status Active negotiations to acquire a building 1 2 3 4 5 6	Long-term sober living environment for clients coming out of residential care programs
Goal <b>30</b> Est. Beds	Opening date to be determined <b>Enhanced Dual Diagnosis<sup>Δ</sup></b> Status Program design in development 1 2 3 4 / /	Transitional medically enhanced care for people with a dual diagnosis of mental health and substance use issues
Goal <b>10</b> Est. Beds	Opening date to be determined <b>Transitional Age Youth (TAY) Residential Treatment<sup>Δ</sup></b> Status Program design in development 1 2 3 4 5 6	Supervised treatment for young adults with serious mental health and/or substance use issues
Goal <b>15</b> Est. Beds	Opening date to be determined <b>Crisis Diversion Facility<sup>Δ</sup></b> Status Program design in development 1 2 3 4 5 6	Short-term, urgent care intervention as an alternative to hospital care

<https://sf.gov/residential-care-and-treatment>

# DPH Behavioral Health – Care Coordination

## **Case Management Services & Office of Care Coordination**

Office of Care Coordination (OCC) & Case Management services are nearing final design phases and hiring for launch of Phase 1 services – goal of clearing existing waitlists for Care Coordination & Transition Management (CCTM)

- OCC teams of behavioral health clinicians and health workers dedicated to follow-up and care coordination for SCRT clients launched in April 2021
- Hiring process underway for key positions including Director of Office of Coordinated Care; clinical staff for CCTM



San Francisco Health Network  
Behavioral Health Services

# DPH Mental Health – Care Coordination

## **Office of Care Coordination & Case Management Services (cont.)**

- Intensive Case Management (ICM) - contract amendments are underway to expand number of case managers; planning for ICM RFP for additional services underway
- TAY Care Coordination - supporting TAY ICM programming with hiring underway & creation of a TAY Outpatient Mobile Outreach team
- Mental Health Service Center – BHAC pharmacy expanded services and hours. Increasing access into evenings and weekends tentatively starting January 2022



# DPH Behavioral Health – Additional Programs

## **Behavioral & Clinical Health Services in Permanent Supportive Housing**

- Program model in design phase in partnership with HSH and housing providers
- Temporary nurses hired to support high acuity individuals moving from SIP's to PSH

## **TAY Behavioral Health Services**

- Robust community input process underway – meetings and feedback sessions with TAY, providers, and partner agencies
- Based on feedback, aligning and jointly planning with Transgender Mental Health Services funding to support TAY who are transgender or non-binary and experiencing homelessness

## **Transgender Mental Health Services**

- Planning for a robust community input process for services; this process will help to inform larger BHS strategies to better serve the transgender community



# Thank you!



San Francisco Health Network  
Behavioral Health Services

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH





DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Our City, Our Home Investment Updates

Department of Homelessness and Supportive Housing

October 28, 2021

<http://hsh.sfgov.org>



# Implementation Update: Prevention

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## ✓ **PSH Rent Reduction**

- Being implemented across HSH's PSH programs.
- Retroactive rent reduction to the start of the fiscal year.
- HSH completing amendments and modifications to CBO agreements to add funding.

## ✓ **Problem Solving Plus for SIP Guests**

- Under contract with Abode, and services are being delivered.

## ✓ **Launched Targeted Homelessness Prevention**

- \$10M work ordered to MOHCD.
- \$10M allocated to HSH: 5 providers in contract and 200 clients in processing.

<http://hsh.sfgov.org>



# Implementation Update: Prevention

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- Flexible Financial Assistance and Case Management (HSH & MOHCD)
- Problem Solving Diversion & Rapid Exit (HSH)
- Eviction Prevention & Housing Stabilization (MOHCD)
- Engagement & Collaboration with Partner Systems (HSH & MOHCD)

<http://hsh.sfgov.org>



# Implementation Update: Shelter

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✓ **RV Trailer Program** – *Ongoing*

✓ **Safe Sleep Program**– *Ongoing*

✓ **Family non-congregate shelter** –  
*OPEN*

- Provider: Providence Foundation
- Site: Oasis Hotel

✓ **Shelter for justice-involved adults**

- APD finalizing program policies.
- Program slated to open at an interim site in Nov. 2021.

✓ **Safe Parking - Vehicle Triage Center**

- In process of opening ~155 spaces at Candlestick Point site.
- Board approved lease on Oct. 19.
- State Lands Commission approved on Oct. 21.
- DPW beginning construction.
- In contracting phase with provider.

<http://hsh.sfgov.org>



# Implementation Update: Housing

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## • 1321 Mission Street:

- 160 units for adults and families.
- Approved by BOS.
- [Provider solicitation](#) released Oct. 20.
- Homekey funding application submitted Oct. 25.

## • 3061 16<sup>th</sup> Street:

- 25 units for TAY.
- Approved by BOS.
- [Provider solicitation](#) released Oct. 20.
- Drafting Homekey funding application.

## • 5630 Mission Street

- 52 units for TAY individuals and couples.
- Approved by BOS.
- [Provider solicitation](#) released Oct. 20.
- Homekey funding application will be submitted in conjunction with rehabilitation scope development.

## • 1800 Sutter Street

- Owners opted not to move forward with the sale of the Buchanan to the City.

<http://hsh.sfgov.org>



# Implementation Update: Housing

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## • Acquisition of the **Diva** and **Granada** Hotels in FY 20-21:

- 338 units total
- General Fund, Homekey, State Grant Funds & Prop C
- Adults exiting homelessness
- ECS is owner/operator

## • \$2M work order to MOHCD for **families in overcrowded SROs**

- In process.
- Funds expansion to program to provide ongoing subsidies for families in overcrowded SROs led by MOHCD and partners.



# Implementation Update: Housing

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## *Flexible Housing Subsidy Pool – In Process*

### • **Adults**

- 750 Flex Pool slots in planning.

### • **Families**

- Provider outreach underway.
- Start date is estimated to be in early 2022.
- Increase the subsidy to \$3,300 (originally \$1,800/month).

### • **TAY**

- Amending contract for At the Crossroads to expand.

<http://hsh.sfgov.org>



# Implementation Update: Housing

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## *Rapid Rehousing – In Process*

### • **Adults**

- \$1.2M work ordered to OEWD for workforce services.
- Granted \$500K to ECS Essential Worker Pilot.

### • **TAY (Rising Up)**

- Provider: Brilliant Corners
- RRH subsidy and housing locator services.
- Funds will serve more than 70 youth at a deeper subsidy level than originally assumed.

<http://hsh.sfgov.org>





# Emergency Housing Vouchers

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- Emergency Housing Vouchers (EHVs) are a unique HCVs (Section 8) funded through the American Rescue Plan.
- EHVs are **administered by SFHA** in partnership with HSH.
- EHVs are not time-limited but **cannot be reissued after September 2023**.

## San Francisco's Local EHV Priorities:

- Address **racial inequities**.
- Reduce homelessness by targeting people experiencing **literal homelessness** and **decreasing inflow** into homelessness by targeting people at-risk.
- Provide a portion of participating households with **support services** as needed.

<http://hsh.sfgov.org>



# Implementation Update: Housing

## OCOH FSP & EHV

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- EHV's represent an **unprecedented opportunity** for the Flexible Housing Subsidy Pool portfolio for households in SF.
- These vouchers **do not include the service funding** that many households will need to be successful.
- HSH is planning to **pair EHV subsidies with Flexible Housing Subsidy Pool funds** through Prop C for services:
  - To ensure that voucher holders **stabilize** and maintain their housing.
  - To leverage Prop C investments to increase the number of households that can be served.

<http://hsh.sfgov.org>

## 5. Updates on Spending and Implementation

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### **Public Comment on Agenda Item 5, Updates on Spending and Implementation**

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## 6. Liaison Roles

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9/2021 Meeting	Liaison Role	Designated Member	Goals
Voted to retain this role, perhaps with a different name. Need clarification on title and goals.	Immediate Needs Liaison	Are Members keeping/changing roles?	Develop short term proposals for release of funds before the first strategic investment plan; 2019 Immediate Needs Allocation
Voted to combine the Communication and Accountability Liaison roles. Need clarification on the new title and revised goals.	Community Impact: Accountability Liaison and Community Impact: Communication Liaison		Ensure the transparency and accessibility of Committee activities. Engaging stakeholders re: OCOH recommendations, outcomes, and planning
Voted to combine the Systems Modeling Liaison role with Data Officer Role. Voted that systems modeling is needs assessment. Need clarification on the name of this role, the implication for the Liaison structure of combining with Data Officer and update the goals.	Systems Modeling/Investment Plan Liaison/Data Officer		Develop strategic investment action plan including outcomes, targets, and progress.
Voted to retain this role in 2021-2022. Will the goals remain the same?	Diversion/Prevention Liaison		Convene diversion and prevention stakeholders to inform strategic investment proposals.
Voted to retain this role in 2021-2022. Will the goals remain the same?	Housing Inventory and Pipeline Liaison		Convene housing stakeholders to inform investment recommendations.
Voted to retain this role in 2021-2022. Will the goals remain the same?	Behavioral Health Liaison		Convene behavioral health stakeholders to inform investment recommendations and improve system integration.

## 6. Liaison Roles

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### Public Comment on Agenda Item 6, Liaison Roles

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## OCOH Oversight Committee

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**Thank you.**

Any questions?

Email the Committee at [OCOH.CON@sfgov.org](mailto:OCOH.CON@sfgov.org)