

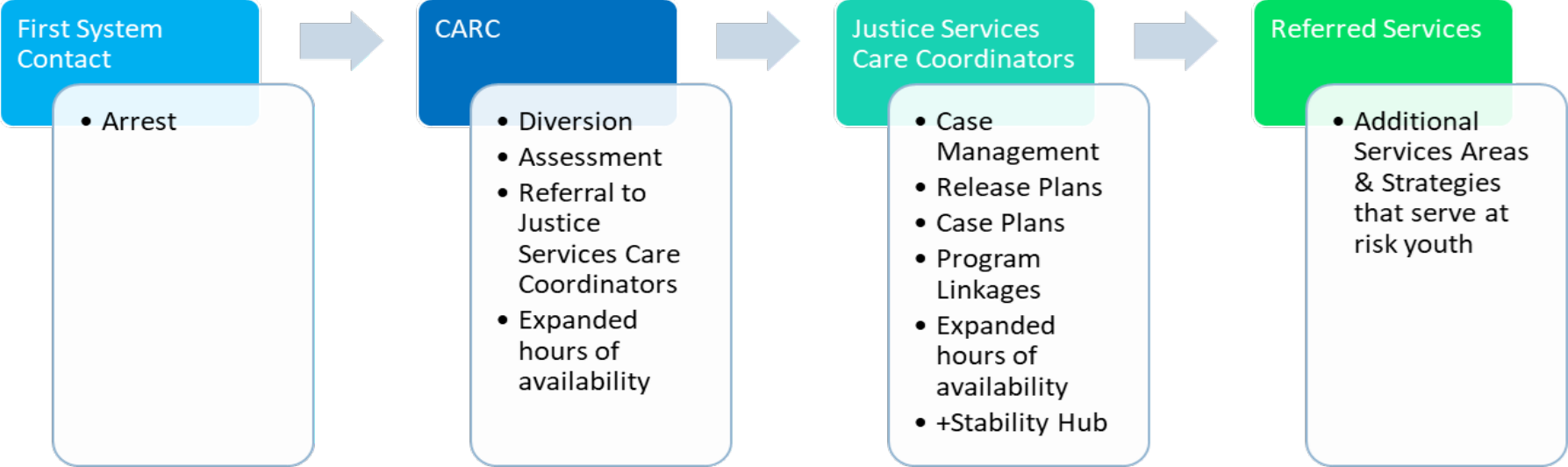
New Juvenile Justice Services Model:  
**CARC + Justice Services Care  
Coordinators**

Juvenile Probation Commission  
October 9, 2024

# Agenda

- Introduction
- CARC + JSCC Model
- Assessment & Referral Process
- Progress towards the Model
- CARC Expansion
- Justice Services Care Coordinators
- Mission Neighborhood Centers Safe Haven
- Questions

# CARC+JSCC Model



JPD



# Assessment & Referral Process: Community

## Arrest

- When CARC is open, SFPD transports **Cited Youth** to CARC.
- JPD completes OD Call Log & automatically notifies CARC of arrest, and securely provides information about the young person and their caregivers.

## Assessment

- Once youth arrives at CARC, CARC initiates engagement.
- CARC completes **CARC Assessment** of young person.
- CARC explains process & requests consent to share information with JSCC agencies.
- If requested, CARC makes referral to Public Defender's Office.

## Assignment

- 3x per week, and as necessary, CARC/JSCCs convene **Justice Referral Meetings** to determine **JSCC Assignment**, within 1-2 business days of CARC Assessment.
- Assignment is based on organization's focus, needs of youth, relationships, conflicts of interest, capacity.

# Assessment & Referral Process: Community

## Coordination

- Following Justice Referrals Meeting, CARC connects JPD with assigned JSCC.
- Assigned Deputy Probation Officer initiates coordination with JSCC.
- Within 1-3 business days of JSCC assignment, CARC completes JSCC referral and warm handoff.

## Outreach

- Within 1-2 days of JSCC assignment, JSCC connects with youth/family to initiate relationship.
- Assigned JSCC attends court hearings.

## Case Planning & Progress Reporting

- Within 30 days of assignment and before the next court hearing, JSCC develops the youth's **Case Plan** in collaboration with the young person and their family.
- JSCC supports implementation of the case plan and provides monthly **Progress Reports** to assigned Deputy Probation Officer.

## **When CARC is Closed**

Process for cited youth remains largely the same, except that SFPD does not transport youth to CARC.

SFPD releases youth directly to caregivers or other designated youth serving facilities ex Huckleberry House

CARC Assessment must be scheduled at a later date, through CARC and/or JPD outreach.

# Assessment & Referral Process: In Custody - *Interim\**

## Arrest

- SFPD transports **Booked Youth** to Juvenile Justice Center.
- JPD completes OD Call Log & automatically notifies CARC of arrest, and securely provides information about the young person and their caregivers.

## Assessment\*

- JPD Community Development Specialist interviews all youth admitted to JJC within 1 business day.
- JPD Community Development Specialist completes **Community Connections** form, and shares with CARC on day of interview.

## Assignment

- 3x per week, and as necessary, CARC/JSCCs convene **Justice Referrals Meetings** to determine **JSCC Assignment**, within 1-2 business days of receiving Community Connections form.
- Assignment is based on organization's focus, relationships, needs of youth, conflicts of interest, capacity.

# Assessment & Referral Process: In Custody - *Interim\**

## Coordination

- Following Justice Referrals Meeting, CARC connects JPD with assigned JSCC.
- Assigned Deputy Probation Officer initiates coordination with JSCC.

## Outreach

- Within 1 business day of JSCC assignment, JSCC conducts outreach to youth in custody to develop Release Plan.
- Assigned JSCC attends Detention Hearing.

## Case Planning & Progress Reporting

- Within 30 days of release and before the next court hearing, JSCC develops the youth's **Case Plan** in collaboration with the young person and their family.
- JSCC supports implementation of the case plan and provides monthly **Progress Reports** to assigned Deputy Probation Officer.



# Progress Towards the Model

- **Collaborative, facilitated planning** began June 4
- Developed **process flow** for youth arrested both in-custody and in-community
- Developed **timeline** for implementation of expanded CARC role
- Developed **templates** and **communications structure**
- Developed **technology infrastructure** at JPD & CARC to support automatic information sharing of juvenile arrest information
- Developed **court orders** to allow direct information sharing with CARC and the 5 JSCCs
- Developed **resource list** of other DCYF-funded agencies who work with justice-involved youth
- **Trained Probation Officers** on the new model & related duties
- Developed ongoing **oversight structure & schedule**

# Continuing Implementation

- Ongoing **stakeholder orientation & feedback** from stakeholders
- Ongoing **education** about the model
- Data collection** plan
- Collaboration with **Sheriff** on CARC hours expansion
- Implement & iterate!**

# CARC Expansion: *Current CARC Functions*

The San Francisco Community Assessment and Referral Center (SFCARC) is a single point of entry for assessment, service integration, justice system navigation and individualized referrals to community-based agencies. We are San Francisco's community-based diversion program.

- Serving youth ages 12-17
- Center open M-F 9am-10pm
- Cited for misdemeanors & most felonies (non-707b offenses)
  - At point of arrest or by appointment (misdemeanors only)
    - Assessment of all areas of youth's life, including strengths, needs, and interests which may include trauma screening using the Traumatic Events Screening Inventory (TESI)
    - Restorative arrest intervention & system overview
    - Immediate connection to services that meet individual needs
  - PD Referral
- Provide short term case management, care & accountability plans for youth with misdemeanor citations
- Support justice system navigation for youth with felony citations to help ensure they attend their probation intakes
- Actively referring to JSCC agencies for youth with felony citations that go through our center

# CARC Expansion: *Interim*

- Actively making referrals to JSCC's for youth who are booked at JJC in coordination with Community Development Specialist, JPD
- Beginning October 2024, youth cited for felonies when we are closed will be contacted & scheduled for an assessment by CARC staff prior to their probation intake or soon after
  - Coordinate with DPO as needed
  - Referrals to JSCC
- Continuing case management & accountability planning for youth cited for misdemeanors
- Preparing & training staff for expansion hours, assessing youth at JJC, & general changes in forms, policies and procedures
- Hiring to fill open positions to be fully staffed:
  - Fully Staffed: 8 frontline staff (HYP-6, CYC-1, IFR-1), 1 therapist
  - To be Hired: CYC & night shift position

# CARC Expansion: *Future*

- CARC will add:
  - Assessing youth cited & released for felonies regardless of open/closed hours
  - Assessing youth booked at JJC
  - Actively making referrals to the JSCC's for the above youth
- Center Hours Expand to Monday-Saturday 10am-midnight
- Continuing short term case management & accountability planning to youth cited for misdemeanors
  - Includes making referrals to other community-based organizations
  - Pre-arrest diversion implementation for misdemeanors

# Justice Services Care Coordinators (JSCC)

## Who are the JSCC organizations?

- Bay Area Community Resources (BACR)
- Center for Juvenile and Criminal Justice (CJCJ)
- Mission Neighborhood Centers (MNC)
- Sunset Youth Services (SYS)
- Young Community Developers (YCD)

# Justice Services Care Coordinators (JSCC)

## How are young people assigned to JSCC orgs?

- The JSCC orgs meet 3x per week with CARC to discuss and receive referrals- each org has 1-2 staff, with decision making power, in these meetings.
- If an emergency referral arises between scheduled meetings the team will respond to a text and jump onto a meeting ASAP. This has successfully happened a few times.
- The referrals are brought to the group by CARC staff and discussed, while protecting the identity of the young person.
- The decision regarding which org is the lead JSCC is based on several factors, including:
  - Demographics
  - Charge category/Charge history
  - Current services, orgs already engaged
  - Interests and goals as stated by young person
  - Organizational capacity

# Justice Services Care Coordinators (JSCC)

## What is the role of the JSCC?

- The JSCC will work closely with the young person, their family, their attorney, their DPO and other systems and entities that touch their lives.
- The JSCC will write plans of release, case plans and progress reports
- JSCCs will work to earn the trust of the young person and their family and build a relationship that continues beyond their justice system involvement.
- JSCCs will work with young person to set and work toward accomplishing their goals.
- JSCCs will communicate with schools, DPO, attorney, other services providing orgs and all other systems/entities involved in the young person's life in order to make sure they do not slip through the cracks.
- Each JSCC works citywide (and beyond) to ensure that young people and their families are supported, engaged and resourced.
- The role of the JSCC is to take lead in connecting a young person and their families with the necessary resources for them to thrive. Ideally, services/supports will be identified in the county where the young person resides.
- Most importantly the JSCCs understand that young people are not stats and that creativity, flexibility and continual pursuit are vital.



# Mission Neighborhood Centers Safe Haven



# Overview

- Safe Passage
- Hot meals, snacks
- Educational workshops
- Life skills
- Individualized support
- Partnerships

(Florence Fang Community Farm, Coach  
Manny Foundation, local businesses)



**MNC**  
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Safe  
Haven  
Youth Support and  
Development Program

# Schedule



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## Monday- Thursday

4pm-8pm programming

**2pm-4pm** Transportation to Precita

**4pm-5pm** Welcome/Snack

**5pm-6pm** Educational support

**6pm-7pm** Groups/Workshops/CM check ins

**7pm-8pm** Supper

**8pm-9pm** Safe Passage home

## Friday: 4pm-8pm programming

**2pm-4pm** Transportation to Precita

**4pm-5pm** Welcome/Snack

**5pm-7pm** Youth Choice

**7pm-8pm** Supper

**8pm-9pm** Safe Passage home

## Early Release: 2pm-8pm programming

**12pm-2pm** Transportation to Precita

**2pm-3pm** Welcome/Snack

**3pm-4pm** Educational Support

**4pm-7pm** Outing

**7pm-8pm** Supper

**8pm-9pm** Safe Passage home

## Saturday: 10am-2pm programming

**9am-10am** Transportation to Precita

**10am-11am** Welcome/Breakfast

**11am-1p** Partnerships

**1pm-2pm** Lunch

**2pm-3pm** Safe Passage home

# Our goals and milestones

- A healthier alternative to detention
- Surveys to gauge participation rate, buy in from youth and effectiveness in following case plan
- Barrier removal as a metric



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Safe  
Haven  
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# How Can the Juvenile Probation Commission Support?

- Commissioners as ambassadors
- Encourage youth/ parent voice
- Accountability
- What shall we call this new model?

# Questions