

TENANT RESOURCES

Advancing Justice-Asian Law Caucus

55 Columbus Avenue
San Francisco, CA 94111
(415) 896-1701
Mon-Thurs 9:00 am-12:00 pm &
1:00-5:00 pm
www.advancingjustice-alc.org

AIDS Legal Referral Panel

1663 Mission Street #500
San Francisco, CA 94103
(415) 701-1100 (by appointment only)
(415) 701-1200 (by appointment only)
www.alrp.org

Asian Pacific Islander Legal Outreach

1121 Mission Street
San Francisco, CA 94103
(415) 567-6255
www.apilegaloutreach.org

Bay Area Legal Aid

(Section 8 and public housing)
1800 Market Street, 3rd Floor
San Francisco, CA 94102
(415) 982-1300
(800) 551-5554 (Legal Advice Line)
www.baylegal.org

Chinatown Community Dev. Center

615 Grant Avenue
San Francisco, CA 94108
(415) 984-2728
Drop-In Clinic: Mon 2:00-4:00 pm &
Thurs 10:30 am-12:30 pm
www.chinatowncdc.org

Eviction Defense Collaborative

976 Mission Street, 1st Floor
San Francisco, CA 94103
www.evictiondefense.org
(415) 659-9184
(415) 470-5211 (RAD Co Rental Assistance)
Mon-Wed, Fri 10:00-11:30 am &
1:00-2:30 pm
legal@evictiondefense.org

Homeless Advocacy Project (HAP)

125 Hyde Street
San Francisco, CA 94102
(415) 575-3130; (800) 405-4427 (Toll Free)
New Client Intake: 1:00-4:00 pm-Tuesdays
www.sfbar.org/jdc

Housing Rights Committee of SF

(Free counseling; have proof of income)

Main Office

11 Grove Street (by appointment only)
San Francisco, CA 94102
(415) 703-8644
Mon-Thurs 1:00-5:00 pm
www.hrcsf.org

Richmond District Office

(415) 947-9085
Mon, Wed-Fri 9:00 am-12:00 pm

HUD Counseling

(Section 8, Public Housing, Subsidized
Housing, Permanent Supportive Housing)
(415) 558-2196

Bayview Clinic

2145 Keith Street
San Francisco, CA 94124
(415) 808-5662
Tues 1:00-4:00 pm
bayview@evictiondefense.org

Legal Assistance to the Elderly, Inc.

(SF Resident, age 60+ and/or disabled)
1663 Mission Street, Suite 225
San Francisco, CA 94103
(415) 538-3333
Mon-Fri 9:30 am-12:00 pm & 1:00-4:00 pm
(by appointment only)
www.laesf.org

Open Door Legal

(Legal assistance to residents in service areas)
(415) 735-4124
Bayview - 4634 3rd Street
Excelsior - 60 Ocean Avenue
Western Addition - 1113 Fillmore Street
Sunset - 1722 Irving Street
www.opendoorlegal.org

San Francisco Tenants Union

558 Capp Street (near Mission & 21st Street)
San Francisco, CA 94110
(415) 282-6622 (information line)
Hours vary - Call first or visit website
www.sftu.org

Self-Help for the Elderly

601 Jackson Street (Basement)
San Francisco, CA 94133
(415) 533-6899
Mon-Fri 9:00 am-4:00 pm
www.selfhelpelderly.org

SRO Collaboratives

Chinatown SRO Collaborative

c/o Chinatown Community Dev. Center
615 Grant Avenue, 4th Floor
San Francisco, CA 94108
(415) 984-2728

Mission SRO Collaborative

938 Valencia Street
San Francisco, CA 94110
(415) 282-6209, ext. 119

Tenants Together

474 Valencia Street, #156
San Francisco, CA 94103
1-888-495-8020 (For tenants outside SF)
www.tenants-together.org

Tenderloin Housing Clinic

C.E.O.P / La Voz Latina

(Tenants in hotels and Tenderloin residents)
472 Ellis Street
San Francisco, CA 94102
(415) 983-3970 • Closed Friday
Mon-Thurs 10 am-12:00 pm & 2:00-4:00 pm
www.lavozlatinassf.org

Law Office

(Ellis Act, OMI, No-fault evictions for
seniors, disabled, and low-income tenants)
710 Van Ness Avenue
San Francisco, CA 94102
(415) 771-9850 (by appointment only)
10:00 am-3:00 pm
www.thclinic.org

LANDLORD RESOURCES

San Francisco Apt. Association

265 Ivy Street
San Francisco, CA 94102
(415) 255-2288 (membership organization)
www.sfaa.org

Small Property Owners of San Francisco

P.O. Box 170669
San Francisco, CA 94117
(415) 647-2419 (membership organization)
www.smallprop.org

COMMUNITY RESOURCES

American Red Cross

(Emergency Services Related to Fire)
(866) 272-2237 • 24-Hour Emergency Line

Bar Association of San Francisco

Conflict Intervention Service

(415) 782-8940 (Helpline)
www.sfbar.org/adr-services/cis

Legal Help

(415) 989-1616
Mon - Fri 9:00 am-1:00 pm &
1:30-5:00 p.m.
www.sfbar.org/legal-help/

Community Boards

601 Van Ness Avenue, Suite 2070
San Francisco, CA 94102
(415) 920-3820
www.communityboards.org

Helplink 2-1-1/United Way

(Info & referral to community services-24/7)
Dial 2-1-1 (in San Francisco)
(800) 273-6222 (from other areas)
(415) 808-4444 (Spanish)
(415) 808-7339 (Chinese)
(415) 808-4440 (TTY)
www.uwba.org

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GOVERNMENT RESOURCES

3-1-1 SF Customer Service Center
(Info for non-emergency San Francisco government matters – 24/7)
Call 3-1-1 (in San Francisco)
(415) 701-2311 (from other areas)
For TTY, press 7
www.sfgov.org/311

ACCESS Self-help Center
San Francisco Superior Court
400 McAllister Street, Room 509
San Francisco, CA 94102
(415) 551-0605
Mon, Tues & Thurs only
8:00-11:30 am (Live Helpline)
In-person triage available at 8:30 am. Limited tickets available.
www.sf.courts.ca.gov/self-help

Board of Appeals (Permit Appeals)
Permit Center
49 South Van Ness, Suite 1475 (14th Floor)
San Francisco, CA 94103
(628) 652-1150
www.sf.gov/departments/board-appeals

City Hall
One Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689
Assessor's—Recorder's Office
Room 190; (628) 652-8100
Mon-Fri 8:00 am-4:00 pm
www.sfassessor.org/contact
SF Sheriff Eviction Assistance Project
Room 456; (415) 554-7235
Mon-Fri 8:00 am-5:00 pm
www.sfsheriff.com/services/civil-processes/evictions

Tax Collector's Office
Real Estate Division (Rent Board Fee)
Room 110; Call 3-1-1 (in SF)
(415) 701-2311 (from other areas)
www.sftreasurer.org

Civil Rights Department (Previously Dept. of Fair Employment and Housing)
(800) 884-1684
(800) 700-2320 (TTY)
contact.center@calcivilrights.ca.gov
www.cacivilrights.ca.gov

Department of Disability & Aging Services
1650 Mission Street, 5th Floor
San Francisco, CA 94103
(415) 355-6700
www.sfhhsa.org/about/departments/department-disability-and-aging-services-das

Dept. of Building Inspection
49 South Van Ness Avenue
San Francisco, CA 94103
(628) 652-3200 (General Information)
dbcustomerservice@sfgov.org
www.sf.gov/departments/department-building-inspection

Housing Inspection Division
Permits of Occupancy & Inspections/Code Violations
4th Floor; (628) 652-3700

Permit Filing and Routing, Certificates of Occupancy
2nd Floor; no phone

Soft Story Retrofit Program
1st Floor; (628) 652-3706

Dept. of Fire Prevention & Investigation
Inspection, Permit & Violation History Records (for property & env. assessments)
(415) 558-3300
www.sf-fire.org/our-organization/division-fire-prevention-investigation

Department of Public Health
49 South Van Ness Avenue, Suite 600
San Francisco, CA 94103
www.sf.gov/departments/department-public-health
Environmental Health: (415) 252-3800

Rodent and Vector Control: (415) 252-3805
Children's Environmental Health Promotion Program (incl. lead hazards): (415) 252-3956

District Attorney's Office
Consumer Mediation
Consumer Protection Hotline
(628) 652-4311
consumer.mediation@sfgov.org
Online Complaint Form
www.sfdistrictattorney.org/resources/consumer-complaint-form/

Human Rights Commission
(service and support animals, discrimination, Fair Chance Ordinance violations)
25 Van Ness Avenue, 8th Floor
San Francisco, CA 94102
(415) 252-2500
www.sf.gov/departments/human-rights-commission

Mayor's Office of Housing
1 South Van Ness Avenue, 5th Floor
San Francisco, CA 94102
(415) 701-5500
www.sf.gov/departments/mayors-office-housing-and-community-development

Office of Short-Term Rentals
49 South Van Ness Avenue, Suite 1400
San Francisco, CA 94103
(628) 652-7599
shorttermrentals@sfgov.org
www.sfplanning.org/office-short-term-rentals

Planning Department
49 South Van Ness Avenue, Suite 1400
San Francisco, CA 94103
(628) 652-7600
Mon-Fri 8:00 am-4:00 pm
www.sfplanning.org

San Francisco Housing Authority
1815 Egbert Street
San Francisco, CA 94124-2519
(415) 715-5200 (Customer Care Center)
CustomerCare@sfha.org
Drop-In for urgent matters
Mon-Fri 8:00 am-5:00 pm
www.sfha.org

San Francisco Human Services Agency
(For tenants displaced by fire only)
Emergency Response Unit
(415) 320-4938 • By Appointment Only
www.sfhhsa.org/services/protection-safety/emergency-preparedness-and-assistance/request-disaster-recovery

San Francisco Law Library
1145 Market Street, 4th Floor
San Francisco, CA 94103
(415) 554-1772
Mon-Fri 9:00 am-5:00 pm
www.sflawlibrary.org

San Francisco Public Works
Bureau of Street Use & Mapping
49 South Van Ness Avenue
San Francisco, CA 94103
(628) 271-2000
www.sfpublishworks.org/

Superior Court – Filing Window
400 McAllister Street, Suite 103
San Francisco, CA 94102
Mon-Fri 8:30 am-12:30 pm
www.courts.ca.gov
Limited Jurisdiction Filings
(415) 551-4000 (Recording)