

Street Safe Sleep Site

Date: 3/25/2022

19 attendees

Do you feel like this program was a good use of money? What are the pros and cons?

People absolutely did not think it was a good use of funds.

Everyone has the same opinion that it was not a good use of funds (one person stated otherwise).

Did me good but I don't know if it is a good use of money. Did stabilize my partners and me as we could sleep and eat, and we got GA.

Just frustrating that all that money and we didn't even see it. Only allowed in with your own tent.

Should be someplace with a big cover.

My man stayed together. If I made that much money I would be able to take care of myself, Budget could have just taken care of selves.

Only 2 showers at certain times. They used to have staff to give us necessities and help with tarps. Really genuinely seemed like they cared. And once they got the money they just slipped back and the staff had 3 cars and scooters.

They need the funding to go to a different company.

You could get a 1 bedroom apartment with the same money, this is not good use of this funding.

Tons of donations coming in that they are not getting.

All getting water and nothing else.

You would think they would want us to be in our own places (lack of support services).

For all that money, the shit looking like this (referring to the camp)

We are in a tent and don't get heaters and the staff get a heater.

Should have something to keep us warm.

They got extra funds to purchase tents for the year. Where did that money for tents go?
They reused the tents and no new tents.

Even if they rip it when they are doing a wellness check in the middle of night you don't get a tent. they sign in and out and don't need to check if people are here.

They wake up in the middle of night and charge into a tent.

They need to audit the program and see where money is going.

Since the beginning the whole time we have not gotten any donations - they come in and go straight out the back. Tons came for XMAS and none of the clients got any of it.

Lady came out giving out money and the staff said no.

They had 170 people that is a lot of money per square. What we have gotten is a square and occasionally a tent. That to justify \$70 k per year we could just use it for money. Guidestar shows financial records. Look at 990s. Breakdown of what did with money.

What would improve your experience with this program or pathway into this program?

not that bad

Stop stealing people food

Electricity - they can never get it because plugs are all full. Not enough sockets for everyone. They cut it off all the time.

\$70k per year just give me the cash

Showers only 2 showers for just 8 hours and you can not get in all the folks who want showers during that time. Some people are working. They only have it 8 hours a day and they shut off if it rains.

15 minutes is not enough time – that includes time to get undressed. Then the shower gets cleaned and that digs into time and you can't shower because it is all filled up.

Shower time in unlocked doors is only 15 minutes starting when you get in to get undressed and a tiny towel that only covers part of your body.

Living in a tent in the cold weather and no power shitty food or food that makes me shit. Could go on for days how horrible the place is.

Electricity is a problem. At the height there were 180 people and 24 charging spots. Set up for the center and that never happened. The microwave it blows the fuse

2 showers not enough

No way to dry and wash clothes

No water on many days to wash hands.

No heat.

Raining you are screwed.

They Offer tarps in the morning after it rains and a big process to get a tarp and then they say maybe we can get it later and then they forget. Now don't ask for anything because no point.

Biggest issue is they had favorites and they would get several of them. If they didn't like you they didn't give it to you.

One of my biggest issues is lack of clean water - -they use non potable water Shower water breaks out in hives.

Soap and water is short and I don't have money to buy.

Better if UA was not here. We were already out here and they built a fence around us and made our life harder.

Need someone on site to work with them to get housing. They don't have anyone here to help folks get services.

You have to follow up 3-4 times and it is difficult to do with my disability. I have been trying to get housing for two weeks and one point of contact at UA is peer coordinator and she doesn't do anything.

No case management.

Staff is not trained.

Actual service providers would have been amazing and UA is not an actual service provider.

Staff don't know anything about the system and how to get help.

Sexual harassment of women is SUPER HUGE issues to the max. (The women present all nodded in agreement)

Putting hands on women and restraining women, They put hands on me because half my body is metal in my back as I was in an accident. I try my hardest and there are things I need. I get freezing cold and boiling hot and have serious pain without opioids which I don't use. I lit a little piece of wood that I have been doing for doing two years in my BBQ pit and I get staff cussing me out and yelling in my face and then I am getting restrained by grown men staff multiple staff and I started crying because how am I supposed to get warm and never get to told my side of story and then they said get the fuck out of here within 3 hours. Also the care coordinator said they will pick me up and drag me out of here. If you try to film, they break your phone. I am disabled so why would five men putting their hands on me is OK. I don't have shit to keep warm. They don't even give you an emergency blanket to keep warm. Not even expensive. The Biggest difference is if you have emergency blanket. To make a second rule plan because first didn't work out is I can't say anything to staff except thank you for your feedback or I have to have someone else say it. The staff needs to be trained. I have this agreement to stay . I couldn't walk and was in a wheelchair and had a friend shower me and mind you I have to wait a couple hours to have them take donations out of the disability shower and if I could switch up spots to make the city better I would. UA does not have the right intentions. Some are OK and genuinely give a fuck but it is very few. If they are not stealing our shit they are pushed out. My aunt got fired because she emailed breed and told about sexual harassment and she won a big lawsuit. They have a \$1.5 million budget just for lawsuits because of all the lawsuits. They knew they would get sued. These are facts not he said she said

We have videos of all of this.

Why are they putting us in trap hotels on 6th streets - More housing outside of TL.

They are going to create a bigger mess if they place us in bad areas. Need an elevator for folks who need it.

The city needs to ensure housing options are appropriate and accommodate disabilities.

Had to sign something that if don't accept housing they will get kicked out

They made us bring paper and did not give us copies.

Training for staff in terms of people skills, compassion handling and overdose. Ones that don't have people skills threaten physical harm and we have to take it and a lot of skills that are lacking. Things would be a lot smoother if things were instilled in staff. Whether training for certain positions would help a lot. Abuse of power happens a whole lot. Use trump cards (of threats) and that is what they do. They became the deputies they hate. A lot of them are from LA.

People that are straight out of prison and have access to our socials and the info disappeared. Someone on UA staff took the info with them. Why would they have access to our whole information?

Worrying about the wrong thing. They are so concerned about what is plugged in and don't worry about how much soap there is when there is pandemic.

At certain times there are not enough bathrooms. Illegal level of bathrooms.

Better selection of housing - being forced to go to a hotel that I don't want to go with and can't bring my partner. They are trying to separate us. I have until Monday to take a room without my girlfriend

Should have full time case management, housing navigators and resources on site and medical.

Stop splitting couples.

Funds for background checks for housing apps

Are there behavioral health resources that would help you reach housing stability?

harm reduction comes by and get offered some treatment from outside people who come on site.

They only let certain people on and all orgs should be allowed on.

Haven't been offered much of anything.

Bulletin board of what is going on this week. They kicked the one down and didn't put it back up .

They need to go tent to tent instead of folks that are outside and they come in the middle of day and need to come earlier and later.

What kind of housing would you like to see Prop C fund?

Monitoring staffing and community supportive housing to ensure quality.

Give 70k and do guaranteed basic income

Permanent housing that is affordable with no rules, like your own place where you can come and go. (Even in prison I have a bathroom).

Should have a covered space with showers and laundry and BBQ pits.

Some rich fucker should buy it and do it.

Housing with bathrooms and showers and privacy - need two hours in the bathroom in my situation.

Just need a one bedroom for me, my girl and two dogs.

A new building that is clean.

Emphasis on cleanliness.

Bond with folks and get split away and be alone in SRO where you don't to be and get lonely and go back to drugs and no one there to save you. Option for a group of people that want to stay together and can move in together. There are so many vacant buildings in the city. Have everyone with room and mini space with bathrooms and move onto the same floor. Part of recovery.

Lots of folks have nobody and have friends out here.

There is a BMR list and the majority of folks don't know about it and it is extremely difficult to obtain. Might just be something we all need and be independent and do shit on our own because they are nice ass apartments. They don't want us to have it because they think we will fuck up our apartments. More housing that is 30% of your income.

Give a list of options so we can do our own footwork, and give us the information and we can do it on our own. We need a list of places to call in on our own.

Every building has to have 12% affordable but affordable is considered 50% of income.

DAHLIA Website is very confusing.

Are there other things you'd like to see Prop C money go towards?

Better housing options.

TL can't be the only option because expecting failure and no hope and it is a revolving door and see same people coming back through the system.

I like tenant services on site then that is cool.

Others don't need it, should not be required.

Not everyone needs on site services.

Coordinated entry kind of fucks all of us.

If we were given the information to do it ourselves, whereas now we have to rely on workers to do it for us and we don't have power as we can't get phone calls and my worker doesn't have an answering machine. Stressed out because I only have 3 days to respond to the housing offer and the worker not picking up.

A couple here had GA SSI mix and they told them to get off SSI.

Another couple put in separate places so one in shelter and one housing not going to stay in housing.

No options for couples period.

Address questions and have comment boxes and modify the situation to make it better.

Need to look at per person funding by itself is going to get folks out of housing. If GA can give us 700 per month this is 6k per month for me I could just get my own housing That would solve a lot of problems.

Buy a building and put some rooms in it. Acquisitions need to buy the building instead.

I went to jail for going to sleep and no sleeping allowed. A common place we can camp is helpful and no one would rather be on the other side of the fence. When I got kicked out it was a problem. Being here is a blessing because I can get mail. Still here, but money spent on it is a waste.

If I have an address I am not still homeless and should not be considered homeless. Mail here is BS because they gave me my mail two weeks after it arrived. Should get mail the day it comes in. And I am not homeless, I have an address.

Vehicle Triage Center

Date: 3/30/2022

15 attendees

Do you feel like this program was a good use of money? What are the pros and cons?

no visitors, can't do anything

No visitors, feeling lonely. Feel like a kid. Weathering the storm.

What are the pros and cons of this program which was funded by Prop C? Do you feel like this was a good use of money?

Not this one

People try to steal from me, and the staff don't do anything. People break my door, and they tell me not to call the police. Then they don't do anything and say they aren't the police. The cameras don't work, don't record. Water is good, showers are good.

Very good use. I'm retired. I'm a senior. I have no problem waiting for the kickstart. I'm retired, just waiting to go forth.

Works for me, for right now, because I'm not working. Addressing a medical condition. Once I get back on my feet, I can do stuff. Better to not worry about moving my vehicle, 100 dollar ticket. For the most part it works for me. If I'm stuck, I might as well be stuck in here.

So far it's alright. Location is cool, but I want a house. I'm retired as well. Living on a fixed income.

Place is cool. My girl just got out of the hospital. Had three strokes. She's coming back. I'm just looking for some housing. Whatever it takes. I'm willing to give them my camper and everything, I just want to get put in a place.

We need housing for seniors. Feeling safer since I got here. Blessed I got a spot. Can come and go as I want. UA is ok. Some of them have issues, but they talk to you like you're human. They have bad days and we deal with it. Everyone here knows each other.

It's alright, up to a certain point. No visitors. The housing part. They gave me housing, I had to go see the hotel where I was supposed to stay at. My ride fell through and I missed my appointment. I asked for another one, and they said no. It's only a one-time deal. She said, can't you take a cab? I said, with what money? How would I get back? They have security, I don't know why. Someone took my jumper cables. I told them, they said I should have sat there the whole time. What about security, what about cameras? They don't record. What's the point?

Don't like being lied to. Had grandchildren in a program, they were here visiting. Then they told me it was against city policy. That they weren't allowed here, I had to hide them. I don't like things that aren't consistent. Things are constantly changing. Lots of money on employees and security, and there are some employees here who don't do anything. They just have an attitude.

High staff turn over. People collect two checks and are gone.
What would improve your experience with this program or pathway into this program?

Put more people into this program, to get more people assessed and into housing.
Matter of you doing the homework.

What would improve your experience with this program or pathway into this program?

Having issues getting into a place together (couple).

Waiting to get assessed for housing since November. Still haven't done anything.

More support from staff.

The housing part. And being lied to. Telling me they can't set me up with another appointment. How does that help me? People aren't allowed to come in. Not even other programs.

HOT team is the only one allowed to come in.

Why don't they let the Homeless Coalition in.

If you're gone for more than 48 hours, they tow your rv away. There's favoritism.

The rodents. Rats chewing their way in.

Rat's chewing in the RV.

Last Friday, showers were here, they couldn't get the hot water to work. I said, you might be out of propane. I said, I can bring over one of my propane tanks, see if that's the problem. The supervisor jumped on me.

Very paternalistic.

They said they were going to put in generators for everyone, which never happened. Can't even use our own generators.

Candles are going to catch places on fire.

They bring us food every day. But I can't eat it, because I have no teeth.

They said they were going to give us propane, they never did.

Just happy to be here. It's a blessing to me. I'm very concerned about housing. Just want to get into a house. I'm just trying to get me and my lady situated. I've been at Candlestick though the flood and everything, she was in the hospital. I just have to rehabilitate her.

Just got here.

Electricity is an issue. Not everyone gets the call for food. I have a friend who doesn't get the food call. Due to COVID, I have to clean out my van, and I can't do that when they sit. I can't leave my stuff outside. How can I sanitize my van? Critiquing us, I don't want to feel like I'm in a diversion program. Don't want someone hovering over me,

saying time to do this, time to do that. I didn't ask to be here, they invited me. Wouldn't let my car in here. \$3000 vehicle, couldn't bring it in here. It qualifies me for the program.

Notty: Just going with the flow for it. See what's going to happen. People say one thing and do another. Seems like that's the case here. I don't have any issues though, seems alright.

Andre: Just waiting for my retirement.

Are there behavioral health resources that would help you reach housing stability?

How come there are no advocates around here for us. Someone separate from the program, who is for the people.

Only thing we've gotten is the HOT team.

Tom Wadell has come.

What kind of housing would you like to see Prop C fund?

Is it easier to get into housing from shelter?

Location of the housing doesn't really matter to me. Keeping me out of the weather. Winter is going to be a bad one. My age, I can't take it. That's basically it. A great advantage.

Anything but an SRO. As far as housing, I want my own bathroom, I want to be able to cook in my own place. Otherwise, what's the point? I would refuse an SRO. I have my own spot right now, and don't pay any rent. I think that services on sight are a good thing.

Tenderloin, a lot of people have addictions, have issues, but all of the hotels are in the Tenderloin. So people are recovering, why would you put them in a place where they will get in trouble again. This is a containment camp, the Tenderloin is also a containment camp. The police station is two blocks from people selling drugs outside. Programs are designed to keep me down. I started working at Uber, and I can't bring my car in here. If I can't do a legal job, then they'll have to teach me to sell crack. You can either have a job, or be here homeless in the program. This program was designed to get me into the next point of my life. I'm not going to be here for two years. No one should accept that. I'm not saying for everyone, some people are older, it works better for them. Also taking steps to better my life. Now I don't know if I can take my car, can't

leave it out there on the street. It's a work tool. They want to keep me here, where I have to live on their meals? It should be encouraged.

I'm good with it. It's better than the street. I just abide by what they say. They're doing me alright.

partner housing, as long as I'm indoors.

What's the deal with Treasure Island apartments?

Housing, have my own kitchen, my own bathroom. Transportation in the area. Location: I really don't care. Senior housing. I am retired, I am a senior. Get me in as soon as possible. I don't like to live like this.

Being in an SRO, I couldn't sleep with the lights off for five years, from pests and rodents. I chose to live this way. Rather than the disgusting bathrooms. It's not so fun here; it's kind of cold. Housing would be great. Everyone here has a pet, so pets would be important.

Are there other things you'd like to see Prop C money go towards?
a for real automobile triage. With real mechanics.

We have RVs that need to stay charged. We can't afford to keep putting gas in there. All they have here is phone chargers.

Place to go when your car was messed up in the flood.

Gas prices are through the roof. Gas cards. If we don't have jobs and we live in our cars, then why don't they give us gas money. Money to help us with our cars: mechanics, gas, maintenance. Nobody has actually given us anything. Money is just to watch us, tower over us? No money for gas, then I have no rights?

Dog food, mechanic, mail service.

WiFi.

Had a fire, the whole inside of my RV burnt down. Cleaned it out myself. My dog had puppies, and they got burnt a little. Told them to call the Fire Department, and no one ever came. Need a third party resource that we can really trust. Bedding and clothes burnt down. Someone stole one of the puppies.

Trailers

Date: 3/30/2022

25 Attendees:

What are the pros and cons of this program which was funded by Prop C? Do you feel like this was a good use of money?

Keeps me out the weather, allowing me to collect my thoughts. Should have a chance to expand and become something other than you're used to being.

Nice, things have changed since I've been here. Good things.

Being stable is a good thing. Helps with the situation. Just moving forward. Everyday schedule, agenda. Something to better yourself.

Good for me. Need more of this. People are not going to naturally leave. More people need to get out of here, so others can come in. The sooner you get things in place, the sooner you can get replaced.

This place is a blessing. It's free and you can save your income. Money well spent.

Its basically self help. How much you help yourself is what you're going to get from it.

No matter what you're going through, as long as you have a place to go with some soap and some water, it is really great. You can get relaxed here, but if they had more services to help you get your ID, help you get your job, for example me, my ID is expired. We need more support to get things going. I'm glad they have doctors coming onsite, they need more psychs.

Feel good being here. You can restart your life, relax, and think about where you want to go next. Pretty clean, not too much drama. I feel safe.

Senior citizens here. A lot of us are homeless for the first time. Used to have our own, used to taking care of ourselves.

What would improve your experience with this program or pathway into this program?

Now the food is good, and it's time to stack something. If you aren't paying rent or for food you can start stacking.

Need education around saving. I never saw so many young people die in my life, being here. It can be fixed. Young folks don't know the rules of getting high. Some drugs you don't do by yourself. Because who can save your life when you OD? They feed you, they wash your clothes, and give you an opportunity to save. Transportation getting out of here: they should have regulars that do this route. It gets confusing, there's certain rules. Stop here, not here.

This is just a bandaid.

I moved here three months ago, and it's been a blessing for me. An opportunity to save and be ready for my next move.

Been here since day one, and what's lacking is a men's group and a women's group. People are trying to fight each other. Women's groups and mens groups can support each other. Sit down with the younger ones. We have case managers, why are they here? You have to push them. Been here since day one. Councilors who don't know what they're doing. Serious stuff. Some of us have been told, you make too much. You want me to quit my job and sell dope? Can't just sit here and expect stuff to happen for us.

We need more activities around here. Take a hike, go fishing. Some stuff we can do together. Share thoughts and share jobs.

Activites: nothing to keep our minds occupied and positive. All of this idle time makes us more stressed out than when we left. Makes me feel less worthy. Makes us go for the fast money. My counselor gets things done, she's a little slow with it. I always follow up with her. Foot forward. Need more activities to do on a daily basis.

Anger management for women and men, all the drama going on around here. More activities, more things to do.

Are there behavioral health resources that would help you reach housing stability?

Access to mental health. Separate housing with mental health services. But not like a prison. Voluntary services. Not like they lock you in.

Meetings in-house, not really motivated to leave for these resources. AA and NA on site.

What kind of housing would you like to see Prop C fund?

Public housing, section 8. Should be able to help people who need help.

Can't say enough good things about this program. Mailing address at Mother Browns, they don't accept checks. Can't get mail here. DON't have the money for a PO Box. A mailing system that doesn't get our checks taken. All want housing. Far as housing goes, you've got crappy hotels and good spots. We want the good spots. Shuttle needs to be on time and needs to go to Foodsco. Wifi cuts in and out.

A lot of us from different walks of life. Not used to managers telling us what to do. Some of us come and go when we want, not used to being told what to do all of the time. Hard to permit yourself to go that way. Some don't want an SRO because it's one room with nothing in it. Some don't want Hope House because they have to share a room, some people aren't comfortable with that. Like a lot of us here are like that. We are all trying to get back to that level. Personally, I want somewhere I can have people visit me whenever I want, can come and go whenever I want, and nobody touches me.

Start of having your own, then on these streets, it's about instant gratification. It's not about slowing down and being patient. It's all about instant gratification. Then you get something like this. People are not used to people giving them stuff. And then they're scared someone is going to take it. You come here with nothing, and you are going to leave with nothing. No breaks, this place is a break. It's warm. People aren't used to someone giving them something.

Real estate housing, putting me into a community, that's subsidized.

Build housing for homeless people. Making it term-limited. Then people can move onto a better place. Staircase, ladder housing.

Roof and a door that can lock.

Faster process. I've been here for two years, waiting for a place. My paperwork has been done. They keep telling me top priority. I'm the oldest person in this camp. I've jumped all the hoops. Now I'm waiting. I've been broken four times here. I don't feel safe here. I can't do it. I'm going to keep on waiting.

I've too been broken into. Need some real security. I don't want to hear about the cameras. I want to be safe.

Are there other things you'd like to see Prop C money go towards?

Jobs

Jobs

I think housing is most important. You can't even hold a job if you don't have a house

Group activities

Wifi. Can't do applications or do things we want to do with wifi

Better wifi

24 hour mental health.

Family day once a month.

No visitors are allowed here. We have grandkids who want to spend a night here.

When they do build the housing, there should be one place where you can get everything they need. When you leave that one place, you should have your key. One place. Go through the steps, and then you get the key to your own door.

I have been homeless since I was 13. I'm 48. And I didn't even want a place, because of the trauma associated with it. Until I got my trailer I couldn't imagine staying inside. So that's why mental health is so important.

Transportation.

Date: April 19, 2022

Family Shelter

18 Attendees:

What are the pros and cons of this program which was funded by Prop C? Do you feel like this was a good use of money?

Good use of money, lots of nods in agreement

Pro: private rooms so that is luxury with covid I feel safe and I appreciate that

Pro: scared to go congregate with my kids during COVID

Took a long time to realize that families homeless for 15 years and this is a safer place with her health conditions but took a long time for this to happen as she was at First Friendship

Like that there is check ins and wellness checks. I Like security. I Like parking.

What would improve your experience with this program or pathway into this program?

Need community kitchen

clothing programs

assistance with access to medicare, medical, dental

Should have microwave in room, don't want kids to go hungry when staff isn't here - lots of times need to wait for staff to heat food up

Food is not up to par - need better food because I have to eat out of trash cans

They have to warm our food for us

Case Management for kids

Activities for kids not in school

Summer scholarship for kids

medical and dental

Online application process would have been better

What kind of housing would you like to see Prop C fund?

Income based

More opportunities for places that are open, really hard to get into permanent housing, easier access

Permanent subsidy

Way to keep track of housing progress,

More units outside of the TL

Supportive housing for families with disabilities

Several people agreed with this

Are there behavioral health resources that would help you reach housing stability?

Anger management

Therapy for kids

Healthy relationships support - couples therapy

Are there other things you'd like to see Prop C money go towards?

Help with employment and income

Date:

Attendees:

What are the pros and cons of this program which was funded by Prop C? Do you feel like this was a good use of money?

What would improve your experience with this program or pathway into this program?

Are there behavioral health resources that would help you reach housing stability?

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