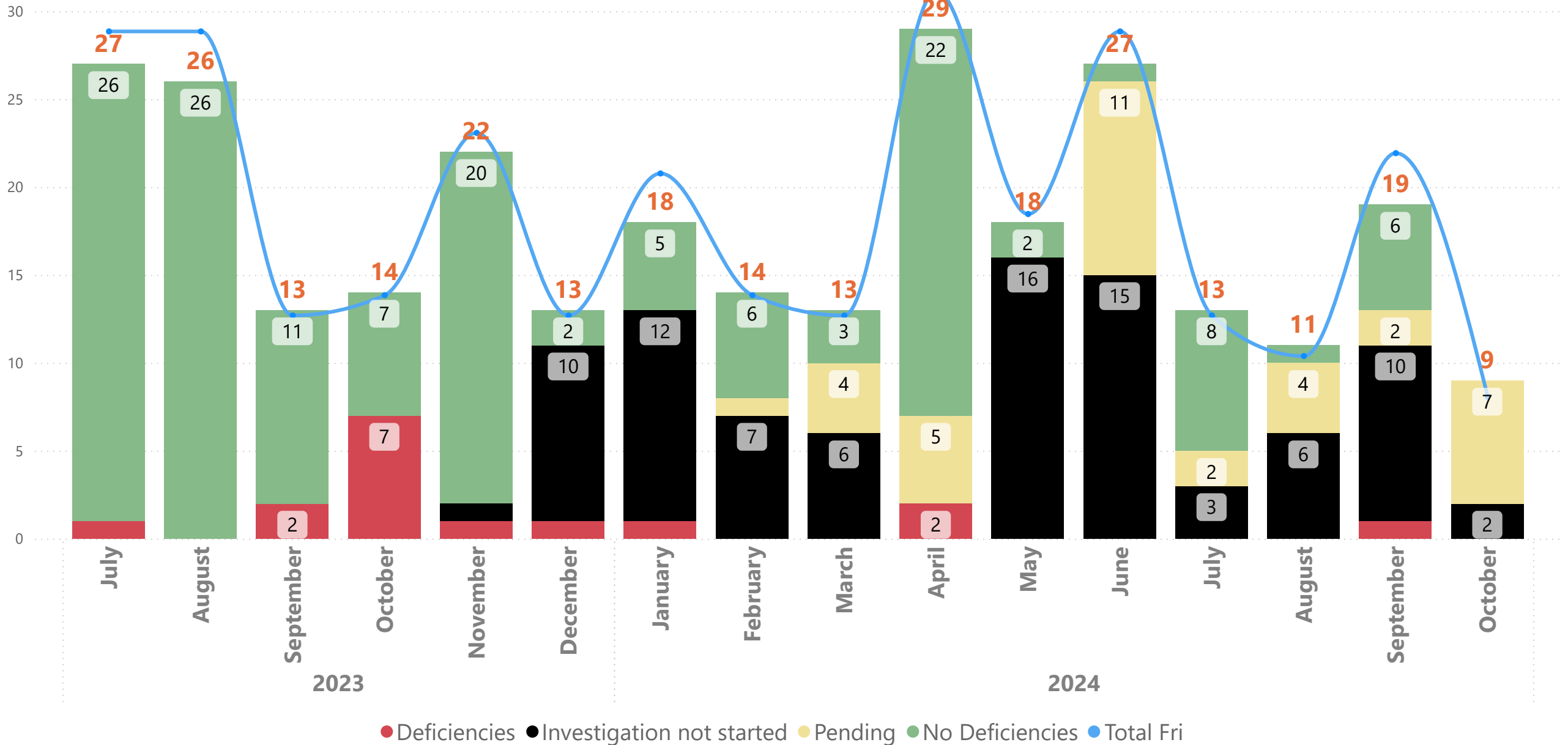


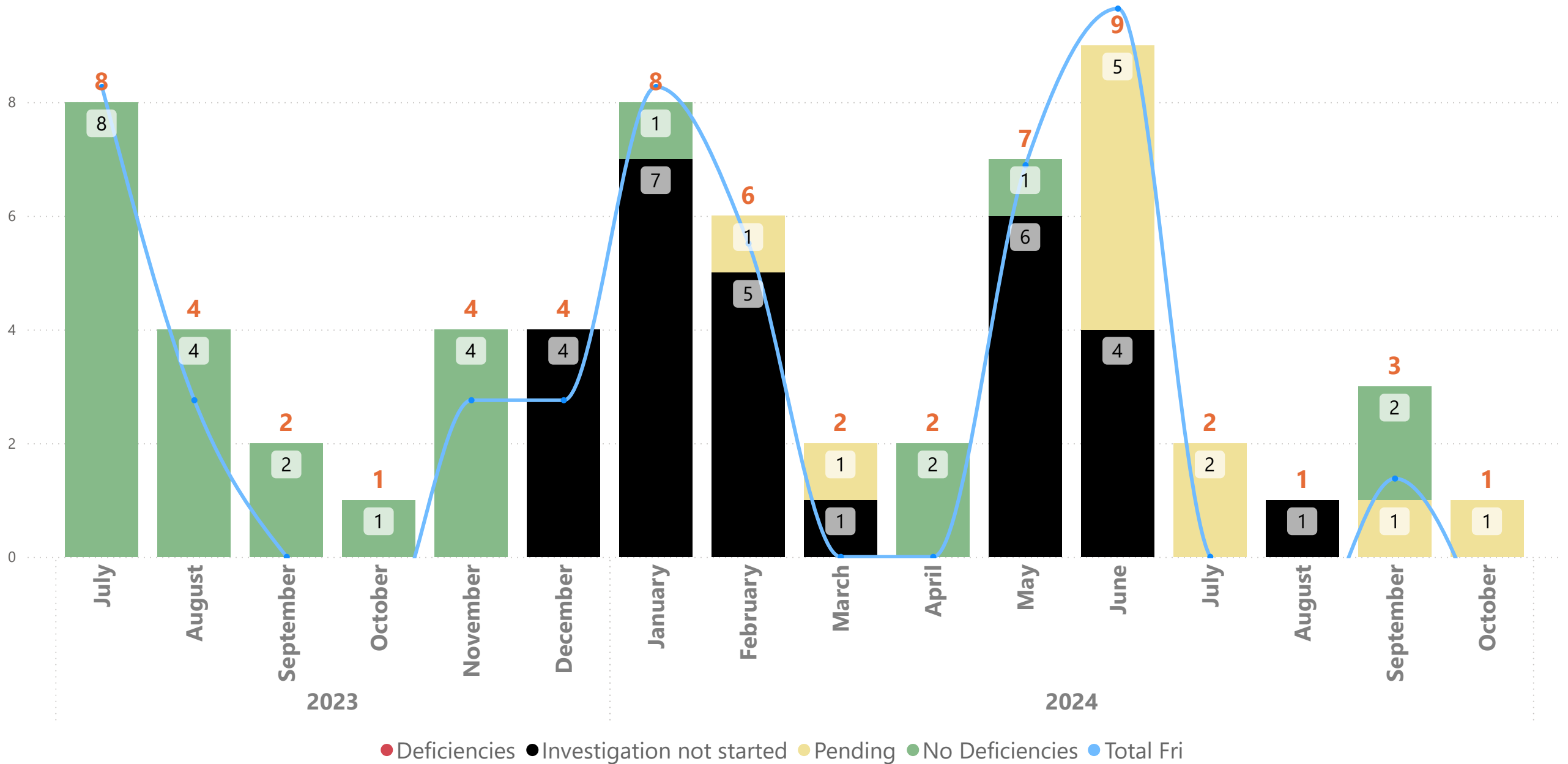


ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	<p>During October 2024, LHH submitted a total of 9 Facility Reported Incidents (FRIs) to CDPH. The FRIs include allegations of abuse and other reportable incidents.</p> <p>October 9 cases (9 FRIs and 0 Anonymous Complaints) (2 out of 9 FRI cases, investigation not started by CDPH)</p> <ul style="list-style-type: none"> • 8 Allegations of Abuse <ul style="list-style-type: none"> ○ Resident to Resident 3 (2 pending outcome; 1 investigation not started by CPDH) ○ Staff to Resident: 1 (1 pending outcome) ○ Injury of Unknown Origin: 2 (2 pending outcome) ○ Other to Resident: 2 (2 pending outcome) • 1 Other <ul style="list-style-type: none"> ○ Potential Privacy Breach: 1 (1 investigation not started by CPDH)
SURVEY UPDATES	None.
PLAN OF CORRECTION UPDATES/REPORTING	<p>1. Submitted POC on 11/2/24</p> <ul style="list-style-type: none"> • Facility Reported Incident on 9/26/24. Investigation completed on 10/2/24. <ul style="list-style-type: none"> a. F687 (SS=D) Foot Care The facility failed to provide foot care to Resident 1 when Resident 1’s toenails were long, cracked, and jagged.
EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS	None.
ONGOING SITE VISITS	<p>1. Site visit on 10/2/24</p> <ul style="list-style-type: none"> • Two CDPH surveyors conducted their investigation for – <ul style="list-style-type: none"> ○ Three Facility Reported Incidents and one Anonymous Complaint (follow-up investigation) ○ Two FRIs had no deficiencies, one FRI had deficiency, and one pending outcome.
PENDING SITE VISITS	90 FRIs pending without document request or call/visit.

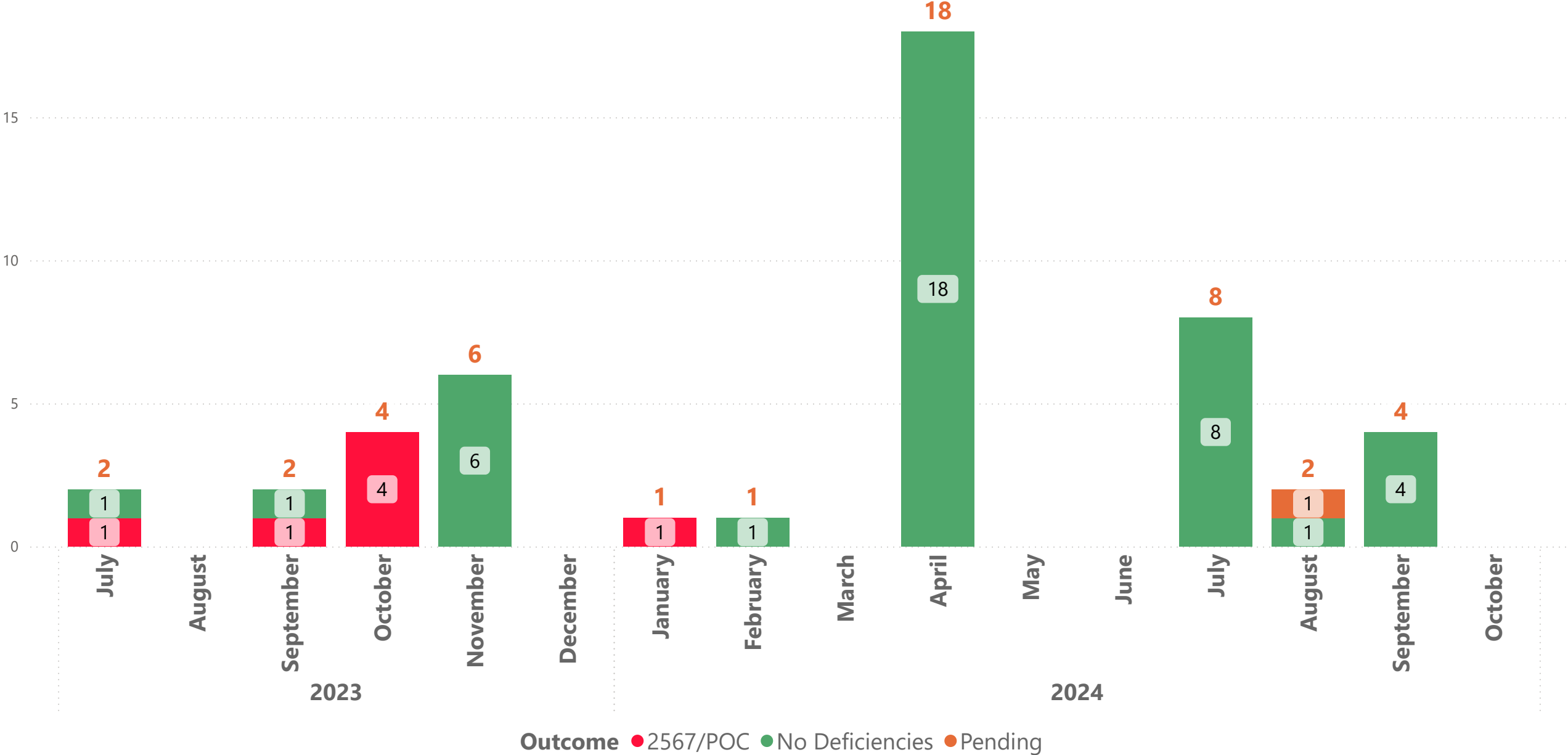
Outcome of FRIs FY 23-34 and FY 24-25



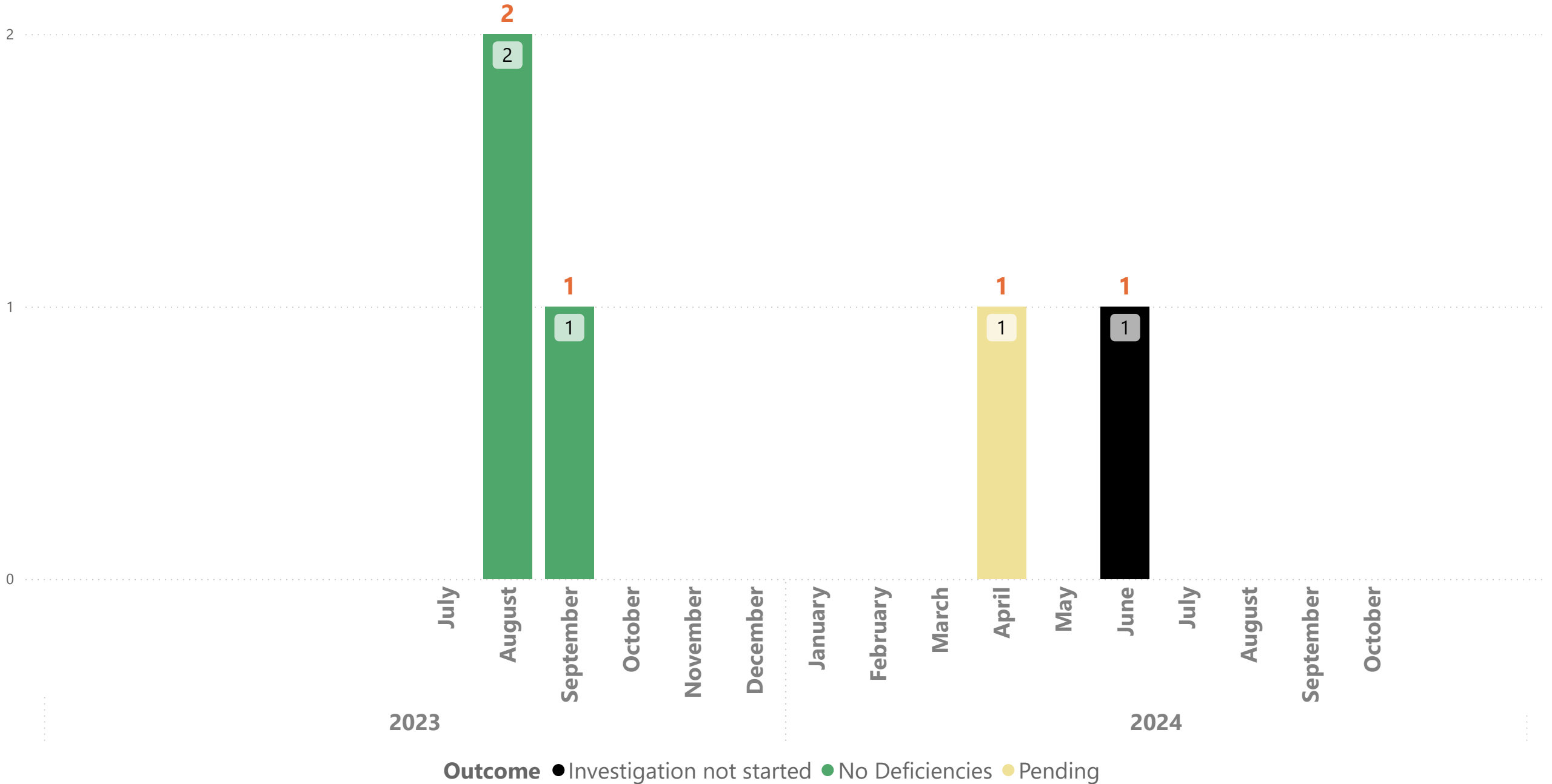
Staff to Res Abuse FY 23-24 and FY 24-25



Anonymous Complaints FY 23-24 and FY 24-25



Staff to Res Theft FY 23-24 and FY 24-25



All FRIs: Outcome Summary

Year	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	92	12		11	88%
2024	54	4	36	77	93%
Total	146	16	36	88	90%

Staff To Resident Abuse: Outcome Summary

Year	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	19			4	100%
2024	6		11	24	100%
Total	25		11	28	100%

Anonymous Complaints: Outcome Summary

Year	No Deficiencies	Deficiencies	Pending	Investigation not started	%No deficiency
2023	8	6			57%
2024	32	1	1		97%
Total	40	7	1		85%