Your city wants to help you to be safe and healthy during the COVID-19 pandemic. To prevent the spread of COVID-19, everyone in San Francisco is asked to shelter in place, even when sleeping outside.

It is important to follow public health guidance during this pandemic to keep you and others in the community safe.

To find additional pop up pit stops toilets and hand washing stations throughout the city go to sf.gov/pitstops or call 311.
Symptoms of COVID-19 may appear 2-14 days after exposure to the virus, which include:

- Fever over 100.4° F or 38.0° C
- Excessive shivering
- Cough
- Difficulty breathing
- Tired or sore
- Loss of smell or taste
- Sore Throat
- Headache
- Runny or stuffy nose
- Diarrhea, nausea or vomiting

If you think you may have COVID-19, contact your primary healthcare provider to state your concerns and potentially get a referral to a quarantine space. If you don't have a healthcare provider, please look below for recommended ones.

- Tom Waddell Urgent Care: 1-415-713-1963
- ZSFGH Urgent Care: 1-628-206-8000
- COVID-19 Clinical Consult Line: 1-415-554-2830

Any tent or improvised structure not meeting these guidelines must relocate to another area. Note that these guidelines are based on City and State codes as well as guidance issued by the San Francisco Department of Public Health related to the COVID-19 pandemic and are subject to change. For a full description of safe sleeping guidelines go to: sfdem.org/safe-sleeping-guidance.

If you're living in a tent or improvised structure, ensure you have enough space. We are all safer from COVID-19, fires, health issues and traffic hazards when sidewalks and public spaces are free from overcrowding. Tents and improvised structures cannot interfere with pedestrian traffic on commercial corridors or recreational areas. Safe and calm public areas have:

- Clear doorways and entrances (at least 6 feet)
- Clear functioning windows (at least 6 feet)
- Clear of transit stops, bike stands and public restrooms (at least 6 feet)
- Clear of fire hydrants and fire escapes (at least 5 feet)
- Clear sidewalks (at least 4 foot wide sidewalk path)
- Clear driveways, medians and roadways
- Clear spaces with no debris, unsanitary items or combustible materials
- Clear distance between neighboring tents (at least 3 feet apart) *

*This does not apply if individuals consider themselves part of the same household.

If asked to move, you have agency to decide for yourself, within these guidelines, what location is safe for you. You will be given a reasonable amount of time to gather your belongings and move to a safe location. Anywhere you camp should follow the guidelines listed above. Please remember that tents and structures are not allowed in parks. Please also note that the City will follow the San Francisco Public Works bag and tag policy and procedures as needed.

If sleeping outside, please wear a face covering and find access to food, water and a restroom. Note that San Francisco Public Works will continue requiring people to temporarily move tents in order to clean sidewalks. In addition, they will confiscate abandoned property and tents used for storage, as allowed.

Resources for Unsheltered San Franciscans

Find a public handwashing station or bathroom to wash your hands. Frequent handwashing helps slow the spread of the virus. Locations can be found on the other side of this handout or use the QR code to view the location map at sf.gov/pitstops.


The Homeward Bound Program (415-558-1217) is available to everyone. Homeward Bound helps reunite people experiencing homelessness with family or friends who can provide them a place to stay. Staff will help make connections and cover the cost of travel.

What to do if you have COVID-19 Symptoms

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Name: ____________________________  Organization: ____________________________  Notes: ____________________________
Contact Info: ____________________________