

RENT BOARD REFERRAL LISTING — DECEMBER 2023— PAGE 1 OF 2

TENANT RESOURCES

Advancing Justice-Asian Law Caucus

55 Columbus Avenue

San Francisco, CA 94111

(415) 896-1701

Mon-Thurs 9:00 am-12:00 pm &

1:00-5:00 pm

www.advancingjustice-alc.org

AIDS Legal Referral Panel

1663 Mission Street #500

San Francisco, CA 94103

(415) 701-1100

www.alrp.org

Asian Pacific Islander Legal Outreach

1121 Mission Street

San Francisco, CA 94103

(415) 567-6255

www.apilegaloutreach.org

Bay Area Legal Aid

(Section 8 and public housing)

1800 Market Street, 3rd Floor

San Francisco, CA 94102

(415) 982-1300

(800) 551-5554 (Legal Advice Line)

www.baylegal.org

Causa Justa::Just Cause

(Spanish-speakers and SRO tenants)

4804 Mission St. Suite 231

San Francisco, CA 94112

(415) 487-9203

Mon & Fri 1:00-5:00 pm

www.cjjc.org

Chinatown Community Dev. Center

663 Clay Street

San Francisco, CA 94111

(415) 984-2728 • Call for Appointment

Drop-In Clinic: Mon 2:00-4:00 pm &

Thurs 10:30 am-12:30 pm

www.chinatowncdc.org

Eviction Defense Collaborative

976 Mission Street, 1st Floor

San Francisco, CA 94103

www.evictiondefense.org

(415) 659-9184

legal@evictiondefense.org

Eviction Notices/Summons

Mon, Tues, Wed, Fri 10:00-11:30 am &

1:00-2:30 pm

RAD Co Rental Assistance Program

(415) 470-5211

Homeless Advocacy Project (HAP)

125 Hyde Street

San Francisco, CA 94102

(415) 575-3130; (800) 405-4427 (Toll Free)

New Client Intake: 1:00-4:00 pm-Tuesdays

www.sfbar.org/jdc

Housing Rights Committee of SF

(Free counseling; have proof of income)

Main Office

(415) 703-8644

Mon-Thurs 1:00-5:00 pm

www.hrcsf.org

Richmond District Office

(415) 947-9085

Mon, Wed-Fri 9:00 am-12:00 pm

Legal Assistance to the Elderly, Inc.

(SF Resident, age 60+ and/or disabled)

1663 Mission Street, Suite 225

San Francisco, CA 94103

(415) 538-3333

Mon-Fri 9:00 am-12:00 pm & 1:00-5:00pm

www.laesf.org

Open Door Legal

(Legal assistance to residents in service areas)

(415) 735-4124

Bayview Office

4634 3rd Street

San Francisco, CA 94124

Excelsior Office

60 Ocean Avenue

San Francisco, CA 94112

Western Addition Office

1113 Fillmore Street

San Francisco, CA 94115

www.opendoorlegal.org

San Francisco Tenants Union

558 Capp Street (near Mission & 21st Street)

San Francisco, CA 94110

(415) 282-6622 (information line)

Hours vary- Call first or visit website

www.sftu.org

SRO Collaboratives

Chinatown SRO Collaborative

c/o Chinatown Community Dev. Center

615 Grant Avenue, 4th Floor

San Francisco, CA 94108

(415) 984-1450

www.chinatowncdc.org

Mission SRO Collaborative

938 Valencia Street

San Francisco, CA 94110

(415) 282-6209, ext. 119

Tenants Together

474 Valencia Street, #156

San Francisco, CA 94103

1-888-495-8020 (For tenants outside SF)

www.tenants-together.org

Tenderloin Housing Clinic

Code Enforcement Outreach Program

(Tenants in hotels and Tenderloin residents)

456 Ellis Street

San Francisco, CA 94102

(415) 983-3970 • Closed Friday

Mon-Thurs 10:00 am-12:00 pm &

1:00-4:00 pm

www.lavozlatinasf.org

Law Office

(Ellis Act, OMI, No-fault evictions for seniors, disabled, and low-income tenants)

710 Van Ness Avenue

San Francisco, CA 94102

(415) 771-9850

Call for appt. 10:00 am-3:00 pm

www.thclinic.org

LANDLORD RESOURCES

San Francisco Apt. Association

265 Ivy Street

San Francisco, CA 94102

(415) 255-2288 (membership organization)

www.sfaa.org

Small Property Owners of San Francisco

P.O. Box 170669

San Francisco, CA 94117

(415) 647-2419

www.smallprop.org

COMMUNITY RESOURCES

Bar Association of San Francisco –

Justice & Diversity Center

Conflict Intervention Service

(415) 782-8940 (Helpline)

www.sfbar.org/adr-services/cis

Legal Advice & Referral Clinic (LARC)

UC Hastings College of Law

198 McAllister Street, 1st Floor

San Francisco, CA 94102

(415) 989-1616

Clinics held: 1-2 Sat/per month

Call or visit website for clinic dates & times

www.sfbar.org/jdc

Community Boards

601 Van Ness Avenue, Suite 2040

San Francisco, CA 94102

(415) 920-3820

www.communityboards.org

Helplink 2-1-1/United Way

(Info & referral to community services-24/7)

Dial 2-1-1 (in San Francisco)

(800) 273-6222 (from other areas)

(415) 808-4444 (Spanish)

(415) 808-7339 (Chinese)

(415) 808-4440 (TTY)

www.uwba.org

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GOVERNMENT RESOURCES

3-1-1 SF Customer Service Center

(Info for non-emergency San Francisco government matters – 24/7)
Call 3-1-1 (in San Francisco)
(415) 701-2311 (from other areas)
(415) 701-2323 (TTY)
www.sfgov.org/311

ACCESS Self-help Center

San Francisco Superior Court
400 McAllister Street, Room 509
San Francisco, CA 94102
(415) 551-5880
Mon, Tues & Thurs only
8:00-11:30 am (Live Helpline)
In-person triage available at 8:30 am. Limited tickets available.
www.sf.courts.ca.gov/self-help

Board of Appeals (Permit Appeals)

Permit Center
49 South Van Ness, Suite 1475 (14th Floor)
San Francisco, CA 94103
(628) 652-1150
www.sf.gov/departments/board-appeals

City Hall

One Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689
Assessor's—Recorder's Office
Room 190; (415) 554-5596
Mon-Fri 8:00 am-4:00 pm
www.sfassessor.org

SF Sheriff Eviction Assistance Project

Room 456; (415) 554-7235
Mon-Fri 8:00 am-5:00 pm
www.sfsheriff.com/services/civil-processes/evictions

Tax Collector's Office

Real Estate Division (Rent Board Fee)
Room 110; Call 3-1-1 (in SF)
(415) 701-2311 (from other areas)
www.sftreasurer.org

Civil Rights Department (Previously Dept. of Fair Employment and Housing)

(800) 884-1684
(800) 700-2320 (TTY)
contact.center@calcivilrights.ca.gov
www.calcivilrights.ca.gov

Department of Disability & Aging Services

1650 Mission Street, 5th Floor
San Francisco, CA 94103
(415) 355-6700
www.sfhsa.org/about/departments/department-disability-and-aging-services-das

Dept. of Building Inspection

49 South Van Ness Avenue
San Francisco, CA 94103
(628) 652-3200 (General Information)
dbcustomerservice@sfgov.org
www.sf.gov/departments/department-building-inspection

Housing Inspection Division

Permits of Occupancy & Inspections/Code Violations
4th Floor; (628) 652-3700

Permit Filing and Routing

Certificates of Occupancy
2nd Floor; no phone

Soft Story Retrofit Program

1st Floor; (628) 652-3706

Dept. of Fire Prevention & Investigation

Inspection, Permit & Violation History
Records (for property & env. assessments)
(415) 558-3300
www.sf-fire.org/our-organization/division-fire-prevention-investigation

Department of Public Health

49 South Van Ness Avenue, Suite 600
San Francisco, CA 94103
www.sf.gov/departments/department-public-health

Environmental Health: (415) 252-3800

Rodent and Vector Control: (415) 252-3805

Children's Environmental Health Promotion Program (incl. lead hazards): (415) 252-3956

District Attorney's Office

Consumer Mediation
Consumer Protection Hotline
(628) 652-4311
consumer.mediation@sfgov.org
Online Complaint Form
www.sfdistrictattorney.org/resources/consumer-complaint-form/

Human Rights Commission

25 Van Ness Avenue, 8th Floor
San Francisco, CA 94102
(415) 252-2500
www.sf.gov/departments/human-rights-commission

Mayor's Office of Housing

1 South Van Ness Avenue, 5th Floor
San Francisco, CA 94102
(415) 701-5500
www.sf.gov/departments/mayors-office-housing-and-community-development

Office of Short-Term Rentals

49 South Van Ness Avenue, Suite 1400
San Francisco, CA 94103
(628) 652-7599
shorttermrentals@sfgov.org
www.sfplanning.org/office-short-term-rentals

Planning Department

49 South Van Ness Avenue, Suite 1400
San Francisco, CA 94103
(628) 652-7600
www.sfplanning.org
Planning Counter
Mon, Tues, Thurs, Fri 7:30 am-4:00 pm
Wed 9:00 am-4:00 pm

San Francisco Housing Authority

1815 Egbert Street
San Francisco, CA 94124-2519
(415) 715-5200 (Customer Care Center)
Drop-In for urgent matters
Mon-Fri 8:00 am-5:00 pm
www.sfha.org

San Francisco Human Services Agency

(For tenants displaced by fire only)
Emergency Response Unit
(415) 320-4938 • By Appointment Only
www.sfhsa.org/services/protection-safety/emergency-preparedness-and-assistance/request-disaster-recovery

San Francisco Law Library

1145 Market Street, 4th Floor
San Francisco, CA 94103
(415) 554-1772
Mon–Fri 9:00 am-5:00 pm
www.sflawlibrary.org

San Francisco Public Works

Bureau of Street Use & Mapping
49 South Van Ness Avenue
San Francisco, CA 94103
(628) 271-2000
www.sfpublishworks.org/

Superior Court – Filing Window

400 McAllister Street, Suite 103
San Francisco, CA 94102
Mon-Fri 8:30 am-12:30 pm
www.courts.ca.gov
Limited Jurisdiction Filings
(415) 551-4000 (Recording)