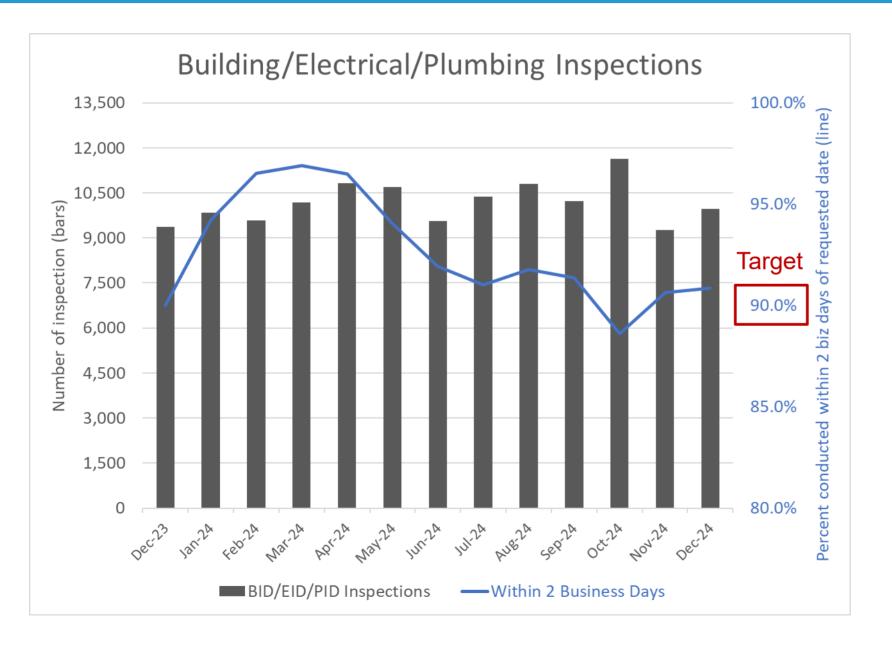
Regular Meeting of the Building Inspection Commission January 15, 2025 Agenda Item 5d

| 1 | July | August | September | October | November | December |
|---|-------|--------|-----------|---------|----------|-------------|
| BID | | | | | | - 1 - 1 - 1 |
| Building Inspections Performed | 5,315 | 5454 | 5,110 | 5,739 | 4,420 | 4,923 |
| Complaints Received | 343 | 367 | 334 | 503 | 359 | 309 |
| Complaint Response within 24-72 hours | 340 | 365 | 328 | 495 | 355 | 304 |
| Complaints with 1st Notice of Violation sent | 70 | 81 | 84 | 69 | 62 | 68 |
| Complaints Received and Abated without NOV | 158 | 185 | 171 | 266 | 217 | 161 |
| Abated Complaints with Notice of Violations | 34 | 58 | 49 | 53 | 36 | 50 |
| Final Warning Letter Referred to Code Enforcement | 20 | 46 | 49 | 35 | 50 | 25 |
| HIS | | | | | | |
| Housing Inspections Performed | 790 | 866 | 727 | 786 | 702 | 726 |
| Complaints Received | 396 | 438 | 428 | 443 | 392 | 421 |
| Complaint Response within 24-72 hours | 336 | 387 | 374 | 397 | 342 | 370 |
| Complaints with Notice of Violations issued | 139 | 127 | 118 | 115 | 122 | 163 |
| Abated Complaints with NOVs | 387 | 563 | 410 | 436 | 266 | 381 |
| # of Cases Sent to Director's Hearing | 18 | 44 | 36 | 39 | 22 | 28 |
| Routine Inspections | 69 | 93 | 62 | 54 | 59 | 57 |
| CES | | 11 25 | | | | |
| # of Cases Sent to Director's Hearing | 36 | 65 | 84 | 84 | 102 | 63 |
| # of Order of Abatements Issued | 9 | 13 | 19 | 10 | 19 | 14 |
| # of Cases Under Advisement | 0 | 0 | 0 | 0 | 0 | 6 |
| # of Cases Abated | 61 | 62 | 31 | 44 | 67 | 52 |
| Code Enforcement Inspections Peformed | 404 | 695 | 579 | 728 | 485 | 640 |
| # of Cases Referred to BIC-LC | 4 | 0 | 3 | 0 | 3 | 3 |
| # of Cases Referred to City Attorney | 4 | 0 | 0 | 0 | 3 | 3 |

| | 24th 1/4 | 4th 1/4 | 4th 1/4 | 1st 1/4 | 1st 1/4 | 1st 1/4 | | | | |
|------------------------------------|----------|---------|---------|---------|---------|---------|--|--|--|--|
| CODE ENFORCEMENT OUTREACH PROGRAMS | | | | | | | | | | |
| Total people reached out to | 45,619 | 45,619 | 45,619 | 47,193 | 47,193 | 47,193 | | | | |
| Counseling cases | 264 | 264 | 264 | 277 | 277 | 277 | | | | |
| Community Program Participants | 6,118 | 6,118 | 6,118 | 7,172 | 7,172 | 7,172 | | | | |
| Cases Resolved | 156 | 156 | 156 | 201 | 201 | 201 | | | | |

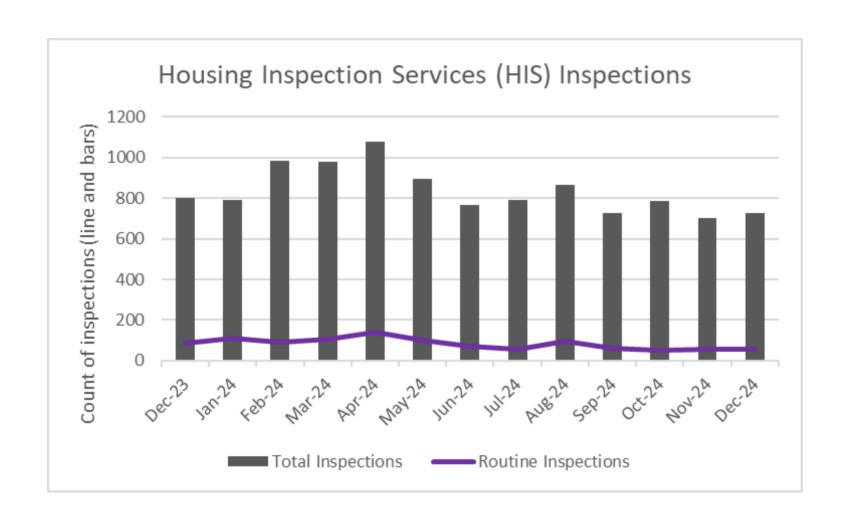


Building/Electrical/Plumbing Inspection Statistics – December 2024



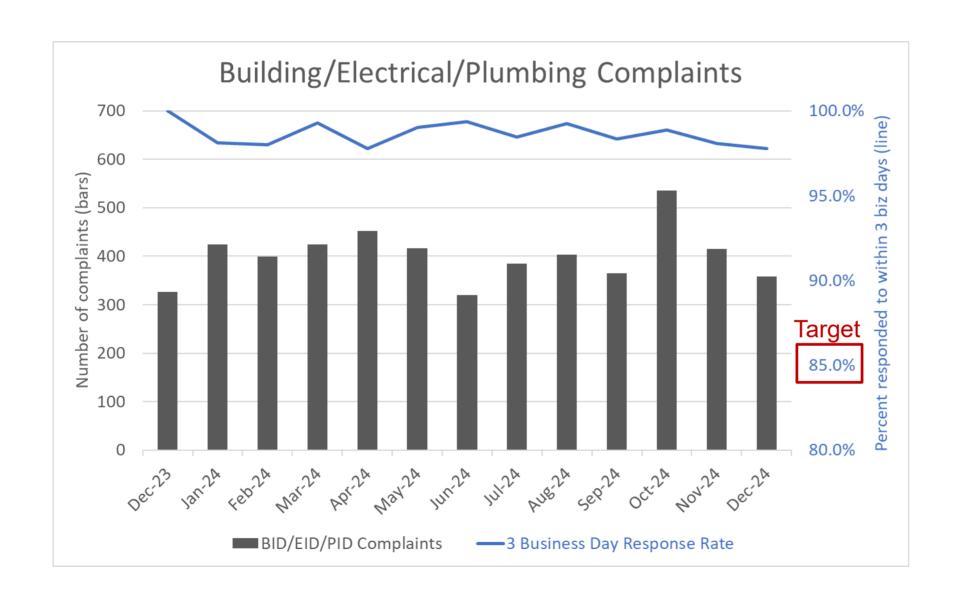
The Building, Electrical, and Plumbing Inspection Divisions completed **9,971** inspections in December, with **91%** of them conducted within 2 business days of the requested date.

Housing Inspection Statistics – December 2024



Housing Inspection Services completed **726** inspections in December, with **56** of them being routine inspections of multi-family housing.

Building/Electrical/Plumbing Complaint Statistics – December 2024

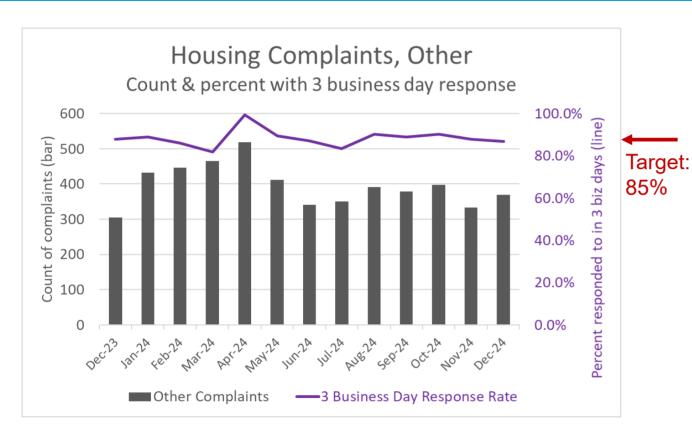


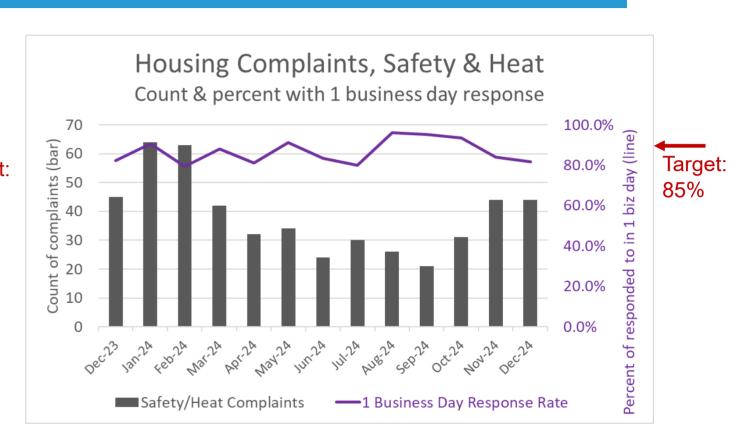
 The Building, Electrical, and Plumbing Inspection Divisions received 358 complaints in December and responded to 98% of them within 3 business days.

Code Enforcement Division

 Cases sent to Director's Hearing: 63

Housing Complaint Statistics – December 2024





- Housing Inspection Services received
 370 other complaints and responded to
 87% of them within 3 business days.
- Housing Inspection Services sent 28
 cases to Director's Hearing and abated
 381 cases with an NOV.
- Housing Inspection Services received 44 safety/heat complaints and responded to 82% of them within 1 business day.



THANK YOU