

**Ballot Simplification Committee**  
**FINAL Approved Digest – July 30, 2008**  
**Approved by: Packard, Fasick, Fraps, Jorgensen**

**Creating the Office of an Independent Rate Payer Advocate**

**THE WAY IT IS NOW:**

The San Francisco Public Utilities Commission (PUC) oversees the City's water, sewer and electric power utilities. The PUC provides water and sewer services to all San Francisco residents and businesses. The PUC sets the rates paid by users of these utilities, subject to possible rejection by the Board of Supervisors. The PUC also supplies water, sewer and electric power services to City facilities, including MUNI and the airport.

The PUC uses the money generated by these rates to cover the costs of providing its services. The PUC also uses this money to repay bonds the City has issued to build and improve these utilities.

At least once every five years, the PUC must hire an independent consultant to review rates and ensure that the utilities' costs are shared fairly among users.

The PUC must annually adopt a five-year forecast of its future rates. A Rate Fairness Board reviews the PUC's forecasts, holds public hearings, and makes recommendations to the PUC about its proposed rates. The Rate Fairness Board consists of seven members: the City Administrator, the Controller, the Director of the Mayor's Office of Public Finance, two residential retail customers, and two business retail customers.

**THE PROPOSAL:**

Proposition \_\_\_\_ is a Charter Amendment that would create an Office of the Independent Ratepayer Advocate (Advocate) to make recommendations about utility rates to the City's PUC. The Advocate would be funded from the PUC's utility revenues, subject to the Charter's budgetary and fiscal provisions. The City Administrator would have the sole authority to appoint or remove the Advocate.

The Advocate would have the authority to:

- examine PUC rates from the viewpoint of PUC customers,
- review the PUC's use of its revenues,
- hold public meetings and provide recommendations to the PUC,
- accept inquiries from the PUC's customers,
- provide explanations about the PUC's rates, and
- conduct customer outreach activities.

The Advocate could comment on the rates proposed by the PUC at meetings of the Rate Fairness Board, the PUC, and the Board of Supervisors. The PUC would be required to cooperate with the Advocate in its analysis.

**A “YES” VOTE MEANS:** If you vote "yes," you want to change the Charter to create an Office of the Independent Ratepayer Advocate to make recommendations about utility rates to the City's PUC.

**A “NO” VOTE MEANS:** If you vote “no,” you do not want to make this change to the Charter.

word count: 391      [suggested word limit: 300]