

London N. Breed, Mayor Patrick O'Riordan, C.B.O., Director

INFORMATION SHEET

NO. DA-02

DATE

: January 24, 2024

CATEGORY

: Disabled Access

SUBJECT

: Disabled access upgrade compliance checklist package (For existing

Buildings only)

SECTIONS

INVOLVED

: San Francisco Building Code:

Chapters 1A, 2, 11B, and 11A, Section 1101A.1

DISCUSSION:

Attached is the Disabled Access Upgrade Compliance Checklist package (For existing buildings only) updated January 24, 2024.

Patrick O'Riordan, C.B.O.

Director

Department of Building Inspection

This Information Sheet is subject to modification at any time. For the most current version, visit our website at sfdbi.org.

DISABLED ACCESS UPGRADE COMPLIANCE CHECKLIST PACKAGE (For Existing Buildings only)

Updated January 24, 2024



This package contains:

- 1. Instructions (Page 2)
- 2. Important Notification (Page 3)
- 3. City Projects Public Works (Page 4)
- 4. Disabled Access (D.A.) Checklist (Page 5 6)
- 5. Form C: Disabled Access 20% Rule (Page 7)
- 6. Form F: Projects that consist only of Barrier Removal, Notice of Accessibility Violation (NOV) Compliance, or Exempted Work. (Page 8)
- 7. Approval of Equivalent Facilitation Request (Page 9 10)
- 8. Approval of Technical Infeasibility Request (Page 11 12)
- 9. Unreasonable Hardship Request Form (Page 13 14)

Disabled Access Compliance Checklist

Instructions

Step 1: Completely fill out both pages of the Disabled Access (D.A.) Checklist & check all appropriate boxes.

Also, fill out any additional forms as specified on the D.A. Checklist. If you are submitting a revision to a previously approved permit, then fill out p. 1 of the D.A. Checklist only (Note: a revision is considered to be a slight modification to the original approved permit drawing set, not new or additional work). The original approved plans (or a copy of the original) are required to be brought back for reference in addition to two sets of the proposed revisions.

Step 2: A. If your project is over the threshold and all existing conditions comply with current regulations: Check box A on page one, and check all items as fully compliant in column 1 of page 2.

B. If your project is over the threshold and not all existing conditions comply with current regulations: Check the appropriate box in columns 2 through 7 of page 2, and fill out any required forms as indicated at the bottom of the page.

If you are providing an equivalent facilitation, fill out and attach the Request for Approval of an Equivalent Facilitation form. Upon approval, the equivalent facilitation is regarded as code compliant.

If you are claiming a technical infeasibility, fill out and attach the Request for Approval of a Technical Infeasibility form. Upon approval, the technical infeasibility is regarded as code compliant provided you comply with the code requirements to the maximum extent feasible.

If any of the elements of the path of travel have been altered constructed or altered in compliance with the immediately preceding edition of the code (2019 CBC), but do not meet the incremental changes of the current edition, check the appropriate box in column 5 and provide details as specified.

If an accessible element is non-existent and is not required, check the appropriate box in column 6.

If full compliance with current regulations would create an unreasonable hardship due to financial constraints, check the appropriate box(s) in column 7, and fill out and attach an Unreasonable Hardship Request (UHR) form. The Department will review the form and then grant or deny your request. The Access Appeal Commission (AAC) must ratify all approved UHRs. A UHR that is denied may be appealed to the Access Appeals Commission.

(See page for details on how to send ratification request or appeal to the AAC.)

C. If your project is under the current valuation threshold:

Check box C on page 1 of the DA checklist. Fill out and attach form C - the 20% Rule. List all items that will be brought into compliance on form C. The valuation of items on form C should be as close as possible to 20% of the adjusted cost of construction, but is never required to exceed that amount. All items that will not be brought into compliance due to the cost exceeding the 20% limit should be checked on page 2 of the checklist in column 6.

Any work that is within the scope of the alteration or addition itself must comply with all of the requirements of CBC chapter 11B unless specifically exempted by regulation.

Step 3: Is this a City Project?

City Projects are buildings or sites that are owned, leased, or funded by the City of San Francisco. Examples include but are not limited to City offices and clinics, City occupied leased spaces, libraries, parks, playgrounds including those built by philanthropic groups on City land, publicly funded affordable housing, and community development projects. Funding sources include but are not limited to General Obligation Bonds, General Funds, Recreation and Park Department Community Opportunity Fund, Mayor's Office of Housing, Mayor's Office of Housing and Community Development, Office of Economic and Workforce Development, and state or federal grants issued to the City.

If your project is not a City Project, skip to Step 4.

City Projects may need to be reviewed Public Works Disability Access Coordinator (PW DAC). PW DAC reviews projects designed, managed, or built by Public Works (PW). A PW disability access compliance project sign-off form shall be reproduced on the cover sheet of the plans. If you have questions about a City project, or want to know whether PW will be responsible for the accessibility review, contact PW at (628) 271-2942.

Step 4: Submittal. Be sure to clearly describe all work on the permit application and follow all instructions as above. Submit the permit application and plans to the Department of Building Inspection (DBI).

IMPORTANT NOTIFICATION

I. Construction Cost - Field Conditions

- 1. Construction cost shall be based on the DBI Cost Schedule. DBI may accept bona-fide contract prices upon review and approval.
- 2. The cost is used to determine the level of disabled access upgrade for the path of travel to the specific area of alteration or addition. In general, for projects with construction costs (excluding accessibility upgrades to the path of travel leading to the specific area of alteration or addition) equal to or below the valuation threshold (based on the Engineering News Report –ENR- US 20 Cities Average Construction Cost Index currently \$200,399.00). The cost of providing an accessible path of travel to the specific area of alteration or remodel shall be limited to 20% of the adjusted construction cost.

Projects exceeding the valuation threshold are required to provide a fully accessible path of travel to the specific area of alteration or addition. Upgrades required by the 2022 California Building Code (CBC) section 11B-202.4 to of the path of travel to the specific area of remodel, or addition shall include the primary entrances (as defined in CBC chapter 2 section 202), restrooms, drinking fountains, public telephones and signs serving the area of remodel or addition. Full compliance or equivalent facilitation shall be provided unless doing so will create an unreasonable hardship. In a case where compliance will create an unreasonable hardship, the path of travel shall be made accessible to the maximum extent possible, but in no case shall the cost of compliance be less than 20 % of the adjusted construction cost.

Note: For alterations only, when DBI determines that compliance with applicable requirements is technically infeasible (as defined in CBC chapter 2, section 202), the element(s) deemed infeasible shall be considered as compliant with the CBC.

- 3. Construction cost will be verified during plan check and inspection stages by DBI. In the event that the cost has to be adjusted above the valuation threshold, then the design may be required to provide full disabled access compliance.
- 4. The design professional shall verify existing field conditions and confirm that the information provided on the plans is accurate to the best of their knowledge. A DBI field or district inspector may issue a Stop Work Order or Correction Notice if the plans do not reflect the actual field conditions.

II. Americans with Disabilities Act (ADA)

Two federal laws, the Americans with Disabilities Act (ADA) and the federal Fair Housing Act, are in effect impose federal disability access requirements on construction projects. DBI does not enforce federal law and will not be checking plans for compliance with these requirements. It is your responsibility to make sure that your plans are in conformance with federal law.

For information concerning the ADA, contact the Architectural Transportation Barrier Compliance Board at 1-800-872-2253 or the Department of Justice at 1-800-514-0301.

For information concerning the Fair Housing Act, contact Housing and Urban Development at 1-415-489-6400.

III. Curb Ramps, Sidewalks, or Other Work within the Public Way

If the project includes the reconstruction of a sidewalk, a curb ramp may be required. Curb ramps shall be constructed at each corner of street intersections and where a pedestrian way crosses a curb. In the event that the project triggers requirements for a curb ramp, the permit application will be routed to Public Works. Under certain circumstances, a minor sidewalk encroachment may be required. A Certificate of Final Completion will not be issued for the project until PW confirms that required curb ramps have been completed. Contact PW at (628) 271-2000 for more information or schedule an inspection.



London N. Breed Mayor

Carla Short Director

Ronald Alameida Deputy Director & City Architec

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Building Design and Construction 49 S Van Ness Ave. #1100 San Francisco, CA 94103 (628) 271-2942

sfpublicworks.org facebook.com/sfpublicworks twitter.com/sfpublicworks

DAC REVIEW FOR CITY PROJECTS DESIGNED OR MANAGED BY SFPW

Building Permit Applicant is to fill in project name + address before scanning this form onto the plan set. For Alterations, add SF DBI checklist & form(s) from Information Sheet DA-02, as applicable.

			O _D		
☐ Play Area transfer systems, use zones & accessible routes ☐ INSPECTIONS AT SUBSTANTIAL COMPLETION, prior to TCO, if applicable ☐ FINAL INSPECTION ON PROJECT, sign-off on SF-DBI Job Card, or letter of acceptance	Formwork for ramps & sloped walkways, prior to concrete-pour Signage, certification of size/spacing of Braille cells/raised text (location Door opening force & closing speed (after final air balance, if applicable Power-Assist & Low-Energy Power-Operated doors, testing & signage page 1	CONSTRUCTION PHASE: The following inspections, if selected, are required: Call (628) 271-2942 to schedule inspection(s) with PW-DAC Inspection Staff.	 □ PRE-APPLICATION meeting note(s) / SITE PERMIT review only □ SF DBI DA-02 Checklist / Technical Infeasibility Request form & documentation □ Accessible Play Areas, Play Components Inventory form □ Accessible Means of Egress, diagrams indicating components & continuity □ Scope limited to spaces/elements exempt from accessibility requirements, per 11B-203 □ Exempt HVAC, reroofing, electrical or cosmetic work only, not affecting accessibility elements □ FINAL CONSTRUCTION PLANS for Building Permit applications 	Leave Area Below Blank – for PW-DAC (Disability Access Coordinator) Reviewer Staff Use DESIGN & PERMIT PHASE: The following elements, if selected, have been reviewed/approved:	

D.A. CHECKLIST (p. 1 of 2): The address of the project is:
For ALL tenant improvement projects in commercial use spaces, both pages of this checklist are required to be reproduced on the plan set and signed by person who created the plans.
1. The proposed use of the project is (e.g. retail, office, restaurant, etc.
2. Describe the area of remodel, including which floor:
3. The construction cost of this project <i>excluding</i> disabled access upgrades <i>to the path of travel is</i> \$ which is; <i>(check one)</i> □ more than / □ less than the 2024 Valuation Threshold of \$200,399.00.
4. Is this a City project and/or does it receive any form of public funding? Check one: \square Yes $/$ \square No
Note: If Yes, then see Step 3 on the Instructions page of the Disabled Access Upgrade Compliance Checklis package for additional forms required.
Conditions below must be fully documented by accompanying drawings
5. Read A through D below carefully and check the most applicable boxes. Check one box only:
☐ A: All existing conditions serving the area of remodel fully comply with access requirements. No further upgrades are required: Fill out page 2 of the D.A. Checklist
☐ B: Project adjusted cost of construction is greater than the current valuation threshold: Fill out and attach to plans page 2 of the D.A. Checklist and any other required forms.
☐ C: Project adjusted cost of construction is less than or equal to the current valuation threshold: List items that will be upgraded on form C. All other items shall be checked on page 2 of the D.A. Checklist in the "Not required by code" column.
☐ D: Proposed project consists entirely of barrier removal: Fill out and attach barrier removal form to plans.
☐ E: Proposed project is a minor revision to previously approved permit drawings. This shall <u>NOT</u> be used for new or additional work. Provide previously approved permit application number here:
Description of revision:

CBC chapter 2 section 202 Definitions:

Technically Infeasible. An alteration of a building or a facility, that has little likelihood of being accomplished because the existing structural conditions require the removal or alteration of a load-bearing member that is an essential part of the structural frame, or because other existing physical or site constraints prohibit modification or addition of elements, spaces or features that are in full and strict compliance with the minimum requirements for new construction and which are necessary to provide accessibility.

Unreasonable Hardship. When the enforcing agency finds that compliance with the building standard would make the specific work of the project affected by the building standard infeasible, based on an overall evaluation of the following factors:

- 1. The cost of providing access.
- 2. The cost of all construction contemplated.
- 3. The impact of proposed improvements on financial feasibility of the project.
- 4. The nature of the accessibility which would be gained or lost.
- 5. The nature of the use of the facility under construction and its availability to persons with disabilities.

The details of any Technical Infeasibility or Unreasonable Hardship shall be recorded and entered into the files of the Department of Building Inspection (DBI). All Unreasonable Hardships shall be ratified by the AAC.

	D.A. CHECKLIST (p. 2	2 of 2): The address of the 1	project is:
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Check all applicable boxes and specify where on the drawings the details are shown:

Note: Upgrades below are listed in priority based on CBC-11B-202.4, exception 8.	Existing fully complying	Will be up-graded to full compliance	Equivalent facilitation will provide full access	Compliance is technically infeasible	Approved in compliance with immediately preceding code	Not required by code (and/or none existing)	Non-compliant request unreasonable hardship Must be ratified by AAC	Location of detail include detail no. & drawing sheet. <u>Do not leave this part blank!</u> Also clarification comments can be written here.
A. One accessible entrance including: approach walk, vertical access, platform (landings), door/gate and hardware for door/gate								
B. An accessible route to the area of remodel including:								
Parking/access aisles and curb ramps								
Curb ramps and walks								
Corridors, hallways, floors								
Ramps elevators, lifts								
C. At least one accessible restroom for each sex or a single unisex restroom, serving the area of remodel								
D. Accessible public pay phone								
E. Accessible drinking fountains								
F. Additional accessible elements such as parking, stairways, storage, alarms and signage								
See the requirements for additional forms listed below	1.	2.	3.	4.	5.	6.	7.	

- 1. No additional forms required
- 2. No additional forms required
- 3. Fill out a Request for Approval of Equivalent Facilitation form for each item checked and attach to plan.
- 4. Fill out a Request for Approval of Technical Infeasibility form for each item checked and attach to plan.
- 5. Provide details from a set of City approved reference drawings, provide its permit application number here: _____ and list reference drawing number on plans.
- 6. No additional forms required
- 7. Fill out a Request for an Unreasonable Hardship form for each item checked and attach to plan. All UHR must be ratified by the Access Appeals Commission (see UHR form for details).

Form C: DISABLED ACCESS 20% RULE

This form is only required for projects equal to or under the valuation threshold when box "C" is checked off on the D.A. Checklist. Providing an itemized list of the estimated costs for the expenditures used for disabled access upgrades for this project. Reproduce this form along with the D.A. Checklist and any required form on the plans.

Based on CBC Section 11B-202.4 Exception 8, only projects with a construction cost less than or equal to the valuation threshold (current ENR Construction Cost Index Amount) are eligible for the 20% Rule. In choosing which accessible elements to provide, priority should be as listed on p. 2 of the D.A. Checklist.

In general, projects valued over the threshold are not eligible for the 20% Rule (see CBC 11B-202.4 Exceptions1 through 8 for other exceptions).

CBC Section11B-202.4, Exception 9 (abbreviated): In alteration projects involving buildings & facilities previously approved & built without elevators, areas above & below the ground floor are subject to the 20 % disproportionality provisions described in Exception 8, even if the value of the project exceeds the valuation threshold in Exception 8. Refer to the Code for the types of buildings & facilities that qualifies for this 20 % disproportionality provisions when project valuation is over the threshold.

	Contractor's Estimated Cost	DBI Revised Cost
A) Cost of Construction: (Excluding alterations to the path of travel as required by 11B-202.4)	\$	\$
B) 20% of A):	\$	\$
List the upgrade expenditures and their respe	ctive construction cost be	low:
1.	\$	\$
2.	\$	\$
3.	\$	\$
4.	\$	\$
5.	\$	\$
6.	\$	\$
7.	\$	\$
8.	\$	\$
9.	\$	\$
10.	\$	\$
11.	\$	\$
12.	\$	\$
Total Upgrade Expenditures Should be approximately equal to, but not exceeding, Line B.	\$	\$

Form F: Consisting Only of Barrier Removal, Notice of Accessibility Violation Compliance, or Exempted Work

Rep	orodu	ace this form on the plan set. Check box I, II, or III. If checking box, I, check all other appropriate boxes in section 1.							
	I. 1	I. Barrier Removal Work (Section 11B-202.4, Exception 3 and 4)							
		Note: Barrier removal only projects shall be limited to the scope of work only and shall not be required to comply with section 11B-202.4 path of travel requirements.							
		erations, or additions consisting of one or more of the following shall be limited to the actual work of the ject (check all that apply):							
		Altering one building entrance to meet accessibility requirements.							
		Altering one existing toilet facility to meet accessibility requirements.							
		Altering existing elevators to meet accessibility requirements.							
		Altering existing steps to meet accessibility requirements.							
		Altering existing handrails to meet accessibility requirements.							
		Alteration solely for the purpose of removing barriers undertaken pursuant to the requirements of Sections 36.402 and 36.404 through 36.406 of Title III of the Department of Justice regulations promulgated pursuant to the Americans with Disabilities Act (Public Law 101-336, 28 C.F.R. Section 36.402, 28 C.F.R. Section 36.404, 28 C.F.R. Section 36.405, 28 C.F.R. Section 36.406), included but not limited to:							
		 Installing ramps Making curb cuts in sidewalks and entrances Repositioning telephones or shelving Adding raised markings on elevator control buttons Widening doors Installing grab bars in toilet stalls Rearranging toilet partitions to increase maneuvering space Creating designated accessible parking spaces Adding raised markings on elevator control buttons Installing accessible door hardware Installing flashing alarm lights Installing insulation at lavatory pipes Repositioning paper towel dispenser in a bathroom Installing a full length bathroom mirror Others upon approval of building official Description of others: 							
	II.	Exempted Work (Section 11B-202.4, Exception 5 and 6); Alterations of existing parking lots by resurfacing and/or restriping, and the addition of, or replacement of, signs and/or identification devises shall be limited to the actual scope of work and shall not be required to comply with CBC Section 11B-202.4.							
	III.	Exempted Work (Section 11B-202.4, Exception 7) "Projects which consist only of heating, ventilation, air conditioning, re-roofing, electrical work not involving the placement of switches and receptacles, cosmetic work that does not affect items regulated by this code, such as painting, carpeting, etc., are not to be part of the architecture of the building or areaunless they affect the usability of the building or facility."							



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APPROVAL OF EQUIVALENT FACILITATION REQUEST

For Projects with an adjusted construction cost exceeding the current valuation threshold and requesting approval of a designs, products or technologies alternative to the prescriptive details of the disabled access regulations as per CBC section 11B-103

1. Site Address:	2. Floor:								
3. Permit Application No.: 4. Request No.:									
5. Existing Use:									
7. Existing Occupancy:	8. Proposed Occupancy:								
Description of proposed work or path of travel upgrade for which equivalent facilitation is requested:									
	ents prevents the use of designs, products, or technologies as alternative n substantially equivalent or greater accessibility or usability. See CBC ion.								
equivalency will provide equal or greater	wed as an equivalent facilitation to the prescriptive regulations. This accessibility and usability. This equivalency provides for the maximum less while presenting the least risk of harm injury or other hazards to such								
10. Detailed description of the requested e	quivalency. (Provide details, documents and drawings if required)								
11. This equivalent facilitation is addresse ☐ Information Sheet DA ☐ AB-005 Local Equivalency ☐ Other	☐ Administrative Bulletin AB								
Note: Ratification by the Access Appeals	Commission is not required for equivalent facilitation request.								
12. Applicant's Name (Print): Owne	Tenant □ Agent								
Applicant's Signature:									
13. Applicant's Address:									
	Applicants Email:								

APPROVAL OF EQUIVALENT FACILITATION REQUEST (page 2)

FOR THE DEPARTMENT OF BUILDING INSPECTION STAFF USE ONLY This equivalent facilitation request is: \square APPROVED □ DENIED Plans reviewed by (print name): Signature of the plans examiner: Date: Approved for the following reasons: **Denied** for the following reasons: *Signature of the group supervisor: Date: *(needed only when denied)

If your request for approval of equivalent facilitation has been denied, the plans examiner shall inform you of the reasons for denying that request. In addition, the plans examiner's group supervisor shall provide you with a second opinion regarding the denial.

If your request for approval of equivalent facilitation has been denied, you may file an appeal with the Access Appeals Commission.

Secretary, Access Appeals Commission 49 South Van Ness Avenue, Suite 500 San Francisco, CA 94103 (628) 652-3721

City and County of San Francisco Department of Building Inspection



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APPROVAL OF TECHNICAL INFEASIBILITY REQUEST

To be used where it is technically infeasible to meet the prescriptive requirements of the code within the scope of work of an alteration or within an existing path of travel to the area of work of an alteration or addition as per CBC section 11B-202.3

1. Site Address:	2. Floor:	
3. Permit Application No.:		
5. Existing Use:		
7. Existing Occupancy:		
9. Description of proposed alteration elemis requested:	ent or path of travel upgrade for which to	
CBC 11B-202.3: In alterations, where the e is technically infeasible, the alteration shall maximum extent feasible. See CBC Chapte 10. This alteration is technically infeasible It would require removal or alteration Other existing physical or site const 11. Detailed description of the technical inferequested by staff.	I provide equivalent facilitation or comper 2, section 202; technical infeasibility. due to: on of a load bearing member that is an estraints	ly with the requirements to the sential part of the structural fram
☐ Compliance with the regulations will be	provided to the maximum extent feasibl	e, provide description.
For the re-use of this form: I have verified degree of compliance possible. Applicant in	nitials and date	l in effect and is the maximum
13. Applicant's Name (Print): Owner	☐ Tenant	☐ Agent
	Tenant	· ·
14. Applicant's Address:		
15 Applicant's Phone:	Applicants Email:	

APPROVAL OF TECHNICAL INFEASIBILITY REQUEST (page 2)

FOR THE DEPARTMENT OF BUILDING INSPECTION STAFF USE ONLY This technical infeasibility request is: \Box APPROVED FOR THIS PERMIT ONLY \Box DENIED Plans reviewed by (Print): Signature of the plans examiner: Date: Approved for the following reasons: **Denied** for the following reasons: *Signature of the group supervisor: ______ Date: _____ ☐ Approved for re-use supervisor initials _____ and Date____

If your request for approval of technical infeasibility has been denied, the plans examiner shall inform you of the reasons for denying that request. In addition, the plans examiner's group supervisor shall provide you with a second opinion regarding the denial.

If your request for approval of technical infeasibility has been denied, you may file an appeal with the Access Appeals Commission.

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UNREASONABLE HARDSHIP REQUEST

For Projects with an Adjusted Construction Cost Exceeding the Current Valuation Threshold and Requesting Exceptions to Disabled Access Regulations as per section 11B 202.4 exception 8, Title 24

1. Site Address:	2. Floor:								
3. Permit Application No.:									
5. Existing Use:									
7. Existing Occupancy:									
9. Description of proposed work which triggers access compliance upgrades:									
and the Department of Building Inspection dete unreasonable hardshipfull compliance shall	adjusted construction cost exceeds the current valuation threshold, ermines that the cost of compliance with section 11B-202.4 is an I not be required. Compliance shall be provided by equivalent nout creating an unreasonable hardship. In no case shall the cost of ed construction cost.								
	tion from the following specified requirements of Title 24 Part 2 of bliance would create an unreasonable hardship as defined in Section								
10. The access features that will not be provided	l are:								
☐ a. Accessible entrance.	\square b. An accessible route to the area of remodel.								
\square c. Accessible restrooms.	☐ d. Accessible public pay phones.								
E	☐ f. Accessible signage.								
☐ g. Visual alarms, storage and addition	nal parking.								
	that will <u>not</u> be provided. What is the condition now? Note f necessary.								
12. Total adjusted cost of construction for the pr	roject:								
13. A. Cost of the accessible features, which will	ll not be provided:								
B. Percentage of total cost shown on line 1	2 (divide line 13 by line 12):								
14. Reference drawings and give a description of possible:	of how compliance will be provided to the maximum extent								

UNREASONABLE HARDSHIP REQUEST (Page 2 of 2)

15. Applicant's Name (Print):			
	☐ Owner	☐ Tenant	☐ Agent
Applicant's Signature:			
16. Applicant's Address:			
FOR THE DEF	PARTMENT OF BUILI	DING INSPECTION STA	FF USE ONLY
	This exception for un	reasonable hardship is:	
☐ GRANTED FOR THIS	S PERMIT ONLY AND	-REQUIRES AAC RATII	FICATION DENIED*
Based on sections:		of the San Francisco Bui	lding Code, 2022 Edition
Plans reviewed by (print name):			
Signature of the plans examiner	:	Date	::
Denied for the following reason	s:		
	· · · · · · · · · · · · · · · · · · ·		
	· · · · · · · · · · · · · · · · · · ·		
*Signature of the group supervis			
*(needed only when denied)			
_			

All unreasonable hardship requests will be submitted to the Access Appeals Commission for ratification when granted by the Department of Building Inspection during plan review.

If your unreasonable hardship request is denied, the plans examiner shall inform you of the reasons for denying that request. In addition, the plans examiner's group supervisor shall provide you with a second opinion regarding the denial. If the Department of Building Inspection denies your request for an unreasonable hardship, you may file an appeal with the Access Appeals Commission.

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