SUMMARY OF <u>DEPARTMENT OPERATIONAL SUPPORT</u> CONTRACT REQUEST TO THE HEALTH COMMISSION

A DOS Contract is a Contract for the provision of goods or services that directly supports DPH's operations.

Contractor	r: Imprivata Inc.	Imprivata Inc.		Section:	DPH / ZSFG		
	20 CityPoint				Jeff Scarafia		
Address:			_ ` `	ninistrator:	Jeff Scarafia		
	Waltham, MA	Waltham, MA 02451		Administrator:	Ken Buckley Phone: 628		628-271-602
Contact:	Chris McCrea	Phone: 619.204.8180	Contract	Analyst:	Joanna Li	Phone:	628-271-615
mplement ohysical specific term of Mark only 1. Vendo 2. Is the 3. Purch	, host, and maint ace. The total pro f January 1, 2025, one for each que or Type Vendor a CMD C asing Authority:	☑ For Pr ertified LBE? ☐ Yes ☐ RFP	oles integra nt is \$3,184 L, 2027 (3 y rofit □ No ⊠ No	ted system acces 1,321, which incluive ars). on-Profit	s for DPH staff a ides a 12% contil vernment Entity e Source AWVR0010348 tober 29, 2024	cross appli ngency of \$	cations and 3341,177 for
If yes, busine Impriv systen	approximately hess with this Vendata's software w	existing contracts with now many years has DI dor? Provide explanat as initially implemente	PH been do	oing eded. 0 Year	rs t in 2007 to supp	oort anothe	r software
	60110656			January 1, 2025	to December 31	, 2027	
	SOURCES:			¢2.042.444			
General F	und			\$2,843,144			
		TOTAL DPH RE	VENUES:	\$2,843,144			
12% Contingency Amount				\$341,177			
TOTAL CONTRACT AMOUNT WITH CONTI			NGENCY:	\$3,184,321			
	<u> </u>	ONE-TIME UPFRON	т Cosтs:	\$164,300			
	Annu A *Excludes one	AL AMOUNT OF CON- time upfront/implement	ITRACT*: tation costs.	\$1,006,674			
For Prog	RAM ADMINISTRA	TION CONTRACTS ONLY	1				
Program Administrator Indirect Percen				N/A			
		TOTAL INDIRECT EX	XPENSES:	N/A			
		TOTAL DIRECT EX	XPENSES:	N/A			

SUMMARY OF <u>DEPARTMENT OPERATIONAL SUPPORT</u> CONTRACT REQUEST TO THE HEALTH COMMISSION

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PROPOSED BREAKDOWN OF ITEMS/SERVICES

Licenses	Quantity	Unit Price	Amount
Imprivata OneSign (Premium Support) for Perpetual Licenses	15,400 Licenses	\$54.48	\$839,123.96
Imprivata OneSign (Premium Support)	1000 Licenses	\$3872.99	\$123,935.71
OneSign SSPW Management (Premium Support)	1000 Licenses	\$649.19	\$20,773.99
Virtual Desktop Access (VDA) (Premium Support)	1000 Licenses	\$1,005.75	\$32,183.95
Imprivata GroundControl (Premium Support)	1000 Licenses	\$7.14	\$257,040.00
		Licenses Subtotal	\$1,273,057.61
Support and Maintenance Services, Managed Services	Quantity	Unit Price	Amount
Management Services: Enterprise @16,400 licenses	16,400 Licenses	\$17,630.00	\$634,680.00
Management Services: Mobile @1,000 licenses	1,000 Licenses	\$1,400.00	\$50,400.00
	Support and Mair	ntenance Subtotal	\$685,080.00
Implementation Services – Professional Services	Quantity	Unit Price	Amount
Imprivata Services Clinical Specialist Day – Onsite*	3 days	\$4,150.00	\$12,450.00
Imprivata Services Day – Onsite*	13 days	\$3,725.00	\$48,425.00
Imprivata Services - Remote, Hourly *	98 Hours	\$275.00	\$26,950.00
TRAVEL (Reimbursable, CONUS rates) *	Reimbursable	\$30,000.00	\$30,000.00
	Implementation	Services Subtotal	\$117,825.00
Hardware	Quantity	Unit Price	Amount
9-Inch Lightning Cables (10 Pack)	108	\$235.00	\$25,380.00
Imprivata Proximity USB Reader - HID	52	\$107.00	\$5,564.00
20 Device-Capacity PowerSync Pro Tray (Small)	52	\$1,510.00	\$78,520.00
	Н	ardware Subtotal	\$109,464.00
Optional (As Needed) Items	Quantity	Unit Price	Amount
Additional Licenses (As Needed)			\$508,197.00
Additional Support Maintenance Services (As Needed)			\$50,400.00
Additional legaloge extetion Compiess (As No add d)*			CAC 47F 00
Additional Implementation Services (As Needed)*			\$46,475.00
Additional Hardware (As Needed)			\$52,645.00
, , , , , , , , , , , , , , , , , , , ,	Option	nal Items Subtotal	
	•	nal Items Subtotal efore Contingency	\$52,645.00
	•		\$52,645.00 \$657,717.00

SUMMARY OF <u>DEPARTMENT OPERATIONAL SUPPORT</u> CONTRACT REQUEST TO THE HEALTH COMMISSION

A DOS Contract is a Contract for the provision of goods or services that directly supports DPH's operations.

Purpose of Contract:

Imprivata OneSign is a software, currently used by thousands of staff that have badge IDs at SFDPH, to access clinical systems and applications efficiently and securely across computers and physical locations. This method is known as Tap N Go, integrating ID badges and password requirements to allow staff to move from one workstation to the next as they perform their duties throughout the hospital, clinic, or other care settings. The OneSign software is also configured to integrate into applications such as Epic electronic health record platform to create efficiency, to avoid entering the same username and password multiple times when accessing applications. Imprivata's GroundControl module is an add-on product to OneSign, utilizing the existing infrastructure, application mapping, and integrated staff directory and badge information to manage check out and check in "duty" mobile phones used by care professionals. This helps create efficiency in managing the processes through automation and tracking to whom and where our devices went, without numerous entry requirements for username and password.

Background on Imprivata and SFDPH Relationship

Imprivata's software was initially implemented under a separate contract in 2007 to support another software system. Under that contract, SFDPH purchased Imprivata's perpetual software licenses, which are no longer offered by the company. Currently, Imprivata only sells term-based subscription licenses. In the upcoming three-year contract, SFDPH will engage directly with Imprivata, leveraging the perpetual licenses SFDPH already owns, and the already-built and mapped infrastructure and hospital staff access/logins since 2007. To meet the hospital's needs, SFDPH will also renew additional required term-based licenses currently purchased through a third-party reseller. Both perpetual and term subscription licenses will require Imprivata's proprietary support and maintenance services.

Performance Monitoring:

The contract will be monitored in accordance with Hospital and network monitoring procedures by the Program Manager assigned to these services.

Health Equity and Inclusion Compliance:

The Contractor will provide necessary information to comply with the Department's Office of Health Equity (OHE) requirements and will align with the citywide efforts on contract equity as overseen by the Office of Racial Equity (ORE) in the Human Rights Commission.

Listing of CEO, Board of Directors, and Owners of 10% or More of the Firm:

CEO:	Francis Rosch, CEO
Board of Directors:	Francis Rosch, CEO
	Jeffrey Kowalski, Vice President, Legal
Owners of 10% or	
more of the Firm:	Imprivata Parent LP.