



OIG | OFFICE of the INSPECTOR GENERAL

Amarik K. Singh, Inspector General



Who is the OIG?

- 1994 California Penal Code established the Office of the Inspector General as a part of the Youth and Adult Correctional Agency
- 1998/99 law changed the OIG became independent governmental entity with the responsibility to oversee the state's correctional system
- 2004/05 our duties were expanded
- 2011 investigative and auditing duties removed
- 2019 auditing duties restored and tasked with monitoring the grievance process



OIG Role

- The Inspector General is responsible for reviewing policies, practices, and procedures of the California Department of Corrections and Rehabilitation.









What is the purpose of OIG?

- To ensure CDCR is
 - Complying with its own policies.
 - Being consistent in applying policies statewide.
- To make recommendations for improvements.
- Bring transparency to the Governor's office, the legislature, the stakeholders, and the public.



Our Services

-  Employee Discipline Monitoring
-  Critical Incident Monitoring
-  Staff Complaint and Grievance Monitoring
-  *Blueprint* Monitoring
-  Use-of-Force Incident Monitoring
-  Medical Inspections

-  Audits and Authorized Special Reviews
-  Complaint Hotline & Intake
-  Retaliation Complaint Reviews
-  Ombudsperson for Sexual Abuse Complaints
-  Chair of the California Rehabilitation Oversight Board (C-ROB)
-  Warden Vetting



Complaint Hotline and Intake Review



Intake Reviews

- Average 900 per month
- 2023 over 8200 complaints

IAC Meetings

- Visit each prison annually
- Report a summary of visits



Monitoring, Audits, Special Reviews

- Monitoring
 - Employee Discipline
 - Use-of-Force Incidents
 - Grievances
- Audits
 - Performance audits of programs
- Special Reviews



Medical Inspections

- All prisons – even those under control of Federal Court Receiver
- Quality of Care assessments



Effective Oversight

1. Independence
2. Transparency through Public Reporting
3. Access and Cooperation



Independence

- CA OIG is an independent state agency
 - California Penal Code §6125 establishes the Office of the Inspector General as an independent governmental entity and provides for the Inspector General to be appointed by the Governor, subject to Senate confirmation.
- Free from influence



Transparency through Public Reporting

- Carceral settings operate behind walls
- Oversight provides a window into those settings
- Public reports are those windows




Public Reporting

- 2023
 - Published 17 reports
 - Completed 11 Warden vetting reports
- 2024 (as of October 29)
 - Published 14 reports
 - Completed 7 Warden vetting reports



OIG Website



OFFICE of the INSPECTOR GENERAL
INDEPENDENT PRISON OVERSIGHT

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We Provide Transparency

To safeguard the integrity of the State’s correctional system, we work to provide oversight and transparency concerning the policies and practices of the California Department of Corrections and Rehabilitation. We achieve this by monitoring the department’s activities, reporting on them, and making recommendations to the department.

SEE OUR SERVICES





OIG Website

PUBLICATIONS

Institution: Service:

From Date: To Date:



August 2024 Intake Processing Unit Impact Case Blocks
2024-10-21

The Office of the Inspector General (the OIG), as part of our statute, maintains an Intake Processing Unit that receives complaints from the incarcerated population and the public. Staff in the Intake Processing Unit respond to complaints that the OIG receives through U.S. Postal mail, phone calls (toll-free hotline), and inquiries through our website, which can exceed 800 claims a month. Below are eight complaints that the Intake Processing Unit reviewed and closed as of August 2024. These cases highlight the OIG’s impact and efforts to resolve the complainant’s concerns.

[Read More >](#)



Sentinel Case No. 24-01
2024-10-17

This Sentinel Case involves a male correctional administrator who allegedly made multiple derogatory and obscene comments to subordinate female staff and engaged in behaviors that violated the department’s Equal Employment Opportunity (EEO) and sexual harassment policies.



Access and Cooperation

- Access to records and prisons
 - OIG has statutory authority for access
- Cooperation
 - Positive working relationship with corrections



Our Goals

- Provide value for the State and the department
- Monitor in real-time whenever possible
- Provide transparent oversight
- Work with department to improve performance
- Be proactive and responsive to issues before they result in crisis
- Obtain best results in interest of taxpayers



Measuring Success

- Setting goals
 - Strategic Plan
- Assessing implementation of recommendations
- Feedback from our stakeholders



Measuring Success – Beyond numbers

- Thank you letters from the incarcerated population for helping them
- Preventing an attack





Thank you

Questions / comments?