

**Memorandum for the TIDA Board  
Treasure Island Development Authority  
City and County of San Francisco  
Meeting of November 13, 2024**

**Subject: Supplemental Horticultural Support**

**Contact: AnMarie Rodgers, Treasure Island Deputy Director**

**Reviewed by: Robert Beck, Treasure Island Director**

In response to the TIDA Board’s interest in enhancing short-term horticultural care and maintenance during the plant establishment phase, this memorandum outlines new commitments from the San Francisco Recreation and Parks Department (SFRPD) and other partner resources. These measures are designed to support TIDA’s goal of developing and maintaining a premium-quality urban waterfront park environment. The additional support will help ensure that TIDA parks are well-maintained and aesthetically upheld, bridging the vulnerable establishment period until the anticipated full SFRPD management transition on July 1, 2026.

[New Resources and Partnerships for Immediate Support](#)

***A. Commitments from the San Francisco Recreation and Parks Department***

To address the immediate needs of TIDA’s parks, SFRPD has committed to providing skilled, specialized personnel support as follows:

**Brandon Young, Mission Bay Manager.** Mr. Young will dedicate 2-3 days per month to TIDA. His experience includes the recent transition of Mission Bay parks—over 24 acres of public parks—from redevelopment agency oversight of private contractors to city operations. These parks are now fully integrated into San Francisco’s renowned parks system. For TIDA, he will join the bi-weekly maintenance meetings involving TIDA staff and contractors, including Rubicon, Toolworks, San Francisco Public Works (PW), and the San Francisco Department of Environment (DoE). His monthly site visits will ensure hands-on assessment of irrigation practices, appropriate weed management, optimal pruning, and immediate adjustments in plant care. His reports will include recommendations for maintaining robust plant health and ensuring that the plants enhance the overall park function. Mr. Young will oversee regular assessments and lead the SFRPD’s design review for upcoming TIDA parks, ensuring new developments align with best practices in landscape and public park management.

**Joe Rothleutner, Garden Director, Gardens of Golden Gate Park.** Mr. Rothleutner brings extensive expertise as the Director of the Gardens of Golden Gate Park, which includes the Conservatory of Flowers, Japanese Tea Garden, and the San Francisco Botanical Garden—institutions serving over a million visitors annually. His role with TIDA will include up to two days per month for the next six months to provide high-level horticultural consultation. Mr. Rothleutner's care will include reviewing plant maintenance plans, advising on appropriate plant species for the waterfront climate, and evaluating specific care techniques to foster plant longevity. He will support practical strategies, such as re-spacing densely planted *Ceanothus* to reduce overgrowth and incorporating durable species in high-traffic areas where sensitive plants like California fuchsia have shown stress. His six-month review will yield an assessment report, capturing actionable insights on TIDA's plant selection and horticultural practices to maintain healthy, visually appealing landscapes.

**Christopher Campbell, Natural Resources Manager.** Mr. Campbell will apply his expertise in natural habitat management to the undeveloped areas of Yerba Buena Island (YBI). Working closely with TIDA staff, particularly Peter Summerville, and DoE Staffer Peter Brastow, Mr. Campbell will focus on transition planning and advising on sustainable practices to maintain the ecological integrity of YBI's natural areas.

### ***B. Elevating Critical Conversations with CMG Landscape Architects***

With the support of SFRPD, TIDA is initiating strategic conversations with CMG Landscape Architects to further refine our park development goals. This prospective partnership would address a range of considerations, both retrospective and forward-looking, including plant selection, design standards, and practical placement of amenities like restrooms, urban agricultural fields, and sports areas. By leveraging CMG's design expertise alongside SFRPD's operational insights, TIDA aims to enhance the long-term functionality and visual coherence of the parks, ensuring they meet the standards expected of an urban waterfront park of this scale.

## **Enhanced Coordination and Reporting**

To increase TIDA's capacity for consistent oversight and responsiveness to changing conditions, SFRPD has proposed a structured schedule for reporting and coordination:

**Monthly Reporting and Site Visits.** SFRPD staff, under Mr. Young's leadership, will submit monthly reports to TIDA. These reports will formalize recommendations and document progress in maintaining and establishing plant health across park sites. It could include evaluations on plant vitality, irrigation effectiveness, and pruning needs. These reports will provide a structured review of progress and areas needing immediate attention, such as addressing species-specific issues with Monterey cypress in Panorama Park, adjusting irrigation for water-intensive grasses, and ensuring regular pruning for ornamental shrubs that may encroach into walkways or seating areas. These reports combined with regular meeting (described below) with the caretaking staff will ensure that operational adjustments to irrigation and pruning are assessed, understood and executed.

**Bi-Weekly Maintenance Meetings.** Bi-weekly maintenance meetings will be held with TIDA’s Peter Summerville, Mr. Young, and representatives from Rubicon, Toolworks, PW, and the Department of Environment. These meetings will focus on routine maintenance such as adjusting irrigation schedules, troubleshooting specific plant health concerns, weed management, and monitoring pruning routines. The meetings will also enable early identification of issues, such as plant crowding in high-visibility areas, irrigation line adjustments for new seasonal demands, pest management, and steps to enhance the visual consistency of plantings across TIDA’s parklands. This feedback loop will allow TIDA and our contracted labor at Rubicon and Toolworks to take timely, actionable steps in response to evolving landscape needs.

**Formalized Design Review Process.** SFRPD horticultural staff will collaborate with TIDA and SFRPD plan review staff for in-depth design reviews of the next landscape plans for Chapel and Clipper Cove. These assessments will allow for timely refinements to plant and landscape management practices. Their plan review will also be enhanced by their on-the-ground learning from TIDA’s first park phases. This design feedback will incorporate SFRPD’s insights from TIDA’s first park phases to refine plant placement, optimize spacing to reduce maintenance, and ensure that irrigation and layout support long-term vitality and ease of care. These improvements will focus on practical enhancements such as reducing water demand for certain plantings and mitigating rapid growth in species that may otherwise require intensive maintenance.

## Planning for Long-Term Management

### *Permanent Staffing Commitments*

As outlined above, additional horticultural review of landscaping plans will help minimize issues as the next set of parks is developed. In addition to plan review, TIDA and SFRPD are coordinating to ensure a seamless transfer of park maintenance responsibilities to SFRPD. To support this transition, the following long-term staffing resources are planned:

- **SFRPD Park Services Manager.** SFRPD has committed to appointing a Park Services Manager, starting approximately January 2026. This position will prepare for the full transition to SFRPD operations on July 1, 2026, managing oversight and continuity of care across all TIDA parklands.
- **Potential Addition of a TIDA Park Manager.** TIDA has evaluated the need for an in-house Park Manager with specific horticultural expertise to further support horticultural operations. After careful consideration of position classifications, recruitment challenges, the support available from SFRPD, and budget constraints, adding a new permanent position within TIDA for this purpose is not recommended at this time. TIDA’s commitment to new resources from SFRPD builds on the existing work carried out by a dedicated team, which includes daily care led by TIDA and contributions from Rubicon, Public Works, Toolworks, the Department of the Environment, Literacy for Environmental Justice, and Pestec. This robust network of professionals and contractors, alongside the forthcoming six-month report from SFRPD, offers solid support for ongoing operations. TIDA will continue to assess the need for this position based on SFRPD’s monthly recommendations and six-month review, immediate operational requirements, and further discussions with the Board as appropriate.

## Fiscal Impact

The additional horticultural and operational support provided by the Recreation and Parks Department (SFRPD) represents a targeted investment in the maintenance and quality of TIDA's parks during the transition phase. While the specific costs for SFRPD's contributions are still being finalized, the fiscal impact will encompass:

### Cost of Secured Horticultural Support from SFRPD

- **Manager Visits, Plan Review, Reports & Meetings.** SFRPD's involvement, including the services of the Mission Bay Manager and Garden Director, will incur costs based on their time commitments and expertise. This support includes monthly site visits, bi-weekly maintenance meetings, and in-depth design reviews. Detailed estimates for these services will be provided by SFRPD, covering anticipated costs over the initial six-month period of enhanced support. **Approximate Cost:** \$ 37,080 for 6 months in FY25.
- **Transition Planning Costs.** The appointment of an SFRPD Park Services Manager, scheduled to begin six months prior to the full transition, commencing on January 1, 2026, will require an ongoing budget allocation to cover salary, benefits, and operational expenses associated with overseeing TIDA's parklands. **Approximate Cost:** \$172,876 for 6 months in FY26.

**Long-Term Parks Care Costs.** A full cost estimate for SFRPD's operation and maintenance of TIDA's parks will be presented at the February 2025 TIDA Board hearing, providing a financial overview ahead of the July 1, 2026, transition. This timeline includes preliminary cost projections in the City's two-year budget process, earlier in January. In January/February 2025, TIDA will introduce initial budget projections for Year 2 of our two-year budget, covering July 1, 2025, to June 30, 2026. Additionally, the budget proposal will include initial placeholders for July 1, 2026, to June 30, 2027, anticipating SFRPD's assumption of operational responsibilities beginning July 1, 2026.

In parallel, TIDA and SFRPD aim to deliver "First Findings" on staffing and budget estimates by February 2025. This comprehensive estimate will provide a six-month review period to refine and finalize financial and operational details. With the Board's support, TIDA anticipates presenting a draft operational agreement by Fall 2025, allowing both departments to incorporate the project into their budgets. This timeline will ensure that should SFRPD operations and management be appropriate, SFRPD can initiate hiring processes and launch operations seamlessly by July 1, 2026. Full launch of SFRPD staffing will likely include budgeting for some positions to start in the last quarter of FY 2026 to ensure that positions are hired and trained by July 1, 2026. These budget milestones align with the parks development schedule. All parks planned for completion in 2025 have received the required permits. SFRPD horticultural staff will have the remainder of this year to provide final comments on the landscaping plans. The subsequent set of parks is anticipated to be ready for permitting within approximately 1.5 years. This timing closely supports the anticipated operational start date for SFRPD. With the additional

horticultural support described above, TIDA's goal of developing and maintaining a premium-quality urban waterfront park is achievable.

### Conclusion and Next Steps

These additional SFRPD resources and coordinated efforts with TIDA's established partnerships will support high standards of horticultural care in the interim. Over the next six months, TIDA will monitor the impact of these new resources, explore further support options, and adjust the horticultural care plan as needed to ensure successful plant establishment and site conditions.

Feedback from the Board on these initiatives and any further recommendations are welcomed to strengthen TIDA's approach to horticultural care.

**Attached:** Curriculum Vitae Joseph Rothleitner & Brandon Young

**Professional Summary**

Senior parks and landscape management professional with over 20 years of experience in public and private sector landscape operations. Expertise in park services, landscape maintenance, and team supervision, with a strong track record of overseeing parklands and facilities while ensuring high standards of service and safety.

**Professional Experience**

**Park Services Manager**

*City and County of San Francisco Parks and Recreation*

March 2024 - Present

- Oversee the management of public parklands and department facilities.
- Lead the creation, care, and maintenance of parks, open spaces, and athletic fields.
- Supervise diverse teams, including Park Section Supervisors, Gardeners, and Custodial staff.
- Implemented the transition of Mission Bay Parks and Open Spaces to the Recreation and Parks Department.
- Conduct plan review, consultation, and oversight of capital projects, collaborating with multiple city agencies.
- Assist and lead recruitment, training, and performance evaluation processes for staff.

**Park Section Supervisor**

*City and County of San Francisco Parks and Recreation*

January 2017 - March 2024

- Supervised gardening teams in parks maintenance and operations.
- Developed and enforced operational procedures to enhance efficiency.
- Managed work assignments and ensured adherence to safety protocols.

**Senior Account Manager, Maintenance Manager, Estimator, Gardener**

*BrightView, Jensen Landscape, FloraTerra Landscaping, Ambius, and Cagwin and Dorward*

1997 - 2016

- Directed landscape installation and maintenance operations across various projects.
- Managed project materials and client budgets, ensuring timely delivery and quality standards.
- Fostered strong relationships with customers and vendors to enhance service delivery.

**Consulting Utility Arborist, Quality Control Supervisor**

*Environmental Consultants Inc.*

1995 - 1996

- Identified and recorded tree concerns along PG&E's utilities in the South Bay Area.
- Maintained knowledge of various native and non-native tree species.
- Conducted quality checks for over 20 Utility Arborists to ensure data accuracy.
- Trained new Utility Arborists in operational procedures and data collection.

## **Education**

### **California Polytechnic State University, San Luis Obispo**

Forestry and Natural Resources Management

1990 - 1993

**Skills:** Landscape Management

**PROFESSIONAL EXPERIENCE**

**Garden Director**

*Recreation and Parks Department, City and County of San Francisco CA*

**March 2022 - Current**

- Leads an operations team of 20 to maintain the three garden campuses of the Gardens of Golden Gate Park: Conservatory of Flowers, Japanese Tea Garden, San Francisco Botanic Garden at Strybing Arboretum.
- Oversee the administration of an annual \$10+ million operating budget, including \$8+ million in earned admissions revenue.
- Liaise daily with the San Francisco Botanical Garden Society as the lead representative of the San Francisco Recreation and Parks Department within the Public-Private Partnership, upholding standards outlined in the cooperative management agreement.
- Develop and implement landscape improvements to revitalize the Garden's aesthetics and collections goals, including the selection and sourcing of plant materials.

**Director of Horticulture & Facilities**

*The Santa Barbara Botanic Garden, Santa Barbara CA*

**October 2019 – February 2022**

- Leads an operations team of 22 to maintain the garden's living collection, nursery, retail business, and physical infrastructure.
- Manages a \$2.4 million budget, overseeing earned revenue and operational expenses.
- Oversees capital projects, including the design and construction of the Backcountry Children's Garden.
- Spearheaded the American Alliance of Museums re-accreditation, achieved in March 2021.

**Director of Horticulture**

*Lincoln Park Zoo, Chicago IL*

**May 2016 - September 2019**

- Directed and mentored an 8-member horticulture team and managed 100+ horticulture volunteers.
- Oversaw grounds maintenance including formal gardens, natural areas and historic tree canopy.
- Developed the Zoo's Plant Collections Policy and guided its ArbNet Arboretum Accreditation. Led implementation of a plant records database, IrisBG.
- Refined and enforced consistent landscape standards used in construction and capital improvement projects.

**Tree and Shrub Breeder**

*The Morton Arboretum, Lisle IL*

**June 2012 – May 2016**

- Revitalized the New Plant Development Program, including the release of *Gymnocladus dioica* 'Morton': Skinny Latte™ Kentucky coffeetree.
- Promoted regional plant materials through the Chicagoland Grows® brand.

**EDUCATION**

- **MS, Horticulture** Oregon State University, Corvallis, OR — June 2012
- **BS, Plant Sciences: Urban Forestry** University of Maryland, College Park, MD — June 2010



CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

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**To: Bob Beck, Treasure Island Director**  
**From: Peter Summerville, TIDA staff**  
**Date: October 31, 2024**  
**Re: Upcoming streetlighting improvements – Seven Seas Ave. and legacy Treasure Island streets**

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TIDA and SFPUC are improving streetlighting along the northern stub of Seven Seas Avenue between Avenue D and Johnson Street. Two existing streetlight arms currently covering parking lots will be re-positioned in order to properly cover the Seven Seas Ave. roadway, and three new streetlight poles will be installed along the eastern curb of Seven Seas Ave. between Avenue D and Johnson Street. A site diagram of the improvement area is below. The improvements along Seven Seas are expected to be in place within the next two months.



Along with the Seven Seas Ave. improvements, SFPUC will continue adding streetlights to existing poles without lights throughout the fall and winter. Additional light fixtures will be added within the Treasure Island legacy residential neighborhood, along 9<sup>th</sup> St, 13<sup>th</sup> St, Avenues D, E, H, I, and M, as well on Yerba Buena Island's Northgate Road.

**Treasure Island Development Authority  
Subleases and Permits Executed  
Pursuant To Leasing Policy  
As of November 8, 2024**

<b>E-430</b>	<b>Various</b>	<b>New</b>	<b>Mercy Housing California</b>	<b>10/19/24</b>	<b>Parking</b>	<b>NA</b>	<b>Waived</b>
<b>E-431</b>	<b>Panorama Park</b>	<b>New</b>	<b>Stockbridge/Wilson Meany Investors</b>	<b>10/13/24</b>	<b>Event</b>	<b>NA</b>	<b>Waived</b>

CITY & COUNTY OF SAN FRANCISCO

ROBERT P. BECK  
TREASURE ISLAND DIRECTOR

TREASURE ISLAND DEVELOPMENT AUTHORITY

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**-To:           Treasure Island Development Authority Board of Directors**  
**From:         Bob Beck, Treasure Island Director**  
**Date:         November 8, 2024**  
**Re:            Use Permit and Film Permit Waivers**

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- Treasure Island Museum Association, Event, October 24, 2024

# TI Advisor Board Review

November 2024

## A look at this month's numbers:

- 295 Households at The Villages at Treasure Island
- 68 Legacy Households
- 48 Mixed Households (with Legacy, Vested, and Post Vested Residents)
- 121 Vested Households
- 22 Post Vested Households with No Legacy or Vested Residents
- 36 Corporate Leaseholders

### In Lieu Claims:

- **11 total processed or in processing in October**

### Legacy and Mixed Households Provided with Notices to Vacate:

- **First move notice (120 day) = 37 total mailed**
- **Second move notice (60 day) = 24 served**

### Star View Court: 137 Apartments Total

**71 apartments for Catholic Charities Households**

**28 Transition Units and TIDA Assigned Affordable Units**

**38 Affordable Apartments Available via DAHLIA**

- **TIDA Transition Units and TIDA Assigned Affordable Units at Star View Court: 28 Total**
  - 21 Legacy Households have signed leases or will sign leases
  - 7 TIDA Transition Units on hold for Legacy Households
- **Affordable Apartments via DAHLIA Lottery at Star View Court: 38 Total**
  - Legacy and Vested Household Applications via DAHLIA: 11 Legacy Households and 26 Vested Households
  - Successful Leases: 4 Legacy Households and 6 Vested Households now living at Star View Court



## Isle House: 226 Market Rate Apartments and 24 Inclusionary Affordable Apartments

- **DAHLIA Applicants from The Villages:**

- 36 Legacy and Vested Households applied
- 9 Legacy and Vested Households have signed leases and have moved to Isle House

## Hawkins: 169 Market Rate Apartments and 9 Inclusionary Affordable Apartments

**DAHLIA Application Period:** November 5 to 26, 2024

**DAHLIA Lottery:** December 2024

**TIDA Outreach includes**

Premarketing Notices:	_____
Door Hangers:	Nov 5
Emails to Residents:	Nov 5
Portal Uploads:	Nov 5
October Information Sessions:	Oct 10 and 12
DAHLIA Sign-Up Assistance:	Throughout Application Period

## 490 Avenue of the Palms: 141 Condominium for Sale at Market Rate and 7 for Sale at Below Market Rate.

DAHLIA First Time Homebuyer Programs:	Now
TIDA Premarketing Notices:	Spring
DAHLIA Application Period:	Late Spring

## TIDA Support:

- Working with the Team: MOHCD, One Treasure Island, Catholic Charities, Mercy Housing, the Star View Court Management Team, Treasure Island Development Group, Greystar, Wilson Meany, and Lennar
- Key Activities: Online resource folder, email notices, one-on-one office hour sessions, , support for DAHLIA applicants at Isle House, Hawkins House Open House Event.



## Resident Engagement:

**In October, TI Advisors conducted 16 scheduled one-on-one sessions, they received over 50 direct calls to the TI phone, and many additional TI Advisor engagement calls, emails, and other communications.**

This number of scheduled sessions is lower than in previous months, given that most transition units have been filled and households receiving a second round of move notices quickly transitioned. Most calls were focused primarily on scheduling moves and completing payment processing for in-lieu payments.

**With the Hawkins application launch approaching, TI Advisors hosted two informational events on the Island in partnership with the Hawkins management team.** The events were held on the evening of October 10th and the morning of October 12th to accommodate different schedules. In preparation for the events, the team sent an email blast and delivered door hangers to all households in the Villages, ensuring every household was well-informed and could attend. TI Advisors have also prepared a door hanger and email blast reminder to all residents of the application launch, making sure that all residents who are interested in this opportunity do not miss out.

**TI Advisors processed 11 of in-lieu claims this month, including move allowance payments and in-lieu payments for residents relocating off the Island or to a BMR unit.** Our team worked hard to simplify the process for residents. The team met residents wherever they were—on the Island or at their new homes—to complete paperwork and deliver payments in person. By making these efforts, TI Advisors hope to ease the burden of this challenging transition and support residents in every way possible.

**For households facing unique challenges, TI Advisors assisted in granting extensions for their move.** This flexibility allowed residents with particular circumstances to have additional time for their relocation to ensure a smooth transition into their new homes.

**TI Advisors have heard the request for more in-person check-ins and offered in-person meeting times to those who request it in advance.** The team understands that in-person meetings are often preferred; therefore, they have made themselves available numerous times this month to attend 1-1 sessions at Aracely Café, SVC, and Isle House.

### What information is available?

**All informational documents are easily accessible online:** Residents have access to an online resource folder where they can find this information at their convenience.

**TI Advisors have an electronic calendar link:** This link is included in all communications making it easy and convenient to schedule a meeting with a TI Advisor: <https://calendly.com/tiadvisor/meeting>



## Monthly Summary

In October, TI Advisors continued supporting households as they transitioned to new housing opportunities, including units at Isle House, Star View Court (SVC), and off-Island locations. TI Advisors have supported the 9 Legacy and Vested Households who have signed leases and have moved into Affordable Apartments at Isle House, with six of those households already moved in and in the process of receiving in-lieu payments if eligible.

**TI Advisors have focused on completing the transition process for all Star View Cour units. Currently, all units, except three three-bedroom units, are occupied.** Any available, affordable units have been offered to households on the DAHLIA waitlist. TI Advisors have actively encouraged households to apply for upcoming housing opportunities, introducing residents to the possibilities of IC4.3 and the senior housing building and helping them consider their future options.

To prepare for the Hawkins application period, TI Advisors are working to establish office hours to assist residents throughout the application process. The team will keep the community informed as sign-ups for office hours become available.

Overall, this month, TI Advisors' efforts focused on coordinating moves, delivering in-lieu payments, and providing information about new housing opportunities. TI Advisors continue offering one-on-one support to make the relocation process as smooth and supportive as possible.

## Community Engagement Record

The TIDA Board has requested that TI Advisors demonstrate how resident engagement is tracked to reflect engagement efforts and responsiveness. A TI Advisor Resident Engagement Record is included with this report. All personal resident data has been removed from this record. TI Advisor Resident Engagement Records are updated regularly and are stored electronically by AR/WS.



# Hawkins Below Market Rate/ Inclusionary Apartments (BMR)

Some Below Market Rate homes at Hawkins will be available via lottery.  
To learn about San Francisco's lottery process (known as "DAHLIA") search here:  
[housing.sfgov.org](https://housing.sfgov.org)

## Minimum and Maximum Income by Household Size not exceeding 80% of Area Median Income (AMI) as defined in the Housing Plan:

Household Size	Units Priced at 80% AMI HCD Per Housing Plan (104% Translate on MOHCD Chart)	
	Minimum Income 2x the Unit's Rent	Maximum Income 104% AMI MOHCD Chart
1	2xs the rent	\$109,100
2	2xs the rent	\$124,700
3	2xs the rent	\$140,250
4	2xs the rent	\$155,850
5	2xs the rent	\$168,300
6	2xs the rent	\$180,800
7	2xs the rent	\$193,250

## Rent Level for Inclusionary Units:

UNIT#	UNIT TYPE (Bedroom/Bathroom)	80% AMI Maximum Price Without parking (HUD Chart/ MOHCD's equivalent Maximum Income chart, which equates to 104% AMI)
123, 249	Studio / 1 BA	\$2,552
107, 201, 333, 412	1 BD / 1 BA	\$2,851
117, 306, 429	2 BD / 2 BA	\$3,161

Additional Below Market Rate Housing Information:  
<https://sf.gov/reports/may-2023/income-and-rent-limits-Below-Market-Rate-rental-projects-under-contract-mohcd>



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## BMR Housing on Treasure Island available on DAHLIA

**9 New Below Market Rate Apartments for Rent on  
Treasure Island!**

**Below Market Rate apartments for households  
earning up to 80% of AMI.**



**Apply to Hawkins Now:  
Scan QR Code or Visit  
[housing.sfgov.org](https://housing.sfgov.org)**

**Application closes: November 22, 2024**

**Legacy and Vested Residents may use their TIR  
Preference Number when applying!**

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Household	Household DDA STATUS (Pre-DDA, Post DDA / Corporate / Mix /Outside TI	Notes
Novato, CA	Outside TI	Resident called seeking information about buying on the island and restaurant information. TI Advisors referred him to DAHLIA to learn more about upcoming opportunities.
1147	Pre-DDA	Resident called. He wanted to talk with TI Advisors about his move allowance. TI Advisors contacted him back to start his payment package.
1444	Pre-DDA	Resident called. She will be attending the Hawkins House informational session on Saturday, 10/12/24. She set up a phone appointment to spend more time discussing her situation. TI Advisors walked through the upcoming housing opportunities at Hawkins.
1390	Post-DDA	Resident called to request an appointment with a TI advisor. Set up a Calendly phone appointment. She is
1137	Pre-DDA	Resident wanted to learn more about the steps needed for a pay-out so they can move off the island. TI Advisors walked him through the in-lieu claim process.
1444	Pre-DDA	Missed a call from this number Resident attended the Hawkins House session last week and had follow up questions about availability and requirements.
Not provided	Outside TI	Resident is not a resident on the island, but he is interested in affordable housing both on the island and in San
Not provided	Outside TI	Resident is not a resident on the island, but she is interested in Hawkins House and other affordable housing both
1253	Pre-DDA	Resident called for a friend, who also lives on the island. She has questions about housing options and whether
1444	Pre-DDA	Resident has concerns about the preliminary decline received by MOHCD. Resident is not sure she wants to move to Isle House and she is concerned that she will have to move without having somewhere to go. She is a substitute teacher with inconsistent hours. It is best to call her after 4pm at 415-518-1019. -
1306	Pre-DDA	Resident would like to discuss transitional housing options.
Not provided	Corporate	Resident speaks spanish. She is interested in applying for apartments to move into and claimed management has not been very helpful. She is interested in affordable housing.
1242	Mixed Household	Resident is interested in moving out of SVC. They called regarding his housing options. He wanted to know if he would be able to move out of Starview Court to a different building. He would like to discuss moving to Hawkins.
1201	Pre-DDA	Resident wanted to learn more about the steps needed for a pay-out so they can move off the island. TI Advisors walked him through the in-lieu claim process.
Not provided	Outside TI	He is not a resident on the island but seeks information on purchasing a house on Treasure Island. He seeks veteran housing. -
1430	Pre-DDA	Resident called concerned about paperwork she received. She has moved to Star View Court and expressed interest in learning more about the move allowance.
Not provided	Outside TI	Resident called. She is not a resident on the island but seeks information Hawkins House.
1202	Other	Resident moved onto the island last year. He would like to discuss housing options. His housing provider is HealthRIGHT 360.
1113	Pre-DDA	Resident called to talk to an advisor about housing at Hawkins House. He wants to know the lottery status. He has applied to StarView Court and Isle House and has signed up with Dahlia. He thinks he may have missed the time frames for SVC and IH so he wants to make sure he does not do so for Hawkins House.
1109	Pre-DDA	Residents household size changed and wanted to discuss his options moving forward. He is interested in moving
Not provided	Outside TI	Resident called seeking affordable housing information for a client. He is a Case Manager with the "Washoe Native TANF Program". His client does not live on the island presently.
1212	Pre-DDA	Resident called requesting an inperson meeting. She wants to tour available units and wants a sense of the
1430	Pre-DDA	Resident called regarding her in-lieu claim process.

## TIDA BOD Meeting

### Program Report

Nella Goncalves, Co-Executive Director

November 2024

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- **Food Pantry**

One TI continues to serve an average of 200 households. We are preparing for the holidays and will host a Harvest event in November at the Food Pantry before the Thanksgiving Holiday.

- **One Treasure Island Programming:**

CTP 19 will begin on January 6, 2025. Interviews with 14 candidates for the training program will begin in December 2024.

The Support Services Manager has relaunched the Job Broker System and is already working with Island employers to assist them with the search and screening for their hiring needs. We are also working with job seekers for seasonal holiday work and permanent jobs through our employment services. We have also begun planning for the annual Tax Site.

- **Outreach & Social Media**

Community engagement continues through social media posts, posts on Next Door Treasure Island, fliers on the community boards, weekly pantry bags, mass emailing, and partnerships with the TI housing providers. We are excited to report that we are partnering with the new housing developments, Star View Court and Isle House to continue our outreach efforts to the entire TI/YBI community.

- **Community Engagement & Events**

Sat. November 23<sup>rd</sup> 9am to 12pm Yerba Buena Island Bird Walk

Tues, November 26<sup>th</sup> 6pm to 8:30pm ~ Fall Harvest Celebration at the Ship Shape **MUST RSPV**

Wed, December 4<sup>th</sup> 12pm to 2pm *Holiday* Senior Luncheon at the Ship Shape **MUST RSPV**

Sat. December 7<sup>th</sup> 11am to 1pm Info Session **IN PERSON** at the Ship Shape

# Treasure Island Museum

Report to TIDA ~ November, 2024



**TREASURE  
ISLAND  
MUSEUM**

**Since the last update, our staff and community volunteers have:**

- **marked Fleet Week 2024** by curating content for a pop-up museum hosted by the Port Chicago Alliance and releasing [this video tour of the Nimitz House](#).
- **partnered with One Treasure Island** to treat Treasure Island families to a celebration of Halloween and *Dia de los Muertos*.
- **interviewed and hired an intern** with funding from the Mellon Humanities Scholarship Program at Foothill/De Anza College.
- **expanded the records kept for individual artifacts** in our archives, adding a detailed description and a digital photograph for each one, to facilitate searches of our collections database.
- **hosted docent-led tours of Treasure Island** for students, seniors, and the general public.
- **facilitated staff training for island businesses** by providing an understanding of Treasure Island history and aspects of its current revitalization.





## Treasure Island Museum leads project honoring the Port Chicago 50:

**In 1944, the US Navy charged 50 Black sailors with mutiny** for refusing to load munitions following an explosion at Port Chicago, near Concord, which killed 320 people, mostly Black enlisted men. The Port Chicago 50 were wrongly convicted and only recently exonerated.

**Treasure Island Museum** partnered with the Treasure Island Development Group, Port Chicago Naval Magazine National Memorial, East Bay Regional Park District, Treasure Island Development Authority, and Hood Design Studio to create the only permanent monument honoring the Port Chicago 50 that is fully accessible to the public.

**A Treasure Island based business**, Cross Media International, documented [the entire unveiling and dedication ceremony](#) on October 24, including remarks by TIDA board member Linda Fadeke Richardson.



## The Port Chicago Panels were unveiled in Panorama Park on Yerba Buena Island on October 24:

**It was a memorable day.** Members of the press, local leaders, TIDA board representatives, and our island neighbors filled Panorama Park for the dedication ceremony. It was a celebration of progress and community.

**The unveiling was featured on two local newscasts:**

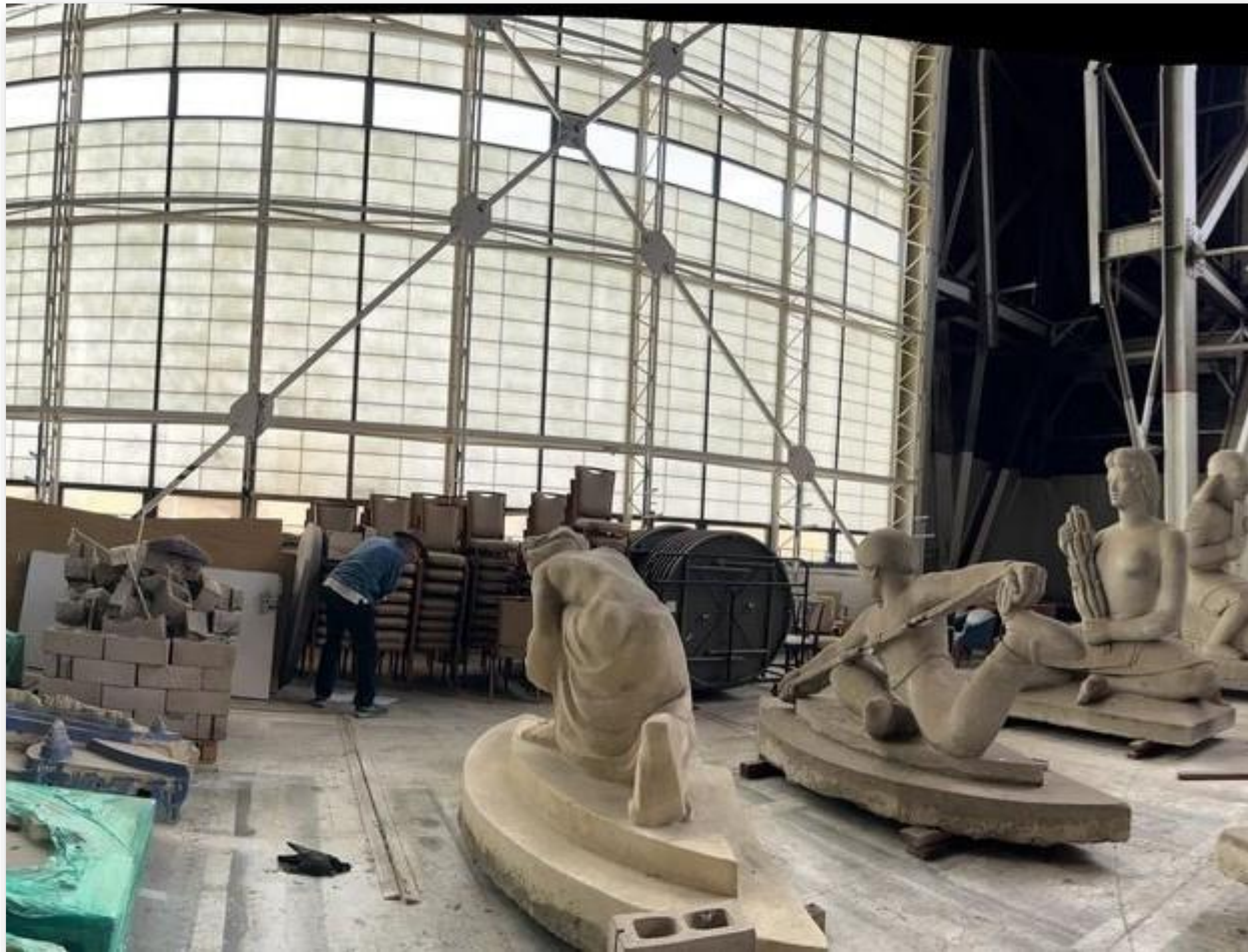
[Our local CBS affiliate's coverage](#) includes contemporaneous photographs and details about the explosion and trial.

[The NBC station's coverage](#) features an interview with Treasure Island Museum Vice President Walt Bilofsky; it considers the significance of the exoneration of the Port Chicago 50.

**As Speaker of the House Emerita Nancy Pelosi** wrote in [her letter congratulating Treasure Island Museum](#) and our partners on this project: "The exoneration (of the Port Chicago 50) honors their memory and their contributions to build a more just and equal future for all Americans."







## **Our service to the Treasure Island Community continues:**

**Treasure Island Museum** is proud to be among the cultural, intellectual, and artistic hubs on the revitalized island.

**We maintain extensive, public archives** of documents, photographs, and objects from the island's past.

**Our free public gallery in Building One** serves as the visitor center for those arriving by ferry, bus, or automobile.

**Our organization's long history of community service and engagement** and our open-access online content are an integral part of what Treasure Island offers to both residents and tourists.

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	NATURE OF REQUEST	LOCATION	OTHER DESCRIPTION	AGENCY
1.01001E+11	9/1/2024 6:39:57 PM	9/3/2024 9:50:49 AM	Property General	ttx_property	where_is_my_bill	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321		TTX
1.01001E+11	9/3/2024 11:44:42 AM	9/13/2024 10:00:32 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	1 AVENUE OF THE PALMS, SAN FRANCISCO, CA 94130	Now there is a substantial amount of sand and debris in the bicycle lane at a dangerous location. As bikers descend a 17% grade, this is the state of corner where they must attempt to turn. What is the schedule for regular sweeping of thesNow there is a substantial amount of sand and debris in the bicycle lane at a dangerous location. As bikers descend a 17% grade, this is the state of corner where they must attempt to turn. What is the schedule for regular sweeping of these protected lanes?	BSES
1.01001E+11	9/4/2024 10:24:50 AM	9/4/2024 10:37:26 AM	General Enforcement	cs_block_street_sidewalk	parking_on_sidewalk	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	This lady always park their cars and the sidewalk they don't let nobody pass through there	PE
1.01001E+11	9/5/2024 8:27:48 AM	9/20/2024 1:21:00 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	INTERSECTION GATEVIEW AVE, OZBOURN CT, SAN FRANCISCO, CA 94130	A huge pile of garbage.	BSES



1.01001E+11	9/5/2024 10:34:35 AM	9/5/2024 11:09:06 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	INTERSECTION AVENUE E, 11TH T ST, SAN FRANCISCO, CA 94130	<p>-- auto translated (en-US) --  I am writing to report the ongoing issue of trash accumulating next to Treasure Island Catholic Charities kindergarten, which is unacceptable. Our children are being exposed to unsanitary conditions daily—it feels like we're sending them to a trash can rather than a safe, clean environment. This poses serious health risks and reflects poorly on the community. Immediate action is needed to keep the area around the kindergarten clean and safe for everyone.</p> <p>-- original (en-US) --  <a href="https://base64.spotutil.com/decode/SSBhbSB3cmI0aW5nIHRvIHJlcG9ydCB0aGUgb25nb2luZyBpc3N1ZSBvZiB0cmFzaCBhY2N1bXVsYXRpbmcgbmV4dCB0byBUcmVhc3VyZSBjc2xhbmQgQ2F0aG9saWMgQ2hhcmI0aWVzIGtpbmRlcmdhcnRlbiwgd2hpY2ggaXMgdW5hY2NlCHRhYmxlLiBpdXIgY2hpGRyZW4gYXJlIGJlaW5nIGV4cG9zZWQgdG8gdW5zYW5pdGFyeSBjb25kaXRpb25zIGRhaWx54oCUaXQgZmVlbHMgbGlrZSB3ZSdyZSBzZW5kaW5nIHRoZWQgdG8gYSB0cmFzaCBjYW4gcmF0aGVyIHRoYW4gYSBzYWZlCBjbGVhbiBibnZpcm9ubWVudC4gVGhpcyBwb3NlcYBzZXJpb3VzIGhYXWx0aCByaXNrcyBhbmcgcmVmbGVjdHMgcG9vcmx5IG9">https://base64.spotutil.com/decode/SSBhbSB3cmI0aW5nIHRvIHJlcG9ydCB0aGUgb25nb2luZyBpc3N1ZSBvZiB0cmFzaCBhY2N1bXVsYXRpbmcgbmV4dCB0byBUcmVhc3VyZSBjc2xhbmQgQ2F0aG9saWMgQ2hhcmI0aWVzIGtpbmRlcmdhcnRlbiwgd2hpY2ggaXMgdW5hY2NlCHRhYmxlLiBpdXIgY2hpGRyZW4gYXJlIGJlaW5nIGV4cG9zZWQgdG8gdW5zYW5pdGFyeSBjb25kaXRpb25zIGRhaWx54oCUaXQgZmVlbHMgbGlrZSB3ZSdyZSBzZW5kaW5nIHRoZWQgdG8gYSB0cmFzaCBjYW4gcmF0aGVyIHRoYW4gYSBzYWZlCBjbGVhbiBibnZpcm9ubWVudC4gVGhpcyBwb3NlcYBzZXJpb3VzIGhYXWx0aCByaXNrcyBhbmcgcmVmbGVjdHMgcG9vcmx5IG9</a></p>	BSES
1.01001E+11	9/5/2024 1:27:00 PM	9/5/2024 1:55:26 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	850 AVENUE E, SAN FRANCISCO, CA 94130	<p>I am following up on case #101000652361, which was marked as resolved, but the issue persists. The parking lot behind Treasure Island Catholic Charities kindergarten remains littered with trash, posing the same health risks as before. It is unacceptable for our children to continue being exposed to such unsafe and unsanitary conditions. Please address this matter promptly to ensure a clean, safe environment for the kids and the community. Immediate action is necessary.</p>	BSES

1.01001E+11	9/5/2024 6:07:27 PM	9/5/2024 6:35:32 PM	General Enforcement	cs_block_street_sidewalk	blocking_driveway_cite_only	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	A black honda Odyssey is blocking my drive way, the lady was being aggressive. She does it every day and I'm scared that one day she will do something to my cars or house. Her license plate is 7SDY335	PE
1.01001E+11	9/6/2024 8:36:22 AM	9/17/2024 3:21:13 PM	Request for City Services	request_for_city_service	public_works	1139 OZBOURN CT, SAN FRANCISCO, CA 94130	1139 unit F Ozbourn ct has had trash and debris in its front yard for weeks now it will spill out garbage all the time onto other units yards and garbage blows all over the court. It's not only an eyesore but they will routinely drive their cars up on the side of their unit blocking the sidewalk either with their cars or furniture or trash.	TIDA
1.01001E+11	9/6/2024 8:48:41 AM	9/6/2024 9:09:17 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	22 JOHNSON ST, SAN FRANCISCO, CA 94130	city can is overflowing	BSES
1.01001E+11	9/6/2024 8:50:23 AM	9/6/2024 9:09:28 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	city garbage can is overflowing	BSES
1.01001E+11	9/6/2024 5:26:44 PM	9/9/2024 1:15:01 PM	Property General	ttx_property	supplemental_escape_tax	1 BRISTOL CT, SAN FRANCISCO, CA 94130	I am a first time homeowner at Yerba Buena Island here in San Francisco, CA. I thought my mortgage escrow was covering my tax bill, but SF Credit Union just informed me that the escrow does not cover the Supplemental Tax Bill. It has been accumulating penalties as a result of my not understanding that the escrow does not cover this bill. So I am asking please if I can pay for the original bill and not all the penalties that have been accumulating against the outstanding balance due to my misunderstanding, especially since the bill has ballooned up to \$2,211.00	TTX
1.01001E+11	9/8/2024 8:39:48 PM	9/12/2024 9:41:57 PM	Noise	cs_noise	major_event_venue	INTERSECTION AVENUE B, 9TH T ST, SAN FRANCISCO, CA 94130	Excessively loud DJ party	Entertainment Commission

1.01001E+11	9/8/2024 8:54:07 PM	9/12/2024 9:42:10 PM	Noise	cs_noise	entertainment	78 JOHNSON ST, SAN FRANCISCO, CA 94130	-- auto translated (en-US) -- Noise ... particularly the BASS... from whatever event at treasure island today (9/8.2024) is MUCH TOO LOUD. Can be heard and FELT on Leavenworth street near Lombard.. -- original (en-US) -- <a href="https://base64.spotutil.com/decode/Tm9pc2Ug4oCmIHBhcnRpY3VsYXJseSB0aGUgQkFTU-KApiBmcm9tIHdoYXRldmVYIGV2ZW50IGF0IHRYZWZzdXJlIGZbGFuZCB0b2RheSAoS84LjIwMjQpIGZlIE1VQ0ggVE9PIExPVUQuIENhbiBiZSB0ZWZyZCBhbmQgRkVMVCBvbiBMZWZ2ZW53b3J0aCBzdHJlZlZlZG9mVhciBmB21iYXJk">https://base64.spotutil.com/decode/Tm9pc2Ug4oCmIHBhcnRpY3VsYXJseSB0aGUgQkFTU-KApiBmcm9tIHdoYXRldmVYIGV2ZW50IGF0IHRYZWZzdXJlIGZbGFuZCB0b2RheSAoS84LjIwMjQpIGZlIE1VQ0ggVE9PIExPVUQuIENhbiBiZSB0ZWZyZCBhbmQgRkVMVCBvbiBMZWZ2ZW53b3J0aCBzdHJlZlZlZG9mVhciBmB21iYXJk</a>	Entertainment Commission
1.01001E+11	9/9/2024 10:24:40 PM	9/10/2024 8:51:56 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	78 JOHNSON ST, SAN FRANCISCO, CA 94130	Public trash cans are full all over Treasure Island	BSES
1.01001E+11	9/9/2024 10:25:33 PM	9/10/2024 8:51:59 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Trash cans are FULL every day on Treasure Island	BSES
1.01001E+11	9/9/2024 10:26:43 PM	9/16/2024 4:06:59 PM	Sidewalk and Curb	pw_street_sidewalkdefect	construction_plate_shifted	363 AVENUE C, SAN FRANCISCO, CA 94130	Roadway construction destruction of street surfaces	311
1.01001E+11	9/9/2024 10:28:07 PM	9/20/2024 5:00:08 PM	Sidewalk and Curb	pw_street_sidewalkdefect	construction_plate_shifted	78 JOHNSON ST, SAN FRANCISCO, CA 94130	Construction plates on seven seas Treasure Island are sinking and shifting	311
1.01001E+11	9/9/2024 10:29:33 PM	9/20/2024 5:00:08 PM	Sidewalk and Curb	pw_street_sidewalkdefect	construction_plate_shifted	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Construction plates and sinking asphalt on seven seas on two separate spots	311
1.01001E+11	9/9/2024 10:31:26 PM	9/24/2024 4:45:54 PM	Sewer	puc_sewer	catch_basin	INTERSECTION 9TH TI ST, AVENUE B, SAN FRANCISCO, CA 94130	Pond with water build up creating a mosquito zone	TIDA
1.01001E+11	9/9/2024 10:33:41 PM	9/17/2024 3:25:03 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Dog poop all over sidewalks on seven seas - avenue of the palms - cravath - Johnson Street - Treasure Island	TIDA
1.01001E+11	9/10/2024 7:04:48 AM	9/10/2024 8:59:26 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Trash cans on Treasure Island in public streets Johnson cravath bruton seven seas and avenue of the palm FULL FOR 5 days OVERFLOWING	BSES
1.01001E+11	9/10/2024 7:06:24 AM	9/10/2024 8:59:30 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Public garbage cans running full for 5 days overflowing with debris leaking out into streets now raccoons are tearing it all up	BSES
1.01001E+11	9/10/2024 10:08:37 AM	9/10/2024 11:03:12 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	78 JOHNSON ST, SAN FRANCISCO, CA 94130	Trash Cans FULL RUNNING OVER FOR 1 week	BSES
1.01001E+11	9/10/2024 10:13:28 AM	9/10/2024 11:03:04 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Trash Cans RUNNING OVER FOR A WEEK	BSES

1.01001E+11	9/10/2024 10:20:18 AM	9/11/2024 7:30:32 PM	Sidewalk and Curb	pw_street_sidewalkdefect	construction_plate_shifted	77 BRUTON ST, SAN FRANCISCO, CA 94130	Metal plates shifting and construction debris screw bolts wooden shanks all coming loose from metal plates and making street uneven and unsafe	BSM
1.01001E+11	9/10/2024 2:21:23 PM	9/10/2024 6:33:36 PM	Property General	ttx_property	other	INTERSECTION 6TH TI ST, AVENUE H, SAN FRANCISCO, CA 94130	Could someone please advise how I would request a mailing address change? Bill Number if 20240237117, Location is Land at Ave H BTW 4th & 6th St	TTX
1.01001E+11	9/11/2024 11:24:07 AM	9/17/2024 5:00:38 PM	MTA Parking Traffic Signs Normal Priority	mta_signs	street_name	INTERSECTION AVENUE B, 4TH TI ST, SAN FRANCISCO, CA 94130	Street light and street signs broken or bent	311
1.01001E+11	9/14/2024 7:27:16 AM	9/15/2024 10:55:14 AM	Illegal Postings	pw_graffiti	multiple_postings	INTERSECTION I-80 W ON RAMP, I-80 WESTBOUND, SAN FRANCISCO, CA 94130	Weezy6forty instagram name of grafitti writer "wire" does illegal grafitti on Oakland, ca San Francisco, ca and Bay Area, ca illegal weapons illegal drugs. Posts on instagram story and Instagram page/ illegal weapons, illegal grafitti and drugs  640 grafitti crew, amc grafitti crew, wkt grafitti crew Bay Area, ca  Heinous crimes of assaults etc	BSES
1.01001E+11	9/14/2024 7:43:40 AM	9/25/2024 7:59:46 AM	Graffiti Private	pw_graffiti	offensive	304 NIMITZ LN, SAN FRANCISCO, CA 94130	Graffiti writer wire in wkt, amc, 640 grafitti crew harrassed and assaulted multiple women through rape. Weezy6forty instagram name with wife Karina novarra is the last name of wire grafitti member weezy6forty instagram name .... Attacks buildings with grafitti tags and commits crimes of assaults and deadly crimes to women to minors children and innocent victims	BSES

1.01001E+11	9/14/2024 9:49:38 AM	9/24/2024 10:00:15 PM	Graffiti Private	pw_graffiti	offensive	INTERSECTION I-80 E OFF RAMP, I-80 EASTBOUND, SAN FRANCISCO, CA 94130	Weezy6forty instagram name is painting illegal grafitti in San Francisco, ca and Bay Area California/ Aisha arif is a terrorist that is working closely with weezy6forty to terrorize and torture victims with another man who has illegal grafitti mug shot named Avery Sizelove on google.com. These individuals who pain illegal grafitti on the walls in Bay Area California and San Francisco California commit crimes of murder and sexual assault rape and stalking..... hate crime towards women and children was committed by weezy6forty instagram name and Aisha arif who had mentioned to Avery Sizelove that she wanted to inflict torture, rape, stalking and murder to the victims.	BSES
1.01001E+11	9/14/2024 10:35:39 AM	9/14/2024 11:13:06 AM	Graffiti Private	pw_graffiti	offensive	66 YERBA BUENA RD, SAN FRANCISCO, CA 94130	Weezy6forty instagram name illegal grafitti drugs and torture of victims	311
1.01001E+11	9/15/2024 11:00:06 AM	9/15/2024 2:37:16 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	INTERSECTION SIGNAL RD, END (000 block of), SAN FRANCISCO, CA 94130	Trash for pickup	BSES
1.01001E+11	9/16/2024 1:32:15 PM	9/26/2024 10:00:17 PM	Street Defect	pw_street_sidewalkdefect	sidewalk_defect	INTERSECTION GATEVIEW AVE, MASON CT, SAN FRANCISCO, CA 94130	sidewalk buckle. Caller almost fell over as wheelchair unable to go over lifted sidewalk. By bus stop. On Gateview, between Osborne and Mason Ct	BUF
1.01001E+11	9/17/2024 9:30:23 AM	9/27/2024 10:00:11 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	850 AVENUE E, SAN FRANCISCO, CA 94130	Illegal dumping by school area. This table has been here for weeks. Can someone please pick this up?	BSES
1.01001E+11	9/17/2024 9:37:19 AM	9/17/2024 12:06:58 PM	Business General	ttx_business	business_registration_update	INTERSECTION AVENUE I, END (1200 block of), SAN FRANCISCO, CA 94130	Our business registration certificate was renewed in Feb 2024 and we need a copy mailed to or Corporate office-3100 McKinnon Street 3rd Floor, Dallas TX 75201	TTX
1.01001E+11	9/18/2024 6:52:53 PM	9/18/2024 6:52:59 PM	General Enforcement	cs_block_street_sidewalk	blocking_driveway_cite_tow	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321		PE
1.01001E+11	9/19/2024 9:45:39 AM	9/20/2024 1:37:00 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	INTERSECTION 13TH TI ST, AVENUE E, SAN FRANCISCO, CA 94130	Treasure island playground. Please place BIG sign that dogs are not allowed, every dog owner on the island bring their dogs to the playground, they are pooping there and not cleaning. We have a lot of kids in the island that use this facility. I could only upload 3 pictures from this morning but there was 8 occurrences.	BSES
1.01001E+11	9/21/2024 11:35:24 AM	10/19/2024 2:15:03 PM	Request for City Services	request_for_city_service	public_works	1243 NORTHPOINT DR, SAN FRANCISCO, CA 94130	Dead pigeon on the sidewalk.	BSES

1.01001E+11	9/23/2024 2:21:20 PM	10/9/2024 8:08:05 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	INTERSECTION 13TH TI ST, AVENUE I, SAN FRANCISCO, CA 94130	located on Avenue I and 13th St. multiple pils of trash	BSES
1.01001E+11	9/24/2024 10:13:04 AM	9/26/2024 9:15:45 AM	Sidewalk and Curb	pw_street_sidewalkdefect	sidewalk_defect	INTERSECTION GATEVIEW AVE, EXPOSITION DR, SAN FRANCISCO, CA 94130	This lifted sidewalk is double trouble for someone in a wheelchair because it is on an uphill incline, which could potentially flip someone in a wheelchair on their head. And it is somewhat hidden when your rolling photo it too	MOD
1.01001E+11	9/24/2024 1:56:22 PM	9/25/2024 9:34:52 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	INTERSECTION AVENUE D, 11TH TI ST, SAN FRANCISCO, CA 94130	Oil spill in the street at intersection.	BSES
1.01001E+11	9/26/2024 9:52:06 PM	9/26/2024 9:55:11 PM	General Enforcement	cs_block_street_sidewalk	other_illegal_parking	1117 KEPPLER CT, SAN FRANCISCO, CA 94130	parked in a handicap stall with no placard or plates displayed	PE
1.01001E+11	9/27/2024 5:45:50 AM	9/30/2024 9:20:58 AM	Business General	ttx_business	business_taxes	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	Is our business tax account in good standing? We've submitted all requested documentation and payments, but we are still having supplier issues. San Francisco Water, Power & Sewer cannot process our invoices due to the Delinquent status on our account. Please verify this and let us know as soon as possible.	TTX
1.01001E+11	9/30/2024 7:46:47 AM	9/30/2024 8:13:43 AM	Abandoned Vehicle	mta_abandoned_vehicle	abandoned_vehicle	INTERSECTION 13TH TI ST, KEPPLER CT, SAN FRANCISCO, CA 94130		PE
1.01001E+11	10/1/2024 8:41:57 PM	10/2/2024 12:05:05 PM	Business General	ttx_business	bureau_of_delinquent_revenue	INTERSECTION 3RD TI ST, AVENUE N, SAN FRANCISCO, CA 94130	I received a Final Notice of Delinquency today, Oct 1, 2024. However, my business moved to oakland. When I submitted the form saying that I moved, it did not require me to pay any registration fees. I got sent this delinquency bill of \$1,179.24, but it was my understanding that because I moved, I did not have to pay because I am not doing business in San Francisco. I have since registered in Oakland.	TTX
1.01001E+11	10/3/2024 9:30:41 PM	10/9/2024 8:29:47 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	1 AVENUE OF THE PALMS, SAN FRANCISCO, CA 94130	Sand covering bike lane and crosswalk at Treasure Island Road/Macalla Road, safety and accessibility issue	BSES

1.01001E+11	10/7/2024 10:44:35 AM	10/8/2024 11:02:50 AM	Business General	ttx_business	business_taxes	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	Hello!  Good morning! I hope you are well. I am contacting on behalf of my client Sirtex Medical Inc. regarding a new filing that was sent back in 2023. Per our records, a DocuSign email was supposed to be sent to nathalie.gagnon@sirtex.com, and that had to be returned with electronic signature within 15 days of submission or the app would have been deleted. Per the client, Nathalie is no longer part of the company, but at the time the application was sent, she was, and she would have signed the form. Was the signed form ever received? Or will a new business application need to be submitted?  Thanks! 1286950-1	TTX
1.01001E+11	10/7/2024 2:35:00 PM	10/7/2024 2:35:13 PM	General Enforcement	cs_block_street_sidewalk	blocking_bicycle_lane	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Truck parked in bike lane	PE
1.01001E+11	10/9/2024 4:19:07 AM	10/10/2024 8:06:13 AM	Encampment	cs_block_street_sidewalk	encampment	850 AVENUE H, SAN FRANCISCO, CA 94130	915	Homeless
1.01001E+11	10/9/2024 7:54:05 AM	10/9/2024 9:48:49 AM	Request for City Services	request_for_city_service	animal_care_and_control	INTERSECTION AVENUE M, 3RD T ST, SAN FRANCISCO, CA 94130	602-212840668 Raccoon IMO the street	ACC
1.01001E+11	10/9/2024 2:54:42 PM	10/9/2024 7:02:33 PM	Property General	ttx_property	ownership_issues	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321		TTX
1.01001E+11	10/10/2024 9:03:07 AM	10/10/2024 11:18:38 AM	Request for City Services	request_for_city_service	animal_care_and_control	INTERSECTION AVENUE M, 3RD T ST, SAN FRANCISCO, CA 94130	old SR101000831676 a dead raccoon in the middle of the street , ifo job corp , caller request pickup asap	ACC
1.01001E+11	10/11/2024 5:52:05 AM	10/11/2024 3:36:33 PM	Property General	ttx_property	refund_status	INTERSECTION FRESNEL WAY, END (200 block of), SAN FRANCISCO, CA 94130	I'm looking for property tax refund information for tax year 2019 for our client, Uber, for their location at the Historic Pier 70 Building.  Parcel/Account #: A5000942 Tax Bill #: 2019703310  I need the following information: Total refund amount Issue date of the check Cashed date of the check (if applicable) Check/warrant number	

1.01001E+11	10/15/2024 6:25:00 PM	10/16/2024 4:22:42 PM	Business General	ttx_business	business_registration_update	INTERSECTION 10TH TI ST, AVENUE N, SAN FRANCISCO, CA 94130	I need a copy of my business license or registration document with my updated business name (from Skillaborate to MySkillCred).	TTX
1.01001E+11	10/16/2024 1:50:05 PM	10/17/2024 11:02:20 AM	MTA Parking Traffic Signs Normal Priority	mta_signs	street_name	22 JOHNSON ST, SAN FRANCISCO, CA 94130	Street Sign Falling Off - JOHNSON STREET @ Ave of the palms	Field Operations
1.01001E+11	10/17/2024 6:52:31 AM	10/18/2024 8:45:13 AM	Business General	ttx_business	bureau_of_delinquent_revenue	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	Good morning, I am reaching out on behalf of XO Communications Services, LLC. BAN# 0383689. I am looking to confirm the status of our business account and what additional information is needed to return our license to compliance. Thank you for your time.	TTX
1.01001E+11	10/18/2024 12:00:16 PM	10/21/2024 11:00:09 PM	Shared Spaces Request	cs_shared_spaces	"sidewalk"	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321		Shared Spaces
1.01001E+11	10/18/2024 12:00:27 PM	10/21/2024 11:38:49 AM	Shared Spaces Child	cs_child_request	shared_spaces_obstruction_hazard	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	sidewalk -- - Business Name: - Is ADA Issue: Yes - ADA Details:	311
1.01001E+11	10/21/2024 1:14:03 PM	10/21/2024 3:45:04 PM	Property General	ttx_property	assessment_amount	1 BRISTOL CT, SAN FRANCISCO, CA 94130	Customer states there is a huge jump in assessment and is requesting break down of assessed value. They sold property in Yountville in Sept 2022 and had transfer of value to SF property.	Assessor Recorder
1.01001E+11	10/23/2024 9:24:52 AM	10/23/2024 9:46:40 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	78 JOHNSON ST, SAN FRANCISCO, CA 94130	Trash Cans Treasure Island Garden Walk @ Johnson & Cravath never emptied	BSES
1.01001E+11	10/23/2024 9:28:22 AM	10/23/2024 9:46:48 AM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	Trash Cans on Garden Walk @ Cravath & Johnson Streets never get emptied and are overflowing	BSES
1.01001E+11	10/23/2024 9:41:42 PM	10/25/2024 3:20:46 PM	Streetlights	puc_streetlights	light	1430 HALIBUT CT, SAN FRANCISCO, CA 94130	Halibut Ct & Gateway avenue street light is out. Metal street post	Power
1.01001E+11	10/24/2024 8:36:00 AM	10/25/2024 11:03:56 AM	Business General	ttx_business	business_taxes	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	Sending Power of Attorney to receive information about the company tax and payment history	TTX



1.01001E+11	10/26/2024 12:05:34 PM	10/26/2024 2:39:58 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	150 4TH TI ST, SAN FRANCISCO, CA 94130	-- auto translated (en-US) -- Overflowing Trash Cans on Treasure Island Rubicon states it's Recology and Recology states it's Rubicon job. TIDA STATES ITS Recology according to Bob Beck and Peter Summerville -- original (en-US) -- <a href="https://base64.spotutil.com/decode/T3ZlcmZsb3dpbmcgVHJhc2ggQ2FucyBvbiBUcmVhc3VyZSBjc2xhbmQgUnVi aWNvbiBzdGF0ZXMGaXTigJlzlIFJlY29s b2d5IGFuZCZBSZWNvbG9neSBzdGF0Z XMgaXTigJlzlIFJlYmJlY24gam9iLiAgV EIEQSBTVEFURVMgSVRTIFJlY29sb2d 5IGFjY29yZGluZyB0byBCb2IgcQmVjay BbhmQgUGV0ZXlGU3VtbWVydmlsbG U">https://base64.spotutil.com/decode/T3ZlcmZsb3dpbmcgVHJhc2ggQ2FucyBvbiBUcmVhc3VyZSBjc2xhbmQgUnVi aWNvbiBzdGF0ZXMGaXTigJlzlIFJlY29s b2d5IGFuZCZBSZWNvbG9neSBzdGF0Z XMgaXTigJlzlIFJlYmJlY24gam9iLiAgV EIEQSBTVEFURVMgSVRTIFJlY29sb2d 5IGFjY29yZGluZyB0byBCb2IgcQmVjay BbhmQgUGV0ZXlGU3VtbWVydmlsbG U</a>	BSES
1.01001E+11	10/26/2024 3:38:58 PM	10/26/2024 6:19:04 PM	Street and Sidewalk Cleaning	pw_street_cleaning	garbage_and_debris	55 CRAVATH ST, SAN FRANCISCO, CA 94130	There are two city cans overflowing; one at 55 Cravath and one at 78 Johnson, both these cans are along the Garden Walk. There are also a lot of large items piled up around the city cans, including carts.  These have been reported multiple times, on SR's: 101000906599, 101000906633 and 101000924240. These requests keep getting closed, without explanation, and the issues have not been resolved.	BSES
1.01001E+11	10/28/2024 7:18:15 AM	10/30/2024 5:04:37 PM	Request for City Services	request_for_city_service	building_inspection	1430 GATEVIEW AVE, SAN FRANCISCO, CA 94130	There is a electrical arching at the primary bushing level on a overhead transformer	311
1.01001E+11	10/29/2024 5:07:54 PM	10/30/2024 9:25:17 AM	Streetlights	puc_streetlights	light	1314 GATEVIEW AVE, SAN FRANCISCO, CA 94130	Streetlight burnt out	Power
1.01001E+11	11/1/2024 12:09:02 PM	11/1/2024 4:51:42 PM	Business General	ttx_business	business_registration_update	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321	Hello, I am trying to track down a copy of Ecolab's current business license. Would you mind emailing it or mailing it to the address on file? Thank you for your help.	TTX

# TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	NATURE OF REQUEST	LOCATION	OTHER DESCRIPTION	AGENCY
1.01001E+11	9/19/2024 3:33:59 PM		Sidewalk and Curb	pw_street_sidewalkdefect	curb_or_curb_ramp_defect	INTERSECTION AVENUE OF THE PALMS, CLIPPER COVE WAY, SAN FRANCISCO, CA 94130	I was on treasure island turning left from Clipper Cove Way , onto Avenue of the Palms. That is when my tires popped and I had to get my car towed from there, home to Atwater. I have included my pictures as well as a satellite image with more detail. While I waited for tow truck, a few security and officers stopped to check in. First security said it happens often as it is an ongoing issue. While waiting there, 2 other cars hit the curb as well within minutes of each other.	TIDA
1.01001E+11	9/22/2024 1:58:11 AM		Noise	cs_noise	other_excessive_noise	1250 EXPOSITION DR, SAN FRANCISCO, CA 94130	Loud music	Noise
1.01001E+11	9/22/2024 2:08:33 PM		Sidewalk and Curb	pw_street_sidewalkdefect	curb_or_curb_ramp_defect	INTERSECTION MASON CT, GATEVIEW AVE, SAN FRANCISCO, CA 94130	Sidewalk bumps, buckles make it hard to navigate for wheelchairs and walkers to the bus stops	TIDA
1.01001E+11	9/22/2024 2:12:28 PM		Sidewalk and Curb	pw_street_sidewalkdefect	sidewalk_defect	1129 MASON CT, SAN FRANCISCO, CA 94130	Broken uneven sidewalk makes it difficult for wheelchairs and walkers to navigate to the bus stop	TIDA
1.01001E+11	9/22/2024 2:50:44 PM		Sidewalk and Curb	pw_street_sidewalkdefect	curb_or_curb_ramp_defect	INTERSECTION GATEVIEW AVE, 13TH TI ST, SAN FRANCISCO, CA 94130	Sidewalk truncated without a handicap ramp to the bus stop, creating an unsafe condition as a wheelchair and blocking access to public transit	TIDA
1.01001E+11	9/24/2024 9:48:27 AM		Sidewalk and Curb	pw_street_sidewalkdefect	sidewalk_defect	1213 BAYSIDE DR, SAN FRANCISCO, CA 94130	Lifted sidewalk, trip hazard and makes it difficult for folks in a wheelchair to get to the bus stop	BSM
1.01001E+11	9/24/2024 9:59:49 AM		Sidewalk and Curb	pw_street_sidewalkdefect	curb_or_curb_ramp_defect	1248 GATEVIEW AVE, SAN FRANCISCO, CA 94130	Sidewalk junction with crosswalk terminates without an accessible ramp, making it difficult for someone in a wheelchair to access the bus stop	TIDA
1.01001E+11	10/7/2024 10:10:47 AM		RPD General	rpd_general	park_patrol	Camp Mather 32560 MATHER RD, GROVELAND, CA 95321		Administration
1.01001E+11	10/11/2024 7:46:46 PM		RPD General	rpd_general	park_patrol	11 MACALLA RD, SAN FRANCISCO, CA 94130	Public park at Clipper Cove, the bathroom located next to the parking lot is closed off, chicken wire around it. This is a public park and there needs to be an open bathroom. Why is this bathroom	TIDA
1.01001E+11	10/12/2024 11:46:23 PM		Noise	cs_noise	other_excessive_noise	66 CLIPPER COVE WAY, SAN FRANCISCO, CA 94130	Loud music	Noise

1.01001E+11	10/26/2024 3:41:36 PM		Request for City Services	request_for_city_service	treasure_island_development_authority	55 CRAVATH ST, SAN FRANCISCO, CA 94130	<p>There are two city cans overflowing; one at 55 Cravath and one at 78 Johnson, both these cans are along the Garden Walk. There are also a lot of large items piled up around the city cans, including carts.</p> <p>These have been reported multiple times, on SR's: 101000906599, 101000906633 and 101000924240. These requests keep getting closed, without explanation, and the issues have not been resolved.</p>	TIDA
1.01001E+11	10/29/2024 5:06:30 PM		Streetlights	puc_streetlights	light	1313 GATEVIEW AVE, SAN FRANCISCO, CA 94130	Streetlight burnt out	Power