



Consolidated General Election Tuesday, November 5, 2024

Report by Precinct

1104

Provisional Envelopes

- 03:42 PM New Ticket: Blue EDU Provisional Envelopes are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to replace.
- 03:45 PM Update: Left message for FED to deliver EDU PV. Will follow up in 15 mins.
- 03:58 PM Update: FED will head over there now to deliver EDU Provisional Envelopes. ETA: 30 mins.
- 04:39 PM Update: FED on site delivering Blue EDU Provisional Envelopes.

1107

BSM Other

- 06:28 AM New Ticket: Machine Fails to Power Up. Charging light is not on, but fails to power up. Send Tech to resolve issue. Voting continues using aux bin
- 06:30 AM Update: Tech contacted, ETA 15 minutes
- 06:32 AM Update: Duplicate ticket
- 06:32 AM Update: FED made aware and will try to stop by his final drive by. ETA 15 mins.
- 06:33 AM Update: duplicate
- 06:33 AM Update: duplicate ticket
- 06:58 AM Update: Tech said when she arrived the issue had been resolved.

1109

Ballot Supplies Other

- 07:04 AM New Ticket: Yellow cable from redbox missing. lightbulb in 1 voting booth not working. please send replacement materials. voting continues.
- 07:08 AM Update: FED contact and will stop by with replacements. ETA: 20 - 25 minutes.
- 07:46 AM Update: FED about 5 minutes away from PPO.
- 07:59 AM Update: cable delivered.
- 11:16 AM New Ticket: Running low of stickers
- 11:30 AM Update: FED contacted and will deliver additional stickers. ETA: 30 mins.
- 12:14 PM Update: FED had another stop and now in route to deliver stickers. ETA: 20 mins.
- 12:55 PM Update: FED dropped off additional stickers.

BMD Other

- 09:29 AM New Ticket: BMD error says battery critical (again), INSP said a tech already came out and helped and said to call back if the same error came back up. Voting continues, INSP will begin steps to replace red ballot box from being full soon & will call back to request a ballot transfer.
- 09:32 AM Update: Tech contacted, ETA 15 minutes. Voting continues
- 09:34 AM Update: informed FED. FED will call INSP to go through steps for full red box.
- 09:49 AM Update: Tech arrived this is the BSM, permission given to break the seal and refresh the system. Voting continues via the aux bin.

10:16 AM Update: Tech tried a different outlet and it is still not powering up. Tech will switch out the tablet and confirm it it working correctly. Will call back to confirm the BMD is working correctly.

10:26 AM Update: Tech replaced tablet, it is refreshing. Will confirm it is working okay.

10:41 AM Update: Tech said replacement BMD tablet will not validate any of their cards. So will fresh the system and try the cards again. If it still doesn't work will use the original tablet and confirm can validate the cards on that one. Even with the critical battery low is will still work and able to accept voting. Tech will do and call back for status.

11:01 AM Update: Tech replaced original tablet, cards were able to be validated. Issue resolved and voting continues.

1112

Other Polling Place - Related

07:43 AM Update: Informed FED of situation. FED in route for another issue.

07:44 AM Update: DST en route, eta 5 min.

08:13 AM Update: DST reports visiting site and showing PW team how to use the lock. issue resolved. voting continues.

07:39 AM New Ticket: Inspector tried the Porta-Potty's pad-lock xxx but it's still not working. Please send help.

Roster of Voters

07:35 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:44 AM Update: FED contacted and in route. ETA: 20 minutes.

07:57 AM Update: FED confirmed replacement roster was delivered.

1113

Ballot Jam

11:47 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Unable to walk through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

11:50 AM Update: Tech contacted, ETA 15 minutes and voting continues via aux bin.

11:52 AM Update: FED contact and will stop by in 20 minutes.

11:59 AM Update: Inspector managed to fix the jam and BSM is operational now. No help needed for Ballot Jam anymore.

Dispatch Bilingual

06:58 AM New Ticket: Dispatch Bilingual. Spanish language needed. 0 of the poll workers at PP speak that language. Voting Continues.

07:03 AM Update: Trip 269 booked. Pollworker [71539] assigned, Driver 10 assigned.

07:41 AM Update: Setting ticket to resolved.

07:41 AM Update: Trip 269 Driver completed drop off at 07:41am.

07:41 AM Update: Trip 269 Driver started at 07:41am and ETA is 18 mins.

1114

Ballot Jam

05:04 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

05:07 PM Update: Contacted Tech who is another polling place resolving BSM, ETA 20 minutes. Voting continues via aux bin.

05:15 PM Update: Tech is wrapping up at other polling place and will be arriving here shortly, ETA 15 minutes. Voting continues via aux bin.

05:41 PM Update: Called Tech and left message for an update on how close to polling location. Voting continues via aux bin.

05:53 PM Update: Spoke with Tech, he is at polling place now and working on ballot jam. Voting continues via aux bin.

06:08 PM Update: Tech contacted, tried refreshing machine and still giving an error message loop of error driving paper. There is no ballot jammed inside to removed. Permission given to replace BSM.

06:32 PM Update: Tech called and helped with placement of memory cards in the slots.

06:40 PM Update: Machine is booting back up right now, voting continues via the aux bin

06:54 PM Update: Called Tech and left message to see if it rebooted okay after refresh.

06:55 PM Update: Spoke with Tech, he advised it rebooted okay and is working fine. Voting continues.

Ballot Supplies Other

07:20 AM New Ticket: missing secrecy folder, "I voted" stickers, write- candidate folder and provisional ballot. no one has come in to vote as of yet.

07:59 AM Update: FED in route. ETA: 15 minutes.

08:08 AM Update: Found the election table supply bag, but they don't have the write-in candidate list. PWs are confused. Make sure FED goes through procedures with them.

08:33 AM Update: FED detained longer at previous PCT. In route to PPO. ETA: 25 mins.

08:57 AM Update: FED confirmed delivery of missing supplies.

Provisional Envelopes

07:54 AM New Ticket: Provisional Envelopes are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to replace.

07:58 AM Update: FED in route. ETA: 15 minutes

08:05 AM Update: They have found the election table supply bag.

08:06 AM Update: Walked through, they found the election table supply bag containing supplies.

1117

Can't Locate Equipment

06:59 AM New Ticket: Can't Locate Equipment. Can't locate Missing the input cord (white), please send someone to replace, setup continues. Confirmed poll worker has checked SSP. Still can't locate equipment.

07:01 AM Update: FED contact and will be there in 10 minutes.

07:19 AM Update: FED found cord

1118

Ballot Supplies Other

07:07 AM New Ticket: missing secrecy folder and marking pens

07:14 AM Update: Left message for FED. Will follow up in 15 minutes.

07:18 AM Update: also missing provisional ballots

07:40 AM Update: FED confirmed missing items were delivered.

1121

Ballot Supplies Other

06:59 AM New Ticket: PW missplaced security seal sheet. Cannot find it--send replacement. set-up continues.

07:04 AM Update: FED will drop off replacement security seal sheet. ETA: 20 - 25 minutes.

07:38 AM Update: FED confirmed drop off of security seal sheet.

1122

Ballot Supplies Other

- 01:03 PM Update: DST delivered clamp light. Confirmed. voting cont's
- 11:15 AM New Ticket: Would like a clip on light to assist with visibility, low light in garage
- 11:47 AM Update: Call DST who will bring clamp light - and will text me when completed. Voting Cont's
- 12:18 PM Update: FED will confirm when light arrives. ETA 10 min. Voting cont.
- 12:54 PM Update: Inspector confirmed Clip on light received. Voting cont.

1123**Street Index**

- 01:16 PM Update: FED is at another PP. FED will be en route. ETA 20 minutes. Voting cont.
- 01:48 PM Update: FED delivered. Voting cont.
- 12:33 PM New Ticket: One of the street indexes is missing. Confirmed it was inserted this morning. Send Replacement.
- 12:39 PM Update: FED contacted. ETA 10 minutes. Voting cont.

1125**Electioneering**

- 02:06 PM Update: FED confirmed campaign signs have been removed. Voting cont.
- 10:13 AM New Ticket: Campaign Sign within 100 ft. Campaign: The inspector called and said that the headquarters of one of the supervisors on the ballot is located less than 10 ft away from the polling place.
- 10:30 AM Update: Send Fed to confirm 100 ft distance away from entrance of PP
- 10:33 AM Update: FED contacted. ETA 15 min. Voting cont.
- 11:04 AM Update: FED is enroute. Traffic. Voting cont.
- 11:27 AM Update: FED Confirmed within 100 ft, next door building is candidate HQ for Adlah Chisti, has many sign up on windows + mayoral campaign signs on door
- 12:14 PM Update: Campaign contact. They have been informed to remove signs within hour. FEDs please confirm.
- 12:38 PM Update: FED contacted. FED will confirm if signs. ETA 20 minutes. Voting cont.

1126**Dispatch Inspector**

- 06:26 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.
- 06:28 AM Update: FED contacted. ETA 10 minutes.
- 06:28 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.
- 06:28 AM Update: Trip 264 booked. Pollworker [60368] assigned, Driver 5 assigned.
- 06:32 AM Update: Supplies issued to Poll worker [60368]
- 06:42 AM Update: FED ETA 10 minutes.
- 06:44 AM Update: Original INSP has arrived.
- 06:57 AM Update: Trip 264 Driver completed drop off at 06:57am.
- 06:57 AM Update: Trip 264 Driver started at 06:57am and ETA is 15 mins.

1127**BMD Other**

07:39 AM New Ticket: Headphones cannot be located .Voting cont.
 07:43 AM Update: Tech contacted, ETA 15 minutes
 07:53 AM Update: Tech in on way, some traffic
 08:16 AM Update: Tech arrived, can not find the headphones so Tech will give them his. Issue resolved

BMD Public Counter

07:46 AM New Ticket: Public Counter. Confirmed counter is showing: 2 Send Tech to resolve.
 07:55 AM Update: Tech is on way, ETA 15 minutes for another issue as well
 08:04 AM Update: Tech arrived, he is trying to find the voting
 08:15 AM Update: Tech refreshed system public counter is now showing zero, issue resolved.

Not Open/Locked after 6:10am

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and inspector is responsible for unlocking. keys provided do not unlock padlock
 06:11 AM Update: Asked and Inspector is on site.
 06:15 AM Update: FED contacted. ETA 5 minutes.
 06:18 AM Update: DST Destiny called. she has backup key. will go to site and assist.
 06:36 AM Update: DST Destiny has opened the site and setup continues

1128

Electioneering

02:13 PM New Ticket: Campaign Sign within 100 ft. Campaign: Harris-Walz sign across street from polling place on lawn..
 02:29 PM Update: FED contacted. ETA 20 min. Voting cont.
 02:56 PM Update: FED and DST have arrived. Removal of campaign sign pending. Voting cont.
 03:23 PM Update: FED confirmed sign has been removed. Voting cont.

1133

Other Poll Worker-Related

03:33 PM New Ticket: Tried calling the pws to investigate. No Answer. Send FED to speak with the Inspector to go over if there are any issues with the clerks. Voting Continues
 03:38 PM Update: Spoke with Inspector. Clerk is cooperating. Voting cont.
 03:45 PM Update: Reopen ticket
 04:10 PM Update: FED let clerk know she was relieved of her duties and clerk has left the polling location. Inspector is aware of situation. FED will circle back and check on PP. Voting cont.

1134

Ballot Supplies Other

06:48 AM New Ticket: Missing yellow sticker seals used for the red box
 06:51 AM Update: FED arrived. Assisting in locating sticker seals
 07:05 AM Update: FED confirms yellow sticker seals located. Voting cont.

1138

Not Open/Locked after 6:10am

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:14 AM Update: Asked and Inspector is on site.

06:43 AM Update: poll worker Maria confirms they are in and setup continues

06:29 AM Update: called PPO Maritza (xxx)xxx-xxxx. She cannot open but another person was delegated to open. Maritza will contact her and confirm back with us.

1139

Other Polling Place - Related

10:26 AM New Ticket: Polling place's bathroom got locked out. Contact PPO/Custodian to unlock the bathroom. Voting continues.

10:37 AM Update: Contacted school, they are sending the custodian to open the restrooms.

10:48 AM Update: Insp called in to report the restroom is unlocked.

1142

Dispatch Clerk

07:24 AM New Ticket: Dispatch Clerk. 1 clerks and 2 students are at the polling place. 1 clerks are needed.

07:28 AM Update: Trip 271 booked. Pollworker [69199] assigned, Driver 12 assigned.

07:33 AM Update: Trip 271 Driver started at 07:33am and ETA is 20 mins.

07:41 AM Update: Trip 273 booked. Pollworker [52253] assigned, Driver 16 assigned.

07:51 AM Update: Setting ticket to resolved.

07:51 AM Update: Trip 271 Driver completed drop off at 07:51am.

08:16 AM Update: Setting ticket to resolved.

08:16 AM Update: Trip 273 Driver completed drop off at 08:15am.

08:16 AM Update: Trip 273 Driver started at 08:15am and ETA is 23 mins.

1144

Ballot Supplies Other

02:23 PM New Ticket: "I voted!" stickers remaining = 10. Requests for additional "I voted stickers" Voting continues.

02:31 PM Update: FED Contacted. ETA 5 minutes. Voting cont.

02:46 PM Update: FED Confirmed delivery of stickers. Voting cont.

1146

Ballot Supplies Other

07:34 AM New Ticket: hasn't received supplemental orange/purple roster pages, check with FED

07:38 AM Update: FED contacted. ETA 5 minutes. Voting cont.

08:00 AM Update: FED arrived. Roster pages dropped off. Voting cont.

1149

Ballot Supplies Other

07:09 AM New Ticket: They don't have name tags.

07:13 AM Update: FED contacted. ETA 15 minutes.

07:16 AM Update: Double ticket. FED contacted. ETA 15 min. .Voting cont.

07:27 AM Update: Found Name tags.

7001**Ballot Supplies Other**

06:22 AM New Ticket: Missing inspector folder. Inspector has the bag. Looked everywhere. Needs an inspector folder replacement. In the meantime, going to do their best to continue set up.

06:25 AM Update: Directed PW where the folder is. They found it. Set up continues.

06:26 AM Update: Insp folder found, set up continues.

Paper Ballots

04:24 PM New Ticket: Eng/CH Ballots left: Inspector only has 1/2 pad of EN/CH ballots, need send more EN/CH ballots. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

04:43 PM Update: FED ETA 15-20 min, advised PP to use ENG/FI in the meantime if they run out of ENG/CH.

05:10 PM Update: Ballots dropped off to PP.

7002**Dispatch Clerk**

02:21 PM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed.

02:27 PM Update: Trip 295 booked. Pollworker [68653] assigned, Driver 1 assigned.

02:31 PM Update: Trip 295 Driver started at 02:30pm and ETA is 10 mins.

02:49 PM Update: Setting ticket to resolved.

02:49 PM Update: Trip 295 Driver completed drop off at 02:48pm.

7005**Other Polling Place - Related**

05:05 PM New Ticket: Send DST to provide a standing light or clip on for the roster area of the table. It is kinda dim in the school. Booth lights are sufficient to vote in. FED has bulbs but no lamp or base for them. Voting cont

05:10 PM Update: FED found lamp at another PP, will bring to 7005.

7006**Other Polling Place - Related**

07:26 AM New Ticket: System Panel directly next to Ballot Marking Device is beeping loudly, disturbing voters. Inspector requests contacting facility to turn it off.

07:57 AM Update: Facilities manager contacted. vm and text left to resolve

08:28 AM Update: Cannot get through to poll workers to see if this is still an issue. so i contacted DST Gregory to find out if this is still an issue.

08:47 AM Update: INSP Scott confirms that although panel is still sounding, UCSF staff is there working on it.

08:56 AM Update: DST gregory confirms that the sound is off. staff has fixed the issue

7009**BMD Poll Worker Card Not Initializing**

11:42 AM New Ticket: BMD Poll Worker Card Not Initializing. Walked through equipment repair steps with PW. Still not initializing. "USB device is detached during the voting session. device detached." Send Tech to resolve. Voting continues, no voter present using the device.

11:45 AM Update: Tech dispatched. ETA 15 min. Voting continues

11:53 AM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

12:19 PM Update: Issue resolved. Tech was there while the PW inserted the wrong log in. Tech helped the PW with the correct log in and the BMD is working properly. Voting resumes.

BSM Other

11:47 AM New Ticket: BSM screen not on, machine is plugged in and charging light is on, send FED/tech to assess

11:49 AM Update: Tech dispatched. ETA 15 min. Voting continues via aux bin

11:49 AM Update: voting continues via aux bin

11:53 AM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

12:17 PM Update: Issue verified. Tech has the approval to break seal and refresh the device. BSM is charging, powered up and is properly working. Issue resolved. Voting continues.

7015

Not Open/Locked after 6:10am

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:14 AM Update: Asked and Inspector is on site.

06:30 AM Update: Fed ETA 5 min, will assist with set up.

06:45 AM Update: Called PPO - Site open - set up continues

7017

BSM Other

07:27 AM New Ticket: Send FED to assist polling place team. Team may need assistance with BSM.

07:31 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

07:32 AM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

07:39 AM Update: Issue resolved. Tech helped with set up. Issue resolved. Voting resumes.

Incorrect Pin/Activation Code

07:10 AM New Ticket: BMD Incorrect Pin. Confirmed PW is using the correct ballot pin. Walked through equipment repair steps including using a spare pw card. Send Tech to Resolve. Voting Continues.

07:14 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

07:14 AM Update: Tech dispatched. ETA 15 min. Voting continues.

07:37 AM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

07:38 AM Update: Issue resolved. Tech helped with set up. Voting resumes.

7018

Paper Ballots

03:51 PM New Ticket: Eng/CH Ballots left: 2. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:59 PM Update: Left a VM with FED informing her to deliver more Eng/CH ballots. Called the inspector as well to clarify they can issue other ballots if they run out of Eng/CH before the FED arrives

04:23 PM Update: FED confirms ballots have been dropped off. Issue resolved

7026

Not Open/Locked after 6:10am

06:15 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and DST is responsible for unlocking.

06:15 AM Update: Asked and Inspector is on site.
 06:26 AM Update: FED contacted. Will drive over to assist. ETA 10 mins
 06:32 AM Update: PJ who is PPO opened for the poll workers setup continues
 06:37 AM Update: Supplies Needed updated to Yes
 06:38 AM Update: Supplies Needed updated to No

Other Polling Place - Related

01:07 PM New Ticket: DST reports that elevator is not working. Followed up with Inspector, and she reports that elevator was repaired as of 10 minutes ago, at approx. 1pm. Voting continues.
 01:08 PM Update: Elevator repaired. Recommend follow-up with PPO post-election.

11:04 AM New Ticket: DST reports facility was having issues with elevator. PP Host onsite to repair, but they left. Elevator currently not working. Contact PPO.
 11:20 AM Update: Called both the PPO contact as well as Prop Mgr. The issues is that the elevator works but does not go to the Comm Rm unless it is unlocked. Both the Prop Mgr and PPO contact are calling maintenance to unlock. They will call me back to confirm - voting cont's
 11:30 AM Update: Also spoke with Inspector to inform her that PPO is working on elevator issue. She also has signs that direct people to an ADA ramp to the PP around the back of the building where the Polling Place is near to. She will also use curb side voting if necessary. Voting Cont's
 11:34 AM Update: Maintenance called and the elevator goes all the way down to the Comm Rm now. Issue resolved, Voting Cont's

7032

BSM Other

06:39 AM New Ticket: Login screen does not load. Walked through equipment repair steps with PW. Send Tech to resolve issue. Voting continues using aux bin.
 06:41 AM Update: Tech dispatched. ETA 15 min.
 06:59 AM Update: Tech is onsite verifying the issue.
 07:08 AM Update: Tech is onsite verifying the issue. Tech had the poll worker moved the BSM to another outlet verifying that it is now charging. Tech waited for machine to charge and full power up. Issue resolved. Voting resumes.
 07:13 AM Update: Issue verified. Tech has the approval to break seal and refresh the device. BSM is charging, powered up and is properly working. Issue resolved. Voting continues.

7034

Ballot Supplies Other

04:59 PM New Ticket: Missing 4 pins/medallions for poll workers. Voting continues.
 05:03 PM Update: FED will inform inspector and PWs that their precinct number has been written down and their pins will be sent via mail in the days after the election. Issue resolved

Tables, Chairs, and Voting Booths

05:53 AM New Ticket: BMD Table is Damaged. Send replacement BMD Table.
 06:00 AM Update: DST contacted. Lou will dispatch replacement BMD table after his P1 stop is completed. Setup continues.
 07:08 AM Update: Received confirmation from Lou/DST that BMD table has been delivered. Voting continues.

7035

Ballot Supplies Other

10:25 AM New Ticket: Inspector could not find Write-In Candidate List anywhere. Searched all over. Please send a replacement copy of the Write-In Candidate List.
 10:54 AM Update: FED contacted. Will drop of extra write-in candidate list if precinct hasn't located theirs by then. ETA 30 mins
 11:56 AM Update: FED hasn't been able to get to precinct yet, but will call as soon as write-in candidate list is delivered
 12:36 PM Update: FED located write-in candidate list inspector folder. Issue Resolved

Dispatch Inspector

09:25 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies but Inspector is on-site by may need assistance. Have both inspectors work together.
 09:25 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.
 09:28 AM Update: Trip 283 booked. Pollworker [66725] assigned, Driver 2 assigned.
 09:31 AM Update: Trip 283 Driver started at 09:31am and ETA is 18 mins.
 09:54 AM Update: Setting ticket to resolved.
 09:54 AM Update: Trip 283 Driver completed drop off at 09:53am.

Other Poll Worker-Related

08:30 AM New Ticket: Send FED out there to go over voting procedures. Insp needs a refresher course. Go over page 40 in the pw manual. Have FED report back to see if we should replace the Inspector. Voting Continues.
 08:38 AM Update: FED aware of situation. Apparently inspector is the issue. FED en route to re-assess situation and determine if additional poll workers should be dispatched
 09:26 AM Update: Spoke with FED. Issue rerouted to dispatch. A second inspector is to be assigned to this precinct
 09:28 AM Update: Issue logged in a different ticket. Resolving this one

7037

Other Poll Worker-Related

07:12 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies but Clerks are reporting Inspector needs help completing tasks. Send FED to assist/monitor in setup.
 07:13 AM Update: Ticket was mislogged.
 07:15 AM Update: Send FED to evaluate insp and the team is aware of procedures
 07:29 AM Update: According to FED, precinct is a little dysfunctional. FED assisted in set-up. Will check-in on precinct in a bit and determine if more poll workers / new inspector is needed, and request them..

7041

Dispatch Clerk

06:25 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed. Three people total did not show up.
 06:37 AM Update: Trip 266 booked. Pollworker [68414] assigned, Driver 6 assigned.
 06:59 AM Update: Trip 266 Driver started at 06:57am and ETA is 15 mins.
 07:15 AM Update: Setting ticket to resolved.
 07:15 AM Update: Trip 266 Driver completed drop off at 07:15am.
 08:56 AM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. 1 Spanish speaking clerk requested. clerks are needed.
 08:59 AM Update: Trip 280 booked. Pollworker [42794] assigned, Driver 3 assigned.

09:19 AM Update: Trip 280 Driver started at 09:18am and ETA is 14 mins.

09:48 AM Update: Setting ticket to resolved.

09:48 AM Update: Trip 280 Driver completed drop off at 09:47am.

7051**Dispatch Clerk**

06:57 PM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed... Just giving them extra support because one of the adult PWs had a medical emergency and left in an ambulance, and a student poll worker also is leaving due to the situation. Voting continues FED on site

07:01 PM Update: Trip 313 booked. Pollworker [68759] [28085] assigned, Driver 7 assigned.

07:05 PM Update: Trip 313 Driver started at 07:03pm and ETA is 12 mins.

07:28 PM Update: Setting ticket to resolved.

07:28 PM Update: Trip 313 Driver completed drop off at 07:26pm.

7054**Dispatch Clerk**

05:29 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 2 clerks are needed. Inspector left a VM saying that two of the clerks notified him last night that they will not be able to make it.

05:52 AM Update: Trip 255 booked. Pollworker [67331] assigned, Driver 2 assigned.

05:59 AM Update: Trip 255 Driver started at 05:59am and ETA is 12 mins.

06:26 AM Update: Setting ticket to resolved.

06:26 AM Update: Trip 255 Driver completed drop off at 06:25am.

7055**Ballot Jam**

07:45 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

07:47 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

07:58 AM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

08:03 AM Update: Tech on site. Verifying issue. Ballot jam. Poll worker advised voter to insert one ballot at a time. Issue resolved. Voting resumed.

Roster of Voters

10:04 AM New Ticket: Lots of provisional voters need more supplemental roster pages, please send someone to deliver

10:13 AM Update: Left vm with FED telling him to go to precinct and make sure they have purple supplemental roster pages

10:31 AM Update: Spoke with FED. He will go check on the situation. ETA 5 mins

10:47 AM Update: It sounds like Inspector has been adding provisional voters to the roster. FED instructed to review provisional voter guidelines on page 38 of the manual. Instructed to call back if anything else comes up

7056**Ballot Supplies Other**

02:39 PM New Ticket: Inspector asks to deliver more felt-tip pens when the FED comes by in the next round. They have ballpoint pens but felt-tip pens they have are getting dried up.

02:42 PM Update: Left VM with FED appraising him of the situation. Instructed to call back once pens are delivered

03:16 PM Update: Felt pens delivered

7201

Ballot Jam

05:41 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

05:43 PM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.

05:52 PM Update: Tech arrived onsite and worked with PW to correct. Tech used the menu to eject the ballot. They then entered the ballot at a different orientation and the ballot was accepted. The other ballots the voter has was inserted without issue as well. Issue resolved. Voting continues.

Paper Ballots

03:39 PM New Ticket: Eng/CH Ballots left: about 10. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:53 PM Update: FED onsite to deliver EN/CH generic (Ballot Type#8). Advised can have PW utilize portion of other language ballots as long as maintain some supply.

05:54 PM New Ticket: Eng/CH Ballots 7 left: . Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

06:13 PM Update: FED is onsite, delivering additional ballots. Will provide update in 5 mins.

06:45 PM Update: Ballots have been delivered.

7202

Other Polling Place - Related

06:02 AM New Ticket: Porta potty is knocked over

06:18 AM New Ticket: Porta Potty Tipped over into street. FED could not put back upright. Set up for voting continues.

06:21 AM Update: FED contacted, waiting on DST, voting continues.

06:21 AM Update: Super DST contacted. en route, ETA 10-20 min. will investigate and attempt to resolve.

06:40 AM Update: DST - Tate on site and uprighted Potty. they are cleaning it out and will call Porty Potty Co. if they cannot clean it properly - set up cotinues

08:08 AM Update: truck came and cleaned up mess and replaced. Everything is operational

7205

Paper Ballots

02:47 PM New Ticket: Eng/CH Ballots left: A few ballots ENG/CHI ballots left, send additional and felt pens. Voting continues.. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

02:59 PM Update: FED may need to pick up Eng/Ch ballots from other PP. ETA 10 mins.

03:15 PM Update: FED picked up ballots from other PP and heading to 7205. Eta 5 min.

03:25 PM Update: Fed confirmed extra ballots have been delivered. She ran out of pens so PP is fine using what they have for now. Voting cont.

7301

Not Open/Locked after 6:10am

06:12 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:12 AM Update: Asked and Inspector is on site.

06:16 AM Update: FED will swing by to help evaluate ETA 10

06:30 AM Update: FED onsite and still unable to get into PP, assisting with outdoor emergency voting setup.
 06:45 AM Update: Contacted PPO 24 hr security. She is 2 min away and will open PP. Will get update from PW team once opened.
 06:45 AM Update: Inspector called to confirm still locked out but setting up for outside voting with FED. Will call back with update.
 06:53 AM Update: Spoke with Yvette. Security has let PW's in. Setup continues.

7305**Ballot Jam**

05:04 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.
 05:06 PM Update: FED Contacted, will stop by to assist ETA 15
 05:06 PM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.
 05:20 PM Update: Tech arrived onsite and evaluated BSM. Approved to break seal and retrieve ballot. Ballot retrieved and placed in bin. Error no longer present on screen. Tech will wait on next voter to cast ballot before he leaves. Issue resolved. Voting continues.
 08:10 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.
 08:13 AM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.
 08:28 AM Update: Tech arrived onsite and verified issue. Approved to break seal and check for stuck ballot underneath. Tech has INSP there to witness.
 08:37 AM Update: Tech removed ballot and the error is no longer present. Witnessed another ballot going through. Issue resolved. Voting Continues.

7307**Ballot Supplies Other**

09:20 AM New Ticket: Missing 1 poll worker pin. Send at least 1 poll worker pin.
 09:27 AM Update: FED Contacted, will drop off on next swing, ETA 10-15

Electioneering

06:39 AM New Ticket: Campaign Sign within 100 ft. Campaign: Yes on H.
 06:40 AM Update: Yes on H campaign on a pick up truck that is parked legally.
 06:54 AM Update: Spoke with INSP, truck owner removed sign. Setup continues

Tables, Chairs, and Voting Booths

09:19 AM New Ticket: Standard Voting Booth is Damaged. Send replacement Standard Voting Booth. 3 of 10 do not have working lights. They have already tried different outlets and daisy chaining different ways, but last 3 do not have working light bulbs.
 09:39 AM Update: DST Lionel will visit site now and replace the booth. He will also troubleshoot the 3 booths with non-working lights.
 10:06 AM Update: DST set up new standard booth. The ADA booth light did not work. Lionel added a clamp light to the ADA booth to improve lighting.

7315**Ballot Jam**

07:15 PM New Ticket: BSM has jam - machine is asking to manually remove jam Voter's ballot not returned. No Equipment Repair steps performed. Send Tech to resolve issue. Voting Continues using the aux bin.
 07:17 PM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.
 07:31 PM Update: Tech is finding parking at the moment and will arrive momentarily.

07:49 PM Update: Tech arrived and found ballot was stuck. Approved to break seal and remove ballot. Error is no longer present. Issue Resolved. Voting Continues.

7316**Ballot Supplies Other**

01:46 PM New Ticket: PW needs more "stickers for the rosters" (alphabetical roster tabs?), PW got busy and had to go

02:00 PM Update: VM Left for FED, Voting Continues

02:16 PM Update: FED spoken with INSP will provide addl. ETA 15

02:45 PM Update: FED assisted in finding, Voting continues

02:47 PM New Ticket: needs more "I VOTED STICKERS "

02:59 PM Update: FED out of stickers, checking to see if SuperFED can deliver

03:30 PM Update: SuperFED still on other tasks, will stop by when possible

03:32 PM Update: Stickers delivered by SuperFED Voting Continues

7317**BMD Printer is Not Printing**

07:41 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue. Voting is continuing.

07:43 AM Update: Tech contacted. ETA 15 min. Voting continues via BSM.

07:54 AM Update: Tech arrived onsite and is evaluating equipment.

08:06 AM Update: Tech verified/witnessed that the Open Polls report was not printing. Tech found that INSP was using the wrong menu setting to print report. Tech assisted and was able to print report. Issue Resolved. Voting continues.

7318**Paper Ballots**

03:04 PM New Ticket: Eng/CH Ballots left: 0. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues sp, fi

03:05 PM Update: FED 14 enroute to deliver gen bt 10 ballots

03:07 PM Update: From CH, send 1 box of EN/CH

03:07 PM Update: Supplies Needed updated to Yes

03:09 PM Update: Trip 297 booked. Driver 14 assigned.

03:20 PM Update: Supplies issued.

03:32 PM Update: Ballots issued earlier, voting continues

06:40 PM Update: Trip 297 Driver completed drop off at 06:39pm.

06:40 PM Update: Trip 297 Driver started at 06:39pm and ETA is 12 mins.

7321**BMD Printer is Not Printing**

06:45 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

06:45 AM Update: Supplies Needed updated to No

06:45 AM Update: Supplies Needed updated to Yes

06:46 AM Update: Tech contacted. ETA 15 min.

06:49 AM Update: VM Left for FED to investigate, Setup continues

07:01 AM Update: Tech arrived and verified issue. Printer set up. Approved to break seal to refresh connections to the BMD.

07:08 AM Update: BSM had no errors after connection and power refresh. Issue resolved. Voting Continues.

7322**Roster of Voters**

10:17 AM New Ticket: was delivered wrong vote by mail pages received pages for #7323

10:22 AM Update: Ticket was mislogged.

10:23 AM Update: FED Contacted, ETA 15

10:48 AM Update: FED Contacted, PP had duplicate 7323 sheet (7323 had theirs and PP also had their correct one). Extra sheet will be brought to 7323 as extra.
Voting Continues

7323**Ballot Supplies Other**

07:33 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:36 AM Update: FED Still finishing route, 1 more stop before 7323, ETA 15

08:06 AM Update: Ticket was mislogged.

08:08 AM Update: FED Confirmed delivered, voting continues

7326**Dispatch Clerk**

09:54 AM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. - but 2 are high school students. 1 clerks are needed.

09:57 AM Update: Trip 285 booked. Pollworker [71415] assigned, Driver 7 assigned.

09:58 AM Update: Trip 285 canceled.

09:59 AM Update: Trip 286 booked. Pollworker [71415] assigned, Driver 12 assigned.

10:02 AM Update: Trip 286 Driver started at 10:01am and ETA is 13 mins.

10:20 AM Update: Setting ticket to resolved.

10:20 AM Update: Trip 286 Driver completed drop off at 10:19am.

7328**Roster of Voters**

07:35 AM New Ticket: Not sure if they right the roster. 2 voters have reported living within PCT but not on roster or supplemental roster

07:42 AM Update: Spoke with INSP, have right roster, went over how to help voters find PP. Voting Continues

7329**Roster of Voters**

07:18 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:31 AM Update: next stop for FED

07:32 AM Update: FED Contacted, finishing route, ETA 10

07:48 AM Update: FED Confirmed dropped off, voting continues

7331**BSM Other**

02:26 PM New Ticket: Aux bin over 10 ballots. Needs to open.

02:31 PM Update: VM left for FED Voting Continues

02:33 PM Update: Spoke with PW, aux bin ballots fed back into BSM and resealed. Voting Continues

Dispatch Clerk

03:57 PM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. 1 clerks are needed. (Polling site will no longer be ADA by 7PM, will need clerk who can walk up and down stairs to guide voters in need of extra help)

04:04 PM Update: Trip 298 booked. Pollworker [44825] assigned, Driver 12 assigned.

04:19 PM Update: Setting ticket to resolved.

04:19 PM Update: Trip 298 Driver completed drop off at 04:18pm.

04:19 PM Update: Trip 298 Driver started at 04:18pm and ETA is 7 mins.

Other Polling Place - Related

07:30 AM New Ticket: Cannot use elevator without operator, not ADA compliant. Send FED.

07:47 AM Update: FED Contacted, will check when dropping off ballots. Confirmed from earlier visit that elevator needed assistance but that there was an operator available. ETA 15-20

07:52 AM Update: building engineer Tom contacted. There is a human elevator operator on the street level. That person assists all people who want to use the elevator. On all other floors there is a call box for contacting the elevator operator and he will go to that floor.

Path to Polling Place is Not Clear

03:52 PM New Ticket: Path to the polling place is not clear: Elevator is scheduled to be out of service at 7:00pm. Contact facility. Voting is still continuing.

04:29 PM Update: Called building manager and left vm to see if we can have poll worker take over elevator attendant duties at 7:00 when regular elevator attendant goes off duty.

05:09 PM Update: DST Ben will visit site and find out if the extra poll worker who is stationed on that floor can take on elevator attendant duties.

05:51 PM Update: Spoke with Tom in Engineering and he said that he made arrangements with the partner of the attendant that they would stay the extra hour.

7333

Dispatch Clerk

04:56 PM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. 1 clerks are needed. Currently 1 inspector, 2 clerks, 1 student, and 1 other clerk didn't show today. They would like 1 extra clerk to help with closing tasks.

05:01 PM Update: Trip 303 booked. Pollworker [68451] assigned, Driver 12 assigned.

05:04 PM Update: Trip 303 Driver started at 05:04pm and ETA is 7 mins.

05:16 PM Update: Setting ticket to resolved.

05:16 PM Update: Trip 303 Driver completed drop off at 05:15pm.

7336

Dispatch Clerk

01:26 PM Update: Trip 291 booked. Pollworker [66415] assigned, Driver 10 assigned.

01:42 PM Update: Setting ticket to resolved.

01:42 PM Update: Trip 291 Driver completed drop off at 01:42pm.

01:42 PM Update: Trip 291 Driver started at 01:42pm and ETA is 12 mins.

12:57 PM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed.

7337

Paper Ballots

01:07 PM Update: FED eta 30min to deliver generic ballots. Voting cont.

01:12 PM Update: called insp and he will save the one chinese ballot for a chinese only speaker until more ballots arrive. No one has used SP or FI so clerks will alternate those for english only voters. VOting cont.

01:15 PM Update: Spoke to PW, they have 2 pads left, 20 ballots

01:50 PM Update: FED arriving now b/c of traffic, will call once transfer made.

02:14 PM Update: 1 box of generic ballots transferred. Voting Continues

12:37 PM New Ticket: Eng/CH Ballots left: 1. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

7503

Ballot Supplies Other

07:40 PM New Ticket: Missing Posted Ballot Statement. The inspector confirmed there's no Posted Ballot Statement at the back of the Roster. Please send FED. Voting is continuing.

07:53 PM Update: FED will head to 7503 after locking ballot box.

08:20 PM Update: no longer needed.

7506

Ballot Supplies Other

01:08 PM Update: DST is on way w/2 light bulbs. ETA 15mins.

01:43 PM Update: DST Benjamin has delivered the bulbs.

07:44 AM New Ticket: The inspector called the polling is dark. need lightbulbs. Please send FED. Voting is continuing.

07:52 AM Update: FED contacted, will give me an update on the lightbulb issue once they have arrived

09:04 AM New Ticket: Site needs 4 light bulbs. Please send before nightfall/ Voting Continues.

09:19 AM Update: FED gave 2 lightbulbs to PP

09:21 AM Update: FED contacted, PP still need additional 4-6 more lightbulbs. Please send DST

09:37 AM Update: DST will head over after current stop. They will text me when complete - voting continues

10:36 AM Update: DST delivered 3 bulbs - PW's said that will be enough. Voting cont's

11:46 AM New Ticket: Inspector is asking for 2 additional light bulbs, FED ran out.

12:07 PM Update: Contacted Milestone DST in another area to deliver light bulbs. (Assigned DST roberto does not have light bulbs.)

Dispatch Clerk

07:26 AM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. Inspector had one clerk cancel - wants another clerk dispatched clerks are needed.

07:33 AM Update: Trip 272 booked. Pollworker [70024] assigned, Driver 13 assigned.

08:08 AM Update: Setting ticket to resolved.

08:08 AM Update: Trip 272 Driver completed drop off at 08:07am.

08:08 AM Update: Trip 272 Driver started at 08:07am and ETA is 7 mins.

Other Poll Worker-Related

10:58 AM New Ticket: Inspector reported one of the PW is not following the procedure. Voting is continuing.

11:16 AM Update: FED is onsite, update coming soon.

11:43 AM Update: Poll worker had signs of intoxication, was asked to go home by the FED

11:45 AM Update: PW had signs of intoxication, was asked to go home

Paper Ballots

05:37 PM New Ticket: Eng/CH Ballots left: 1. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

05:42 PM Update: FED contacted, en route to delivery a box of ENG/CH generic to 7506

06:16 PM Update: FED to deliver, ETA 10 mins. PW instructed to use Eng/Sp or Eng/Fi in the meantime. FED will call with an update.

06:34 PM Update: FED found additional ballots, delivery is not needed. Voting continues.

7509

Other Polling Place - Related

01:13 PM Update: Spoke with onsite staff, the overhead lighting is not broken. It's set on a timer and will come on this evening.

11:08 AM New Ticket: DST reports overhead lighting not working at the site. Onsite staff aren't sure what to do. Precinct Services please contact PPO to determine the actual fix for this issue. DST employed clamp lights in the meantime. Voting continues.

11:13 AM Update: FED has been notified of this issues, on the way to assist.

11:28 AM Update: Spoke to front desk. Maintenance man is returning to site soon and will turn lights back on. Will follow up.

11:56 AM Update: INSP said overhead lights still not on but they are fine. DST brought two lamps. I informed her that the maintenance person for the site will restore the overhead lights when he returns to the site.

7512

Roster of Voters

08:48 AM New Ticket: Roster of Voters is missing. Send Replacement. Voting continues provisionally until replacement arrives.

08:52 AM Update: FED contacted and is en route

09:00 AM Update: Confirmed FED is en route, told him to wait for the supervisor to resolve this issue.

09:28 AM Update: FED delivered the correct roster. Confirmed with Inspector, voting continues.

7514

Polling Place Signs or Nametags

06:29 AM New Ticket: Nametag and blue tape are missing. Confirmed PW checked the red signage bag and looked everywhere. Send replacement.

06:30 AM Update: Missing items found

7515

Not Open/Locked after 6:10am

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. Informed PW to give PPO a call and to call us back.

06:14 AM Update: Asked and Inspector is on site.

06:17 AM Update: FED is contacted, ETA: 10 mins

06:18 AM Update: FED is en route, ETA: 10 mins

06:20 AM Update: Called Jiyoung Han and left message to let us know if they have not yet gained entry.

06:29 AM Update: Called multiple PPO contacts to open the church. PW team will update when entranced gained.

06:39 AM Update: FED is still on the way, will give me an update once arrived

06:49 AM Update: FED have arrived. confirmed PP still locked. FED is assisting with Emergency voting.

06:59 AM Update: Left messages for multiple PPO contacts, including 2 VM's for Varnett who is responsible for opening church. FED is assisting and PW's are setting up voting area on sidewalk. Setup continues.

07:08 AM Update: Emergency voting is operational, FED and inspector confirmed voting started.

07:09 AM Update: Emergency voting is operational, FED and inspector confirmed voting started.

07:14 AM Update: Spoke with Pastor Lane. He is sending someone over to open. They are 2 blocks away.

07:16 AM Update: FED has arrived and provided emergency equipment for the Polling Place setup. But the PW team is being still outside of the facility.

07:23 AM Update: Spoke with PW team. They now are inside PP. Setup and voting continues.

7516

Paper Ballots

03:30 PM New Ticket: Eng/CH Ballots left: 1. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

04:01 PM Update: FED, en route, ETA = 15min. Will deliver EN/CH generic (Ballot Type#12). Advised can have PW utilize portion of other language ballots as long as maintain some supply.

04:19 PM Update: Found more ENG/CH ballots in FED bag. Did not deliver an additional box.

7519

BSM Other

06:51 AM New Ticket: thermal printer error. tried to trouble shoot with inspector send tech. confirmed continuing set up

06:56 AM Update: Fed will check on team once they complete drop offs, ETA 10 min.

06:58 AM Update: Tech contacted. ETA 15 min. Voting will continue through aux bin when polls open.

07:15 AM Update: Tech arrived onsite and is evaluating equipment.

07:23 AM Update: Tech verified and corrected issue by correcting the tab in the printer. Issue resolved. Voting continues.

7524

Ballot Supplies Other

04:16 PM New Ticket: Payroll sheet is missing. Please send replacement. Voting is continuing!

04:21 PM Update: FED will provide or help find on next sweep. Voting Continues

BMD Other

07:37 AM New Ticket: Error: "Smart card reader attached", unable to use the BMD. Send tech. Voting continues.

07:41 AM Update: Tech contacted. ETA 15 min. Voting continues on BSM.

07:51 AM Update: Tech arrived onsite and is evaluating equipment.

08:02 AM Update: Tech verified issue. Approved to break seal and check/refresh BMD USB connections.

08:17 AM Update: After connection/power refresh, error no longer present. Issue resolved. Voting Continues.

Dispatch Clerk

06:49 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 2 clerks are needed for set up only.

06:55 AM Update: Trip 267 booked. Pollworker [3660] assigned, Driver 9 assigned.

06:56 AM Update: Trip 267 canceled.

06:57 AM Update: Trip 268 booked. Pollworker [10673] [3660] assigned, Driver 9 assigned.

07:09 AM Update: Trip 268 Driver started at 07:07am and ETA is 4 mins.

07:39 AM Update: Setting ticket to resolved.

07:39 AM Update: Trip 268 Driver completed drop off at 07:38am.

Dispatch Inspector

06:22 AM New Ticket: Dispatch Inspector. Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in Set up.

06:24 AM Update: INSP onsite. no need for replacement

06:24 AM Update: Trip 262 booked. Pollworker [61932] assigned, Driver 5 assigned.

06:25 AM Update: Trip 262 canceled.

Not Open/Locked after 6:10am

06:22 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. Clerk says that no one on the team is present. Send field support team.

06:22 AM Update: duplicate

7525

Ballot Supplies Other

05:52 PM New Ticket: With sunset very dark PP. Send DST with lights if possible. Voting Continues

06:25 PM Update: DST contacted. En route eta 10 min.

06:41 PM Update: DST is onsite. Reports site is lit with clamp lights, and appears well lit. Poll workers are also comfortable with the level of lighting. voting continues.

7528

Other Poll Worker-Related

06:03 AM New Ticket: Inspector needs assistance setting up dispatch FED to assist

06:09 AM Update: FED Completing rounds and will stop by ETA 15

06:35 AM Update: FED onsite assisting with setup, setup continues

06:38 AM Update: FED confident ready by 7am, Setup continues

7529

BMD Other

02:10 PM New Ticket: Printer is jammed and has red emergency lights

02:12 PM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

02:31 PM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

02:40 PM Update: Ticket was mislogged.

02:41 PM Update: Ticket was mislogged.

02:42 PM Update: Issue verified. It was not the BSM it was actually the BMD. Tech was able to reprint the ballot since the voter was still there. Issue resolved. Voting continues.

7531

Can't Locate Equipment

06:19 AM New Ticket: Can't Locate Equipment. Can't locate Printer is not on site. Confirmed poll worker has checked SSP. Still can't locate equipment.

06:21 AM Update: FED Contacted, will make contact and determine status.

06:35 AM Update: There was a burglary at the PP the previous day. All voting equipment is there except printer and PW table. We will dispatch DST to provide replacement table and will escalate printer replacement. Setup continues.

06:37 AM New Ticket: REPLACE BMD Printer. It is missing from the site.

06:37 AM Update: Clerk called, to notify site informed them they had a burglary last night. BMD printer is now missing, as is the blue table. All other equipment is reported as present and sealed. setup continues. must dispatch replacement printer and blue table.

06:38 AM Update: DST contacted to deliver PW table. Setup continues.

06:43 AM Update: Duplicate of 2118

06:44 AM Update: duplicate ticket

06:46 AM Update: Send tech to replace Printer

06:46 AM Update: Tech dispatched. ETA 15 min.

07:00 AM Update: Tech is onsite verifying the issue.

07:15 AM Update: Tech is onsite verifying the issue.

07:17 AM Update: Tech left the new printer, headphones and blue cubicle. Issue resolved. Voting continues.

7532**Roster of Voters**

09:14 AM New Ticket: FED dropped off wrong roster of voters. INSP will contact FED. Voting continues.

09:55 AM Update: FED is working on it, left a message to request for updates

09:58 AM Update: FED called back, en route

10:32 AM Update: FED confirmed correct roster has been delivered. Voting continues.

7533**Not Open/Locked after 6:10am**

06:32 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:32 AM Update: Asked and Inspector is on site.

06:37 AM Update: Called front desk. His supervisor is parking her car and will arrive with key. asked to be called back when PW's are in

06:40 AM Update: FED Contacted, will assist ensuring ontime opening. ETA 5-10. Setup continues

06:47 AM Update: Supervisor has opened site - PW's are in and beginning set up

06:47 AM Update: the key has arrive to location.

Path to Polling Place is Not Clear

01:53 PM New Ticket: Path to the polling place is not clear: Elevator in the building is not operational. This means that voters in a wheelchair cannot access the voting area. Instructed the Inspector to have a clerk downstairs to alert of any potential voters in a wheelchair and to offer curbside voting in the meantime. Voting is still continuing by going up the stairs.

02:01 PM Update: PPO contacted. Left message. Sending DST to determine potential solution, including relocating voting area. Will report back once we speak to an administrator at the site.

02:24 PM Update: Checking alterative elevators on the Taylor St side to see if they re workable.

02:35 PM Update: We will provide curbside voting, none of the elevators are operable. DST is discussing with the PW's. We will station 2 PW's on the first floor, one to monitor and one to go upstairs and pick up the roster and ballots.

02:40 PM Update: DST and PPO contacted. Elevators are unfortunately not able to be fixed today. There are 6 poll workers at the site. Two of the poll workers will be relocated to the first floor lobby, along with an extra Red Box, and an ADA booth. These PWs will offer a version of curbside voting that will take place in the lobby. Voters will be able to vote a paper ballot in this manner at an accessible facility. If voters ask to use the marking device, we've asked the poll workers to contact the election center per standard protocol. voting continues.

7534**BMD Printer is Not Printing**

07:39 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

07:42 AM Update: Tech dispatched. ETA 15 min. Voting continues.

07:59 AM Update: Issue resolved. Tech tested the printer and everything is working properly. Voting resumes.

07:59 AM Update: Tech is onsite verifying the issue. Voting continues

7601**Ballot Supplies Other**

06:49 AM New Ticket: Missing cable to lock the red ballot box

06:57 AM Update: Left VM for FED who is assisting other pct. PWs have put blue tape to hold down the lid and signed it to show no tampering. Fed will deliver a cord and they can remove tape at that time. Voting is ready for 7AM

7602**Street Index**

02:07 PM New Ticket: Street Index. Street Index is damaged or taken. Send replacement.

02:10 PM Update: FED will deliver and post new one in 5 min. voting cont.

7603**BMD ATI Keypad/Headphones**

09:00 AM New Ticket: BMD Headphones/ATI Keypad. Keypad is not functioning (the cable connecting to the ATI is missing). Walked through equipment repair steps with PW. Send Tech to resolve. Voting Continues.

09:04 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

09:23 AM Update: Tech is onsite verifying the issue. Voting continues

09:29 AM Update: Issue verified. ATI was plugged into the printer. Tech plugged the ATI into the BMD. BMD is properly working. Issue resolved. Voting continues.

Dispatch Clerk

07:08 AM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. 1 experienced clerk clerks are needed. Insp is having difficulties and does not have an experienced staff.

07:13 AM Update: Trip 270 booked. Pollworker [48481] assigned, Driver 11 assigned.

07:15 AM Update: Setting ticket to resolved.

07:15 AM Update: Trip 270 Driver completed drop off at 07:14am.

07:15 AM Update: Trip 270 Driver started at 07:14am and ETA is 2 mins.

09:02 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed.

09:05 AM Update: Trip 281 booked. Pollworker [41451] assigned, Driver 7 assigned.

09:07 AM Update: Setting ticket to resolved.

09:07 AM Update: Trip 281 Driver completed drop off at 09:06am.

09:07 AM Update: Trip 281 Driver started at 09:05am and ETA is 1 min.

Other Poll Worker-Related

07:10 AM New Ticket: Since this area has so many PWs but is requesting an experienced clerk, FED is taking one of these clerks to neighboring pct who needs an additional headcount.

07:11 AM Update: .

7607

Dispatch Clerk

05:17 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.

05:19 AM Update: Clerk is not able to make it to polling place. Clerk informed inspector. Please dispatch 1 clerk.

05:21 AM Update: Too early for clerks to arrive, instructed insp to call back at 6:10am

05:55 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed. Reason to send is because there is only one adult clerk that will be present. Need 1 more adult.

06:04 AM Update: Trip 259 booked. Pollworker [67670] assigned, Driver 4 assigned.

06:22 AM Update: Trip 259 Driver started at 06:11am and ETA is 4 mins.

06:24 AM Update: Setting ticket to resolved.

06:24 AM Update: Trip 259 Driver completed drop off at 06:24am.

Not Open/Locked after 6:10am

06:12 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and FED is responsible for unlocking.

06:12 AM Update: Asked and Inspector is on site.

06:14 AM Update: PPO responsible

06:16 AM Update: will call back in 5 min for update

06:18 AM Update: left VM for FED to advise that this dept may need extra support due to lock out and to check in with insp.

06:26 AM Update: Insp relays FED still has not arrived. He will call as soon as the FED arrives.

06:37 AM Update: FED is 1 min away.

06:39 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:40 AM Update: Asked and Inspector is on site.

06:40 AM Update: FED confirmed PP still locked. She is setting up emergency voting procedures with PWs.

06:42 AM Update: Duplicate ticket

06:54 AM Update: Emergency voting is operational outside of the polling place

06:58 AM Update: VM's left w/2 PPO's. PPO contacted, ETA 2mins till open.

07:03 AM Update: poll workers confirm that they are inside the facility

07:05 AM Update: Inspector confirms open.

Other Polling Place - Related

10:53 AM New Ticket: One of the voting booth needs a new light bulb. Please send a light bulb replacement. Voting Continues.

11:00 AM Update: FED contacted. ETA 10 minutes.

11:30 AM Update: fed delivered new bulb. voting cont.

7608**Other Polling Place - Related**

07:36 PM New Ticket: DST visiting polling place to speak to site security about access after hours. eta 10 min.

07:48 PM Update: FED is aware of concern and leaving it up to the PP group for now.

07:58 PM Update: DST contacted security. Security was mistaken about the rules and voting hours. Voting continues.

7611**Other Poll Worker-Related**

07:49 AM New Ticket: PW on the way but running a little late. Will be there w/n 10 minutes.

07:50 AM Update: Ticket issued as test, not needed

Tables, Chairs, and Voting Booths

08:32 AM New Ticket: Standard Voting Booth is Damaged. Send replacement Standard Voting Booth.

09:04 AM Update: Sending DST with new booth. Will head over after current stop. DST will call back to confirm

09:32 AM Update: Checked in on progress - DST is heading there now

09:42 AM Update: Standard booth delivered - voting cont's

7612**Dispatch Inspector**

04:42 PM New Ticket: Dispatch Inspector. The back up inspector is there but due to voter turn out and fact he is a new insp, we want a co inspector for the afternoon and evening. Please tell him he is co inspector with the current one and they will both be paid. Voting cont.

04:42 PM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

04:47 PM Update: let the poll workers know we are sending an additional insp to assist for the rest of the day, that the current insp is fine we just want them to have extra help due to voter turn out and that they can expect the insp within the hour most likely. Voting cont.

04:51 PM Update: Trip 302 booked. Pollworker [49432] assigned, Driver 9 assigned.

04:54 PM Update: Trip 302 Driver started at 04:53pm and ETA is 7 mins.

05:06 PM Update: Setting ticket to resolved.

05:06 PM Update: Trip 302 Driver completed drop off at 05:04pm.

05:42 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Inspector will drop off inspector bag ASAP to Polling place and will call back.

05:43 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.

05:43 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

05:43 AM Update: Trip 256 booked. Pollworker [50257] assigned, Driver 1 assigned.

05:45 AM Update: Duplicate Ticket

05:47 AM Update: FED called the inspector and left VM. Is on route to deliver machine key and roster. He will find the strongest clerk and have them follow insp instructions until new insp arrives.

05:51 AM Update: Supplies issued to Poll worker [50257]

06:22 AM Update: set up is happening

06:22 AM Update: Trip 256 Driver completed drop off at 06:13am.

06:22 AM Update: Trip 256 Driver started at 06:13am and ETA is 6 mins.

Other Poll Worker-Related

07:26 AM New Ticket: Send FED to assist with voting

07:30 AM Update: FED eta 5 min to assist and will call back with report.

08:09 AM Update: FED has reviewed voting procedures and will call back if PWs need additional assistance. Voting Cont.

7615**Ballot Supplies Other**

07:21 AM New Ticket: Inspector says they have a total of 7 poll workers there, and they need two more lanyards, and two more buttons.

07:39 AM Update: FED to deliver upon next arrival.

07:39 AM Update: Fed to deliver upon next arrival. Voting cont.

11:20 AM New Ticket: Someone took most of their ballot pens away, checked their supply bag and they have about 3 left, and would like to have more pens to be delivered. Voting is continuing.

11:30 AM Update: fed delivered pens voting cont.

Paper Ballots

03:11 PM New Ticket: Eng/CH Ballots left: she said she is all out.. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:16 PM Update: left VM and text for FED to bring generic ballots ASAP. Also instructed her to provide any other precinct that has had a high turn out more generic ballots. voting cont.

03:37 PM Update: left another vm for FED to send generics and asked for call back when complete.

03:58 PM Update: ballots delivered voting cont.

7616**Dispatch Clerk**

04:37 PM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 2 clerks are needed.

04:43 PM Update: Trip 301 booked. Pollworker [70110] [69228] assigned, Driver 2 assigned.

04:44 PM Update: Trip 301 Driver started at 04:43pm and ETA is 9 mins.

04:58 PM Update: Setting ticket to resolved.

04:58 PM Update: Trip 301 Driver completed drop off at 04:57pm.

7617**Ballot Jam**

01:09 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Unable to walk through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

01:11 PM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

01:26 PM Update: FED will come by once fixed to do an aux transfer. voting cont.

01:32 PM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

01:37 PM Update: Issue resolved. Multiple ballots were jammed. Voter inserted multiple ballots at the same time. Tech has permission to break seal. Tech was able to unjam ballots. Tech verified with the next voter that the BSM is working properly. Voting resumes.

7618**BSM Other**

07:34 AM New Ticket: BMD has error message; won't initialize. FED on-site and implemented equipment repair procedures, but still didn't resolve issue. Requested a technician be sent out.

07:36 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

07:52 AM Update: Tech dispatched. ETA 10 min. Voting continues

08:00 AM Update: Tech is onsite verifying the issue. Voting continues

08:32 AM Update: Issue verified. It is not the BMD but the BSM. Tech has the approval to break seal and refresh the device. Voting continues via Aux bin

08:35 AM Update: Issue resolved. BSM is charging, powered up and is properly working. Issue resolved. Voting continues. Tech is on site waiting for the next voter as a precaution.

09:29 AM Update: Reopen ticket

09:29 AM Update: Ticket was mislogged.

09:30 AM Update: Tech has the approval to break seal and refresh the device. Voting continues via Aux bin

09:44 AM Update: Refresh resolved the issue, everything functional - ticket closed.

Not Open/Locked after 6:10am

06:26 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:26 AM Update: Asked and Inspector is on site.

06:28 AM Update: FED is assisting with a different PCT. He will check in with insp via phone.

06:35 AM Update: PPO on way to open, eta 10mins.

06:35 AM Update: Site open.

7622

Dispatch Inspector

05:53 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.

05:55 AM Update: left VM for FED. He is currently dropping supplies for other pct and will head here next. Please dispatch insp.

05:57 AM Update: Trip 257 canceled.

06:00 AM Update: Trip 258 booked. Pollworker [71307] assigned, Driver 3 assigned.

06:07 AM Update: Supplies issued to Poll worker [71307]

06:14 AM Update: supplies are on site and PWs can set up

06:29 AM Update: Trip 258 Driver completed drop off at 06:27am.

06:29 AM Update: Trip 258 Driver started at 06:27am and ETA is 10 mins.

Other Polling Place - Related

06:32 AM New Ticket: Election table appears to be missing. Using large conference room table. Let FED know to look at this polling place.

06:39 AM Update: FED eta 5 min

07:04 AM Update: Material delivered during set up hour. Voting started on time.

08:15 PM New Ticket: Insp is responsible for locking the site but the original inspector has the key and is not present on site. The Dispatch Inspector has no instructions or key to lock the site.

08:22 PM Update: We will contact DST. They have the extra key for Inspector. They will bring it to the Inspector. We will call them now.

08:28 PM Update: Update - Inspector does not have or need a key, they simply have to close the door to lock it. We will confirm that with standby Inspector.

08:42 PM Update: Spoke with Inspector. Confirmed with him that the door locks when closed. However, the door is still programmed to stay open, despite their attempt to physically close door. Spoke with UCSF housing security and they are dispatching facilities staff to close doors and ensure that door will lock when PW's leave at the end of the night. Will receive confirmation from inspector once he speaks with facilities. Closing tasks continue.

08:56 PM Update: UCSF facilities was able to close door. Door will lock on its own when PW's leave. Closing tasks continue.

Provisional Envelopes

05:53 PM New Ticket: Low supply of Provisional Envelopes. 5 left. Send FED for restocking.

06:02 PM Update: FED delivered. voting cont.

Roster of Voters

06:58 AM New Ticket: Roster of Voters is missing. Send Replacement. Voting continues provisionally until replacement arrives.

07:02 AM Update: FED delivered roster. VOTing cont.

Street Index

10:29 AM New Ticket: Street Index. Street Index is damaged or taken. Send two replacements. Voting continues.

10:44 AM Update: FED delivered replacements. Voting cont.

7623

Can't Locate Equipment

06:02 AM New Ticket: Can't locate Confirmed with site contact there is no equipment. Send support. Confirmed poll worker has checked SSP. Still can't locate equipment.

06:06 AM Update: FED contacted, left VM. I think this same pct had the same issue last year and equip was in a closet, FED to search. Please contact PP to ask.

06:08 AM Update: Clerk Douglas S. reports equipment is located. setup continues.

06:10 AM Update: Reopen ticket

06:16 AM Update: Spoke with Lisa/clerk. The VE is stored in the conf room, which is locked. Desk clerk's keys are not working, so they are calling building manager. Lisa will call back to confirm that they are able to enter and access VE.

06:34 AM Update: FED en route to assist with emergency voting set up and then regular set up once VE is retrieved.

06:50 AM Update: Called PPO/Juana. She is contacting maintenance person to gain entrance into conf room. They are setting up voting in the lobby for now.

06:59 AM Update: Equipment located and will be ready by 7AM. no need for emergency voting.

Dispatch Clerk

02:52 PM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 experienced clerk is needed. One of the assigned clerks has disappeared. Inspector needs replacement clerk, requesting experienced clerk as replacement.

02:54 PM Update: Trip 296 booked. Pollworker [62693] assigned, Driver 12 assigned.

03:02 PM Update: Trip 296 Driver started at 03:00pm and ETA is 6 mins.

03:14 PM Update: Setting ticket to resolved.

03:14 PM Update: Trip 296 Driver completed drop off at 03:14pm.

7626

Other Poll Worker-Related

08:16 AM New Ticket: INSP updated phone number. No action required.

08:16 AM Update: N/A

7629

Can't Locate Equipment

06:24 AM New Ticket: Can't Locate Equipment. Can't locate All, the storage room behind the kitchen listed on SSP is locked, no one with key on site.. Security is saying PWs are not authorized to be in facility until 7am.

06:28 AM Update: FED on site, they have access to machines and he is helping with set up.

Not Open/Locked after 6:10am

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:11 AM Update: Asked and Inspector is on site.

06:14 AM Update: PPO contacted. she's onsite and will go down to let them in.

06:19 AM Update: advised FED PP may need extra assistance due to late unlock, check in with insp.

06:30 AM Update: Supplies Needed updated to Yes

06:39 AM Update: FED said everyone is in and set up almost done supplies being dropped off now

06:40 AM Update: INSP confirms setup continues

7635

Dispatch Clerk

04:35 PM New Ticket: Dispatch Clerk. 1 clerk 2 students clerks are at the polling place. 1 clerks are needed. PP would be down to 2 ppl when students leave at 9pm and that won't be enough to get everything sorted and closed. Please send additional clerk. voting cont.

04:39 PM Update: Trip 300 booked. Pollworker [69447] assigned, Driver 3 assigned.

05:02 PM Update: Setting ticket to resolved.

05:02 PM Update: Trip 300 Driver completed drop off at 05:01pm.

05:02 PM Update: Trip 300 Driver started at 05:01pm and ETA is 17 mins.

06:30 PM New Ticket: Dispatch Clerk. 1 clerk 2 students clerks are at the polling place. 1 clerks are needed. The new insp came to help, and after payroll sheet was collected, first insp walked out and said he was going home to take care of his cat and it sounds like he won't be back Please send clerk so we will have 3 adults after 9pm. Voting cont.

06:41 PM Update: Trip 312 booked. Pollworker [70306] assigned, Driver 14 assigned.

07:57 PM Update: resolved

08:03 PM Update: Trip 312 Driver started at 08:02pm and ETA is 10 mins.

08:05 PM Update: Trip 312 Driver completed drop off at 08:03pm.

Tables, Chairs, and Voting Booths

01:11 PM Update: Insp reports they received additional booths. Voting continues.

11:54 AM New Ticket: Inspector requested to provide more Voting Booths for the site because there are a lot of voters.

7637

BSM Other

07:25 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin. FED Onsite

07:30 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

07:43 AM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

07:45 AM Update: Issue verified. Tech has the approval to break seal and refresh the device. BSM is charging, powered up and is properly working. Issue resolved. Voting continues.

07:47 AM Update: Updating ticket to resolved.

Dispatch Inspector

05:01 PM New Ticket: Dispatch addl Inspector if possible to act as co-inspector and assist with closing.

05:10 PM Update: Trip 304 booked. Pollworker [61428] assigned, Driver 10 assigned.

05:59 PM Update: Setting ticket to resolved.

05:59 PM Update: Trip 304 Driver completed drop off at 05:58pm.

05:59 PM Update: Trip 304 Driver started at 05:58pm and ETA is 16 mins.

Provisional Envelopes

02:46 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking. Only 2 left.

02:53 PM Update: FED out, picking up more from Warehouse. Will contact INSP. Voting Continues

03:15 PM Update: Provisional ballot voting has stopped due to lack of provisional ballots

03:22 PM Update: SuperFED on way with more envelopes. ETA 15

03:40 PM Update: FED delivered addl envelopes, Voting Continues

7638

Dispatch Inspector

05:04 PM New Ticket: Dispatch addl Inspector or experienced clerk if possible to act as co-inspector and help with closing. Voting Continues

05:16 PM Update: Trip 305 booked. Pollworker [67887] assigned, Driver 7 assigned.

05:19 PM Update: Trip 305 Driver started at 05:17pm and ETA is 14 mins.

05:43 PM Update: Setting ticket to resolved.

05:43 PM Update: Trip 305 Driver completed drop off at 05:42pm.

Paper Ballots

01:32 PM New Ticket: Eng/CH Ballots left: 5. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

01:38 PM Update: FED Contacted, on way to deliver more. ETA 20. PW advised to alternate with SP and FI for English. Voting Continues

02:09 PM Update: FED still on way for traffic

02:36 PM Update: FED Arrived and provided addl ballots. Voting Continues

7702

Paper Ballots

05:58 PM New Ticket: Eng/CH Ballots left: 23. Confirmed PW checked Inspector boxes. FED has not delivered supplemental ballots. Send FED to replace Eng/CH ballots. Voting Continues.

06:03 PM Update: No additional ballots needed, PWs found FED dropped off ballots.

06:04 PM Update: PW/Inspectors located ballots. Voting cont.

7704

Other Polling Place - Related

07:26 AM New Ticket: DST reports elevator is not functioning. Custodial is en route to resolve. eta 20 min.

07:29 AM Update: Custodial reports elevator repair will be an hour out.

07:32 AM Update: Connected with FED. Said repair person should be there in about 15 minutes to work on elevator.

08:22 AM Update: John Kohan reports that it is just a matter of the school secretary who has the key opening the elevator. secretary was supposed to be there at 7:45. Not there yet. will reach out to SFUSD custodial

08:28 AM Update: Custodial reports the elevator is not broken. Just needs the fob for operation. School office has the fob. Custodial also has a fob and will deliver if needed.

08:32 AM Update: Tried calling school office, no answer yet. They have a FOB .

08:48 AM Update: Spoke with office, they have given the PW's the fob for the elevator.

09:38 AM New Ticket: DST John Kohan reports: Insp reports administrator informed her they are holding a function in auditorium at 3pm, which would require voting booths move from in front of auditorium doors. Insp fears it will interfere with the polling place. We will follow-up.

09:41 AM Update: FED contact election center to notify about this issue. DST submitted ticket and aware.

09:47 AM Update: Insp contacted. We have a plan to move the voting booths to the other side of the hallway, which will remove the obstruction to the auditorium. Insp is comfortable handling that and will call us if any further disruptions persist.

7705**BSM Other**

07:06 AM New Ticket: Login Screen Does Not Load. Unable to walk through equipment repair steps with PW. Send FED to go over equipment repair steps. Voting continues using aux bin.

07:10 AM Update: Left message for FED. Will follow up in 10 mins.

07:33 AM Update: Contacted FED. He will stop by in about 25 minutes. Also rerouted ticket to TECH.

08:11 AM Update: FED confirmed TECH, who was at the same PCT with FED prior, is in route. ETA: 15 mins.

08:33 AM Update: Tech contacted, ETA 15 minutes voting continues via aux bin

08:48 AM Update: Tech on way now, ETA 15 minutes

08:59 AM Update: Tech has arrived and is looking at BSM, voting continues via aux bin

09:06 AM Update: Tech advised the system is booting up now, it was frozen. Voting continues via aux bin.

09:11 AM Update: Tech was able to resolved, just pushed the screen down, refreshed and started okay. Voting continues

7707**Ballot Jam**

12:26 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

12:27 PM Update: Tech contacted, on way right now ETA 15 minutes. Voting continues via aux bin.

12:40 PM Update: Tech arrived, pressed the okay button and it spit the ballot out and able to submit. A few other voters submitted ballot and it accepted them. Issue resolved and voting continues.

Other Poll Worker-Related

01:03 PM Update: FED has arrived on site to explain and review ballot processing procedures.

11:39 AM New Ticket: There may be some confusion about the new ballot receipts for standard voters. Poll Workers may not be entirely clear what to give voters (ie. the Ballot Receipt). Send FED to review procedures.

11:50 AM Update: Left message for FED to go to site to help clarify confusion and provide assistance to ballot receipts. Will follow up in 15 mins.

12:32 PM Update: FED notified and in route to site to help explain ballot processing procedures. ETA: 10 mins.

7708**BSM Other**

07:03 AM New Ticket: Login screen does not load. Walked through equipment repair steps with PW. Send Tech to resolve issue. Voting continues using aux bin.
07:03 AM Update: duplicate ticket
07:06 AM Update: Tech contacted, ETA 15 minutes, voting continues via aux bin
07:38 AM Update: Tech contacted, refreshed system is waiting for system to come back up.
07:42 AM Update: System refreshed and working fine now, issue resolved and voting continues.

7709**BSM Other**

07:22 AM New Ticket: BSM is spitting back out some of the ballots. Sometimes it works sometimes it doesn't. No error message. They are requesting a tech come to look at machine.
07:32 AM Update: FED will try to stop by in about 15 minutes.
07:32 AM Update: Tech contacted, ETA 15 minutes voting continues via aux bin
07:51 AM Update: Tech will be there in 2 minutes
07:58 AM Update: Tech arrived and is looking at BSM, voting continues via aux bin
08:00 AM Update: Advised Tech to try putting ballots in the opposite direction to see if BSM takes them that way.
08:08 AM Update: Tech arrived, ballot just had an extra mark on it. Issue resolved voting continues

Filming in the Voting Area

08:42 AM New Ticket: Media is filming in the polling place area after being told that they may not film within the polling place.
08:43 AM Update: the news station NBC
08:49 AM Update: FED in route. ETA: 10 minutes.
08:50 AM Update: Neighboring FED contacted #45 and en route
08:54 AM Update: PW informed of the rules, media no longer on site. FED 45 contacted and told to no longer go check.

7714**BSM Other**

03:06 PM New Ticket: Screen of ballot scanning machine is blank. The ballots are scanning, they can hear a ding, but screen itself has gone dark, charging shows green & yellow, tried troubleshooting didn't make it turn on. Please send tech.
03:08 PM Update: Tech contacted, on way now ETA 15 minutes. Voting continues via aux bin.
03:37 PM Update: Called Tech, he got lost going there and will be arriving shortly.
03:43 PM Update: Tech arrived and is looking at BSM.
03:49 PM Update: Tech is there and confirmed it is getting power. He will lower the screen to see if that refreshes the system.
03:52 PM Update: That didn't fix the issue. Tech given permission to break the seal to refresh the system.
03:57 PM Update: Tech advised the screen is still blank. Permission given to replace the BSM with spare backup.
04:09 PM Update: Tech switched machine, it is booting up. Tech will call to confirm that it is working okay. Voting continues via aux bin.
04:21 PM Update: Tech confirmed replaced machine is working fine, issue resolved and voting continues.

7715

Tables, Chairs, and Voting Booths

06:49 AM New Ticket: BMD Table is Damaged. Send replacement BMD Table.

06:53 AM Update: DST contacted. en route with replacement. eta 20 min.

08:37 AM Update: DST called to confirm delivery of 3 ft table 0- voting con'ts

7718**Paper Ballots**

03:42 PM New Ticket: Eng/CH Ballots left: 30. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:55 PM Update: FED arrived with additional ENG/CH ballots. Voting cont.

7801**Paper Ballots**

02:45 PM New Ticket: Eng/CH Ballots left: 50. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:01 PM Update: FED ETA 25 min.

03:49 PM Update: FED dropped off ballots.

7809**Ballot Supplies Other**

02:25 PM New Ticket: Voter accidentally filled out Thai facsimile reference ballot, please send replacement, voting continues

03:01 PM Update: Addl reference delivered., Voting Continues

7812**Ballot Supplies Other**

06:46 AM New Ticket: They are missing the precinct card. They also need the code for the porta potty.

06:47 AM Update: duplicate

06:50 AM Update: PW contacted, issues resolved. Set up continues.

7816**Other Poll Worker-Related**

05:39 AM New Ticket: .

05:40 AM Update: Logged by mistake

7817**Ballot Supplies Other**

07:18 AM New Ticket: red box cable is broken and needs to be replace

07:20 AM Update: left vm for fed and asked for a call back after she delivers the cord. voting cont.

07:41 AM Update: left follow up VM for Claudia.

07:47 AM Update: FED dropping off cable voting cont.

7826**Ballot Jam**

10:44 AM New Ticket: BSM has jam - machine is asking to manually remove jam Voter's ballot not returned. No Equipment Repair steps performed. Send Tech to resolve issue. Voting Continues using the aux bin.

10:46 AM Update: Tech contacted, on way ETA 15 minutes. Voting continues via aux bin.

10:58 AM Update: Tech arrived, permission given to break the seal to look at stuck ballot and try to resolve issue. Tech will call me back.

11:16 AM Update: Tech advised it is accepting ballots now, issue resolved and voting continues.

7829**Dispatch Clerk**

01:07 PM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.

01:31 PM Update: Trip 290 booked. Pollworker [68651] assigned, Driver 7 assigned.

03:26 PM Update: Setting ticket to resolved.

03:26 PM Update: Trip 290 Driver completed drop off at 03:24pm.

03:26 PM Update: Trip 290 Driver started at 03:24pm and ETA is 15 mins.

7834**BSM Other**

06:44 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin.

06:46 AM Update: duplicate

06:47 AM Update: duplicate

06:47 AM Update: duplicate ticket

06:47 AM Update: Tech contacted, ETA 15 minutes

06:48 AM Update: Verifying OS not necessarily a CF card issue, likely needs a refresh.

06:48 AM Update: Verifying OS not necessarily a CF card issue, likely requires a refresh - Tech will evaluate

06:59 AM Update: Tech arrived and is looking at the BSM

07:04 AM Update: Tech refreshed system, is waiting for it to come back up. Voting continues via aux bin

07:12 AM Update: System refreshed and everything is working okay now, issue resolved and voting continues.

7835**Ballot Jam**

11:02 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Paper needed to be manually removed. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

11:03 AM Update: Tech contacted, is resolving a stuck ballot at another polling place. ETA 20 minutes once done at other place. Voting continues via aux bin.

11:04 AM Update: If FED is available to review, that may be faster since Tech is busy at another location looking at a similar issue.

11:12 AM Update: FED ETA 15-20 min.

11:18 AM Update: Tech is on way now, ETA 10-15 minutes. Voting continues via aux bin.

11:21 AM Update: Tech arrived, permission given to break seal to clear stuck ballot. Voting continues via aux bin.

11:29 AM Update: Issued resolved, voting continues.

7836**Ballot Jam**

08:37 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

08:39 AM Update: Tech contacted, ETA 15 minutes voting continues via aux bin

08:42 AM Update: FED on the way to check on team, ETA 10 min.
 08:51 AM Update: Tech arrived is looking at machine, voting continues via aux bin
 08:54 AM Update: The inspector called and said that the issue was resolved.

7837**Dispatch Clerk**

05:18 PM New Ticket: Dispatch 2 Clerks. We will relieve clerk 37755 of duty upon arrival. There will be 2 student clerks at the polling place.
 05:23 PM Update: Trip 306 booked. Pollworker [68842] [54277] assigned, Driver 1 assigned.
 05:49 PM Update: Setting ticket to resolved.
 05:49 PM Update: Trip 306 Driver completed drop off at 05:48pm.
 05:49 PM Update: Trip 306 Driver started at 05:48pm and ETA is 15 mins.

7841**Polling Place Signs or Nametags**

07:36 AM New Ticket: Fed said PCT is missing the poles for the large vote here sign is missing. Confirmed PW checked the correct location. Send replacement. They have the sign just need the poles for it.
 08:06 AM Update: DST contacted. Voting cont.
 08:39 AM Update: FED contacted. I assisted him in locating the extra legs in his van. He will return and set up the sign. ETA 10-15 min
 08:59 AM Update: INSP Erin has not seen FED install of Vote Here sign, but I let Erin know that he has extra legs and is on the way.
 09:04 AM Update: FED arrived. Sign is set up. Voting cont.

7842**BSM Other**

06:59 AM New Ticket: BSM screen verifying left device tree (start up) for the last 30 minutes
 07:02 AM Update: Tech contacted, ETA 15 minutes, voting continues via aux bin
 07:30 AM Update: Tech arrived, permission given to break the seal and refresh the system. Voting continues via aux bin
 07:40 AM Update: System refreshed and is working okay now, issue resolved and voting continues.

7845**Electioneering**

07:22 AM New Ticket: Campaign Sign within 100 ft. Campaign: Insp reports neighbor is displaying campaign signs within a 100 feet of PP. Voting continues. .
 07:44 AM Update: FED contacted and will report back with which campaign material is inappropriately displayed soon
 07:58 AM Update: Contact DST and have them visit the site to check with Insp. Attempt to contact residences that are displaying the campaign material.
 08:02 AM Update: Called DST - she will head over to assess issue on Campaign signage and get back to me on possible solution. Voting con't's
 08:09 AM Update: Harris-Walz sign in window directly across the st from PP, somewhat hidden behind a tree.
 08:23 AM Update: Called DST on progress - she is on route and will be there in 10 mins.
 08:40 AM Update: DST called - Resident arrived home and inspector had asked them to remove it - they complied - issue resolved - Voting Cont's

7847**Ballot Supplies Other**

10:53 AM New Ticket: "I Voted" Sticker running low. Please send replacement. Voting is continuing.
 10:58 AM Update: FED contacted. ETA 10 minutes.

11:31 AM Update: FED still headed to pp. Will be there in 10 mins.

12:15 PM Update: FED contacted. Stickers delivered. Voting cont.

7848

Ballot Supplies Other

06:59 AM New Ticket: Need assistance in set up. FED ETA 2 minutes

07:00 AM Update: duplicate

07:08 AM Update: FED assisting in machine set up. Voting cont via aux bin.

07:15 AM Update: FED arrived. Set up complete. Voting cont.

Other Poll Worker-Related

06:09 AM New Ticket: Inspector will be 5 minutes late, do NOT dispatch insp if PW calls.

06:21 AM Update: FED contacted. FED will check in to ensure Inspector arrives.

06:29 AM Update: Inspector arrived. Set up in progress.

7853

BSM Other

08:32 AM New Ticket: Login in screen is not loading. FED has tried to troubleshoot with no luck (unplug machine, used key). Voting cont.

08:37 AM Update: Tech contacted, ETA 15 minutes voting continues via aux bin

08:53 AM Update: Tech has arrived, is looking at BSM

08:55 AM Update: Tech arrived, permission given to break seal and refresh the system, voting continues via aux bin

09:12 AM Update: Tech able to refresh system, issue resolved and voting continues.

7854

Other Polling Place - Related

01:01 PM New Ticket: DST reports there is a construction crew on Mission St, diverting traffic from the far right, southbound lane, where the polling place is located. Construction is not occurring in front of the polling place, but the lane closure could impede vehicle access to the site. DST is on site and will attempt to get the construction team to adjust lane closure so it does not impact access to PP. If that is not possible we will contact DPW to attempt to stop construction.

01:19 PM Update: DST contacted. DST spoke to construction team, who made an adjustment to their lane closure. Vehicle access restored. Voting continues.

7901

Ballot Supplies Other

06:16 AM New Ticket: missing everything on page 19 only have roster

06:21 AM Update: left VM for FED. Asked her to head to PCT and call back when there.

06:24 AM Update: Everything is found. Prep continues.

10:46 AM New Ticket: Ballot box has a hole in it. Send replacement

11:33 AM Update: Claudia should have already arrived. left vm asking for update. voting cont.

11:37 AM Update: boxes swapped voting cont.

Roster of Voters

07:01 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:03 AM Update: left VM for FED asked her to call back after she delivers. Voting cont.

07:45 AM Update: FED delivered a while ago. voting cont.

7902

Ballot Supplies Other

09:13 AM New Ticket: Send two additional standard voting booths

09:14 AM Update: send FED to assist

09:18 AM Update: FED has no more voting booths but going to PP to evaluate. ETA 10-15 Voting Continues

09:43 AM Update: space is cramped so PW don't need more booths. it was just a rush. voting cont

7903

Dispatch Clerk

04:02 PM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed. We have 1 student but they will need to leave at 9 and the other clerks need assistance. One may have to leave soon. Voting cont.

04:07 PM Update: Actually can you please send an inspector? The current one is good but we need solid help at closing and we were told that the restaurant across the street is about to have a large election watch party. They will attempt to not have anyone with election clothing be within 100' of the PP but having an extra insp who can help with crowds and enforcing a 100' rule would be great.

04:13 PM Update: Trip 299 booked. Pollworker [68673] assigned, Driver 9 assigned.

04:27 PM Update: Trip 299 Driver started at 04:26pm and ETA is 8 mins.

04:35 PM Update: Setting ticket to resolved.

04:35 PM Update: Trip 299 Driver completed drop off at 04:34pm.

7904

Paper Ballots

05:29 PM New Ticket: Eng/CH Ballots left: 20. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

05:39 PM Update: fed eta 10 min and PWs able to use EN/SP in mean time

06:09 PM Update: ballots delivered

7907

Not Open/Locked after 6:10am

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:11 AM Update: Asked and Inspector is on site.

06:24 AM Update: FED on route since this is a new insp. He will call if the other locked out pct needs assistance but for now he feels confident all polling places will be ready on time

06:29 AM Update: PPO Open person Mathew said he does not work here anymore. Other number for emerg contact is disconnected. They are setting up in lobbying but garage and trying to call an after hours number 415-561-9256 Set up cont's - told them to call back with progress

06:30 AM Update: FED on way with equipment so they can set up in garage. ETA 120 mins. PW will call back with update

06:30 AM Update: PW still locked out. Noel is going to help them set up emergency voting.

06:45 AM Update: FED already deployed his red box, will stay here to help and call the other pct's. Will call back if any of them need assistance. Another FED deployed with red box for emergency voting.

06:47 AM Update: FED 29 will go to deploy their box. ETA 10 mins

06:54 AM Update: Inspector said they are setting up in Community Ctr near the garage that they should have been in. I will send DST to place any special signs if needed.

07:15 AM New Ticket: Garage is still currently locked. Polling team still needs a BMD and more voting booth. Team currently only has 1 voting booth. Voting continues.

07:16 AM Update: FED en route to assess eta 5 min

07:20 AM Update: Reopen ticket

07:20 AM Update: Ticket mislogged. Revert back to FEDs

07:20 AM Update: Ticket was mislogged.

07:27 AM Update: FED en route to asses. I informed him pct shows missing bmd. He knows the PWs got inside polling place and, at minimum had emergency voting up and ready. FED to call back with update in 15 min.

07:37 AM Update: FED confirmed that PP is still locked. The PWs have set up emergency voting in a side room and put up the vote here sign at that door for easy visibility. Please contact PPO to unlock the real room. Emergency voting cont. VE presumed to be in the locked room.

07:45 AM Update: PW team has set up in community room adjacent to garage. They do not have access to voting machines. Contacted emergency dispatch for PP. He is contacting staff to open garage, and she will contact us for follow-up.

07:56 AM Update: Spoke with another emergency dispatch contact. She is sending staff to open garage and will call with update.

08:04 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. (VOTING CONTINUES)

08:05 AM Update: Asked and Inspector is on site.

08:07 AM Update: Mislogged. duplicate

08:07 AM Update: Mis-logged. Duplicate entry.

08:08 AM Update: Alerted FED that PPO is on the way and will unlock regular loc. voting cont via emergency voting until PCT unlocked and set up. 2 clerks will continue emergency voting while other PWs set up regular voting.

08:27 AM Update: Per inspector Jimmy, garage was opened. Setup in garage and voting continues.

08:02 AM Update: Kevin - xxx-xxx-xxxx is on the way to open eta 5 min.

Path to Polling Place is Not Clear

08:38 AM New Ticket: Path to the polling place is not clear: A car is in spot 11 where the voting area should be. They are current set up adjacent to it. Voters have been voting.. Voting is still continuing. Send DST and FED to assist in relocation of voting area to its designated location.

08:45 AM Update: FED was just here and the voting is in a safe space and continues, does not need to be moved back.

08:50 AM Update: DST contacted. Emergency voting was occurring in the community room. Now that garage has been opened and equipment accessed, voting area has been permanently moved to the Community Room (where emergency voting was already occurring). DST is assisting with setting up accessible polling place in Community Room, and employing signage to redirect voters from garage entrance on Guerrero St, to 19th St. and around the corner to the main entrance on 19th St. Voting continues!

7908

BSM Other

01:01 PM Update: Inspector also reports counter is about 100 off the total voters processed.

01:02 PM Update: FED is troubleshooting with insp.

01:09 PM Update: Issue verified. Tech has the approval to break seal and refresh the device. BMD is charging, powered up, headset audio and ATI is properly working. Issue resolved. Voting continues.

01:13 PM Update: Reopen ticket

01:13 PM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

01:15 PM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

01:33 PM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

01:33 PM Update: Tech is onsite verifying the issue. Tech had the poll worker moved the BSM to another outlet verifying that it is now charging. Tech waited for machine to charge and full power up. Issue resolved. Voting resumes.

12:58 PM New Ticket: problem with machine powering off then restarting. Inspector unplugged and contacted FED to troubleshoot.

Not Open/Locked after 6:10am

06:13 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:13 AM Update: Asked and Inspector is on site.

06:16 AM Update: FED noticed al PWs were there but locked out. He is almost done with other drive bys and will head here after to assist as needed after.

06:22 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:22 AM Update: Asked and Inspector is on site.

06:31 AM Update: closed the duplicate ticket. PW still locked out, FED will come here next and assist with emergency voting set up.

06:31 AM Update: PW still locked out, FED will come here next and assist with emergency voting set up

06:40 AM Update: PPO mailbox full. Will continue to try and contact.

06:48 AM Update: FED delivered red box an set up emergency voting.

07:11 AM Update: Emergency voting has been ready since 7AM. voting cont.

07:17 AM Update: FED en route to 2907 first then here to assist. eta 15-20.

07:20 AM Update: Trying to contact PPO's, no answer on phones. Sending DST to check area.

07:26 AM Update: PCT has emergency voting up and running, set up voting booths outside with private places to sit, has roster and ballots, has red box ready. PWs are able to sustain this until further notice. voting cont.

08:06 AM Update: DST reports PP is now unlocked. They have gained access. Setup continues. DST is remaining onsite to assist.

09:36 AM Update: Diego Cartaya is on-site all day and night giving haircuts xxx-xxx-xxxx

Other Polling Place - Related

10:07 AM New Ticket: BSM is regularly showing the ambiguous mark error and it is not consistent to a particular contest. Voter showed PW of their own volition what their mark looked like and it was solid and accurate. Voters have been simply re doing whatever page has error and it usually work but this wastes ballots and time. Please send tech to review and see if maybe screen can be cleaned or something. scanner mystery issue but voting continues.

10:12 AM Update: Tech dispatched. ETA 15 min. Voting continues

10:14 AM Update: In almost all situations where ambiguous mark is highlighted, it is often the result of accidental marks or debris on ballot. If resolved by spoiling a card and resubmitting new card, this indicates it's likely a ballot-specific issue. Tech will go onsite to evaluate to determine consistency of ambiguous mark messages, ETA 15 mins.

10:25 AM Update: Tech is onsite verifying the issue. Voting continues

10:26 AM Update: Tech is on site, watched a few voters insert their ballot and no issues found. Issue resolved. No other issues. Voting continues.

7914**Ballot Supplies Other**

07:56 AM New Ticket: Voting continues. need more marking pens for voting.

08:02 AM Update: FED from another territory is en route and will deliver pens in the next 20 mins. FED #48 en route

08:07 AM Update: this is next pct on FED's route. Alerted him that neighbor fed will deliver pens so he will remain at current pct a little longer to finish reviewing all voting procedures with the new clerks. ETA 20 min unless he is needed sooner.

08:35 AM Update: FED confirmed pens were delivered and has checked in with PWS. voting continues no concerns.

08:48 AM New Ticket: Need replacement purple roster page, send from city hall

08:51 AM Update: Trip 279 booked. Driver 1 assigned.

08:57 AM Update: Trip 279 Driver started at 08:55am and ETA is 12 mins.

09:19 AM Update: Setting ticket to resolved.

09:19 AM Update: Trip 279 Driver completed drop off at 09:17am.

7915

Ballot Supplies Other

08:44 AM New Ticket: Team is missing Write-In Candidate List and request a replacement list. Voting continues.

08:50 AM Update: Left VM for FED to deliver write in candidate list. Tried to call insp but went to vm 2x. voting cont.

09:22 AM Update: FED helped them find their list. voting cont.

7917

Ballot Jam

11:37 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

11:38 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

12:05 PM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

12:12 PM Update: Tech has permission to break seal and unjam ballot. Voting continues via aux bin.

12:25 PM Update: Issue resolved. Multiple ballots were jammed. Voter inserted multiple ballots at the same time. Tech was able to unjam ballots. Tech verified with the next voter that the BSM is working properly. Voting resumes.

7919

BMD ATI Keypad/Headphones

01:11 PM Update: Issue verified. Tech has the approval to break seal and refresh the device. BMD is charging, powered up, headset audio and ATI is properly working. Issue resolved. Voting continues.

11:54 AM New Ticket: BMD Headphones/ATI Keypad. Headphones are not functional. We have activated an audio/visual ballot in both English and Spanish. Confirmed that headphones are plugged in but no audio. Send tech to replace headphones and test an audio ballot to confirm.

11:57 AM Update: Tech contacted. Tech is currently on another call. Tech will be here right after. Voting continues.

12:22 PM Update: Tech dispatched. ETA 5 min. Voting continues.

12:36 PM Update: Tech is onsite verifying the issue. Voting continues

12:50 PM Update: Tech is testing the headphones and ATI controller. Voting continues. Checked with the PW and there was never a voter waiting to use the BMD so changed status from high priority to regular. Voting continues

7923

Electioneering

02:22 PM New Ticket: Campaign Sign within 100 ft. Campaign: Harris Walz sign on parked car about 25 feet away from entrance of polling place no obvious driver found. Been there for the last 2hrs..

02:27 PM Update: Sign is on the outside of the car. DPW being contacted by election phone bank monitor.

02:39 PM Update: Dispatched DST Peter to assess situation. He will update with current status.

03:08 PM Update: DST visited site and spoke with PW's. The owner of car was asked to remove sign. The car is still there, but the sign has been removed. Voting continues.

03:42 PM Update: Ticket resolved.

7928

Ballot Supplies Other

07:27 AM New Ticket: Need supplemental pages, extra ballots .Fed was supposed to deliver it this morning. Fed did not provide number to call back.

07:34 AM Update: FED contacted, ETA 5-10 min.

08:27 AM Update: Supplies dropped off.

7934

Ballot Jam

09:00 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

09:05 AM Update: FED will check on team, ETA 10-15 min.

09:06 AM Update: Tech dispatched. ETA 20 min. Voting continues via the aux bin.

09:29 AM Update: Tech arrived onsite and corrected issue. Ballot was removed. Error no longer present. Issue resolved. Voting continues.

BSM Other

09:54 AM New Ticket: Voting Equipment Keys are with the Technician. Send FED to replace. Both Voting Equipment is set up. Voting continues.

10:02 AM Update: FED contacted, onsite, dropping off new keys now.

7939

Provisional Envelopes

06:42 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

06:44 PM Update: FED contacted and will deliver additional provisional envelopes. ETA 5 mins

7941

Ballot Jam

04:41 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

04:44 PM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

04:45 PM Update: FED en route to assist. ETA 5 mins

04:54 PM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

05:00 PM Update: FED confirms that tech solved the issue. BSM back up and running issue resolved

05:02 PM Update: Tech is onsite verifying the issue. Tech has the approval to break seal and unjam ballots. Multiple ballots were jammed. Voter inserted multiple ballots at the same time. Tech was able to unjam ballots. Tech verified with the next voter that the BSM is working properly. Voting resumes.

05:03 PM Update: Tech is onsite verifying the issue. Tech has the approval to break seal and unjam ballots. Multiple ballots were jammed. Voter inserted multiple ballots at the same time. Tech was able to unjam ballots. Tech verified with the next voter that the BSM is working properly. Voting resumes.

7943**Ballot Jam**

07:24 AM New Ticket: the machine is printing but paper is stuck. Voter's ballot not returned. No Equipment Repair steps performed. Send Tech to resolve issue. Voting continues using the aux bin.

07:29 AM Update: Tech dispatched. Tech is on another site for the moment. ETA 15 min. Voting continues via the aux bin.

07:42 AM Update: Inspector contacted. Will allow voters to use BSM since it is only the thermal printer paper that is trapped. Awaiting tech.

07:46 AM Update: Unclear if this issue is a ballot jam or thermal printer tape issues. Tech and FED will evaluate.

07:48 AM Update: Tech is onsite verifying the issue. Issue resolved. Voting resumes.

BSM Other

06:20 AM New Ticket: Machine Fails to Power Up. Charging light is not on, but fails to power up. Send Tech to resolve issue. Voting continues using aux bin.

06:27 AM Update: Tech contacted. ETA 10 mins. Phone coordinator conducting over-the-phone assistance in the interim.

06:35 AM Update: FED contacted. Will head over to assist precinct. ETA 5 mins.

06:48 AM Update: Tech is onsite verifying the issue.

07:09 AM Update: Tech is onsite verifying the issue. Tech had the poll worker move the BSM to another outlet verifying that it is now charging. Tech waited for machine to charge and full power up. Issue resolved. Voting resumes.

07:13 AM Update: Issue verified. Tech has the approval to break seal and refresh the device. BSM is charging, powered up and is properly working. Issue resolved. Voting continues.

Electioneering

02:43 PM New Ticket: Campaign Sign within 100 ft. Campaign: two different mayoral campaign signs in windows about 50 ft, PW wasn't able to specify.

02:49 PM Update: FED has already asked owner of sign to move it earlier today. He was willing to do so, but apparently it is still within 100 ft of polling situation. FED is currently at the precinct, will attempt to knock on the sign-owner's door again, and will call back with updates on the issue.

03:38 PM Update: FED attempted to contact sign-owner unsuccessfully. Turned a sign in front of the house around, the other side is not visible from the polling place. Not much more can be done unless property owner returns. Issue resolved for now.

7945**Ballot Supplies Other**

04:29 PM New Ticket: More voters than expected and poll workers request extra voting booths. They currently have 4 voting booths. Please send 2 extra voting booths. Voting is continuing.

04:36 PM Update: FED contacted and will bring the voting booth in his van to this precinct. ETA 10 minutes. I also called the inspector and left a voicemail letting him know the situation,

04:55 PM Update: FED delivered a voting booth and some chairs and a table. Precinct does not seem that busy, he said one voter was waiting to vote. Issue resolved.

7946**BSM Other**

07:10 AM New Ticket: Error Message: Verifying OS Device. Send replacement CF cards. Voting continues using the aux bin.

07:13 AM Update: FED contacted. Currently dealing with a couple other issues but will head to precinct asap.

07:14 AM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

07:49 AM Update: Tech is onsite verifying the issue. Voting continues via the aux bin.

07:51 AM Update: Issue verified. Tech has the approval to break seal and refresh the device. BSM is charging, powered up and is properly work. Issue resolved. Voting continues.

08:12 AM Update: Supplies Needed updated to No

08:12 AM Update: Supplies Needed updated to Yes

7947

Dispatch Clerk

04:41 PM Update: FED confirmed there's no need to send one. Voting continues.

09:31 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 CHINESE-Speaking PW needed. (NO bilingual speakers on site).

09:32 AM Update: Update on whether Mandarin or Cantonese is needed?

10:17 AM Update: please send Cantonese speaking

7948

Ballot Supplies Other

01:27 PM New Ticket: Ballot pens running low. please send replacement. voting is continuing.

01:40 PM Update: FED Contacted, ETA 10 Voting Continues

02:12 PM Update: Supplies delivered

7949

Ballot Supplies Other

06:40 AM New Ticket: send yellow sticker seal with fed

06:56 AM Update: Spoke with a poll worker who explained the yellow seals that are on the red box look like they've been used before. FED has been appraised of the situation and will show up after he assists another precinct, and most likely supply new yellow sticker seals. No Eta

07:36 AM Update: FED visited site and reported that everything is operational at the site

09:53 PM New Ticket: No more blue seals, needed to close printer bag and BMD bag. Send blue seals.

09:57 PM Update: FED contacted and on his way to drop off more seals and check-in on precinct. ETA 5 mins

10:02 PM Update: Inspector and FED called and talked to. Issue resolved

Dispatch Clerk

05:24 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 2 clerks are needed. One clerk called in sick. One of the students is not responding.

05:25 AM Update: The clerk that called in sick is a Vietnamese speaker.

05:27 AM Update: Too early for clerks to arrive, instructed insp to call back at 6:10am

Other Polling Place - Related

05:59 AM New Ticket: Porta potty is knocked over.

06:01 AM Update: DST contacted, they will check the port potty and attempt to rectify. eta 20 min.

06:05 AM Update: FED contacted and appraised of situation

07:34 AM Update: FED was onsite and pws had no complaints about porta potty

9102

Ballot Supplies Other

05:40 PM New Ticket: Send more "I Voted" stickers. Voting continues.

06:12 PM Update: Fed dropped off stickers. Voting cont.

BMD Other

12:07 PM New Ticket: "Smart card reader detached. To continue voting, please attach reader to device." Voting continues on paper ballots in aux bin.

12:16 PM Update: Tech contacted. ETA 15 min. Voting continues.

12:36 PM Update: Tech arrived onsite and is evaluating equipment.

12:42 PM Update: tech onsite needs to break red seal. Inspector will replace with blue seal.

Electioneering

04:33 PM Update: Issue was resolved on another ticket around 2:30.

10:40 AM New Ticket: Campaign Sign within 100 ft. Restaurant: 3129 Clement St. Campaign: Marjan for Supervisor District 1. Voting continues.

10:46 AM Update: FED said PW told her that the restaurant where the sign is located in is closed. Will stop by to assess and call me back.

11:00 AM Update: FED confirmed restaurant is permanently closed and sign is hanging above restaurant.

11:08 AM Update: Send FED to cover electioneering with paper

11:29 AM Update: We will contact DPW to remove sign. Informed FED and they'll inform PW team. Voting cont.

11:54 AM Update: Issue is not clear. We are sending DST to take a photo and provide more specific information for us to report to DPW.

12:01 PM Update: The issue has been reported to DPW Radio Dept, and to Campaign Services, who will also notify their contacts at DPW. DPW will get to work covering or removing the sign.

9104

Ballot Jam

08:52 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

08:54 AM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.

09:11 AM Update: Tech arrived onsite and verified issue. Ballot is not showing. Approved to break seal to open door for ballot retrieval. INSP/PW will witness. INSP is calling someone to verify since they are unsure if they can break the seal.

09:17 AM Update: Technician is onsite and instructed to break one yellow seal to clear the paper jam. Inspector will break one yellow seal and replace with a blue seal.

09:25 AM Update: BSM is no longer jammed - voting continues

09:25 AM Update: Tech removed ballot and error is no longer present. Ballot did not have receipt removed before inserting causing the jam. Tech educated INSP/PW on findings. Issue resolved. Voting continues.

9106

Other Polling Place - Related

02:25 PM New Ticket: Fed called as PWs are requesting more toilet paper for porta potty as they're running low. Voting cont.

03:07 PM Update: DST Kohan will purchase toilet paper and deliver it to the site. ETA 20 minutes

04:23 PM Update: DST Kohan has delivered the toilet paper.

9109

BMD ATI Keypad/Headphones

01:02 PM Update: Tech arrived onsite and evaluated BSM. Tech found the PW did not enable accessible voting. Tech educated PW and verified ATI working. Issue resolved Voting continues.

12:40 PM New Ticket: BMD Headphones/ATI Keypad. Keypad is not functioning. Walked through equipment repair steps with PW. Send Tech to resolve. Voting Continues.

12:48 PM Update: Tech contacted. ETA 15 min. Tech is finishing up on a previous incident. Voting Continues.

9112

Other Polling Place - Related

10:09 AM New Ticket: PPO Grace Ihn, Executive Dir, reports that the PW table needs to be moved from entryway to the exercise room. The current setup has PW table and voter queue blocking users of the center. The voting area was set up consistent with the diagram, which had PW table in entryway. Instructed Inspector to move PW table into exercise room, as it is large enough. Revisit diagram prior to next election.

10:10 AM Update: Instructed PW's to move PW table into exercise room, as requested by PPO.

Roster of Voters

10:50 AM New Ticket: Inspector reported the name list on the orange roster starts with last name D, and the last page indicates the total number of people should be 226 while her manual count is 187. We need to check and confirm if there's a missing page of the orange roster.

11:03 AM Update: Insp confirmed they have 4.5 pages of the roster so might be missing the first page. Waiting for confirmation from MIS.

11:08 AM Update: MIS confirmed first page is missing. Informed Insp we'll have someone deliver that first page and they'll call back once they receive it. Voting cont.

12:34 PM Update: Insp confirmed receipt of the roster. Voting continues.

9116

Other Polling Place - Related

07:14 AM New Ticket: Inspector states School Faculty worried voters will enter the wrong rooms with current amount of signs at Polling Place. Inspector requested more signs to guide voters, or if someone could call the school in order to work something out. Voting continues.

07:17 AM Update: FED eta 5 mins with additional signs.

07:32 AM Update: left message for DST to visit site, ascertain the issue and provide additional signage. will call back with resolution.

07:35 AM Update: FED said PWs are requesting plastic sign holders for additional signage. Voting cont.

08:08 AM Update: DST contacted, left message. requesting follow up on sign issue.

08:10 AM Update: PW confirmed DST is there assisting with signage and signage should be adequate. Voting cont.

08:13 AM Update: DST confirms signage placed including the sign at main school entrance on 6th ave. This should keep voters on the path to voting area. photos were uploaded.

9117

Ballot Supplies Other

08:43 AM New Ticket: Pct only has 7 markers and there are a lot of voters waiting to vote. INSP requests for an additional box of markers. Voting continues.

08:48 AM Update: Left fed vm.

09:07 AM Update: Fed dropped off additional markers. Voting cont.

BSM Other

11:49 AM New Ticket: Inspector has a concern on the BSM, saying the "cast" button is not showing when voter fed ballots that has a wrong marking on it but still wanted to proceed. Please send FED on site to observe the BSM and see if it's functioning as it should be.

11:52 AM Update: Tech contacted. ETA 15 min. Voting continues.
 12:03 PM Update: Tech arrived onsite and is evaluating equipment.

12:07 PM Update: Tech was on speakerphone with me and the INSP. Based on the conversation, the BSM was functioning normally. INSP expected menu buttons on all the different incorrectly marked ballots. He just wanted to make sure. Ballots are going through with none getting stuck. Issue resolved. Voting continues.

Other Poll Worker-Related

08:23 AM New Ticket: Send FED to speak with Inspector having issues with team. Send FED to assess team dynamics. Voting Continues.
 08:26 AM Update: Left fed vm. Will call back in a few if I don't hear from her.
 09:07 AM Update: FED spoke in insp. Confirmed issues have been resolved and PW team working well. Voting cont.

Other Polling Place - Related

09:09 AM New Ticket: ADA voting booth light bulb broke. They are concerned about powder residue from bulb. Please send replacement as fed thinks PP lighting is not adequate. Voting cont.
 09:37 AM Update: Contacted DST Justin. He is on his way to deliver replacement light bulb for ADA booth and to assess if lighting is adequate. He will text with update once completed.
 11:08 AM Update: DST Justin delivered light bulb for ADA booth. Lighting is adequate.

Paper Ballots

05:27 PM New Ticket: Eng/CH Ballots left: 40. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.
 05:49 PM Update: FED contacted and is en route, ETA 5 mins
 06:39 PM Update: Fed dropped off extra ballots. Voting cont.

9122

Ballot Jam

01:00 PM Update: Poll worker resolved jam issue.
 01:10 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.
 01:13 PM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.
 01:28 PM Update: Tech arrived onsite and is evaluating equipment.
 01:34 PM Update: Issue Rsolved
 12:58 PM New Ticket: BSM has jam - machine is asking to manually remove jam Voter's ballot not returned. No Equipment Repair steps performed. Send Tech to resolve issue. Voting Continues using the aux bin.

9123

Ballot Supplies Other

06:52 AM New Ticket: access able voting booth light shatter need replacement light bulb
 06:57 AM Update: ETA 5 mins with replacement bulb.
 07:24 AM Update: FED does not have correct light bulbs for accessible voting booths. Please send DST to replace. Voting cont.
 07:39 AM Update: Insp contacted. They have sufficient overhead light at their indoor SFUSD location. Replacement bulb not needed. voting continues.

9124

BSM Other

07:17 AM New Ticket: Inspector has been trying to set up BSM for 30 minutes and is having problems. They are requesting the FED come back to help. There is a line forming.

07:21 AM Update: FED eta 5 min to assist and will call back with an update.

07:21 AM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.

07:38 AM Update: Tech arrived onsite and was able to correct issue. Corrected tab on printer. Issue resolved. Voting Continues.

Paper Ballots

03:37 PM New Ticket: Eng/CH Ballots left: 20. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:46 PM Update: Fed 5-10 min.

04:19 PM Update: Left vm to follow up.

04:37 PM Update: Fed delivered extra ballots. Voting cont.

9129

Incorrect Pin/Activation Code

07:23 PM New Ticket: BMD showing battery critical error message. Confirmed PW is using the correct ballot pin. Walked through equipment repair steps including using a spare pw card. Send Tech to Resolve. Voting Continues.

07:25 PM Update: Tech contacted. ETA 15 min. Voting continues.

07:37 PM Update: Tech arrived and is evaluating equipment.

07:45 PM Update: BMD battery error does not impact voting ops, only charging level of battery. Tech verified poll worker card still works for activating ballots. Marking resolved.

9131

Electioneering

01:49 PM New Ticket: Campaign Sign within 100 ft. Campaign: Connie Chan District 1 Supervisor campaign posted on a legally parked car.

01:54 PM Update: Send FED to speak with driver to move vehicle.

02:03 PM Update: FED confirmed he talked to the people who live in the house the car is parked in front of, but they don't know who owns the car. The driver also cannot be located.

02:26 PM Update: Cannot locate driver. Advised Fed to keep a lookout throughout the day. Voting cont.

02:27 PM Update: Campaign contacted to move car. Campaign unresponsive.

9133

Ballot Supplies Other

07:13 AM New Ticket: FED has not yet arrived with updated Rosters. Voting has started.

07:26 AM Update: Fed eta 5 mins.

07:46 AM Update: FED dropped off updated roster. Voting cont.

9137

Other Polling Place - Related

05:54 AM New Ticket: Building alarm is on. please send FED to help.

05:58 AM Update: FED will stop by to assist. ETA 5 mins.

05:59 AM Update: Marcus Santiago RPD contacted. He will send someone to turn off alarm ETA 10 min

06:02 AM Update: spoke to Insp. informed RPD will come to turn off. setup continues.

06:06 AM Update: FED arrived and will inform PW team to cont. setting up.

06:15 AM Update: FED called and informed me RPD is there and trying to figure out how to turn off alarm. PWs are setting up outside as it's too loud inside.

06:29 AM Update: PW confirmed set up is close to being done outside. Alarm is still going off, RPD is still there trying to figure out how to turn off alarm. They will call back with an update. Set up cont.

06:52 AM Update: FED will check in with PP and will call back with an update.

07:07 AM Update: FED confirmed alarm is off and PP is ready. Voting cont.

9138**Not Open/Locked after 6:10am**

06:17 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. Inspector says PPO is his neighbor and will be there in ten minutes, he also contacted his FED already.

06:17 AM Update: Asked and Inspector is on site.

06:19 AM Update: FED shared PPO will open PP late. FED said INSP is experienced and will advise team to go over opening job cards and distribute tasks so they're ready to set up once PP is open.

06:31 AM Update: PPO is calling custodial, wcb with eta.

06:33 AM Update: PW confirmed PPO is there to unlock PP. FED is also there and they will begin setting up.

06:34 AM Update: FED 6 called to say they got the precinct open.

9141**Ballot Supplies Other**

07:14 AM New Ticket: Do not have the orange and purple pages from FED.

07:29 AM Update: Left fed VM.

07:42 AM Update: FED is there and will drop off pages. Was assisting with ADA signage.

07:51 AM Update: Insp confirmed fed dropped off orange and purple pages. Voting cont.

9142**Ballot Jam**

04:12 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

04:16 PM Update: Tech contacted, on way now ETA 15 minutes. Voting continues via aux bin.

04:25 PM Update: Tech is at location, was able to get the stuck ballot. It has a bend in it, will try a different direction and see if it accepts other ballots and will let me know.

04:28 PM Update: Machine is now accepting ballots, issue resolved and voting continues.

Ballot Supplies Other

06:00 PM New Ticket: No light in bathroom. No light in pathway leading to community room. Send light/lamps. Voting continues.

06:26 PM Update: DST contacted. En route eta 10 min.

07:10 PM Update: DST SAm has been working with the site to resolve. The light from the door provides some illumination on the path, and the path is flat and smooth so illumination from door light is adequate. Regarding the bathroom light, there does not appear to be electricity running to the bathroom. The pollworkers agree that for the remainder of the day it will be adequate for them to use their cell phone lights when using the restroom.

9144

Tables, Chairs, and Voting Booths

09:12 AM New Ticket: missing light bulb, send replacement, voting continues

09:13 AM Update: ADA voting booth missing light bulb

09:38 AM Update: DST will bring light bulb. ETA 30mins.

10:40 AM Update: DST reports he changed out the booth.

9145**Dispatch Clerk**

05:22 PM New Ticket: Dispatch Clerk. 3 adults, 3 students clerks are at the polling place. 1 clerk is needed. Inspector says their site is very busy and high traffic, one clerk is at lunch now, it will be helpful to have 1 more clerk to help out.

05:28 PM Update: Trip 307 booked. Pollworker [69454] assigned, Driver 2 assigned.

05:31 PM Update: Trip 307 Driver started at 05:30pm and ETA is 11 mins.

05:45 PM Update: Setting ticket to resolved.

05:45 PM Update: Trip 307 Driver completed drop off at 05:44pm.

06:00 AM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. 1 clerks are needed. This is a very busy polling place. Inspector is fine for now but one adult clerk and one student clerk have cancelled. 4 clerks remaining but would like to have additional clerk since expects day to be busy.

06:10 AM Update: Trip 260 booked. Pollworker [71262] assigned, Driver 7 assigned.

07:01 AM Update: Setting ticket to resolved.

07:01 AM Update: Trip 260 Driver completed drop off at 06:59am.

07:01 AM Update: Trip 260 Driver started at 06:59am and ETA is 9 mins.

08:40 AM Update: Dispatched clerk was not needed, left polling site and went home

08:40 AM Update: Reopen ticket

9201**Ballot Supplies Other**

07:51 AM New Ticket: fed didnt drop off green bag during drive by

07:55 AM Update: FED eta 5 min.

08:14 AM Update: Left fed vm.

08:48 AM Update: Left fed another vm.

09:02 AM Update: FED dropped off bag. Voting cont.

9202**BMD Poll Worker Card Not Initializing**

06:50 AM New Ticket: BMD Poll Worker Card Not Initializing. Walked through equipment repair steps with PW. Still not initializing. Send Tech to resolve.

07:01 AM Update: Tech contacted. ETA 15 min. Voting continues.

07:03 AM Update: FED ETA 10 min to perform troubleshooting.

07:10 AM Update: Tech parking and will arrive at PCT in 2 min.

07:15 AM Update: Tech arrived onsite and is evaluating equipment.

07:18 AM Update: Tech verified issue and also tried her tech card. Permission to break seal on BMD to refresh connections.

07:33 AM Update: Tech found issue persisted after connection and power refresh. Approved to replace BMD.

07:49 AM Update: Tech replaced BMD and it is up and running. Issue resolved. Voting continues.

Paper Ballots

02:06 PM New Ticket: Eng/CH Ballots left: 30. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

02:17 PM Update: FED eta 15-20 min.

03:00 PM Update: FED eta 10 min as they finished their rounds. They text PWs and they're fine for now.

04:29 PM Update: Extra ballots have been dropped off. Voting cont.

9203

BSM Other

06:40 AM New Ticket: BSM Lid won't unlock. Send Tech to perform equipment repair. Set up continues.

06:42 AM Update: Tech contacted. ETA 15 min.

06:43 AM Update: Tech arrived onsite and is evaluating equipment.

06:44 AM Update: FED will stop by to check on PP. ETA 15-20 mins and will call back with an update.

06:48 AM Update: Tech was able to assist with removing lid. Setup continues.

9204

Roster of Voters

06:35 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver. Still waiting for FED to show up. Also don't have list of write in candidates.

06:45 AM Update: FED contacted, will give me an update in 5 mins.

07:00 AM Update: update from FED, Supplemental roster and write in candidates list are delivered

9205

Paper Ballots

01:48 PM New Ticket: Eng/CH Ballots left: 40. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

02:26 PM Update: FED is onsite. confirmed ENG/CH ballots have been delivered

9206

Ballot Jam

07:41 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

07:44 AM Update: Tech contacted. Tech already onsite and is assisting.

07:46 AM Update: FED confirmed jamming issue has been resolved, voting continues.

07:48 AM Update: Tech confirms ballots going through. It was one of the voter's ballots that was marked incorrectly. Issue resolved. Voting continues.

9207

Ballot Supplies Other

06:27 AM New Ticket: Missing Inspector Folder. Inspector has inspector bag

06:32 AM Update: Left message for FED, will follow up in 10 mins

06:43 AM Update: Inspector folder has been found - FED

9209

Paper Ballots

08:57 AM New Ticket: Eng/CH Ballots left: only 50 ballots remaining, need more CH/ENG ballots and more I VOTED stickers. voting continues. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

09:07 AM Update: FED on their way. ETA 7 mins.

09:49 AM Update: Additional ballots are delivered.

9211

Ballot Jam

05:25 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Unable to walk through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

05:27 PM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.

05:36 PM Update: Tech arrived onsite and is evaluating equipment.

05:40 PM Update: Tech worked with PW to insert the ballot in question and other ballots using different orientations. Ballots were eventually accepted at the different orientation. Ballot issues were stuck/ejected from the front and none were stuck in the bottom. Issue resolved. Voting continues.

Other Poll Worker-Related

09:31 AM New Ticket: Send Fed to go over Provisional Voting. Voting continues.

09:49 AM Update: FED is on the way, ETA 10 mins

10:35 AM Update: FED confirmed they went to pp and there was a voter with questions on provisional voting. FED assisted and issue resolved, Voting continues.

9214

Paper Ballots

01:30 PM New Ticket: Eng/CH Ballots left: 50. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

02:13 PM Update: FED contacted ETA 15mins. Will give a box of generic English/Chinese

02:39 PM Update: FED delivered 90 (1 box) of EN/CH Ballots (Type#24). Voting continues.

9215

Paper Ballots

04:13 PM New Ticket: Eng/CH Ballots left: 35. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

04:33 PM Update: Will ensure PW have utilized all ballots before delivery. ETA :5 mins

04:55 PM Update: Ballots delivered from CH and FED 10 mins ago, FED confirmed they have more than enough.

9216

Other Poll Worker-Related

07:41 AM New Ticket: FED has not arrived at Polling Place with updated materials. Send FED. One Voter is waiting, advised to vote provisionally if inpatient. Voting continues.

07:43 AM Update: FED is en route, ETA 2 mins

08:13 AM Update: All updated materials have been delivered.

9217

Ballot Supplies Other

07:04 AM New Ticket: FED has not yet arrived to deliver most recent roster, write in candidates, etc. Long line of voters. Voting continues.

07:13 AM Update: FED is en route, ETA 10 mins, will give update once finished delivering

07:33 AM Update: FED finished delivery, voting continues.

9218**Not Open/Locked after 6:10am**

06:21 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:22 AM Update: Asked and Inspector is on site.

06:24 AM Update: duplicate

06:26 AM Update: PPOs contacted. Left messages for both. trying other means.

06:27 AM Update: Left message for FED, will follow up in 5 mins

06:27 AM Update: Sending Super DST to assess, see if anyone is home. update eta 10 min.

06:29 AM Update: FED called back, en route to 9218, ETA 10 mins

06:32 AM Update: PPO contacted. They have unlocked. Setup continues.

9222**Paper Ballots**

03:27 PM New Ticket: Eng/CH Ballots left: 48. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:34 PM Update: a box of generic ENG/CH has been delivered.

9224**Paper Ballots**

05:05 PM New Ticket: Eng/CH Ballots left: 50. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

05:43 PM Update: FED confirmed delivering 1 box of ENG/CH ballots. Confirmed ballot type.

9235**Paper Ballots**

01:28 PM New Ticket: Eng/CH Ballots left: 30. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

01:36 PM Update: FED eta 5 min.

01:48 PM Update: FED confirmed ballots have been delivered. Voting cont.

Provisional Envelopes

01:27 PM New Ticket: Low supply of ENG/CH Provisional Envelopes. Send FED for restocking.

01:36 PM Update: FED eta 5 min.

01:48 PM Update: FED confirmed Eng/Ch PV envelopes have been delivered. Voting cont.

9236**Ballot Supplies Other**

06:18 PM New Ticket: PW reported red box full, requests ballot transfer, all steps complete already and waiting

06:23 PM Update: Left vm and will walk through steps once they call back.

06:36 PM Update: steps completed, resolved

Paper Ballots

05:05 PM New Ticket: Eng/CH Ballots left: 19. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

05:12 PM Update: Fed informed me she no longer has extra Eng/Ch ballots. Spoke with insp and advised them to use Fil/Spanish ballots and reserve Eng/Chinese for those who request them. Voting cont.

9238**Ballot Supplies Other**

08:59 AM New Ticket: PP needs more I Voted Stickers, two rolls if possible.

09:30 AM Update: I Voted Stickers are delivered

Dispatch Inspector

05:52 PM New Ticket: Dispatch Inspector. Current inspector is not feeling well and will leave early (5:52PM). Voting continues.

05:56 PM Update: Trip 311 booked. Pollworker [47625] assigned, Driver 9 assigned.

05:59 PM Update: Trip 311 Driver started at 05:59pm and ETA is 10 mins.

06:12 PM Update: Setting ticket to resolved.

06:12 PM Update: Trip 311 Driver completed drop off at 06:10pm.

Other Poll Worker-Related

07:10 AM New Ticket: Dispatch FED. They are still setting up.

07:21 AM Update: FED contacted, en route 10mins

07:31 AM Update: Confirmed with Inspector that everything is all set up. FED is still en route. Voting continues.

07:35 AM Update: site is set up

Paper Ballots

03:38 PM New Ticket: Eng/CH Ballots left: 1. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

03:55 PM Update: FED delivering to other PP, en route after - ETA = 20min. Dropped off a box of ballots earlier today, so will confirm all ballots onsite being utilized. min to deliver EN/CH generic (Ballot Type#25). Advised can have PW utilize portion of other language ballots as long as maintain some supply.

05:03 PM Update: FED found additional ballots in FED bag. No delivery was made.

9241**Ballot Supplies Other**

08:01 AM New Ticket: they need new yellow cable around red box. send replacement. voting continues

08:05 AM Update: FED is en route, ETA 10 mins

08:38 AM Update: Yellow cable is delivered.

9242**Ballot Supplies Other**

07:17 AM New Ticket: There is a broken light. Requests for an additional 3 bulb pole lamp. Send DST to deliver supply

07:29 AM Update: Sent DST - he will see if clamp lights will do the trick and get back to me on this. ETA 20 mins. Voting cont's

07:57 AM Update: Lights have been installed - voting cont's

9303**Ballot Supplies Other**

10:02 AM New Ticket: Running low of stickers

10:11 AM Update: VM Left for FED Voting Continues

10:43 AM Update: FED contacted ETA 15

11:17 AM Update: FED on way, traffic, ETA 5

11:31 AM Update: FED dropped off additional stickers, Voting Continues

Paper Ballots

05:31 PM New Ticket: Eng/CH Ballots left: 18 . Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

05:44 PM Update: Left VM with FED informing him of the situation and requesting more Eng/CH ballots be brought

06:04 PM Update: FED on the way, ETA 10

06:24 PM Update: FED delivered addl ballots. Voting Continues

9306**Electricity Off**

06:03 AM New Ticket: Auto Log Details: Electricity Off. Confirmed PW checked other outlets. PW experiencing No outlets available for set up, needs a new lamp .

06:07 AM Update: FED completing rounds and will check. ETA 10-15

06:11 AM Update: Called PPO - she will go down and work with PWS's on power. She also mentioned they need ext cord - set up continues

06:33 AM Update: Lights and power confirmed on. Set up continues

9402**Ballot Supplies Other**

06:39 AM New Ticket: Inspector cannot locate Inspector Folder anywhere. Continuing with setup in the meantime.

06:41 AM Update: INSP called to say they found the materials and no need so send replacement.

9404**Ballot Jam**

08:18 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot returned. Walked through equipment repair steps with PW. Ballot will keep jamming. Send Tech to resolve issue. Voting Continues using the aux bin.

08:20 AM Update: Tech contacted, ETA 15 minutes, voting continues via aux bin

08:34 AM Update: Tech arrived, is looking at machine. Voting continues via aux bin

08:41 AM Update: Tech arrived, was able to fix the issue and is accepting ballots now. Voting continues

9405**Dispatch Bilingual**

06:29 AM New Ticket: Dispatch Bilingual. Chinese language needed. 0 of the poll workers at PP speak that language. Voting Continues.

06:31 AM Update: Chinese PW has arrived - issue resolved

9407**BMD ATI Keypad/Headphones**

11:29 AM New Ticket: BMD Headphones/ATI Keypad. PW says plug is broken and needs replacement. Walked through equipment repair steps with PW. Send Tech to resolve. Voting Continues.

11:33 AM Update: Tech contacted, ETA 15 minutes on way now. Voting continues

11:45 AM Update: Tech arrived and is looking at the problem. Voting continues

11:48 AM Update: Tech said it is the ATI cable, it is in the machine now with some tape to keep the cord plugged in. Machine is working, voting continues.

9408**Ballot Supplies Other**

01:53 PM New Ticket: PW reporting no EDU ballots at site, tried to look everywhere and couldn't find, please bring some to site, voting continues

01:55 PM Update: INSP found EDU ballots. No need to send additional EDU ballots. Voting continues

BSM Other

02:13 PM New Ticket: Inspector observed and suspected the BSM is not working properly as the counting is not display the correct number (total voters: 62, but only 251 pages). Inspector has a concern if the ballots were not scanning correctly since she expects 248 pages not 251. Inspector advised there's no error message on the screen. Voter's ballot not returned. No Equipment Repair steps performed. Send Tech to resolve issue. Voting Continues using the aux bin.

02:22 PM Update: There are many possible explanations to this unrelated to equipment functionality. If machine is accepting ballots without issue there is no concern (voter may have submitted only card 2, 3, or 4, for example). Resolving, but tech will evaluate during rounds.

02:23 PM Update: Ticket was mislogged.

9409

Ballot Supplies Other

06:54 AM New Ticket: Red box does not have the yellow cord to secure box, green seal on red box removed, and equipment taken out of red box

06:54 AM Update: Send fed with yellow cable for red box

06:59 AM Update: FED en route, ETA = 10 min to deliver replacement cable from FED red box, bag#4

07:17 AM Update: FED missing Bag#4 from FED Red box. Will see if nearby FED can deliver from their supplies.

07:20 AM Update: FED#40 en route, ETA = 10 min to deliver from FED Red Box, bag#4

07:35 AM Update: FED #40 delivered yellow cable. Voting continues.

9422

Ballot Supplies Other

09:32 AM New Ticket: Larger number of voters require the ADA voting booth, forming a line. Please send another ADA voting booth

09:46 AM Update: FED onsite and notes that many voters requesting ADA booth. Additional ADA booth from DST would be useful. Looking into using 4-ft table and chairs from FED van as temporary fix.

09:53 AM Update: Left message with DST to bring ADA booth - will follow up soon.

09:57 AM Update: Spoke with DST who will bring over ADA booth in 20 mins. - DST will text when complete

10:12 AM Update: FED temp fix of 4ft table set up and working. Will reclaim table after ADA booth delivered by DST.

10:15 AM Update: ADA booth has been delivered - Voting continues

Dispatch Bilingual

08:11 AM New Ticket: Dispatch Bilingual. Chinese language needed. 1 PW listed as CH speaker but unable to assist voters, inspector needs experienced clerk who speaks cantonese of the poll workers at PP speak that language. Voting Continues.

08:56 AM Update: Trip 278 booked. Pollworker [13185] assigned, Driver 2 assigned.

09:01 AM Update: Trip 278 canceled.

09:27 AM New Ticket: Dispatch Bilingual. Chinese language needed. Very busy. Voting Continues.

09:30 AM Update: Duplicate ticket

09:44 AM New Ticket: Dispatch Bilingual. Chinese language needed. FED reports site has a lot of voters requesting Chinese language assistance. Assigned translator is reported to be unable to properly provide. Requesting replacement Chinese language clerk. Similar ticket earlier this morning showed cancelled dispatch for same, so unsure if replacement already sent. of the poll workers at PP speak that language. Voting Continues.

09:57 AM Update: we're moving a pw from a different precinct

10:15 AM Update: see last comment

Dispatch Clerk

07:26 AM New Ticket: Dispatch Clerk. Need to send experienced poll workers to help ASAP. The current PW onsite is not functioning well. Setup is behind schedule. clerks are at the polling place. 2 clerks are needed.

07:37 AM Update: Trip 274 booked. Pollworker [F4] [35084] assigned, Driver 14 assigned.

07:51 AM Update: Trip 274 canceled.

07:52 AM Update: Trip 275 booked. Pollworker [F4] [F2] assigned, Driver 14 assigned.

07:57 AM Update: Trip 275 canceled.

07:59 AM Update: Trip 276 booked. Pollworker [65080] [F4] assigned, Driver 14 assigned.

08:01 AM Update: Trip 276 canceled.

08:02 AM Update: Trip 277 booked. Pollworker [F4] [59567] assigned, Driver 14 assigned.

08:30 AM Update: Setting ticket to resolved.

08:30 AM Update: Trip 277 Driver completed drop off at 08:30am.

08:30 AM Update: Trip 277 Driver started at 08:30am and ETA is 19 mins.

9423

Dispatch Clerk

10:43 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerk is needed.

10:49 AM Update: Trip 287 booked. Pollworker [65080] assigned, Driver 10 assigned.

10:55 AM Update: Trip 287 Driver started at 10:54am and ETA is 21 mins.

11:21 AM Update: Setting ticket to resolved.

11:21 AM Update: Trip 287 Driver completed drop off at 11:21am.

9437

Other Polling Place - Related

02:00 PM Update: FED confirmed additional light lamps are needed. Constant flickering light, Please send DST

03:36 PM Update: DST to send someone over soon, per Norma.

03:38 PM Update: DST Dan will deliver clamp lights and bulbs.

03:56 PM Update: Dan has installed clamp lights in poll place. resolved.

12:15 PM New Ticket: Overhead fluorescent lighting in the garage are out. Lights in the booths are working but will need to fix before dark. Voting continues.

12:27 PM Update: Left message for FED and informed about the issue. Will follow up in 20 mins.

9441

Ballot Jam

11:37 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

11:38 AM Update: Tech contacted, on way now ETA 15 minutes. Voting continues via aux bin.

11:41 AM Update: FED contacted and in route to assist. ETA: 20 mins.

11:46 AM Update: Tech arrived, is looking at issue. Voting continues via aux bin

11:54 AM Update: Tech arrived, confirmed ballot jam. Permission given to break the seal and remove stuck ballot. Voting continues via aux bin.

12:06 PM Update: Tech was able to resolve the issue. Removed stuck ballot, voting continues.

Ballot Supplies Other

12:05 PM New Ticket: BSM was fixed by tech but now needing more yellow tags delivered. Voting continues.

12:17 PM Update: FED contact and will call INSP to get clarification on need and will deliver. Will follow up in 20 mins.

12:31 PM Update: Fed 41 confirmed yellow tag has been delivered.

9444

Ballot Supplies Other

01:36 PM New Ticket: Felt pens are out and ball point ink pens are showing errors in the bsm. Send new pens. Voting continues.

01:57 PM Update: FED ran out ballot pens, will need assistance from DST

02:13 PM Update: DSTs do not carry pens. Outgoing phone bank will need to contact a different FED to see if they have any available.

03:09 PM Update: contacted FED #41 who will deliver additional pens. ETA: 10 mins.

03:22 PM Update: FED #41 called Election Center and said that they finished delivering the pens.

Dispatch Bilingual

10:47 AM New Ticket: Dispatch Bilingual. Chinese language needed. 0 of the poll workers at PP speak that language. Voting Continues.

11:05 AM Update: Cantonese PW preferred, but Mandarin speaking PW is fine if no Cantonese PW is available.

11:12 AM Update: Both of our Mandarin speakers just went to lunch, will send one when we can

12:02 PM Update: Trip 288 booked. Pollworker [13185] assigned, Driver 10 assigned.

12:35 PM Update: Setting ticket to resolved.

12:35 PM Update: Trip 288 Driver completed drop off at 12:34pm.

12:35 PM Update: Trip 288 Driver started at 12:34pm and ETA is 23 mins.

9446

BMD Printer is Not Printing

06:52 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

06:54 AM Update: Tech contacted, ETA 15 minutes

06:57 AM Update: FED in route. ETA: 15 minutes.

07:07 AM Update: Tech arrived and is looking at BMD

07:20 AM Update: Tech arrived, said the top plastic part of the door is damaged and would have to pull plastic back to close the lid. Permission given to replace the printer.

07:33 AM Update: Tech replaced the printer, all is working okay now. Issue resolved.

9501

Ballot Supplies Other

01:34 PM New Ticket: Inspector would like additional markers for the ballots.

01:45 PM Update: FED to deliver additional supply on next visit of rounds, ETA = 30+ mins.

03:23 PM Update: Additional Markers delivered. Voting continues.

9502

Ballot Jam

02:04 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

02:06 PM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.

02:16 PM Update: Tech arrived onsite and found the ballot is stuck inside the bin. Approved to break seat to retrieve.

02:20 PM Update: Tech opened side door, removed stuck ballot, and placed in bin. Error no longer present on screen. Tech will wait for the next voter before leaving. Issue resolved. Voting continues.

BSM Other

06:27 AM New Ticket: Ballot Scanning Machine displaying error "Internal Battery is Missing." Screen shows picture of flipping switch under printer. Set up continues and Advised to vote through AUX bin if not fixed before Polls open.

06:30 AM Update: Tech Contacted. ETA 15 min. Voting will continue through Aux bin when polls open.

06:43 AM Update: Tech arrived onsite and is evaluating equipment.

06:56 AM Update: Tech verified issue, approved to break seal, but was not able to correct with power refresh. Approved to replace BSM. Voting will continue in Aux Bin when polls open.

07:05 AM Update: Tech replaced BSM and replacement is set up and working. Issue resolved. Voting Continues.

9508

Ballot Jam

02:15 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

02:23 PM Update: Tech contacted. ETA 10 min. Voting continues via aux bin.

02:25 PM Update: FED is onsite waiting for Tech to arrive.

02:30 PM Update: Tech arrived onsite and is evaluating equipment.

02:33 PM Update: Tech was able to use the menu and eject the ballot. After voter refed, it was accepted. Tech will watch next voter insert ballot before leaving. Issue resolved, voting continues.

06:08 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

06:09 PM Update: Tech contacted. ETA 15 min. Voting continues via aux bin.

06:11 PM Update: Error driving paper. remove by hand

06:21 PM Update: FED is aware of ballot jam. FED will drive by and assist after finishing with Task 8. Noted that this is the third time for ballot jam, according to FED.

06:22 PM Update: Tech contacted. Revised ETA of 5 min.

06:26 PM Update: Tech arrived onsite and evaluated equipment.

06:28 PM Update: Tech was able to use the menu and have the ballot ejected. Ballot was inserted in a different orientation and was accepted. Tech will wait for another voter before leaving. Issue resolved. Voting Continues.

Ballot Supplies Other

07:33 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:37 AM Update: FED is en route, ETA 10 mins

08:07 AM Update: Ticket was mislogged.

08:11 AM Update: FED confirmed PW have their supplies.
 08:43 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.
 08:54 AM Update: Ticket was mislogged.
 09:17 AM Update: Blue EDU Provisional Envelopes NOT delivered
 09:38 AM New Ticket: More "I voted stickers" needed
 09:43 AM Update: FED en route ETA 10 mins
 09:44 AM Update: FED en route ETA 10 mins
 10:42 AM Update: FED confirmed the clerks found the stickers and have enough supplies now. Voting continues.
 10:47 AM Update: FED confirmed they gave PP extra EDU provisional envelopes. Voting continues.

BSM Other

01:00 PM Update: FED is also en route to provide support.
 01:05 PM Update: Tech found that the PCT was using ballots that did not have their PCT number on it. All of those ballots showed invalid. After switching to ballots with the PCT number, those are going through with no issues. All invalid ballots will go to AUX Bin. Issue resolved. Voting continues.
 12:06 PM New Ticket: BSM displays that there is an invalid ballot but there is no option displaying "cast as is"
 12:15 PM Update: Tech contacted. ETA 15 min. Voting continues.
 12:29 PM Update: Tech arrived and is evaluating equipment.
 12:43 PM Update: Tech verified that all ballots are saying invalid ballot at this time. Approved to break seal and manually refresh power.

Paper Ballots

02:16 PM New Ticket: Eng/SP Ballots left: 30 ballots. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/SP ballots. Voting Continues.
 02:24 PM Update: FED is currently onsite to replace ENG/SP ballots. Requested a box of generic for them.
 02:58 PM Update: a box of Generic ENG/CH ballots has been delivered.
 09:37 AM New Ticket: Eng/CH Ballots left: 2. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.
 09:43 AM Update: FED en route ETA 10 mins
 10:41 AM Update: Extra ballots delivered. Voting continues.

9509**Ballot Supplies Other**

07:26 AM New Ticket: FED has not yet arrived to deliver updated roster, etc. Voting Continues.
 07:36 AM Update: FED is en route, ETA 10 mins
 08:08 AM Update: Materials delivered

BMD Poll Worker Card Not Initializing

07:05 AM New Ticket: BMD Poll Worker Card Not Initializing. Walked through equipment repair steps with PW. Still not initializing. Send Tech to resolve.
 07:09 AM Update: Tech contacted, ETA about 20 minutes as at another polling place resolving an issue.
 07:25 AM Update: FED is aware of this issue
 07:45 AM Update: Tech got held up at another place, heading there now ETA 20 minutes
 07:48 AM Update: Tech arrived and was able to validate card, issue resolved.

9511

Dispatch Clerk

06:12 AM New Ticket: Dispatch Clerk. 1 clerk plus inspector, 2 people total clerks are at the polling place. 1 clerks are needed.

06:13 AM Update: Trip 261 booked. Pollworker [68610] assigned, Driver 8 assigned.

06:22 AM Update: PPO on way to open, 3min eta.

06:22 AM Update: Trip 261 Driver started at 06:22am and ETA is 8 mins.

06:37 AM Update: Setting ticket to resolved.

06:37 AM Update: Trip 261 Driver completed drop off at 06:35am.

Not Open/Locked after 6:10am

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:11 AM Update: Asked and Inspector is on site.

06:15 AM Update: Spoke w/ppo eta 2mins till open.

06:36 AM Update: polling place is unlocked, Inspector and clerks are setting up

9701**Ballot Jam**

04:22 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Unable to walk through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

04:26 PM Update: FED en route, eta = 10 min to try troubleshooting from guide.

04:27 PM Update: Contacted Tech, on way ETA 15 minutes. Voting continues via aux bin.

04:38 PM Update: FED able to clear jam following p.2 of Equipment Repair Guide in FED binder. Broke yellow seal to access main bin, per director, and cleared jammed ballot. Resealed with new yellow seal. Voting continues via BSM.

9702**BMD Printer is Not Printing**

08:42 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

08:44 AM Update: Tech contacted, ETA about 30 minutes replacing machine at another polling place.

09:15 AM Update: Tech is at another location for a ballot jam and then will go here next. ETA 20 minutes

09:29 AM Update: Tech is done clearing ballot jam, will be heading here now. ETA 15 minutes

09:56 AM Update: Tech arrived, refreshed system and now the tablet is not powering up. Will try replacement cord to see if that helps it to power up. If not will need to replace the table.

10:01 AM Update: Tech refreshed but still showing battery critical. Will try to find another outlet to see if that resolves. If not will need to replace machine. Voting continues via the aux bin.

10:02 AM Update: Tech used the power cord from the other tablet, that resolved the issue. Machine is powering up now, issue resolved and able use BMD for voting.

Can't Locate Equipment

07:13 AM New Ticket: Can't Locate Equipment. Can't locate Insp reports can't locate equipment. Confirmed poll worker has checked SSP. Still can't locate equipment.

07:18 AM Update: Clerk confirmed that RPD staff wasn't able to open the room where the equipment is stored. Called Marcus Santiago, he is sending someone to open the door to that room.

07:23 AM Update: Just adding some clarification provided by poll worker. The previous RPD staff was only able to let them into the lobby space but didn't have access to the gallery large room where equipment is stored. Eamon will call back when RPD staff gets them into the room containing the equipment

07:36 AM Update: DST contacted, reports that equipment storage has been unlocked. Poll Worker have equipment and can unlock. Voting continues.

07:39 AM Update: INSP says they are in the room with equipment, but the RPD could not open the accessible fence entrance. Pollworkers are working out a solution. DST will be sent to assist and confirm accessibility.

Not Open/Locked after 6:10am

06:18 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:18 AM Update: Supplies Needed updated to Yes

06:19 AM Update: duplicate

06:19 AM Update: FED is already on site helping the pw team

06:38 AM Update: Marcus Santiago RPD contacted. He's sending someone to open.

06:40 AM Update: Talked to FED who is still onsite and assisting with emergency setup. Informed that PPO had been contact to open.

06:47 AM Update: INSP says RPD still not there to open. FED is setting up emergency voting. Will follow up with RPD.

06:48 AM Update: INSP confirms that RPD is onsite and opening location. setup continues

06:49 AM Update: resolved

07:09 AM Update: Reopen ticket

07:11 AM Update: PWs need access to equipment, ask ppo open, pws informed to use red box for ballot container.

07:40 AM Update: DST reports site is unlocked, and equipment is located. setup and voting continues.

Other Polling Place - Related

07:38 PM New Ticket: PPO was only able to provide access to area the equipment was stored to collect & move to another location as voters wouldn't have access. Lobby was used for PP instead. PPO is responsible to lock & PW are wondering if ok to leave in lobby area or need to try and access original space.

09:08 PM Update: spoke with INSP. Gave approval to leave the voting equipment securely stored in the voting location when they are done and Park Rangers have locked the facility.

9704

Not Open/Locked after 6:10am

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. Inspector advised owner supposed to come and but hasn't arrived.

06:14 AM Update: Asked and Inspector is on site.

06:20 AM Update: FED completing drive by then will stop by to access

06:25 AM Update: duplicate ticket. engineer confirmed that he opened storage room set up continues

06:25 AM Update: engineer confirms he opened store room setup continues

Paper Ballots

01:00 PM Update: FED eta 30 min. was there 20 min ago and clerks were not aware of a shortage. Voting Continues.

01:07 PM Update: Called INSP, confirmed they are running out ballots. Estimated around 15 left.

01:40 PM Update: FED onsite to deliver 90+ generic ballots (Ballot type #31). BSM count = 36 + 50 PV voter + ballots in AUX bin from earlier ballot jam explain 110 EN/CH ballots used thus far

12:53 PM New Ticket: Eng/CH Ballots left: 15 ballots. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

Provisional Envelopes

06:09 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

06:21 PM Update: FED en route, ETA = 10 min to deliver replacement envelopes.

06:58 PM Update: Additional Provisional Envelopes have been delivered. FED confirmed PP is stocked up with ballots and other supplies.

9706

Ballot Supplies Other

09:23 AM New Ticket: felt-tips pens are low, ask to get restocked. Voting is continuing.

09:51 AM Update: FED onsite. Felt tip pen supply from FED red box, bag#3 was left at locked out PP this morning. Will go back to collect supply and then replenish here. Voting continues.

10:55 AM Update: En route to collect pens from morning lock out site, then will deliver here. ETA = 30 min.

11:54 AM Update: FED confirmed supplies have been replenished. Voting continues.

BMD Printer is Not Printing

06:46 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

06:49 AM Update: Tech contacted. ETA 15 minutes

07:14 AM Update: Tech arrived and is looking at BMD

07:26 AM Update: Tech was able to resolve issue, printer is working now. Voting continues

9709

Roster of Voters

07:11 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:12 AM Update: Duplicate ticket

07:26 AM Update: FED en route. Delayed due to emergency voting help earlier.

08:01 AM Update: Delivery completed. Voting continues.

9711

Ballot Supplies Other

01:13 PM New Ticket: "I Voted" Sticker running low. Please send replacement. Voting is continuing.

01:26 PM Update: INSP found supply in BSM. Voting continues.

07:13 AM New Ticket: still waiting on orange/purple supplemental roster pages, check with FED

07:25 AM Update: FED en route. Delayed due to emergency voting help earlier.

08:00 AM Update: Delivery completed. Voting continues.

9716

Ballot Supplies Other

06:11 AM New Ticket: Yellow cable is missing from red box. Send a replacement yellow cable for the red box. Poll workers are continuing to set up.

06:26 AM Update: FED addressing lock out at other PP. Will deliver cable after addressing that.

06:29 AM Update: FED enroute, ETA = 10 mins to deliver yellow cable from FED red box - Bag #4

06:45 AM Update: FED completed delivery. Setup continues.

9717**Ballot Jam**

07:49 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

07:50 AM Update: He tried again and fixed the problem

9722**Paper Ballots**

05:30 PM New Ticket: Eng/CH Ballots left: 0. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

05:42 PM Update: FED on site and has instructed PPO to use other languages.

05:51 PM Update: Reopen ticket

05:53 PM Update: Left message for FED to return to PCT to deliver EN/CH ballots. Will follow up in 15 mins.

06:35 PM Update: FED to deliver EN/CH ballots in 25 - 30 mins.

06:50 PM Update: FED on site and delivering EN/CH ballots.

07:42 PM Update: PW called to say it was 80 ballots delivered. voting continues.

9723**Ballot Supplies Other**

06:38 PM New Ticket: inspector reports need for add'l pink closing bags, they've gone through many prov ballots. FED gave them one extra but told inspector they'd need more. send more if possible. voting continues

06:44 PM Update: Inspector also needs additional pink trays, request FED to bring additional pink trays with the additional pink closing bags. Inspector estimates they may need 6-7 pink trays and closing bags, PP received many provisional ballots.

06:53 PM Update: Informed FED the PPO can use other bags at PPO for this purpose: extra plastic closing bags & jumbo tote bag. FED will inform PPO when he returns to site.

Dispatch Clerk

11:40 AM New Ticket: Dispatch Clerk. 4 clerks are at the polling place. 2 clerks are needed.

11:44 AM Update: Trip 289 booked. Pollworker [68023] [60823] assigned, Driver 12 assigned.

11:48 AM Update: Trip 289 Driver started at 11:48am and ETA is 20 mins.

12:13 PM Update: Setting ticket to resolved.

12:13 PM Update: Trip 289 Driver completed drop off at 12:11pm.

Other Poll Worker-Related

06:35 AM New Ticket: Send FED to help with polling place set up.

06:39 AM Update: Left message for FED letting him know the issue. Will follow up in 5 minutes.

06:54 AM Update: FED contact and said he can be there in 20 minutes.

07:35 AM Update: FED arrived, assisted with setup and all is up and running.

11:43 AM New Ticket: Send FED to assist with PV voting for the students

11:47 AM Update: Left message for FED. Asked him to go to site and assist with PV voting and if additional FED needed to assist.

12:03 PM Update: FED arrived and confirmed delivery of additional voting booths, explained PV voting to INSP & clerks and will setup additional table and chairs for voting.

Provisional Envelopes

- 02:29 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking. (Inspector mentions there are many students here for provisional, need at least 100 more)
- 02:37 PM Update: FED notified and in route. ETA: 15
- 03:13 PM Update: FED confirmed additional provisional envelopes delivered.
- 04:44 PM New Ticket: Low supply of Provisional Envelopes and stickers. Send FED for restocking. Red box is full as well, need to perform ballot transfer.
- 05:25 PM Update: Send 300 PV envelopes (12 packets) from CH.
- 05:34 PM Update: Trip 308 booked. Driver 3 assigned.
- 05:38 PM Update: Dispatching 2 new Clerks that will also deliver PV Envelopes. Red Box ballot transfer has been done.
- 05:38 PM Update: Trip 308 canceled.
- 05:40 PM Update: Trip 309 booked. Pollworker [70403] [47350] assigned, Driver 3 assigned.
- 05:45 PM Update: Reopen ticket
- 05:45 PM Update: Trip 309 Driver started at 05:44pm and ETA is 31 mins.
- 06:18 PM Update: Setting ticket to resolved.
- 06:18 PM Update: Trip 309 Driver completed drop off at 06:18pm.

Tables, Chairs, and Voting Booths

- 01:32 PM Update: Checked in with Diego, poll worker onsite. He said things are going well. Lines are reasonable, approximately 6 people. No lines for booth; line is at the check in table. 30 booths from warehouse have not yet been delivered.
- 02:34 PM Update: Checked in with Diego. It's busy but they are handling it well. Steady, but no serious build-up of lines. the 30 booths from warehouse have not arrived yet, but the current number of booths (30+) is handling the flow. They are short on i voted stickers and will contact their FED for more.
- 04:31 PM Update: Greg from SF warehouse confirms that 36 booths were delivered to the site.
- 11:26 AM New Ticket: They have voting booths, but there is a line forming and all the voting booths are in use. Seems to be a high turnout precinct. Please send more voting booths to this location.
- 11:37 AM Update: Spoke to INSP. She said there has been a consistent line of 15 people waiting. We will send 5 extra booths to handle the excess. They also need more pens and security cable for red box.
- 11:40 AM Update: DST Dan is onsite. He will provide 5 additional std booths and 1 ADA booth to the site.
- 11:51 AM Update: FED will deliver more pens to site. Supplies related to turnout (booths and pens) are handled. Other tickets relate to inspector training on procedure re CVR. Am marking this ticket resolved since its issues are handled.
- 12:53 PM Update: Reopen ticket
- 12:54 PM Update: Sending 30 additional booths from warehouse.

9724**Provisional Envelopes**

- 05:28 PM New Ticket: Low supply of Provisional Envelopes. FED is out of extras, check for add'l supplies
- 05:49 PM Update: Please send 100 PV Envelopes from City Hall.
- 05:49 PM Update: Trip 310 booked. Driver 12 assigned.
- 06:07 PM Update: Trip 310 Driver started at 06:06pm and ETA is 27 mins.
- 06:42 PM Update: Setting ticket to resolved.

06:42 PM Update: Trip 310 Driver completed drop off at 06:41pm.

9725**Other Polling Place - Related**

04:08 PM New Ticket: FED called as PWs are requesting yellow gaffers tape to tape down extension cord on driveway as it could be a tripping hazard. Voting cont.

04:22 PM Update: FED confirmed blue tape at PP is not sticking to the floor and duct tape in FED van could cause damage, so need Gaffers tape from DST Van Grey Bin. Send DST. Voting continues.

04:35 PM Update: Election lamp provided at the polling place needs to be replaced. Possible blown out bulb or equipment malfunction. Lamp needed due to darkness.

04:40 PM Update: DST in the Area Al Cummings will deliver the gaffers tape right away.

05:02 PM Update: One wobble light is functional. Al is adding clamp lights to illuminate the rest of the drive.

05:20 PM New Ticket: Porta Potty is locked due to equipment issue (not padlock). Elderly clerk will need porta potty opened. Voting continues.

05:31 PM Update: DST en route 5-10 min.

06:08 PM Update: Porta potty has been opened with screwdriver. Voting continues.

9727**Ballot Supplies Other**

06:50 PM New Ticket: Polling place needs stickers

06:56 PM Update: FED asking other PCT (9722) if they have any. Will follow up in 20 mins.

07:25 PM Update: FED dropped off additional stickers

Paper Ballots

03:56 PM New Ticket: Eng/CH Ballots left: 1. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.

04:09 PM Update: FED contacted and will drop off ballots. ETA: 20 mins.

04:32 PM Update: FED confirmed ballots delivered.

9728**Ballot Jam**

05:22 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

05:27 PM Update: Ballot jam resolved

05:27 PM Update: Tech contacted, on way now ETA 15 minutes. Voting continues via aux bin.

Ballot Supplies Other

10:30 AM New Ticket: the write in candidate list is gone, please deliver a new one. voting continues

10:32 AM Update: FED en route. ETA; 15 mins.

10:59 AM Update: FED confirmed replacement write-in candidate list delivered.

9732**BMD Tablet Fails to Power Up**

07:25 AM New Ticket: BMD Tablet Fails to Power Up. Confirmed poll worker verified that tablet is receiving power. Unable to walk through further equipment repair steps. Send FED to resolve this issue. Voting Continues.

07:28 AM Update: FED contacted. ETA 15 minutes. Voting cont.
 07:58 AM Update: Contacted FED. ETA 10 minutes. Voting cont.
 08:31 AM Update: Tech contacted ETA 15 minutes
 09:02 AM Update: Contacted Tech for ETA
 09:03 AM Update: FED arrived. BMD is running. Voting cont.

9733**Other Poll Worker-Related**

07:37 AM New Ticket: The FED has not arrive to the polling place. The inspector tried to contact them but they did not respond. Need to send another FED. Voting continues.
 07:43 AM Update: FED contacted. ETA 10 min.
 08:15 AM Update: FED arrived. Supplies dropped off. Voting cont.

Paper Ballots

05:14 PM New Ticket: Eng/CH Ballots left: 10. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues.
 05:17 PM Update: FED contacted. ETA 10 minutes. Voting cont.
 05:29 PM Update: FED confirmed delivery of ballots. Voting cont.

9734**Ballot Supplies Other**

11:28 AM New Ticket: Inspector needs one additional Election Day pin for a PW. Please have FED provide one more pin.
 11:33 AM Update: FED out of pins, PP notified that one can pick up from city hall election office.
 11:44 AM New Ticket: PW is missing an election pin, not urgent but insp requesting pin for their clerk
 12:13 PM Update: FED let PW know they can come to election center to get their pin.

Dispatch Inspector

01:58 PM New Ticket: The inspector is having an emergency and needs to leave now. Please dispatch a new Inspector. Voting is continuing.
 02:00 PM New Ticket: The inspector needs to leave now due to a family emergency. please dispatch a new Inspector. Voting is continuing.
 02:04 PM Update: Duplicate Ticket
 02:10 PM Update: Trip 292 booked. Pollworker [60695] assigned, Driver 14 assigned.
 02:12 PM Update: Ticket was mislogged.
 02:14 PM Update: Duplicate ticket. Voting cont.
 02:15 PM Update: Trip 292 canceled.
 02:15 PM Update: Trip 294 booked. Pollworker [60695] assigned, Driver 3 assigned.
 02:21 PM Update: Trip 294 Driver started at 02:20pm and ETA is 16 mins.
 02:41 PM Update: Setting ticket to resolved.
 02:41 PM Update: Trip 294 Driver completed drop off at 02:40pm.

9735**BSM Other**

04:19 PM New Ticket: BSM returned a ballot and the screen went blank, machine is beeping, key fob ineffective. Send tech to assess. voting continues via aux bin

04:24 PM Update: Tech contacted, on way ETA 15 minutes. Voting continues via aux bin.

04:43 PM Update: PW called again, concerned by beeping and voters are concerned by beeping. please get new eta from tech.

04:49 PM Update: Called Tech for status, still on the way stuck in traffic. Advised screen is blank and it might be out of power to check outlet. ETA 15 minutes, voting continues via aux bin.

04:49 PM Update: FED contacted. ETA 20 min. Voting cont. via aux bin.

05:05 PM Update: Tech arrived and confirmed machine is beeping, looking at machine. Voting continues via aux bin.

05:14 PM Update: Tech laid down the front screen to refresh, issue resolved it is no longer beeping and accepting ballots. Voting continues.

9801**Ballot Jam**

07:53 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

07:56 AM Update: tech contacted, ETA 15 minutes voting continues via aux bin

08:17 AM Update: Tech is replacing machine at another polling place, will go here once done. Voting continues via aux bin

08:50 AM Update: Tech is on way now

09:14 AM Update: Tech arrived, permission given to break the seal as ballot is jammed inside. Voting continues via aux bin

09:28 AM Update: Tech confirmed was able to clear ballot jam, it is now accepting ballots okay. Issue resolved and voting continues.

9804**Ballot Supplies Other**

07:05 AM New Ticket: missing blue privacy screen for BMD, looked in the right places, FED checked also, send replacement, voting continues

07:09 AM Update: Found the blue privacy screen for BMD

9805**Ballot Jam**

01:14 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

01:18 PM Update: Tech dispatched. ETA 15 min. Voting continues via the aux bin.

01:40 PM Update: Tech arrived, permission given to break the seal as suck ballot. Voting continues via aux bin.

01:48 PM Update: Jam fixed, PW asked for permission to break seal in aux bin to scan ballots. checked with monitor, permission granted. voting continues.

9806**Polling Place Signs or Nametags**

08:09 AM New Ticket: Nametag missing. Confirmed FED checked the red signage bag. FED gave nametags from FED red box - bag#6 to another PP. Send nearby FED for replacement.

08:17 AM Update: Found PP supply. Voting continues.

9807**BMD Tablet Fails to Power Up**

07:20 AM New Ticket: Machine Fails to Power Up. Charging light is not on, but fails to power up. Send Tech to resolve issue. Voting continues using aux bin

07:21 AM New Ticket: BMD Tablet Fails to Power Up. Confirmed poll worker verified that tablet is receiving power. Unable to walk through further equipment repair steps. Send FED to resolve this issue. Standard Voting Continues via Aux bin.

07:23 AM Update: Tech contacted, ETA 30 minutes at another polling place resolving an issue. Voting continues via aux bin

07:33 AM Update: FED occupied addressing PP opening issue. Will call INSP to try to troubleshoot. Duplicate ticket, still open has a tech 30 mins away. FED will visit once address other issue.

07:41 AM Update: Tech on way now to polling place, voting continues via aux bin

07:41 AM Update: The inspector contacted, told they were able to resolve this.

07:57 AM Update: tech almost there, was traffic

08:14 AM Update: Tech called is at location, this is the BMD and NOT BSM. The plug to tablet inside is loose and not getting power. Permission given to replace.

08:45 AM Update: Tech is almost done replacing machine and then will be on way here. Voting continues via aux bin

08:51 AM Update: Ticket was mislogged.

08:56 AM Update: Noting that there were tickets logged at this location for both BMD & BSM. When the BSM issue was resolved by the INSP, the BMD issue was incorrectly resolved. This issue which remained open for BSM is now addressing the BMD issue.

08:57 AM Update: Tech was able to replace printer, everything working now. Voting can continue

Grand Total