ZSFG HUMAN RESOURCE SERVICES REPORT Submitted to the Joint Conference Committee (NOVEMBER 2024)

Report Contents:

- Vacancy Report
- Summary of Hiring Status
- Graphs: YTD vacancy rate, new hires, and separations
- 1) Total hospital vacancies slightly decreased to 6.62% as of October 2024, compared to 7.02% in September 2024. We've hired a total of forty-one (41) employees between October 1 and October 31, 2024, in various classifications including RNs and had eight (8) separations during the same period of which none were retirements.
- 2) The RN vacancy rate remained at 4.0%.

To mitigate challenges in hiring nurses:

- Twenty (20) nurses were hired at ZSFG in September, including reassignments
- Two (2) P103 Per Diem nurses were hired last month to fill gaps in vacancies
- The 2320 Registered Nurse experienced eligible list was updated with 429 additional candidates
- The new MOU includes a provision for priority consideration of current P103 Per Diem nurses who are on the eligible list after permanent, in-unit nurses
- 3) HR conducts weekly/monthly vacancy meetings with the hospital executive team, or Program Managers, to review hiring plans.

4) RN hiring status update:

- Emergency Care Unit-
 - 5.1 FTE Vacancies (3.63% RNs in this specialty) with four selections made with target start work date on November 9, 2024, and January 18, 2025
- Critical Care Unit -
 - 3.5 FTE Vacancies (1.96% of RNs in this specialty) with four selections made with target start work date on N, November 23, 2024, and December 7, 2024
- Med-Surgical Unit-
 - 18.75 FTE Vacancies (4.87% of RNs within this specialty) with four selections made with target start work dates on November 23, 2024, and December 7, 2024
- OR Unit-
 - 0 FTE Vacancies (0% of RNs within this specialty)

5) RN Training Update:

- The Neonatal Training program is anticipated in December 2024 with a cohort of up to six (6)
- The Medical/Surgical Training program is anticipated in January 2025 with a cohort of up to ten (10)

6) Highlights of ZSFG non-RN hiring:

- One (1) 2903 Hospital Eligibility Worker
- One (1) 2430 Medical Evaluations Assistant
- Three (3) 2328 Nurse Practitioner
- One (1) 2587 Health Worker
- One (1) 2909 Hospital Eligibility Worker Supervisor

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Zuckerberg San Francisco General Hospital and Trauma Center Status of Vacancy Rates Over 10% (Oct 2024)



| Utilized Class | Job Title | Vacancy Rate | Utilized FTE | Vacant FTE | Notes | Est. Timeline (days) |
|-------------------|---------------------------------------|-----------------|-----------------|---------------|---|----------------------|
| 1402 | Junior Clerk | 100% | 0.0 | 1.0 | Pending Requisition approval | 5-10 days |
| 1840 | Junior Management Assistant | 100% | 0.0 | 1.0 | Pending Requisition Request by Hiring Manager | 30 days |
| 2408 | Senior Pharmacy Helper (TX 2406) | 100% | 0.0 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 2524 | Senior Morgue Attendant | 100% | 0.0 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 2588 | Health Worker IV | 100% | 0.0 | 1.0 | Pending Requisition approval | 5-10 days |
| 2822 | Health Educator | 100% | 0.0 | 3.0 | Interviews in progress/Pending Selection | 30 days |
| 6139 | Sr Industrial Hygienist | 100% | 0.0 | 1.0 | Pending Requisition approval | 5-10 days |
| 7236 | Locksmith Supervisor 1 | 100% | 0.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 9910 | Health Worker II (Interpreter Trainee | 73% | 3.0 | 8.0 | Pending Requisition Request by Hiring Manager | 30 days |
| 2540 | Audiologist | 52% | 1.0 | 1.1 | Pending Announcement/Exam Administration | 60-90 days |
| 0933 | Manager V | 50% | 2.0 | 2.0 | Pending Requisition approval | 5-10 days |
| 0943 | Manager VIII | 50% | 1.0 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 1408 | Principal Clerk | 50% | 2.0 | 2.0 | Pending Announcement/Exam Administration | 60-90 days |
| 2202 | Dental Aide | 50% | 1.0 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 2392 | Sr CPD Technician | 50% | 1.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 5506 | Project Manager III | 50% | 1.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 1824 | Principal Administrative Analyst | 43% | 4.0 | 3.0 | Pending Announcement/Exam Administration | 60-90 days |
| 2473 | Diagnostic Medical Sonographer I, II | 43% | 2.8 | 2.1 | Pending Requisition Request by Hiring Manager | 30 days |
| 0931 | Manager III | 40% | 6.0 | 4.0 | Pending Requisition approval | 5-10 days |
| 3417 | Gardener | 40% | 1.5 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 2310 | Surgical Procedures Technician | 37% | 13.9 | 8.1 | Interviews in progress/Pending Selection | 30 days |
| 2469 | Diagnostic Imaging Tech III | 36% | 1.8 | 1.0 | Pending Requisition Request by Hiring Manager | 30 days |
| 0942 | Manager VII | 33% | 2.0 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 1410 | Chief Clerk | 33% | 2.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 1822 | Administrative Analyst | 33% | 2.0 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 2496 | Radiologic Technologist Supv | 29% | 5.0 | 2.0 | Pending Requisition Request by Hiring Manager | 30 days |
| 1406 | Senior Clerk | 27% | 30.6 | 11.2 | Interviews in progress/Pending Selection | 30 days |
| 2119 | Health Care Analyst | 26% | 14.0 | 5.0 | Interviews in progress/Pending Selection | 30 days |
| 2585 | Health Worker I | 25% | 3.0 | 1.0 | Onboarding | 10-20 days |
| 2305 | Psychiatric Technician | 21% | 35.0 | 9.4 | Interviews in progress/Pending Selection | 30 days |
| 0941 | Manager VI | 20% | 4.0 | 1.0 | Interviews in progress/Pending Selection | 30 days |
| 1635 | Health Care Billing Clerk I | 20% | 4.0 | 1.0 | Pending Requisition Request by Hiring Manager | 30 days |
| 1934 | Storekeeper | 20% | 4.0 | 1.0 | Onboarding | 10-20 days |
| 2593 | Health Program Coordinator III | 19% | 13.0 | 3.0 | Pending Announcement/Exam Administration | 60-90 days |
| 2930 | Behavioral Health Clinicn | 17% | 16.1 | 3.4 | Pending Requisition approval | 5-10 days |
| 0923 | Manager II | 17% | 5.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 1663 | Patient Accounts Supervisor | 17% | 5.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 2586 | Health Worker II | 15% | 60.0 | 10.5 | Pending Requisition Request by Hiring Manager | 30 days |
| 2324 | Nursing Supervisor | 14% | 12.0 | 2.0 | Pending Requisition approval | 5-10 days |
| 2453 | Supervising Pharmacist | 14% | 6.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 2314 | Public Health Team Leader | 13% | 20.8 | 3.0 | Interviews in progress/Pending Selection | 30 days |

| Utilized Class | Job Title | Vacancy Rate | Utilized FTE | Vacant FTE | Notes | Est. Timeline (days) |
|-------------------|---------------------------|-----------------|-----------------|---------------|---|----------------------|
| 2323 | Clinical Nurse Specialist | 13% | 7.0 | 1.0 | Pending Announcement/Exam Administration | 60-90 days |
| 2622 | Dietetic Technician | 11% | 5.0 | 0.6 | Onboarding | 10-20 days |
| 2218 | Physician Assistant | 10% | 7.7 | 0.9 | Pending Announcement/Exam Administration | 60-90 days |
| 2328 | Nurse Practitioner | 10% | 72.5 | 8.2 | Interviews in progress/Pending Selection | 30 days |
| 2654 | Cook | 10% | 9.0 | 1.0 | Pending Requisition Request by Hiring Manager | 30 days |
| 1429 | Nurses Staffing Assistant | 10% | 10.8 | 1.2 | Pending Announcement/Exam Administration | 60-90 days |



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| Utilized Class | Job Title | Budgeted FTE | Utilized FTE | Vacant FTE | Vacancy Rate |
|-------------------|---|-----------------|-----------------|---------------|-----------------|
| 1402 | Junior Clerk | 1.0 | 0.0 | 1.0 | 100% |
| 1840 | Junior Management Assistant | 1.0 | 0.0 | 1.0 | 100% |
| 2408 | Senior Pharmacy Helper | 1.0 | 0.0 | 1.0 | 100% |
| 2524 | Senior Morgue Attendant | 1.0 | 0.0 | 1.0 | 100% |
| 2588 | Health Worker IV | 1.0 | 0.0 | 1.0 | 100% |
| 2822 | Health Educator | 3.0 | 0.0 | 3.0 | 100% |
| 6139 | Sr Industrial Hygienist | 1.0 | 0.0 | 1.0 | 100% |
| 7236 | Locksmith Supervisor 1 | 1.0 | 0.0 | 1.0 | 100% |
| 9910 | Health Worker II (Interpreter Trainee) | 11.0 | 3.0 | 8.0 | 73% |
| 2540 | Audiologist | 2.1 | 1.0 | 1.1 | 52% |
| 0933 | Manager V | 4.0 | 2.0 | 2.0 | 50% |
| 0943 | Manager VIII | 2.0 | 1.0 | 1.0 | 50% |
| 1408 | Principal Clerk | 4.0 | 2.0 | 2.0 | 50% |
| 2202 | Dental Aide | 2.0 | 1.0 | 1.0 | 50% |
| 2392 | Sr CPD Technician | 2.0 | 1.0 | 1.0 | 50% |
| 5506 | Project Manager III | 2.0 | 1.0 | 1.0 | 50% |
| 1824 | Principal Administrative Analyst | 7.0 | 4.0 | 3.0 | 43% |
| 2473 | Diagnostic Medical Sonographer I, II, III | 4.9 | 2.8 | 2.1 | 43% |
| 0931 | Manager III | 10.0 | 6.0 | 4.0 | 40% |
| 3417 | Gardener | 2.5 | 1.5 | 1.0 | 40% |
| 2310 | Surgical Procedures Technician | 22.0 | 13.9 | 8.1 | 37% |
| 2469 | Diagnostic Imaging Tech III | 2.8 | 1.8 | 1.0 | 36% |
| 0942 | Manager VII | 3.0 | 2.0 | 1.0 | 33% |
| 1410 | Chief Clerk | 3.0 | 2.0 | 1.0 | 33% |
| 1822 | Administrative Analyst | 3.0 | 2.0 | 1.0 | 33% |
| 2496 | Radiologic Technologist Supv | 7.0 | 5.0 | 2.0 | 29% |
| 1406 | Senior Clerk | 41.8 | 30.6 | 11.2 | 27% |
| 2119 | Health Care Analyst | 19.0 | 14.0 | 5.0 | 26% |
| 2585 | Health Worker I | 4.0 | 3.0 | 1.0 | 25% |
| 2305 | Psychiatric Technician | 44.4 | 35.0 | 9.4 | 21% |
| 0941 | Manager VI | 5.0 | 4.0 | 1.0 | 20% |
| 1635 | Health Care Billing Clerk I | 5.0 | 4.0 | 1.0 | 20% |
| 1934 | Storekeeper | 5.0 | 4.0 | 1.0 | 20% |
| 2593 | Health Program Coordinator III | 16.0 | 13.0 | 3.0 | 19% |
| 2930 | Behavioral Health Clinicn | 19.5 | 16.1 | 3.4 | 17% |
| 0923 | Manager II | 6.0 | 5.0 | 1.0 | 17% |
| 1663 | Patient Accounts Supervisor | 6.0 | 5.0 | 1.0 | 17% |
| 2586 | Health Worker II | 70.5 | 60.0 | 10.5 | 15% |
| 2324 | Nursing Supervisor | 14.0 | 12.0 | 2.0 | 14% |
| 2453 | Supervising Pharmacist | 7.0 | 6.0 | 1.0 | 14% |
| 2314 | Public Health Team Leader | 23.8 | 20.8 | 3.0 | 13% |

| Utilized Class | Job Title | Budgeted FTE | Utilized FTE | Vacant FTE | Vacancy Rate |
|-------------------|------------------------------------|-----------------|-----------------|---------------|-----------------|
| 2323 | Clinical Nurse Specialist | 8.0 | 7.0 | 1.0 | 13% |
| 2622 | Dietetic Technician | 5.6 | 5.0 | 0.6 | 11% |
| 2218 | Physician Assistant | 8.6 | 7.7 | 0.9 | 10% |
| 2328 | Nurse Practitioner | 80.7 | 72.5 | 8.2 | 10% |
| 2654 | Cook | 10.0 | 9.0 | 1.0 | 10% |
| 1429 | Nurses Staffing Assistant | 12.0 | 10.8 | 1.2 | 10% |
| 2909 | Hospital Eligibility Worker Supv | 12.0 | 11.0 | 1.0 | 8% |
| 1428 | Unit Clerk | 48.3 | 44.5 | 3.8 | 8% |
| 7334 | Stationary Engineer | 26.0 | 24.0 | 2.0 | 8% |
| 2430 | Medical Evaluations Assistant | 169.4 | 156.7 | 12.7 | 7% |
| 2312 | Licensed Vocational Nurse | 51.6 | 47.8 | 3.7 | 7% |
| 2587 | Health Worker III | 28.5 | 26.5 | 2.0 | 7% |
| 2604 | Food Service Worker | 53.1 | 49.6 | 3.5 | 7% |
| 1636 | Health Care Billing Clerk II | 18.0 | 17.0 | 1.0 | 6% |
| 2903 | Hospital Eligibility Worker | 127.2 | 120.2 | 7.0 | 6% |
| 2550 | Sr Occupational Therapist | 2.0 | 1.9 | 0.1 | 5% |
| 1708 | Senior Telephone Operator | 11.0 | 10.5 | 0.5 | 5% |
| 2320 | Registered Nurse | 1061.5 | 1014.2 | 47.3 | 4% |
| 2424 | X-Ray Laboratory Aide | 34.9 | 33.5 | 1.4 | 4% |
| 2471 | Radiologic Technologist I, II, III | 25.9 | 24.9 | 1.0 | 4% |
| 2454 | Clinical Pharmacist | 35.5 | 34.5 | 1.0 | 3% |
| 2322 | Nurse Manager | 41.0 | 40.0 | 1.0 | 2% |
| 2468 | Diagnostic Imaging Tech II | 27.0 | 26.5 | 0.6 | 2% |
| 2556 | Physical Therapist | 25.4 | 25.0 | 0.4 | 2% |
| 2736 | Porter | 198.5 | 195.5 | 3.0 | 2% |
| 2303 | Patient Care Assistant | 193.0 | 190.7 | 2.4 | 1% |
| 2409 | Pharmacy Technician | 57.5 | 57.0 | 0.5 | 1% |
| 2330 | Anesthetist | 13.4 | 13.3 | 0.1 | 1% |













